

To request alternative formats, including audio tape or Braille, please contact:

Minnesota Governor's Council on Developmental Disabilities
Department of Administration
370 Centennial Office Building
658 Cedar Street
St. Paul, Minnesota 55155
(651) 296-4018 voice
(877) 348-0505 toll free
(651) 297-7200 fax
Minnesota Relay Service: (800) 627-3529 OR 711
Email: admin.dd@state.mn.us
Or visit our website: <http://mn.gov/mnddc/>

Minnesota Governor's Council on Developmental Disabilities Business Results

Federal Fiscal Year 2016
(October 1, 2015 - September 30, 2016)

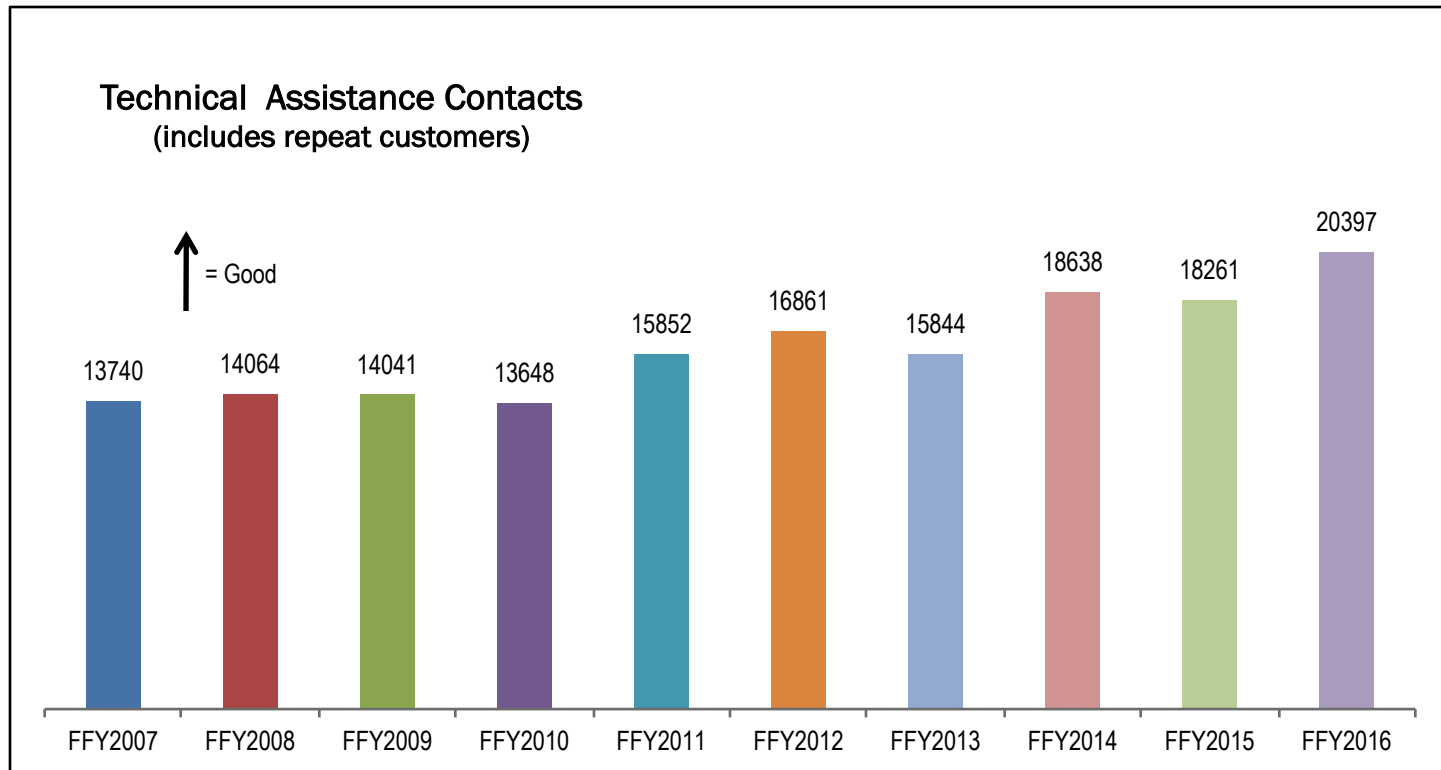
FFY 2016

Business Results

Customer Focus Results

A. Technical Assistance Contacts

FFYs 2007 - 2016



NOTE: FFY 2008: MNDisability.gov launched
FFY 2010: E-learning contacts added
July 2011: State government shutdown

FFY 2016

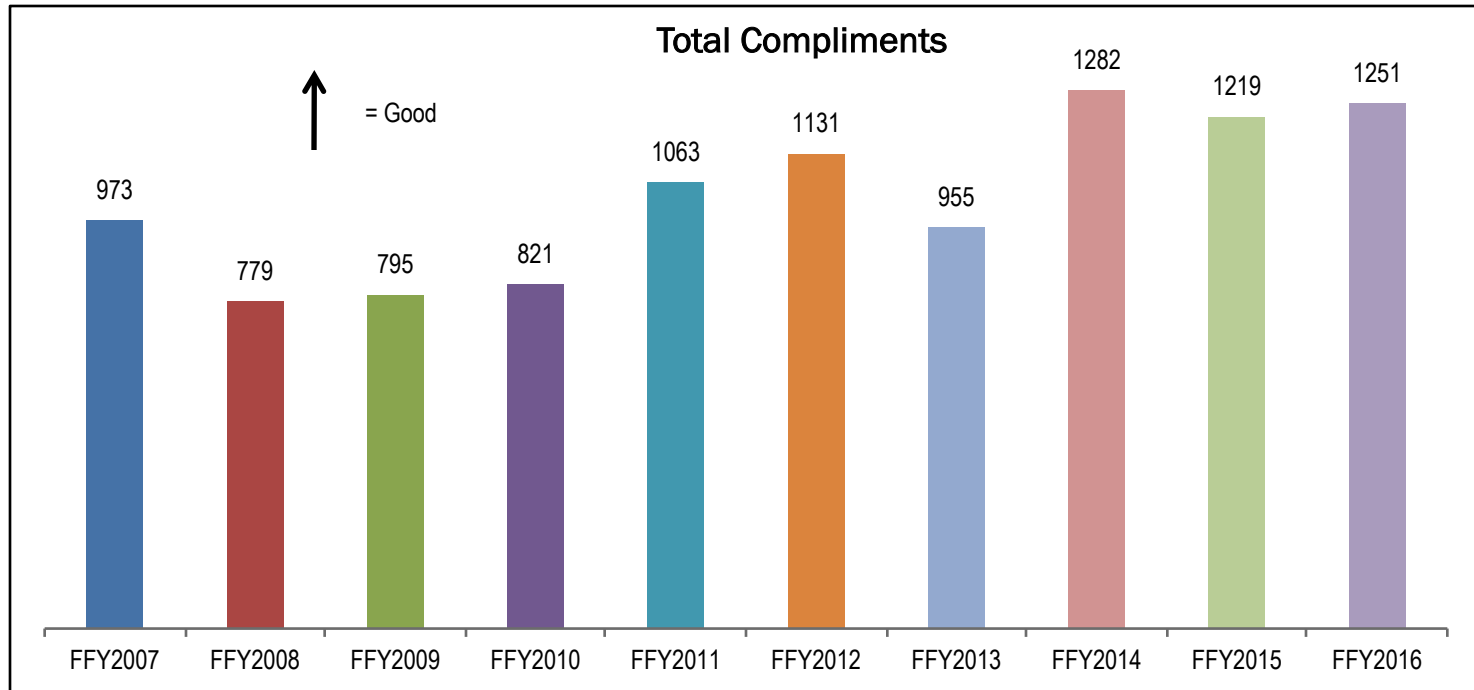
Business Results

Customer Focus Results

B. Total Compliments (mail/email)

Technical assistance; timeliness; and presentations, products/services, and Partners in Policymaking

FFYs 2007 - 2016

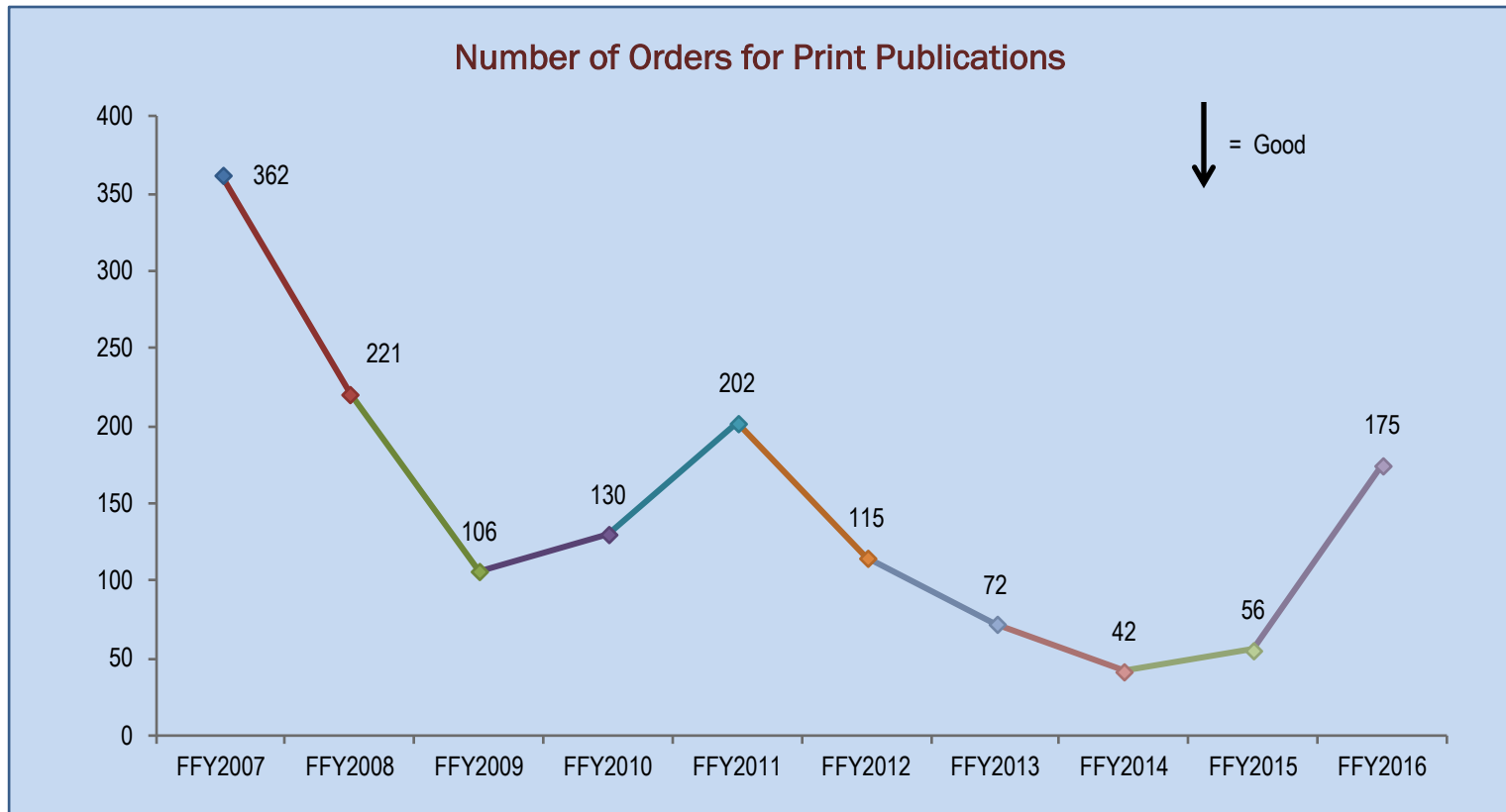


NOTE: Compliments are searched for actionable items
July 2011: State government shutdown

