



ADMINISTRATION FOR
CHILDREN & FAMILIES

Office of Refugee Resettlement | 330 C Street, S.W., Washington, DC 20201
www.acf.hhs.gov/programs/orr

Rachele King
State Refugee Coordinator
Minnesota Department of Human Services
444 Lafayette Rd. N
St. Paul, MN 55155

12/04/2018

Dear Mrs King,

We are pleased to inform you that the FY 2019 State Plan for the Minnesota Refugee Resettlement Program is approved. Based on our review, your Plan is in compliance with the Office of Refugee Resettlement (ORR) regulations per 45 CFR Part 400.

Please note that budget estimates will be reviewed and approved based on actual expenditure patterns, the refugee ceiling put forth in the Presidential Determination, finalization of the DOS/PRM capacity plan for FY 2019, and availability of ORR FY 2019 funding.

We appreciate the work of your office to successfully resettle refugees in Minnesota and we look forward to continuing our partnership with the Minnesota Refugee Resettlement Program.

If you have any questions pertaining to this approval letter, please contact Chandra-Allgood-Foster your Regional Representative, at chandra.allgoodfoster@acf.hhs.gov or Carl Rubenstein, Director, the Division of Refugee Assistance, at Carl.Rubenstein@acf.hhs.gov.

Sincerely,

Kenneth Tota
Deputy Director,
Office of Refugee Resettlement

MINNESOTA'S STATE PLAN FOR REFUGEE RESETTLEMENT

[45 CFR 400.5 (a) – (i) and State Letter #13-03]



DEPARTMENT OF HUMAN SERVICES
CHILDREN AND FAMILY SERVICES
ECONOMIC ASSISTANCE AND EMPLOYMENT SUPPORTS DIVISION
RESETTLEMENT PROGRAM OFFICE

AUGUST 15, 2018

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I. Administration

A. Organization.45.CFR 400.5

1. State Agency Designee

The Minnesota Department of Human Services is designated as the State agency responsible for services designed to meet the resettlement needs of refugees funded through the US Health and Human Services Office of Refugee Resettlement.

The Commissioner of the Minnesota Department of Human Services has delegated the responsibility for developing the Refugee Resettlement State Plan, supervising the administration of the plan and designation of the State Coordinator to the Assistant Commissioner for Children and Family Services.

2. State Refugee Coordinator Designee

Ms. Rachele King is designated as the State Coordinator for Minnesota. The State Coordinator has the responsibility and authority to ensure coordination of public and private resources for refugee resettlement statewide. The State Coordinator manages the Resettlement Programs Office within the Economic Assistance and Employment Supports Division.

3. Organizational Structure

The Minnesota's Resettlement Programs Office is responsible for administering the US Refugee Program in the State. The Resettlement Programs Office mission, vision, and values are as follows:

Mission: The Resettlement Programs Office works with many others to support the effective resettlement of refugees in Minnesota by helping meet their basic needs so that they can live in dignity and achieve their highest potential.

Vision: Refugees¹ and their families are healthy, stable, and live in strong, welcoming communities.

Values:

- We focus on people and use a holistic person-centered approach to refugee resettlement, recognizing the complexity for refugees individually to rebuild their lives.
- We work to ensure ladders up and safety nets are both available and accessible to refugees in Minnesota because we recognize they have unique barriers to access and advancement.
- We work in partnership with local community partners, counties, and other state agencies to enhance a welcoming environment for refugees because we value the assets that everyone contributes and acknowledge refugee integration is a two-way street.
- We are accountable for results and strive to deliver services that are appropriate, effective and efficient because we hold ourselves accountable to meeting the needs of the refugees we serve.

¹The term "refugees" is used to refer to refugees, asylees, Cuban and Haitian entrants, unaccompanied minor children, Special Immigrant Visa holders (SIVs), victims of severe form of trafficking and other populations defined in 45 CFR 400.43.

B. Assurances. 45 CFR 400.5

The Department of Human Services has the responsibility to:

1. Comply with Title IV, Chapter 2 of the Refugee Act (8 USC 1522) and official issuances of the Office of the Director.
2. Meet the requirements of 45 Code of Federal Regulations (CFR) Part 400.
3. Comply with all applicable Federal statutes and regulations in effect during the time that Minnesota is receiving grant funding.
4. Amend this plan as necessary to comply with the standards, goals, and priorities established by the Director, as needed.
5. Ensure assistance and services funded under this plan are provided to all ORR-eligible populations without regard to race, religion, nationality, sex, or political opinion.
6. Convene meetings of public/private sectors at least quarterly unless exempted by the Office of Refugee Resettlement.
7. Provide all ORR-eligible populations with the benefits and services described in the State Plan.

