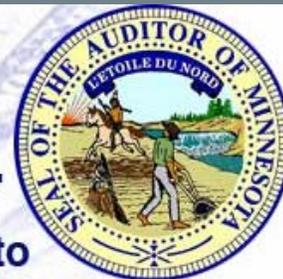




Minnesota Office of the State Auditor

Rebecca Otto



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2016 Performance Measurement Report

The Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities to aid residents, taxpayers, and state and local officials in determining the efficacy of counties and cities in providing services and measure the residents' opinions of those services. In February of 2012, the Council created a comprehensive performance measurement system for cities and counties to implement. In 2013, the Council revised the performance measures and clarified the performance measurement system to decrease confusion and to increase participation in the program.

Cities and counties that choose to participate in [the performance measurement program](#) may be eligible for a reimbursement in Local Government Aid (LGA).

Benefits and Reporting Requirements

A county or city that elects to participate in the performance measurement program in 2016 is eligible for a reimbursement of \$0.14 per capita, not to exceed \$25,000. In order to receive the per capita reimbursement counties and cities must file a report with the Office of the State Auditor (OSA) by July 1. This report consists of:

- 1) A resolution approved by the city council or county board declaring that:
 - The city/county has adopted and implemented the minimum 10 performance measures from each applicable service category and the system developed by the Council on Local Results and Innovation.
 - The city/county will report the results of the measures to its residents before the end of the calendar year. They may accomplish this through direct mail, posting the results on the entity's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.
- 2) The actual results of the performance measures adopted by the city/county.

Participating Cities and Counties

In 2016, 27 cities (3%) and 19 counties (22%) were certified by the OSA to the Minnesota Department of Revenue to receive additional local government aid. In contrast, 29 cities (3%) and 20 counties (23%) were certified in 2015.

The following cities and counties were successfully certified in 2016.

By clicking on a city or county name, a pdf file will open with a copy of the entity's resolution and survey results.

Cities:

Austin	Bloomington	Chaska
Circle Pines	Coon Rapids	Crystal
Eagan	Eden Prairie	Elko New Market
Little Canada	Maplewood	Minneapolis
Mora	Mounds View	New Brighton
New Hope	New Ulm	Ramsey
Rogers	Saint Cloud	Saint Joseph
Saint Michael	Sartell	Savage
Shorewood	Waconia	Woodbury

Counties:

Anoka	Carver	Clay
Dakota	Fillmore	Hennepin
Jackson	Kandiyohi	Murray
Olmsted	Ramsey	Renville
Rice	Saint Louis	Scott
Sherburne	Washington	Winona
Yellow Medicine		

RESOLUTION NO. 15201

**AFFIRMING THE CITY OF AUSTIN'S PARTICIPATION IN THE OFFICE OF THE STATE
AUDITOR'S VOLUNTARY 2016 PERFORMANCE MEASUREMENTS PROGRAM**

WHEREAS, benefits to the City of Austin for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by state statute; and

WHEREAS, any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the City Council of Austin has adopted and implemented 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE, BE RESOLVED THAT that the City Council of Austin will continue to report the results of the performance measures to its citizenry through the end of the year through posting on the city's website.

BE IT FURTHER RESOLVED that the City Council of Austin will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Passed by a vote of yeas and nays this 2nd day of May, 2016.

YEAS 7

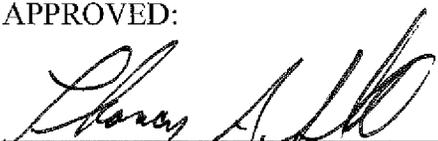
NAYS 0

ATTEST:

APPROVED:



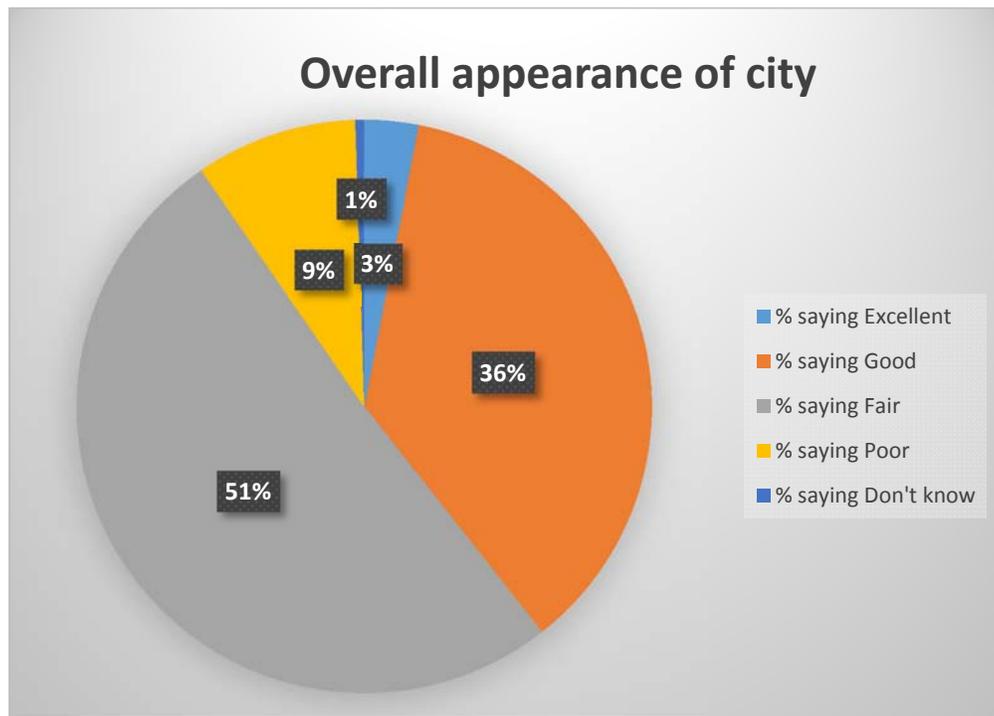
City Recorder



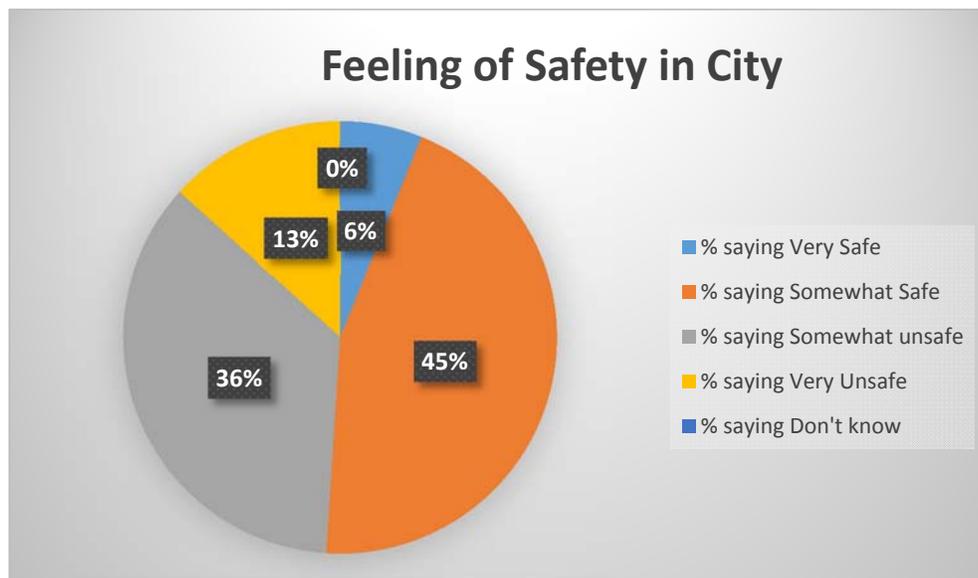
Mayor

City of Austin, Minnesota 2016 Performance Measurements Survey Summaries & Pie Charts

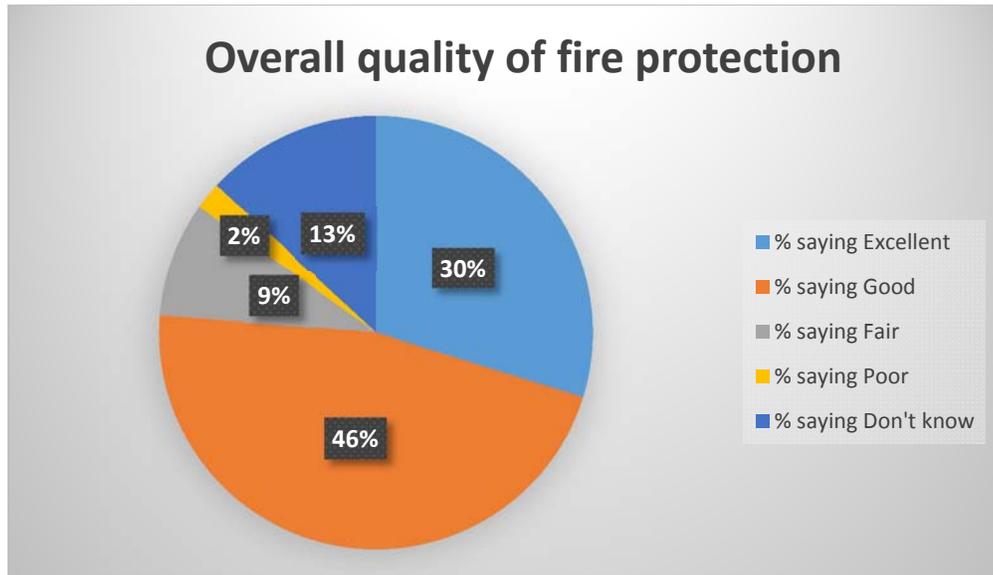
	How would you rate the overall appearance of the city?
# saying Excellent	6
# saying Good	72
# saying Fair	101
# saying Poor	18
# saying Don't know	1
Total Responses	198
% saying Excellent	3%
% saying Good	36%
% saying Fair	51%
% saying Poor	9%
% saying Don't know	1%



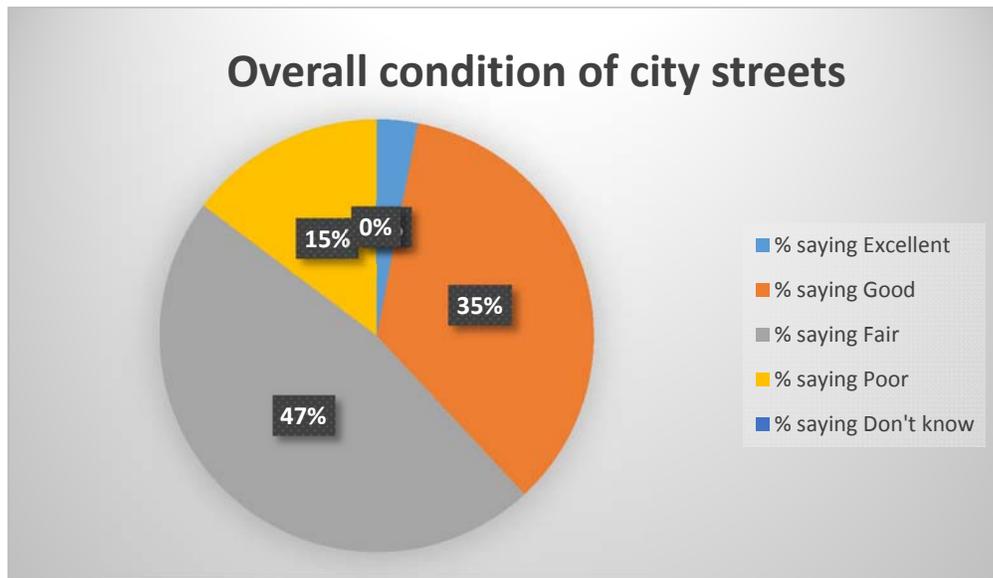
	How would you describe your overall feeling of safety in the city?
# saying Very Safe	12
# saying Somewhat Safe	88
# saying Somewhat unsafe	70
# saying Very Unsafe	26
# saying Don't know	0
Total Responses	196
% saying Very Safe	6%
% saying Somewhat Safe	45%
% saying Somewhat unsafe	36%
% saying Very Unsafe	13%
% saying Don't know	0%



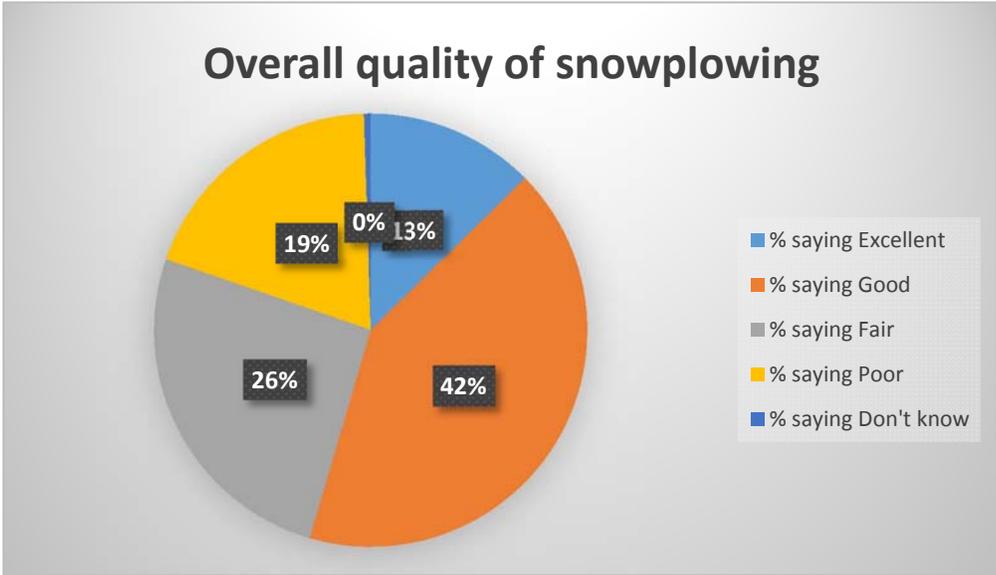
	How would you rate the overall quality of fire protection services in the city?
# saying Excellent	59
# saying Good	92
# saying Fair	17
# saying Poor	4
# saying Don't know	26
Total Responses	198
% saying Excellent	30%
% saying Good	46%
% saying Fair	9%
% saying Poor	2%
% saying Don't know	13%



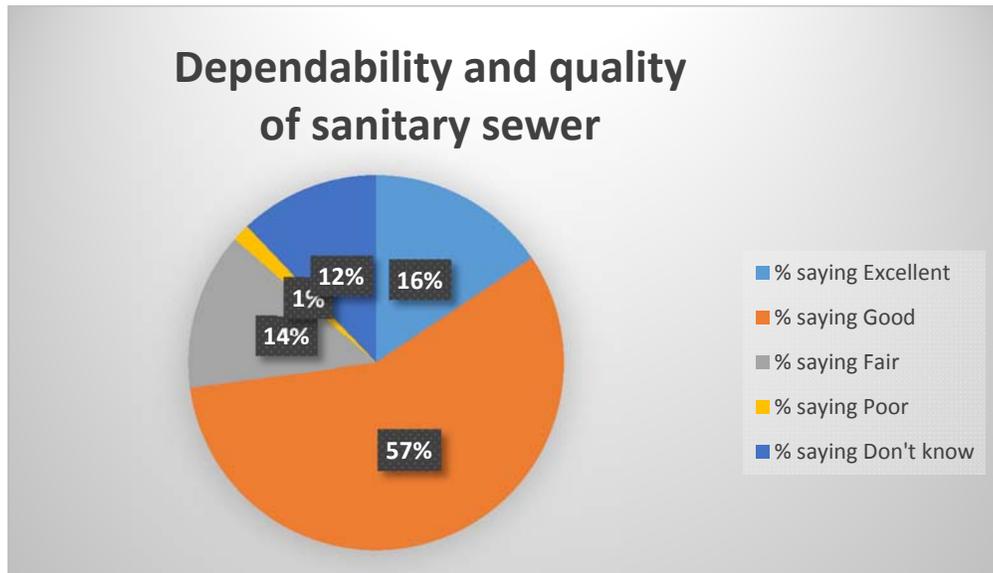
Comments:	How would you rate the overall condition of city streets?
# saying Excellent	6
# saying Good	69
# saying Fair	93
# saying Poor	29
# saying Don't know	0
Total Responses	197
% saying Excellent	3%
% saying Good	35%
% saying Fair	47%
% saying Poor	15%
% saying Don't know	0%



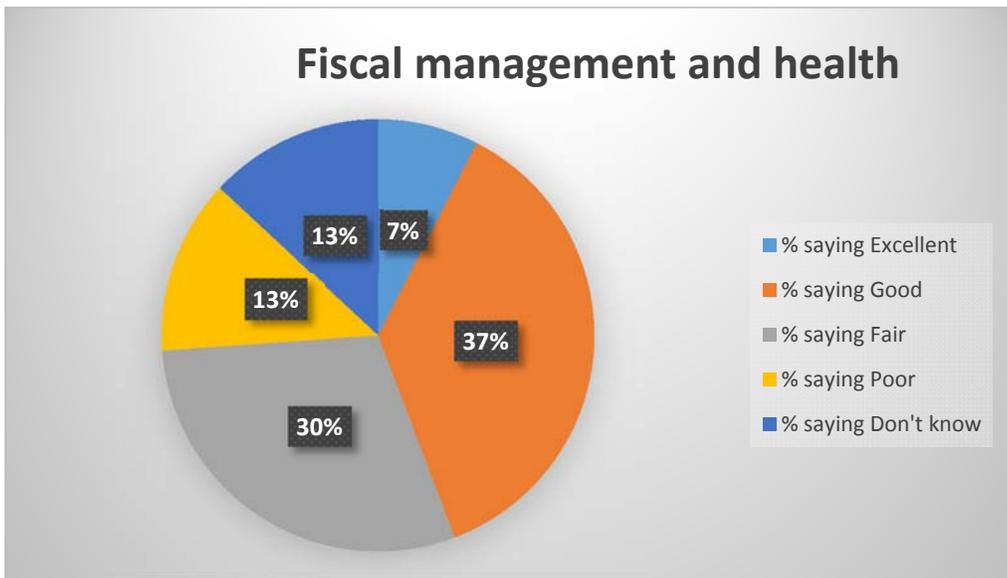
	How would you rate the overall quality of snowplowing on city streets?
# saying Excellent	25
# saying Good	83
# saying Fair	51
# saying Poor	38
# saying Don't know	1
Total Responses	198
% saying Excellent	13%
% saying Good	42%
% saying Fair	26%
% saying Poor	19%
% saying Don't know	1%



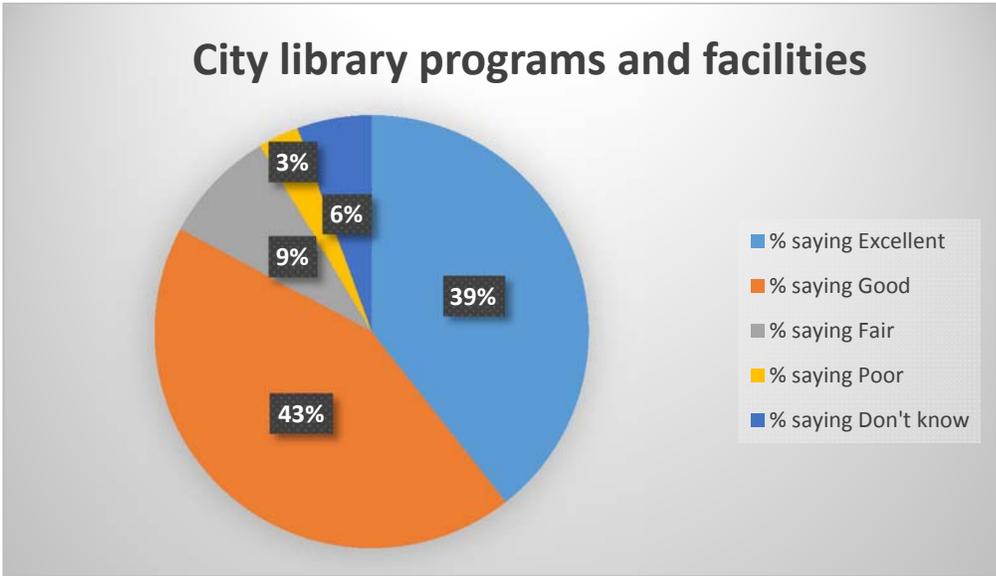
	How would you rate the dependability and overall quality of city sanitary sewer service?
# saying Excellent	31
# saying Good	114
# saying Fair	27
# saying Poor	3
# saying Don't know	24
Total Responses	199
% saying Excellent	16%
% saying Good	57%
% saying Fair	14%
% saying Poor	2%
% saying Don't know	12%
# saying Excellent	



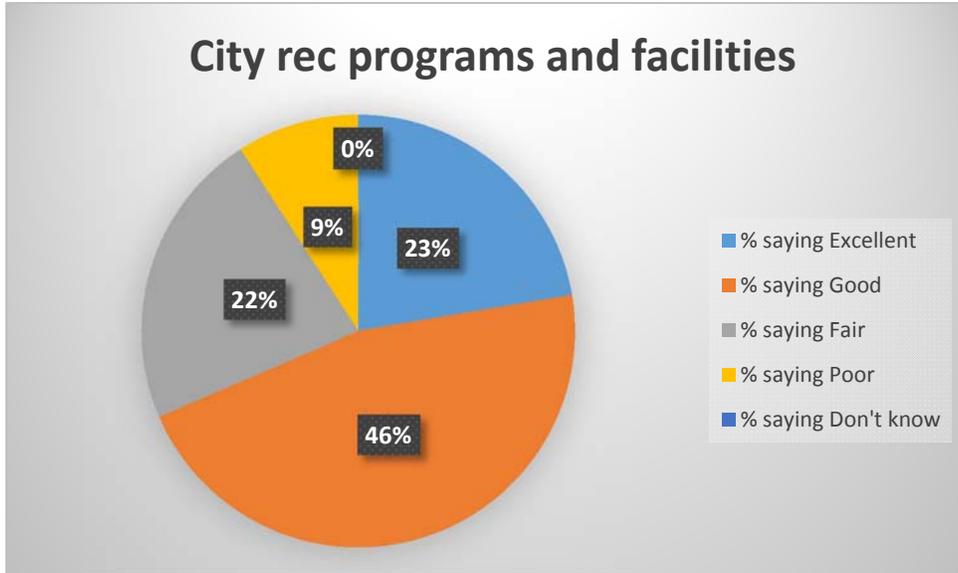
	How would you rate the fiscal management and health?
# saying Excellent	15
# saying Good	73
# saying Fair	59
# saying Poor	26
# saying Don't know	26
Total Responses	199
% saying Excellent	8%
% saying Good	37%
% saying Fair	30%
% saying Poor	13%
% saying Don't know	13%



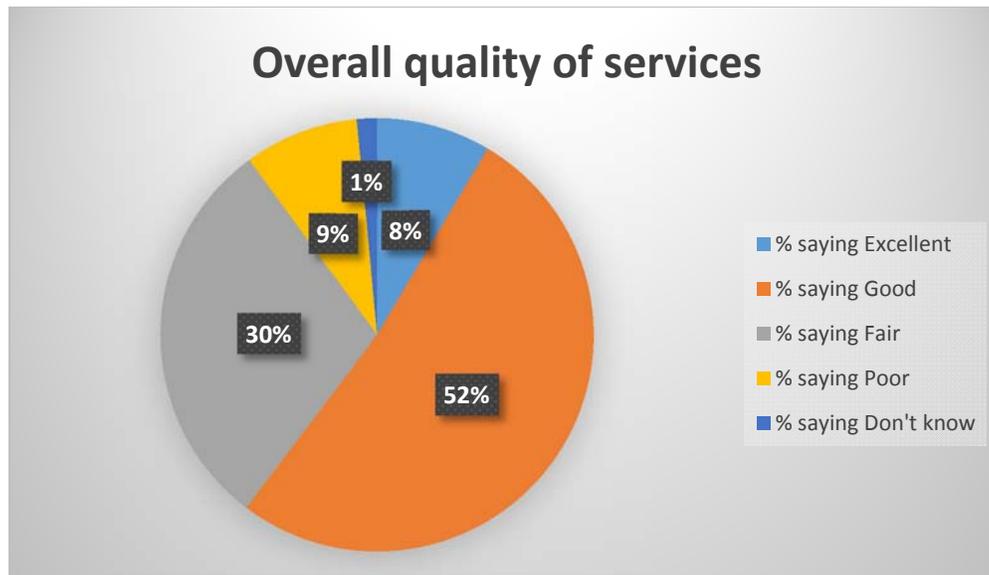
	How would you rate the quality of City Library programs and facilities?
# saying Excellent	78
# saying Good	86
# saying Fair	17
# saying Poor	6
# saying Don't know	11
Total Responses	198
% saying Excellent	39%
% saying Good	43%
% saying Fair	9%
% saying Poor	3%
% saying Don't know	6%



	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?
# saying Excellent	44
# saying Good	91
# saying Fair	44
# saying Poor	18
# saying Don't know	0
Total Responses	197
% saying Excellent	22%
% saying Good	46%
% saying Fair	22%
% saying Poor	9%
% saying Don't know	0%



	How would you rate the overall quality of services provided by the city?
# saying Excellent	17
# saying Good	103
# saying Fair	59
# saying Poor	17
# saying Don't know	3
Total Responses	199
% saying Excellent	9%
% saying Good	52%
% saying Fair	30%
% saying Poor	9%
% saying Don't know	2%



RESOLUTION NO. 2016- 59

**AUTHORIZING REPORTING REQUIREMENTS FOR THE
LOCAL PERFORMANCE MEASUREMENT PROGRAM**

WHEREAS, the City Council of the City of Bloomington (City) has adopted and implemented the minimum ten performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the City is in the process of implementing a local performance measurement system as developed by the City Council on Local Results and Innovation; and

WHEREAS, the City will report the results of the ten adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the City's website, or through a public hearing at which the budget and levy will be discussed and public input allowed; and

WHEREAS, the City will survey its residents by the end of the calendar year on the services included in the performance benchmarks.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF BLOOMINGTON, that the necessary documentation will be filed with the Office of the State Auditor for the Performance Measurement Program to be eligible for a reimbursement of \$0.14 per capita in local government aid, not to exceed \$25,000 and is also exempt from levy limits under Sections 275.70 to 275.74 of State Statute for taxes payable in 2017.

Passed and adopted this 27th day of June, 2016.

Mayor

Attest:

Secretary to the Council



Resolution Number 2016-59 ____

The attached resolution was adopted by the City Council of the City of Bloomington on June 27, 2016.

The question was on the adoption of the resolution, and there were 6 YEAS and 0 NAYS as follows:

COUNCILMEMBERS:	YEA	NAY	OTHER
Gene Winstead	<u>X</u>	_____	_____
Vacant	_____	_____	_____
Jack Baloga	<u>X</u>	_____	_____
Tim Busse	<u>X</u>	_____	_____
Andrew Carlson	<u>X</u>	_____	_____
Dwayne Lowman	<u>X</u>	_____	_____
Jon Oleson	<u>X</u>	_____	_____

RESOLUTION ADOPTED.

ATTEST:

Benjamin M. Boyer
Secretary to the Council



Report on Performance Measures for 2015 City of Bloomington

General:

1.	Rating of the overall quality of services provided by your city Source: 2016 Citizen Survey, Question 11	Excellent 26%	Good 59%	Fair 14%	Poor 2%
2.	Percent change in the taxable property market value =	10.0% for 2015 payable year 2016			

3.	Citizen's rating of the overall appearance of the City Source: 2016 Citizen Survey, Question 5	Excellent 21%	Good 57%	Fair 18%	Poor 3%
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Police Services:

4.	Part I and II crime rates		Somewhat Safe	Somewhat Neither	Very Unsafe
OR	Citizens' rating of safety in their community Source: 2016 Citizen Survey, Question 4	Very Safe 75%	19%	4%	2%
	Output Measure: Police response time on top priority calls from dispatch to the first officer on scene=	5.64 min.			

Fire Services:

5.	Insurance industry rating of fire services Source: 2016 Citizen Survey, Question 10	ISO 3			
OR	Citizens' rating of the quality of fire protection services Source: 2016 Citizen Survey, Question 10	Excellent 51%	Good 45%	Fair 4%	Poor 0%
	Output Measure: Fire response time from dispatch to first unit on scene =	4.10 minutes			

Streets:

6.	Average City street pavement condition rating	73.64 rating on the Pavement Condition Index (PCI)			
OR	Citizens' rating of the road condition in their city Source: 2016 Citizen Survey, Question 10	Excellent 12%	Good 44%	Fair 33%	Poor 11%
7.	Citizen's rating the quality of snowplowing on City streets Source: 2016 Citizen Survey, Question 10	Excellent 34%	Good 47%	Fair 14%	Poor 5%

Water:

8.	Citizens' rating of the dependability and quality of City water supply. Source: 2016 Citizen Survey, Question 10	Excellent 50%	Good 40%	Fair 9%	Poor 1%
	Output Measure: Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system) (Actual operating expense for water utility/total gallons pumped/1,000,000) = \$1,189/1,000,000 gal.				

Sanitary Sewer

9.	Citizens' rating of the dependability and quality of City sanitary sewer service (centrally-provided system) Source: 2016 Citizen Survey, Question 10	Excellent 31%	Good 57%	Fair 12%	Poor 0%
	Output Measure: Number of sewer blockages on City system per 100 connections (centrally-provided system) (Number of sewer blockages on City system reported by sewer utility/# of connections * 100 = 0.02/100 connections				

Parks & Recreation:

10.	Citizens' rating of the quality of City recreational programs and facilities (parks, trails, park buildings) Source: 2016 Citizen Survey, Question 10	Excellent 22%	Good 54%	Fair 21%	Poor 3%
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Note: The results of the 2016 Citizen's Survey will be on the Bloomington website by September 1, 2016.
Some responses will not add up to 100 due to rounding.

**CITY OF CHASKA
CARVER COUNTY, MINNESOTA**

RESOLUTION

DATE JUNE 20, 2016 **RESOLUTION NO.** 16-35

MOTION BY COUNCILMEMBER BOE **SECOND BY COUNCILMEMBER** SCHULZ

Resolution Approving 2016 Performance Measures

WHEREAS, benefits to the City of Chaska for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program outlined in Minnesota Statutes §6.91 and include eligibility for a reimbursement as set by State statute; and,

WHEREAS, any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and,

WHEREAS, the City Council of the City of Chaska has adopted and implemented at least ten of the performance measures, as developed by the Council on Local Results and innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and,

NOW, THEREFORE, BE IT RESOLVED, that the City Council of the City of Chaska, Minnesota, will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

FURTHER, BE IT RESOLVED, that the City Council of the City of Chaska will submit to the Office of the State Auditor prior to July 1, 2016 the actual results of the performance measures adopted by the City of Chaska.

Passed and adopted by the City Council of the City of Chaska, Minnesota, this 20th day of June 2016.



Mark Windschitl, Mayor

Attest: 
Deputy Clerk

City of Chaska Model Performance Measures Results from 2015

The City of Chaska has chosen to participate in a standard measures program through the State of Minnesota. The following reports on the most current information obtained regarding the eleven measures as selected by the City from six categories as approved by the State.

General:

- 84% of Chaska citizens believe the overall quality of services provided by the City is good or excellent.*
- According to the Carver County Records for taxes payable in 2015, market value for all real and personal property increased 12.3%.
- 82% of Chaska citizens believe that the overall appearance of the City is good or excellent and heading in the right direction.*
- 79% of citizens rated the quality of city recreational programs and facilities as good or excellent.*

General - Bond Ratings:

- General Obligation Bonds carry an "AA" rating by Standard and Poor's.
- Electric Revenue Bonds carry an "A" rating by Standard and Poor's and an "A3" rating by Moody's.
- EDA Lease Revenue and Limited Tax Bonds, carry an "A-" rating by Standard and Poor's.

Police Services:

- From a survey conducted by the Chaska Police Department 93% of citizens have not limited or changed their activities in the past year due to fear of crime. Also, 91% of residents responded no when asked if they had been a victim of a crime in Chaska within the past year. When asked if they have considered moving because of a dangerous neighborhood 95% said no.
- The average police response time for the Chaska Police Department is 4 minutes and 00 seconds.

Fire Services:

- The City of Chaska's insurance industry rating of fire services is 4. The Insurance Service Office issues these ratings throughout the country for the effectiveness of their fire protection services and equipment to protect their community. The classification ranges from 1 to 10, with 1 being the highest ranking.
- The Chaska Fire Department's average response time was 5 minutes and 23 seconds.
- Emergency Medical Services response time was 5 minutes and 06 seconds.

Streets:

- 82% of citizens rated the road conditions for Chaska as good or excellent.*
- 87% of citizens rated the quality of snowplowing on city streets as good or excellent.*

Water:

- 94% of citizens rated the dependability of city water supply services as good or excellent.*
- 83% of citizens rated the quality of city water supply services as good or excellent.*
- The operating cost per 1,000,000 gallons of water pumped was \$2,353.

Sanitary Sewer:

- 95% of citizens rated the dependability of sanitary sewer services as good or excellent.*
- 95% of citizens rated the quality of sanitary sewer services as good or excellent.*
- The number of sewer blockages on the city system per 100 connections was 0.

*City of Chaska Residential Study 2012/2013, by *Decision Resources, Ltd.*

RESOLUTION NO. 2016-08

**STATE OF MINNESOTA
COUNTY OF ANOKA
CITY OF CIRCLE PINES**

Resolution Authorizing Participation in State Performance Measures and Continuation of the Ten City Performance Measures of the Local Results and Innovation Council

WHEREAS, Benefits to the City of Circle Pines for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Circle Pines has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

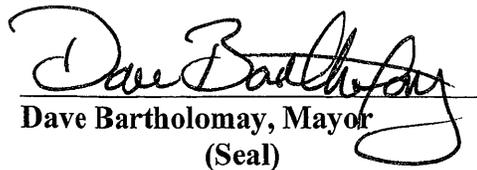
NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Circle Pines will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of Circle Pines will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Adopted this 28th day of June, 2016 by the City Council of the City of Circle Pines.

 5 Ayes, 0 Nays, 0 Abstention

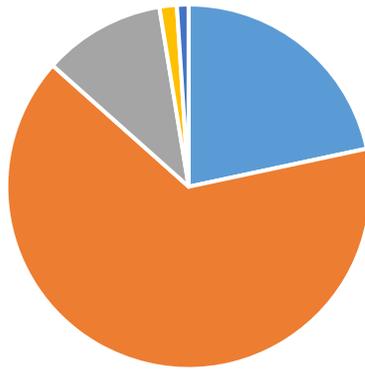
ATTEST:


Dave Bartholomay, Mayor
(Seal)

 /s/ James W. Keinath
James W. Keinath, City Administrator

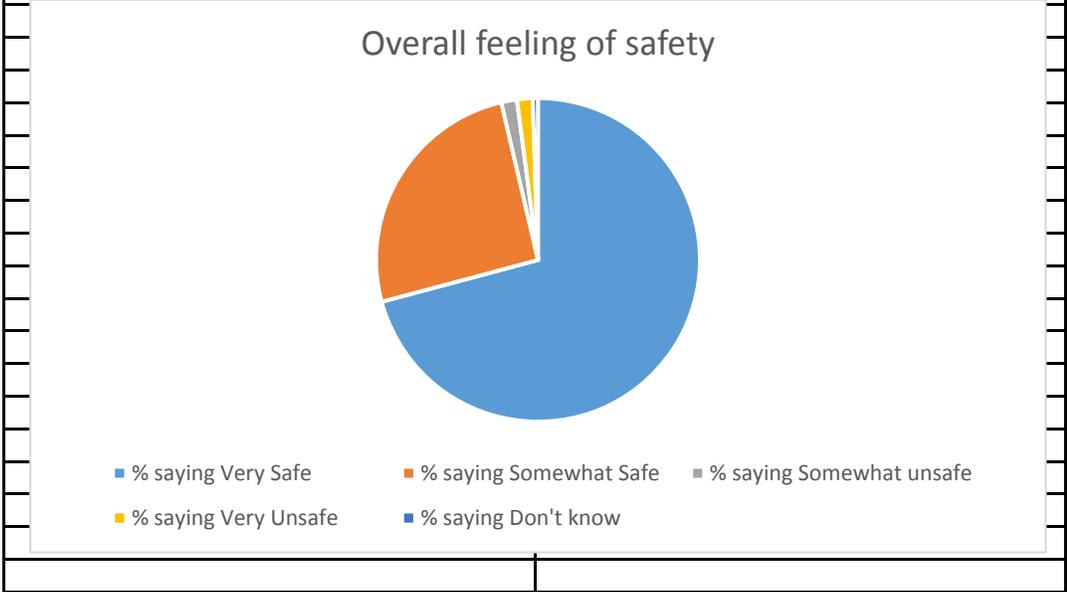
How would you rate the overall appearance of the city?	
% saying Excellent	22%
% saying Good	65%
% saying Fair	11%
% saying Poor	2%
% saying Don't know	1%

Overall appearance of city



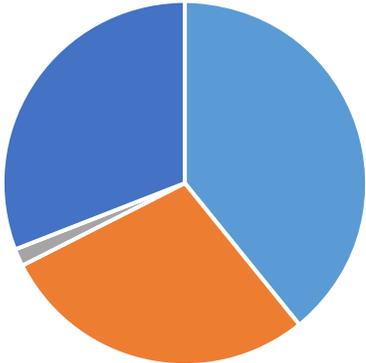
■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know

How would you describe your overall feeling of safety in the city?	
% saying Very Safe	71%
% saying Somewhat Safe	26%
% saying Somewhat unsafe	2%
% saying Very Unsafe	2%
% saying Don't know	1%



How would you rate the overall quality of fire protection services in the city?	
% saying Excellent	39%
% saying Good	28%
% saying Fair	2%
% saying Poor	0%
% saying Don't know	31%

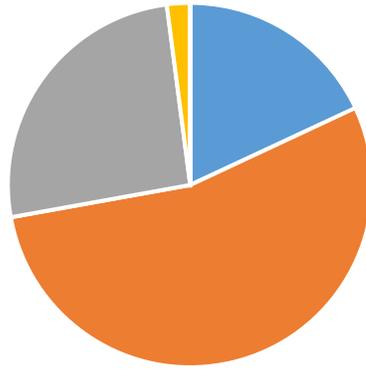
Overall quality of fire protection



■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know

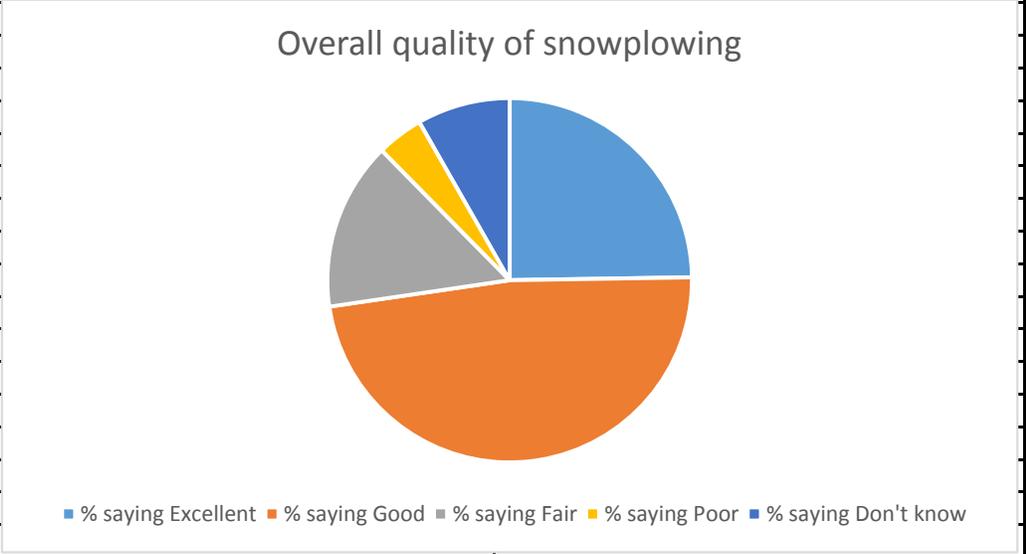
How would you rate the overall condition of city streets?	
% saying Excellent	18%
% saying Good	54%
% saying Fair	26%
% saying Poor	2%
% saying Don't know	0%

Overall condition city streets



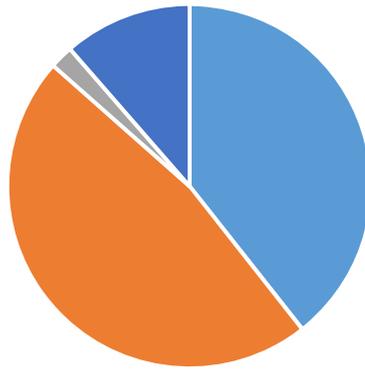
■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know

How would you rate the overall quality of snowplowing on city streets?	
% saying Excellent	25%
% saying Good	48%
% saying Fair	15%
% saying Poor	4%
% saying Don't know	8%



How would you rate the dependability and overall quality of city sanitary sewer service?	
% saying Excellent	39%
% saying Good	47%
% saying Fair	2%
% saying Poor	0%
% saying Don't know	11%

Dependability and quality of sewer service

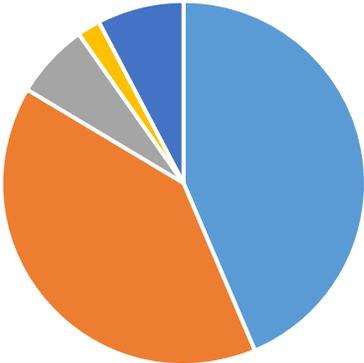


■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know

How would you rate the dependability and overall quality of the city water supply?	
% saying Excellent	42%
% saying Good	44%
% saying Fair	7%
% saying Poor	5%
% saying Don't know	3%
<p>Dependability and quality of city water</p> <p>■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know</p>	

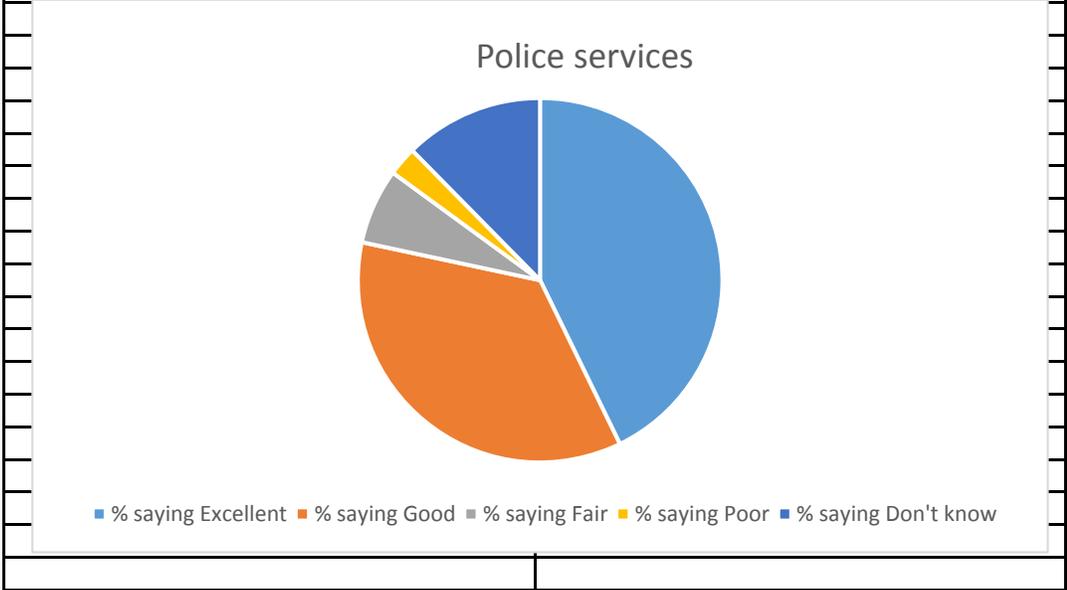
How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?	
% saying Excellent	44%
% saying Good	40%
% saying Fair	7%
% saying Poor	2%
% saying Don't know	8%

Quality of city rec programs and facilities



■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know

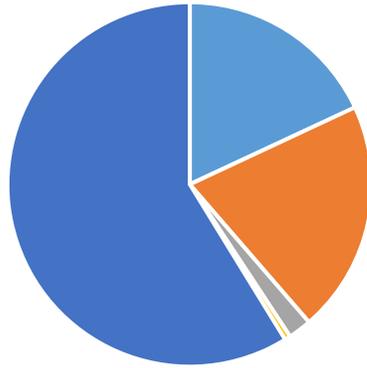
How would you rate police services in your city?	
% saying Excellent	43%
% saying Good	36%
% saying Fair	7%
% saying Poor	3%
% saying Don't know	12%



How would you rate the ambulance services in your city?