FFY 2016

Business Results

Customer Focus Results
C. Publication Orders
FFYs 2007 - 2016



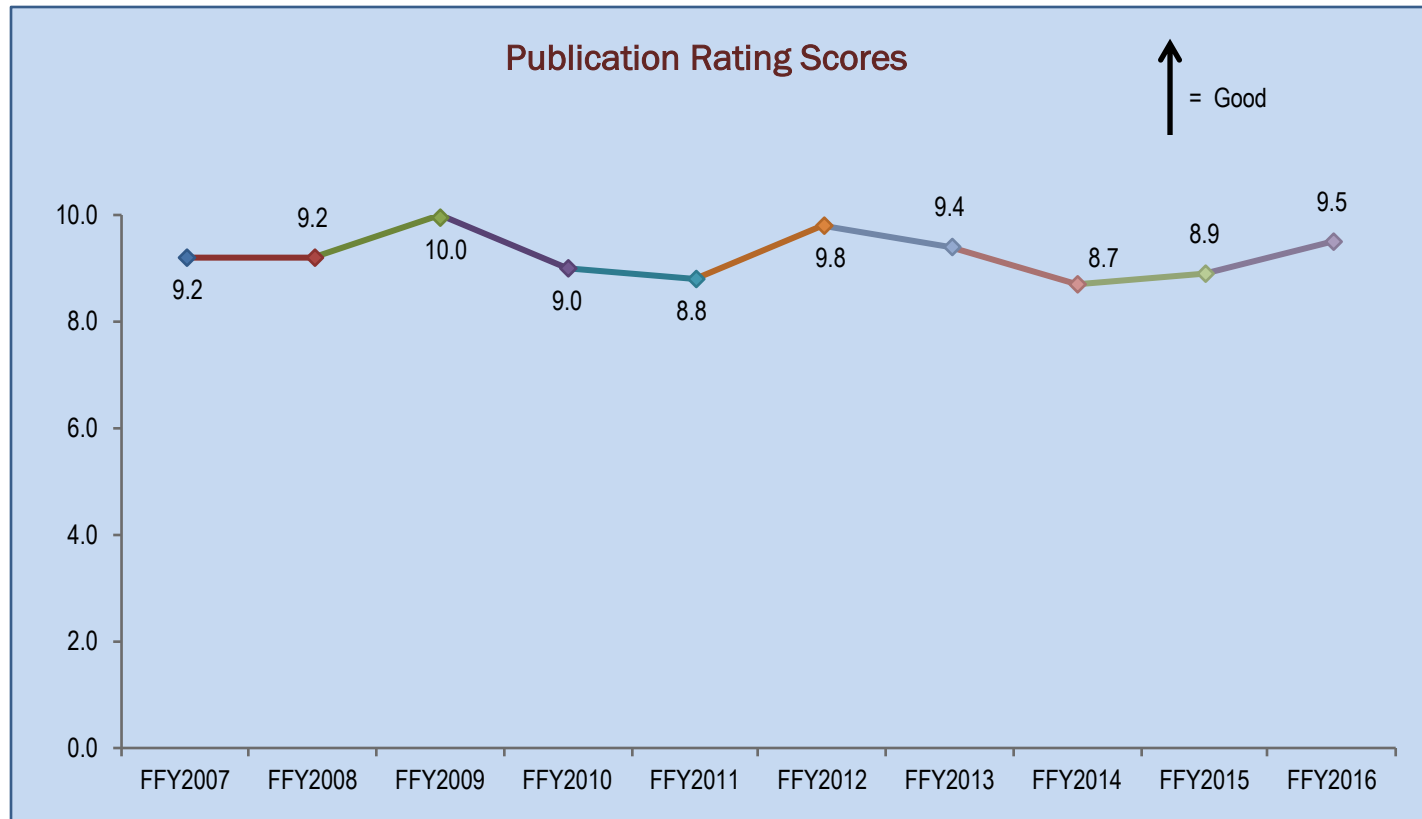
NOTE: July 2011: State government shutdown

Print publications are treated as an alternative to electronic versions and downloads

FFY 2016

Business Results

Customer Focus Results
D. Publications Rating (scale of 1 – 10; 10 = highest)
FFYs 2007 - 2016