II. Assistance and Services

A. Cash and Medical Assistance Coordination

The Minnesota Department of Human Services administers an array of programs and services to help Minnesotans meet their basic needs so they can live in dignity and achieve their highest potential. Refugees are generally eligible for all programs and services under the same rules as US citizens.

With funding from the Office of Refugee Resettlement, The Minnesota Department of Human Services purchases additional services designed to complement mainstream services. These services provide supplemental services to refugees to support their resettlement and integration – the initial steps refugees must experience on their road to achieving their highest potential. To do this, the state employs staff to administer Cash and Medical support services. This includes both the administration of Refugee Cash and Medical Assistance programs, as well as continued work to improve access to other mainstream cash and health-related programming within the state.

Pursuant to the US Refugee Program’s philosophy of early employment and economic self-sufficiency as quickly as possible, all procured services under this plan operationalize this philosophy. The Resettlement Programs Office prioritizes services to refugees who are less than three years in the country and/or are receiving cash assistance. These priorities are upheld with contract and evaluation criteria stating at least 60% of outcomes must be for refugees less than three years in the country and weighting employment placements for participants receiving cash assistance higher than those who are not on assistance.

Additional Cash and Medical Assistance (CMA) resources promote integration and community awareness of refugee resettlement in Minnesota. This includes public engagement activities, community presentations and consultation, and publication of data and research related to impact of refugees in the state. In the next year, the Resettlement Programs Office will initiate contracts with local resettlement affiliates to capitalize on increased community interest in refugee resettlement programming by supporting community engagement programming at local agencies through CMA funding to support outreach and engagement activities with Minnesota residents.

Local administrative services also includes the maintenance and ongoing development of data systems to support the reporting requirements of the program. This includes both personnel and hardware expenses. This year the office will continue to work on development of a localized analysis of the return on investment of refugee resettlement to Minnesota through internal and external analysis of available data.

B. Language Training and Employment Service Certification

Language training and employment services are made available to refugees state-wide through the Minnesota Adult Basic Education system administered by the Minnesota Department of Education. This system provides English Language Learner classes free of charge for adult learners to improve skills in speaking, reading, listening and writing English. Licensed adult education teachers deliver instruction and monitor performance using state-approved standardized English tests. Work readiness and economic self-sufficiency content are an important part of the English Language Learner curricula.

Participation in employment related services are a requirement of any individual accessing any cash program in Minnesota. Providers offering employment services funded through ORR are required to report activities and employment status monthly to cash program administration, and within 10 days of any change in employment status. In this way, there is coordinated communication about the programs individuals are accessing to assist with employability.

C. Refugee Cash Assistance 45CFR Part 400.45

The Minnesota Family Investment Program (MFIP) is the state's Temporary Assistance to Needy Families program for low-income families with children. Refugee Cash Assistance is available to ORR-eligible populations who are ineligible for TANF or SSI and not full time students. In Minnesota, Refugee Cash Assistance is utilized for single adults and childless couples to provide benefits for up to eight months after arrival to the US.

1. RCA Administration

Refugee Cash Assistance is administered in a Public-Private Partnership with five local resettlement affiliates in eight counties (Anoka, Carver, Dakota, Hennepin, Olmsted, Ramsey, Scott, Washington.) In the 79 remaining counties, Refugee Cash Assistance is publically-administered by county human services under state supervision. Refugee Cash Assistance policies are the same in all 87 Minnesota counties.

2. Language Access

In accordance with 45 CFR 400.55, all agencies who implement the RCA program have LEP plans to ensure language access for all program participants. All participants have an in-person interview to determine eligibility and provide program orientation in their own language. All forms and notices, if not available in the language of the participant, include a language block of how to access information in other languages.

3. Mediation and Fair Hearing Standards

The state follows the mediation and fair hearing standards and procedures outlined at 45 CFR 400.83.

4. Criteria for Exemption from Employment Services

Each Refugee Cash Assistance recipient is required to enroll in available Employment Services within 30 days after Refugee Cash Assistance is approved. Once enrolled, they are required to develop and comply with RES employment plans unless he/she meets one of the following conditions:

- Employed at least 30 hours per week
- Age 60 or over
- Temporarily or permanently ill or disabled (with verification from medical authority for any condition expected to last more than 30 days)
- Responsible for the care of a spouse who is ill or disabled (with medical authority verification)
- Experiencing a personal or family crisis, as determined by the agency (re-assessed monthly)

As a condition for the receipt of Refugee Cash Assistance, a refugee who is not exempt must also:

- Accept at any time, from any source, an offer of suitable employment
- Comply with monthly reporting requirements if receiving earned income

5. Eligibility and Payment Levels. 45 CFR 400.66

- a. Determination of initial and on-going eligibility for Refugee Cash Assistance is based on income and asset verification prospectively for initial eligibility and the first two months and retrospectively for months three through eight for any refugee not eligible for the Minnesota Family Investment Program. Refugee Cash Assistance income and asset eligibility follows Minnesota Family Investment Program policy. Refugee Cash Assistance applies earned income disregards of the first \$65 of earned income per wage earner plus 50% of the remaining earned income of the assistance unit, with a dollar for dollar reduction from benefit level for household size thereafter. Counted assets must not exceed \$10,000 to be eligible for Refugee Cash Assistance.
- b. See chart below for TANF assistance levels by number of individuals in household.