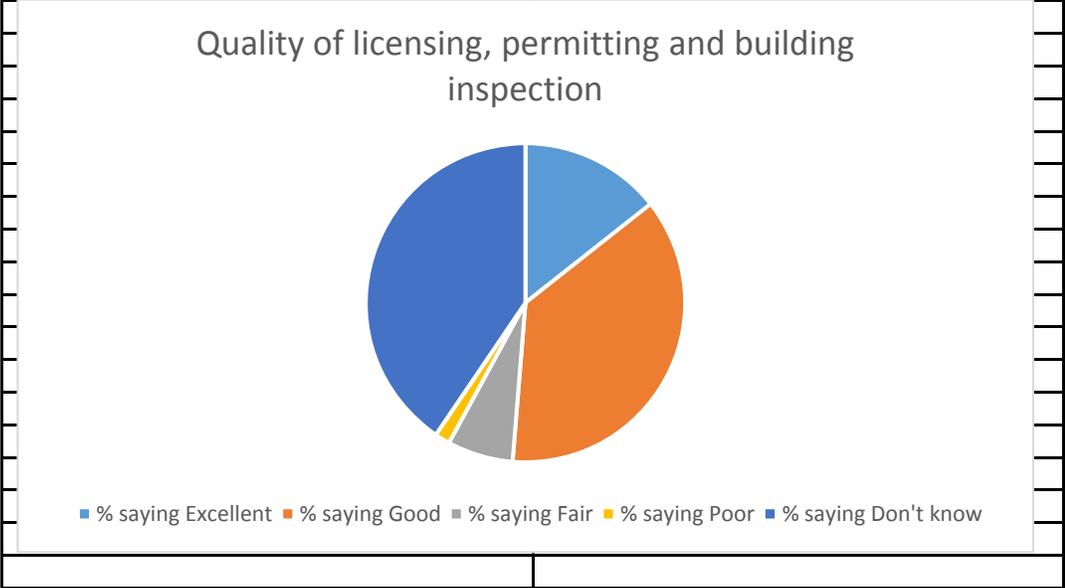
% saying Excellent	18%
% saying Good	21%
% saying Fair	2%
% saying Poor	1%
% saying Don't know	59%

Ambulance services



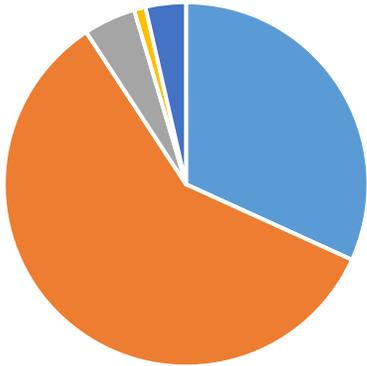
■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know

How would you rate the quality of licensing, permitting and building inspection services in your city?	
% saying Excellent	14%
% saying Good	37%
% saying Fair	7%
% saying Poor	2%
% saying Don't know	41%



How would you rate the overall quality of services provided by the city?	
% saying Excellent	32%
% saying Good	59%
% saying Fair	5%
% saying Poor	1%
% saying Don't know	4%

Overall quality of services



■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know

RESOLUTION NO. 16-73

**RESOLUTION DECLARING THE CITY OF COON RAPIDS' PARTICIPATION IN
THE COUNCIL ON LOCAL RESULTS AND INNOVATION – PERFORMANCE
MEASUREMENT PROGRAM**

WHEREAS, the benefits to the City of Coon Rapids for participation in the Minnesota Council on Local Results and Innovation's Comprehensive Performance Measurement Program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State Statute; and

WHEREAS, the City Council has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

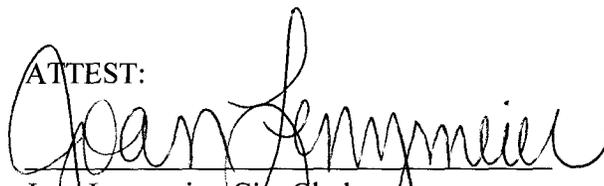
NOW THEREFORE LET IT BE RESOLVED by the City Council that the City of Coon Rapids will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED by the City Council that the City of Coon Rapids will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

Adopted this 21st day of June, 2016.



Jerry Koch, Mayor

ATTEST:

Joan Lenzmeier, City Clerk



**City of Coon Rapids Data for Council on Local Results and Innovation -
Performance Measurement Program**

Category	#	Measure	2015 Data
General	1.	Rating of the overall quality of services provided by your city (survey data, provide year completed and total responses)	Excellent - 10%, Good - 74%, Fair - 16%, Poor - 1% (2012 survey, 400 random telephone interviews)
	2.	Percent change in the taxable property market value	2015 to 2016 taxable market value change: 5.12%
	3.	Citizens' rating of the overall appearance of the city (survey data, provide year completed and total responses)	Excellent - 12%, Good - 74%, Fair - 13%, Poor - 2% (2012 survey, 400 random telephone interviews)
	4.*	Nuisance code enforcement cases per 1,000 population	n/a
	5.*	Number of library visits per 1,000 population	n/a
	6.*	Bond rating	Aa1 (Moody's)
	7.	Citizens' rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)	<u>Facilities</u> : Excellent - 30%, Good - 59%, Fair - 10%, Poor - 1%, Don't Know/Refused - 1% <u>Programs</u> : Excellent - 26%, Good - 71%, Fair - 3%, Poor - 0% (2013 survey, 400 random telephone interviews)
	8.*	Accuracy of post election audit (% of ballots counted accurately)	100% accurate
Police Services	9.	Part I and II Crime Rates	Part I: 31.78 per 1,000 pop., Part II: 63.37 per 1,000 pop.
	10.*	Part I and II Crime Clearance Rates	Part I Clearance Rate: 62.09%, Part II Clearance Rate: 78.60%
	11.	Citizens' rating of safety in their community (survey data, provide year completed and total responses)	Very Safe - 38%, Reasonably Safe - 57%, Somewhat Unsafe - 4%, Very Unsafe - 1% (2012 survey, 400 random telephone interviews)
	12.	Average police response time	n/a
Fire & EMS Services	13.	Insurance industry rating of fire services	ISO rating: 4
	14.	Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses)	Excellent - 61%, Good - 34%, Fair - 1%, Poor - 0%, Don't Know/Refused - 5% (2012 survey, 400 random telephone interviews)
	15.	Average fire response time	n/a
	16.*	Fire calls per 1,000 population	27.81 calls per 1,000 pop.
	17.*	Number of fires with loss resulting in investigation	n/a
	18.*	EMS calls per 1,000 population	55.75 calls per 1,000 pop.
	19.	Emergency Medical Services average response time	n/a
Streets	20.	Average city street pavement condition rating	n/a
	21.	Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses)	Excellent - 4%, Good - 60%, Fair - 32%, Poor - 4% (2012 survey, 400 random telephone interviews)
	22.*	Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)	n/a
	23.*	Percentage of all jurisdiction lane miles rehabilitated in the year	n/a
	24.*	Average hours to complete road system during snow event	n/a
	25.	Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)	Excellent - 12%, Good - 67%, Fair - 19%, Poor - 4%, Don't Know/Refused - 0% (2012 survey, 400 random telephone interviews)
Water	26.	Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)	<u>Dependability</u> : Excellent - 28%, Good - 68%, Fair - 2%, Poor - 1%, Don't Know/Refused - 1% <u>Quality</u> : Excellent - 20%, Good - 59%, Fair - 16%, Poor - 4%, Don't Know/Refused - 1% (2012 survey, 400 random telephone interviews)
	27.	Operating cost per 1,000,000 gallons of water pumped/produced	n/a
Sanitary Sewer	28.	Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)	Excellent - 23%, Good - 70%, Fair - 5%, Poor - 0%, Don't Know/Refused - 3% (2012 survey, 400 random telephone interviews)
	29.	Number of sewer blockages on city system per 100 connections	n/a

CITY OF CRYSTAL

RESOLUTION NO. 2016 - 88

**RESOLUTION REPORTING ON
STATE PERFORMANCE MEASURES**

WHEREAS, the State Legislature created the Council on Local Results and Innovation which set a standard set of ten performance measures for cities that will aid residents, taxpayers and state and local elected official in determining the efficiency of local services; and

WHEREAS, the measures will aid in evaluating residents' satisfaction with local services;
and

WHEREAS, Crystal is eligible for a reimbursement; and

WHEREAS, the Crystal City Council approved Resolution #2011-56 on June 21, 2011, declaring Crystal's adoption of the State Performance Measures and program and agreeing to file the reporting requirements as required by the State Auditor's office.

NOW, THEREFORE, BE IT RESOLVED by the Crystal City Council that the city of Crystal declares that:

1. The City has adopted the ten performance measures developed by the Council; and
2. The City will survey its residents on the services included in the performance benchmarks in the third quarter of 2016; and
3. The City is in the process of implementing a local performance measurement system as developed by the Council based on the survey results; and
4. The City will report the results of the survey, including the ten performance measures to its residents through publication in the city newsletter and on the website.

BE IT FURTHER RESOLVED THAT the results of the community survey and performance measures be provided to the Office of the State Auditor.

Approved this 7th day of June, 2016.



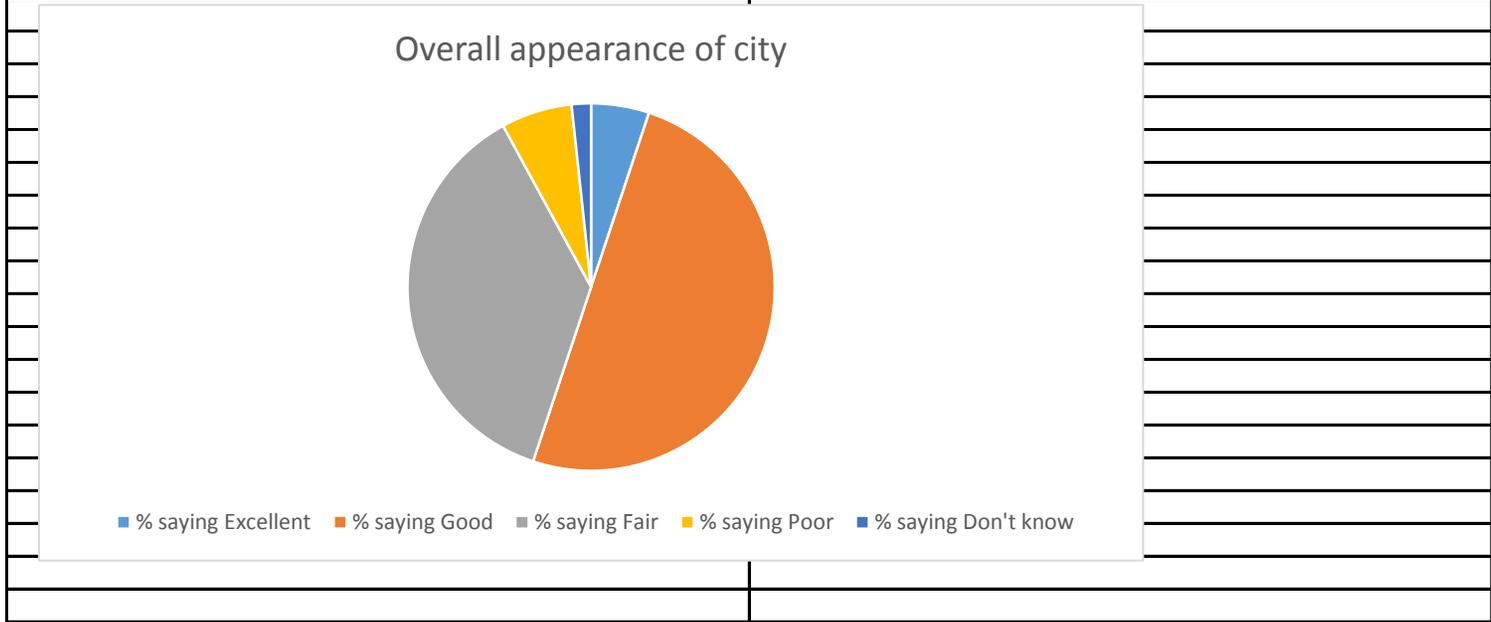
Jim Adams, Mayor

ATTEST:



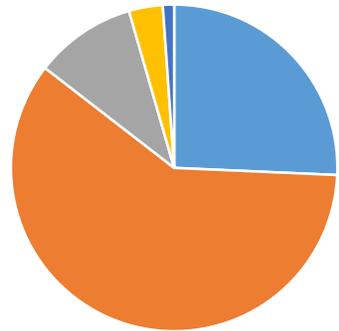
Christina Serres, City Clerk

	How would you rate the overall appearance of the city?
% saying Excellent	5%
% saying Good	50%
% saying Fair	37%
% saying Poor	6%
% saying Don't know	2%



Comments:	How would you describe your overall feeling of safety in the city?
% saying Very Safe	26%
% saying Somewhat Safe	60%
% saying Somewhat unsafe	10%
% saying Very Unsafe	3%
% saying Don't know	1%

Overall feeling of safety



■ % saying Very Safe
 ■ % saying Somewhat Safe
 ■ % saying Somewhat unsafe
■ % saying Very Unsafe
■ % saying Don't know

Comments:	How would you rate the overall quality of fire protection services in the city?	
% saying Excellent	36%	
% saying Good	27%	
% saying Fair	7%	
% saying Poor	1%	
% saying Don't know	29%	
	<p data-bbox="772 532 1125 565">Fire protection services</p> <p data-bbox="617 971 1213 1042"> ■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know </p>	

Taxable market value:

2014

\$1,135,611,852

2015

\$1,293,693,713

Percent Change: 13.9%

CITY OF EAGAN

RESOLUTION NO. 16-58

RESOLUTION APPROVING PERFORMANCE MEASURES

WHEREAS, the State Legislature created the Council on Local Results and Innovation; and

WHEREAS, Eagan has implemented a local performance measurement system as developed by the Council on Local Results and Innovation; and

WHEREAS, Eagan surveys its residents every other calendar year on services included in the performance benchmarks; and

WHEREAS, the Council on Local Results and Innovation released a standard set of performance measures for counties and cities that will aid residents, taxpayers and state and local elected officials in determining the efficacy of counties and cities in providing services and measure residents' opinions of those services; and

WHEREAS, cities and counties that choose to participate in the new performance measurement program may be eligible for a reimbursement from Local Government Aid and exemption from levy limits.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Eagan does hereby approve the following Performance Measures and will publish the results of the Performance Measures before the end of the calendar year.

Performance Indicator

General

- Citizen survey - quality of services
- Citizen survey - overall appearance
- Percent change in the taxable property market value

Police

- Citizen survey rating safety or ...Part I and II crime rates
- Police response times

Fire

- Citizen survey - quality of services or ISO rating
- Fire response times

Streets

- Citizen survey - quality of road conditions or...
- Average pavement condition rating.
- Citizen survey - quality of snow plowing

Water

- Citizen survey - quality and dependability

Operating cost per million gallons
Sanitary sewer
Citizen survey - quality and dependability
Number of sewer blockages
Parks and Recreation
Citizen survey - quality of services

APPROVED by the City Council of the City of Eagan, Minnesota, this 7th day of June 2016.

CITY OF EAGAN

By: 
Mike Maguire, Mayor

ATTEST:


City Clerk

City Performance Indicators 2015

Created on Wednesday, 23 December 2015 11:00

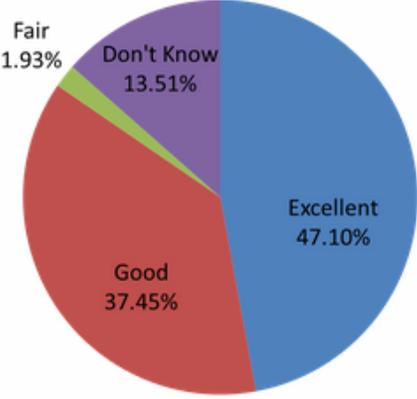
The Council on Local Results and Innovation, in concert with the Minnesota Legislature and the Office of the State Auditor has created a series of local performance indicators residents can use to monitor city performance. The Eagan City Council has embraced these indicators and adopted a resolution regarding the performance indicators to be measured and posted for the public each year.

So how are we doing?

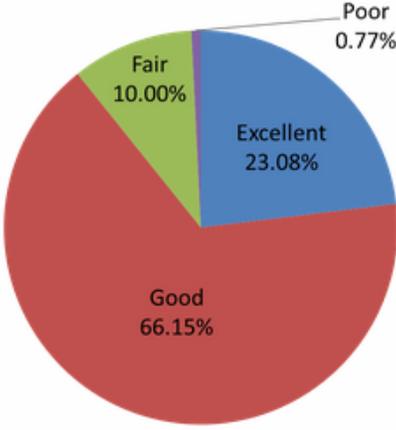
Below are some of the results of the survey reflecting the most recent specific performance indicators established in the voluntary statewide program:

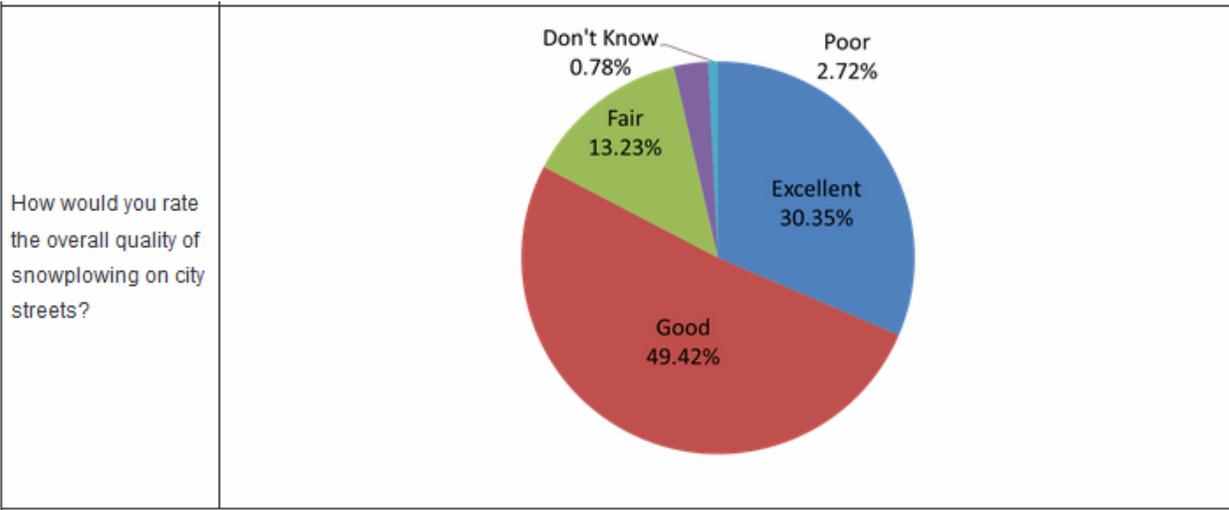
General													
Percent change in taxable property market value	Increase of 5.13% in 2015												
How would you rate the overall appearance of the city?	<table border="1"> <caption>Overall Appearance of the City</caption> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>41.60%</td> </tr> <tr> <td>Good</td> <td>54.96%</td> </tr> <tr> <td>Fair</td> <td>3.05%</td> </tr> <tr> <td>Poor</td> <td>0.38%</td> </tr> </tbody> </table>	Rating	Percentage	Excellent	41.60%	Good	54.96%	Fair	3.05%	Poor	0.38%		
Rating	Percentage												
Excellent	41.60%												
Good	54.96%												
Fair	3.05%												
Poor	0.38%												
How would you rate the overall quality of services provided by the city?	<table border="1"> <caption>Overall Quality of Services Provided by the City</caption> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>48.08%</td> </tr> <tr> <td>Good</td> <td>43.46%</td> </tr> <tr> <td>Fair</td> <td>5.00%</td> </tr> <tr> <td>Don't Know</td> <td>2.69%</td> </tr> <tr> <td>Poor</td> <td>0.77%</td> </tr> </tbody> </table>	Rating	Percentage	Excellent	48.08%	Good	43.46%	Fair	5.00%	Don't Know	2.69%	Poor	0.77%
Rating	Percentage												
Excellent	48.08%												
Good	43.46%												
Fair	5.00%												
Don't Know	2.69%												
Poor	0.77%												

Public Safety Services

Police Response Times	Response time to priority 1, emergency calls: 5.92 minutes in 2014 Response time to priority 2, non-emergency calls: 8.03 minutes in 2014 Response time to priority 3, routine calls, 11.67 minutes in 2014 <i>The information entails calls for service managed by through the Dakota Communications Center. The times do not reflect calls for service initiated by staff in the field.</i>										
Fire Response Times	Average 6.12 minutes in 2014										
Insurance Service Organization (ISO) Rating	3 in 2015										
How would you rate the overall quality of fire protection services in the city?	 <table border="1"> <caption>Rating Distribution for Fire Protection Services</caption> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>47.10%</td> </tr> <tr> <td>Good</td> <td>37.45%</td> </tr> <tr> <td>Don't Know</td> <td>13.51%</td> </tr> <tr> <td>Fair</td> <td>1.93%</td> </tr> </tbody> </table>	Rating	Percentage	Excellent	47.10%	Good	37.45%	Don't Know	13.51%	Fair	1.93%
Rating	Percentage										
Excellent	47.10%										
Good	37.45%										
Don't Know	13.51%										
Fair	1.93%										

Pavement & Streets Condition

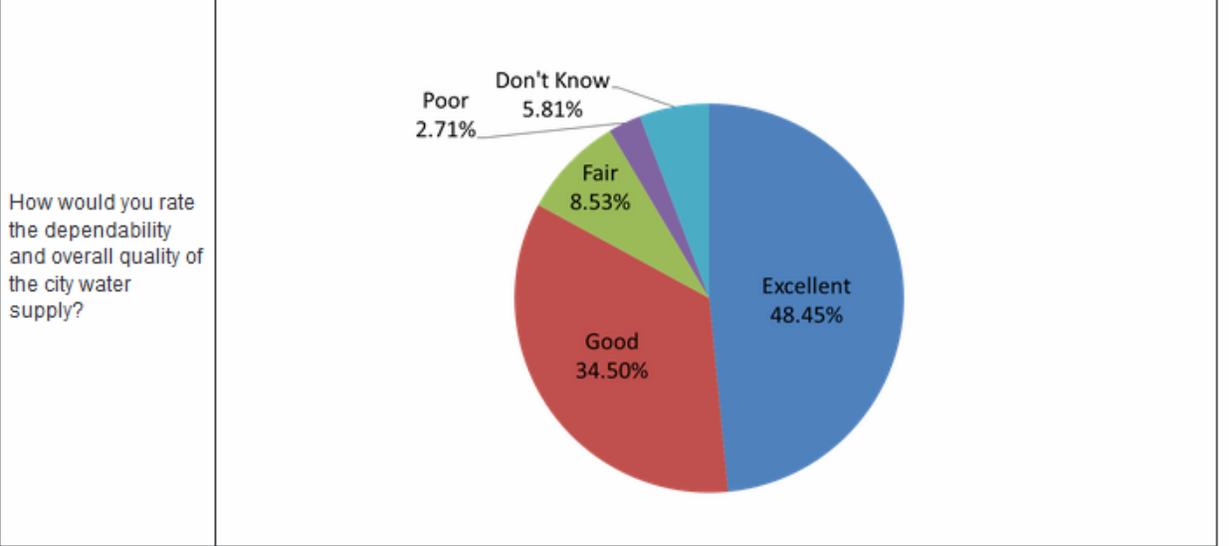
Average Pavement Condition Rating	82.63 (on scale of 100) in 2015										
How would you rate the overall condition of the city streets?	 <table border="1"> <caption>Rating Distribution for City Streets Condition</caption> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Good</td> <td>66.15%</td> </tr> <tr> <td>Excellent</td> <td>23.08%</td> </tr> <tr> <td>Fair</td> <td>10.00%</td> </tr> <tr> <td>Poor</td> <td>0.77%</td> </tr> </tbody> </table>	Rating	Percentage	Good	66.15%	Excellent	23.08%	Fair	10.00%	Poor	0.77%
Rating	Percentage										
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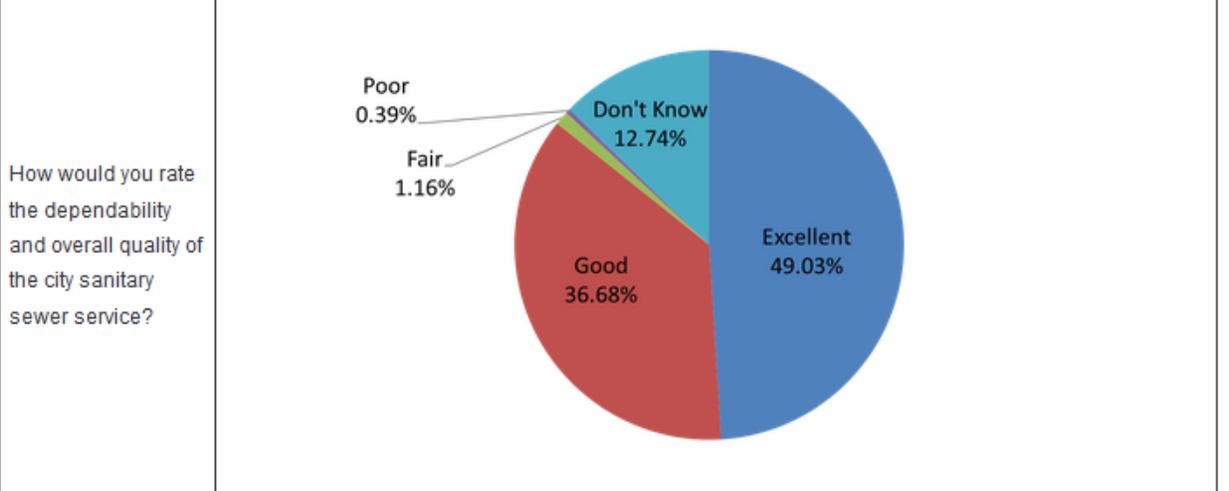
Water Utilities & Sanitary Sewer

Water quality: No contaminants were detected at levels that violated federal drinking water standards. However, some contaminants were detected in trace amounts that were below legal limits. See: [Water Quality Report](#)

Water Operating Cost Per Thousand Gallons: \$1.48 in 2014

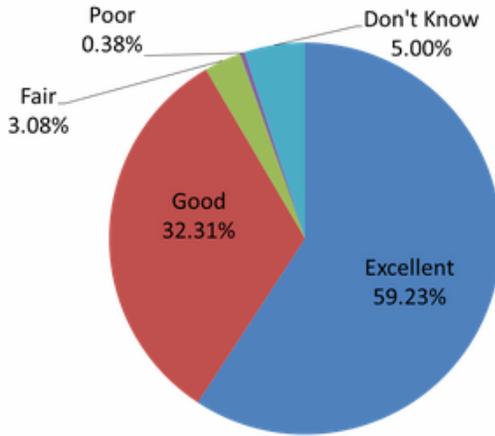


Dependability: 1 main line (City) sewer backups and 17 service line (private) sewer backups in 2014



Parks & Recreation

How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?



**CITY OF EDEN PRAIRIE
HENNEPIN COUNTY, MINNESOTA**

RESOLUTION NO. 2016-75

**RESOLUTION APPROVING PARTICIPATION IN THE PERFORMANCE
MEASUREMENT PROGRAM ESTABLISHED BY THE COUNCIL ON LOCAL
RESULTS AND INNOVATION**

WHEREAS, the Council on Local Results and Innovation established by the Minnesota Legislature has implemented a voluntary performance measurement and reporting program; and

WHEREAS, benefits to the City of Eden Prairie for participation include a reimbursement of \$0.14 per capita annually and exemption from levy limits for taxes, if levy limits are in effect; and

WHEREAS, the Council on Local Innovations and Results has established a standard set of measures for cities to adopt and report; and

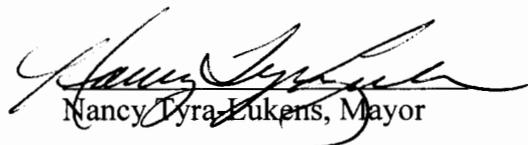
WHEREAS, the City has adopted and implemented at least 10 of the measures in order to satisfy the program's requirements.

NOW, THEREFORE, BE IT RESOLVED by the Eden Prairie City Council:

The City of Eden Prairie will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, the City Council of Eden Prairie will submit to the Office of the State Auditor the actual results of the performance measures adopted by the City.

ADOPTED by the Eden Prairie City Council on the 14th day of June, 2016.


Nancy Tyra Lukens, Mayor

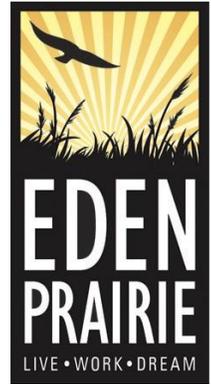
ATTEST:


Kathleen Porta, City Clerk

Performance Measurement Program Report

City of Eden Prairie

6/21/2016



General

Measure	Result	Notes
Rating of the overall quality of Eden Prairie services	Excellent- 35% Good- 49% Fair- 12% Poor- 0% Don't Know- 3%	2014 Quality of Life Survey- 291 Responses (2016 survey will be conducted in Fall)
Citizens' rating of the overall appearance of the city	Excellent- 57% Good- 39% Fair- 4% Poor- 0% Don't Know- 0%	2014 Quality of Life Survey- 305 Responses (2016 survey will be conducted in Fall)
Bond Rating	Aaa AAA	Moody's Investors Service Standard & Poor's Rating Services
Citizens' rating of the quality of city recreational programs and facilities	Recreation services (programs and classes) Excellent- 34% Good- 41% Fair- 7% Poor- 1% Don't Know- 18% Recreation centers or facilities Excellent- 36% Good- 45% Fair- 6% Poor- 1% Don't Know- 12%	2014 Quality of Life Survey- Recreation services- 295 responses Recreation centers or facilities- 297 responses (2016 survey will be conducted in Fall)

Police Services

Measure	Result	Notes
Citizens' rating of safety in community (Overall feeling of safety in Eden Prairie)	Excellent- 55% Good- 40% Fair- 4% Poor- 1% Don't Know- 0%	2014 Quality of Life Survey- 306 responses (2016 survey will be conducted in Fall)

Fire & EMS Services

Measure	Result	Notes
Citizens' rating of the quality of fire protection services	Excellent- 46% Good- 23% Fair- 2% Poor- 1% Don't Know 27%	2014 Quality of Life Survey- 300 responses (2016 survey will be conducted in Fall)

Streets

Measure	Result	Notes
Citizens' rating of the quality of city streets as a whole	Excellent- 26% Good- 54% Fair- 17% Poor- 1% Don't Know- 2%	2014 Quality of Life Survey- 297 responses (2016 survey will be conducted in Fall)
Citizens' rating of the quality of snow removal on city streets	Excellent- 43% Good- 42% Fair- 10% Poor- 5% Don't Know- 0%	2014 Quality of Life Survey- 297 responses (2016 survey will be conducted in Fall)

Water

Measure	Result	Notes
Citizens' rating of the quality of the city's drinking water	Excellent- 41% Good- 38% Fair- 10% Poor- 7% Don't Know- 3%	2014 Quality of Life Survey- 299 responses (2016 survey will be conducted in Fall)

Sanitary Sewer

Measure	Result	Notes
Citizens' rating of the quality of water and sewer services	Excellent- 27% Good- 51% Fair- 10% Poor- 2% Don't Know- 10%	2014 Quality of Life Survey- 297 responses (2016 survey will be conducted in Fall)

**CITY OF ELKO NEW MARKET
SCOTT COUNTY, MINNESOTA**

RESOLUTION NO. 16-44

**RESOLUTION REPORTING THE RESULTS OF THE PERFORMANCE
MEASUREMENT SYSTEM TO THE OFFICE OF THE STATE AUDITOR**

WHEREAS, Benefits to the City of Elko New Market for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Elko New Market has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

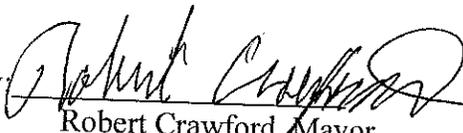
NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Elko New Market will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of Elko New Market will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

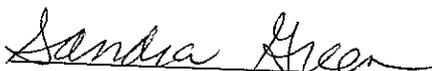
Detail of Voting: Ayes 4 Nays 0

ADOPTED by the City Council of Elko New Market this 23rd day of June 2016.

CITY OF ELKO NEW MARKET

By 
Robert Crawford, Mayor

ATTEST:


Sandra Green, City Clerk

**CITY OF ELKO NEW MARKET
SCOTT COUNTY, MINNESOTA**

RESOLUTION NO. 12-37

RESOLUTION ADOPTING AND IMPLEMENTING MODEL PERFORMANCE MEASURES FOR CITIES AS ESTABLISHED BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION, CREATING A COMPREHENSIVE PERFORMANCE MEASUREMENT SYSTEM, REPORTING THE RESULTS OF SUCH REPORT TO THE LOCAL PUBLIC, AUTHORIZING THE SURVEY OF RESIDENTS, AND REPORTING RESULTS TO THE OFFICE OF THE STATE AUDITOR

WHEREAS, in 2010, the Legislature created the Council on Local Results and Innovation; and

WHEREAS, in February 2011, the Council released a standard set of performance measures for cities that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services, and measure resident's opinions of those services; and

WHEREAS, in February 2012, the Council created a comprehensive performance measurement system for cities to implement in 2012; and

WHEREAS, cities that choose to participate in the new standards measure program may be eligible for reimbursement in LGA, and exemption from levy limits; and

WHEREAS, participation in the standard measures program by a city is voluntary; and

WHEREAS, cities that choose to participate in the standard measures program must officially adopt the performance benchmarks developed by the Council, and implement them; and

WHEREAS, the following performance measures were adopted;

- Percent change in the taxable property market value
- Part I and II crime rates
- Police response time
- Insurance industry rating of fire services
- Fire response time
- Average city street pavement condition rating
- Operating cost per 1,000,000 gallons of water pumped/produced
- Number of sanitary sewer back-ups for public sanitary sewer system

WHEREAS, the results of the citizen survey conducted were also released and the following areas were reviewed and commented on;

- Overall appearance

- Overall safety
- Fire protection
- Overall street conditions
 - Snowplowing
 - Sanitary sewer
 - Water supply
 - Park and recreation
 - Overall quality of service

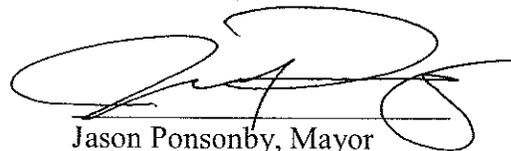
NOW BE IT RESOLVED that the City Council of the City of Elko New Market, Minnesota, hereby certifies that;

1. The city had adopted and implemented the performance measures as developed by the Council on Local Results and Innovation; and
2. The city is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation; and
3. The city will report the results of the adopted measures to its residents before the end of the calendar year through publication, direct mail, posting on its website, or through a public hearing at which the budget and levy will be discussed and public input allowed; and
4. The city will survey its residents by the end of the calendar year on the services included in the performance benchmarks; and

BE IT FURTHER RESOLVED that the actual results of the performance measures adopted by the city for the program in 2011 were reported to the Office of the State Auditor prior to the July 1, 2012 deadline.

PASSED AND DULY ADOPTED by the City Council of the City of Elko New Market this 14th day of June, 2012.

CITY OF ELKO NEW MARKET


Jason Ponsonby, Mayor

ATTEST:

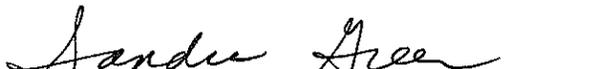

Sandra Green, Deputy Clerk Administration

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Analysis

Chapter One: Residential Demographics

Residential Demographics

Residential Longevity

Approximately how many years have you lived in the City of Elko New Market?

	2012	2015
LESS THAN TWO YEARS.	6%...	8%
TWO TO FIVE YEARS.	13%...	11%
5.1 TO TEN YEARS.	26%...	22%
10. TO TWENTY YEARS.	30%...	32%
20.1 TO 30 YEARS.	13%...	14%
OVER THIRTY YEARS.	12%...	13%
DON'T KNOW/REFUSED.	0%...	0%

School-Aged Children

Do you have school-aged children or pre-schoolers in your household?

	2012	2015
YES	58%...	57%
NO	42%...	43%
DON'T KNOW/REFUSED.	1%...	0%

Age of Respondent

What is your age, please?

	2012	2015
18-24	4%...	4%
25-34	22%...	23%
35-44	32%...	31%
45-54	25%...	25%

55-64	11%...	10%
65 AND OVER.	7%....	7%

Gender

<i>Gender</i>	2012	2015
MALE.	50%...	48%
FEMALE.	50%...	52%

Summary and Conclusions

Elko New Market is a growing exurban community. Since the 2012 study, the median longevity of adult residents has increased by less than one year to 12.7 years. This is over four years lower than the metro area average, but in line with other exurban areas. Nineteen percent of the sample report moving to the city during the past five years, while 27% were there for over two decades. Residents for ten years or less are more apt to be eighteen to thirty-four year olds with children. Over twenty year residents are more likely to be empty-nesters and over fifty-five year olds. Fifty-seven percent of the households contain school-aged children or pre-schoolers.

The average age of respondents is 42.5 years old. Seventeen percent of the sample falls into the over 55 year old age range, while 27% are less than 35 years old. Women outnumber men by four percent in the sample.

Chapter Two: Quality of Life

Quality of Life

Factors in Selecting City

Thinking back to when you moved to Elko New Market, what factors were most important to you in selecting the city?

NEIGHBORHOOD.....	11%
HOUSING.....	14%
SAFE	6%
RURAL/OPEN SPACE.....	22%
QUIET AND PEACEFUL.....	11%
CONVENIENT LOCATION.....	2%
FRIENDLY PEOPLE.....	5%
SMALL TOWN FEEL.....	14%
CLOSE TO FAMILY.....	8%
SCHOOLS.....	6%
CLOSE TO JOB.....	2%

Like Most

What do you like most about living in the City of Elko New Market?

	2012	2015
SMALL TOWN FEEL.....	43%...	26%
QUIET AND PEACEFUL.....	16%...	23%
HOUSING/NEIGHBORHOOD.....	6%...	5%
RURAL/OPEN SPACE.....	16%...	14%
SAFE	4%...	8%
FRIENDLY PEOPLE.....	6%...	15%
CONVENIENT LOCATION.....	6%...	3%
PLACE TO RAISE KIDS.....	0%...	3%
SCATTERED.....	2%...	4%

Most Serious Issue

What do you think is the most serious issue facing the city today?

2012 2015

UNSURE.....	11%...	0%
NOTHING.....	12%...	23%
HIGH TAXES.....	8%...	11%
LACK OF BUSINESSES.....	20%...	15%
EXPANDING RACE TRACK.....	8%...	0%
CITY SPENDING.....	4%...	2%
TOO MUCH GROWTH.....	4%...	12%
DRINKING WATER QUALITY.....	13%...	17%
NOTHING FOR YOUTH TO DO.....	7%...	0%
RIISING CRIME.....	5%...	0%
LACK OF JOBS.....	2%...	0%
SCHOOL QUALITY.....	3%...	0%
NEED GROCERY STORE.....	0%...	6%
HIGH COST OF WATER.....	0%...	4%
ROAD REPAIR.....	0%...	3%
SCATTERED.....	4%...	6%

Quality of Life

How would you rate the quality of life in Elko New Market -- excellent, good, only fair, or poor?

2012 2015

EXCELLENT.....	32%...	43%
GOOD.....	58%...	54%
ONLY FAIR.....	9%...	3%
POOR.....	0%...	0%
DON'T KNOW/REFUSED.....	0%...	0%

Summary and Conclusions

Ninety-seven percent, an increase of seven percent, rate their quality of life as either “excellent” or “good.” Only three percent rate the quality of life lower. In comparison with other Metropolitan Area suburban communities, the quality of life rating is in the top decile. The key differentiating factor for quality of life is the “excellent” ratings given by residents. A high 43%, an increase of 11%, deem it “excellent,” placing the city well within the top decile of Metropolitan Area suburbs. In fact among exurban communities, Elko New Market’s “excellent rating” is among the top three during the past five years.

“Rural and open space,” at 22%, tops the list of factors that were most important in moving to Elko New Market. Fourteen percent respectively point to “small town feel” and “housing;” while 11% each indicate their “neighborhood” and “quiet and peaceful.”

At 26%, “small town feel” leads the list of attributes people liked most about living in the community. “Quiet peaceful” and “friendly people” follow at 23% and 15% respectively. “Small town feel” is particularly important to residents with children and 35 to 44 year olds. Residents for ten to twenty years are more likely to state “quiet and peaceful” and “friendly people.”

The most serious issues facing the city are “quality of drinking water,” at 17%, and “lack of businesses,” at 15%. Residents for ten to twenty years are more likely to be troubled by the lack of businesses in the community. “Too much growth” is a concern for 12% of residents; while “high taxes” troubled 11%. Residents for more than twenty years are more likely to be concerned about the pace of growth, while men and fifty-five to sixty-four years olds were more likely to state “high taxes.” A “booster” group of 23%, more than twice as high as the Metropolitan Area norm, says there are “no” serious issues facing the community. This is a twelve percent increase from the 2012 survey in the number of “boosters.” Households with children and residents for less than ten years are more likely to be “boosters.”

When property taxes are weighed against the quality of city services, 72% rate the value as “excellent” or “good.” Twenty-eight percent rate the quality as “only fair” or “poor.” The over two-to-one favorable-to-unfavorable ratio reveals a community satisfied with the cost of currently-offered city services. This rating continues to rank within the top decile of metro suburban communities; while among exurban communities, it places Elko New Market in the top two over the past five years.