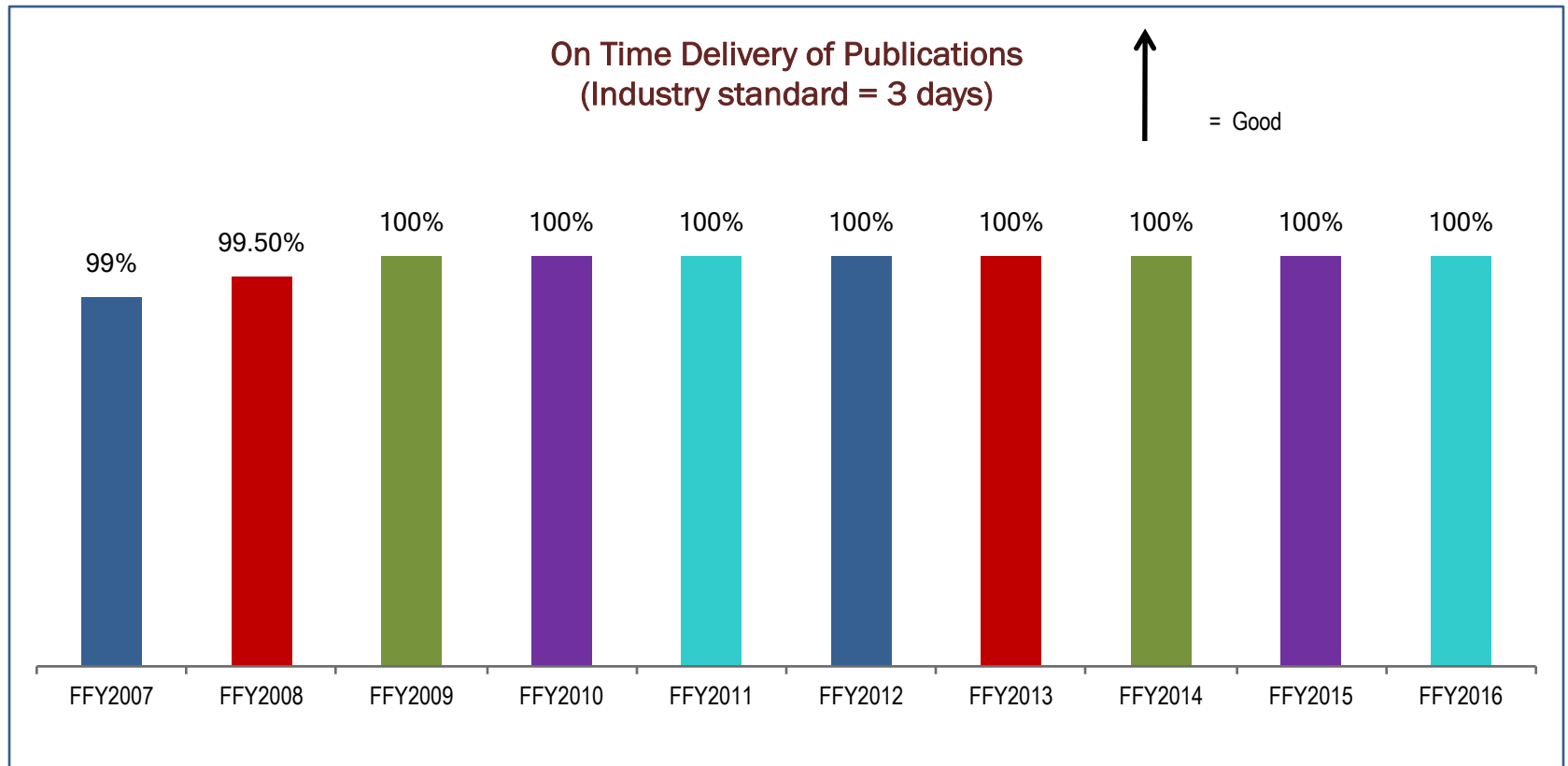


NOTE: July 2011: State government shutdown

FFY 2016

Business Results

Customer Focus Results
E. Publication Delivery Time
FFYs 2007 - 2016

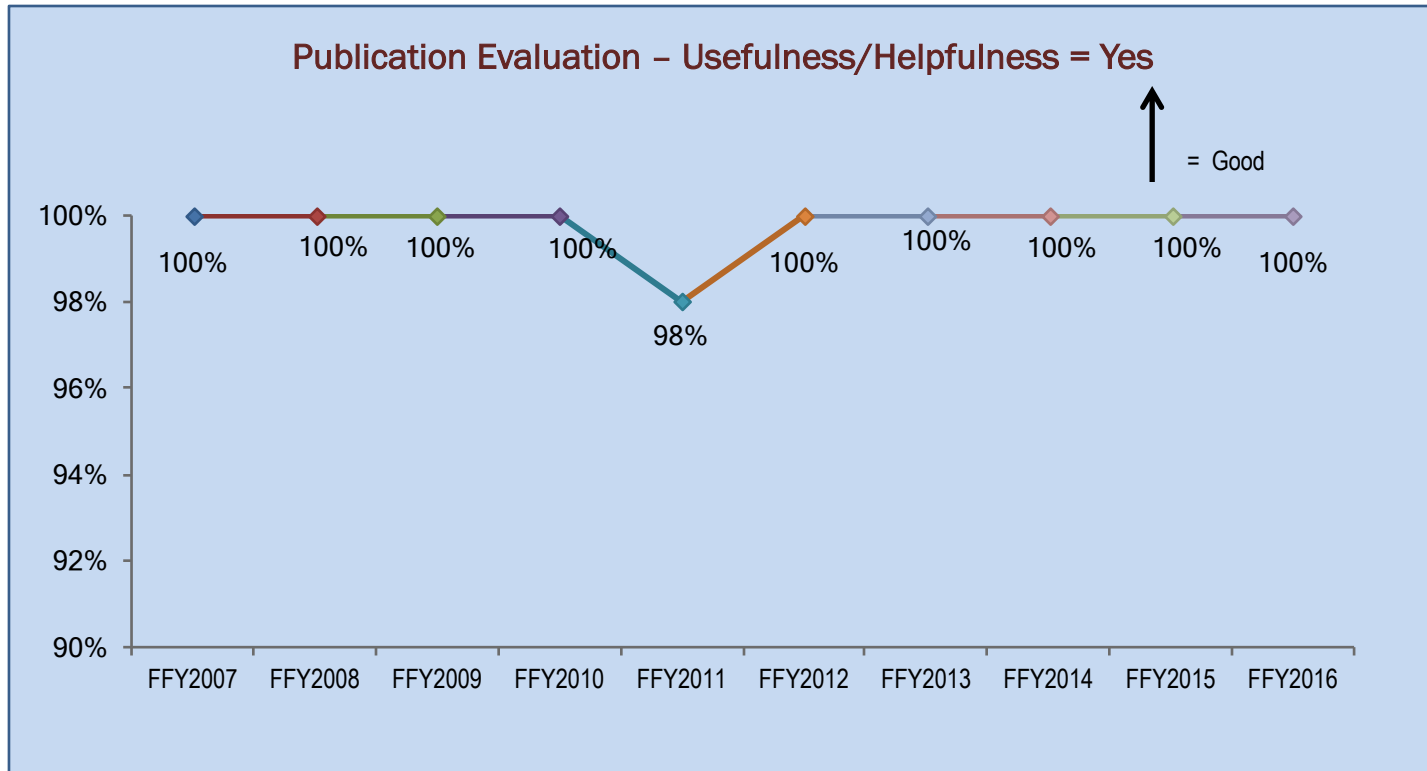


NOTE: July 2011: State government shutdown

FFY 2016

Business Results

Customer Focus Results
F. Publication Evaluation
FFYs 2007 – 2016



NOTE: FFY2011: ASD Emergency Planning Kits evaluated at AuSM Conference

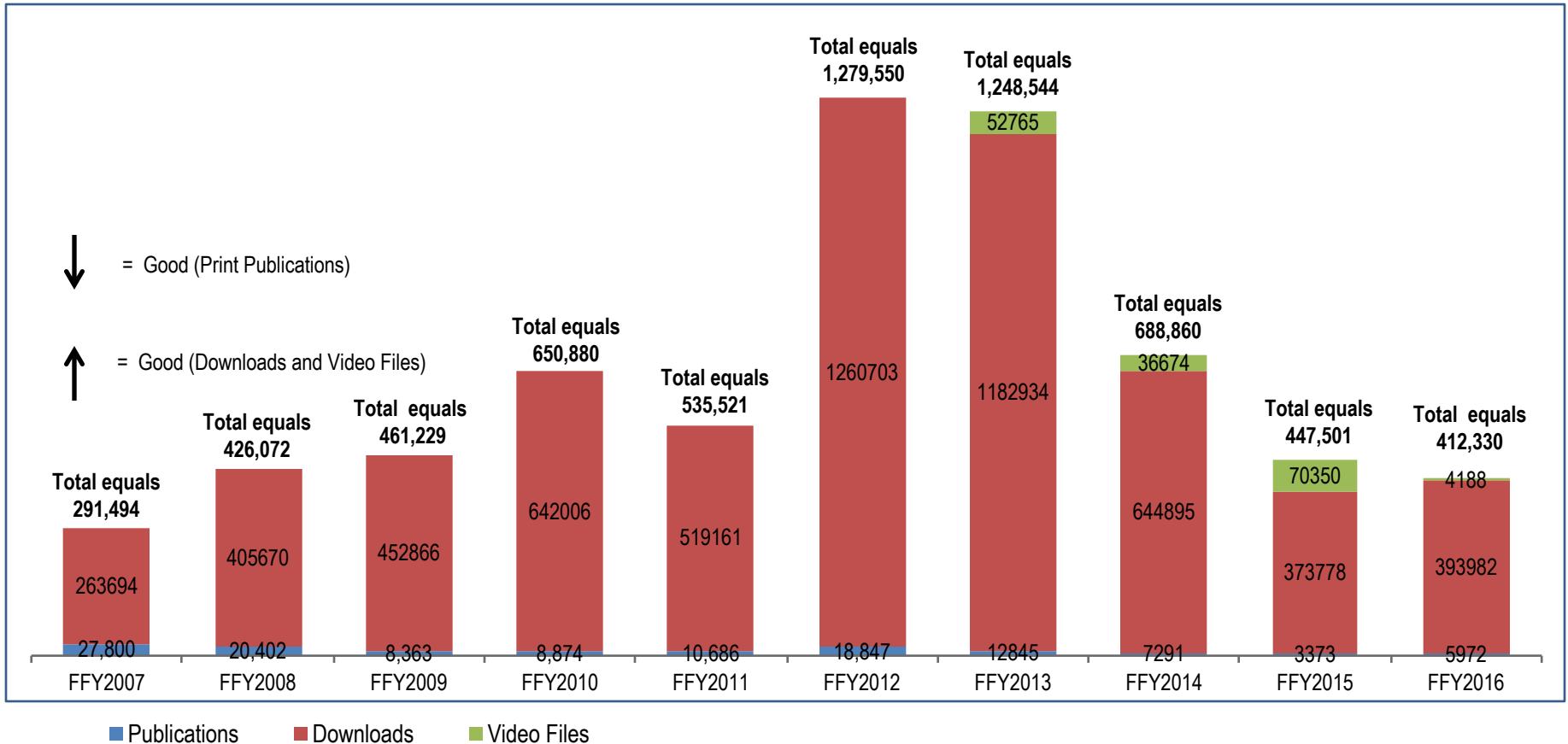
FFY 2016

Business Results

Customer Focus Results

G. Print Publications, Downloads, and Video Files

FFYs 2007 - 2016



NOTE: July 2011: State government shutdown July 2012: Software and website data collection methods changed
 FFY 2013: Video files added FFYs 2014 and 2015: Decrease in downloads due to IT infrastructure changes; some IP addresses dropped.

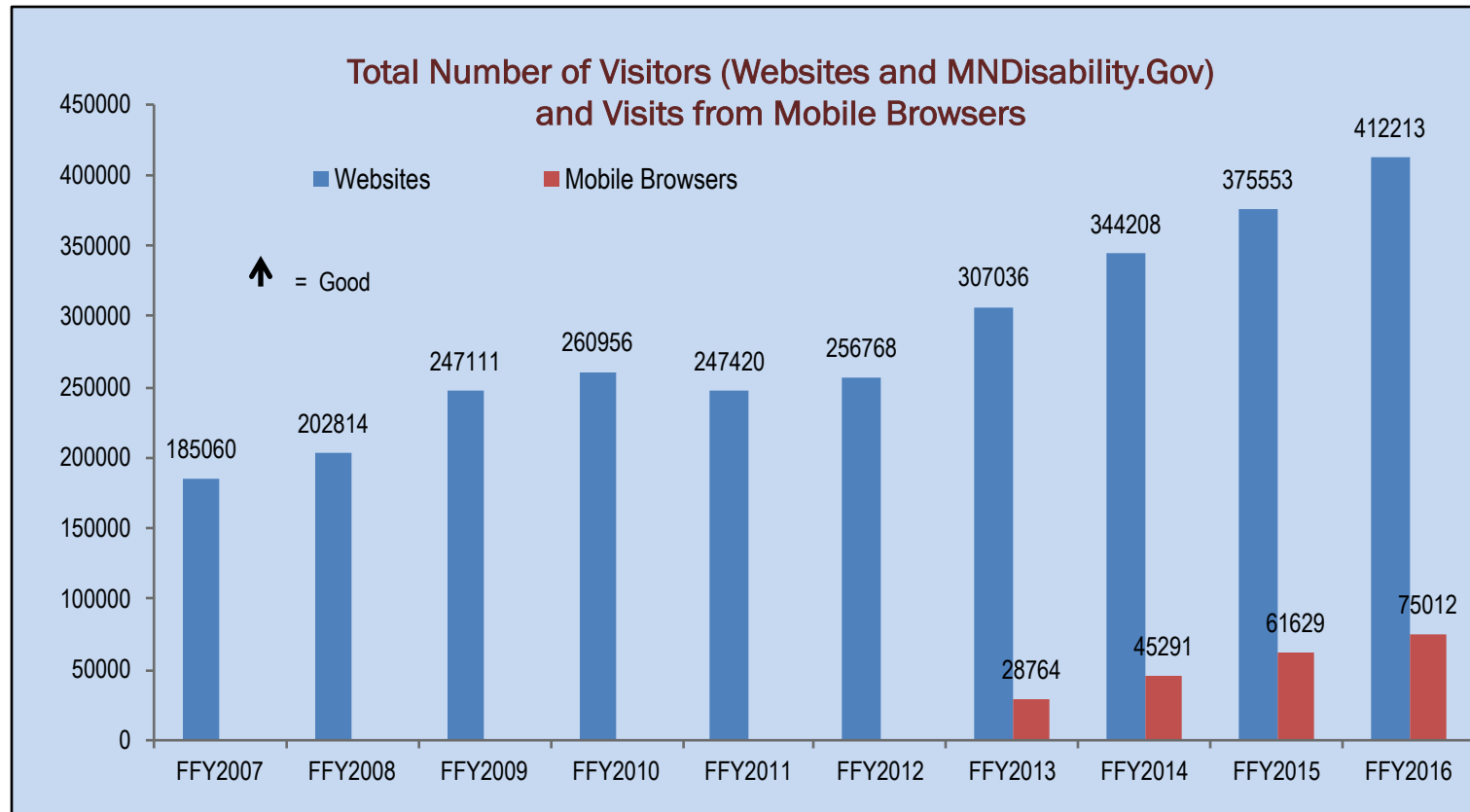
FFY 2016

Business Results

Customer Focus Results

H. Online Visits (Websites and Mobile Browsers)

FFYs 2007 – 2016



NOTE: July 2011: State government shutdown July 2012: Software and website data collection methods changed
FFY 2013: Video files added

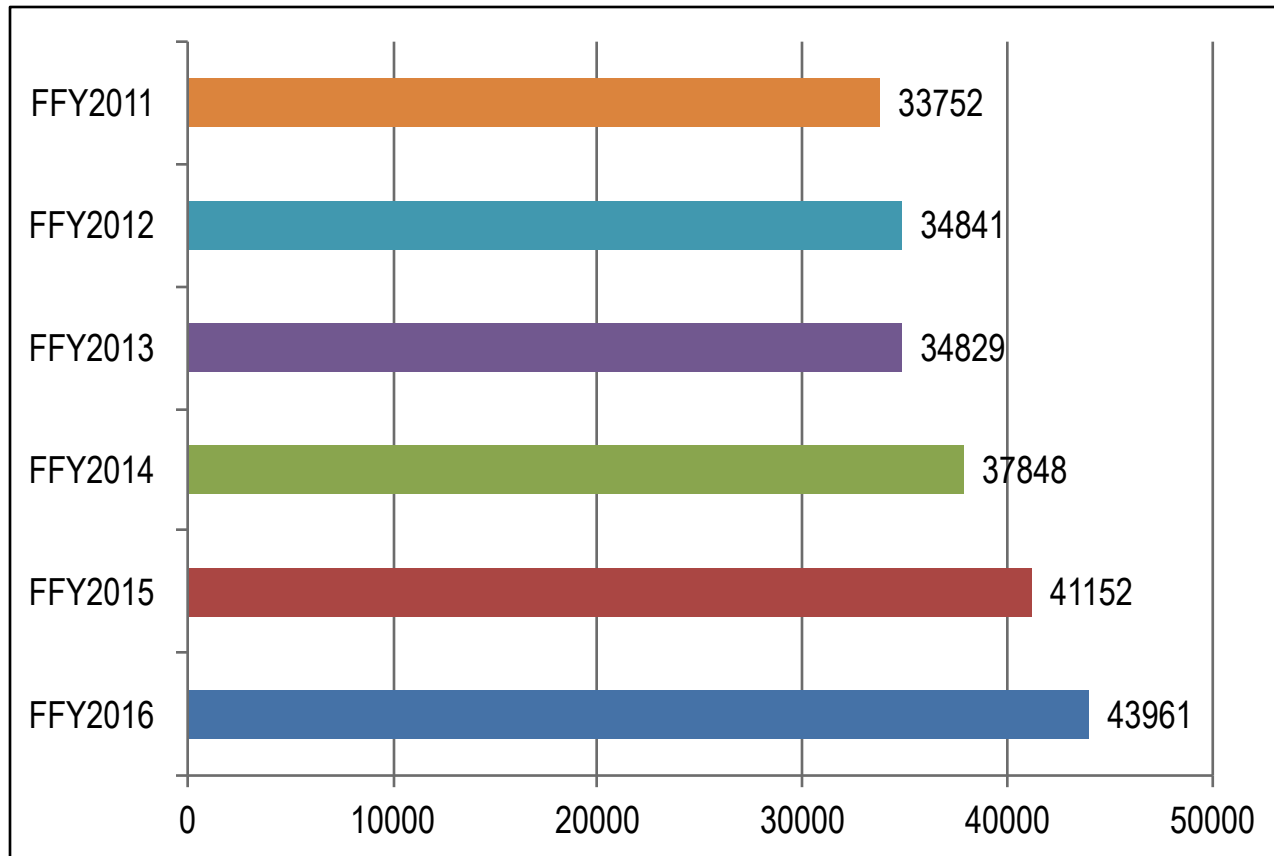
FFY 2016

Business Results

Customer Focus Results

I. MNDisability.gov Visitors

FFYs 2011 – 2016

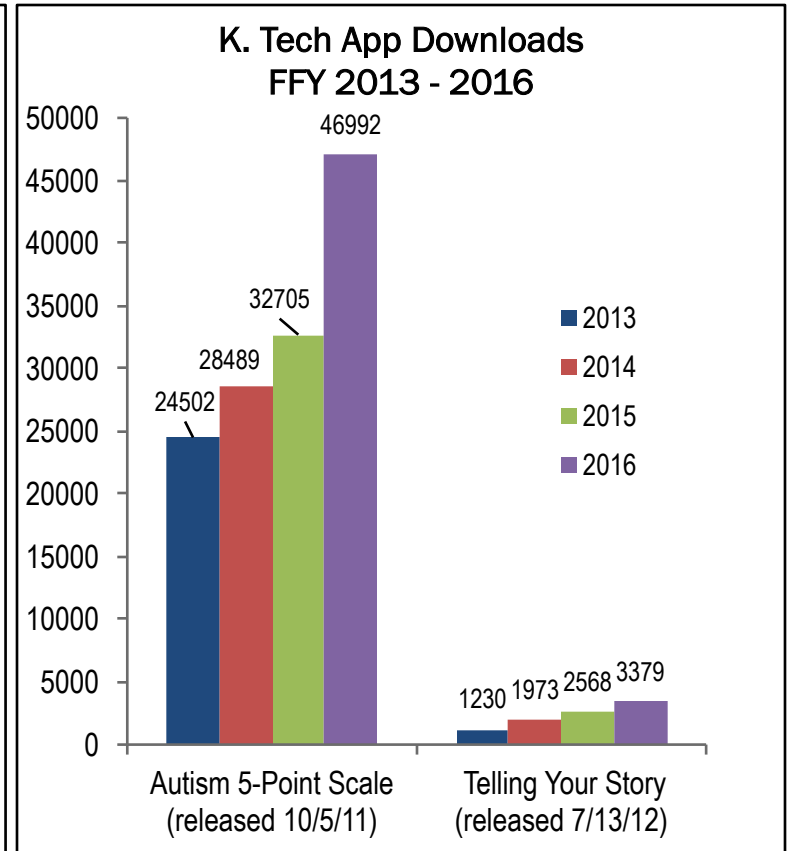
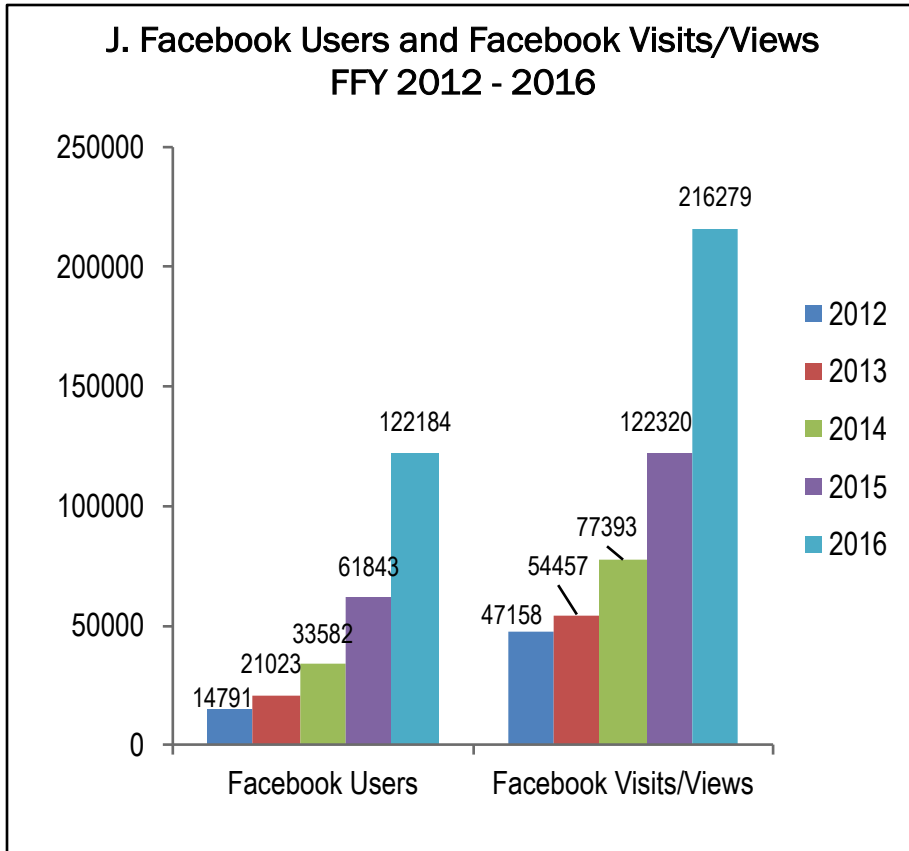