Payment standards by household size		
Household size	Minnesota Family Investment Program payment standard²	Refugee Cash Assistance Payment Standard
1	\$360	\$360
2	\$547	\$547
3	\$642	N/A
4	\$731	N/A
5	\$807	N/A

- c. Resources and income are considered as outlined at 45 CFR 400.66(b)-(d).
- d. The date of application is used as the start date for Refugee Cash Assistance benefits.

6. Notification to Local Resettlement Affiliate. 45 CFR.68

- a. In county-administered locations, local resettlement affiliates connect directly with counties to assist with RCA applications.

- b. All refugee employment service providers are required to report any change in employment status within 10 days of the change and to report at least monthly a participant's compliance with the employment plan, including any offers of employment.

7. Eligibility and Payment Levels. 45 CFR 400.50 and 400.60

- a. Determination of initial and on-going eligibility for Refugee Cash Assistance is based on income and asset verification prospectively for initial eligibility and the first two months and retrospectively for months three through eight for any refugee not eligible for the Minnesota Family Investment Program. Refugee Cash Assistance income and asset eligibility follow Minnesota Family Investment Program policy. Refugee Cash Assistance applies

² During the 2013 legislative session, a new Minnesota Family Investment Program benefit available to all Minnesota Family Investment Program eligible families was established. The benefit payments began July 1, 2015. Households receive an additional \$110 housing grant monthly. Payment levels listed represent the sum of two separate payments made to Minnesota Family Investment Program participants which are a cash support and housing grant payment made to recipients on a monthly basis.

earned income disregards of the first \$65 of earned income per wage earner plus 50% of the remaining earned income of the assistance unit, with a dollar for dollar reduction from benefit level for household size thereafter. Counted assets must not exceed \$10,000 to be eligible for Refugee Cash Assistance. Employment status and income are assessed on a monthly basis. In PPP locations, participants meet with RCA eligibility coordinators in person on a monthly basis to receive RCA benefits via check. This allows for regular updates on any changes that may impact eligibility. In non-PPP sites, participants are required to report any change in income, household composition, or basis of eligibility within 10 days of the change.

- b. Assistance levels are based on the size of the assistance unit. Payment standards are listed below for both the Minnesota Family Investment Program and Refugee Cash Assistance participants. Refugee Cash Assistance applies a \$65 standard disregard per wage earner plus a 50% disregard on remaining earned income in the assistance unit, with a dollar for dollar reduction in cash benefits thereafter.

Payment standards by household size		
Household size	Minnesota Family Investment Program payment standard³	Refugee Cash Assistance Payment Standard
1	\$360	\$360
2	\$547	\$547
3	\$642	N/A
4	\$731	N/A
5	\$807	N/A

- c. The state follows requirements related to financial eligibility and consideration of resources and income as outlined in 45 CFR 400.59.

d. The Public-Private Partnership model provides transportation assistance to participants who are actively seeking employment and are engaged with their employment provider. Job search activities are verified on a monthly basis to ensure compliance prior to issuance of transportation assistance. Vouchers are purchased in the amount of \$42.50 or \$40 per month, depending on the local transit system in PPP sites.

e. The State annually develops budgets for direct assistance and administration costs of the Public-Private Partnership model for Refugee Cash Assistance, which are monitored to ensure spending is within approved limits. RCA expenses submitted as a part of the Cash and Medical Assistance estimate are based on projected number of primary, secondary, SIV and asylee arrivals and the average number of months on assistance for each enrollee. Because there is little variance in assistance levels, if arrival projections are within the projected amount, the

³ During the 2013 legislative session, a new Minnesota Family Investment Program benefit available to all Minnesota Family Investment Program eligible families was established. The benefit payments began July 1, 2015. Households receive an additional \$110 housing grant monthly. Payment levels listed represent the sum of two separate payments made to Minnesota Family Investment Program participants which are a cash support and housing grant payment made to recipients on a monthly basis.

estimate will be in line with projected expenses. The administrative costs for RCA stay consistent across arrival patterns.