Chapter Three: City Services

City Services

General Value of City Services

Property tax revenues are divided among the City of Elko New Market, Dakota County, and your local public school district. In 2012, the actual percentage of your property taxes going to the City of Elko New Market was 42 percent.

When you consider the property taxes you pay and the quality of city services you receive, would you rate the general value of city services as excellent, good, only fair, or poor?

	2012	2015
EXCELLENT.....	5%...	17%
GOOD.....	62%...	55%
ONLY FAIR.....	27%...	26%
POOR.....	4%...	2%
DON'T KNOW/REFUSED.....	3%...	0%

City Service Ratings

I would like to read you a list of a few city services. For each one, please tell me whether you would rate the quality of the service as excellent, good, only fair, or poor?

Police protection?

	2012	2015
EXCELLENT.....	29%...	58%
GOOD.....	54%...	36%
ONLY FAIR.....	11%...	4%
POOR.....	6%...	1%
DON'T KNOW/REFUSED.....	0%...	1%

Fire protection?

	2012	2015
EXCELLENT.....	40%...	61%
GOOD.....	53%...	34%
ONLY FAIR.....	4%...	2%
POOR.....	0%...	0%
DON'T KNOW/REFUSED.....	4%...	2%

Storm drainage, ponds, wetland maintenance and flood control?

	2012	2015
EXCELLENT.....	13%...	25%
GOOD.....	68%...	60%
ONLY FAIR.....	9%...	10%
POOR.....	6%...	2%
DON'T KNOW/REFUSED.....	4%...	3%

Park maintenance?

	2012	2015
EXCELLENT.....	21%...	43%
GOOD.....	64%...	50%
ONLY FAIR.....	9%...	3%
POOR.....	2%...	2%
DON'T KNOW/REFUSED.....	4%...	2%

City-sponsored recreation programs?

	2012	2015
EXCELLENT.....	8%...	42%
GOOD.....	60%...	51%
ONLY FAIR.....	15%...	3%
POOR.....	4%...	0%
DON'T KNOW/REFUSED.....	12%...	4%

Code Enforcement?

	2012	2015
EXCELLENT.....	7%...	25%
GOOD.	73%...	65%
ONLY FAIR.....	14%...	4%
POOR	4%...	2%
DON'T KNOW/REFUSED.....	3%...	4%

Now, for the next two city services, please consider only their job on city-maintained street and roads. That means excluding interstate highways, state and county roads that are taken care of by other levels of government. Hence, Interstate 35, County Road 2, also known as 260th Street or Main Street and County Road 91, also known as Natchez Avenue, should not be considered. How would you rate

City street repair and maintenance?

	2012	2015
EXCELLENT.....	10%...	18%
GOOD.	72%...	70%
ONLY FAIR.....	17%...	11%
POOR	1%...	0%
DON'T KNOW/REFUSED.....	0%...	0%

Snow plowing?

	2012	2015
EXCELLENT.....	6%...	30%
GOOD.	65%...	65%
ONLY FAIR.....	24%...	5%
POOR	5%...	0%
DON'T KNOW/REFUSED.....	0%...	0%

Why did you rate that service as (only fair/poor?)

	2012	2015
POOR SNOW PLOWING.....	17%...	16%
LACK OF DRAINAGE.....	13%...	24%
POORLY MAINTAINED PARKS.....	2%...	7%

SLOW RESPONSE.....	18%... 11%
POOR QUALITY OF STREET REPAIR.....	7%... 21%
NOT ENOUGH POLICE PATROLLING.....	13%... 0%
LACK OF CODE ENFORCEMENT.....	15%... 11%
NOT ENOUGH RECREATION PROGRAMS.....	14%... 5%
SCATTERED.....	2%... 6%

City Services to Improve

In general, what city services do you feel need to be improved?

DON'T KNOW/REFUSED.....	1%
NONE.....	42%
WATER TREATMENT PLANT.....	25%
CODE ENFORCEMENT.....	4%
STREET MAINTENANCE.....	9%
MORE POLICE.....	5%
MORE REC PROGRAMS.....	2%
MORE REC FACILITIES.....	4%
SNOW PLOWING.....	2%
PARK MAINTENANCE.....	3%
SCATTERED.....	3%

City Services to Add

Are there any city services you would like to see added in the City of Elko New Market? What would those be?

DON'T KNOW/REFUSED.....	8%
NOTHING.....	86%
RECREATION PROGRAMS.....	5%
COMMUNITY CENTER.....	1%

Summary and Conclusions

In evaluating specific city services, the mean approval rating is 91.6%, placing the city in the top decile for the Metropolitan Area suburban communities, and among top three exurban communities. The mean approval rating has increased by over ten percent in the past three years. "Excellent" ratings of city service increased by an exceptional 21% since 2012.

In looking at each individual city service, two services stand out as “best practices” in the metro area: “city street repair and maintenance” and “snow plowing.” Four services are in the top decile in comparison to metro area communities: “fire protection,” “park maintenance,” “recreation programs,” and “code enforcement.” While the final two services: “police protection” and “storm drainage” rank lower in comparison to other communities, they are both still in the top quartile.

City Service	Favorable	Unfavorable	Increase in “Excellent” Rating
Police Protection	94%	5%	29%
Fire Protection	95%	2%	21%
Storm Drainage, ponds, wetland maintenance and flood control	85%	12%	12%
Park maintenance	93%	5%	22%
City-sponsored recreation programs	93%	3%	34%
Code Enforcement	90%	6%	18%
City Street Repair and Maintenance	88%	11%	8%
Snow Plowing	95%	5%	24%
Mean	91.6%	6.1%	21%

Those rating a city services as “only fair” or “poor” were asked for a reason. Only one-third of residents fall into this category. Lack of drainage is criticized by 24%. Critics are most often 45 to 54 year olds. Street repair earns negative ratings from 21%. They are posted most often by empty nesters. And, snow plowing is viewed negatively by 16% because of a lack of thoroughness.

Forty-two percent feel the City of Elko New Market does not have any city services that need improvement. Twenty-five percent would like to see a “water treatment plant,” while nine percent would improve “street repair.” When asked if there are any city services they would like to see added in Elko New Market, ninety-four percent were unsure or stated “nothing.” This level of satisfaction with the amount and types of city services is more typical of fully developed suburbs, than exurban communities. Only five percent indicate an expansion of recreation programs.

Chapter Four: Public Safety

Public Safety

Public Safety Issues

How would you rate the amount of police patrolling in your neighborhood -- too much, about the right amount or not enough?

	2012	2015
TOO MUCH	3%	1%
ABOUT RIGHT AMOUNT	83%	90%
NOT ENOUGH	14%	9%
DON'T KNOW/REFUSED	1%	0%

How would you rate the amount of traffic enforcement by the police in your neighborhood -- too much, about right amount or not enough?

	2012	2015
TOO MUCH	2%	0%
ABOUT RIGHT AMOUNT	83%	77%
NOT ENOUGH	15%	21%
DON'T KNOW/REFUSED	1%	2%

How serious of a problem is traffic speeding in your neighborhood -- very serious, somewhat serious, not too serious, or not at all serious?

	2012	2015
VERY SERIOUS	5%	7%
SOMEWHAT SERIOUS	29%	23%
NOT TOO SERIOUS	43%	31%
NOT AT ALL SERIOUS	22%	39%
DON'T KNOW/REFUSED	0%	0%

And, how serious of a problem are stop sign violations in your neighborhood -- very serious, somewhat serious, not too serious, or not at all serious?

2012 2015

VERY SERIOUS.....	4%...	4%
SOMEWHAT SERIOUS.....	22%...	18%
NOT TOO SERIOUS.....	47%...	29%
NOT AT ALL SERIOUS.....	25%...	48%
DON'T KNOW/REFUSED.....	2%...	0%

Please tell me which one you consider to be the greatest concern in Elko New Market? If you feel that none of these problems are serious in the city, just say so....

2012 2015

Violent crime.....	2%...	1%
Traffic speeding.....	20%...	29%
Drugs.....	6%...	9%
Youth crimes and vandalism.....	19%...	15%
Identity theft.....	0%...	0%
Business crimes, such as shoplifting and check fraud..	1%...	3%
Residential crimes, such as burglary, and theft.....	13%...	3%
ALL EQUALLY.....	8%...	0%
NONE OF THE ABOVE.....	24%...	40%
DON'T KNOW/REFUSED.....	7%...	1%

Summary and Conclusions

A very strong 90% rate the amount of police patrolling in their neighborhood as “about the right amount.” Only 9% think the amount is “not enough.” Seventy-seven percent rate the amount of traffic enforcement by the police in their neighborhood as “about the right amount.” Twenty-one percent, though, think it is “not enough.” These combined ratings of police patrolling are among the top ten percent of communities across the Metropolitan Area and among the top three exurban communities.

Thirty percent think the problem of traffic speeding in their neighborhood is either “very serious” or “somewhat serious.” Seventy percent see it as “not serious.” Twenty-two percent view the problem of stop sign violations in their neighborhood as either “very serious” or “somewhat serious.” Seventy percent think it is “not too serious” or “not at all serious.” Both levels of concern are consistent with other suburban communities.

Twenty-nine percent think the greatest public safety concern in Elko New Market is “traffic speeding,” while 15% see it as “youth crimes and vandalism.” It is important to note from the previous question on the seriousness of traffic speeding, only seven percent rated the problem as “very serious.” Although traffic speeding leads the list of public safety concerns, it is a “soft”

concern. Forty percent think “none” of the enumerated public safety concerns are a problem in the city; typical among exurban communities, but more than double the metro area suburban average.

Chapter Five: Parks and Recreation

Parks and Recreation

Use of Recreation Facilities

The Elko New Market park system is composed of larger community parks, like Windrose Park and Wagner Park, and smaller neighborhood parks, like Woodcrest Park and Rowena Ponds Park, trails, and community ballfields. Of these facilities, which have you or members of your household used during the past year?

Larger community parks?

NOT USED.	35%
USED/EXCELLENT.....	31%
USED/GOOD.	30%
USED/ONLY FAIR.....	4%
USED/POOR.....	1%
DON'T KNOW/REFUSED.....	0%

Smaller neighborhood parks?

NOT USED.	26%
USED/EXCELLENT.....	33%
USED/GOOD.	36%
USED/ONLY FAIR.....	5%
USED/POOR.....	0%
DON'T KNOW/REFUSED.....	0%

Trails and Sidewalks?

NOT USED.	17%
USED/EXCELLENT.....	43%
USED/GOOD.	35%
USED/ONLY FAIR.....	6%
USED/POOR.....	0%
DON'T KNOW/REFUSED.....	0%

Community ballfields?

NOT USED.	60%
USED/EXCELLENT.....	16%
USED/GOOD.	21%
USED/ONLY FAIR.....	3%
USED/POOR.....	0%
DON'T KNOW/REFUSED.....	0%

Wagner Park skatepark?

NOT USED.	80%
USED/EXCELLENT.....	5%
USED/GOOD.	13%
USED/ONLY FAIR.....	1%
USED/POOR.....	0%
DON'T KNOW/REFUSED.....	0%

Ice rinks?

NOT USED.	69%
USED/EXCELLENT.....	7%
USED/GOOD.	21%
USED/ONLY FAIR.....	2%
USED/POOR.....	1%
DON'T KNOW/REFUSED.....	0%

Wagner Park Shelter?

NOT USED.	61%
USED/EXCELLENT.....	15%
USED/GOOD.	21%
USED/ONLY FAIR.....	2%
USED/POOR.....	0%
DON'T KNOW/REFUSED.....	0%

**Adequacy of Recreation
Facilities**

In general, do you feel that existing recreational facilities offered by the City meet the needs of you and members of your household?

	2012	2015
YES	85%	89
NO	14%	10
DON'T KNOW/REFUSED.....	1%	2

What additional recreational facilities would you like to see the City offer its residents?

	2012	2015
TRAILS.....	7%	0%
TENNIS COURTS.....	10%	23%
SWIMMING POOL.....	55%	9%
ATHLETIC FIELDS.....	19%	0%
COMMUNITY CENTER.....	0%	18%
TEEN CENTER.....	0%	5%
ICE RINKS.....	0%	40%
BASKETBALL COURTS.....	0%	5%
SCATTERED.....	10%	0%

Adequacy of Recreation Programs

In general, do you feel that existing recreational programs offered by the City meet the needs of you and members of your household?

	2012	2015
YES	84%	93%
NO	14%	6%
DON'T KNOW/REFUSED.....	3%	1%

What additional recreational programs would you like to see the City offer its residents?

	2012	2015
UNSURE.....	3%	0%
SENIOR PROGRAMS.....	16%	14%
ADULT SPORTS.....	0%	21%
SWIMMING.....	0%	14%
FITNESS.....	0%	7%

TEEN SPORTS.	0%... 29%
YOUTH PROGRAMS.....	68%... 0%
ARTS AND HOBBIES.	7%... 14%
SCATTERED SPORTS.....	6%... 0%

Participation in Recreation Programs

Have you or members of your household participated in any City park and recreation programs?

	2012	2015
YES	33%... 42%	
NO	65%... 58%	
DON'T KNOW/REFUSED.....	1%... 0%	

Which ones?

	2012	2015
BASEBALL/SOFTBALL.....	49%... 60%	
MULTIPLE SPORTS.	25%... 12%	
SOCCER.	16%... 22%	
SWIMMING.	4%... 5%	
SCATTERED.	6%... 1%	

Were you satisfied or dissatisfied with your experience?

	2012	2015
SATISFIED.	96%... 91%	
DISSATISFIED.....	3%... 4%	
DON'T KNOW/REFUSED.....	1%... 5%	

Adequacy of Community Events

In general, do you feel that existing community events offered by the City meets the needs of you and members of your household?

2012 2015

YES	92%...	98%
NO	6%...	0%
DON'T KNOW/REFUSED.....	2%...	1%

What additional community events would you like to see the City offer its residents?

UNSURE.....	21%...	0%
SENIOR EVENTS.....	21%...	0%
MOVIES IN THE PARK.....	50%...	0%
YOUTH-ORIENTED EVENTS.....	7%...	0%
CARNIVAL.....	0%..	100%

Number of Community Events

Do you think the city has the right amount of community events, too many or too few?

ABOUT RIGHT AMOUNT.....	97%
TOO MANY.....	0%
TOO FEW.....	3%
DON'T KNOW/REFUSED.....	1%

Participation in Community Events

Have you or members of your household participated in any community events?

2012 2015

YES	41%...	77%
NO	58%...	23%
DON'T KNOW/REFUSED.....	1%...	0%

Which ones?

2012 2015

LION'S EVENTS.....	3%...	5%
BLOCK PARTIES.....	4%...	16%
FIRE AND RESCUE DAYS.....	37%...	20%
PARADE.....	28%...	17%
NIGHT TO UNITE.....	17%...	21%
EASTER EGG HUNT.....	5%...	15%
CITY WIDE GARAGE SALE.....	0%...	4%
SCATTERED.....	6%...	2%

Were you satisfied or dissatisfied with your experience?

	2012	2015
SATISFIED.....	93%...	99%
DISSATISFIED.....	7%...	1%
DON'T KNOW/REFUSED.....	1%...	0%

Are there any changes or improvements that would make you more likely to participate in a community event?

UNSURE.....	6%
NO.....	90%
ADULTS-ONLY.....	4%

Summary and Conclusions

The household use during the past year of existing facilities in the park system was examined in some detail. Eighty-four percent report members using the trails and sidewalks. Seventy-two percent visit the smaller neighborhood parks, and 66% visit large community parks. Forty percent use the community ball fields, while 31% report usage of the ice rinks. Thirty-nine percent indicate using the Wagner Park Shelter and 19% use the skate park at Wagner Park. Park facility users are most apt to be households containing children and twenty-five to forty-four year olds. Non-users are more frequently over twenty year residents, empty-nesters, and over 55 year olds. When comparing Elko New Market to communities with similar demographics, use of park facilities is among the top quartile of cities.

Users were asked to rate each specific facility. Across all park facilities, a very high 93% of users rate the facility positively. These park facility ratings place the city within the top ten percent of cities across the metro area and among the top three exurban communities.

Park Facility	Change in Usership	Favorable	Unfavorable
Larger Community Parks	+10%	61%	5%
Smaller Neighborhood Parks	+20%	67%	5%
Trails and Sidewalks	+9%	78%	6%
Community Ball fields	-3%	37%	3%
Wagner Park Skate park	-11%	18%	1%
Ice Rinks		28%	3%
Wagner Park Shelter		36%	2%

Eighty-nine percent of the residents feel that existing recreational facilities offered by the City meet the needs of their household. Ten percent disagree, citing the lack of ice rinks, tennis courts and community center. Disagreement is higher among households of children and twenty-five to thirty-four year olds.

Ninety-three percent similarly feel that existing recreational programs offered by the City meets the needs of their households. Six percent disagree, citing particularly the lack of sports programs for youth and adults. This level of satisfaction with recreational programs is right at the norm for the metro area, and about ten percent higher than the exurban community average. Again, disagreement peaks among households with children and twenty-five to forty-four year olds.

Forty-two percent, an increase of 9%, report household members participated in a City park and recreation program, especially households with children and twenty-five to forty-four year olds. The most popular are baseball/softball programs, accounting for almost two-thirds of the participation. Among participants, a high 91% are satisfied with the experience. Combining the 42% use and 91% favorable rating of recreation programs, Elko New Market places among the top 10 communities across the metro area.

Ninety-eight percent believe existing community events offered by the City meet the needs of their households. When comparing Elko New Market to communities with similar demographics, this level of satisfaction with community events is twelve percent higher than the average. Seventy-seven percent, an amazing increase of 36%, of community households participate in community events. Participation levels are higher among residents for ten years or less, households with children, and twenty-five to forty-four year olds. They are lower among over fifty-five year olds. Among participants, 21% attended "Night to Unite," particularly households with children and residents for more than ten years. Twenty percent attended "Fire & Rescue Days," especially men; and 17% went to the "Parade," particularly households with children and women. Ninety-nine percent are satisfied with their experiences there. Combining the use and rating of community events, places Elko New Market among the top three communities across the metro area.

Chapter Six: City Hall

City Hall

City Hall

During the past year, have you contacted Elko New Market City Hall?

	2012	2015
YES	43%	41%
NO	56%	59%
DON'T KNOW/REFUSED.....	1%	0%

On your last telephone call or visit, which Department did you contact -- the Police Department, Fire Department, Public Works, Park and Recreation, Building Inspections, Engineering, Planning, Administration, Billing Department, or the General Information Desk receptionist?

	2012	2015
POLICE DEPARTMENT.....	9%	11%
FIRE DEPARTMENT.....	2%	1%
PUBLIC WORKS.....	27%	20%
PARKS AND RECREATION.....	14%	16%
BUILDING INSPECTION.....	4%	13%
ENGINEERING.....	2%	0%
PLANNING.....	2%	1%
ADMINISTRATION.....	4%	11%
BILLING DEPARTMENT.....	18%	20%
GENERAL INFORMATION.....	18%	7%
DON'T KNOW/REFUSED.....	0%	0%

Thinking about your last contact with the City, for each of the following characteristics, please rate the service as excellent, good, only fair, or poor....

Response time from City Staff to assist you?

2012 2015

EXCELLENT.....	41%... 46%
GOOD.....	52%... 46%
ONLY FAIR.....	7%... 4%
POOR.....	0%... 4%
DON'T KNOW/REFUSED.....	0%... 0%

Courtesy of city staff?

	2012	2015
EXCELLENT.....	44%... 46%	
GOOD.....	51%... 51%	
ONLY FAIR.....	2%... 3%	
POOR.....	2%... 0%	
DON'T KNOW/REFUSED.....	1%... 0%	

**Summary and
Conclusions**

Overall, residents continue to be extremely satisfied with their contacts with City Hall. Forty-one percent of the sample contacted Elko New Market City Hall during the past twelve months. Almost seventy percent called or visited one of four departments: Public Works, Billing, Building Inspections, or Parks and Recreation. On two aspects of customer service, staff members are rated as either “excellent” or “good” by at least 92% of those who contacted City Hall: “response time from City Staff to assist” and “courtesy of city staff.” There are no statistically significant differences between departments when looking at the aspects of customer service. The standard threshold indicating quality customer service in the public sector is an 80% positive rating. The combined 95% favorable ratings on customer service places Elko New Market in the top decile across the metro area and among the top three exurban communities.

Chapter Seven: Website and Social Media

Website and Social Media

City's Website

Have you accessed the City's website?

YES	65%	45%
NO	35%	55%
DON'T KNOW/REFUSED.....	0%	0%

How would you evaluate the content of the city's website – excellent, good, only fair or poor?

EXCELLENT.....	27%
GOOD.....	69%
ONLY FAIR.....	5%
POOR	0%
DON'T KNOW/REFUSED.....	0%

How would you rate the ease of navigating the website and finding the information you sought – excellent, good, only fair or poor?

EXCELLENT.....	24%
GOOD.....	64%
ONLY FAIR.....	11%
POOR	0%
DON'T KNOW/REFUSED.....	0%

What additional information would you like to see on the city's website?

UNSURE.....	4%
NOTHING/FINE AS IS.....	42%
DEVELOPMENT PLANS.....	2%
COMMUNITY EVENTS.....	9%
GENERAL NEWS.....	4%
PERMIT FEES.....	5%
ENVIRONMENTAL NEWS.....	4%
COUNCIL MEETING MINUTES.....	9%
WATER BILL.....	3%

RECREATION PROGRAMS.....	6%
BUDGET INFORMATION.....	3%
COMMENT SECTION.....	3%
CRIME STATISTICS.....	3%
ROAD CONSTRUCTION.....	2%
SCATTERED.....	2%

Social Media

I would like to ask you about social media sources. For each one, tell me if you currently use that source of information; then, for each you currently use, tell me if you would be likely or unlikely to use it to obtain information about the City of Elko New Market.

Facebook?

NOT USED.....	61%
USED/LIKELY.....	25%
USED/NOT LIKELY.....	15%
DON'T KNOW/REFUSED.....	0%

Twitter?

NOT USED.....	74%
USED/LIKELY.....	13%
USED/NOT LIKELY.....	14%
DON'T KNOW/REFUSED.....	0%

Summary and Conclusions

Forty-five percent, a decrease of 20%, of the households in the community accessed the City's website. Website visitors are more often residents for ten years or less, households with children, and thirty-five to forty-four year olds. Non-visitors are more apt to be residents for more than twenty years, empty-nesters, and over fifty-five year olds. Among users, a very high 96% favorably rated the content of the website, while 88% rated the ease of navigating the website favorably.

A social media presence by the City of Elko New Market would supplement its current communications reach. At this point, Facebook users are 39% of the households in the city, while 26% use Twitter. About one-half of the users of Facebook and Twitter report they are likely to use that social media to obtain information about the community.

Chapter Eight: Concluding Thoughts

Concluding Thoughts

Elko New Market residents have become more engaged and enthusiastic about their city and its services. While favorable ratings have improved from the 2012 study, the key change is the large increase of “excellent” ratings on numerous questions. The key issue continuing to face decision-makers in the future is maintaining the “small town ambience” and attracting more businesses to Elko New Market. With the “City Booster” percentage at 23%, more than twice the suburban norm, the reservoir of goodwill has been expanded; this will continue to serve decision makers very well as new issues are encountered and hard decisions must be made. It is clear from the results, the City Council and staff made significant improvements in areas of concern from the 2012 survey. The results of these changes have made a major positive impact in the quality of life for residents in Elko New Market.

RESOLUTION 2016-6-99

CITY OF LITTLE CANADA
RAMSEY COUNTY, MINNESOTA

A RESOLUTION DECLARING THE CITY'S PARTICIPATION IN THE OFFICE OF THE
STATE AUDITOR 2016 PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, Benefits to the City of Little Canada for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and,

WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and,

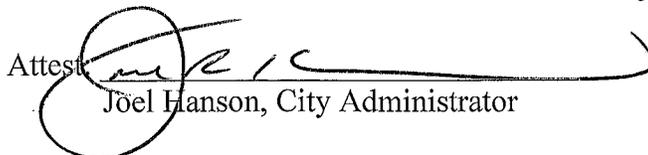
WHEREAS, the City Council of Little Canada has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and,

NOW THEREFORE LET IT BE RESOVED THAT, the City Council of Little Canada will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED THAT, The City Council of Little Canada will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Passed and duly adopted this 8th day of June, 2016 by the City Council of the City of Little Canada, Minnesota.

By: 
John Keis, Mayor

Attest: 
Joel Hanson, City Administrator

AYES: 5
NAYS: 0

**CITY OF LITTLE CANADA
PERFORMANCE MEASUREMENT PROGRAM
June 30, 2016**

In 2015, the City failed to conduct a survey using the 10 standard measurements plus two additional dealing with fiscal health, and code enforcement as we had done in previous years. Somehow, this process was overlooked in 2015. We will make sure this does not occur in 2016.

In 2014, we did conduct the survey. It was advertised in our newsletter and noticed on our utility bills. It was conducted from September through mid-November of 2015. The results were reported to our residents on the City's website and our newsletter. You will note that we only had 10 responded to the survey in 2014.

2014 Results:

The survey results relative to the Performance Measurement Program were as follows: There were only 10 responses to the survey. 2014 Results are the left percentage numbers reported in black. 2013 comparisons are the numbers on the right shown in Red.

1. How would you rate the overall appearance of the city?

Excellent – 10% / 21%
Good – 80% / 72%
Fair – 10% / 7%
Poor – 0% / 0%
Don't Know/Refused – 0% / 0%

2. How would you describe your overall feeling of safety in the city?

Very Safe – 50% / 79%
Somewhat Safe – 40% / 21%
Somewhat Unsafe – 10% / 7%
Poor – 0% / 0%
Don't Know/Refused – 0% / 0%

3. How would you rate the overall quality of fire protection services in the city?

Excellent – 40% / 72%
Good – 30% / 14%
Fair – 20% / 0%
Poor – 0% / 0%
Don't Know/Refused – 10% / 14%

4. How would you rate the overall condition of city streets?

Excellent – 20% / 36%
Good – 50% / 57%
Fair – 30% / 7%
Poor – 0% / 0%
Don't Know/Refused – 0% / 0%

5. How would you rate the overall quality of snow plowing on city streets?
 - Excellent – 20% / **50%**
 - Good – 80% / **50%**
 - Fair – 0% / **0%**
 - Poor – 0% / **0%**
 - Don't Know/Refused – 0% / **0%**

6. How would you rate the dependability and overall quality of city sanitary sewer service?
 - Excellent – 40% / **64%**
 - Good – 50% / **36%**
 - Fair – 10% / **0%**
 - Poor – 0% / **0%**
 - Don't Know/Refused – 0% / **0%**

7. How would you rate the dependability and overall quality of the city water supply?
 - Excellent – 60% / **57%**
 - Good – 30% / **36%**
 - Fair – 0% / **7%**
 - Poor – 0% / **0%**
 - Don't Know/Refused – 10% / **0%**

8. How would you rate the overall quality of city recreational programs and facilities? (e.g. parks, trails, park facilities, etc.)
 - Excellent – 20% / **43%**
 - Good – 40% / **50%**
 - Fair – 40% / **7%**
 - Poor – 0% / **0%**
 - Don't Know/Refused – 0% / **0%**

9. How would you rate the quality of environmental services in your city? (e.g. solid waste, garbage collection, recycling) services)
 - Excellent – 30% / **57%**
 - Good – 50% / **36%**
 - Fair – 10% / **0%**
 - Poor – 0% / **7%**
 - Don't Know/Refused – 10% / **0%**

10. How would you rate the overall quality of code enforcement services in your city?
 - Excellent – 10% / **28.5%**
 - Good – 30% / **28.5%**
 - Fair – 20% / **43%**
 - Poor – 10% / **0%**
 - Don't Know/Refused – 30% / **0%**

11. How would you rate the overall quality of services provided by the city?

Excellent – 20% / 43%

Good – 60% / 50%

Fair – 10% / 7%

Poor – 0% / 0%

Don't Know/Refused – 10% / 0%

12. How would you rate the fiscal management and health of your city?

Excellent – 40% / 50%

Good – 40% / 36%

Fair – 20% / 7%

Poor – 0% / 0%

Don't Know/Refused – 0% / 7%

This report was prepared by: Joel Hanson, City Administrator (651-766-4040)

Pursuant to due call and notice thereof, a regular meeting of the City Council of the City of Maplewood, Minnesota, was duly called and held in the Council Chambers of said City on the **23rd day of May**, at 7:07 p.m.

The following members were present:

Nora Slawik, Mayor	Absent
Marylee Abrams, Councilmember	Present
Kathleen Juenemann, Councilmember	Present
Bryan Smith, Councilmember	Present
Tou Xiong, Councilmember	Present

Approval of Resolution to Adopt State Performance Measures

Councilmember Abrams moved to approve the Resolution to Adopt State Performance Measures.

Resolution 16-05-1345 Resolution Adopting State Performance Measures

WHEREAS, Benefits to the City of Maplewood for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city or county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Maplewood has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Maplewood will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of Maplewood will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

Seconded by Councilmember Juenemann

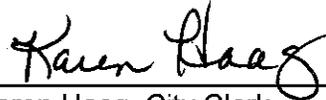
Ayes – All

The motion passed.

STATE OF MINNESOTA)
COUNTY OF RAMSEY) SS
CITY OF MAPLEWOOD)

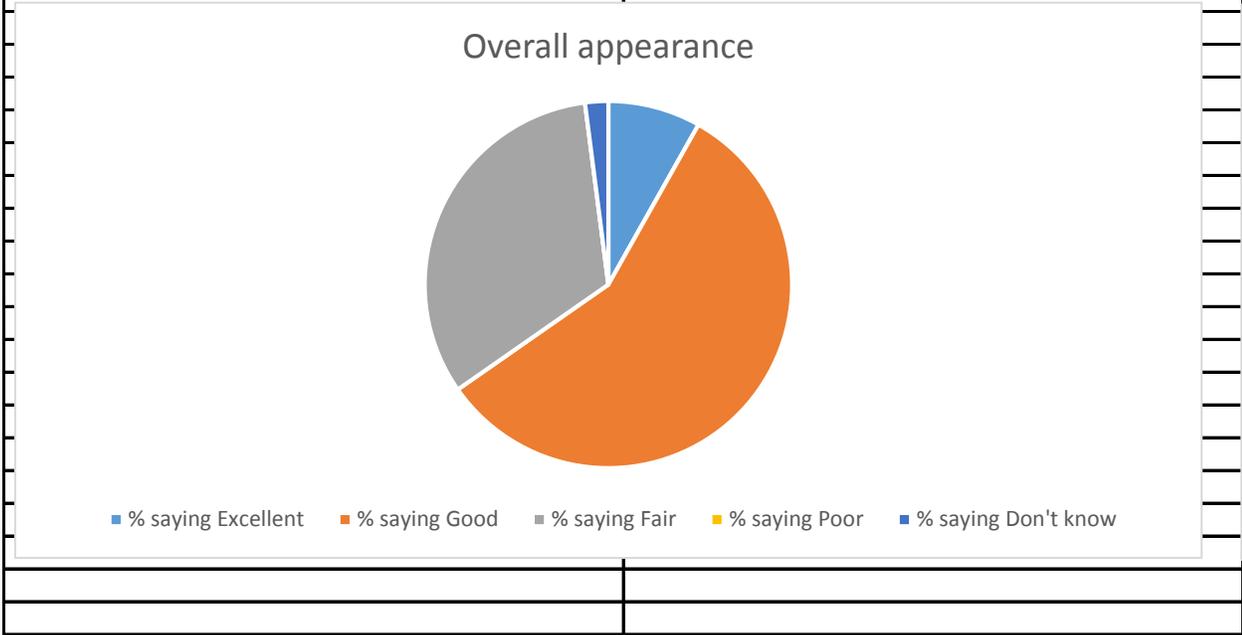
I, the undersigned, being the duly qualified and appointed City Clerk of the City of Maplewood, Minnesota, DO HEREBY CERTIFY that I have compared the attached and foregoing extract of minutes of a regular meeting of the City Council of the City of Maplewood, held on the **23rd day of May, 2016** with the original on file in my office, and the same is a full, true and complete transcript therefrom insofar as the same relates to the Resolution Adopting State Performance Measures.

WITNESS my hand and sealed this **31st day of May, 2016**.



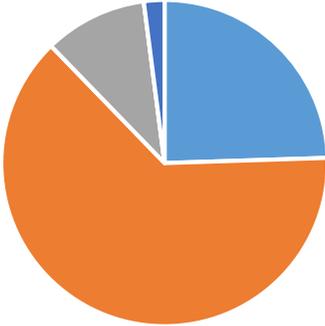
Karen Haag, City Clerk
City of Maplewood, Minnesota

How many years have you lived in this city?	How would you rate the overall appearance of the city?
% saying Excellent	8%
% saying Good	57%
% saying Fair	33%
% saying Poor	0%
% saying Don't know	2%



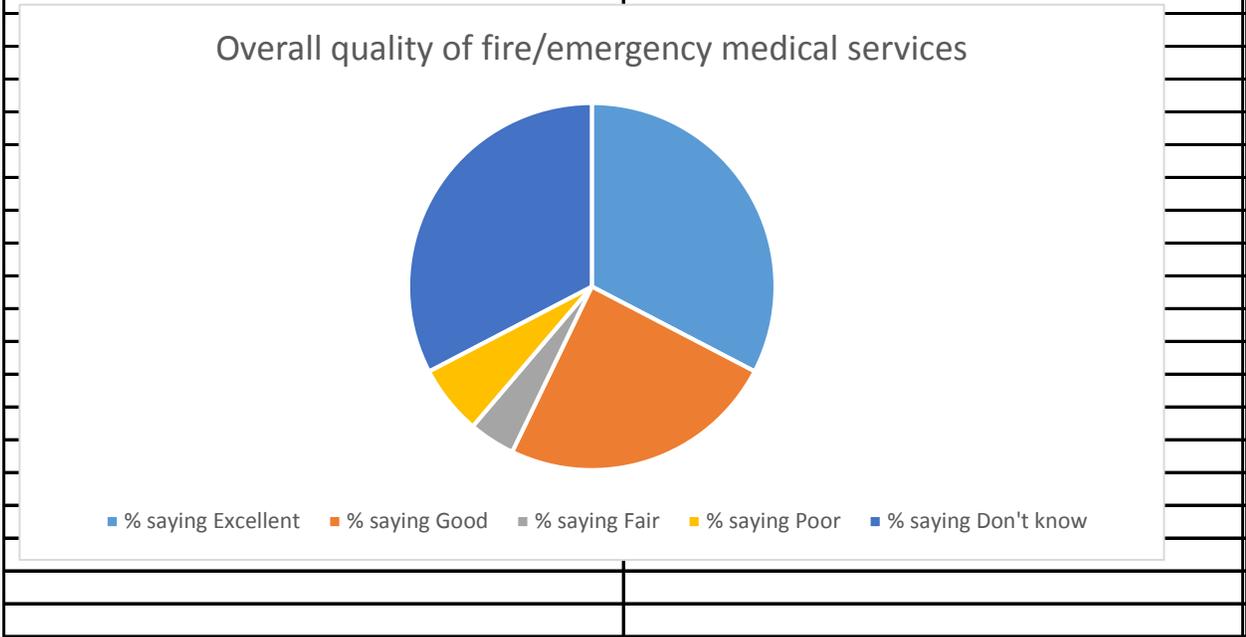
	How would you describe your overall feeling of safety in the city?
% saying Very Safe	24%
% saying Somewhat Safe	63%
% saying Somewhat unsafe	10%
% saying Very Unsafe	0%
% saying Don't know	2%

Overall feeling of safety



- % saying Very Safe
- % saying Somewhat Safe
- % saying Somewhat unsafe
- % saying Very Unsafe
- % saying Don't know

	How would you rate the overall quality of fire and emergency medical services in the city?
% saying Excellent	33%
% saying Good	24%
% saying Fair	4%
% saying Poor	6%
% saying Don't know	33%



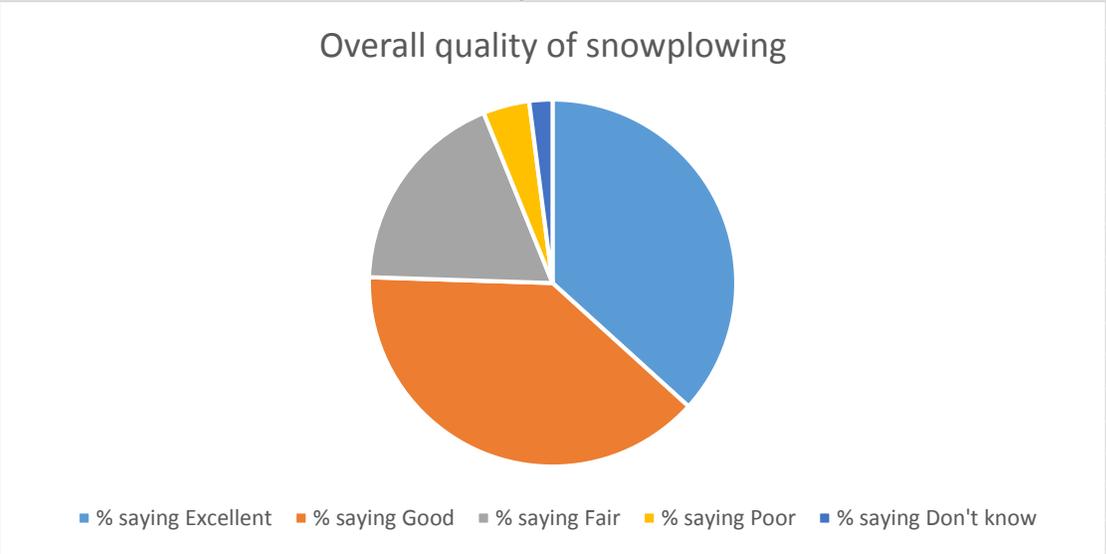
How would you rate the overall condition of city streets?	
14%	
33%	
29%	
24%	
0%	

Overall condition of city streets



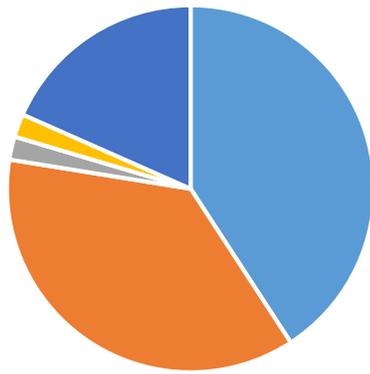
- % saying Excellent
- % saying Good
- % saying Fair
- % saying Poor
- % saying Don't know

How would you rate the overall quality of snowplowing on city streets?	
	37%
	39%
	18%
	4%
	2%



How would you rate the dependability and overall quality of city sanitary sewer service?	
	41%
	37%
	2%
	2%
	18%

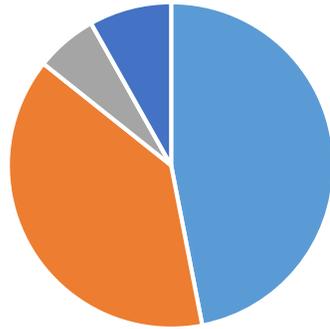
Dependability/quality of sanitary sewer



■ % saying Excellent
 ■ % saying Good
 ■ % saying Fair
 ■ % saying Poor
 ■ % saying Don't know

How would you rate the dependability and overall quality of the city water supply?	
	47%
	39%
	6%
	0%
	8%

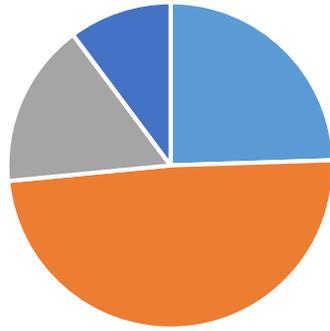
Dependability/quality of city water



■ % saying Excellent
 ■ % saying Good
 ■ % saying Fair
■ % saying Poor
 ■ % saying Don't know

How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?	
	24%
	49%
	16%
	0%
	10%

Overall quality of city rec programs/facilities



■ % saying Excellent
 ■ % saying Good
 ■ % saying Fair
■ % saying Poor
 ■ % saying Don't know



July 27, 2016

Office of the State Auditor
Performance Measurement Program

To Whom It May Concern:

The following performance measurement should be added to the performance measures submitted for the year 2015 for the City of Maplewood:

Taxable Market Value Increase

Assessment Year 2014 (Pay 2015):	\$3,242,412,200
Assessment Year 2015 (Pay 2016):	\$3,296,844,300 (increase of 1.7%)

Respectfully Submitted,

Ellen Paulseth
Finance Director

City of Maplewood
Finance Department
1830 County Road B East
Maplewood, MN 55109

Office 651-249-2900
Fax 651-249-2909
www.maplewoodmn.gov

#2



Resolution No. 2016R-283

City of Minneapolis

File No. 16-00994

By Glidden

Renewing the City's continued commitment to a performance measurement system that collects and reports the performance measures developed by the State of Minnesota Council on Local Results and Innovation.

Be It Resolved that The City Council of The City of Minneapolis:

1. Has adopted and implemented the minimum 10 performance measures developed by the State of Minnesota Council on Local Results and Innovation.
2. Has implemented or is in the process of implementing a local performance measurement system as developed by the State of Minnesota Council on Local Results and Innovation.
3. Has or will report the results of the 10 adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the website or through a public hearing.
4. Has or will survey its residents by the end of the calendar year on the services included in the performance benchmarks.

Be It Further Resolved that the ten performance measures identified for Minneapolis are:

1. Rating of the overall quality of services provided by your city (Resident Survey)
2. Percent change in the taxable property market value (Finance and City Assessor)
3. Citizens' rating of the overall appearance of the city (Resident Survey)
4. Part I and II crime rates (Police)
5. Citizens' rating of the quality of fire protection services (Resident Survey)
6. Average city street pavement condition rating (Public Works)

#2

- 7. Citizens' rating the quality of snowplowing on city streets (Public Works)
- 8. Citizens' rating of the dependability and quality of city water supply (Resident Survey)
- 9. Citizens' rating of the dependability and quality of city sanitary sewer service (Resident Survey)
- 10. Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings) (Resident Survey)

Committee: cow Public Hearing: N/A Publication: JUL 26 2016

RECORD OF COUNCIL VOTE				
MEMBER	AYE	NAY	ABSTAIN	ABSENT
REICH	X			
GORDON	X			
FREY	X			
B. JOHNSON	X			
YANG	X			
WARSAME	X			
GOODMAN	X			
GLIDDEN	X			
CANO	X			
BENDER	X			
QUINCY	X			
A. JOHNSON	X			
PALMISANO	X			
DATE:	JUL 22 2016			

APPROVED VETOED



 MAYOR HODGES
JUL 22 2016

 DATE

Certified an official action of the City Council
 ATTEST:


 CITY CLERK

Presented to the Mayor:	JUL 22 2016	Received from the Mayor:	JUL 25 2016
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Results Minneapolis is Minneapolis' performance monitoring system to track performance toward City goals and strategic directions. As the City broadens its measures to better include those most relevant to the community, *Results Minneapolis* is under-restructuring. This effort resulted in a set of roundtables focused on community-wide measures with City leaders and the public and a second set of department-level meetings to track progress on their department plans.