NOTE: July 2011: State government shutdown

FFY 2016

Business Results

Customer Focus Results
 J. Facebook Users and Facebook Visits/Views
 K. Tech App Downloads



NOTE: Tracking measures changed in 2012; results are for eight months in 2012.

NOTE: Totals are cumulative from release date

FFY 2016

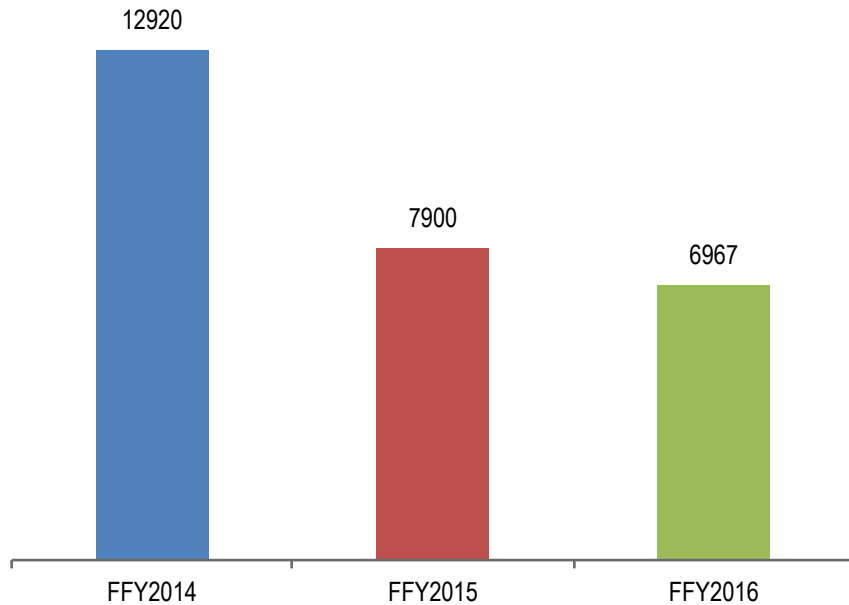
Business Results

Customer Focus Results

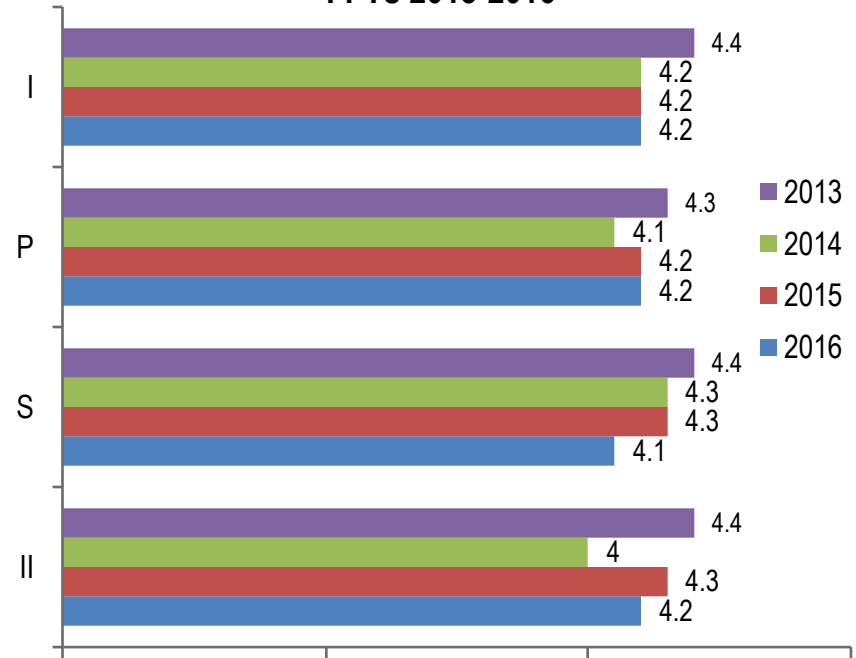
L. LMS* Online Learning Visits

M. Online Learning IPSII Results (scale of 1 – 5; 5 = highest)

**L. LMS* Online Learning Visits
FFYs 2014-2016**



**M. Online Learning IPSII Results
FFYs 2013-2016**



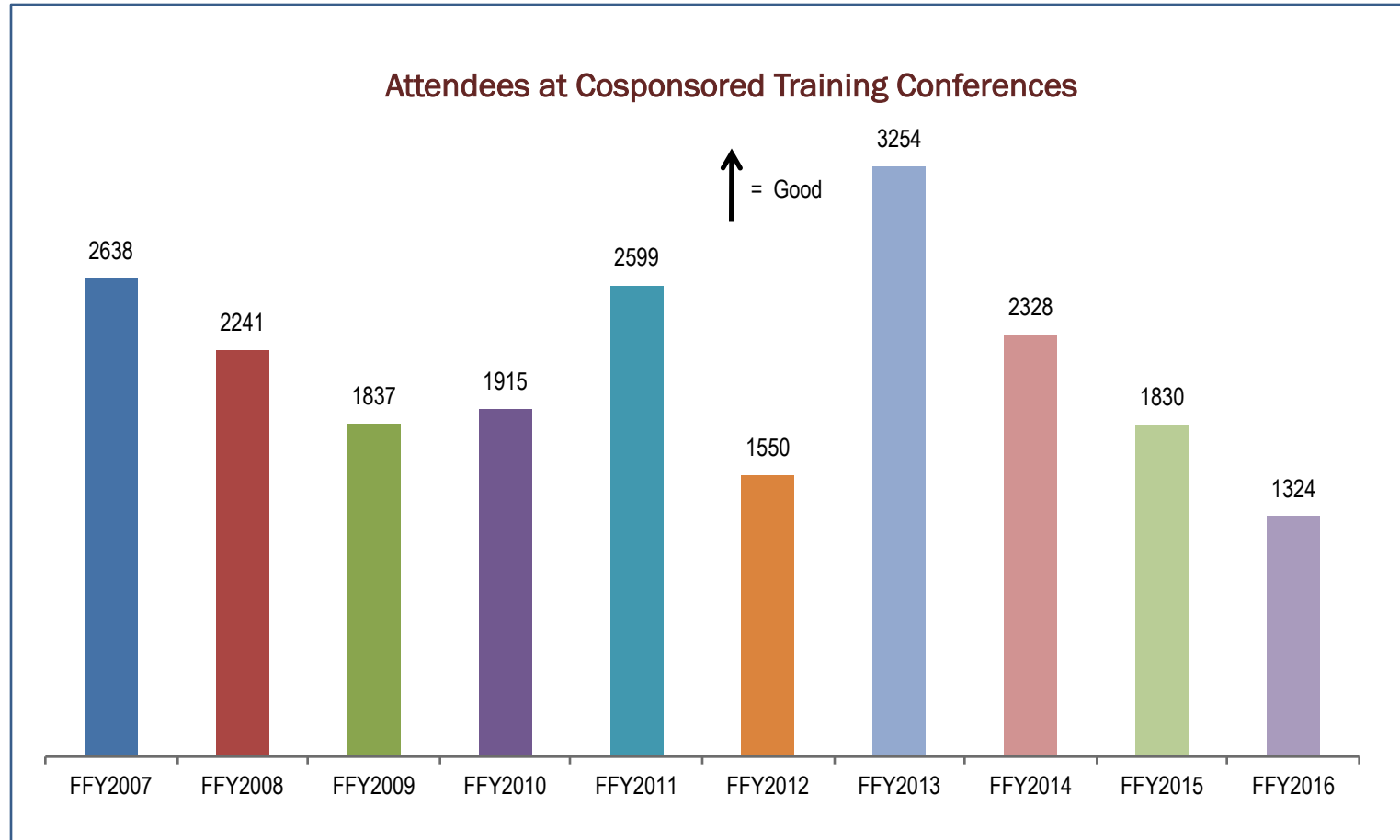
* Learning Management System

NOTE: Learning management system began tracking March 2014

FFY 2016

Business Results

Customer Focus Results
N. Cosponsored Training Conferences - Attendees
FFYs 2007 - 2016



FFY 2016

Business Results

Financial and Market Results

A. Matching Funds FFYs 2009 - 2016

Goal = 25% Match

FFY2016
\$338,347

FFY2015
\$337,358

FFY2014
\$323,591

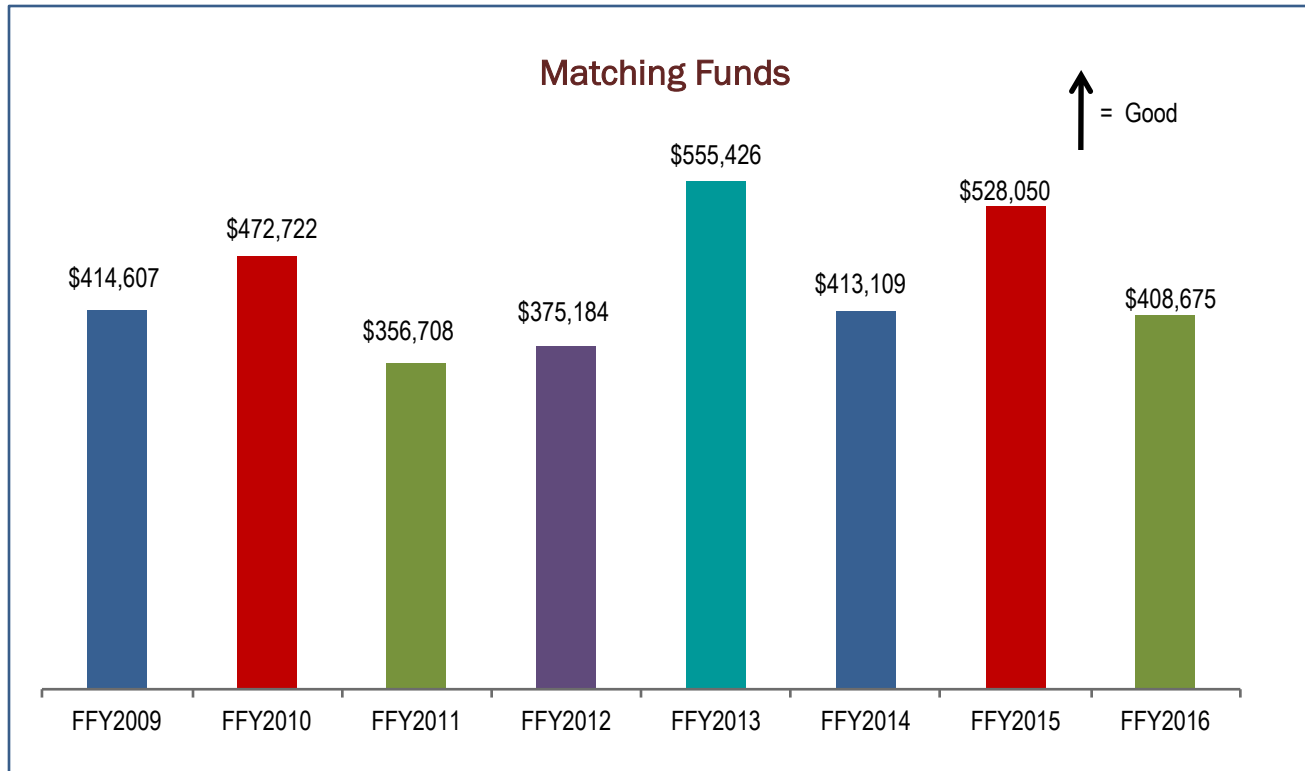
FFY2013
\$338,965

FFY2012
\$340,300

FFY2011
\$340,740

FFY2010
\$341,423

FFY2009
\$341,423



NOTE: FFYs 2009 & 2010 includes legislative support for self advocacy totaling over \$100,00 per year