8. Refugee Cash Assistance Program Administration. 45 CFR 400.13

a. In the eight counties receiving most Refugee Cash Assistance arrivals, eligibility is completed through a Public-Private Partnership with local resettlement affiliates. The remaining 87 counties have county (public) administered Refugee Cash Assistance.

b. Refugee Cash Assistance benefit checks are issued by the state in all counties. Participants who meet certain criteria and are employment exempt may opt to receive benefits via Electronic Benefits Transfer (EBT). In the eight counties listed above which are Public-Private Partnerships, assistance payments are sent to contracted private refugee agencies who meet monthly with Refugee Cash Assistance participants and distribute benefit checks in person. In all other counties, payments are issued directly to Refugee Cash Assistance participants.

c. At the state level, there is one staff person that is responsible for the oversight and implementation of Refugee Cash Assistance programming statewide. This individual is responsible for the coordination of the Public-Private Partnership and RCA policy implementation statewide, and serves as a resource for refugee access to all county administered cash and food programs.

d. Staff at the five local resettlement affiliates in the Public-Private Partnership currently total 3.96 FTEs. All counties who administer Refugee Cash Assistance do time studies tracking time spent on Refugee Cash Assistance activities on a regular basis. Based on these studies, the Resettlement Programs Office is billed quarterly based on time spent on Refugee Cash Assistance related activities for county eligibility workers.

e. The state charges a 10% indirect rate on all direct expenses for which HHH is the cognizant agency.

D. Refugee Medical Assistance (RMA) 45CFR 400 Subpart G

1. Applications, Determinations of Eligibility, and Furnishing Medical Assistance. 45 CFR 400.93 and 400.94

a. Process for determining eligibility for Medicaid and CHIP: Medical Assistance is a federal program established under Title XIX of the Social Security Act to provide health care to needy people. Funding is a combination of Federal and State monies. Individuals under 133 percent of the federal poverty level are eligible for MA with higher income thresholds for children and pregnant women.

All Minnesotans, including refugees, who apply for health care coverage through MNsure (the state health care exchange) are screened for eligibility for MA, state subsidized health insurance, and Refugee Medical Assistance. Minnesota's exchange includes Medicaid expansion as of 1/1/2014, expanding eligibility for all Minnesotans.

b. A “Designated Application Process for New Arrivals to the United States” streamlines health care application processing for primary refugee arrivals in Minnesota. This process began in July of 2014 as a result of the Affordable Care Act and the state exchange which combined applications for all health programs onto one platform. Applications are screened first for eligibility for Medicaid. If ineligible for Medicaid based on income, refugee applicants are screened for eligibility for other local health insurance programs.

2. Eligibility for RMA. 45 CFR 400.100 Through 400.104

a. The financial eligibility standards for Refugee Medical Assistance is currently 100% of the federal poverty level. Since all refugees are screened first for Medical Assistance eligibility, all refugees who would qualify for Refugee Medical Assistance should also qualify for Medical Assistance. The methodology used to determine income eligibility is MAGI.

b. The state considers income and resources as outlined at 45 CFR 400.102.

c. The state provides continued coverage of recipients as required by 45 CFR 400.104.

3. Scope of Medical Services. 45 CFR 400.105 and 400.106

a. Refugee Medical Assistance will cover at least the same services in the same manner and to the same extent as Medicaid on a fee for service basis.

b. For eligible populations without health coverage or whose health insurance does not cover the refugee health screening, a flat-fee reimbursement for the cost of the refugee health screening – if completed within the first three months after arrival in the US - is charged to RMA. The Minnesota Department of Health oversees this process as a part of health screening administration.

4. RMA Program Administration. 45 CFR 400.13

a. RMA is delivered on a fee-for-service basis. Services follow Medicaid services, including coverage for transportation and interpretation.

b. Refugee Medical Assistance administration costs include staffing with the Minnesota Department of Human Services to ensure policies and systems are aligned with federal and state regulations, conduct outreach and training to counties, and trouble-shoot application issues. In the coming year, Minnesota will be focusing additional attention on RMA program administration, prioritizing updates to the health care programs manual, policy updates to increase RMA income eligibility from 100% to 200% FPG, and outreach and training to county providers to ensure accurate RMA program implementation. A staff within the Department of Human Services will work with the health care administration to move these priorities forward. In coordination with MDH, this position will work to improve access to other mainstream health programs administered within the Department of Human Services, including managed health care programs. This happens in coordination with MDH. Because the Refugee Health Coordinator is based within the Minnesota Department of Health, they do not directly participate in the administration of the Refugee Medical Assistance program.

E. Refugee Medical Screening (RMS). 400 CFR 400.107

1. Coordination of Refugee Medical Screening Program. 45 CFR 400.5(f)

a. The Minnesota Department of Human Services implements the Refugee Medical Screening program through an interagency agreement with the Minnesota Department of Health. The Minnesota Department of Health coordinates the Refugee Medical Screening program and works with local refugee resettlement agencies, local public health offices, and community based agencies to identify newly arrived primary and secondary refugees in need of care.