**The City of Minneapolis Resident Survey is normally administered biennially and is currently being revamped. New data will be available late 2016.*

Overall Quality of City Services

	2005	2008	2011	2012
Average Percentage of Residents who answered "Satisfied" or "Very Satisfied" to Individual Services Provided by the City	82.2%	81.4%	81.5%	83.6%

Source: 2012 City of Minneapolis Resident Survey*

**For a complete list of questions, notes and calculations please see page 4.*

Change in Taxable Property Market Value

	2012	2013	2014	2015
Percent Change in Taxable Property Market* Value	3.25% ↓	1.83% ↑	9.10% ↑	10.97% ↑

Source: City of Minneapolis Assessor

**Property Market includes Residential, Apartment, Commercial, Industrial and Other properties.*

Rating of Overall Appearance of Minneapolis

	2005	2008	2011	2012
Percentage of Residents who answered "Agree" or "Strongly Agree" to the statement: "My neighborhood is clean and well maintained."	85%	84%	83%	82%

Source: 2012 City of Minneapolis Resident Survey

Public Safety

	2011	2012	2013	2014	2015
Part I* Crimes	23,114	23,530	23,726	23,496	22,018
Part II** Crimes	29,343	29,524	30,808	38,587	33,140
Total Number of Crimes	52,457	53,054	54,534	52,083	55,158

Source: Minneapolis Police Department: Uniform Crime Report Summary

Please note previous years numbers for any specific category will change over time due to routine case entry and editing.

*Part I crimes are the eight serious crimes including homicide, rape, aggravated assault, burglary, robbery, auto theft, theft and arson. All major cities report these measures to the Federal Bureau of Investigation (FBI).

**Part II crimes include the following crime categories: simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy and weapons offenses.

Quality of Fire Protection Services

	2005	2008	2011	2012
Percentage of Residents who answered "Satisfied" or "Very Satisfied"	97%	97%	97%	97%

Source: 2012 City of Minneapolis Resident Survey

Question reads "Please tell me how satisfied or dissatisfied you are with the new way the city provides the service: Fire Protection and emergency medical response."

Parks and Recreation

	2005	2008	2011	2012
Percentage of Residents who answered "Satisfied" or "Very Satisfied"	91%	92%	92%	95%

Source: 2012 City of Minneapolis Resident Survey

Question reads "Please tell me how satisfied or dissatisfied you are with the new way the city provides the service: Providing park and recreation services."

Quality of Snowplowing

	2005	2008	2011*	2012
Percentage of Residents who answered "Satisfied" or "Very Satisfied"	NA	NA	66%	79%

Source: 2012 City of Minneapolis Resident Survey

Question reads "Please tell me how satisfied or dissatisfied you are with the new way the city provides the service: Snow Removal."

*Please note that this question was added to the Resident Survey in 2011

Quality of Water

	2005	2008	2011	2012
Percentage of Residents who answered "Satisfied" or "Very Satisfied"	86%	87%	88%	93%

Source: 2012 City of Minneapolis Resident Survey

Question reads "Please tell me how satisfied or dissatisfied you are with the new way the city provides the service: Providing quality drinking water."

Quality of Sanitary Sewer Services

	2005	2008	2011	2012
Percentage of Residents who answered "Satisfied" or "Very Satisfied"	94%	94%	96%	97%

Source: 2012 City of Minneapolis Resident Survey

Question reads "Please tell me how satisfied or dissatisfied you are with the new way the city provides the service: Providing sewer services."

Pavement Condition Rating

	2012	2013	2014	2015
Average Pavement Condition Index (PCI) for Residential Streets	71	70	71	70

Source: Minneapolis Department of Public Works

**Table 1: City Services Quality Ratings
Compared Over Time**

Please tell me how satisfied or dissatisfied you are with the way the City provides the service.	Year of Survey						
	2012	2011	2008	2005	2003	2001	
Fire protection and emergency medical response	97%	97%	97%	97%	96%	99%	
Providing sewer services	97%	96%	94%	94%	NA	NA	
Providing park and recreation services	95%	92%	92%	91%	NA	91%	
Animal control service	92%	91%	88%	92%	NA	92%	
Garbage collection and recycling programs	88%	90%	91%	92%	93%	94%	
Protecting health and well-being of residents	91%	90%	88%	84%	NA	NA	
Preparing for disasters	90%	88%	87%	78%	NA	89%	
Providing quality drinking water	93%	88%	87%	86%	84%	NA	
Police Services	90%	88%	86%	81%	84%	89%	
Keeping streets clean	89%	85%	87%	89%	86%	83%	
Revitalizing Downtown	81%	84%	80%	83%	NA	79%	
Protecting the environment, including air, water and land	87%	83%	81%	77%	79%	77%	
Cleaning up graffiti	80%	80%	77%	74%	NA	79%	
Revitalizing neighborhoods	80%	77%	76%	81%	76%	74%	
Dealing with problem businesses and unkempt properties	71%	71%	68%	73%	67%	69%	
Affordable housing development	70%	69%	66%	55%	51%	40%	
Snow removal	79%	66%	NA	NA	NA	NA	
Mortgage foreclosure assistance	60%	61%	64%	NA	NA	NA	
Repairing alleys*	71%	64%	56%	70%	83%	68%	
Repairing streets*	70%	40%					

Percent reporting "satisfied" or "very satisfied"

Question wording differed between survey years. In 2003 and 2001, residents were asked how satisfied they were with the City's efforts at providing the service. Also, "affordable housing development" was worded as "preserving and providing affordable housing for low-income residents" in 2001 and 2003 and "Revitalizing neighborhoods" was worded as "revitalizing neighborhood commercial areas" in 2001 and 2003.

"Repairing streets" and "Repairing alleys" were combined in survey years previous to 2011 and

**averaged prior to calculating overall quality average; "snow removal" was added in 2011.*

**RESOLUTION ADOPTING THE PERFORMANCE MEASURES DEVELOPED BY
THE COUNCIL ON LOCAL RESULTS AND INNOVATION**

WHEREAS, in order to participate in the standard measures program for 2016 and to receive the per capita reimbursement in 2016 and the levy limit exemption for 2017 the city must adopt and transmit this resolution to the State of Minnesota.

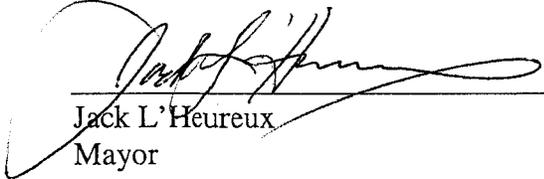
NOW, THEREFORE, BE IT RESOLVED by the city council of the City of Mora, Kanabec County, Minnesota, that the city council hereby approves the following measures:

1. The city has adopted and implemented the minimum ten performance measures developed by the Council on Local Results and Innovation; and
2. The city has implemented a local performance measurement system as developed by the Council on Local Results and Innovation; and
3. The city will report the results of the ten adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the entity's website, or through a public hearing at which the budget and levy will be discussed and public input will be allowed; and
4. By the end of the calendar year, the city will survey its residents on the services included in the performance benchmarks; and
5. The city will report the actual results of the performance measures adopted in 2016 to the Office of the State Auditor.

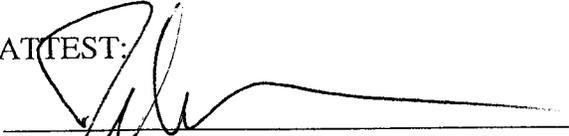
The foregoing resolution was introduced and moved for adoption by Council Member Akerman and seconded by Council Member Boitenbeck

Voting for the Resolution: Akerman, Boitenbeck, L'Heureux, Skramstad
Voting Against the Resolution: 0
Abstained from Voting: 0
Absent: Treiber

Motion carried and resolution adopted this 21st day of June 2016.



Jack L'Heureux
Mayor

ATTEST: 

Joel Dhein
City Administrator



CITY NEWS

Volume 13, Issue 1

April 2016

Inside this issue:

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2015 Community Survey Report

Last fall we distributed a short community survey asking you how you feel about various services provided by the City of Mora and Mora Municipal Utilities. In this article we will present a summary of the results of the survey. This article along with all responses, comments, and graphs can be viewed on the city's website. Look for the link to the community survey on our home page.

First we would like to thank those that took the time to return the

survey. The city sent out 1,740 surveys in the December 2015 utility bills. One hundred seventy-four or 10% were returned. This is about 75 fewer responses than last year. We really appreciate the responses we received.

APPEARANCE.

About 73% of the responses rated the appearance of the community good or excellent; a slight increase from last year's survey.

FEELING OF SAFETY.

About 72% of the re-

spondents rated their feeling good or excellent. This is lower than last year.

QUALITY OF FIRE PROTECTION SERVICES.

The fire department received a good or excellent rating of over 90% which was a significant increase from last year. There were few comments about the fire department.

CONDITION OF CITY STREETS.

About 56% rated the condition of city streets as good or excellent; this was a moderate drop

(Continued on page 2)

Mora Area Farmers' Market

The Mora Area Farmers' Market (MAFM) is opening its sixth season on Saturday, May 7th at Ole Park at the north intersection of State Highway 65 & 23 East. The market will be open every Saturday, May through October, 8:00 am—1:00 pm.

The Mora Area Farmers' Market offers a variety of locally grown and produced items, including jams, jellies and syrups; breads, cookies and other baked goods; fresh produce; dried herbs; canned goods; fresh eggs; bedding and potted plants; candles; and glass and wood crafts. All items for sale at the market are grown or produced within 50 miles of Mora.

For those interested in becoming a vendor at the market, it's not too late. Application materials will be available as of March 29th and can be obtained by calling Beth Thorp at 320.225.4807; by contacting the market at farmersmarket@cityofmora.com; or they can be downloaded from ci.mora.mn.us.

We hope to see you at the market this summer!



(Continued from page 1)

from last year.

QUALITY OF SNOWPLOWING.

While snow plowing received a high rating of good or excellent (73% - up slightly from last year) there were a few comments on the timeliness of plowing, use of sand and salt, and where the snow ends up when the plows go by. Snow is a fact of life in Minnesota, and dealing with it can be difficult at times. Our staff tries to get streets open as soon as possible according to a well established policy. Sometimes the amount or consistency of the snow challenges our equipment, so it takes longer than expected to clear the streets. We have cut back on our use of sand and salt, but some is still needed to deal with icy conditions. As for snow piled at the end of driveways, that cannot be avoided. We do not have the time or equipment to clear the end of driveways in a timely manner.

CONDITION OF MUNICIPAL AIRPORT.

Most respondents answered "Don't Know." The City of Mora is required by long standing agreements with the state and Federal governments to operate the airport. Almost everything we do at the airport is governed by these agreements.

QUALITY OF PARK FACILITIES.

The score for this question is down from last year to 78% scoring it good or excellent.

QUALITY OF THE MORA AQUATIC CENTER.

Almost 69% of the respondents rated this facility good or excellent; slightly lower than last year. There were quite a few comments on the amount of time the aquatic center is open. The limiting factors on the use of the aquatic center are weather and staffing. We cannot do anything about the weather. We get about three months of warm weather-not many people want to swim when the days turn cool. Most of our staff members are high school or college students. They are available only from the beginning of June to mid-August. If we do not have enough staff we cannot operate the facility safely. Cost was another frequent comment. The cost of operating the MAC in 2015 was slightly over \$207,000. Revenues for lessons, admissions, and concessions amounted to about \$147,000. This left a subsidy of \$60,000 or 29% to be covered by other revenues. We try to minimize this subsidy while keeping prices affordable compared to other entertainment options. Look for free and reduced admission events at the MAC this

summer.

CONDITION OF OAKWOOD CEMETERY.

About 80% of those responding ranked the cemetery good or excellent; slightly less than last year.

SERVICE AND VALUE OF THE NORTH COUNTRY BOTTLESHOP.

About 70% ranked the North County Bottleshop good or excellent. This is up substantially from last year. The bottleshop contributes \$280,000 per year to the city's General Fund. Every dollar spent at the bottle shop helps reduce your property taxes.

QUALITY OF BUILDING INSPECTION SERVICES AND CODE ENFORCEMENT.

Just over 53% of the survey respondents rated building inspection and code enforcement as good or excellent. If you have questions on these matters contact Randy Nummela, Building Official, at 679.1511 ext. 108.

OVERALL QUALITY OF SERVICE.

Overall quality of service received a ranking of about 72% good or excellent; about the same as last year.

DEPENDABILITY AND QUALITY OF THE WATER SERVICE AND OF THE SANITARY SEWER SERVICE.

Both of these services received slightly above 83% good or excellent ratings; up slightly from last year. The most common comment was about the cost of the service. Mora Municipal

Utilities ranks about in the middle for the cost of its services among local municipal utilities. It is difficult to make direct comparisons of the cost of water and sewer services among cities due to the types of systems, number of customers, subsidies from tax revenues, and age of infrastructure, etc. Mora has a complex water and wastewater treatment system compared to other cities. The water treatment plant was rehabilitated in 2010-2011 and now the wastewater treatment plant is undergoing rehabilitation which will be completed in 2016. We have fewer customers to spread that cost around, and the city does not subsidize the utilities with tax revenues as do some cities. Please contact the utility office if you desire more information.

DEPENDABILITY AND QUALITY OF THE ELECTRICAL SERVICE.

Overall the service was rated slightly over 86%, a moderate increase over last year, as either good or excellent. As for comments on cost - we are still less expensive than our neighboring electrical co-operative.

Thank you to those participating in the survey. More details can be found on the city's website.

Look for the 2016 survey this fall.

Residential and Commercial Rehabilitation Program

The Mora Economic Development Authority has received a \$651,590 Small Cities Development Program grant from the Minnesota Department of Employment and Economic Development to provide grants and loans for owner occupied home rehabilitation and commercial building rehabilitation. Owners of homes on streets in the area bounded by Railroad Avenue / Forest Avenue, Grove Street, Fair Avenue, and Clark Street / Vine Street will be eligible to apply for funds to perform basic and necessary repairs to their homes. Owners of commercial buildings in the downtown area bound-

ed by Maple Avenue, Union Street, Hersey Avenue / Howe Avenue, and Lake Street will be eligible to apply for funds to perform basic and necessary repairs to their buildings. The grant award will provide funding for 18 residential and 10 commercial projects.

The residential and commercial rehabilitation program is being administered by Lakes & Pines C.A.C. and applications are currently being accepted. Lakes & Pines C.A.C. has received several applications for commercial projects; however, there are still several residential spots available. We strongly encourage you to con-

sider utilizing the rehabilitation program if you're currently considering improvements to your home and your property is located in the geographic area described above.

If you have questions regarding the rehabilitation program or would like to request application materials, contact Nicole Klosner, Housing Rehab and Public Facilities Project Manager for Lakes & Pines C.A.C. at 320.679.1800 ext. 123. Application materials can also be downloaded from the Lakes & Pines C.A.C. website, www.lakesandpines.org/small-cities-development-program.

Monthly Meetings

- City Council meets the 3rd Tuesday at 6:30 pm
- Public Utilities Commission meets the Monday before the 3rd Tuesday at 3:00 pm
- Housing & Redevelopment Authority meets the 3rd Wednesday at 3:30 pm in the Life Enrichment Center 160 Valhalla Circle
- Economic Development Authority meets the 1st Tuesday at 7:00 am
- Planning Commission meets the Monday before the 2nd Tuesday at 6:00 pm
- Park Board meets the 2nd Tuesday at 6:00 pm
- Airport Advisory Board meets the 2nd Tuesday at 5:00 pm

Meetings are held in the council room at city hall unless otherwise noted.

Reminders from the Building Dept., by Randy Nummela, Building Official

SMOKE DETECTORS & CO ALARMS—The Minnesota State Fire Code requires that all owners of apartment rental units check their smoke detectors and alarm systems once a year. We recommend that you document your inspection and that you do an inspection more than once a year.

EQUIPMENT MAINTENANCE—Remember to perform required maintenance and to clean or replace the filters in your heating and

air conditioning systems. If you are not comfortable around this equipment, local mechanical and plumbing contractors can help you. If you are looking for a local contractor you can call the building inspector at 320.225.4808 for contact information.

ADDRESS SIGNS—Approved address numbers shall be on all new and existing buildings in such a position as to be plainly visible from the street or road fronting

the property. Noncompliance with this requirement is a violation of the state building code and state fire code. Street numbers help to insure that delivery services, utility companies, and emergency personnel are able to locate structures in a timely manner.



City offices will be closed in observance of the following holidays:

Memorial Day
Monday, May 30

Independence Day
Monday, July 4

Spring Clean-Up Activities

Leaves, grass clippings, and branches up to 1-1/2 inches in diameter may be taken to the East Central Solid Waste Facility southwest of Mora. There is no charge for this service. For hours and more information call 679.4930. We would like to remind you that raking leaves and grass clippings into the street is prohibited. They end up in the storm water drains and pollute our water.

Kanabec County Clean-Up Day is Saturday, May

21st from 8:00 am to 1:00 pm at the East Central Solid Waste Facility.

For more information call 679.5207.

Household Hazardous Waste Collection Day will be held on Saturday, May 21st. You must pre-register by April 30th. More information and registration forms are available in the *Kanabec County Times* and the *Advertiser*. For more information call Kanabec County Environmental Services at 679.6456.

The zoning office, along with assistance from the sheriff's office, will soon be doing its annual spring clean-up inspection of the entire city.

This includes identifying properties that need to clean up miscellaneous garbage and debris, along with identifying unlicensed, abandoned, or junked vehicles.



Air Conditioning Tune-Up Rebate

It's not too late to make sure your air conditioner or air source heat pump (ASHP) is operating at optimum efficiency. A tune-up provides an opportunity for a licensed HVAC technician to professionally evaluate your cooling system and ensure that it operates efficiently. A professional tune-up can improve unit efficiency by about 10 percent.

Mora Municipal Utilities offers our electric customers a \$35.00 rebate once every two years for the completion of a professional inspection, cleaning, and tune-up of each air conditioner or ASHP between April 1 and September 30. Your air conditioner or air source heat pump must have a cooling capacity of 5.5 tons (66,000 BTUh) or less to qualify.

Just follow these simple steps:

- Complete the "Customer Information" section of the rebate form which is available on-line at SaveEnergyInMora.com or at the utility office.
- Schedule a tune-up with your AC contractor.
- Have your licensed contractor perform the tune up between April 1 and September 30, and complete/sign the "Contractor Information" section, page 2, of the rebate form.
- Mail or bring in your rebate form and original invoice to the utility office.



Please see our rebate form for specific requirements and terms & conditions.

To learn more about this rebate program or any of our other energy efficiency programs, visit us online at SaveEnergyInMora.com.

Mowing Lawns? Grass doesn't belong in the street

Streets are part of our storm water drainage system. Grass clippings blown into the street can enter storm drains and streams, increasing the risk of localized flooding and adding pollutants to our streams and rivers. Grass clippings, leaves, and other yard waste should be composted or otherwise disposed of properly.

Hydrant Flushing

Mora Municipal Utilities will be flushing hydrants once again this spring.

Residents may notice some discoloration in their water during this time and are cautioned to avoid washing clothes until the water clears.

Watch for dates in the local papers.

Oakwood Cemetery

Fresh cut flowers are allowed throughout the growing season. We encourage the free use of our flower containers available at the entrance to the cemetery. NO glass jars, coffee cans, etc. will be allowed.

Artificial flowers are allowed only from May 15 to June 15 unless they are in an approved planter or placed in the ground in a manner similar to live plantings.

If, in the opinion of cemetery management, any flowers become unsightly the flowers will be removed.

Mora Municipal Utilities

BUDGET BILLING POLICY

The Public Utilities Commission adopted a Budget Billing policy in 2014 for Homeowners who want to pay an equal amount for their utilities over a 12 month period. An application for Budget Billing is included for those who meet the qualifications. Please return the completed application to MMU by May 15th, if interested in signing up.

The Budget billing period will run from June 1 to May 31 of each year. Budgeted amounts will be re-evaluated annually based on the prior 12 months actual usage for electric, water and sewer. The following criteria must be met to be eligible for Budget Billing. The applicant must:

1. Own and reside at the property address
2. Have at least 1 year of billing history with Mora Municipal Utilities
3. Have their utility account paid in full
4. Have no late payments during the prior 6 months

Actual usage and charges will be reflected on the Budget Bills, but you pay the Budget Total Due amount. Budget due payment on account must be received by the due date each month once enrolled in the Budget Billing program. A missed or late payment will result in cancellation from the program and any variance between the monthly budget amount and actual balance on account will be due in full. If there is a credit variance, the credit amount will be applied to the account.

Mora Municipal Utilities reserves the right to adjust the monthly budget amount at any time for such reasons as an increase in rates or a significant increase in usage over the prior year. The customer can cancel budget billing at any time by written request. If cancelled by the customer, any variance between the monthly budget amount and actual balance on account will be due in full. If there is a credit variance, the credit amount will be applied to the account.

BUDGET BILLING AGREEMENT

MMU Customer Name: _____

MMU Service Address: _____

MMU Account Number: _____

I authorize Mora Municipal Utilities to calculate an average monthly billing amount each year in June, same amount to be paid each month through May. Each year I agree to catch up the full amount of my May bill, due in June, or carry any credit balance over to the next billed month.

I agree to pay the budget billing amount in full each month by the due date printed on my monthly bill. I understand that a missed payment will terminate this contract and I will be removed from the budget program. All bills thereafter will be due in full as billed.

Signature

Date

2016 Swimming Season Info

Preparation for the 2016 swimming season is underway at the Mora Aquatic Center (MAC).

Open swimming begins Saturday, June 4th. Daily pass fees are the same as last year \$6.00 limited (pools only) and \$8.00 unlimited (pools and water slides). Look for money saving coupons in this newsletter and area newspapers. Bonus tickets are now on sale at city hall and will also be on sale at the MAC beginning June 4th. The price is \$80.00 for a sheet of twenty (20) tickets: 1 ticket good for either a limited or unlimited daily pass.

On-line swim lesson registration began March 1st. Besides regular pre-school and children learn to swim lessons, we also offer private lessons, instructor aid and community water safety courses, and lifeguard training. See the city's website (ci.mora.mn.us) for details. In-person swim lesson registration begins June 1, 2016 from 8:00 am-4:00 pm Monday through Friday at city hall. Lesson fees are \$80.00 and includes twenty (20) 2016 complimentary swim tickets.

See you at the MAC!



MAC COUPON

Bring this coupon to the Mora Aquatic Center to receive \$2.00 off daily admission fee for each person in your group.

(Offer expires 8/14/16)

Loan Funds Available

The Mora Economic Development Authority administers a revolving loan fund available to local manufacturers. Eligible uses of loan funds include: land acquisition, construction or rehabilitation, renovations, site improvements, utilities or infrastructure, equipment, inventory, training, and working capital. Loans will be made based on a business' ability to meet established economic development goals and ability to meet other loan program requirements.

For more information about the Revolving Economic Development Loan Program, please contact Beth Thorp, Community Development Planner, at 320.225.4807 or beth.thorp@cityofmora.com.

Open & Leaf Burning

All recreational fires must comply with the following regulations:

1. *Fire cannot exceed three (3) feet in diameter or height.*
2. *Fire must be contained in a fire ring or outdoor fire place made of a non-combustible material.*
3. *Ground must be clear of combustible materials within five (5) feet of the base of the fire.*
4. *Only unpainted and untreated wood, coal or charcoal may be burned. Absolutely NO garbage burning is allowed!!*
5. *A fire suppression device (i.e. garden hose, fire extinguisher, pail of water or sand) must be readily available.*
6. *Not closer than 25' to any structure.*

Leaf burning is permissible only from October 17 through November 7 as long as a burning ban is not effect. Community members must obtain a burning permit from city hall which costs \$10.00.

Other types of outdoor burning are prohibited. If there is any illegal burning the fire department may be called to extinguish the fire. This service comes with a bill of at least \$500.00. Fines could also be imposed.



MORA MUNICIPAL LIQUOR STORE

Balance Sheet
12/31/2015

The Mora Municipal Liquor Store balance sheet is published in accordance with the requirements of MN Statute 471.6985.

Assets

Cash & Investments	\$	177,915
Inventory	\$	432,975
Fixed Assets Less Depreciation	\$	1,472,553
Total Assets	\$	2,083,444

Liabilities and Retained Earnings

Accounts Payable	\$	46,416
Long Term Debt	\$	1,400,000
Retained Earnings	\$	637,027
Total Liabilities and Retained Earnings	\$	2,083,444

Revenues	\$	3,077,648
Expenditures	\$	2,750,245
Net Earnings Before Transfer	\$	327,402
Transfer to General Fund	\$	270,000

City Staff Changes

Carol Allman retired after 35 years of employment with the City of Mora.

Kimberly Whited was hired as a Liquor Store Clerk for the Mora Municipal liquor store in March.

The City of Mora and Mora Municipal Utilities wishes Carol the best in her future endeavors and thank her for her many years of dedicated service; and welcomes Kimberly to her new role!



Reminder

A reminder that sump pumps by city ordinance may not be discharged into the sanitary sewer. They should discharge outside away from the house.

Before You Dig

For residents planning to do any digging in their yards, it is important to call Gopher State One Call at 1.800.252.1166 or 811. Almost everyone has some type of buried wires or pipes in their yards. These need to be located before digging takes place.

Storm Water Fees to Change

Effective this coming July the method and rate structure for assessing storm water fees is changing in order to cover the increased cost of maintaining and improving the city's storm water control infrastructure. Fees will be based on the amount of impervious surface on an individual parcel. Fees for

single family residential properties will increase to \$2.00 per month from \$1.50. For small commercial properties of 10,000 square feet of impervious surface or less the rate will go to \$8.50 per month from \$7.50. For each additional 10,000 square feet of impervious surface, or a portion thereof, the rate will in-

crease \$1.00 per month. About 93% of these customers will see a monthly charge of \$12.50 or less. There will be opportunities to reduce fees through best management practices. More information on these credits will appear in the July newsletter.

City of Mora Kanabec County Minnesota

101 Lake Street South
Mora, MN 55051-1588
Phone: 320.679.1511
Fax: 320.679.3862
Email: j.dhein@cityofmora.com
Website: ci.mora.mn.us



Office Hours

Monday through Friday
8:00 am to 4:30 pm

Make Money Over the Summer!



Apply to work as a lifeguard and/or water safety instructor at the Mora Aquatic Center or as summer maintenance for our Public Works Department. Stop by city hall or visit ci.mora.mn.us to obtain the required application packet. Don't miss out to make some extra cash! Contact j.ness@cityofmora.com with questions.

Firefighters Needed

The Mora Area Fire Department is accepting applications for the position of paid-per-call firefighters. Stop by city hall or visit ci.mora.mn.us to obtain the required application packet. Contact j.ness@cityofmora.com with questions.

Public Works News by Joe Kohlgraf, Public Works Director

Spring has arrived! With the snow melting and weather warming, crews will be busy throughout the city with spring cleanup and maintenance projects.

LAWN DAMAGE BY THE CURB

During snow plowing operations a plow may have disturbed some of the grassy areas along the curb line. Crews will be out to repair the damage when the weather permits. The city is not responsible if sprinkler systems and decorative landscaping placed in the public right of way are damaged during plowing operations.

STREET SWEEPING

The city conducts a spring street sweeping program that involves the removal of the residual sand resulting from snow and ice control activities. The street department will begin sweeping and all streets will be swept full width. The city encourages residents to deposit any sand that has accumulated on the boulevard onto the street near the curb. This allows the street sweeper to remove the material and makes spring cleanup easier for the residents. Do not place leaves and/or branches in the street. Garbage cans and recycling bins should be placed approximately two feet (2') behind the curb in the driveway so they do not interfere with sweeping operations.

POTHOLE PATCHING

This past winter season was particularly hard on city streets due to moisture and temperature changes. Crews will do their best to keep the holes patched. If you see any major potholes on a city street, please call city hall and report the location. We appreciate being notified so the pothole can be repaired quickly.

CRACK SEALING

This is a preventive maintenance activity conducted mostly in the spring and fall when temperatures are between 40° and 65°. Crack sealing prevents water and incompressible material from entering the pavement structure and extends the life of the street. Crews will cone off the area in which they are working to prevent vehicles from tracking the material until it dries.

EMERALD ASH BORER

Emerald Ash Borer (EAB) is now in the Twin Cities area. It may be only a matter of time before it arrives in Mora. At the current time the best advice for homeowners concerned about EAB is to:

- Monitor the health of your ash trees – learn early symptoms and signs of EAB. Information can be found at these web sites: www.emeraldashborer.info and www.mda.state.mn.us
- Contact the city or the local D.N.R. Forester if you think you see signs of EAB on your trees. The phone number for the D.N.R. Forester is 679.3683.

DO NOT transport firewood from another area. EAB can easily be spread in firewood.

RESOLUTION NO. 8585

CITY OF MOUNDS VIEW
COUNTY OF RAMSEY
STATE OF MINNESOTA

RESOLUTION ADOPTING AND REPORTING PERFORMANCE MEASURES

WHEREAS, Benefits to the City of Mounds View for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from state levy limits for taxes, if levy limits are in effect; and

WHEREAS, The Mounds View City Council has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE LET IT BE RESOLVED THAT, The Mounds View City Council will continue to report the results of the performance measures to its citizenry by the end of the year through publication in the quarterly Mounds View Matters news letter, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The Mounds View City Council directs staff to submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Adopted this 13th Day of June, 2016.



Joe Flaherty, Mayor



James Ericson, City Administrator

ATTEST:

(SEAL)

**City of Mounds View
Standard Performance Measures
For the Year Ended December 31, 2015**

	2013	2014	2015
General			
Percent change in the taxable property market value.	-4.244%	-1.672%	4.734%
Nuisance code enforcement cases per 1,000 population.	31.43	60.58	63.24
Bond rating.	AA-3	AA-3	AA-3
Accuracy of post election audit. (% of ballots counted accurately) (2012, 2014 General Election)	Not selected for audit	Not selected for audit	Not selected for audit
Police Services			
Part I crime rates (total incidents 2013-383, 2014-448, 2015-357)	3,052	3,588	2,794
Part II crime rates (total incidents 2013-602, 2014-545, 2015-419)	4,772	4,364	3,279
Part I crime clearance rates	15%	17%	13%
Part II crime clearance rates	58%	55%	45%
Average police response time all incidents.	4:40 minutes	4:40 minutes	5:00 minutes
Fire and EMS Services			
Insurance rating.	ISO 3	ISO 3	ISO 3
Average fire response time.			
Emergency calls - weekdays (staffed)	6 minutes	6 minutes	6 minutes
Emergency calls - nights and weekends (volunteers)	7 minutes	7 minutes	7 minutes
Non-emergency calls - weekdays (staffed)	8.3 minutes	8.3 minutes	8.3 minutes
Non-emergency calls - nights and weekends (volunteers)	10.5 minutes	11 minutes	10.5 minutes
Fire calls per 1,000 population.	16.45	16.16	16.63
The Fire Department is not the primary EMS provider they assist Police and Ambulance when called.			
Streets			
Average city street pavement condition rating.	73	78	75
Expenditures for road rehabilitation per paved lane mile rehabilitated.	\$ 1,094,505	\$ 1,279,414	\$ 1,263,268
Percentage of all jurisdiction lane miles rehabilitated in the year. 2.4/43.33	6.92%	4.24%	5.54%
Average hours to complete road system during snow event.	6 hours	5.5 hours	5.5 hours
Water			
Operating cost per 1,000,000 gallons of water pumped/produced.	\$ 2,540.37	\$ 2,676.67	\$ 2,739.44
Sanitary Sewer			
Number of sewer blockages on city system per 100 connections	zero	zero	zero
Population (per U.S. Census, per Metropolitan Council)	12,155	12,314	12,444

As additional information is collected the City will establish outcome measures that will assist in assessing whether community goals are being met.

RESOLUTION NO.
2016-065

STATE OF MINNESOTA
COUNTY OF RAMSEY
CITY OF NEW BRIGHTON

RESOLUTION APPROVING THE CITY OF NEW BRIGHTON'S SUBMITTAL TO THE
MINNESOTA STATE AUDITOR AND THE COUNCIL OF LOCAL RESULTS AND
INNOVATION STANDARD MEASURES PROGRAM RESULTS

WHEREAS, IN 2010 the State of Minnesota Legislature created the Council on Local Results and Innovation; and

WHEREAS, benefits to the City of New Brighton for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measure program are outlined in MS 6.91 and include eligibility for reimbursement as set by State statute; and

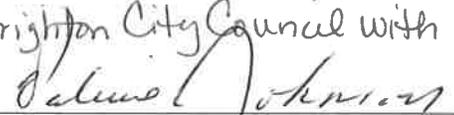
WHEREAS, any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

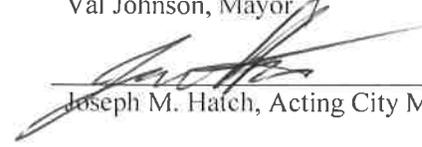
WHEREAS, the New Brighton City Council has adopted and implemented twenty-nine performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage, and evaluate programs and processes for optimal future outcomes; and

WHEREAS, the New Brighton City Council will report the results of the performance measures to its citizens by the end of the year through a posting on the City of New Brighton's website.

BE IT FUTHER RESOLVED that the City of New Brighton will submit to the Office of the State Auditor the actual results of the 2016 performance measures adopted by the City.

Adopted this 28th day of June, 2016 by the New Brighton City Council with a
vote of 5 ayes and 0 nays.


Val Johnson, Mayor


Joseph M. Halch, Acting City Manager

(SEAL)

ATTEST:


Terri Harstad,
City Clerk

City of New Brighton Performance Measurement Report-June 2016

Category	#	Measures	Responses	
General	1	Rating of the overall quality of services provided by your city (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in March 2015. The overall quality of life in New Brighton received the following ratings: Excellent-28%, Good 62%, Fair 10%, and Poor 0%. National Research Center received 370 total responses from the citizen survey for this question.	
	2	Percent change in the total taxable property market value	From December 31, 2014 through December 31, 2015 the City of New Brighton's total taxable property market valued increased by 5.35%	
	3	Citizens rating of the overall appearance of the City (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in March 2015. The overall appearance of New Brighton received the following ratings: Excellent-18%, Good 60%, Fair 20%, and Poor 2%. National Research Center received 370 total responses from the citizen survey for this question.	
	4	Nuisance code enforcement cases per 1,000 population	95 cases in 2015, 0.0043 cases per 1,000 residents.	
	5	Number of library visits per 1,000 population	4.415 visits per 1,000 residents in 2015	
	6	Bond rating	AA (Standards and Poors Investment Services)	
	7	Citizens rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2015. The recreational opportunities in New Brighton received the following ratings: Excellent-15%, Good 52%, Fair 29%, and Poor 3%. The athletic fields in New Brighton received the following ratings: Excellent-21%, Good 51%, Fair 28%, and Poor 4%. National Research Center received 370 total responses from the citizen survey for this question.	
	8	Accuracy of post election audit (% of ballots counted accurately)	Ramsey County canvassing board reported a 100% post election accuracy rate in 2015. Ramsey County did not conduct a post election audit in New Brighton for the 2013, 2014 and 2015 calendar year.	
	Police Services	9	Part I and II Crime Rates	New Brighton Part I Crime Rate-2,297; New Brighton Part II Crime Rate-2,555 (2015 Data)
		10	Part I and II Crime Clearance Rates	New Brighton has a clearance rate of 38%. (2015 Data)

City of New Brighton Performance Measurement Report-June 2016

	11	Citizens' rating of safety in their community (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2015. The overall feeling of safety in New Brighton received the following ratings: Excellent-31%, Good 54%, Fair 14%, and Poor 1%. National Research Center received 367 total responses from the citizen survey for this question.
	12	Average police response time	Average police response time is 4.12 minutes.
Fire & EMS Services	13	Insurance industry rating for fire services	New Brighton Department of Public Safety-Fire Division has a rating of 3.
	14	Citizens rating of the quality of fire protections services (survey data, provide year completed and total response time)	Survey Data was completed by the National Research Center in January 2015. The fire services in New Brighton received the following ratings: Excellent-57%, Good 39%, Fair 4%, and Poor 0%. National Research Center received 355 total responses from the citizen survey for this question.
	15	Average fire response time	Average fire response time is 4.22 minutes.
	16	Fire calls per 1,000 population	2015 Fire calls per 1,000 population is 0.013.
	17	Numbers of fires with loss resulting in investigation	There were 0 fires with loss resulting in investigation in 2015.
	18	EMS calls per 1,000 population	Allina Health provides EMS Services for the city of New Brighton. In 2015, EMS calls per 1,000 population was .089%.
	19	Emergency Medical Services average response time	Allina Health provides EMS Services for the City of New Brighton. 2015 EMS average response time is 7:13 minutes.
Streets	20	Average city street pavement condition	Over 67% of our streets are rated in good to excellent condition. 17% of our streets are rated fair condition. 16% of our streets range below fair condition.
	21	Citizens rating of the road conditions in their city (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in March 2015. The street repair/maintenance functions in New Brighton received the following ratings: Excellent-15%, Good 47%, Fair 29%, and Poor 9%. National Research Center received 354 total responses from the citizen survey for this question.

City of New Brighton Performance Measurement Report-June 2016

	22	Expenditure of road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)	\$2,341,000 per mile.
	23	Percentage of all jurisdiction lane miles rehabilitated in the year	0.84 miles out of 64 miles = 1.31%
	24	Average hours to complete road system during snow event	8 hours for the Public Works Department to complete snow removal activities.
	25	Citizens rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in March 2015. The overall rating for the quality of snow removal/plowing in New Brighton was the following: Excellent-26%, Good 49%, Fair 19%, and Poor 6%. National Research Center received 370 total responses from the citizen survey.
Water	26	Citizens rating of dependability and quality of city water supply (survey data, provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2015. The overall rating for the quality of the drinking water in New Brighton received the following ratings: Excellent-29%, Good 40%, Fair 19%, and Poor 11%. National Research Center received 370 total responses from the citizen survey.
	27	Operating cost per 1,000,000 gallons of water pump/produced	\$1,876,783 / 787 Million Gallons = \$2,385 / MG
Sanitary Sewer	28	Citizens' rating of the dependability and quality of city sanitary sewer service (provide year completed and total responses)	Survey Data was completed by the National Research Center in January 2015. The quality of the sanitary sewer services in New Brighton received the following ratings: Excellent-28%, Good 58%, Fair 13%, and Poor 1%. National Research Center received 370 total responses from the citizen survey.
	29	Number of sewer blockages on city system per 100 connections	(0 blockages / 5374 total connections) x 100 = 0.0%

City of New Hope

Resolution No. 2016 -79

Resolution declaring adoption and implementation of
State performance measures

WHEREAS, the State Legislature created the Council on Local Results and Innovation which set a standard set of ten performance measures for cities that will aid residents, taxpayers and state and local elected officials in determining the efficiency of local services; and

WHEREAS, the city of New Hope has participated in the new standards measure program voluntarily since 2011 and wishes to do so again in 2016, and the city may be eligible for a reimbursement and exemption from levy limits; and

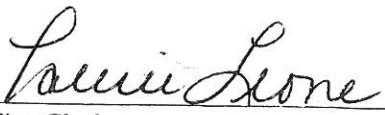
WHEREAS, the city has adopted the following performance measures:

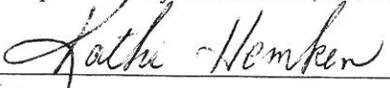
1. Rating of the overall quality of services in New Hope
2. Percent change in the taxable property market value
3. Citizens' rating of the overall general appearance of the city
4. Bond rating
5. Citizens' rating of the quality of city recreational programs and facilities
6. Citizens' rating of ease in getting place to place in the city
7. Citizens' rating of the quality of code enforcement
8. Citizens' rating of communication/distribution of information
9. Part I and II crime rates
10. Citizens' rating of police protection in the community
11. Average police response time
12. Insurance industry rating of fire services
13. Citizens' rating of the fire protection services
14. Fire calls per 1,000 population
15. Average city pavement rating index
16. Citizens' rating of overall condition of city streets
17. Citizens' rating of overall condition of county roads
18. Citizens' rating of the quality of snowplowing on city streets
19. Citizens' rating of the dependability and overall quality of city water supply
20. Citizens' rating of the dependability and overall quality of city sanitary sewer service
21. Number of sewer blockages on city system per 100 connections

NOW, THEREFORE, BE IT RESOLVED that the New Hope City Council will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, the city of New Hope will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Adopted by the City Council of the city of New Hope, Hennepin County, Minnesota, the 23rd day of May, 2016.

Attest: 
City Clerk


Mayor

2015 City of New Hope Performance Measures

Category	#	Measure	Results (Morris Leatherman Co survey of 400 households)
General	1.	Rating of the overall quality of life in New Hope	(Question 4) – 30% excellent; 68% good; 2% fair
	2.	Percent change in the taxable property market value	8.2% (total taxable market value 2015 \$1,420,602,197 compared to \$1,312,944,003 in 2014)
	3.	Citizens' rating of the overall general appearance of neighborhood	(Question 44) – 28% excellent; 66% good; 5% fair; 1% poor
	4.	Bond rating	AA
	5.	Citizens' rating of the quality of city recreational facilities	(Question 93) – 21% excellent; 69% good; 9% fair; 1% poor; 1% unknown
Police Services	6.	Part I and II crime rates	548 part I; Part II 1,156 (Nov 1, 2014 – Oct 31, 2015)
	7.	Citizens' rating of police protection in the community	(Question 10) – 40% excellent; 51% good; 8% fair; 1% poor; 1% unknown
	8.	Average police response time	4.33 minutes for priority 1 calls
Fire & EMS Services	9.	Insurance industry rating of fire services	3
	10.	Citizens' rating of the fire protection services	(Question 11) – 43% excellent; 49% good; 5% fair; 3% unknown
	11.	Fire calls per 1,000 population	31.47 (640 calls for service as of 10/31/15; population 20,339)
Streets	12.	Average city pavement rating index	73.37 local streets; 71.42 MSA streets
	13.	Citizens' rating of pavement repair and patching on city streets	(Question 22) – 13% excellent; 57% good; 22% fair; 9% poor
	14.	Citizens' rating of the quality of snowplowing on city streets	(Question 23) – 28% excellent; 60% good; 12% fair; 1% poor
Water	15.	Citizens' rating of the taste and quality of city water supply	(Question 21) – 16% excellent; 65% good; 18% fair; 1% poor; 1% unknown
Sanitary Sewer	16.	Citizens' rating of the dependability and quality of city sanitary sewer service	(Question 13) – 15% excellent; 67% good; 8% fair; 1% poor; 9% unknown
	17.	Number of sewer blockages on city system per 100 connections	None (5400 connections)

Quantifiable performance measures are shaded

The Morris Leatherman Company

EXECUTIVE SUMMARY

2015 City of New Hope

Methodology:

This study contains the results of a telephone survey of 400 randomly selected residents of the City of New Hope. Survey responses were gathered by professional interviewers across the community between July 20th and August 7th, 2015. The average interview took twenty-seven minutes. In general, random samples such as this yield results projectable to the entire universe of adult New Hope residents within ± 5.0 percentage points in 95 out of 100 cases.

Residential Demographics:

New Hope is a mature diversified second-to-third ring suburban community. The median longevity of adult residents is 15.7 years. Twenty percent of the sample report moving to the city during the past five years, while 40% were there over two decades. Fifty-nine percent own their homes, while 41% report renting.