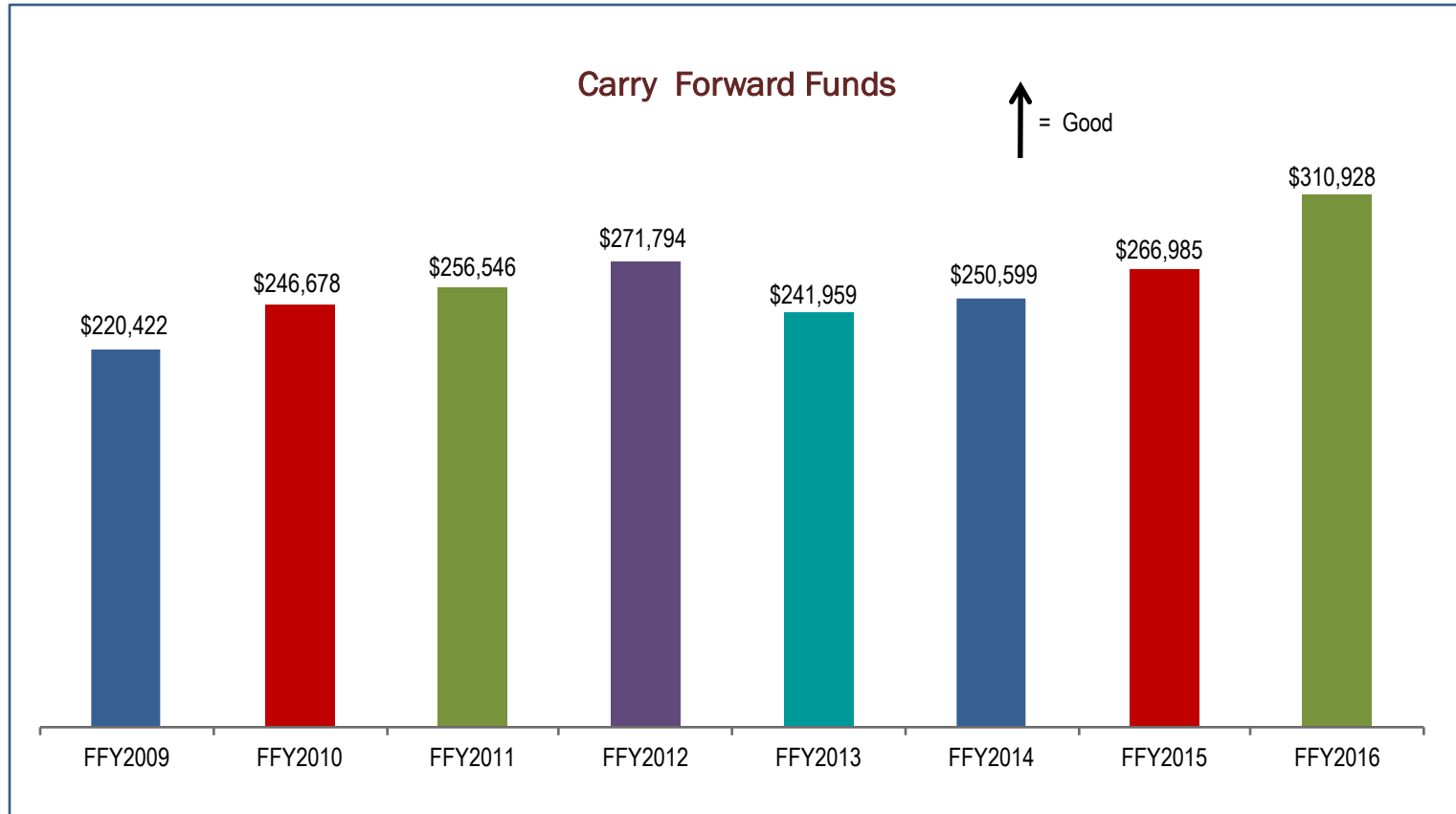
FFY 2016

Business Results

Financial and Market Results

B. Carry Forward Funds

FFYs 2009 - 2016



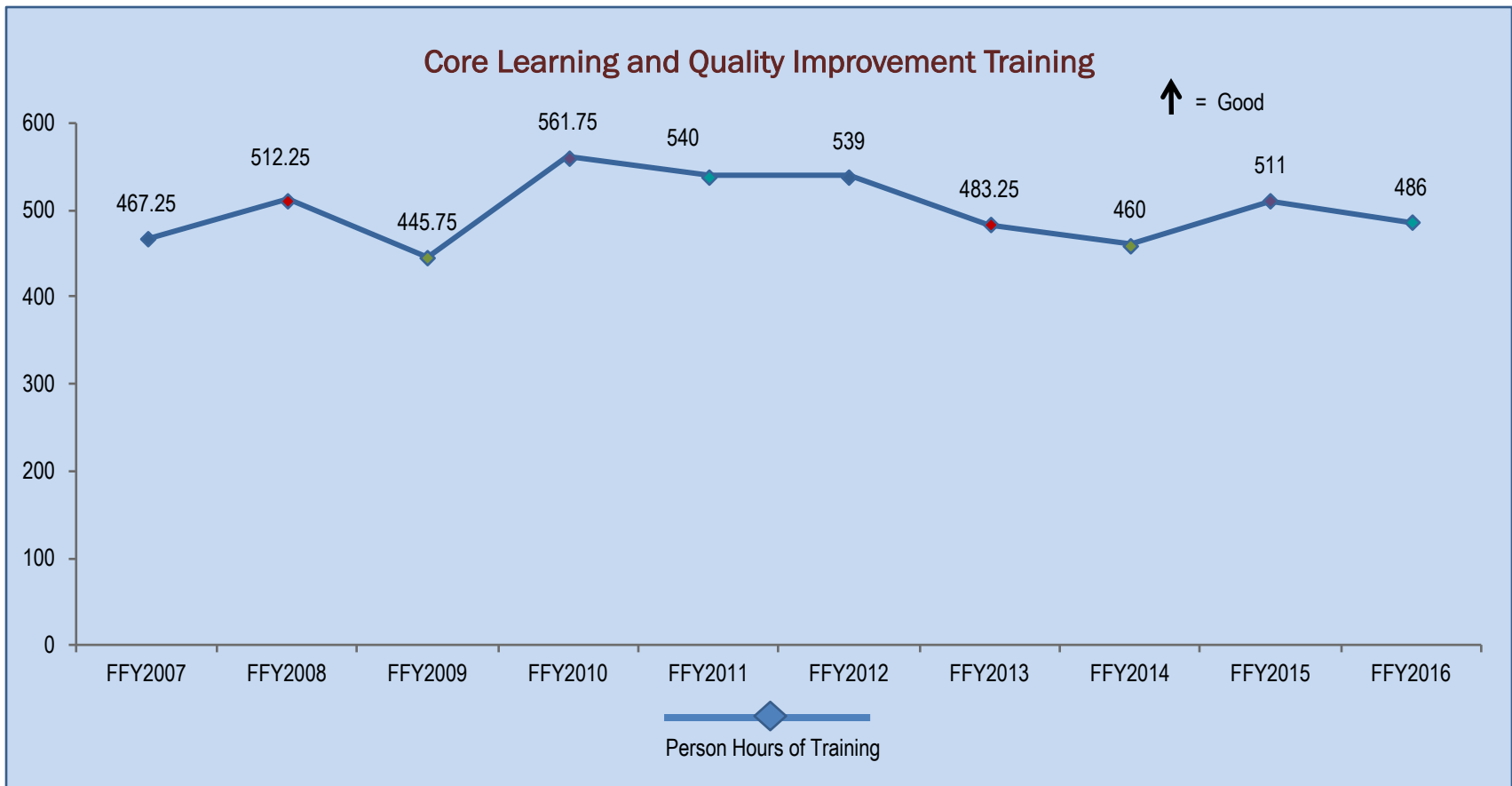
FFY 2016

Business Results

Human Resource Results

A. Training Hours – Council Members and Staff

FFYs 2007 - 2016

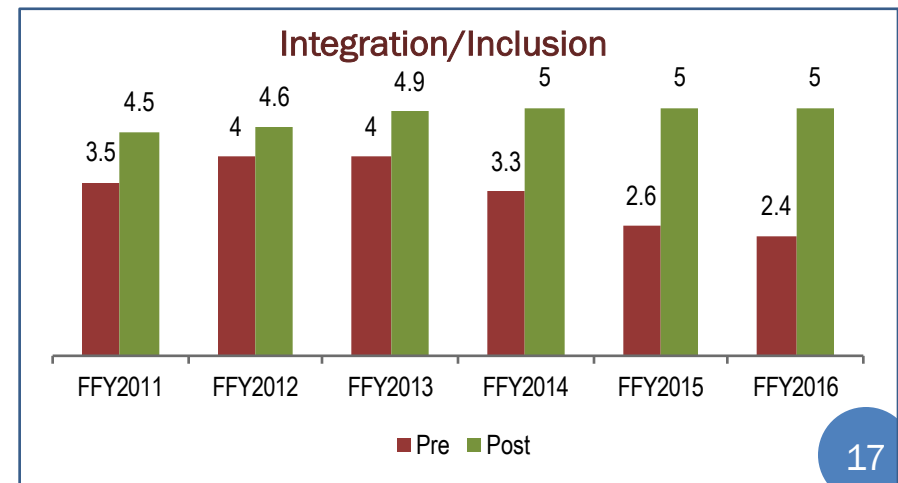
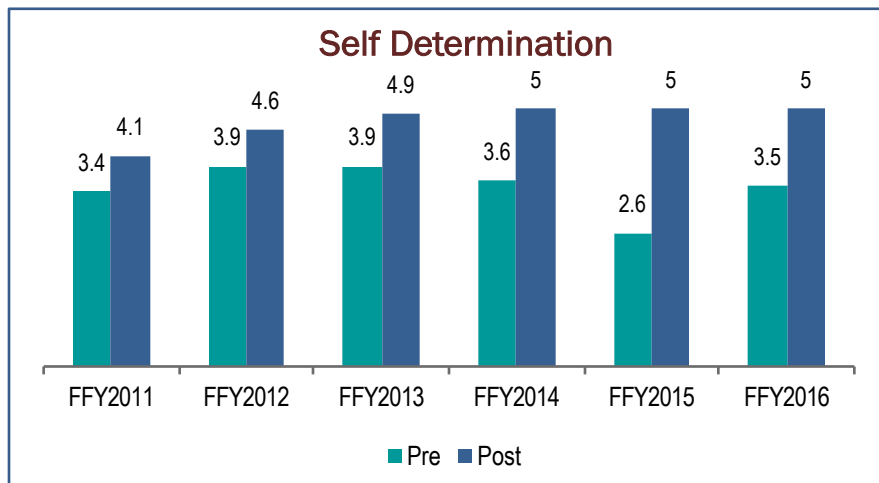
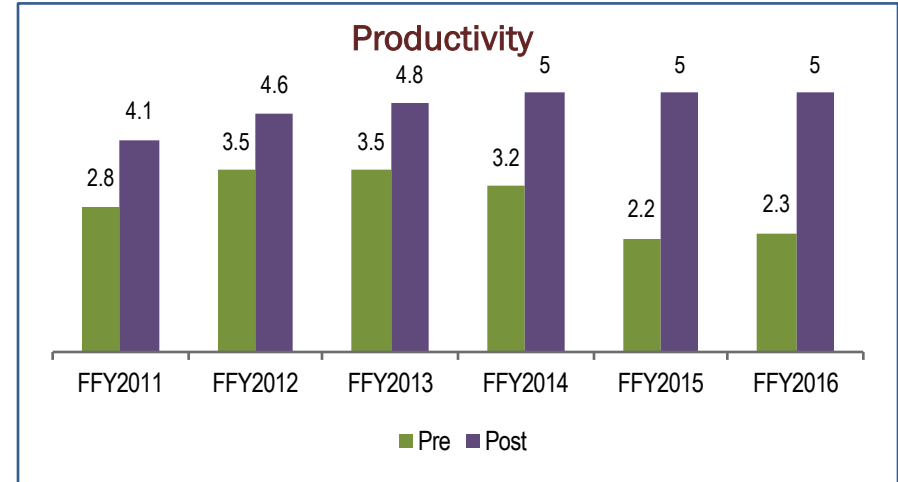
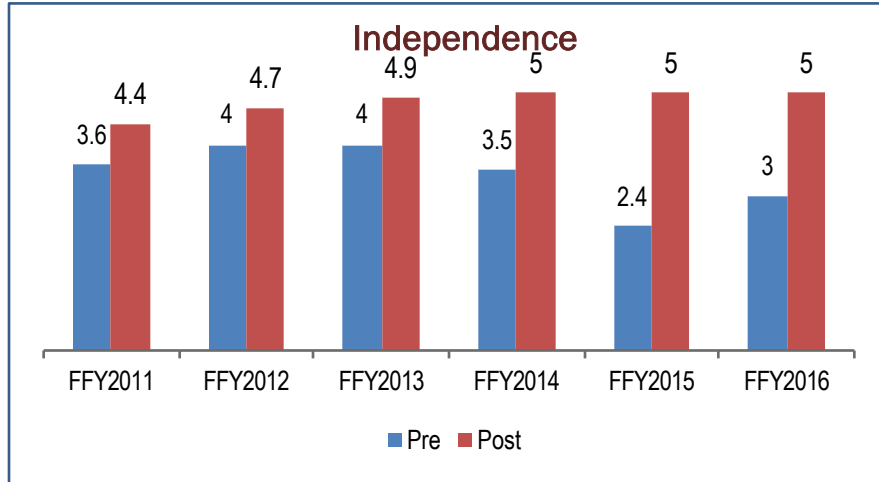