Local resettlement agencies directly refer each new primary arrival to a designated local public health contact in the county of residence along with biodata forms and any medical information received from overseas, with a copy attached to the Minnesota Department of Health. A nurse at the Department of Health reviews medical records and assists local refugee resettlement agencies to interpret medical information. Information is entered into a Minnesota Department of Health database and the local public health contact in the county of residence is notified.

Referrals for secondary migrants come to the Minnesota Department of Health from various sources including local resettlement affiliates, local public health departments, private clinics, local service providers, and other states. The Minnesota Department of Health confirms screening status from the previous state of residence and requests records, as appropriate, to complete screening and generates notification for local public health the county of residence.

Once a county receives electronic notification from the Minnesota Department of Health, they move forward with the localized process for scheduling health screenings. The Minnesota Department of Health monitors screening results and timelines. Follow up is initiated with local public health contacts to offer support or appropriate interventions, as needed.

b. The Minnesota Department of Health is designated as the single point notification entity for CDC's Electronic Database Notification system (EDN). Hard copies of the medical records and medical review notes are mailed to local public health as part of the Refugee Medical Screening referral process. Enhancements to the database are currently underway to enable attachment of medical records and overseas chest x-rays. When complete, all 87 local public health agencies and high-volume screening clinics will have access to view and download records from the eSHARE database.

The information provided aid practitioners to use appropriate screening protocol based on demographic and medical history, including age and risk factors. Follow up referrals are made based on conditions identified on the overseas health information or during the screening.

c. The Minnesota Department of Health receives funding through federal Cash and Medical Assistance funding to coordinate activities related to refugee health screenings. A public health nurse contact in each of the 87 county health departments in Minnesota works with the Department of Health to implement screenings state-wide. Local Public Health contacts establish relationships with select private clinics or public health clinics and provide training to

clinicians providing the screening. Counties with high-volumes of screenings receive funding through CMA to support coordination and scheduling of screenings.

d. Refugees in Hennepin and Olmsted Counties receive health screenings within public health clinics. All other counties utilize private clinics to deliver refugee health screenings.

2. Operation of Medical Screening Program

Minnesota requests approval to bill RMA for health screenings when an individual is not eligible for MA, and do not have other health coverage to pay for the screening expense. In these cases, RMA is billed a flat rate equal to the MA rate for the same services. In recent years, fewer than ten screenings have been billed to RMA each year.

3. Scope of Refugee Medical Screening Services. 45 CFR 400.107

a. Refugee Medical Screening Services are administered in accordance with the Office of Refugee Resettlement's 2012 refugee screening guidelines.

b. See "Attachment A" for description of service elements of the Refugee Health Screening covered by Medicaid, including services provided based on age and risk factors.

c. All aspects of the refugee medical screening checklist are billed to Medicaid, when available. If an individual is not eligible for MA, the screening is billed, as a flat rate, to RMA.

d. There are two additional services beyond those outlined in ORR's medical screening checklist which are included as part of health screening. These are Complex Medical Systems Coordination and secondary arrival administration.

The Minnesota Department of Health has integrated health systems coordination to assist with care plans for refugees with acute or complex health care needs into its core activities. To accomplish this task, a medical social worker works with local refugee resettlement agencies to develop and set-up care protocols and assure initial health care services for cases with significant health conditions prior to arrival. The Minnesota Department of Health medical social worker identifies resources and communicates with Local Public Health, primary care providers and referral specialists to inform of the refugee's health status, and forwards relevant medical records to the appropriate health care facilities.

Coordination of refugee health screening for secondary arrivals: According to the Office of Refugee Resettlement report issued in June 2015, Minnesota had a net migration of over 3,000 secondary refugees in FFY14 making it the number one destination in the US for secondary refugees. In CY2016, the Minnesota Department of Health received 978 secondary migrant referrals 44% of whom had not had and were still eligible for a refugee health screening; and an additional 10% needed treatment follow-up for latent TB infection). Overseas medical records are transferred from primary arrival state and forwarded to local care providers, avoiding unnecessary repetition of screening or vaccinations. This coordinated approach has been

embraced locally, but requires resources to support care access for secondary refugees who do not have the support of a local resettlement agency. Limited resources are built into the health screening budget to support screening coordination in the counties most impacted by secondary arrivals.

e. Refugee Medical Screening cost reimbursement by Medicaid is \$640 per person. For eligible populations without health coverage or whose health insurance does not cover the refugee health screening, a flat-fee reimbursement is made in the same amount for the cost of the refugee health screening – if completed within the first three months after arrival in the US - is charged to RMA. The Minnesota Department of Health oversees this process as a part of health screening administration.

f. The Minnesota Department of Health regularly monitors the screening status of all new arrivals to ensure that all complete screening within 90 days. Local Public Health contacts are called and reminded if health screenings are delayed and are offered support or appropriate interventions.