Twenty-five percent of the households contain senior citizens. Thirty-one percent report the presence of school-aged or pre-school children. The average age of adult respondents is 50.3 years old. Twenty percent report ages under 35 years old, while 21% are 65 years old or older. Women outnumber men by two percent in the sample.

Seventy percent of the sample classifies themselves as "White or Caucasian." Fifteen percent are "Black or African-American," and six percent call themselves "Hispanic or Latino." Four percent each are "Asian or Pacific Islander" or "Native American." Ninety-four percent report their primary language spoken at home is English. Three percent report their home language is Spanish. Nineteen percent report household members who have physical limitations that make it difficult to access City services.

The median household income in the community is \$51,000.00. This income level is about \$8,500.00 lower than the Metropolitan Area suburban norm.

The location of the residence of each respondent is noted. Twenty-three percent live in Southern New Hope, Precincts One or Two; forty percent reside in Central New Hope, Precincts 3-5; and, 38% live in Northern New Hope, Precincts 6-8.

Quality of Life Rating:

A solid 98% rate the quality of life in New Hope as “excellent” or “good;” only two percent rate it lower. The 30% “excellent” rating places the City of New Hope within the second quartile of suburban communities in the Metropolitan Area.

Like Most about the Community:

Residents are drawn to the community because of “quality housing and attractive neighborhoods” and “small town ambience of the community,” each at 21%. Nineteen percent place a high value on its “convenient location,” while 18% like its “quiet and peaceful.” Eleven percent remark about its “friendly people.” “High quality parks and trails” is cited by five percent.

Most Serious Issue Facing the City:

“Street maintenance” is offered by 14% as the most serious issue facing the City of New Hope. “Rising crime” follows at nine percent, then “growth,” at eight percent, and “diversity” or “redevelopment,” each at seven percent. No other issue is mentioned by more than five percent.

Thirty-four percent report there is “nothing” they see as a serious issue. These “boosters” are four times higher than the Metropolitan Area suburban norm and form one of the strongest cores in the suburbs.

New Hope as a Place to Live:

Ninety-two percent rate New Hope highly as a place to raise children, and 83% feel similarly about the city as a place to retire. Only eight percent rate the city negatively on the first dimension, while only ten percent rate it negatively on the second dimension.

Direction of the Community:

A high 92% endorse the general direction in which New Hope is headed, while nine percent feel things are off on the wrong track. The very small sub-sample of critical opinions base their judgment on four issues: “rising crime,” “high taxes,” “too much development,” and “lack of businesses.” Even so, the 92% endorsement remains among the strongest in the Metro Area.

Sense of Community:

Ninety-one percent rate the general sense of community among New Hope residents as either “excellent” or “good.” Only nine percent see it as “only fair” or “poor.” The 91% positive rating is also among the strongest in the Metropolitan Area suburbs.

City Services:

“Police protection,” “fire protection,” “park maintenance,” and “recycling service” each post approval ratings of 90% or higher. At the next level of overall satisfaction, “snow plowing of city streets,” “sanitary sewer service,” animal control,” “condition of trails,” “recreational programs,” and “taste and quality of drinking water” receives between 80% and 89% approval. Between 70% and 79% favorably rate “accommodation and control of storm water run-off” and “street lighting,” and “pavement repair and patching on city streets.” The lowest approval rating, at 69% with twenty percent unable to state an opinion, is of “building inspection.” Only “street lighting” receives an unfavorable rating above 20%, at 23%. The mean positive rating of city services proves to be 83%, while the mean negative rating is 13%. Overall, then, city service rating would rank the City of New Hope within the second quartile of Metropolitan Area suburban communities.

Value of City Services:

In considering the general value of city services for the tax money paid, 87% feel it is “excellent” or “good.” Ten percent see it as “only fair” or “poor.” Residents place a high value on the city services they receive.

Tax Increase to Maintain City Services:

By a decisive 65%-29% margin, residents favor an increase in city property taxes to maintain city services at their current level. Another six percent are undecided. Opponents specified a number of services they would like to see cut instead: fifty-four percent indicate “reduce waste but do not cut services; eight percent cite “parks and recreation services;” six percent want a cut in “Administration;” and, four percent choose “public works.”

Street Improvement Plan:

Respondents were informed the City of New Hope changed to a street improvement plan, focusing on less expensive “mill and overlay” improvements to improve driving and the appearance of streets, rather than full reconstruction and utility replacement. They were also told the new approach facilitates making improvement to ten or more miles of city streets each construction year, instead of the one or two miles if the streets were fully reconstructed and the utilities were replaced.

By a solid 74%-20% majority, residents support this new plan. And, 71% of the supporters would support a property tax increase to allow additional miles of streets to be completed during a construction year. In fact, combining the results of both queries, a 53% majority supports a property tax increase for that purpose.

Organized Garbage Collection:

By a 52%-35% margin, residents favor the City of New Hoping changing from its current “open collection system” to an “organized collection system.” Thirteen percent, though, are undecided. Supporters cite “less cost,” at 14%, “less trucks on the streets,” at 20%, and “less damage to streets,” at 11%. Opponents based their decision on “want choice,” at 32%, “like current hauler,” at 18%, and “less cost,” at five percent. Opponents were next asked if they would still oppose the change if the new system would reduce truck traffic in neighborhoods and save the city money on street repair and maintenance. Forty-two percent would still oppose the new system, while 49% would no longer oppose it. In sum, opposition to the change drops by 15% overall.

Empowerment:

Sixty-five percent feel they could have an impact on the way things are run in New Hope; 27% feel they could not. This level of empowerment is well above the suburban norm. New Hope residents, then, feel somewhat more connected to their local decision-makers than their peers in other communities.

Mayor and City Council:

Sixty-one percent feel they know either “a great deal” or “a fair amount” about the work of the Mayor and City Council. A comparatively small 38%, though, admit they know “very little.”

Eighty-three percent either “strongly approve” or “somewhat approve” of the job of the Mayor and City Council. Only twelve percent register disapproval. The seven-to-one approval-to-disapproval ratio is among the highest in the Twin Cities Metropolitan Area suburbs. A very low six percent are uncertain.

City Staff:

Forty-seven percent report they have “quite a lot” or “some” first-hand contact with the New Hope City Staff; this level of contact is 18% higher than the suburban norm. Eighty percent rate the staff as “excellent” or “good,” while 14% rate them lower. The almost six-to-one favorable-to-unfavorable ratio is also among the highest in the Metropolitan Area suburbs. Again, a very small seven percent are unsure.

Seventy-one percent did not contact or visit City Hall during the past year. But, 18% telephoned, while 11% contacted it in person. In thinking about their last contact, 83% rate the ease of obtaining the service they needed as either “excellent” or “good;” eighty-nine percent rate the waiting time for a staff member to assist you similarly; and, 92% rate the courtesy of the City Staff highly. In each case, the percent of positive ratings exceed 80%, the threshold indicating high quality customer service in the public sector.

City Hall and Police Department Facilities:

Sixty-one percent support remodeling or replacement of the current Police and City Hall facilities if the City Council, with advice from the citizen task force who will determine it is necessary. Twenty-nine percent are opposed and 11% are undecided.

When informed the renovation or replacement would increase property taxes on the average home in New Hope by \$10.50 per month or \$126.00 per year, 59% support the tax increase, while 33% oppose it, and eight percent are uncertain.

Appearance of Neighborhood:

Ninety-four percent of the sample rate the overall general appearance of their neighborhood as either “excellent” or “good.” Only six percent rate it lower. The major complaints of the small number of neighborhood critics include “messy yards” and “junk cars.”

Code Enforcement:

In assessing code enforcement, a super-majority of 82% think it is “about right.” Fourteen percent see it as “not tough enough” and only one percent think code enforcement is “too tough.” Among respondents not rating code enforcement as “about right,” 19% point to “messy yards,” and 17% each cite “tall grass” or “barking dogs.”

Characteristics of the Community:

Residents were read a list of 14 characteristics of a community; for each characteristic, they were then asked if they think there are “too much or too many,” “too few or too little,” or “about the right amount. Majorities think the city currently contains about the right number of each of the fourteen characteristics: apartments, starter homes, move-up housing, condominiums and townhouses, affordable housing, assisted living for seniors, nursing homes, one-level housing for seniors maintained by an association, parks and open spaces, trails and bikeways, service and retail establishments, entertainment opportunities, fine dining restaurants, and family sit-down restaurants. Over 25% of the residents, though, see “too few or too little” of four types of development: “service and retail establishments,” “entertainment opportunities,” “fine dining restaurants,” and “family sit-down restaurants.” And, 32% of the sample thinks there are “too many” apartments, while 19% believe there are “too many” condominiums or townhouses.”

Future Development:

Sixteen percent of survey respondents want to see no other type of development in the community. But, five development types account for 57% of the wishes expressed: “retail opportunities,” at 25%, “entertainment opportunities,” at 10%, “family sit-down restaurants,” at eight percent, “fine dining restaurants,” at seven percent, and “assisted living for seniors,” also at seven percent.

Forty-six percent report there is no type of development they would strongly oppose. Only one type, “apartments” reaches a moderate level of opposition, at 20%.

Financial Incentives for Specific Development:

Seventy-seven percent support the City providing financial incentives to attract specific types of development; eighteen percent oppose this type of incentives. Only six percent are undecided.

Redevelopment of the Southwest corner of Winnetka and 45th Avenues:

New Hope residents were informed about the current redevelopment of the former K-Mart site. They were told the site will include a new Hy-Vee grocery store, a convenience store with gas station and possibly a North Memorial medical clinic. They were also informed of the potential redevelopment of the shopping center just east of the new Hy-Vee.

Support for four possible types of development in this area was evaluated. By an 83%-16% majority, residents support retail stores; by a 75%-25% majority, residents support medical office space; and, by a 63%-35% margin, residents support senior housing. Only one type of development was opposed: a 56%-44% majority opposes high density residential, such as townhouses or apartments.

Redevelopment of the Northeast Corner of Bass Lake Road and Yukon Avenues:

Sixty-six percent are familiar with this site. Among residents familiar with this area, a majority of 56%-42% supports senior housing there. Narrow majorities also support a sports dome, 53%-45%, or high-end single family homes, 51%-48%. But, a decisive majority of 67%-31% opposes the construction of high-end apartments at this site.

Purchase and Redevelopment of Deteriorating and Blighted Properties:

By a super-majority of 82%-13%, residents favor the City purchasing and redeveloping deteriorating and blighted properties; in fact, 17% “strongly favor” this approach.

Home Remodeling and Improvements:

Twenty-seven percent of the sample reports undertaking remodeling or home improvements during the past five years. The list of home improvement or remodeling includes: “kitchen,” at 20%; “finished basement,” at 17%; “deck and/or landscaping,” at 16%; “bathroom,” “roof” or “windows and/or doors,” each at 13%.

Public Safety Issues:

During the past two years, 73% believe the crime rate has “remained about the same,” while 21% see an “increase,” and five percent, a “decrease.” Ninety-four percent of city residents feel safe walking in their neighborhood alone at night. During the past 12 months, 12% report they or other household members were victims of a crime in New Hope. And, 16% are members of a Neighborhood Watch organization.

Three issues are chosen by 66% as the greatest public safety concerns in New Hope: “traffic speeding,” by 25%; “youth crimes and vandalism,” by 22%; and, “drugs,” by 19%. Thirteen percent think none of the seven public safety concerns listed is a serious issue.

Thirty-two percent believe speeding in their neighborhood is a serious problem. Similarly, 31% think stop sign and traffic signal violations are a serious neighborhood problem.

Job Specifics:

Thirty-seven percent are employed in a business located outside of New Hope. Among those holding jobs located outside of the City, 24% hold Minneapolis-based jobs and 19% are employed by Saint Paul-based organizations. A majority of 51%, though, hold jobs in the Hennepin County suburbs. The average commute time for this group is 17.9 minutes each way. Ninety-one percent rate the ease of getting to work as either “excellent” or “good;” only eight percent rate it as “only fair” or “poor.”

Public Transit:

Seventeen percent say household members ride public transit on a regular basis. The main reasons for not using public transit include: “prefer to drive,” at 69%; “inconvenient,” at 15%;

and, “need car at work,” at ten percent.

Ninety percent rate the ease of getting from place to place within the City of New Hope as “excellent” or “good;” only ten percent rate it as “only fair” or “poor.”

Usage and Rating of Specific Park System Components:

Residents were asked about the seven components of the New Hope Park and Recreation System. Seventy-eight percent state they or household members used the city’s parks during the past year. Just behind, at 68%, are recent trail users. Fifty-nine percent report visiting community ballfields during the past year, 58% recently visited the New Hope Outdoor Theater, 55% used the New Hope Swimming Pool during the past year, and 53% recently played the New Hope Village Golf Course. Finally, 42% report visiting or using the New Hope Ice Arena during the past year.

When users during the past year are asked to judge each component, at least 90% of those offering judgments rate five of the seven components – city parks, New Hope Village Golf Course, trails, New Hope Outdoor Theater, and community ballfields – as “excellent” or “good.” Just below, 85% highly rate the New Hope Ice Arena. But, the only exception to these generally positive ratings is the New Hope Swimming Pool, 59% post favorable judgments and 41% are unfavorable. Generally, both in terms of usership and quality, New Hope park and recreation facilities register impressive scores. If there is one facility that clearly needs improvements, it would be the Swimming Pool.

By a 59%-33% margin, residents support replacing the outdoor pool. In fact, “strong support” outstrips “strong opposition” by over two-to-one. In addition, 84% of new swimming pool supporters favor a property tax increase for this purpose. Tying these two findings together, the overall community support for a property tax increase is at 50%.

Forty-eight percent are either “very likely” or “somewhat likely” to use trails during the winter if plowed. Using standard market projection techniques, 14% of the households in the community would be expected to actually use the trails in the Winter.

City-Sponsored Recreational Programs:

Twenty-three percent of the city’s households report members participated during the past year in City-sponsored recreational programs. The most popular type are “youth sports,” at 53%. Thirteen percent each participate in “adult sports” or “swimming,” while nine percent play

“baseball/softball.” A nearly-unanimous 98% are satisfied with their experience. A super-majority of 92% think the current mix of recreational programming in the city adequately meets the needs of their households.

City Communications:

In considering their primary source of information about City government and its activities, 39% cite the City Newsletter and 29% point to the local newspaper. Eleven percent rely upon the City website, seven percent use cable television, and six percent rely upon “the grapevine.”

In terms of preferred communications channels, the City Newsletter leads the list at 48%. The local newspaper is the favorite of 23%, while the City website is the choice of 11%. An additional six percent prefer cable television.

Eighty-six percent receive and regularly read the City Newsletter, “In Touch.” Ninety-seven percent of the readers rate “In Touch” as either “excellent” or “good.” Seventy-three percent receive and regularly read “In the Pipeline,” the monthly news brief inserted with utility bills. Ninety-six percent of these readers rated the news brief as “excellent” or “good.”

Fifty-six percent of the city’s households currently subscribe to cable television, while 28% have satellite television and 15% have neither service. Thirty-four percent of cable television subscribers report they watch City Council or Planning Commission meetings either “frequently” or “occasionally.” The total reach of City Council or Planning Commission cablecasts is 19% of New Hope households.

Thirty-two percent accessed the City’s website in the past. Sixty-seven percent of site visitors are looking for one of four types of information: “City Council information,” at 20%; “City events information” or “Park and Recreation System information,” each at 17%; and, “general information,” at 13%. Smaller percentages – each under eight percent – sought “development news,” “code and ordinances information,” “city services information,” “crime statistics,” “school information,” or “road construction news.”

Twenty-seven percent viewed City Council and other public meetings on the New Hope website. Forty-three percent of city website visitors are either “very interested” or “somewhat interested” in subscribing to receive e-mails containing city information and news. Using standard market projection techniques, five percent of the households in New Hope can be expected to subscribe to this service.

Next, respondents were asked about social media as a way to obtain information about the City of New Hope. Seventy-one percent of Internet users also use Facebook; forty-eight percent would use Facebook as a means of obtaining information. Thirty-one percent of Internet users also use Twitter; this time, 15% would use this social media as a way to obtain information. And, 28% of Internet users also use Next Door; 19% would use Next Door for obtaining city information.

In rating the City's overall performance in communicating key local issues to residents, a solid majority of 86% say they do an "excellent" or a "good" job; fourteen percent rate it lower as "only fair" or "poor."

Conclusions:

New Hope today is a stable and maturing community. Over twenty year residents are 40% of the community, while less than five years are 20%. The twenty percent of newer families moving to New Hope insures a significant presence supply of younger residents while the City continues to mature. But, as a mature community, issues such as street maintenance, crime rates, particularly youth crime and gangs, and redevelopment have taken on a greater priority for many. Even so, super-majorities of residents consider the community a good place to raise children as well as a good place to retire. Almost as important, a super-majority also highly rates the sense of community among city residents.

City services are viewed as a good value for the property taxes paid. They are highly rated in general, but some concerns are evident in the rating of street lighting as well as pavement repair and patching. In the former case, there is a marked concern about crime rates in the community, focused on youth crime and gangs. In the later case, however, the new "mill and overlay" approach is highly popular and a majority would support a property tax increase to accelerate the program. Unusual in the Metropolitan Areas suburbs, a majority supports "organized garbage collection" if it can be shown the new system would reduce neighborhood truck traffic and save the City money on street reconstruction and maintenance.

When discussing capital improvements, majorities of residents express support. A solid majority supports the remodeling or replacement of the current Police and City Hall facilities and would favor a property tax increase of about \$10.50 per month on the average valued home to do so. A majority would also support a property tax increase to replace the current New Hope Swimming Pool. The timing of these bond referendums, if required, would be essential to insure the total property tax increase requested remains within the bounds of citizen support.

City residents also have clear development and redevelopment priorities. There is sufficient support for attracting more service and retail establishments, entertainment opportunities, fine dining restaurants, and family sit-down restaurants. But, there is significant opposition to more apartment developments and moderate opposition to condominium and townhouse developments. Just as noteworthy, a solid majority supports the use of financial development incentives to attract specific types of development. When queried about two redevelopment projects, the southwest corner of Winnetka and 45th Avenues and the Bass Lake Road and Yukon Avenue intersection site, the antipathy toward apartments – both high density residential townhouses or apartments and high-end apartments – again appears. But, in any case, there is widespread support for the City purchasing deteriorating and blighted properties for redevelopment.

Approval ratings of the Mayor and City Council are among the highest in the Metropolitan Area suburbs, at 83% favorable. Similarly, City Staff ratings, at 80% positive, are also very strong. In both cases, uncertainty is insignificantly, indicative of an effective communications program. The current communication effort receives an 86% favorable rating. The city communications network has three key nodes serving at least 75% of the residents: the City Newsletter, local newspapers, and the City website. All of the city-operated media, whether print or electronic, are awarded high grades. Further electronic expansions, with the exception of Facebook, should be carefully considered in terms of their potential usage and potential costs.

Concerns about crime and other issues, however, do not diminish the confidence residents have in City leadership. Ninety-two percent of the residents think the community is headed in the “right direction.” And a unusually large 34% are “city boosters” who are usually supportive and positive about city activities. Overall, residents are more positive and optimistic than in many other suburbs. Clearly, the reservoir of good will already established will provide decision-makers with a consistently high level of support for future decisions and actions.

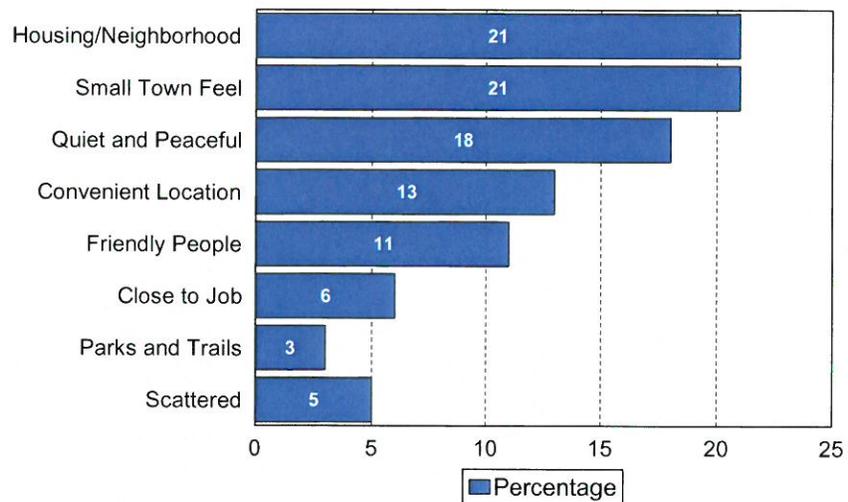
City of New Hope

2015 Residential Survey

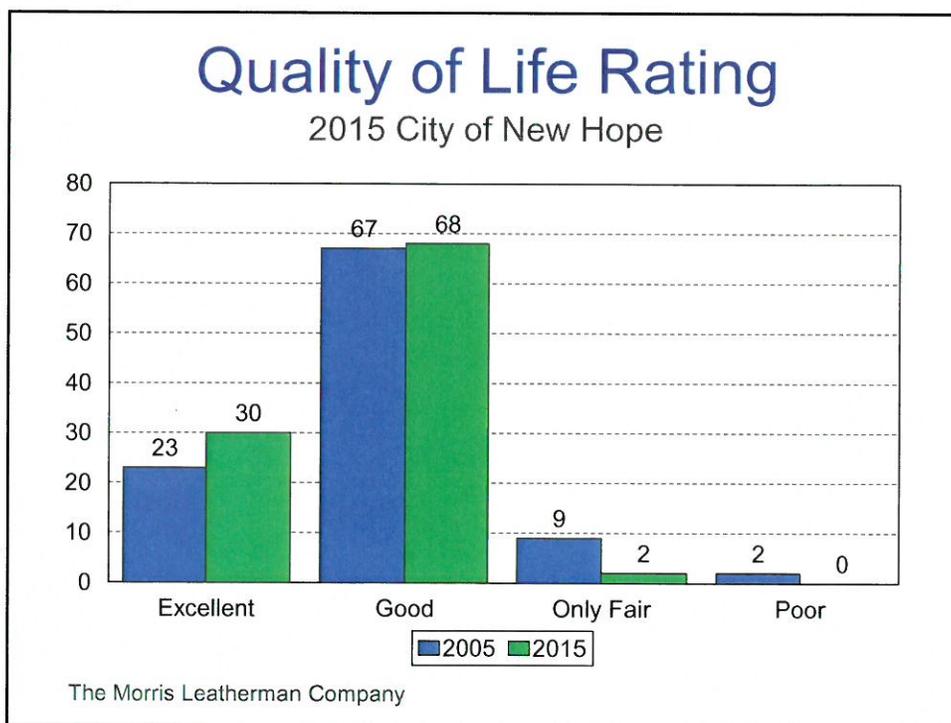
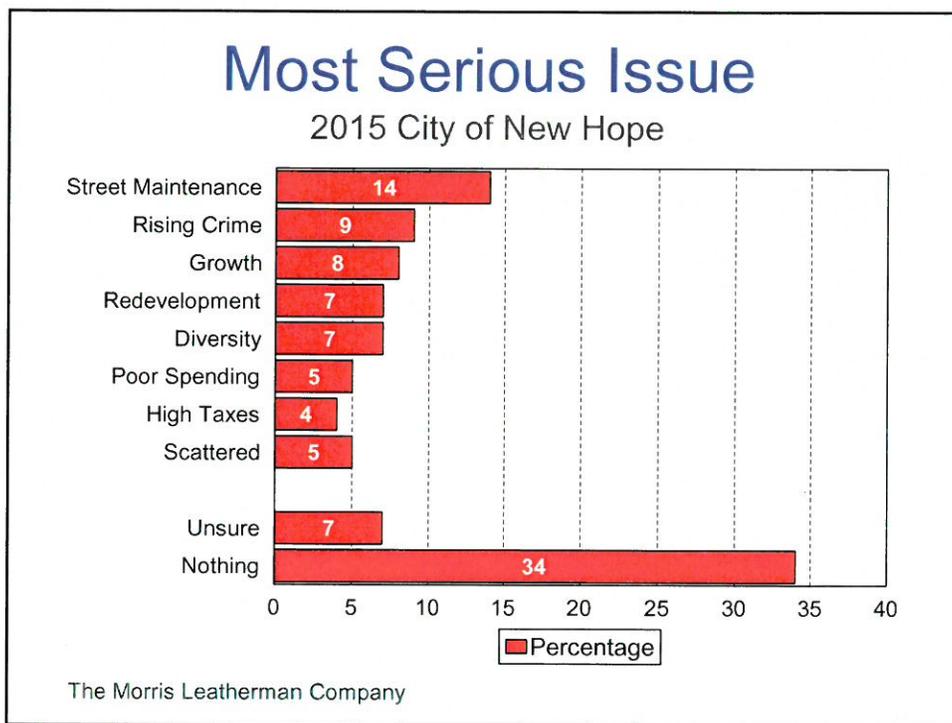
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Like Most about City

2015 City of New Hope

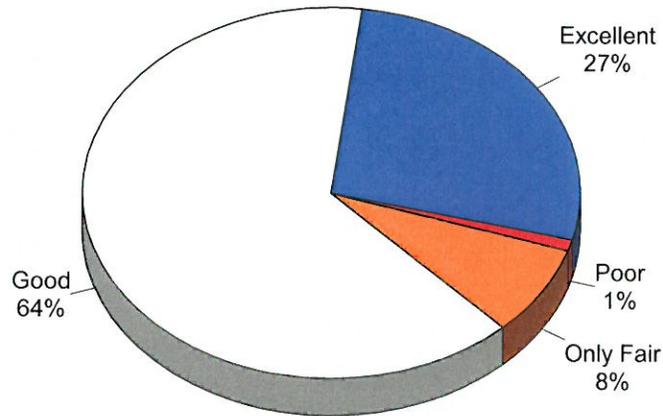


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Sense of Community

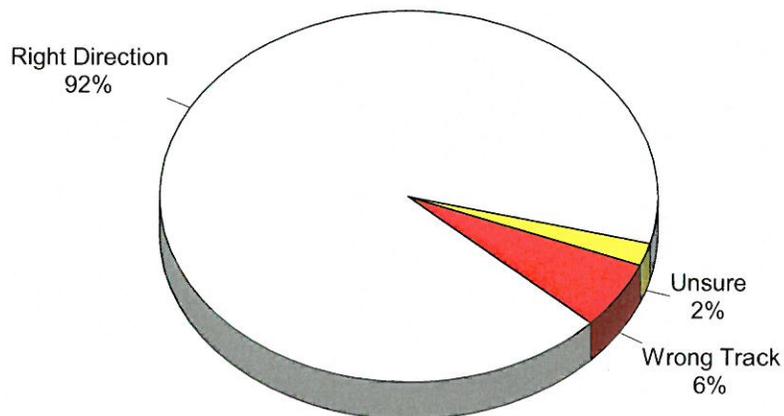
2015 City of New Hope



The Morris Leatherman Company

Headed in Right Direction

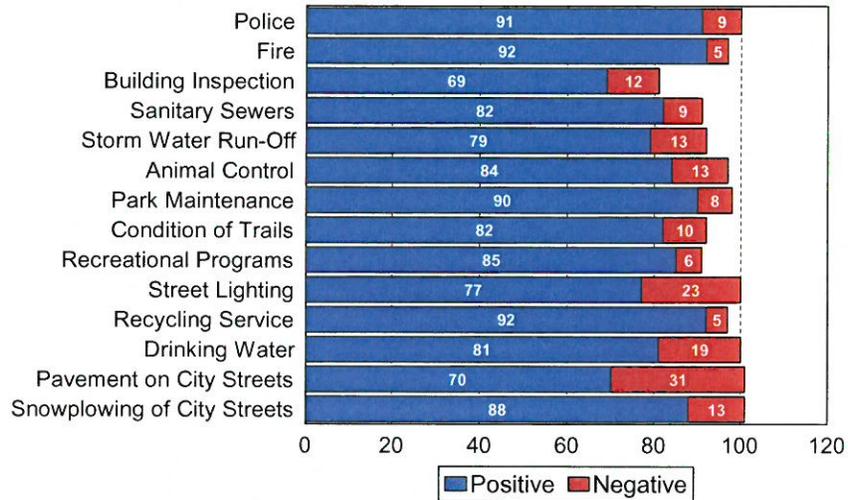
2015 City of New Hope



The Morris Leatherman Company

City Service Ratings

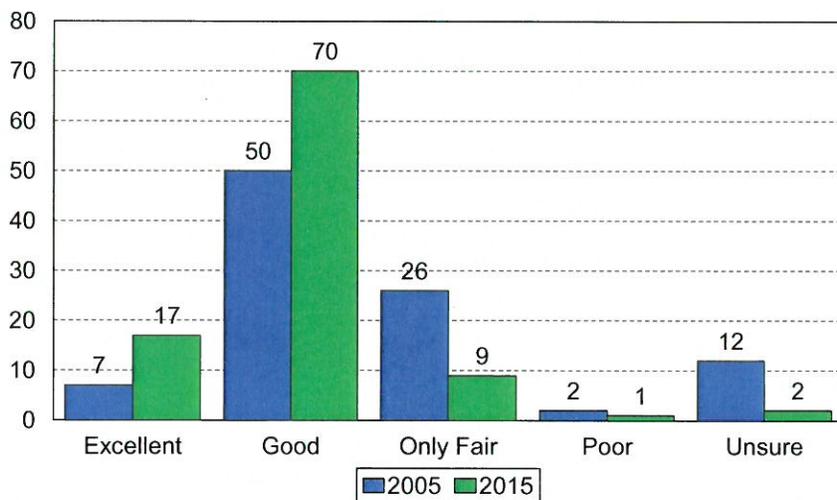
2015 City of New Hope



The Morris Leatherman Company

Value of City Services

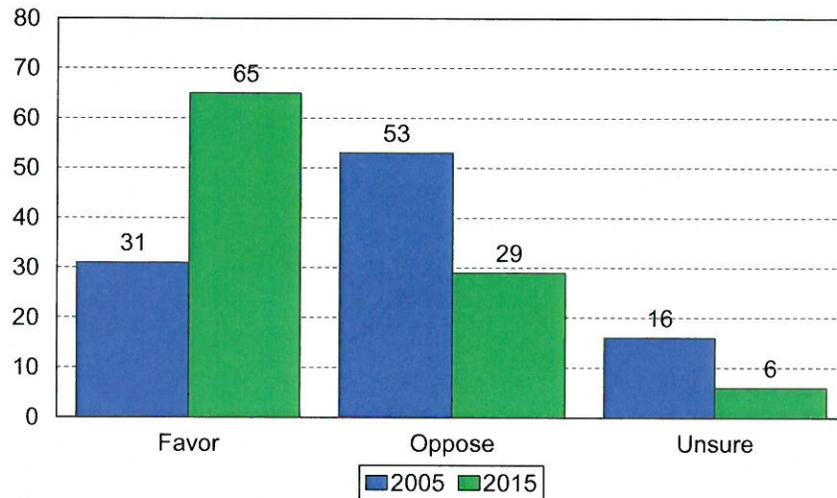
2015 City of New Hope



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Tax Increase to Maintain

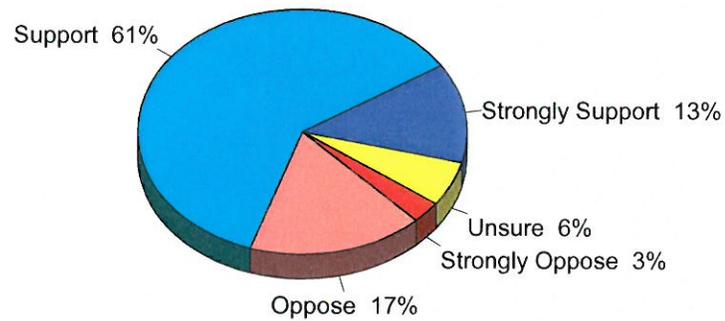
2015 City of New Hope



The Morris Leatherman Company

Street Improvement Plan

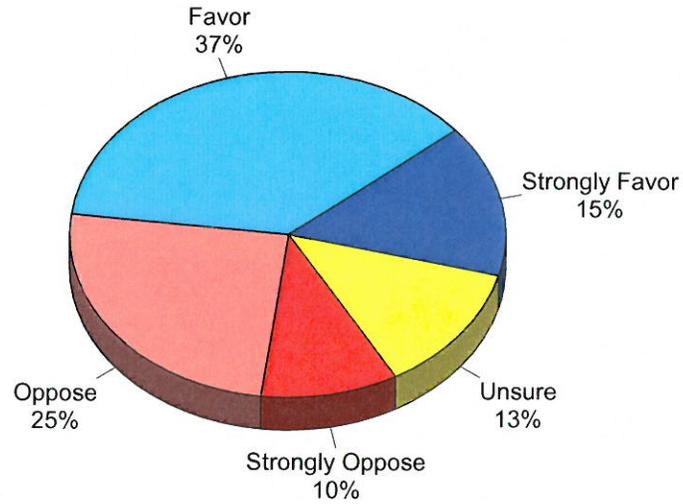
2015 City of New Hope



The Morris Leatherman Company

Organized Garbage Collection

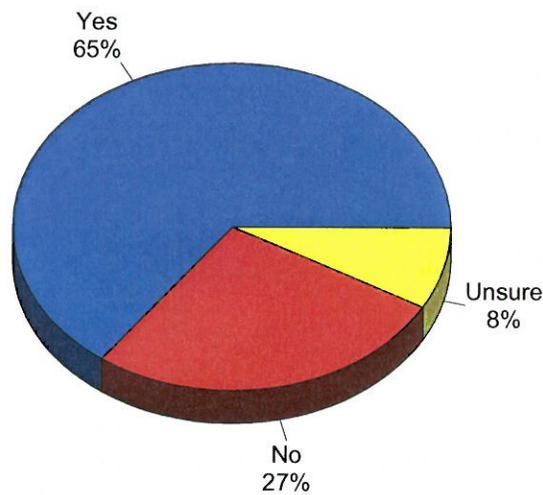
2015 City of New Hope



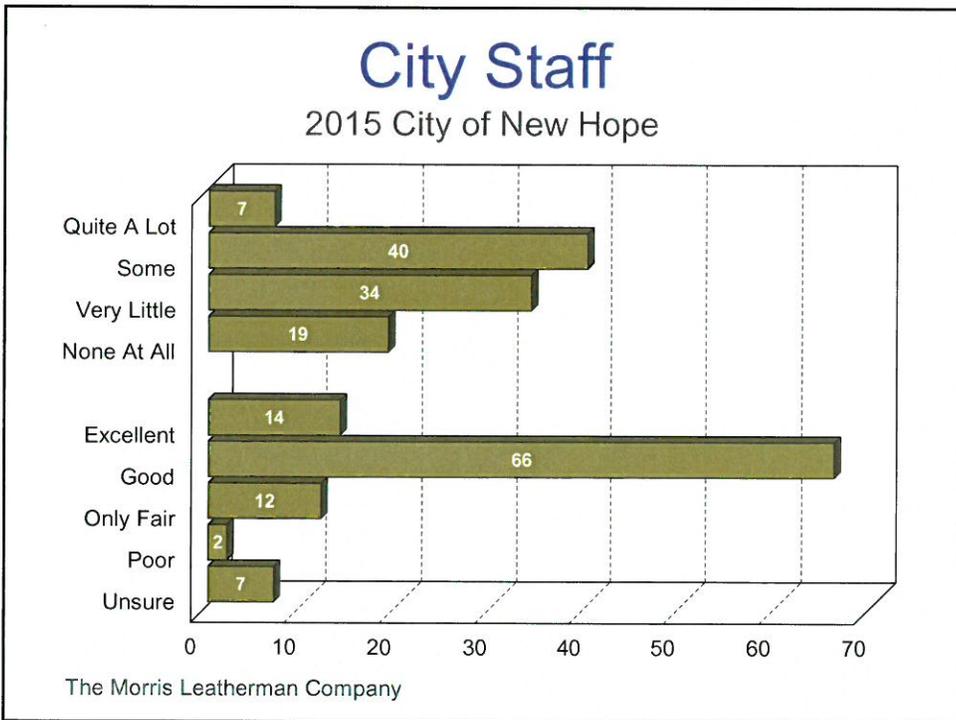
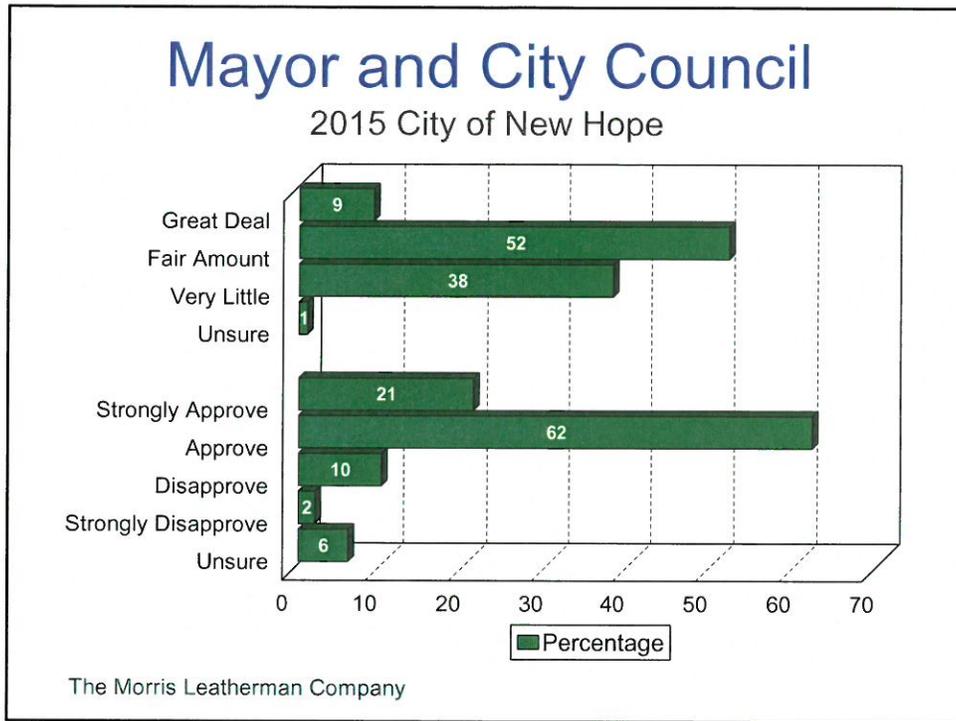
The Morris Leatherman Company

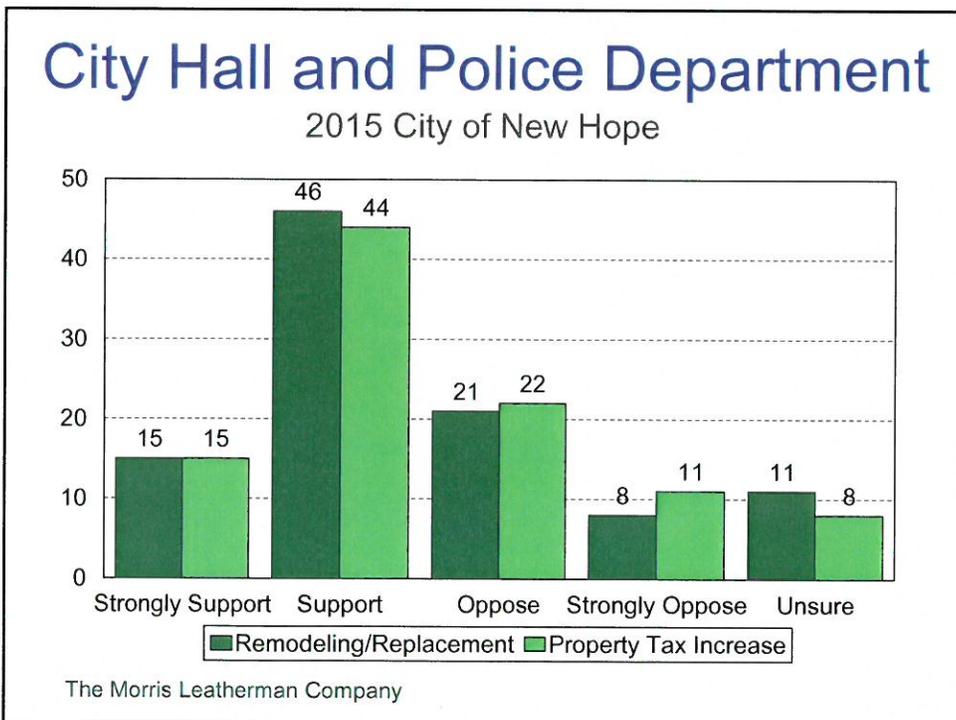
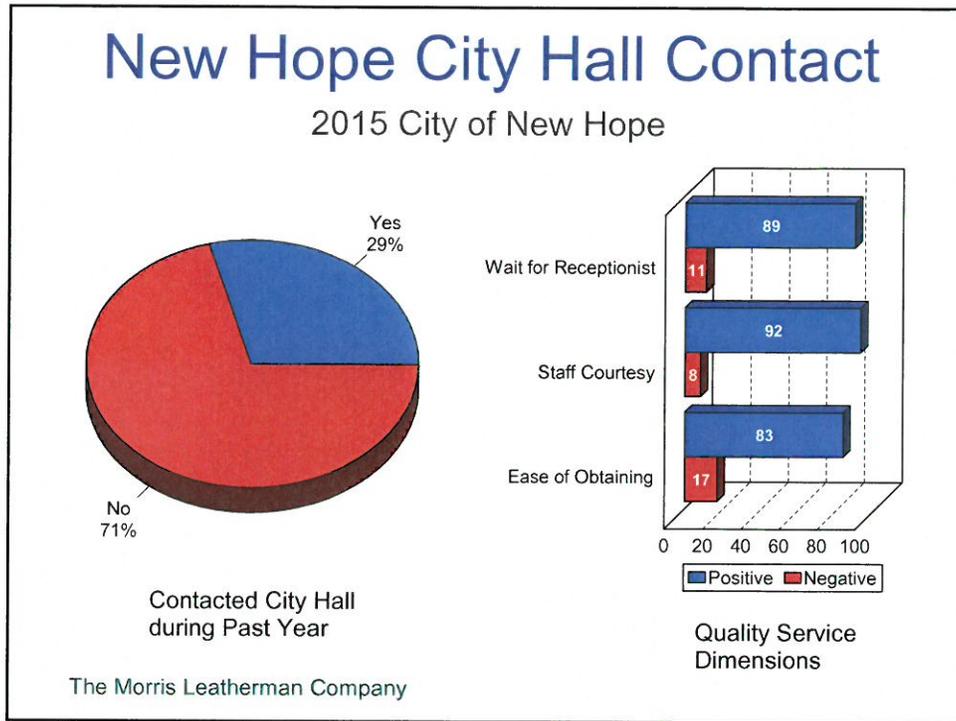
Empowerment