FFY 2016

Business Results

Supplier / Partner Results

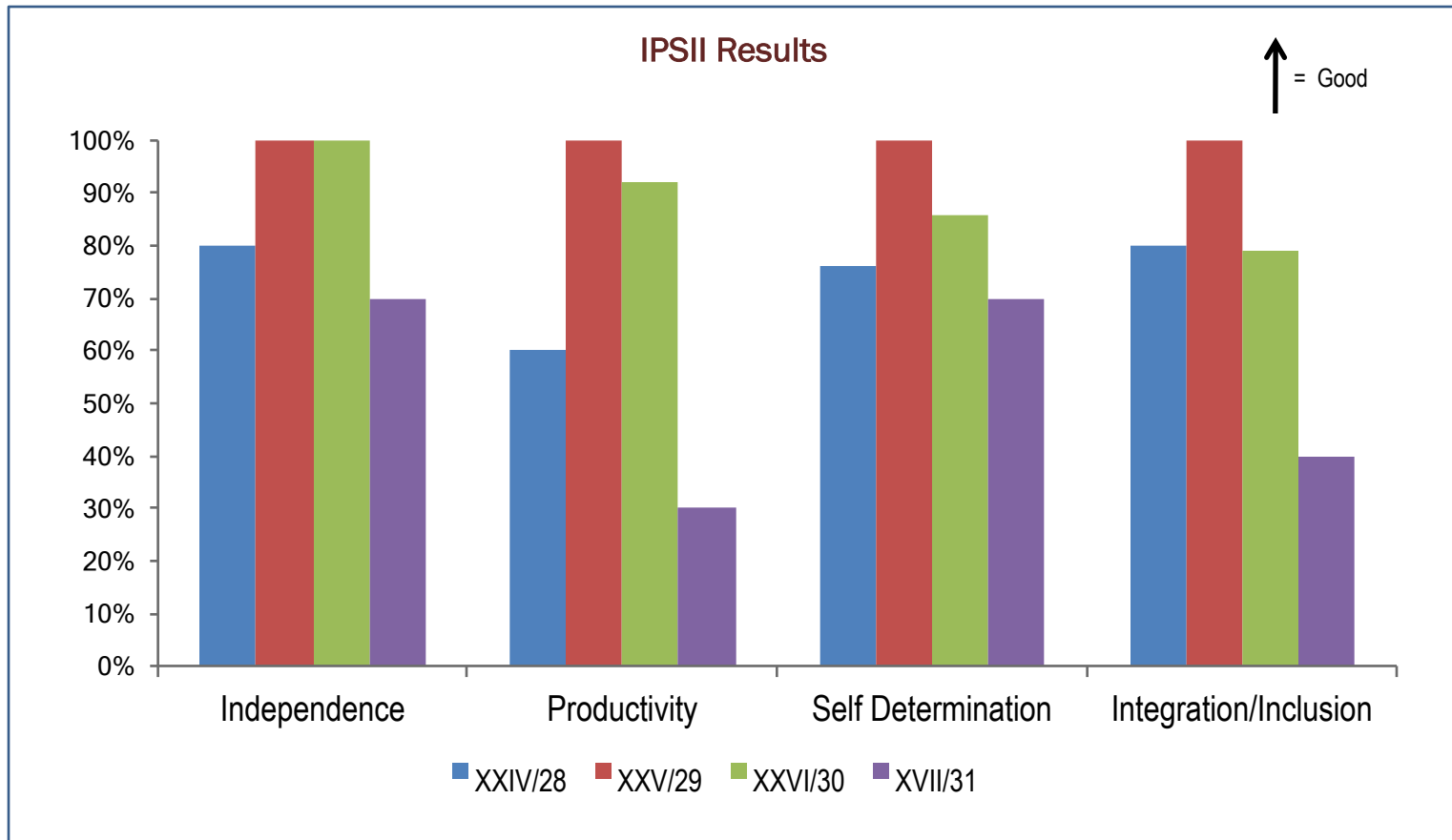
A. African American Outreach Pre-Post IPSII (scale of 1 - 5; 5 = highest)
Levels and Trends FFYs 2011 – 2016



FFY 2013

Business Results

Supplier/Partner Results
C. Partners in Policymaking® IPSII Results
Longitudinal Study (February 2016)
Years XXIV to XXVII (Classes 28 – 31)

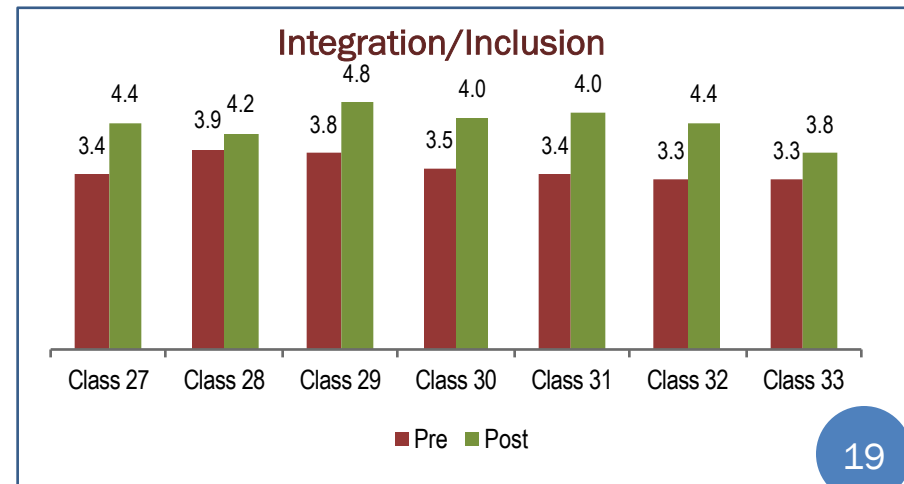
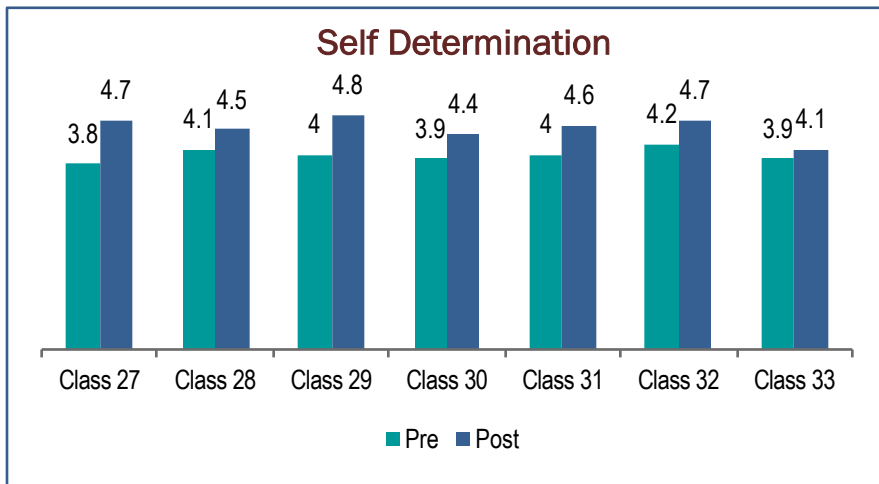
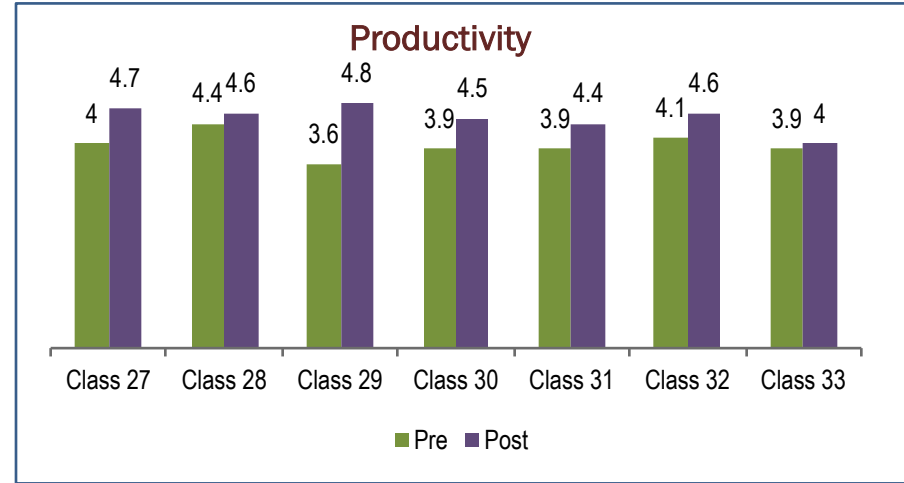
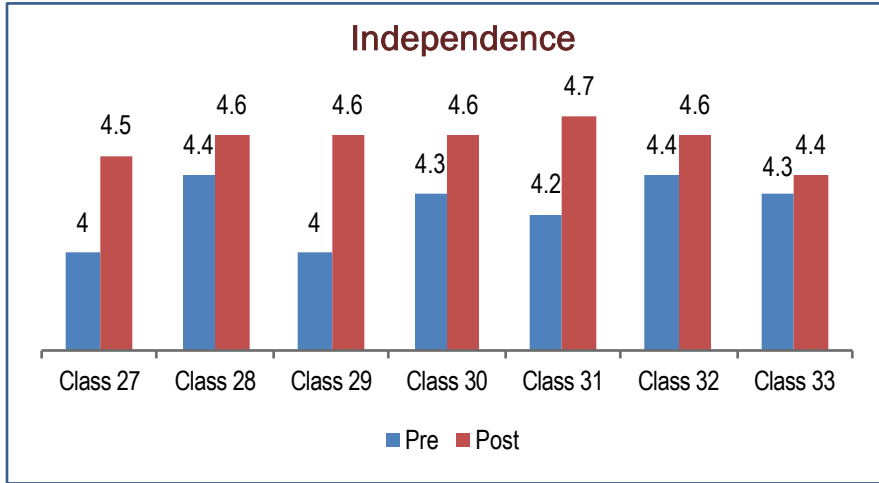


FFY 2016

Business Results

Supplier / Partner Results

B. Partners in Policymaking® Pre-Post IPSII (scale of 1 – 5; 5 = highest)
Levels and Trends (Classes 27 – 33) FFYs 2009-2016