4. Refugee Medical Screening Program Administration. 45 CFR 400.13

a. Medical screening payment model: All costs related to Refugee Medical Screenings are charged to Medicaid, including translation and transportation. In the rare case where an individual is not eligible for other coverage, RMA is billed one flat fee for all services related to the screening.

b. All administrative costs are incurred by the Minnesota Department of Health in coordination of refugee health screening activities state-wide. The Refugee Health Coordinator and her staff work to ensure strong screening rates, positive health outcomes, meaningful health education, and reliable data analysis related to health screening activities for new refugee arrivals. Under the leadership of the Refugee Health Coordinator, staff engage in a broad array of activities including the following:

- Provide clinical consultation, administrative guidance and training to local public health agencies and private health care providers which provide medical screening;
- Ensure standard implantation of the Office of Refugee Resettlement and Centers for Disease Control refugee screening guidelines across the state;
- Identify health care entry points, systems and specialists to ensure refugees with acute and chronic health conditions are linked to care in a timely manner;
- Maintain a local public health nurse contact in each county health department who is responsible for coordination of health screenings for newly arrived refugees under their jurisdiction;
- Provide assistance to local resettlement agencies in identifying refugees needing medical treatment or observations at the time of resettlement as needed and requested;
- Provide complex care coordination for primary arrivals with acute or complex health care needs upon arrival;

- Facilitate positive working relationships between health screening providers, health care systems and plans, local public health and Local resettlement affiliates;
- Serve as subject matter expert on issues related to health needs of newly arrived refugees;
- Coordinate disease outbreak and prevention efforts for newly-arrived refugees, and consult on the state’s emergency preparedness (all-hazards response and recovery) plans;
- Analyze and summarize health screening data to identify trends and outcomes;
- Complete federal reporting requirements related to health screening activities;
- Monitor and assess health screening implementation statewide;
- Develop and implement health education for new arrivals in coordination with program partners.
- Administer the flat fee reimbursement program to cover refugee medical screenings and related services.

F. Refugee Social Services (RSS). 45 CFR 400 Subpart I

1. Social services provided to refugees within criteria outlined at 45 CFR 400.154 and 400.155.

Formula funding supports social services within Office of Refugee Resettlement prioritization criteria. Currently, these services include:

- Employment services
- Resettlement services for secondary migrants
- Social Adjustment Services
- Outreach
- Information and referral services
- Case management
- Information and referral
- Transportation
- Translation/Interpretation services
- Citizenship and naturalization preparation services (services offered do not include any resources for fees paid to the United States Citizenship and Immigration Services (USCIS)).
- Assistance applying for EAD

2. Social services provided are consistent with 45 CFR 400.154 and 400.155.

3. Set-Aside Services

- STUDENT SERVICES:** RSS funding is set aside to support refugee students and is awarded through a separate RFP to reach students in impacted areas across the state. Separately defined outcome domains support the social adjustment and academic achievement of students. Currently, there are seven contracts to provide student services.
- ELDERLY SERVICES:** RSS funding is set aside to support elderly refugees, providing additional outreach to engage refugee elders in social service programming and additional application supports for refugee elders’ citizenship applications.

G. Unaccompanied Refugee Minors (URM) Program. 45CFR 400 Subpart H

1. Administrative Structure and State Oversight.

Minnesota does not currently operate an Unaccompanied Refugee Children program. Children in need of protection are referred to child protective services for assessment and referral to available interventions.

ATTACHMENT A

Service Elements of the Refugee Health Assessment

Minnesota follows the Office of Refugee Resettlement's 2012 refugee screening guidelines. A Refugee Health Assessment consists of a series of two to three visits. Essential elements of the exam include a medical and physical assessment focused on the identification and treatment of infectious diseases and indicators of chronic conditions, according to standardized Office of Refugee Resettlement, Centers for Disease Control and Prevention and Minnesota Department of Health screening protocols. The exam also includes treatment for any conditions identified or referral to appropriate follow-up care and basic health education.