2015 City of New Hope



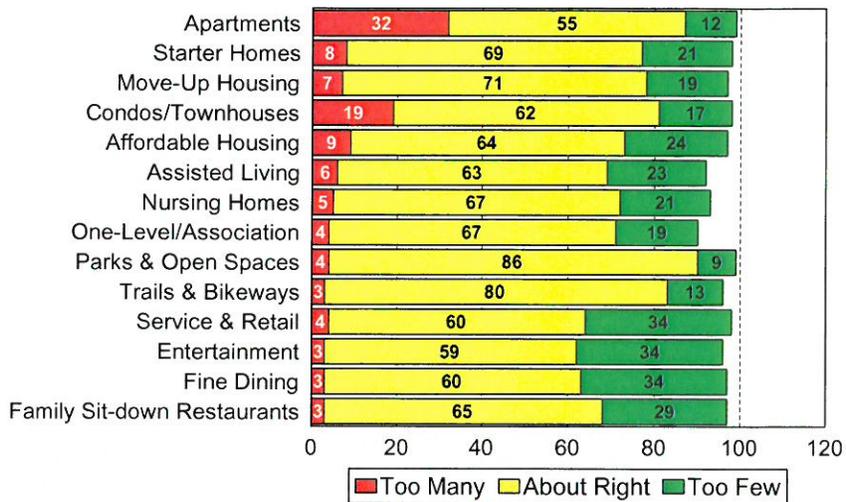
The Morris Leatherman Company





Community Characteristics

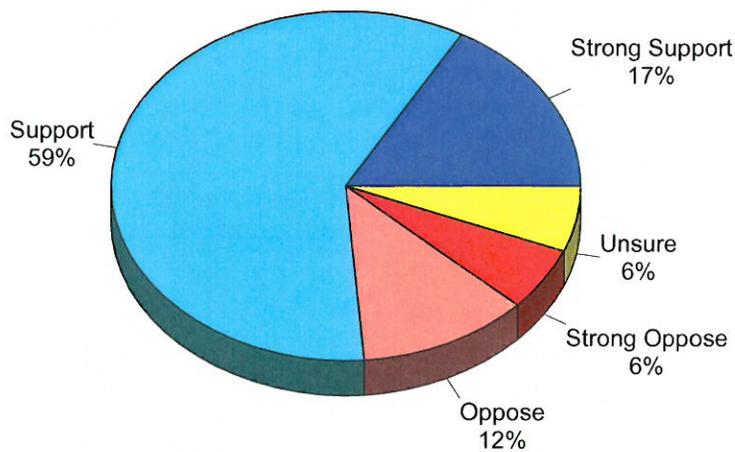
2015 City of New Hope



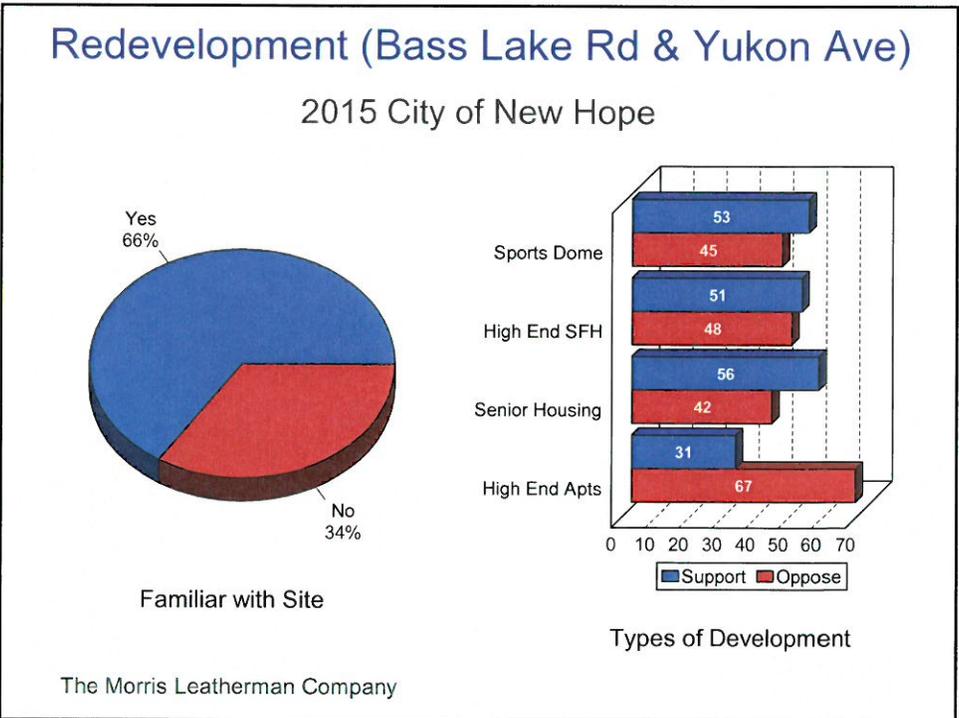
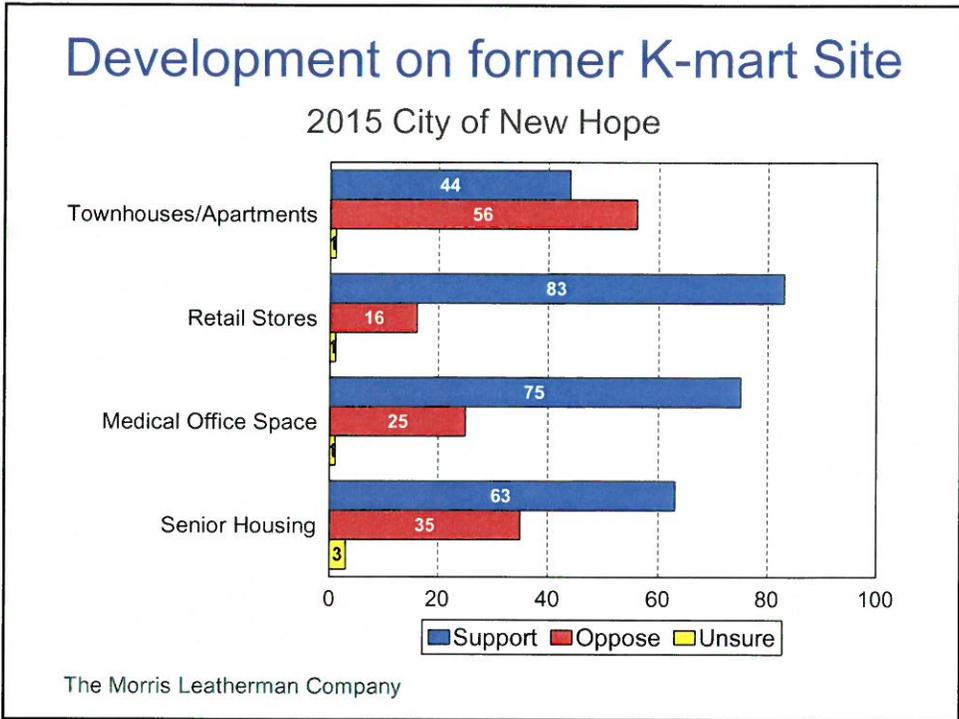
The Morris Leatherman Company

Financial Incentives to Attract Development

2015 City of New Hope

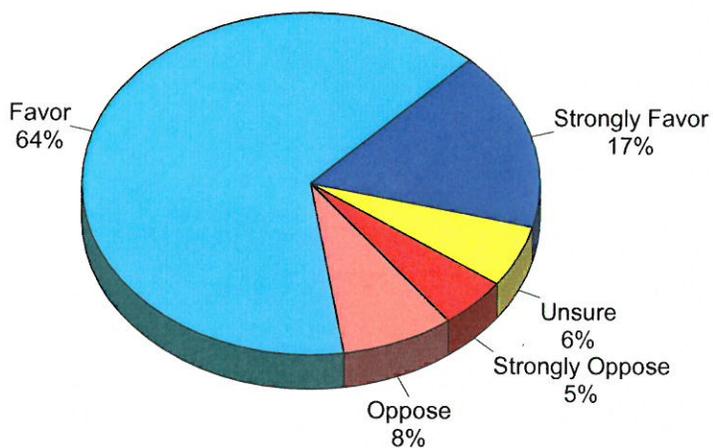


The Morris Leatherman Company



Purchasing Properties for Redevelopment

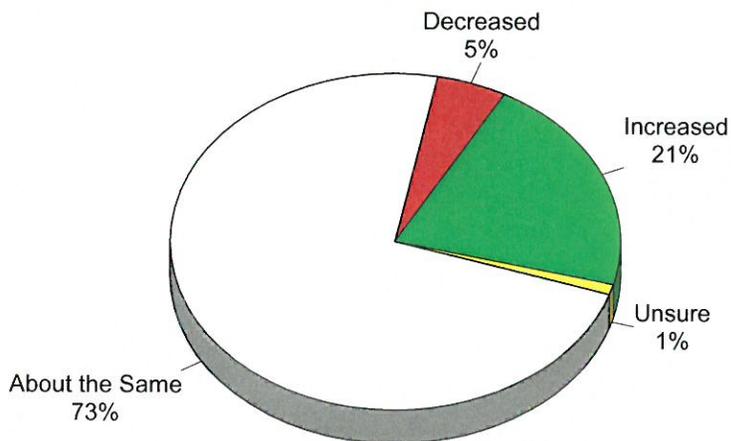
2015 City of New Hope



The Morris Leatherman Company

Area Crime Last Two Years

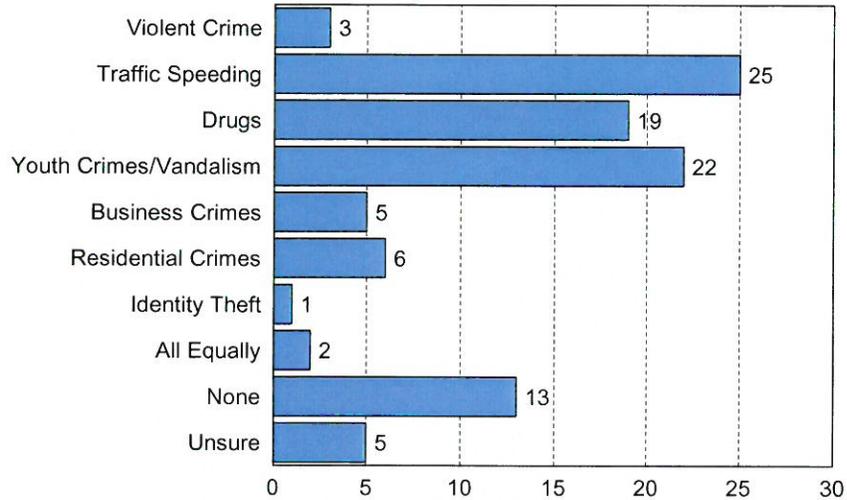
2015 City of New Hope



The Morris Leatherman Company

Greatest Public Safety Concern

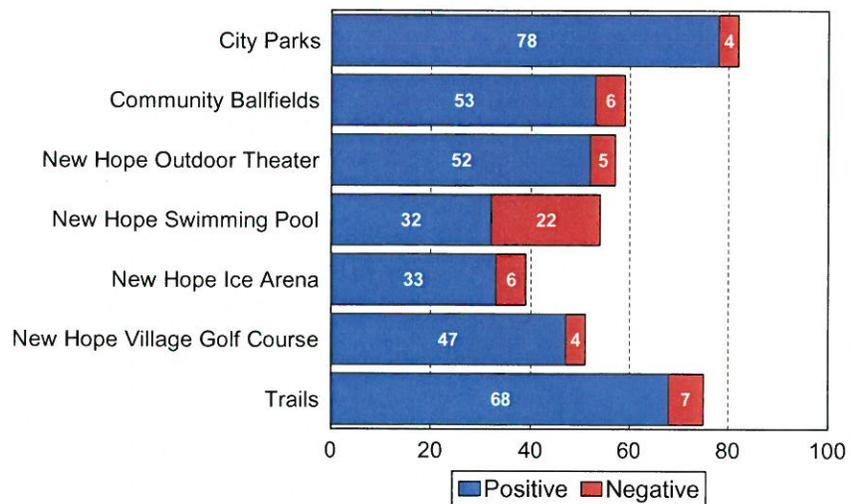
2015 City of New Hope



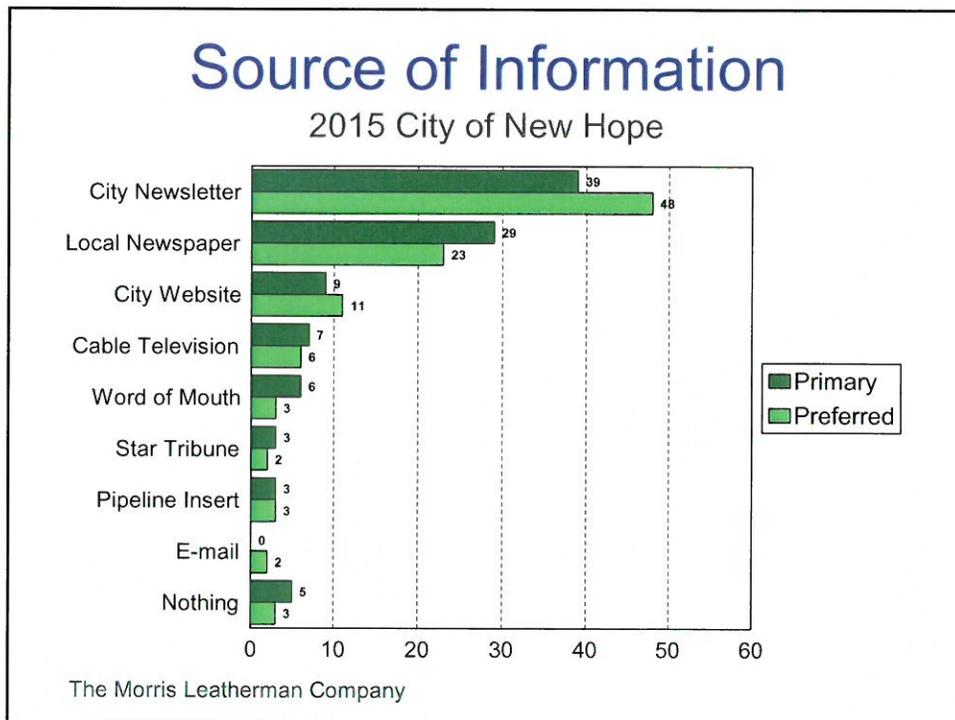
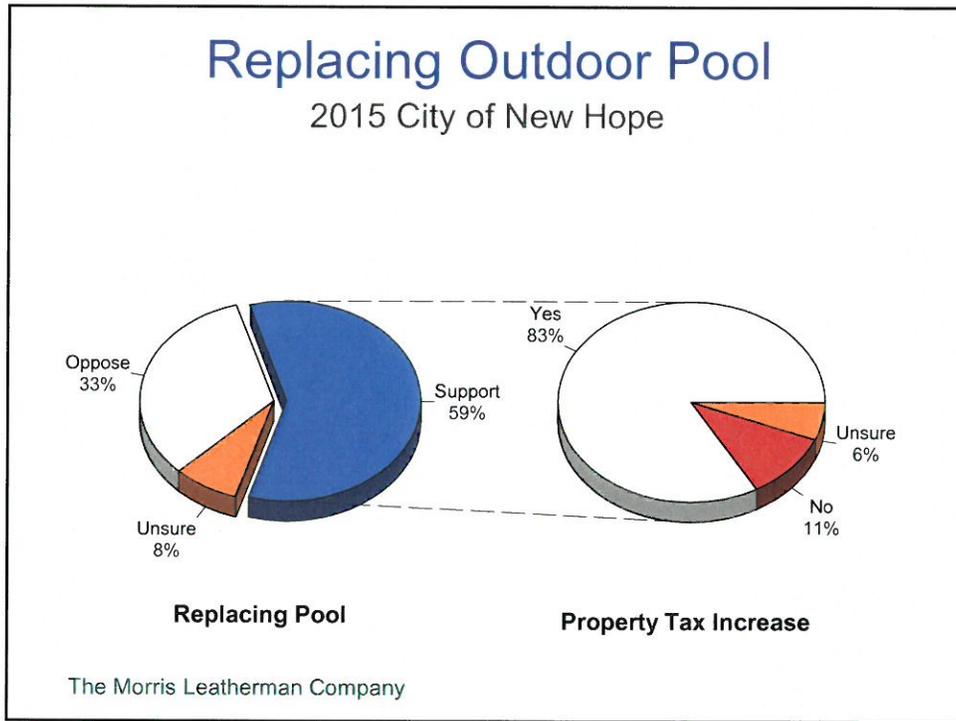
The Morris Leatherman Company

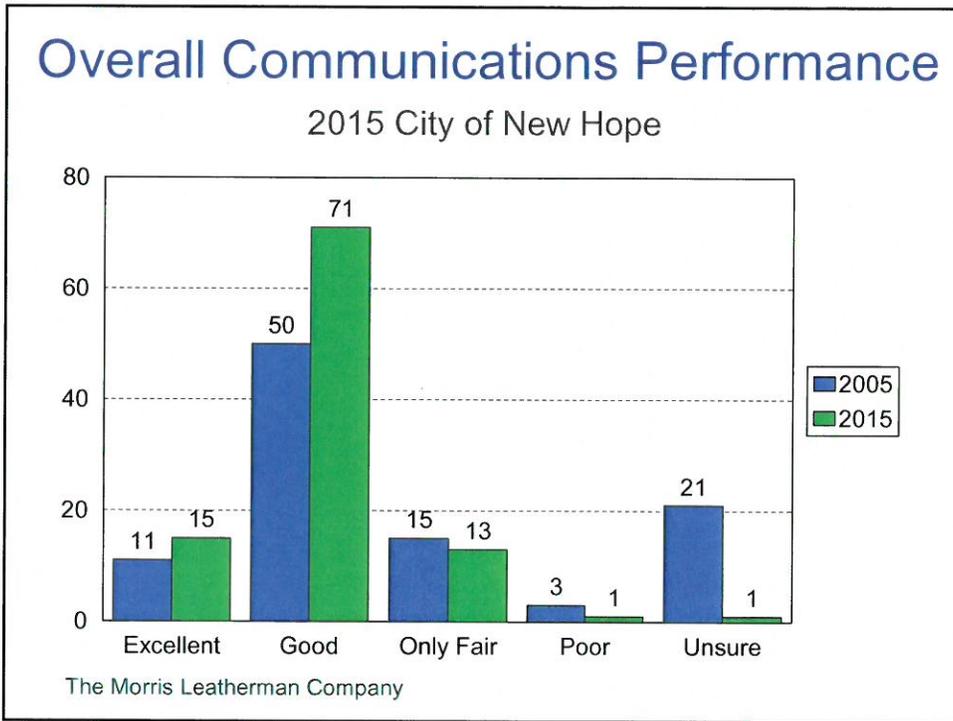
Rating of Park System Components

2015 City of New Hope



The Morris Leatherman Company





RESOLUTION NO. 16 - 62

Councilor Fischer offered the following resolution and moved its adoption:

WHEREAS, Benefits to the City of New Ulm for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of New Ulm has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE, BE IT RESOLVED, The City Council of New Ulm will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of New Ulm will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

The motion for the adoption of the foregoing resolution was duly seconded by Councilor Mack and, the roll being called, the following vote was recorded:

Voting Aye: Councilors Fischer, Mack, Schultz, Webster and President Schmitz.
Voting Nay: None.
Not Voting: None.

Whereupon said resolution was declared to have been duly adopted this 7th day of June 2016.



President of the City Council

Attest:



Finance Director

The above resolution approved June 7, 2016.



Mayor

State Report City Wide Totals

06/22/2016

Page 1 of 2

<i>Item</i>	<i>Description</i>	<i>Percent</i>	<i>Scale</i>	<i>Count</i>
1	Indicate the number of years you lived in New Ulm.	8.47%	1-9 Years	10
		21.19%	10-19 Years	25
		15.25%	20-29 Years	18
		15.25%	30-39 Years	18
		18.64%	40-49 Years	22
		14.41%	50-59 Years	17
		9.32%	60-69 Years	11
		5.08%	70-79 Years	6
2	How would you rate the overall appearance of the city?	4.20%	Fair	6
		16.78%	Satisfactory	24
		76.92%	Good	110
		27.97%	Excellent	40
3	How would you describe your overall feeling of police protection services in the city?	0.69%	Poor	1
		5.56%	Fair	8
		13.19%	Satisfactory	19
		54.86%	Good	79
		49.31%	Excellent	71
4	How would you rate the overall quality of fire protection services in the city?	0.70%	Fair	1
		9.09%	Satisfactory	13
		46.15%	Good	66
		67.13%	Excellent	96
5	How would you rate the overall condition of city streets?	5.56%	Poor	8
		13.89%	Fair	20
		50.00%	Satisfactory	72
		43.75%	Good	63
		11.11%	Excellent	16
6	How would you rate the overall quality of snowplowing on city streets?	5.59%	Poor	8
		11.19%	Fair	16
		30.77%	Satisfactory	44
		50.35%	Good	72
		26.57%	Excellent	38
7	How would you rate the dependability and overall quality of city sanitary sewer services?	1.41%	Fair	2
		19.01%	Satisfactory	27
		59.86%	Good	85
		44.37%	Excellent	63
8	How would you rate the dependability and overall quality of city water services?	8.39%	Fair	12
		18.88%	Satisfactory	27
		49.65%	Good	71
		48.25%	Excellent	69
9	How would you rate the dependability and overall quality of city gas services?	0.70%	Poor	1
		1.40%	Fair	2
		16.08%	Satisfactory	23
		52.45%	Good	75

State Report City Wide Totals

06/22/2016

Page 2 of 2

<i>Item</i>	<i>Description</i>	<i>Percent</i>	<i>Scale</i>	<i>Count</i>
9	How would you rate the dependability and overall quality of city gas services?	54.55%	Excellent	78
10	How would you rate the dependability and overall quality of city electricity services?	0.70%	Poor	1
		3.52%	Fair	5
		18.31%	Satisfactory	26
		52.82%	Good	75
		49.30%	Excellent	70
11	How would you rate the overall quality of city recreational programs and facilities?	1.40%	Poor	2
		5.59%	Fair	8
		18.18%	Satisfactory	26
		53.15%	Good	76
		46.85%	Excellent	67
12	How would you rate the library services in the city?	0.72%	Poor	1
		1.45%	Fair	2
		20.29%	Satisfactory	28
		48.55%	Good	67
		52.17%	Excellent	72
13	How would you rate the quality of licensing permitting and building inspection services in the city?	5.71%	Poor	8
		8.57%	Fair	12
		33.57%	Satisfactory	47
		47.14%	Good	66
		25.00%	Excellent	35
14	How would you rate the quality and programming of the Community Access Channel?	4.76%	Poor	6
		12.70%	Fair	16
		47.62%	Satisfactory	60
		42.86%	Good	54
		25.40%	Excellent	32
15	How would you rate the utility billing/finance department services in the city?	3.47%	Poor	5
		12.50%	Fair	18
		27.78%	Satisfactory	40
		44.44%	Good	64
		33.33%	Excellent	48
16	How would you rate the overall quality of services provided by the city?	0.71%	Poor	1
		4.96%	Fair	7
		22.70%	Satisfactory	32
		63.12%	Good	89
		31.91%	Excellent	45

PERFORMANCE MEASUREMENT PROGRAM CITY OF NEW ULM CITIZEN SURVEY



1. Please indicate the number of years you have lived in New Ulm	years
---	-------

For each item identified below, circle the number to the right that best fits your judgment of its quality. Use the scale to select the quality number.

Description/Identification of Survey Item	Scale				
	P o o r				E x c e l l e n t
2. How would you rate the overall appearance of the city?	1	2	3	4	5
3. How would you rate the overall feeling of police protection services in the city?	1	2	3	4	5
4. How would you rate the overall quality of fire protection services in the city?	1	2	3	4	5
5. How would you rate the overall condition of city streets ?	1	2	3	4	5
6. How would you rate the overall quality of snowplowing on city streets ?	1	2	3	4	5
7. How would you rate the dependability and overall quality of city sanitary sewer service ?	1	2	3	4	5
8. How would you rate the dependability and overall quality of the city water service ?	1	2	3	4	5
9. How would you rate the dependability and overall quality of the city gas service ?	1	2	3	4	5
10. How would you rate the dependability and overall quality of city electricity service ?	1	2	3	4	5
11. How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)	1	2	3	4	5
12. How would you rate the library services in the city?	1	2	3	4	5
13. How would you rate the quality of licensing, permitting and building inspection services in the city?	1	2	3	4	5
14. How would you rate the overall quality and programming of the Community Access Channel ?	1	2	3	4	5
15. How would you rate the utility billing/finance department services ?	1	2	3	4	5
16. How would you rate the overall quality of services provided by the city?	1	2	3	4	5

Comments: _____

Please use the enclosed self-addressed, postage paid envelope to return the survey to City Hall by
Monday, February 22, 2016

Thank you for your time and consideration in completing this survey

Councilmember LeTourneau introduced the following resolution and moved for its adoption:

RESOLUTION #16-06-107

RESOLUTION DECLARING THE CITY OR RAMSEY'S PARTICIPATION IN THE STATE COUNCIL ON LOCAL RESULTS AND INNOVATION -- PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, In 2010, the Minnesota Legislature created the Council on Local Results and Innovation; and

WHEREAS, The Council on Local Results and Innovation developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and

WHEREAS, Benefits to the City are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any City participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City of Ramsey has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF RAMSEY, ANOKA COUNTY, STATE OF MINNESOTA, as follows:

- 1) The City of Ramsey will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.
- 2) The City Council of Ramsey will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

The motion for the adoption of the foregoing resolution was duly seconded by Councilmember Kuzma and upon vote being taken thereon, the following voted in favor thereof:

Mayor Strommen
Councilmember LeTourneau
Councilmember Kuzma
Councilmember Johns
Councilmember Riley
Councilmember Shryock
Councilmember Williams

and the following voted against the same:

None

and the following abstained:

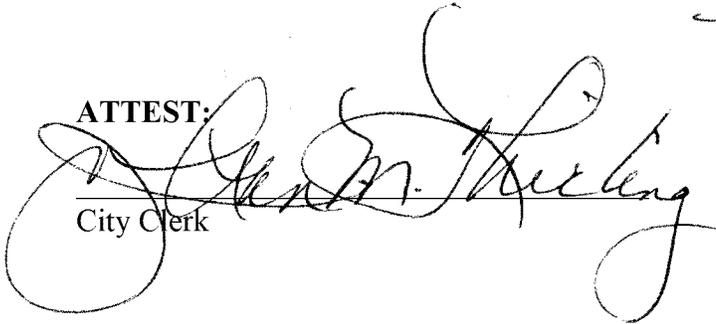
None

and the following were absent:

None

Whereupon said resolution was declared duly passed and adopted by the Ramsey City Council this the 14th day of June, 2016.


Mayor

ATTEST:

City Clerk

Ramsey: Standard Measures 2015

Category	Measure	2012	2013	2014	2015
General	1 Rating of the overall quality of services provided by your city	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	2 Percent change in the taxable property market value	-7.82%	-0.74%	12.76%	4.50%
	3 Citizens' rating of the overall appearance of the city	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	4 Nuisance code enforcement cases per 1,000 population	6.31	9.72	14.40	15.48
	5 Number of library visits per 1,000 population	NA	NA	NA	NA
	6 Bond rating	AA+	AA+	AA+	AA+
	7 Citizens' rating of city recreational programs and facilities	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	8 Accuracy of post election audit (% of ballots counted accurately)	100.00%	100.00%	100.00%	100.00%
Police	9 P I and II Crime Rates (per 1000)	22.20/26.30	17.3/25.43	15.01/27.16	1 year lag
	10 Part I and II Crime Clearance Rates (per 1000)	41.00%	51.00%	46.00%	1 year lag
	11 Citizens' rating of safety in their community (survey)	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	12 Average police response time (emergency calls)	8:36	No Data	No Data	4:33
Fire & EMS	13 Insurance industry rating of fire services	ISO 4/7	ISO 4/7	ISO 5/7	ISO 5/7
	14 Citizens' rating of the quality of fire protection services	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	15 Average fire response time	8:05	8:24	8:12	8:27
	16 Fire calls per 1,000 population	13.20	10.98	16.50	12.46
	17 Number of fires with loss resulting in investigation	29.00	34.00	27.00	16.00
	18 EMS calls per 1,000	2.50	4.56	4.70	5.55
	19 Emergency Medical Services average response time	0:34	0:26	6:85	6:51
Streets	20 Average city street pavement condition rating Paser Scale (1-10)	7.50	7.25	7.40	7.50
	21 Citizens' rating of the road conditions in their City	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	22 Expenditures for road rehabilitation per paved lane mile rehab. Does not include minor upkeed (pot holes, patching, etc.)	\$1,941.00	\$1,350.00	\$10,628.00	\$41,700.00
	23 Percentage of all jurisdiction lane miles rehabilitated in the yr	12.00%	8.00%	12.00%	9.00%
	24 Average hours to complete road system during snow event	8.00	8.90	7.61	8.20
	25 Citizens' rating of the quality of snowplowing on city streets	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
Water	26 Citizens' rating of water dependability and quality (survey)	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
	27 Operating cost per 1,000,000 gallons of water pumped/produced	\$895.00	\$1,080.48	\$1,010.91	\$992.00
Sanitary	28 Citizens' rating of the dependability and quality of city sanitary sewer service	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>	<i>Citizen Survey</i>
Sewer	29 Number of sewer blockages on city system per 100 connections	0	0	0	0

RESOLUTION NO. 2016 - 22

A RESOLUTION AFFIRMING THE CITY'S PARTICIPATION IN THE OFFICE OF THE STATE AUDITOR'S VOLUNTARY 2016 PERFORMANCE MEASUREMENT PROGRAM AND REPORTING RESULTS OF ADOPTED MEASURES

WHEREAS, the City of Rogers is a municipal corporation organized and existing under the laws of the State of Minnesota; and

WHEREAS, the 2010 State Legislature enacted legislation calling for the Council on Results and Innovation to establish a standard set of performance measures for cities; and

WHEREAS, such performance measures are intended to aid residents, taxpayers, and state and local elected officials in determining the efficacy of cities in providing services; and

WHEREAS, the Rogers City Council has established the performance measurements listed below and is soliciting, through the Office of the State Auditor, voluntary participation in the 2011 effort; and

WHEREAS, in addition to the results generated from participation, benefits to participating cities include remuneration of \$0.14 per capita; and

WHEREAS, the City of Rogers has fully participated in the 2015 program by adopting performance measures, surveying residents to achieve citizen ratings on those adopted measures and reported the results of the 2015 survey through the City's official website first in December 2015.

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Rogers, that the City does hereby affirm its intention to participate in the Office of the State Auditor's Voluntary 2016 Performance Measurement Program by continuing with the following performance measures first adopted in 2011:

General Services

1. Rating of the overall quality of services provided by the City
2. Percentage change in the City's taxable market value
3. Citizen rating of the overall appearance of the City

Police Services

4. Citizen rating of safety in the community

Fire Services

5. Citizen rating of fire protection services

Streets

6. Citizen rating of road condition on City streets
7. Citizen rating of quality of snowplowing on City streets

Water

8. Citizen rating of the dependability and quality of City water supply

Sanitary Sewer

9. Citizen rating of the dependability and quality of City sanitary sewer service

Parks and Recreation

10. Citizen rating of the quality of City recreational programs and facilities

BE IT FURTHER RESOLVED that the City of Rogers will conduct the performance measurement program by soliciting citizen ratings through a 2016 survey and will report the results of said survey to residents via the City's official website by December 31, 2016.

Moved by Councilmember Eiden, seconded by Councilmember Hall

The following voted in favor of said resolution: Eiden, Gorecki, Hall, Ihli, Jakel

The following voted against said resolution: None

The following abstained: None

Whereupon said resolution was declared duly passed and adopted, and was signed by the Mayor, and attested by the Clerk dated this 26th day of April, 2016.



Rick Ihli, Mayor

ATTEST:

Stacy Scharber
Stacy Scharber, City Clerk

	% Increase in Taxable Mkt Value	How would you rate the overall appearance of the city?	How would you describe your overall feeling of safety in the city?	How would you rate the overall quality of fire protection services in the city?	How would you rate the overall condition of city streets?	How would you rate the overall quality of snowplowing on city streets?	How would you rate the dependability and overall quality of city sanitary sewer service?	How would you rate the dependability and overall quality of the city water supply?	How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)	How would you rate the overall quality of services provided by the city?
% Increase in Mkt Value	7.83%									
Tally										
Excellent/Very Safe		10	63	42	9	18	39	33	19	18
Good/Somewhat Safe		60	34	38	63	57	44	39	40	59
Fair/Somewhat Unsafe		28	2	3	25	22	4	12	24	20
Poor/Very Unsafe		2	2	0	4	3	1	2	14	2
Don't know		1	0	18	0	1	13	15	4	2
Percentage										
Excellent/Very Safe		9.9%	62.4%	41.6%	8.9%	17.8%	38.6%	32.7%	18.8%	17.8%
Good/Somewhat Safe		59.4%	33.7%	37.6%	62.4%	56.4%	43.6%	38.6%	39.6%	58.4%
Fair/Somewhat Unsafe		27.7%	2.0%	3.0%	24.8%	21.8%	4.0%	11.9%	23.8%	19.8%
Poor/Very Unsafe		2.0%	2.0%	0.0%	4.0%	3.0%	1.0%	2.0%	13.9%	2.0%
Don't know		1.0%	0.0%	17.8%	0.0%	1.0%	12.9%	14.9%	4.0%	2.0%
Excellent or Good			96.0%	79.2%	71.3%	74.3%	82.2%	71.3%	58.4%	76.2%

RESOLUTION NO. 2016-06- 86

**RESOLUTION OF THE CITY OF ST. CLOUD, MINNESOTA
DECLARING THAT THE CITY WILL ADOPT THE PERFORMANCE
MEASURES DEVELOPED BY THE STATE OF MINNESOTA FOR 2016
RESULTS**

WHEREAS, pursuant to 2010 Minnesota Laws Chapter 389, Article 2, Sections 1 and 2, established a Council on Local Results and Innovation to establish a standard set of performance measures for cities that will aid residents, taxpayers and state and local elected officials in determining the efficacy of cities in providing services and measure residents opinion of those services; and

WHEREAS, the State of Minnesota passed into law Section 6.91, Local Performance Measurement and Reporting for Counties and Cities, and;

WHEREAS, the ten performance benchmarks developed by the Council on Local Results and Innovation must be incorporated into the City's 2016 results and reported to the State Auditor prior to the end of 2017, and

WHEREAS, the benefits for participating in the performance measurement program with the State is a reimbursement of \$0.14 per capita (\$9,380 for St. Cloud) and an exemption from any levy limits for taxes payable in the following year if levy limits are in place, and

WHEREAS, City Administration is in support of participating in the performance measurement program and has the ability to comply with the requirements and can generate the data outlined in the performance measures included in the Council on Local Results and Innovation; and

WHEREAS, the City Council must approve a resolution that declares that the City has adopted the corresponding performance measures for 2016;

NOW, THEREFORE, BE IT RESOLVED, that the City of St. Cloud will adopt the performance measures developed by the State of Minnesota for 2016 results.

Adopted this 20th day of June 2016.

City of St. Cloud Model Performance Measures for Cities

The following are the recommended model measures of performance outcomes for cities, with alternatives provided in some cases. Key output measures are also suggested for consideration by local city officials.

General:

1. *Percent change in the taxable market value.*

<u>2014</u>	<u>2015</u>	<u>Change</u>
\$3,575,847,600	\$3,644,792,500	1.93%

2. *Number of Library visits per 1,000 population.*

7,822/1,000 population (519,324/66,389)

3. *Bond rating.*

AA+ by Standard & Poors Rating Services

Police Services:

4. *Part I and II Crime Rate.*

<u>Part 1</u>	<u>Part 2</u>
3,519	3,879

5. *Part I and II Crime Clearance Rates.*

<u>Part 1</u>	<u>Part 2</u>
33.3%	64.6

Fire Services:

6. *Insurance industry rating of fire service.*

3

7. *Fire response time (Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire).*

4.08 Minutes

8. *Fire calls per 1,000 population.*

2.13

9. *Number of fires with loss resulting in investigation.*

34

10. *EMS calls per 1,000 population.*

30.1

Streets:

11. *Average City street pavement condition rating.*

65.60 on the pavement condition index PCI.

Water:

Output Measure:

12. *Operating cost per 1,000,000 gallons of water pumped/produced (centrally-provided system).*

\$1,189

Sanitary Sewer:

Output Measure:

13. *Number of sewer blockages on City system per 100 connections (centrally provided system).*

15 Blockages / ratio is .085

Resolution 2016-009
Accepting St. Joseph's
Performance Measures Survey Results

Whereas, pursuant to Minnesota Statute 6.91 the St. Joseph City Council has adopted performance and output measures recommended by the State of Minnesota's Council on Local Results and Innovation and desires to continue with recommended performance measure guidelines and practices.

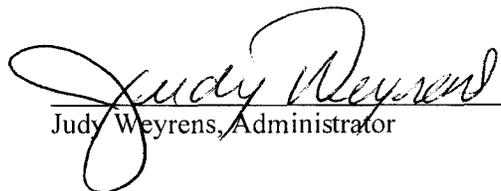
Now therefore be it resolved, the St. Joseph City Council adopted the following performance measures initiatives:

1. That the City has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation.
2. That the City has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.
3. That the City will report the results of the 10 adopted measures to its residents before the end of 2016 on the City's Website.
4. That the City has surveyed its residents on the services included in the performance benchmarks and intends to periodically (at least biennially) repeat the survey of its residents to gauge changes in the performance benchmarks.
5. That the City accepting the results of the performance measures survey conducted in 2016.

Adopted this 18th day of April, 2016.



Rick Schultz, Mayor



Judy Weyrens, Administrator

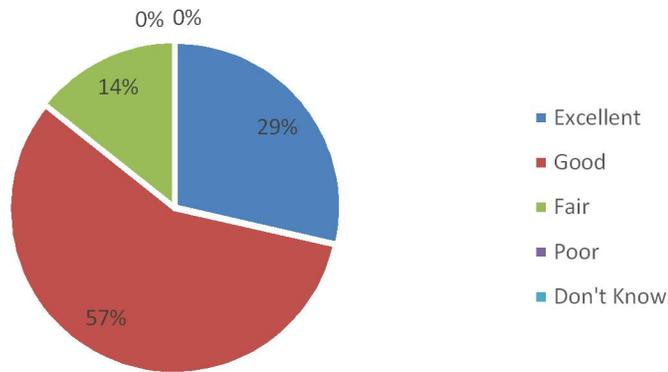
City of St. Joseph
Performance Measurement Survey Results - Charts
April 18, 2016

How many years have you lived in this city?

Years in City	Total Respondents	Number of Years in City Individual Responses
00-05 years	2	2{13}, 5{1}
06-10 years	3	7{1}, 8{1}, 10{1}
11-15 years	2	11{2}
16-20 years	2	16{1}, 17{1}
21-30 years	3	22{1}, 23{1}, 24{1}
31-40 years	0	
>40 years	2	45{1}, 60{1}

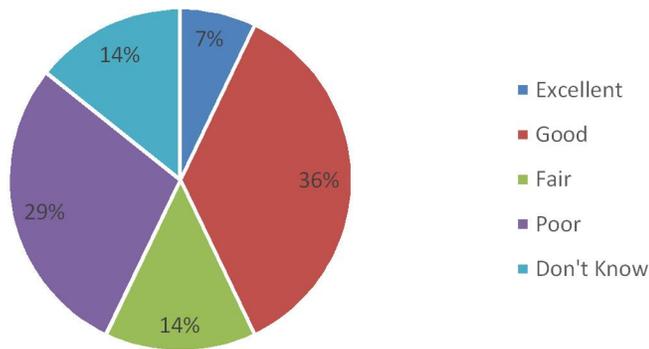
How would you rate the overall appearance of the city?

Overall appearance of city



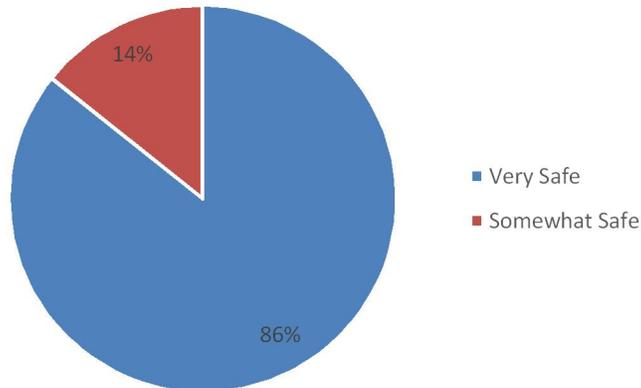
How would you rate the fiscal management and health of the city?

Fiscal health



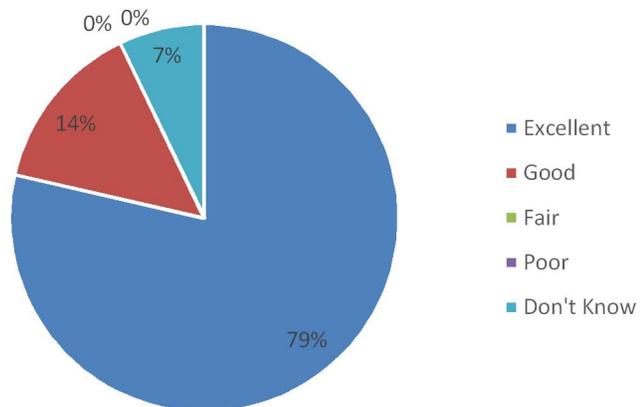
How would you describe your overall feeling of safety in the city?

Police services

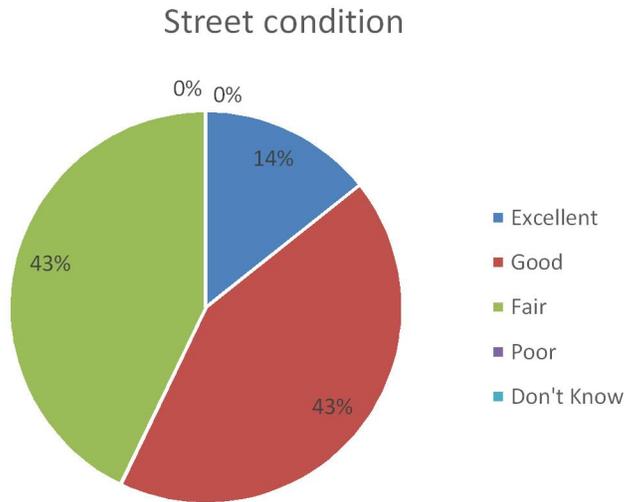


How would you rate the overall quality of fire protection services in the city?