FFY 2016

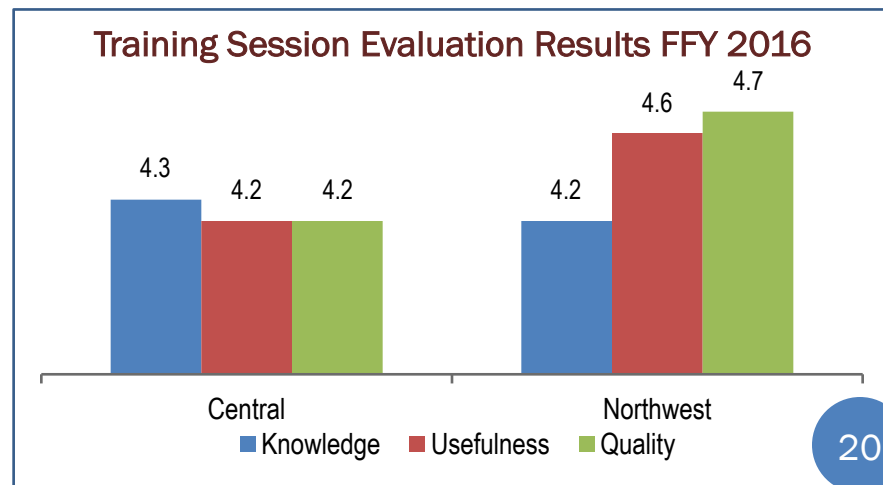
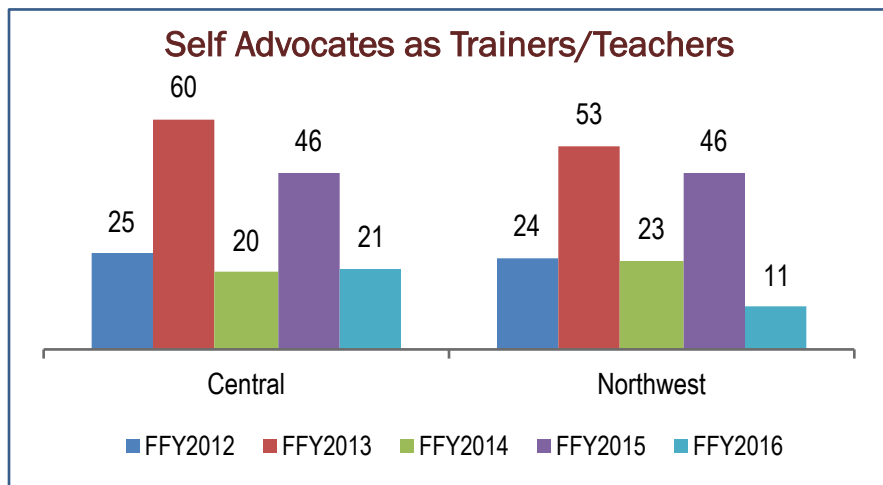
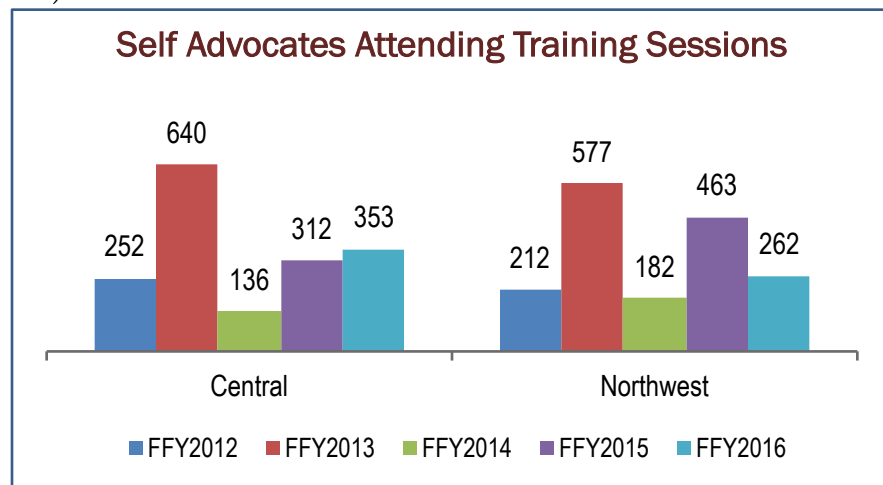
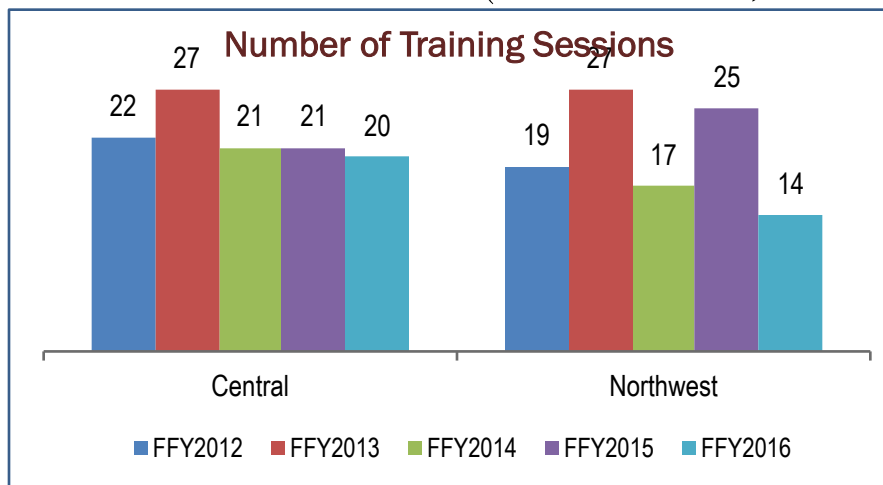
Business Results

Supplier/Partner Results

C. Self Advocacy – SAM Central and NW Regions

Training Sessions and Attendees, Teachers/Trainers, Evaluation Results

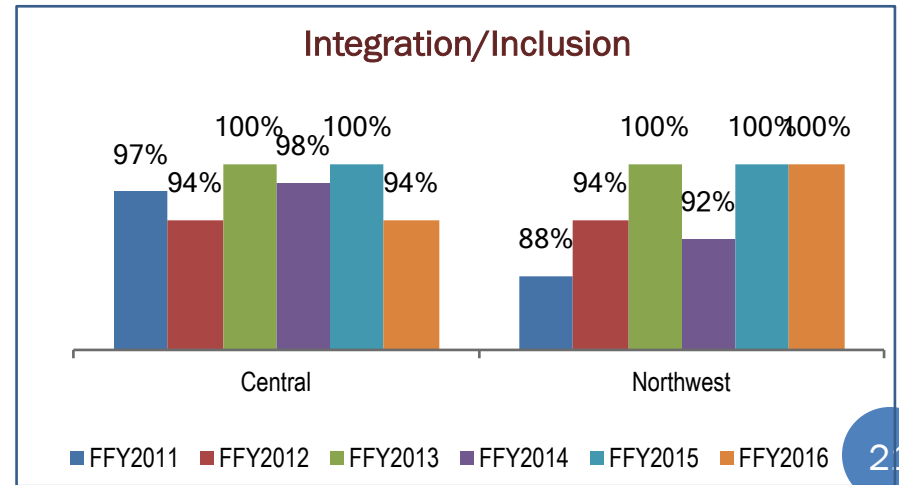
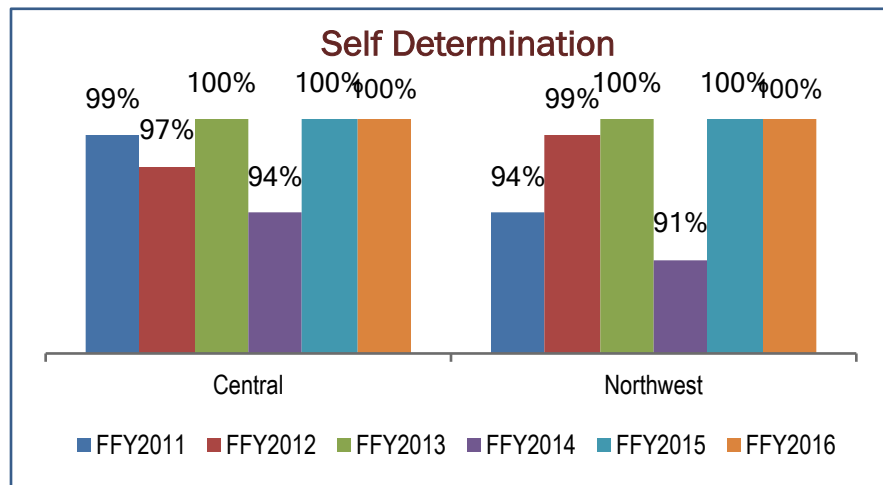
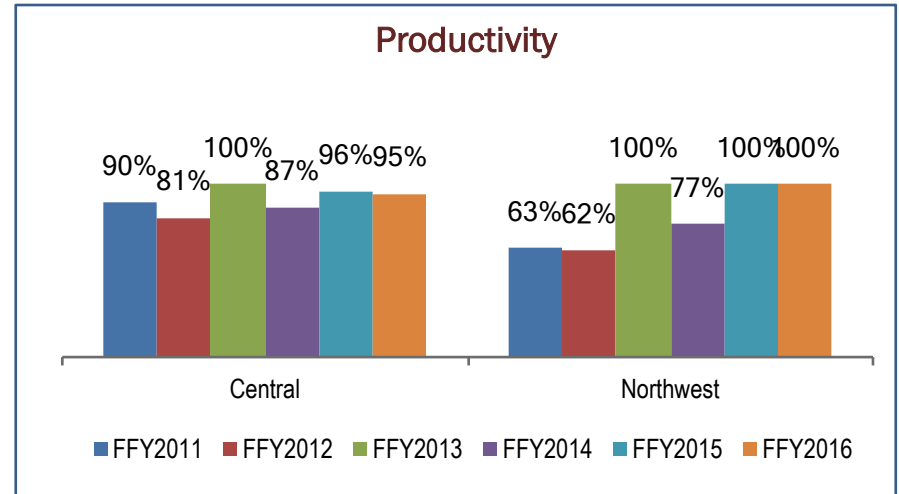
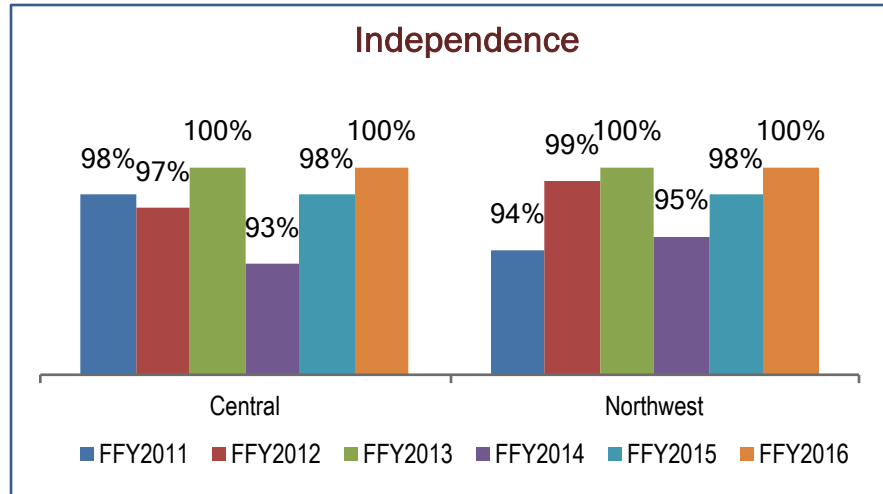
(scale of 1 – 5; 5 = highest) FFYs 2012 - 2016



FFY 2016

Business Results

Supplier/Partner Results
 D. Self Advocacy – SAM Central and NW Regions
 IPSII Results (% = Yes) FFYs 2011 - 2016