The providers of initial health assessments are expected to provide the following medical services to each refugee:

1. History- Overseas medical records are reviewed for all newly arrived refugees and necessary follow-up are initiated.
2. Physical Exam and Review of Systems: Refugees receive a complete physical exam (with special attention to suspected signs of Hansen's Disease), including assessment of acute mental health concerns, dental, hearing, vision, height/weight, nutritional assessment (Vitamin B12, D) with necessary referrals.
3. Complete blood count with differential to identify hematologic disorders.
4. Tuberculosis screening and follow-up: Refugees are screened for tuberculosis (TB) prior to leaving their country of origin and the TB component of overseas evaluations are determined by the individual's age, the prevalence of TB in the local population, and the resources in that country to implement CDC's enhanced screening protocol developed in 2007. Those found to have TB-related conditions are given a "TB Class" which is then reflected in the Electronic Disease Notification system notification of that arrival and documented on their DS forms. These TB Classes are:
 - Class A TB – active pulmonary TB disease, sputum smear or culture positive; requires a waiver (i.e., on treatment and smear-negative prior to travel).
 - Class B1 TB – evidence of pulmonary or extra pulmonary TB disease, sputum smear-negative; includes "old healed TB", and previously treated TB
 - Class B2 TB – Latent TB infection (LTBI) if TST \geq 10 mm
 - Class B3 TB – Contact of a known TB disease case
 - No Class – none of the above.

The *domestic TB screening* of newly arriving refugees includes the following:

- a. Administer a tuberculin skin test (TST) for all refugees six months or older or draw an interferon-gamma (IGRA) blood assay regardless of the refugees' BCG history unless the person has a reliable history of previous treatment for TB or reliable documentation of a previous positive test. IGRA testing is approved and recommended for use in anyone \geq 5 years of age. For most refugees, the TST is positive if \geq 10 mm induration. A 5 mm cutoff is used if: (1) HIV+, (2) recent close contact to infectious TB case, (3) arrivals with

TB Class A or B1 conditions, (4) chest X-ray (CXR) with fibrotic changes, (5) organ transplant, or (6) otherwise significantly immune-compromised.

- b. Perform a chest x-ray for refugees with:
- Positive TST (≥ 10 mm induration) or IGRA results **or**
 - TB Class A or B1 designation from overseas exam, regardless of TST **or** IGRA results
 - Symptoms of tuberculosis, regardless of the TST or IGRA results.
- c. Diagnose infection or rule out active/LTBI:
- **Diagnosing TB disease, suspected or confirmed:** If the refugee arrives as a Class A TB, or the chest x-ray is abnormal and consistent with TB disease, or the individual has signs or symptoms of TB, regardless of the TST/IGRA results, sputum specimens should be collected for bacteriologic examination and a “TB suspect” reported to the Minnesota Department of Health TB Prevention and Control Program. Providers need to remember to consider extra pulmonary TB disease, which is also reportable to the Minnesota Department of Health. Further diagnostic testing may be necessary to confirm or rule out TB disease. Treatment for TB disease should be initiated as soon as possible and directly observed therapy (DOT) is the standard of practice for treating active TB.
 - **Diagnosing Latent TB infection (LTBI):** If the TST or IGRA is positive and the chest x-ray is normal or abnormal but tuberculosis disease is ruled out, then treatment for LTBI should be initiated. For specific treatment regimens, providers consult the CDC guidelines available on the Minnesota Department of Health TB Program website at: www.health.state.mn.us/tb.
5. Immunizations and follow-up: Clinics are advised to assess the immunization history of each refugee referring to the overseas records (if any) and any records brought by the refugee. All previous vaccinations should be recorded. Lab evidence of immunity may be obtained and recorded as is history of disease. All previous vaccinations are considered valid if they were given according to the Minnesota child or adult schedule.
- If there is no documentation, assume the refugee is unvaccinated
 - All age appropriate vaccinations are given as recommended by the Advisory Committee on Immunization Practices (ACIP)
 - Documentation of all vaccination administered is given to the refugee and entered into the state immunization information system (MIIC).
6. Hepatitis A, B, C and follow-up: All refugees receiving initial health assessments should be assessed for hepatitis B status with serologic screening for hepatitis B HBsAg, anti-HBs, anti-HBc. Household contacts of those identified as carriers of the virus (HBsAg) who are themselves HBsAg negative should have determination of their antibody status. All susceptible contacts should receive a three-dose series of hepatitis B vaccine. Pregnant women identified as carriers should have test results forwarded to their prenatal care provider for appropriate follow-up for their infant. The Minnesota Department of Health collaborates with hepatitis surveillance and perinatal hepatitis B prevention program to share all screening and demographic information to ensure follow-up.

Refugees may be screened for hepatitis C (anti-HCV and confirmatory), if indicated by risk of exposure. Routine screening for hepatitis A is not recommended for refugees.

7. Intestinal Parasites and follow-up: Evaluation for significant parasitic disease or infestation followed by appropriate treatment:

- Confirm pre-departure presumptive treatment
- Routine eosinophil count

PLUS

If **no documented** pre-departure parasite treatment:

- Collect 2 stool specimens more than 24 hours apart for Ova and Parasites
- Strongyloides serology (all refugees)
- Schistosoma serology for sub-Saharan Africans
- or presumptive domestic treatment

If **documented** pre-departure parasite treatment:

- *Single-dose* pre-departure with no praziquantel treatment requires strongyloides serology (all refugees) and schistosoma serology for Sub-Saharan Africans or presumptive domestic treatment
- *Single-dose* pre-departure with praziquantel treatment requires strongyloides serology (all refugees) or presumptive domestic treatment
- Eosinophilia with *high dose* pre-departure treatment requires either ova and parasite testing or a repeat eosinophil count in 3-6 months after arrival.