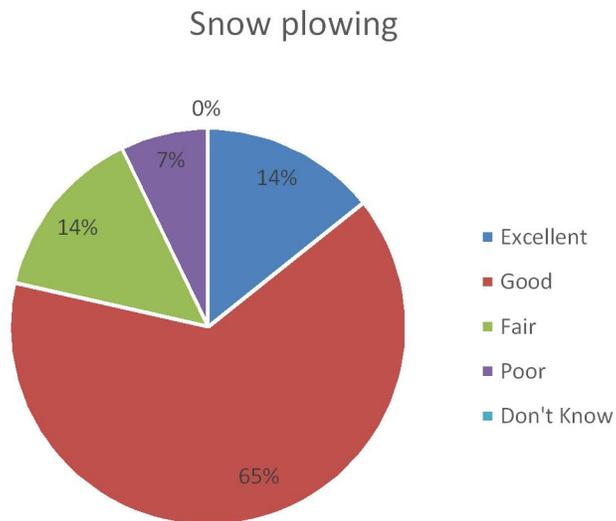
Fire protection



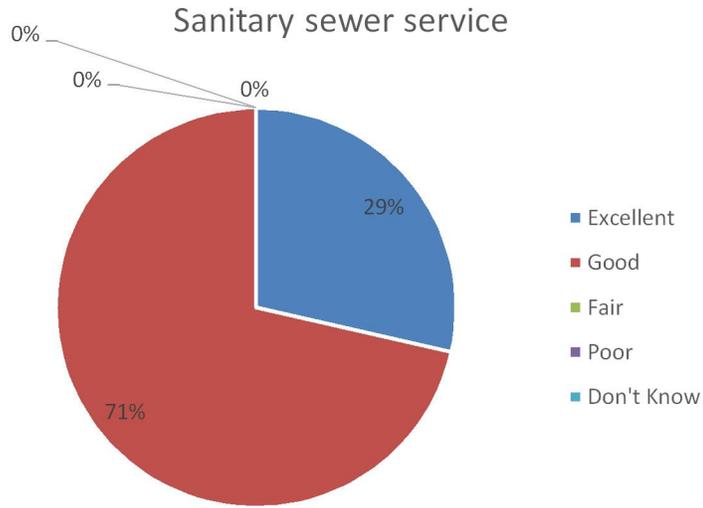
How would you rate the overall condition of city streets?



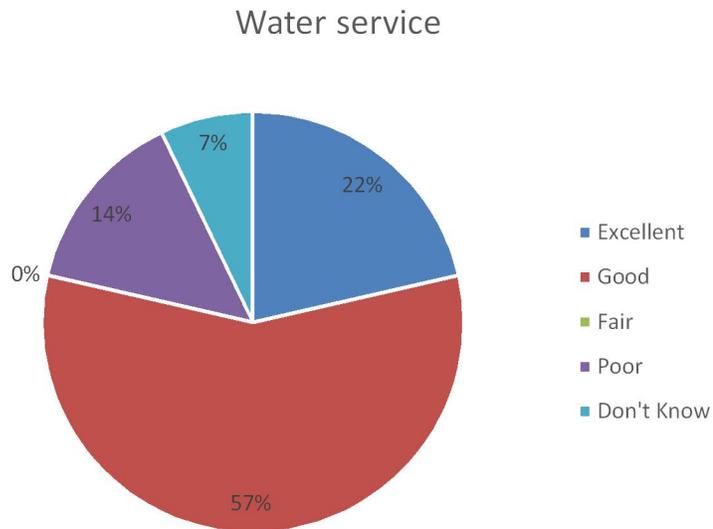
How would you rate the overall quality of snowplowing on city streets?



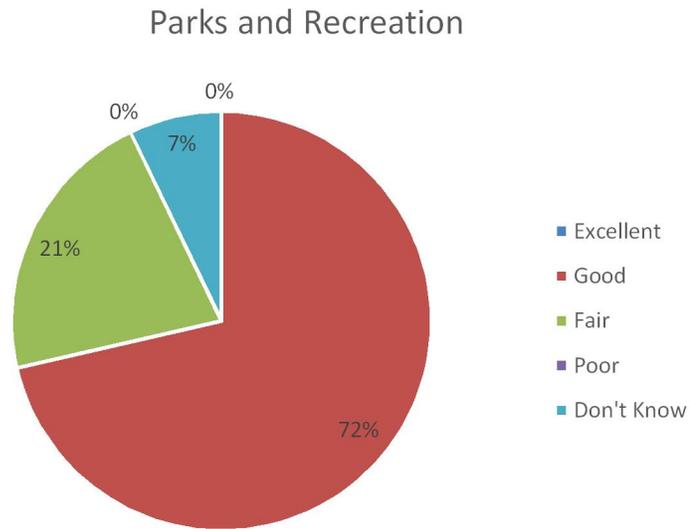
How would you rate the dependability and overall quality of city sanitary sewer service?



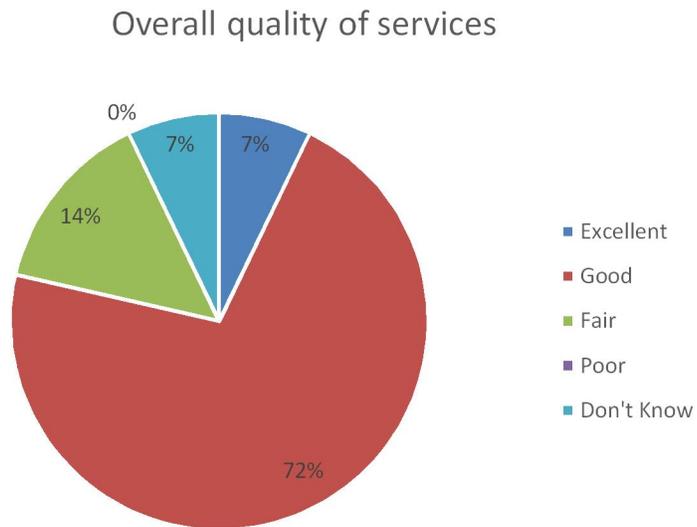
How would you rate the dependability and overall quality of the city water supply?



How would you rate the overall quality of city recreational programs and facilities (e.g. parks, trails, park facilities, etc.)?



How would you rate the overall quality of services provided by the city?



14 respondents

City of St. Joseph

Performance Measurement Survey Results - Comments

April 18, 2016

The following comments were received from survey respondents.

Streets/Plowing Services Comments:

- * Some roads could use repair, also more roads should be constructed connecting the west side of town with the north (area by county road 75 with the elementary school) to not have to drive through town when going that way.
- * We don't need "Field Street". Fix our existing roads instead.

Utility Services Comments:

- * Our water smells like chlorine bad.

Parks and Recreation Comments:

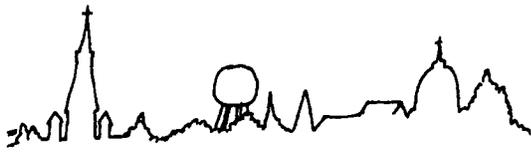
- * Need a bathroom at Klinefelter Park.

Other City Services Comments:

- * I think our website is not good.
- * I would like to see more information on the city website. Look at City of St. Cloud, they have everything. Maybe even connect with businesses looking for help. You can't even look up past council meetings.

General Comments:

- * City fees are too high because we have no commercial or industrial properties to help carry the tax burden. Treat big companies nicely to get them to invest in St. Joseph instead of going to other cities because we are so stubborn about meeting the city expectations or we don't need you here.
- * The city council seems to forget the limited financial capacity of its constituents. This past couple of years we have built a new water plant, and tower and spent time and money on the planning of a huge water park when many were looking for a splash pad. They also purchased the old Kennedy Elementary for a senior center, and finally we are building a new Government Center. The city personnel do a good job maintaining the city, but the council needs to be concerned about the payments necessary to complete and manage these projects.
- * The taxes are high because too much money is being spent...just my opinion.
- * I would question the priorities of the city council. I do not understand why we are considering things like waterparks instead of more important issues.
- * Please Do Not use assessments for maintenance and repair items ever. (Budget items) Special assessments are one of the ways a local government may collect money to pay for local improvements. Since when are repairs and maintenance an "Improvement"? This is a below the belt government tactic to get things done!



www.cityofstjoseph.com

CITY OF ST. JOSEPH

Administrator
Judy Weyrens

July 27, 2016

Office of the State Auditor
Performance Measurement Program

VIA: EMAIL

Mayor
Rick Schultz

RE: 2015 CITY OF ST. JOSEPH PERFORMANCE MEASURE PROGRAM

Councilors
Matt Killam
Bob Loso
Renee Symanietz
Dale Wick

To Whom It May Concern:

The following performance measurement should be added to the performance measures submitted for the year 2015 for the City of St. Joseph:

Taxable Market Value Increase

Assessment Year 2014 [Pay 2015]	\$3,233,970
Assessment Year 2015 [Pay 2016]	\$3,342,661 (3.36% increase)

If you have any questions please call me at 363-7201.

Sincerely,

Lori Bartlett
Finance Director

**CITY OF ST. MICHAEL
RESOLUTION NO. 06-28-16-04**

A RESOLUTION REPORTING MODEL PERFORMANCE MEASURES FOR 2016

WHEREAS, benefits to the City of St. Michael's participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, the City Council of St. Michael has adopted and implemented at least ten of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

WHEREAS, the City is responsible for implementing the performance measures, surveying its residents, and reporting on the results to the Office of State Auditor by July 1 of each year; and

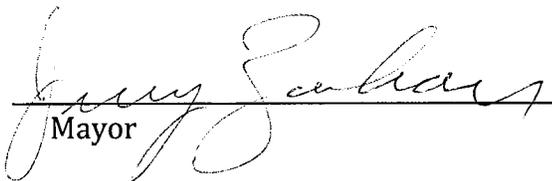
WHEREAS, the City conducted a survey and reported the results by July 1, 2016,

NOW THEREFORE, BE IT RESOLVED, that the City Council of the City of St. Michael hereby acknowledges the survey results as found in Exhibit A and directs staff to send the results to the State Auditor and post the results on the City website for public review for the remainder of 2016 and,

BE IT FURTHER RESOLVED that the City Council hereby reaffirms the performance measurement system as found in Exhibit A.

Adopted by the St. Michael City Council this 28th day of June 2016.

CITY OF ST. MICHAEL, MINNESOTA

By: 
Mayor

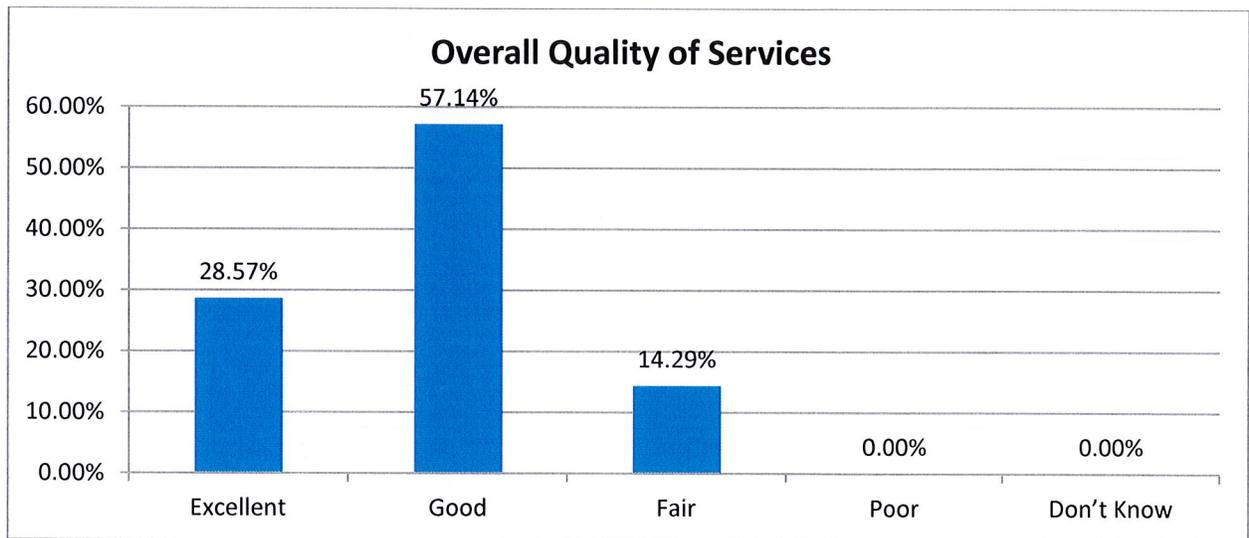
ATTEST:

By: 
City Clerk



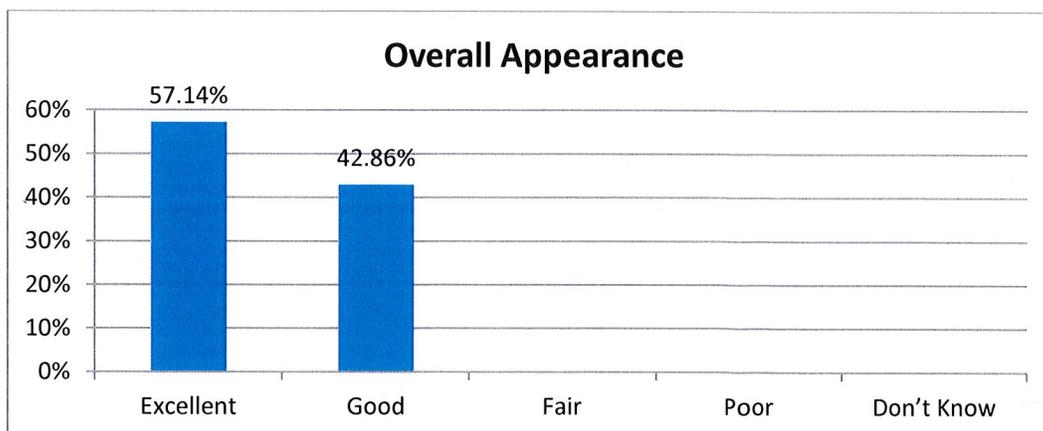
2016 Performance Measures Survey Results

1. How would you rate the overall quality of services provided by St. Michael?

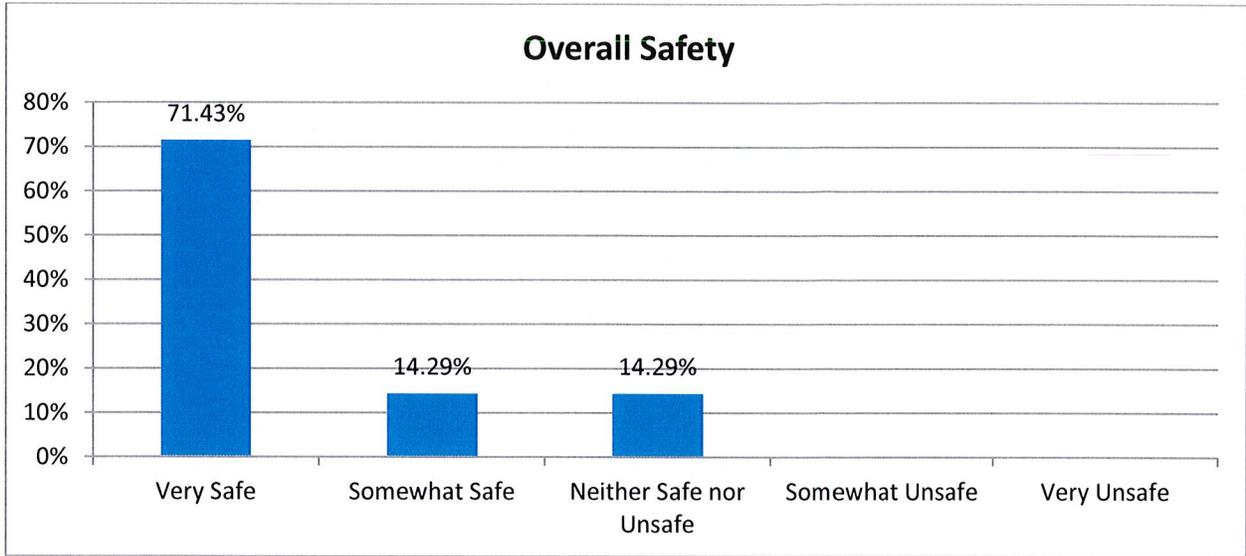


2. The City's taxable property market value increased 6.1% from 2015 to 2016, while Wright County's increased 5.1% during the same period.

3. How would you rate the overall appearance of St. Michael?

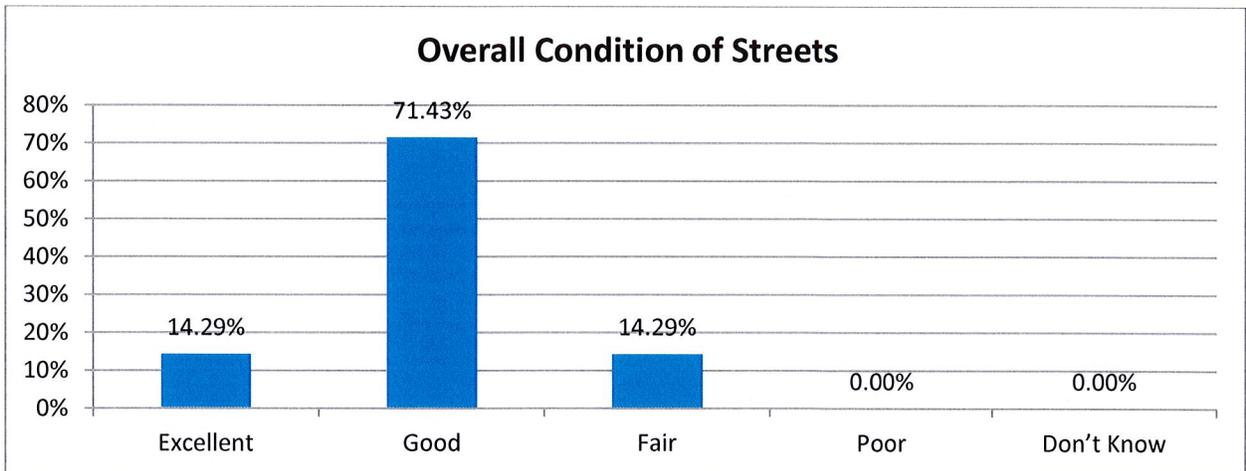


4. How would you rate the overall feeling of safety in St. Michael



5. The City's ISO Rating is 5 (urban) and 9 (rural).

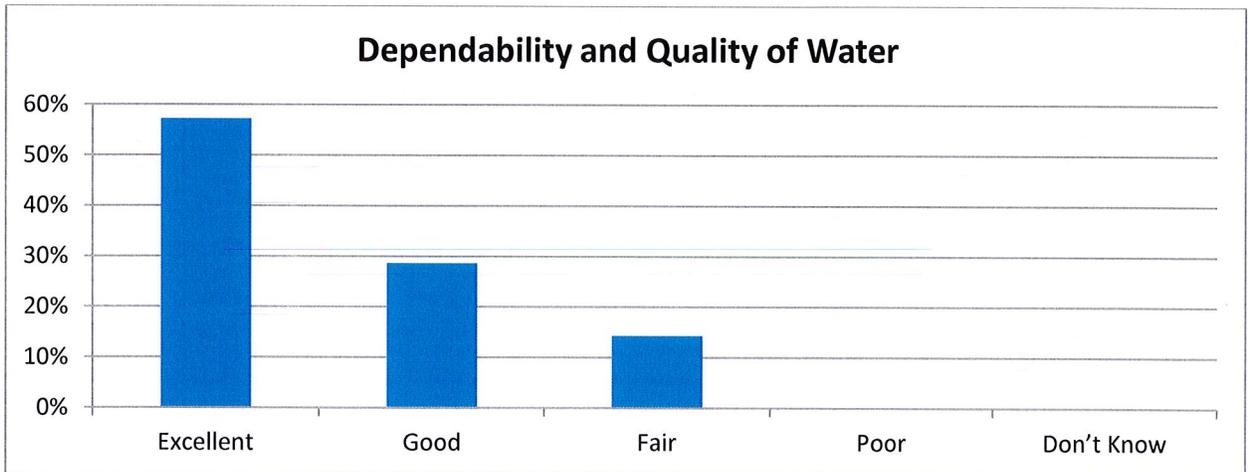
6. How would you rate the overall condition of the streets?



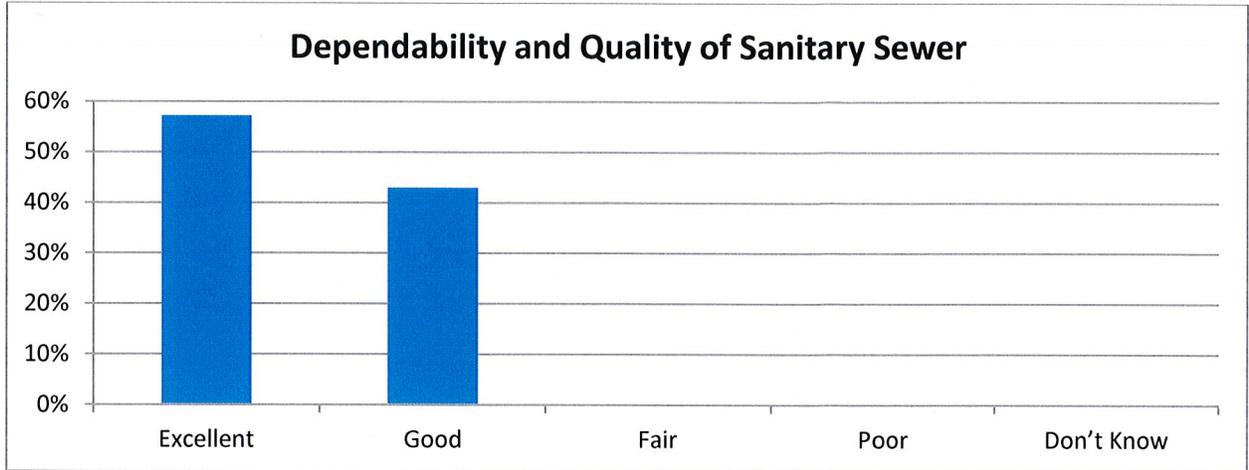
7. How would you rate the overall quality of snowplowing on City streets?



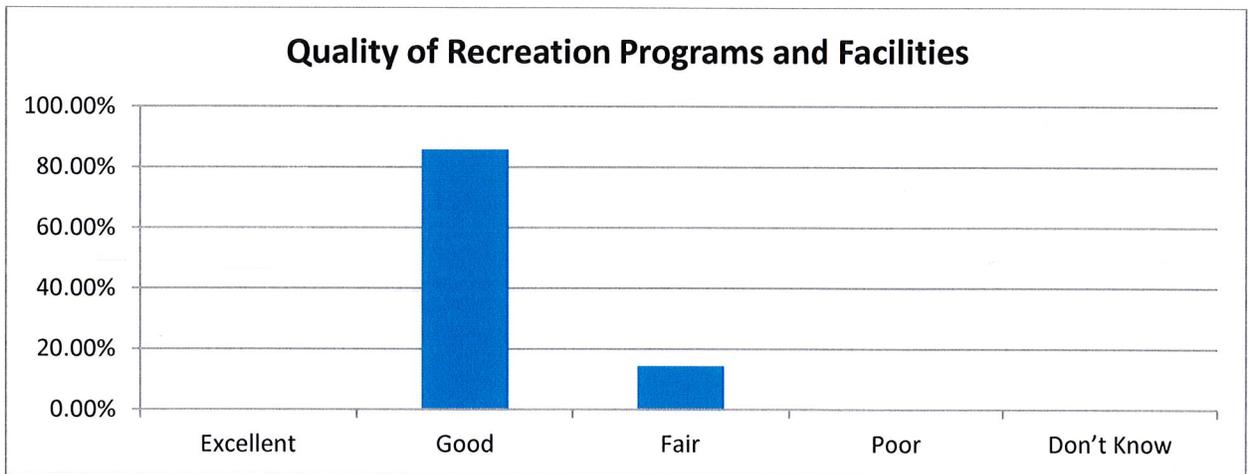
8. How would you rate the dependability and overall quality of the City water supply?



9. How would you rate the dependability and quality of City sanitary sewer?



10. How would you rate the quality of recreational programs and facilities in St. Michael?



Performance Measurement System as Adopted by St. Michael City Council

The City of St. Michael will strive to meet the following performance measures:

1. To provide an **Overall Quality of Services** in which at least 65% or more of its residents rate as Excellent or Good.
2. To maintain a **Taxable Market Value** at an equal or better rate than Wright County as a whole.
3. To have at least 65% or more of its residents rate the **Overall Appearance** of the community as Excellent or Good.
4. To have at least 80% or more of its residents rate the **Overall Safety** of the community as Very Safe or Somewhat Safe.
5. To maintain or improve the City's **ISO Rating** (Fire Safety) as a 5-9.
6. To have at least 65% or more of residents rate the **Overall Condition of City Streets** as Excellent or Good.
7. To have at least 65% or more of residents rate the **Overall Quality of Snowplowing** on City streets as Excellent or Good.
8. To have at least 65% or more of residents rate the **Dependability and Quality of the City Water Supply** as Excellent or Good.
9. To have at least 65% or more of residents rate the **Dependability and Quality of City Sanitary Sewer** as Excellent or Good.
10. To have at least 65% or more of residents rate the **Quality of Recreational Programs and Facilities** as Excellent or Good.

RESOLUTION NO. 34- 2016

Councilmember Lynch introduced the following resolution and moved for its adoption:

WHEREAS, Benefits to the City of Sartell for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Sartell has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Sartell will continue to report the results of the performance measures to its citizenry by the end of the year through posting on the city's website, and/or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of Sartell will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

The foregoing resolution was duly seconded by Councilmember Hennes, upon a vote being taken thereon, the following members voted in favor thereof: Mayor Nicoll Council members Braig-Lindstrom, Hennes, Lynch, the following members voted against: None; the following members abstained: None; the following members were absent: Council member Peterson

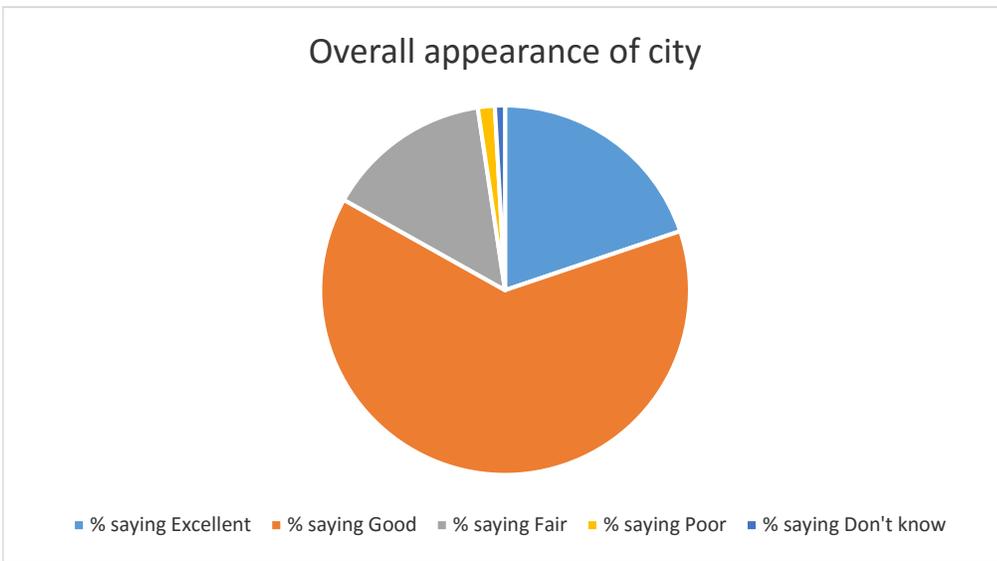
WHEREUPON, said resolution was declared duly passed and adopted this 13th day of June, 2016.


MAYOR

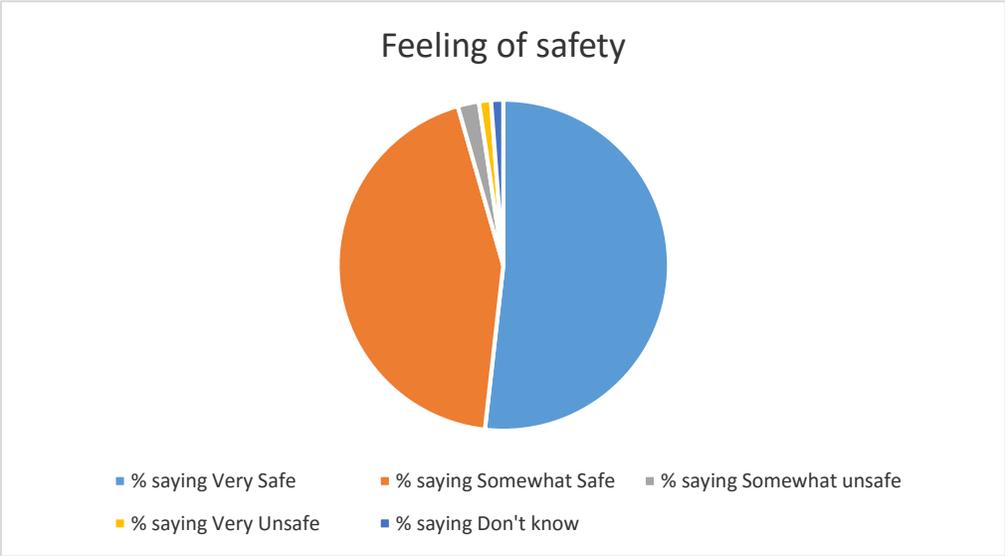

CITY ADMINISTRATOR

SEAL

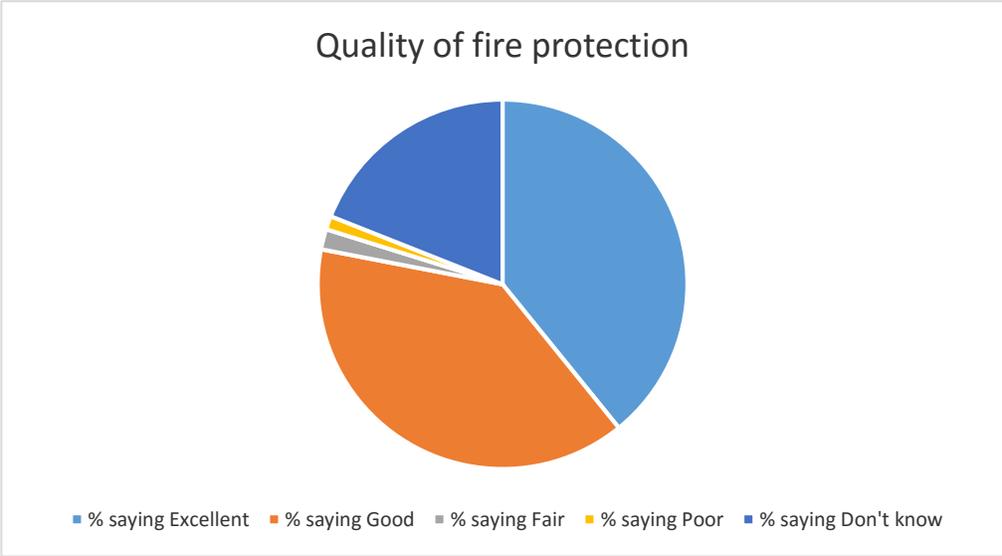
How would you rate the overall appearance of the city?	
# saying Excellent	67
# saying Good	214
# saying Fair	49
# saying Poor	5
# saying Don't know	3
Total Responses	338
% saying Excellent	20%
% saying Good	63%
% saying Fair	14%
% saying Poor	1%
% saying Don't know	1%



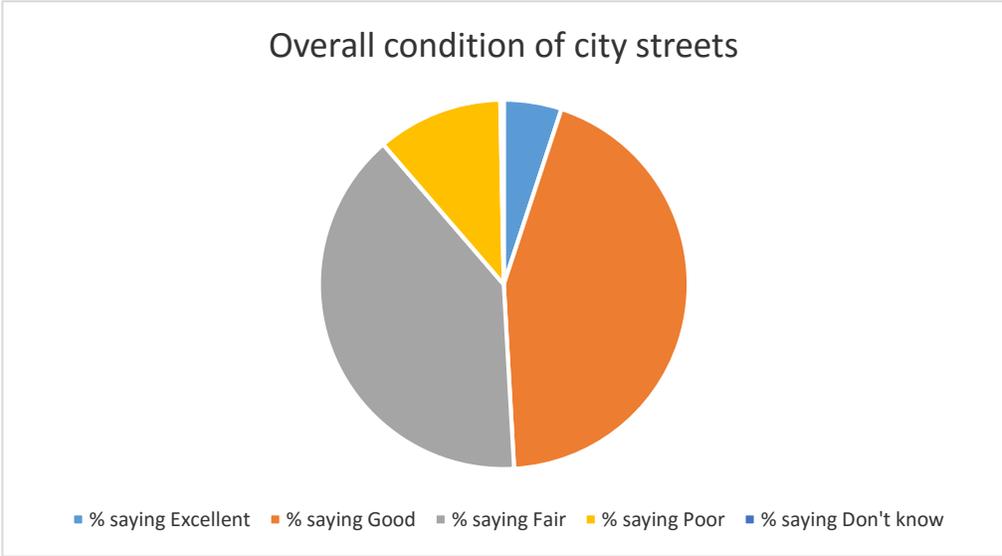
	How would you describe your overall feeling of safety in the city?
# saying Very Safe	175
# saying Somewhat Safe	148
# saying Somewhat unsafe	7
# saying Very Unsafe	4
# saying Don't know	4
Total Responses	338
% saying Very Safe	52%
% saying Somewhat Safe	44%
% saying Somewhat unsafe	2%
% saying Very Unsafe	1%
% saying Don't know	1%



	How would you rate the overall quality of fire protection services in the city?
# saying Excellent	132
# saying Good	131
# saying Fair	6
# saying Poor	4
# saying Don't know	64
Total Responses	337
% saying Excellent	39%
% saying Good	39%
% saying Fair	2%
% saying Poor	1%
% saying Don't know	19%

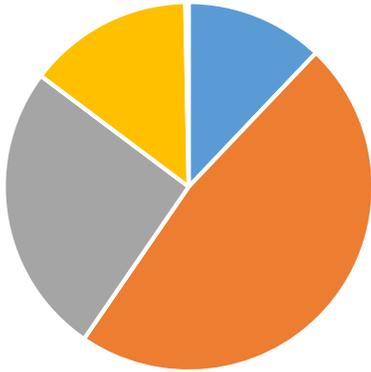


	How would you rate the overall condition of city streets?
# saying Excellent	17
# saying Good	148
# saying Fair	133
# saying Poor	37
# saying Don't know	1
Total Responses	336
% saying Excellent	5%
% saying Good	44%
% saying Fair	40%
% saying Poor	11%
% saying Don't know	0%



	How would you rate the overall quality of snowplowing on city streets?
# saying Excellent	41
# saying Good	161
# saying Fair	87
# saying Poor	49
# saying Don't know	1
Total Responses	339
% saying Excellent	12%
% saying Good	47%
% saying Fair	26%
% saying Poor	14%
% saying Don't know	0%

Overall quality of snowplowing



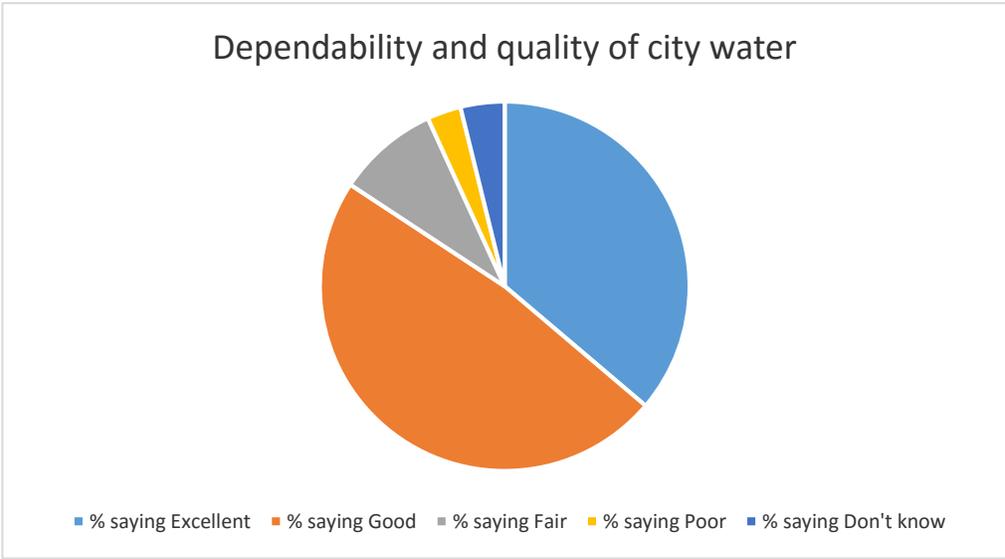
■ % saying Excellent ■ % saying Good ■ % saying Fair ■ % saying Poor ■ % saying Don't know

	How would you rate the dependability and overall quality of city sanitary sewer service?
# saying Excellent	128
# saying Good	165
# saying Fair	13
# saying Poor	4
# saying Don't know	28
Total Responses	338
% saying Excellent	38%
% saying Good	49%
% saying Fair	4%
% saying Poor	1%
% saying Don't know	8%

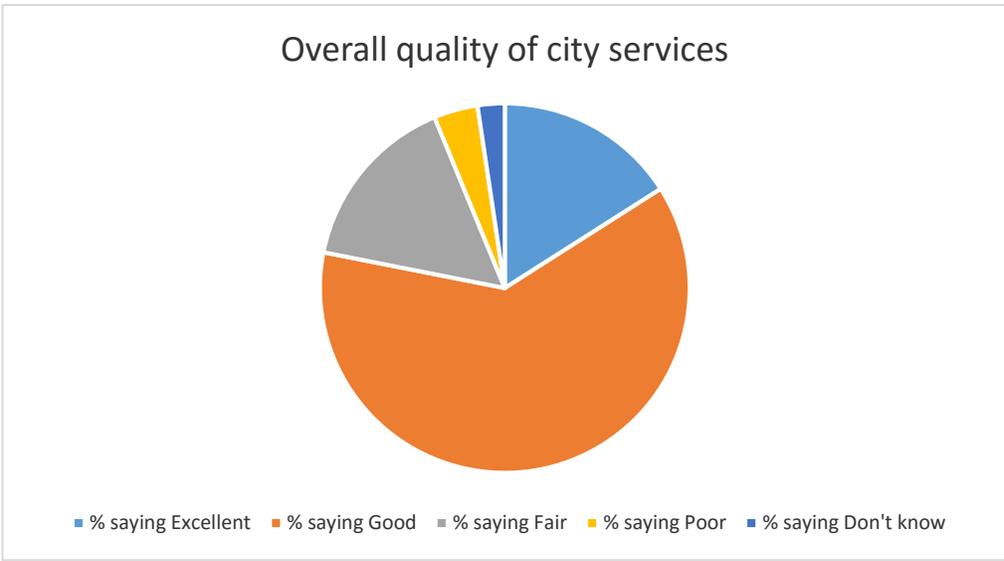
Dependability and quality of city sewer



	How would you rate the dependability and overall quality of the city water supply?
# saying Excellent	122
# saying Good	162
# saying Fair	30
# saying Poor	10
# saying Don't know	13
Total Responses	337
% saying Excellent	36%
% saying Good	48%
% saying Fair	9%
% saying Poor	3%
% saying Don't know	4%

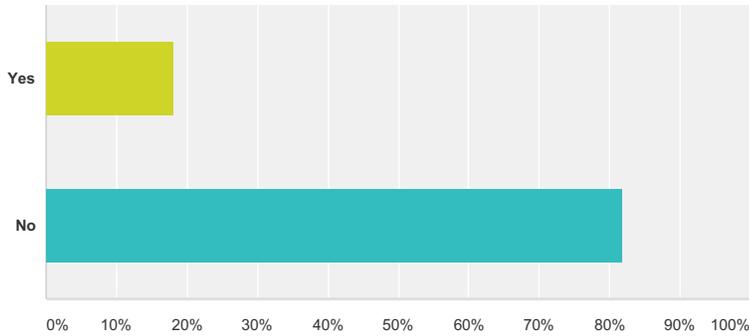


	How would you rate the overall quality of services provided by the city?
# saying Excellent	54
# saying Good	210
# saying Fair	53
# saying Poor	13
# saying Don't know	8
Total Responses	338
% saying Excellent	16%
% saying Good	62%
% saying Fair	16%
% saying Poor	4%
% saying Don't know	2%



Q1 Do you live within Neighborhood 4 as seen in the map below (You do not have to live within Neighborhood 4 to take the survey)?

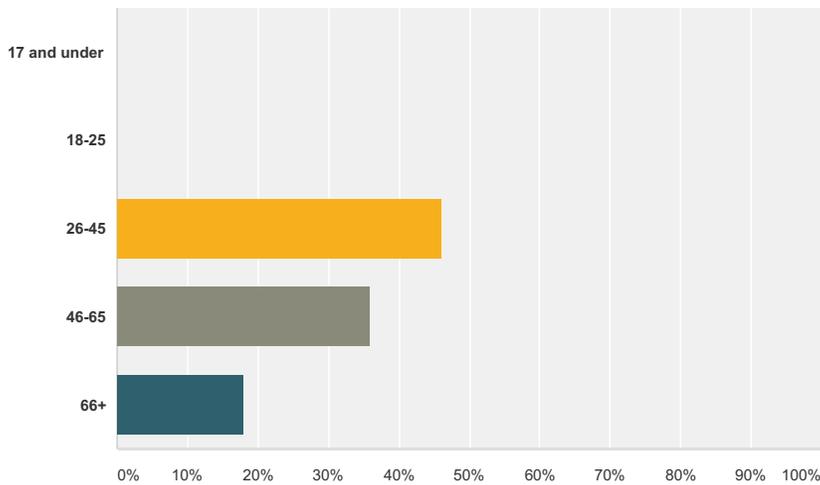
Answered: 77 Skipped: 2



Answer Choices	Responses	Count
Yes	18.18%	14
No	81.82%	63
Total		77

Q2 What age group are you in?

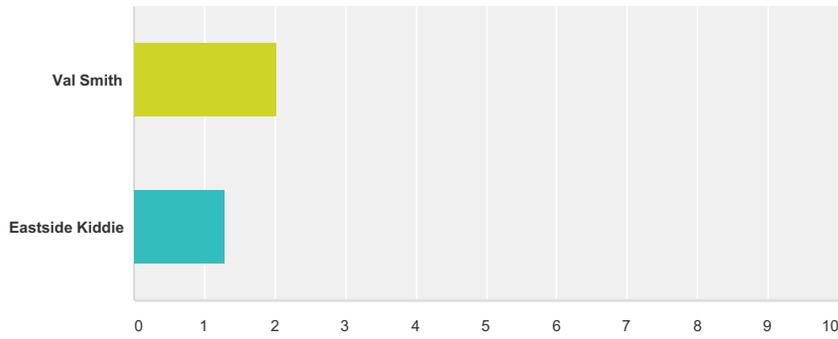
Answered: 78 Skipped: 1



Answer Choices	Responses	Count
17 and under	0.00%	0
18-25	0.00%	0
26-45	46.15%	36
46-65	35.90%	28
66+	17.95%	14
Total		78

Q3 How often do you visit the following parks?