FFY 2016

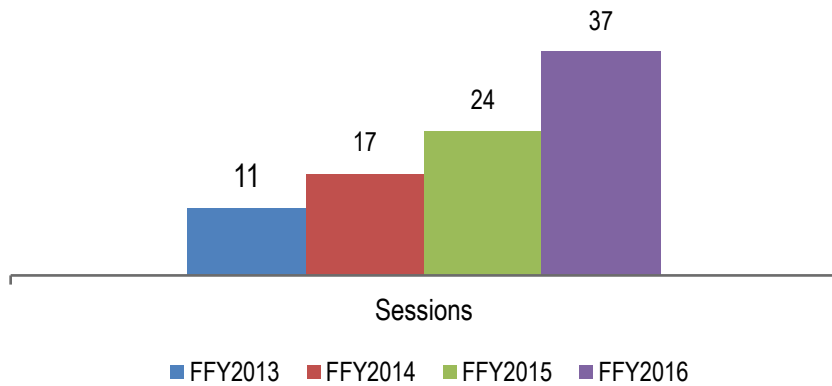
Business Results

Supplier/Partner Results

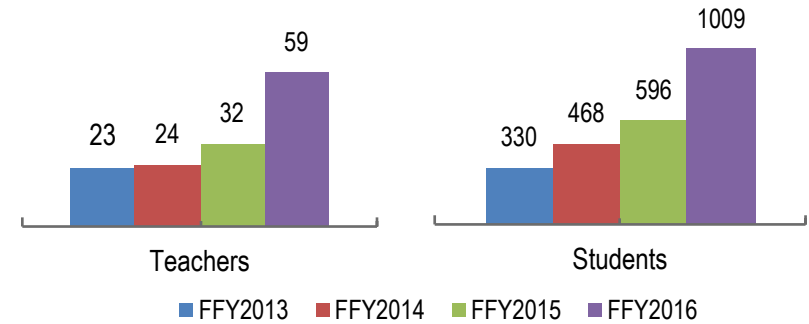
E. Self Advocacy – Anti-Bullying Campaign

Training Sessions, Attendees, Evaluation Results (scale of 1-5, 5-highest) FFY 2013-2016

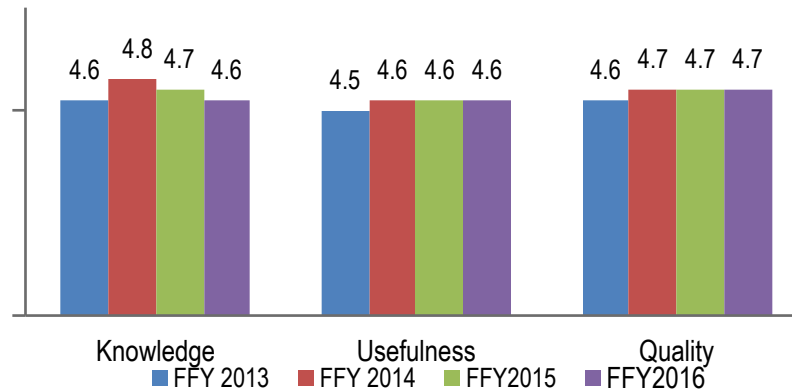
Number of Training Sessions FFYs 2013-2016



Training Session Attendees FFYs 2013-2016



Training Session Evaluation Results FFYs 2013-2016



FFY 2016

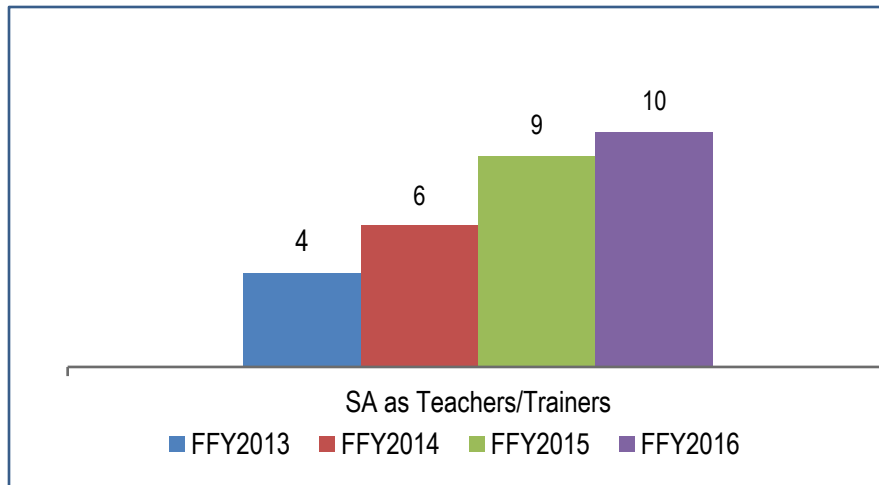
Business Results

Supplier/Partner Results

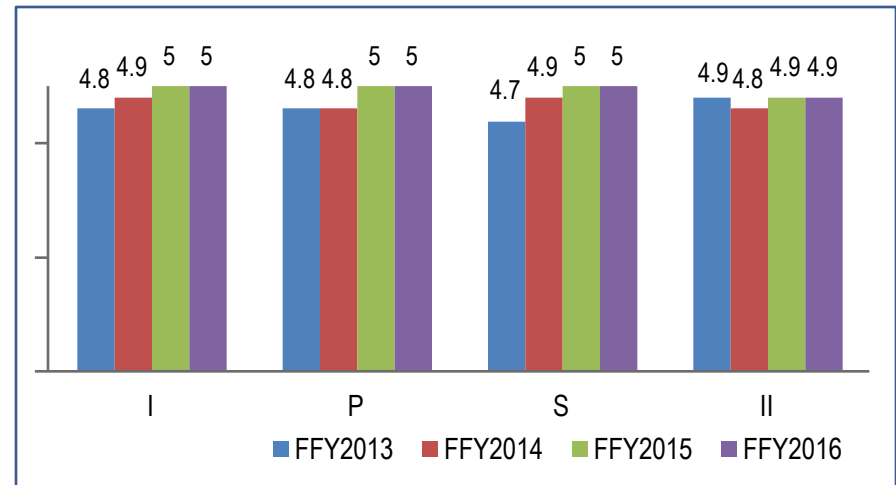
F. Self Advocacy – Anti-Bullying Campaign

Self Advocates as Trainers/Teachers and IPSII Results (scale of 1-5, 5-highest)
FFY2013-2016

Number of Self Advocates as Trainers/Teachers



IPSII Results (Scale of 1-5, 5 = highest)



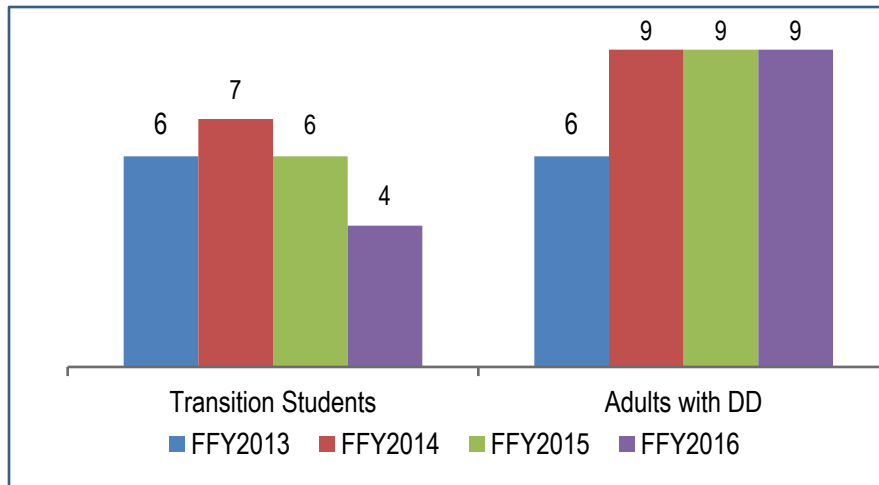
FFY 2016

Business Results

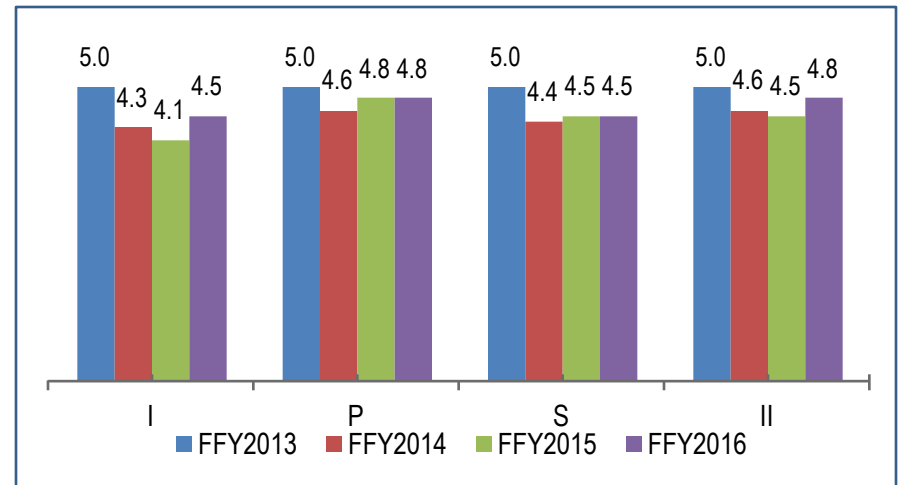
Supplier/Partner Results

G. Individuals Employed, and IPSII Results (scale of 1 - 5, 5 = highest)
FFY 2013-2016

Individuals Employed



IPSII Results (scale of 1-5, 5=highest)



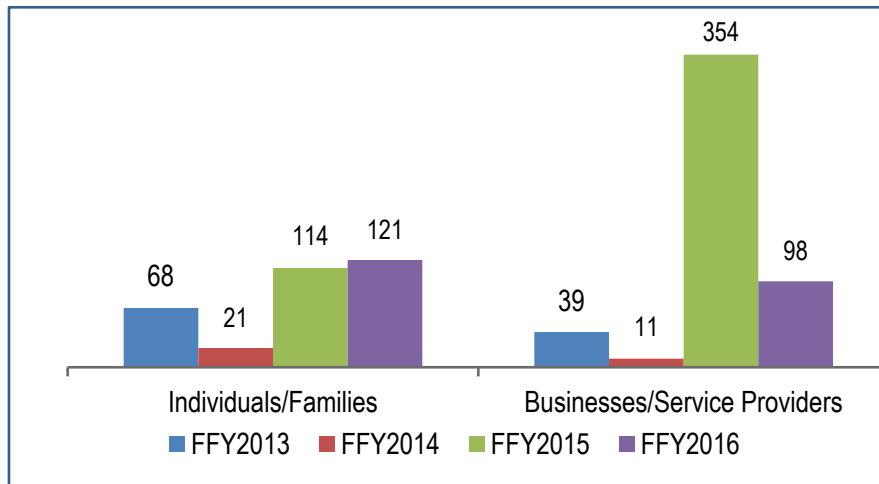
FFY 2016

Business Results

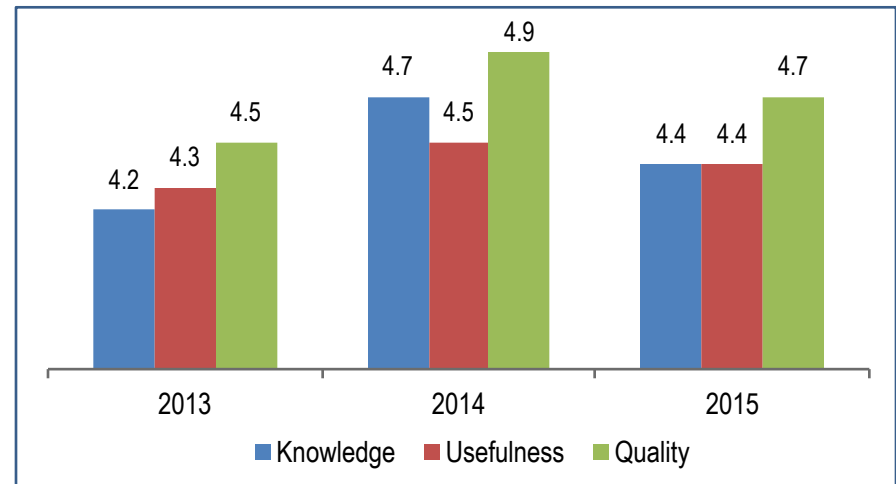
Supplier/Partner Results
H. Employment

Training Sessions Attendees and Evaluation Results FFYs 2013-2016

Training Session Attendees



Training Session Evaluation Results FFYs 2013-2016
Individuals/Families and/or Businesses



For 2016, 4 sessions were rated in terms of useful/helpful = 82% yes

Rating (1 to 10 scale; 10 = highest): 8.1

Governor's Council on Developmental Disabilities

Minnesota Department of Administration

370 Centennial Office Building
658 Cedar Street
Saint Paul, Minnesota 55155

www.mn.gov/mnddc
www.mn.gov/mnddc/pipm

- Call: 651.296.4018
- MN Relay Service: 800.627.3529 or 711
- Fax: 651.297.7200

Toll Free: 877.348.0505

Email: admin.dd@state.mn.us

Reduce, Reuse, Recycle