Treatment should be provided according to approved treatment schedules for any and all pathogenic parasites identified.

8. Malaria screening and follow-up:

- Screen if symptomatic or suspicious history
- Screen or presumptively treat if asymptomatic, from highly endemic areas (Sub-Saharan Africa) and **no documented** pre-departure therapy.
- Obtain 3 thick and thin smears to screen or use PCR.

9. Sexually transmitted diseases screening and follow-up:

Universal testing of HIV and syphilis for arrivals from mid-high HIV prevalence regions

- Screen for syphilis with VDRL or RPR, confirm
- Screen for HIV if 13-64 years and from non-endemic region; screen all family members if person is positive, confirm
- Screen sexually active patients for other STIs, if appropriate, using urine testing for GC/Chlamydia, if possible.

10. Lead Screening:

- Screen all children < 17 years old
- Refer to Public Health and medical follow up if BLL >10mg/dl.

11. Pregnancy test should also be performed when indicated.

12. Additional components include:

- Basic metabolic panel, if indicated (especially if screening if occurring in a primary clinic setting)

13. Refugee Health Orientation: It is also essential to help orient the new refugee arrival to the need for the domestic health assessment and how to access health care services here in the U.S. Examples of topics addressed by Local Public Health with new refugee arrivals include:

- knowing when to call the doctor
- how to recognize an urgent medical problem
- how to recognize a medical emergency
- how to utilize the 911 system
- how to ask for an interpreter
- how to utilize Emergency Rooms
- how to use prescription medications, etc.

Local Public Health provides most of this education, but providers in private clinics provide this education as well. Minnesota Department of Health provides technical assistance, resources or guidance as requested. In collaboration with Local Public Health, health care providers and local resettlement agencies, Minnesota Department of Health has developed an orientation tool kit for newly arrived refugees (<https://refugeehealthorientation.wordpress.com/>). The program is currently working with various partners across the U.S. to vet and update the toolkit. Resources and tools will be shared widely via the department's website.

ATTACHMENT B: Refugee Social Services Outcomes

ECONOMIC STABILITY
Individual who was not working is placed into initial employment OR an individual who was employed has improved economic stability as a result of a job upgrade.
HOUSING STABILITY: <i>Only one head of household per unit can be claimed and the participant must be 16 years of age or older.</i>
Housing stabilized through unsubsidized housing
Housing stabilized through subsidized housing
Households who were at risk of losing housing are stabilized in same house.
SECONDARY RESETTLEMENT: <i>One head of household per unit, 16 years of age or older. Participant must have relocated from another state OR relocated within Minnesota between a metro/greater MN areas.</i>
Refugee households who were assessed to be lacking in one or more of the following initial resettlement needs who have ALL services needed met after program participation. Access to public benefits:
<ul style="list-style-type: none"> • Basic needs support (food, clothing, furniture, household items) • Enrollment in Health Plan • Incomplete Refugee Health Assessment • Registration for children in school, if needed
TRANSPORTATION INDEPENDENCE: <i>Participant must be 16 years of age or older.</i>
Refugees achieve transportation independence through public transportation.
Refugees achieve transportation independence through obtaining a driver's permit or obtaining a driver's license.
CONNECTION TO ONGOING COMMUNITY RESOURCES:
Refugee parents in need of child care services have ongoing access to childcare after program participation ends (one parent per household unit, 16 years or older).
Refugees with health conditions are receiving ongoing health services which improve well-being and are able to maintain these after program services end (any age with health condition which requires ongoing treatment).
Refugees are <i>regularly participating</i> in *ongoing social groups/programs leading to improved social connections and are able to maintain participation after program services end (any age refugee connected to and regularly participating in ongoing programming).
<i>*i.e.: wellness programs, recreation programs, mentor programs, continuing education, family programs</i>
Refugees in need of *emergency and/or crisis services are connected to appropriate resources to meet their needs (any age refugee in need of emergency and/or crisis services).
<i>*i.e.: shelter, domestic violence</i>
PROGRESS TOWARDS CITIZENSHIP:
Individuals submit application for permanent residence through program (assistance for any follow up issues that arise based on that application is required).
Individuals submit application for citizenship through program (assistance for any follow up issues that arise based on that application is required).
Individuals submit application outside of RPO funded agency who were assisted to resolve issue with application leading to a successful outcome for their case.