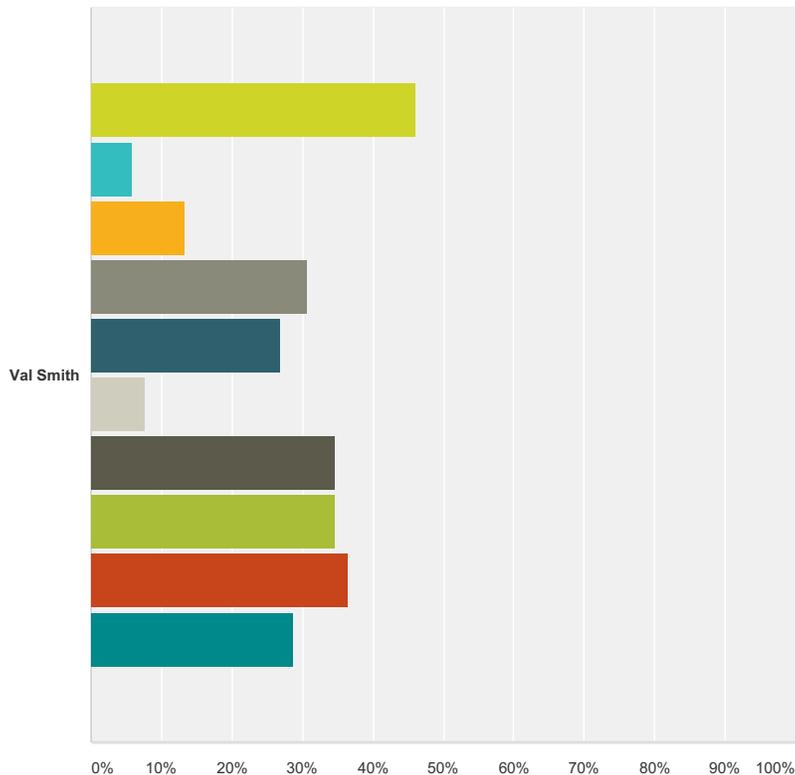
Answered: 78 Skipped: 1



	Never	Few times during the year	Once a month	More than once a month	Weekly	Total	Weighted Average
Val Smith	33.33% 26	53.85% 42	1.28% 1	0.00% 0	11.54% 9	78	2.03
Eastside Kiddie	76.71% 56	20.55% 15	1.37% 1	0.00% 0	1.37% 1	73	1.29

Q4 What are some reasons that bring you to Val Smith park and which amenities do you use? Please mark all that apply.

Answered: 52 Skipped: 27



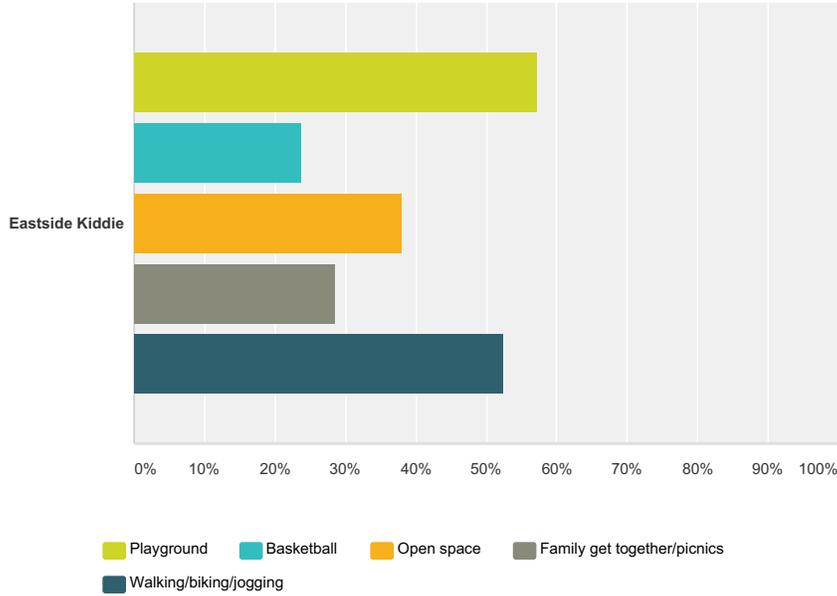
- Playground
- Horseshoes
- Basketball
- Ice skating/hockey
- Trails
- Volleyball
- Park Shelter
- Baseball/softball
- Family get together/picnics
- walking/biking/jogging

Playground	Horseshoes	Basketball	Ice skating/hockey	Trails	Volleyball	Park Shelter	Baseball/softball	Family get together/picnics	walking/biking/jogging	Total Respondents
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Val Smith	46.15% 24	5.77% 3	13.46% 7	30.77% 16	26.92% 14	7.69% 4	34.62% 18	34.62% 18	36.54% 19	28.85% 15	52
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Q5 What are some reasons that bring you to Eastside Kiddie park and which amenities do you use? Please mark all that apply.

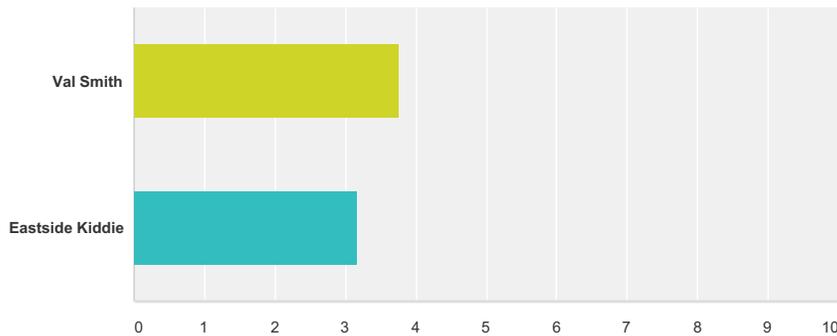
Answered: 21 Skipped: 58



	Playground	Basketball	Open space	Family get together/picnics	Walking/biking/jogging	Total Respondents
Eastside Kiddie	57.14% 12	23.81% 5	38.10% 8	28.57% 6	52.38% 11	21

Q6 Please rate your happiness with the amenities offered at each park (1 being very unhappy and 5 being very happy)

Answered: 56 Skipped: 23

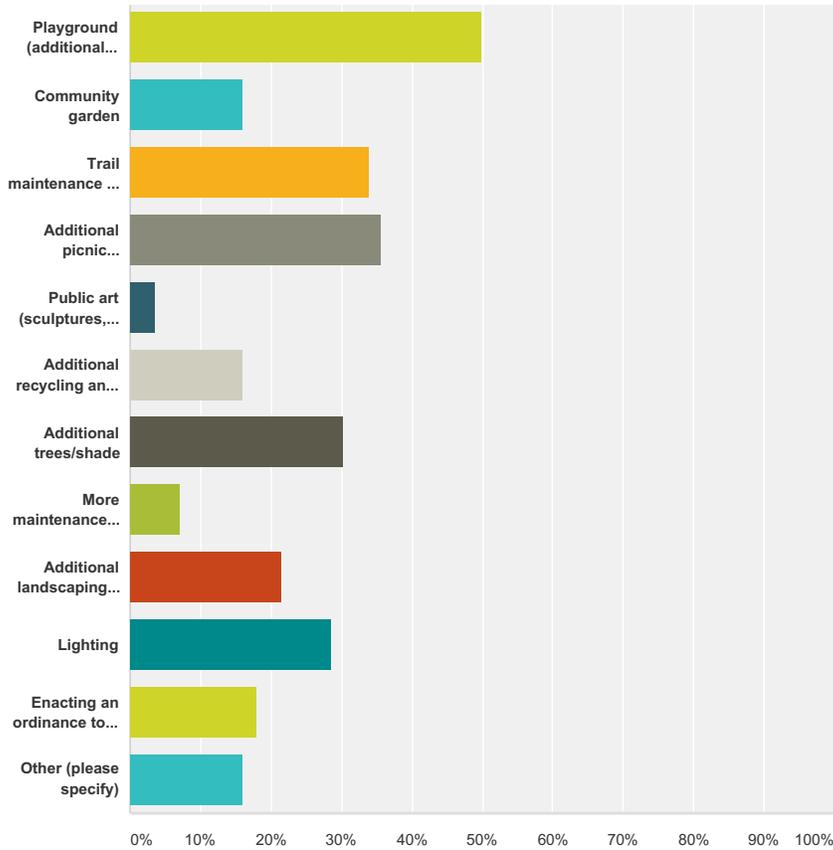


	1	2	3	4	5	Total	Weighted Average
Val Smith	1.79% 1	10.71% 6	25.00% 14	35.71% 20	26.79% 15	56	3.75
Eastside Kiddie	10.53% 4	7.89% 3	47.37% 18	21.05% 8	13.16% 5	38	3.18

Q7 What are the top three priorities for Val

Smith park?

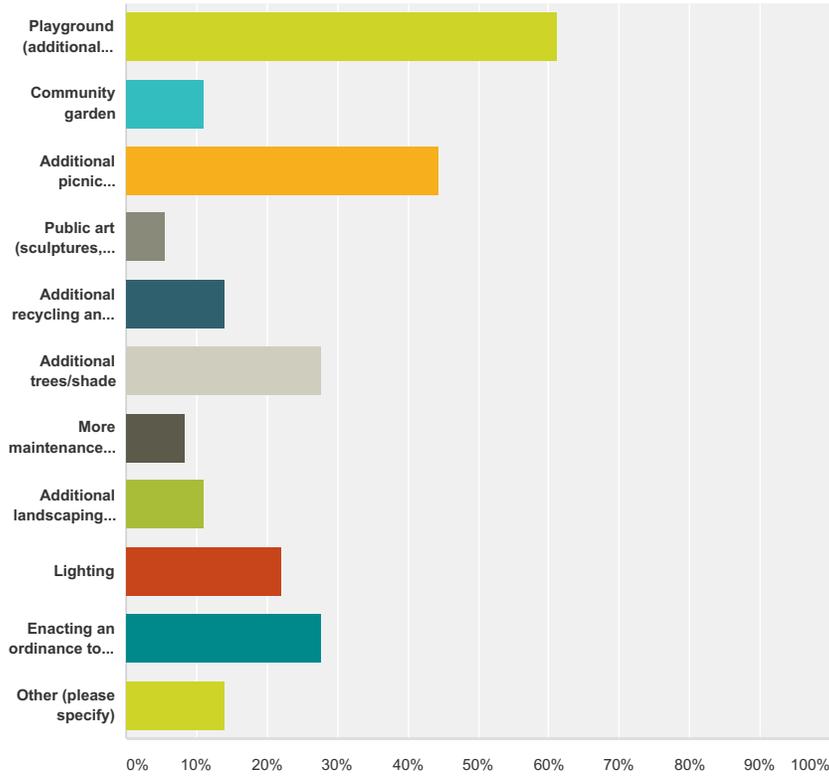
Answered: 56 Skipped: 23



Answer Choices	Responses
Playground (additional equipment, upgrade current equipment)	50.00% 28
Community garden	16.07% 9
Trail maintenance or additional trail connections	33.93% 19
Additional picnic tables/benches	35.71% 20
Public art (sculptures, paintings)	3.57% 2
Additional recycling and trash receptacles	16.07% 9
Additional trees/shade	30.36% 17
More maintenance (weed cutting, tree trimming, garbage removal)	7.14% 4
Additional landscaping (shrubs, gardens, other plantings)	21.43% 12
Lighting	28.57% 16
Enacting an ordinance to be smoke free	17.86% 10
Other (please specify)	16.07% 9
Total Respondents: 56	

Q8 What are the top three priorities for Eastside Kiddie park?

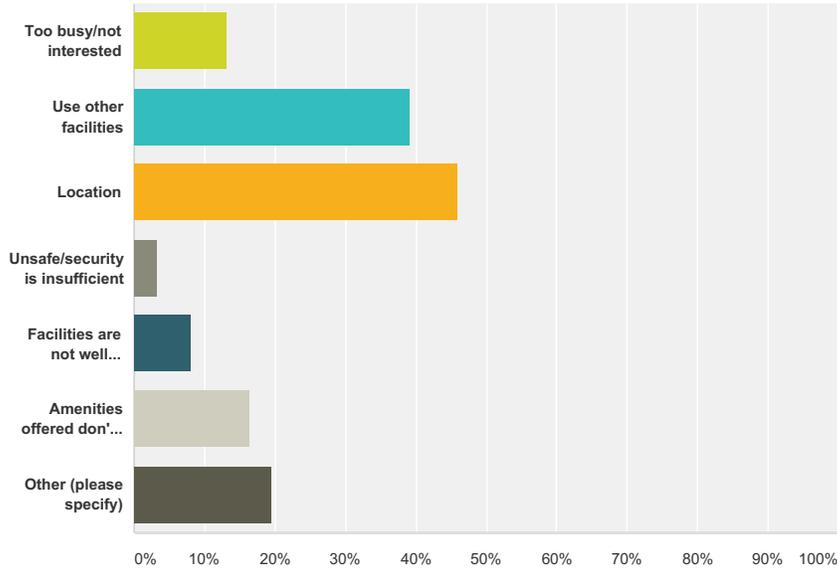
Answered: 36 Skipped: 43



Answer Choices	Responses
Playground (additional equipment, upgrade current equipment)	61.11% 22
Community garden	11.11% 4
Additional picnic tables/benches	44.44% 16
Public art (sculptures, paintings)	5.56% 2
Additional recycling and trash receptacles	13.89% 5
Additional trees/shade	27.78% 10
More maintenance (weed cutting, tree trimming, garbage removal)	8.33% 3
Additional landscaping (shrubs, gardens, other plantings)	11.11% 4
Lighting	22.22% 8
Enacting an ordinance to be smoke free	27.78% 10
Other (please specify)	13.89% 5
Total Respondents: 36	

Q9 What are some reasons that keep you from visiting Val Smith and Eastside Kiddie Park? Please mark all that apply.

Answered: 61 Skipped: 18



Answer Choices	Responses
Too busy/not interested	13.11% 8
Use other facilities	39.34% 24
Location	45.90% 28
Unsafe/security is insufficient	3.28% 2
Facilities are not well maintained	8.20% 5
Amenities offered don't match needs	16.39% 10
Other (please specify)	19.67% 12
Total Respondents: 61	

Q10 Please share any final ideas on how Val Smith and Eastside Kiddie can be improved and enjoyed by more people of all demographics, ages, and abilities.

Answered: 24 Skipped: 55

City of Sartell - 2015 Report - Supplemental

City ISO Rating - 4

Taxable Market Value Increased From Pay 2015 to Pay 2016 by 5.03%

RESOLUTION NO. R-16-72

RESOLUTION RE-AUTHORIZING THE PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, Benefits to the City of Savage for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

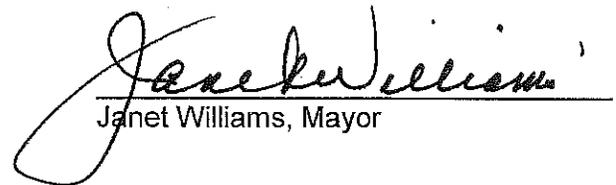
WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Savage has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Savage will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of Savage will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

Adopted by the Mayor and Council of the City of Savage, Scott County, Minnesota this 20th day of June 2016.


Janet Williams, Mayor

ATTEST:


Barry A. Stock, City Administrator

Report on Model Performance Measures for Cities
City of Savage, MN
2013 Results

The City of Savage's report, on the State recommended model measures of performance outcomes for cities, is below:

General:

1. Rating of the overall quality of services provided by your city:

Excellent: 32%
Good: 56%
Fair: 11%
Poor: 1%
Don't know/refused: 0%

2. Percent change in the taxable property market value:

5.3% increase

3. Citizens' rating of the overall sense of community:

Excellent: 18%
Good: 48%
Fair: 24%
Poor: 10%
Don't know/refused: 0%

Police Services:

4. Citizens' rating of safety in their community:

Percent rating positively (e.g. excellent/good).

Police: 90%
Ambulance: 90%
Crime Prevention: 85%

Output Measure:

Police Response Time (*Time it takes on top priority calls from dispatch to the first officer on scene.*)

Average response time: 5.15 minutes

Fire Services:

- 5. Citizens' positive rating (e.g. excellent/good) of the quality of fire protection services:

Fire: 93%
Fire Prevention: 87%
Emergency preparedness: 60%

Output Measure:

Fire Response Time (*Time it takes from dispatch to arrive on scene for calls that are dispatched as a possible fire*).

Average response time: 5:34 minutes

Streets:

- 6. Average city street pavement condition rating (*Provide average rating and the rating system program/type. Example: 70 rating on the Pavement Condition Index (PCI)*)

66 Pavement Condition Index (PCI)

or

Citizens' positive rating (e.g. excellent/good) of the road conditions in their city:

Street Repair: 54%
Street Cleaning: 73%
Sidewalk Maintenance: 72%

- 7. Citizens' positive rating (e.g. excellent/good) of the quality of snowplowing on city streets:

Snow removal: 72%

Natural Environment/Water:

- 8. Citizens' positive rating (e.g. excellent/good) of the City's natural environment:

Drinking Water: 66%
Natural Areas Preservation: 61%
Open Space: 59%

Output Measure:

Operating cost per 1,000,000 gallons of water pumped/produced (answer if applicable – centrally provided system)

(Actual operating expense for water utility / (total gallons pumped/1,000,000))

\$6,917.98

Sanitary Sewer:

- 9. Citizens' positive rating (e.g. excellent/good) of the dependability and quality of city sanitary sewer service:

Sanitary Services: 86%

Output Measure:

Number of sewer blockages on city system per 100 connections (answer if applicable – centrally provided system) (*Number of sewer blockages on city system reported by sewer utility / (population/100)*)

No blockages in 2015

Parks and Recreation:

10. Citizens' positive rating (e.g. excellent/good) of the quality recreation and wellness

City Parks: 90%

Recreation Programs: 76%

Recreation Centers: 79%

Health Services: 73%

**CITY OF SHOREWOOD
RESOLUTION NO.16-046**

A RESOLUTION ADOPTING PERFORMANCE MEASURES

WHEREAS, the Minnesota Legislature created a Council on Local Results and Innovation ; and

WHEREAS, benefits to the City of Shorewood for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, The City Council of Shorewood has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

WHEREAS, the City of Shorewood desires to participate in the program;

NOW THEREFORE, BE IT RESOLVED, that the City of Shorewood will continue to report the results of the performance measures to its citizenry by the end of the year through publishing, direct mailing, posting on the city's web site, or through a public hearing at which the budget and levy will be discussed and public input will be allowed.

BE IT FURTHER RESOLVED, The City of Shorewood will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

ADOPTED BY THE CITY COUNCIL OF THE CITY OF SHOREWOOD this 27th day of June, 2016.

ATTEST:



Scott Zerby, Mayor



Jean Panchyshyn, City Clerk

Performance Measures Results for 2016

General	Excellent	Good	Fair	Poor	Don't Know
1. Overall Quality	17%	62%	14%	6%	2%
2. % Change Taxable Value	+7.6				
3. Overall Appearance	21%	61%	16%	1%	1%
Police Services					
4. Rating of Safety	Very Safe 65%	Somewhat Safe 28%	Neither Safe nor Unsafe 6%	Somewhat Unsafe 1%	Very Unsafe 0%
Fire Services					
5. Fire Quality	25%	30%	4%	0%	41%
Streets					
6. Rating Road Condition	8%	50%	31%	10%	2%
7. Snowplowing	25%	48%	18%	4%	5%
Water					
8. Dependability & quality of water	39%	45%	10%	4%	2%
Sanitary Sewer					
9. Dependability & quality of sewer	17%	52%	8%	1%	22%
Parks & Recreation					
10. Quality of recreation programs & facilities	22%	41%	5%	1%	31%

**CITY OF WACONIA
RESOLUTION NO. 2016-142**

**RESOLUTION ADOPTING PERFORMANCE MEASURES
AND AUTHORIZING REPORTING**

WHEREAS, Benefits to the City of Waconia for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

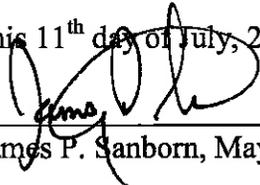
WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The City Council of Waconia has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, The City Council of Waconia will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, The City Council of Waconia will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

Adopted by the City Council of the City of Waconia this 11th day of July, 2016.



James P. Sanborn, Mayor

ATTEST: 
Susan MH Arntz, City Administrator

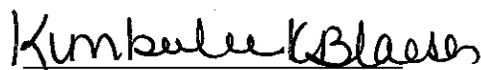
M/ <u>Erickson</u>	Ayers	<u>Aye</u>
	Bloudek	<u>Aye</u>
S/ <u>Carrier</u>	Carrier	<u>Aye</u>
	Erickson	<u>Aye</u>
	Sanborn	<u>Aye</u>

Annual Performance Measures Review					
	2011	2012	2013	2014	2015
General					
	-	-	-	-	-
Percent change in the taxable property value	6.40%	7.83%	-9.65%	6.83%	13.01%
Number of Library Visits per 1,000 population	n/a	n/a	n/a	9,322	8,340
Bond Rating AA AA	AA	AA	AA	AA	AA+
Streets					
Average city street pavement condition rating	62	62	73.00	70.71	61.40
Average hours to complete road system during snow event	n/a	n/a	2,579	1,651	849
Police Services					
Part I Crimes	204	113	105	78	128
Part II Crimes	304	283	198	210	290
Total Crimes per 1,000 population	46.73	36.43	26.20	24.35	34.59
Fire & EMS Services					
Insurance industry rating of fire services	4	4	4	4	4
Average fire response time (minutes)	1	1	1	2	1
Fire calls per 1,000 population	31.0	31.6	30.4	31.7	30.6
Total Fire Calls	337	344	352	375	370
Water					
Operating costs per 1,000,000 Gallons of water pumped/produced	\$4,748	\$4,748	\$3,917	\$4,362	\$6,156
Total Population	10,621	10,873	11,563	11,827	12,085

STATE OF MINNESOTA)
)
COUNTY OF WASHINGTON) ss
)
CITY OF WOODBURY)

I, Kimberlee K. Blaeser, being the duly qualified and acting City Clerk of the City of Woodbury, Minnesota, DO
HEREBY CERTIFY that I have compared the attached and foregoing **Council Resolution No. 16-101,**
“AUTHORIZATION TO PARTICIPATE IN THE PERFORMANCE MEASUREMENT PROGRAM
ESTABLISHED BY THE STATE OF MINNESOTA AND THE COUNCIL ON LOCAL RESULTS AND
INNOVATION” with the original thereof on file in my office, and that the same is a true and complete transcript of
the resolution of the City Council of said municipality at a meeting duly called and held on the 29TH day of June
2016.

WITNESS my hand and the seal of said City this 19th day of July 2016.


Kimberlee K. Blaeser
City Clerk

(SEAL)

Attachment: Resolution No. 16-101

RESOLUTION NO. 16-101

**RESOLUTION OF THE CITY OF WOODBURY,
WASHINGTON COUNTY, MINNESOTA**

**AUTHORIZATION TO PARTICIPATE IN THE PERFORMANCE
MEASUREMENT PROGRAM ESTABLISHED BY THE STATE OF MINNESOTA
AND THE COUNCIL ON LOCAL RESULTS AND INNOVATION**

WHEREAS, a voluntary performance measurement and reporting program has been established by the State of Minnesota; and

WHEREAS, participation in this program will provide the City of Woodbury with a reimbursement of \$0.14 (fourteen cents) per capita annually; and

WHEREAS, this program is being implemented by the Council on Local Results and Innovation (CLRI) and the Minnesota State Auditor's Office; and

WHEREAS, the CLRI has established a set of performance measures for cities to adopt and report; and

WHEREAS, this set of measures must be formally adopted to meet the requirements set forth by the enacting legislation of this program; and

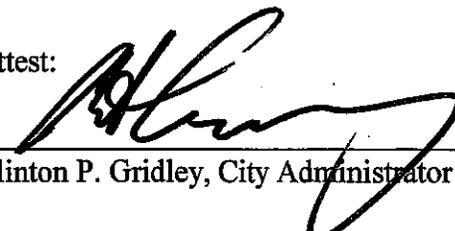
WHEREAS, the City currently collects all needed data and has given permission by the State Auditor's Office to use the biennial citizen survey to satisfy annual reporting requirements.

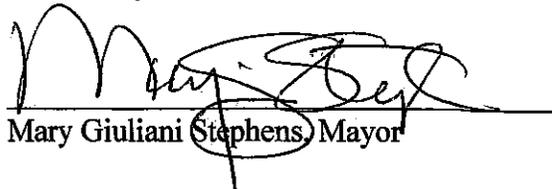
NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Woodbury, that the City has adopted the set of city measures established by the CLRI and that the City will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, the City Council of the City of Woodbury will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city.

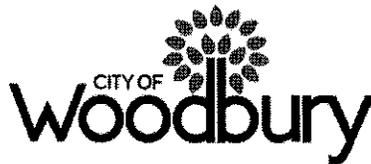
This Resolution was declared duly passed and adopted and was signed by the Mayor and attested to by the City Administrator on the 29th day of June 2016.

Attest:


Clinton P. Gridley, City Administrator


Mary Giuliani Stephens, Mayor

(SEAL)



8301 Valley Creek Road • Woodbury, MN 55125-3330 • www.ci.woodbury.mn.us
(651) 714-3500 • TDD (651) 714-3568 • FAX (651) 714-3501

MEMORANDUM

To: State of Minnesota – Council on Local Results and Innovation
From: Sarah Alig, Assistant to the City Administrator
Date: July 19, 2016
Re: 2015 Performance Measurement Report for the City of Woodbury

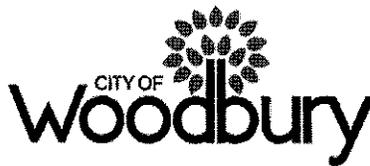
On June 29, 2016 Woodbury City Council adopted a resolution authorizing city staff to report on the following measures for the State of Minnesota Performance Measurement Program through the Council on Local Results and Innovation. A minimum of 10 performance measures, as suggested by the “standard measures for cities” document, will be submitted to the Office of the State Auditor.

The City of Woodbury performs a biennial survey, and the survey results included in the reporting are from the 2015 survey.

Attached to this memorandum is the City Council resolution that authorized the City of Woodbury to participate in this program.

General

1. Rating of the overall quality of services provided by the city (500 responses)
 - Excellent: 26%**
 - Good: 59%**
 - Fair: 12%**
 - Poor: 1%**
 - Don't Know/Refused: 3%**
2. Percent change in the taxable property market value:
 - a. 3.5 increase in taxable market value to total 7.6 billion in 2016.
3. Citizens' rating of the overall appearance of the city (499 responses)
 - Excellent: 36%**
 - Good: 51%**
 - Fair: 10%**
 - Poor: 0%**
 - Don't Know/Refused: 3%**
4. Code enforcement cases per 1,000 population: $781 / 67,875 \times 1,000 = 11.5$
5. Number of library visits per 1,000 population: $360,683 / 67,875 \times 1,000 = 5,313.9$
6. Bond rating: AAA
7. Citizens' rating of the quality of city recreational programs and facilities (499 responses)
 - Excellent: 26%**
 - Good: 42%**
 - Fair: 9%**
 - Poor: 1%**
 - Don't Know/Refused: 21%**



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8. Accuracy of post election audit (% of ballots counted correctly): NA

Public Safety (Police, Fire, and EMS)

9. Part I and II crime rate:

a. Part I – 1,313

b. Part II – 2,215

10. Part I and II crime clearance rate: 47% of crimes cleared

11. Citizens' rating of safety in their community (499 responses)

Excellent: 49%

Good: 45%

Fair: 5%

Poor: 1%

Don't Know/Refused: 0%

12. Average police response time: Not collected

13. Insurance industry rating of fire services: NA

14. Citizens' rating of the quality of fire protection services (499 responses)

Excellent: 39%

Good: 34%

Fair: 1%

Poor: 0%

Don't Know/Refused: 10%

15. Average fire response time:

a. 5 firefighters on scene in less than 9 minutes: 80%

b. 6 additional firefighters on scene in less than 13 minutes: 72%

16. Fire calls per 1,000 population: $784 / 67,875 \times 1,000 = 11.5$

17. Number of fires with loss resulting in investigation: 41

18. EMS calls per 1,000 population: $3,225 / 67,875 \times 1,000 = 47.5$

19. EMS average response time: 3.8

Public Works

20. Average city pavement condition rating:

a. Average PCI of non-residential streets: 76

b. Average PCI of residential streets: 69

21. Citizens' rating of the road conditions in their city ("quality of pavement repair and patching" – 492 responses)

Excellent: 8%

Good: 31%

Fair: 41%

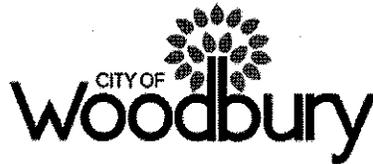
Poor: 18%

Don't Know/Refused: 1%

22. Expenditures for road rehabilitation per paved lane mile rehabilitated: \$1,245

23. Percentage of all jurisdiction lane miles rehabilitated in the year: 28%

24. Average hours to complete road system during snow event: 6.3



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25. Citizens' rating of snowplowing on city streets:
 - Excellent: 24%**
 - Good: 48%**
 - Fair: 21%**
 - Poor: 7%**
 - Don't Know/Refused: 0%**
26. Citizens' rating of the dependability and quality of the city water supply:
 - Excellent: 28%**
 - Good: 43%**
 - Fair: 15%**
 - Poor: 10%**
 - Don't Know/Refused: 5%**
27. Average cost of operation and maintenance and repair per mile of water main: \$5,600
28. Citizens' rating of the dependability and quality of the city sanitary sewer service:
 - Excellent: 35%**
 - Good: 45%**
 - Fair: 5%**
 - Poor: 1%**
 - Don't Know/Refused: 14%**
29. Number of sewer blockages on city system per 100 connections: $4 \text{ blockages} / 21,660 \times 100 = 0.018$

BOARD OF COUNTY COMMISSIONERS

Anoka County, Minnesota

DATE: June 28, 2016

RESOLUTION #2016-76

OFFERED BY COMMISSIONER: Schulte

**RESOLUTION ADOPTING
PERFORMANCE MEASUREMENT PROGRAM**

WHEREAS, pursuant to the requirements of 2010 Minnesota Laws Chapter 389, Article 2, Sections 1 and 2 ("2010 Law"), the Minnesota State Legislature developed a Performance Measurement Program that is voluntary for counties and cities; and,

WHEREAS, pursuant to the 2010 Law, the Council on Local Results and Innovation submitted a recommended standard set of 'Model Performance Measures for Counties,' a copy of which is on file in the office of the Anoka County administrator; and,

WHEREAS, there are direct financial impacts for participation in this program; and,

WHEREAS, participation in the Performance Measurement Program will allow the county to be better prepared for enhanced or expanded performance measurement initiatives from the State of Minnesota; and,

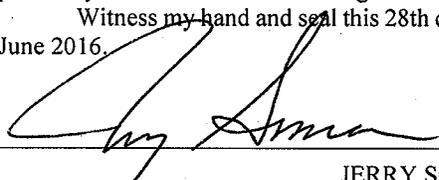
WHEREAS, implementing an outcomes-based system of program evaluation is in the best interests of every Minnesota citizen and local governments that desire to maximize public resources and enhance the quality of life in their communities to the fullest extent possible:

NOW, THEREFORE, BE IT RESOLVED that the Anoka County Board of Commissioners desires to participate in the Performance Measurement Program and hereby adopts the 'Model Performance Measures for Counties,' which are on file in the office of the Anoka County administrator.

STATE OF MINNESOTA)
COUNTY OF ANOKA) ss

I, Jerry Soma, County Administrator, Anoka County, Minnesota, hereby certify that I have compared the foregoing copy of the resolution of the county board of said county with the original record thereof on file in the Administration Office, Anoka County, Minnesota, as stated in the minutes of the proceedings of said board at a meeting duly held on June 28, 2016, and that the same is a true and correct copy of said original record and of the whole thereof, and that said resolution was duly passed by said board at said meeting.

Witness my hand and seal this 28th day of June 2016.


JERRY SOMA
COUNTY ADMINISTRATOR

	<u>YES</u>	<u>NO</u>
DISTRICT #1 – LOOK	X	
DISTRICT #2 – BRAASTAD	X	
DISTRICT #3 – WEST	X	
DISTRICT #4 – KORDIAK	X	
DISTRICT #5 – GAMACHE	X	
DISTRICT #6 – SIVARAJAH	X	
DISTRICT #7 – SCHULTE	X	

EXHIBIT

Anoka County
2015 Performance Measurement Outcomes

Function / Program	Measurements
<p>Public Safety: Deputy Response Time <i>(Time it takes on top-priority calls from dispatch to the first officer on scene.)</i></p>	5 min 59 sec
<p>Probation / Corrections: Percent of adult offenders with a new felony conviction within three years of discharge</p>	23%
<p>Public Works: Hours to plow complete system during a snow event Average county pavement condition rating</p>	6-8 hours day shift 8-10 hours night shift 67
<p>Public Health: Life Expectancy generally and by sex - Male - Female</p>	80.6 yrs - Est 78.3 yrs - Est 82.9 yrs - Est
<p>Social Services: Workforce participation rate for MFIP participants Participants served in MFIP and DWP Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention</p>	38.9% 2,524 12 out of 276 cases (4.2%)
<p>Taxation: Level of assessment ratio <i>(If the median ratio falls between 90% and 105%, the level of assessment is determined to be acceptable.)</i> Met turn-around time of 10 days for recording, indexing and returning real estate documents</p>	93.54% 100%
<p>Elections: Accuracy of post-election audit <i>(Percentage of ballots counted accurately.)</i></p>	Non-election year
<p>Veterans' Services: Percent of veterans surveyed who said their questions were answered when seeking benefit information from their County Veterans' Office</p>	100%
<p>Parks: Annual number of visits Annual number of rounds at Chomonix Annual Beach Attendance at the Aquatic Centers</p>	3,900,000 28,761 120,040
<p>Library: Number of annual visits <i>(Includes physical and mobile visits.)</i></p>	1,720,108

BOARD OF COUNTY COMMISSIONERS CARVER COUNTY, MINNESOTA

DATE June 21, 2016

RESOLUTION NO. 35-16

MOTION BY COMMISSIONER Lynch

SECONDED BY COMMISSIONER Maluchnik

Performance Measurement Program, 2016 Report

WHEREAS, the Minnesota Legislature created the Council on Local Results and Innovation in 2010; and

WHEREAS, the Council on Local Results and Innovation developed a Performance Measurement Program that is voluntary for counties and cities to participate in; and

WHEREAS, Carver County has elected to participate in the Performance Measurement Program since 2011; and

WHEREAS, there are direct financial impacts for participation in this program, \$13,603 was received for 2015; and

WHEREAS, the County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage, and evaluate programs and processes for optimal future outcomes; and

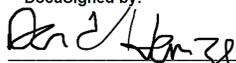
NOW, THEREFORE, BE IT RESOLVED, that the Carver County Board will continue to report the results of the performance measures to its citizens by the end of 2016.

BE IT FINALLY RESOLVED, that the Carver County Board approves submission of the Carver County Performance Measures Report.

YES	ABSENT	NO
<u>Degler</u>	_____	_____
<u>Ische</u>	_____	_____
<u>Lynch</u>	_____	_____
<u>Maluchnik</u>	_____	_____
<u>Workman</u>	_____	_____

STATE OF MINNESOTA
COUNTY OF CARVER

I, David Hemze, duly appointed and qualified County Administrator of the County of Carver, State of Minnesota, do hereby certify that I have compared the foregoing copy of this resolution with the original minutes of the proceedings of the Board of County Commissioners, Carver County, Minnesota, at its session held on the 21st day of June, 2016, now on file in the Administration office, and have found the same to be a true and correct copy thereof.

DocuSigned by:


 County Administrator



CARVER
COUNTY

Program Year 2016

Performance Measures

About This Program

The Minnesota State Legislature in 2010 created the Council on Local Results and Innovation to develop standard performance measures to aid residents, taxpayers, and state and local elected officials in determining the efficiency and effectiveness of counties and cities in providing services and measuring residents' opinion of those services. The Council released a standard set of 10 performance measures for counties and created a comprehensive performance measurement system for counties to implement.

Carver County voluntarily agreed to participate in the state's Performance Measurement Program in 2011 and has participated each year since that time. The County follows the guidelines sent out by the Council and receives Local Government Aid reimbursement for its participation in the program. Carver County is one of 20 counties in the state (23 percent of all counties) that participate in the Performance Measurement Program.

The Performance Measurement Program reinforces Carver County's work to achieve its vision, mission, and goals listed and described as follows:

Vision: Where the future embraces the past in keeping Carver County a great place to live, work and play for a lifetime.

Mission: To meet the service requirements and special needs of our residents in a fiscally responsible and caring way. We will plan the county's growth to preserve its uniqueness and will encourage rural and urban compatibility. We will protect our history while planning for a dynamic future.

Goals and Outcome/Output Measures: Carver County's Strategic Plan outlines five goals designed to serve as the foundation for all future strategies, work, and priorities of the County. Each year, the County Board works with County staff to develop an Implementation Plan that outlines outcome/output measures that address the following five goals:

- **Communities Goal:** Create and maintain safe, healthy, and livable communities.
- **Connections Goal:** Develop strong public partnerships and connect people to services and information.
- **Finances Goal:** Improve the County's financial health and economic profile.
- **Growth Goal:** Manage the challenges and opportunities resulting from growth and development.
- **Culture Goal:** Provide an organizational culture which fosters individual accountability to achieve goals and sustain public trust and confidence in County government.

Within this Performance Measurement and Indicators Report, the County's goal statements related to Communities, Connections, Finances, and Growth are listed with one or more performance measures or indicators listed under the goal. No performance measures or indicators for the Culture goal were included in this report since none of the state standards for performance measures align with the County's goal statement related to Culture.

Communities Goal

Create and maintain safe, healthy, and livable communities.

Public Safety Standard Measures

Crime Rates and Response Times: One aspect of public safety is reflected in data submitted by the Minnesota Bureau of Criminal Apprehensions on Part I and Part II crimes committed in Carver County. Part I crimes include: homicide, rape, aggravated assault, burglary, robbery, auto theft, theft, and arson. Part II crimes include: other assaults, forgery, fraud, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, driving under the influence (DUI), liquor laws, disorderly conduct, and other offenses. The following table indicates Part I and Part II crime rates for Carver County and Carver County Deputy average response times for these types of crimes. The average response time is indicated in minutes from the time the call was dispatched to the first squad on the scene for a top-priority call for Part I and Part II crimes:

Public Safety			
Year	Part I Crimes	Part II Crimes	Response Time In Minutes
2011	896	1,802	3.22
2012	865	1,627	3.06
2013	818	1,587	4.53
2014	865	1,645	3.36
2015	928	1,789	2.89

Adult Offenders New Felony Convictions: The recidivism rate for felony offenders is another measure of public safety. Data from the Minnesota Sentencing Guidelines Commission is used to determine the percent of adult offenders with a new felony conviction within three years of discharge. Pre-trial supervision cases were excluded as these cases are not formal supervision, and different results are expected for cases placed on supervision post-adjudication.

Adult Offenders with New Felony Convictions Within 3 Years of Discharge	
Data Sample Analysis Year	Percent of Recidivism
2007-2008 Data Sample Analyzed in 2011	2.7% (1)
2009-2010 Data Sample Analyzed in 2012	6.3% (2)
2010-2011 Data Sample Analyzed in 2013	5.6% (3)
2011-2012 Data Sample Analyzed in 2014	4.0% (4)
2012-2013 Data Sample Analyzed in 2015	6.0% (5)

- (1) Sample generated from a Court Services Tracking System (CSTS) report of closed cases between 7/1/07 and 6/30/08. Out of the sample of 621 cases, a random selection of every sixth case was selected to make an approximate 18% sample to track recidivism.
- (2) Sample generated from a Court Services Tracking System (CSTS) report of closed cases from 4/1/09 to 4/1/10. Out of the sample of 644 cases, every fifth case was selected to total a sample of 128 offenders, which is approximately a 20% sample. Recidivism was tracked on these cases. Eight offenders reoffended at a felony level.
- (3) Sample generated from a Court Services Tracking System (CSTS) report of closed cases from 6/1/10 to 6/1/11. Out of the sample of 539 cases, every fifth case was selected to total a sample of 107 offenders, which is approximately a 20% sample. Recidivism was tracked on these cases. Six offenders reoffended at a felony level.
- (4) Sample generated from Court Services Tracking System (CSTS) report of closed cases from 6/1/11 to 6/1/12. Out of the sample of 537 cases, the first three pages of clients were selected to total a sample of 125 offenders, which is approximately a 23% sample. Recidivism was tracked on these cases. Five offenders reoffended at a felony level.
- (5) Sample generated from a Court Services Tracking System (CSTS) report of closed cases from 6/1/12 to 6/1/13. Out of the sample of 540 cases, random clients were selected to total a sample of 79 offenders, which is approximately a 15% sample. Recidivism was tracked on these cases. 5 offenders reoffended at a felony level.

Public Health/Social Services Standard Measures

Tobacco and Alcohol Use: In assessing the health of the County, areas of focus for the Public Health Department have included tobacco use and excessive alcohol use by County residents. The department uses the County Health Rankings to obtain information on tobacco and alcohol use by County residents.

The table below compares the percentage of County residents who use tobacco with the state average, and it compares the percentage of County residents who drink alcohol excessively with the state average.

Tobacco and Excessive Alcohol Use				
Year	Carver County Tobacco Use	Minnesota Tobacco Use	Carver County Excessive Alcohol Use	Minnesota Excessive Alcohol Use
2011	15%	19%	20%	20%
2012	15%	18%	22%	19%
2013	15%	17%	25%	20%
2014	14%	16%	26%	19%
2015	13%	16%	26%	19%

Low-Birth-Weight Births: Another measure of a healthy community is reflected in the percentage of low-birth-weight births that occur each year. Data from the Minnesota Department of Health and the County Health Rankings provide information on the percentage of low-birth-weight babies born to County residents.

As the table below indicates, the percentage of low-birth-weight births in the County has remained consistently below the state average from 2011-2015.

Low-Birth-Weight Births		
Year	Carver County	Minnesota
2011	5.6%	6.5%
2012	5.3%	6.5%
2013	5.7%	6.5%
2014	5.7%	6.5%
2015	5.7%	6.5%

Maltreatment of Children: The safety of children in terms of the prevention of child abuse and neglect is also a measure of a community's health and safety. County records are used to determine the percent of children where there is a recurrence of maltreatment following an intervention. The measures indicated in the table below follow federal measurement guidelines used to determine the percentage of children who were victims of substantiated or indicated child abuse and/or neglect during the reporting period that had another substantiated or indicated report within 12 months.

Maltreatment of Children Recurrence	
Year	Percent of Recurrence of Child Abuse and/or Neglect in 12-Month Period
2011	9.4%
2012	0%
2013	0%
2014	0%
2015	2.1%

Elections Standard Measures

Accuracy of Post-Election Audit: One measure of a liveable community is participation in elections and confidence in the accuracy of election results. Minnesota counties perform a post-election audit of election results returned by the optical scan ballot counters used in state

general elections. The review is a hand count of the ballots for each eligible election in the precinct compared with the results from the voting system used in the precinct. The following table indicates the percentage of accuracy for the past three state elections.

Election Results Accuracy Base on Post-Election Audit	
Year	Percentage of Accuracy
2010	100%
2012	100%
2014	100%

Environment Standard Measures

Collection of Hazardous Household Waste and Electronics: Hazardous waste can contaminate the soil and/or water supply if not disposed of properly, posing a threat to health and the environment. Recycling rates for hazardous household waste and electronics provide another measure of a healthy community.

The Carver County Environmental Center records the total tonnage of hazardous household waste and electronics collected for recycling. The following table lists the tonnage for electronics recycled in the County and the combined total for hazardous household waste and electronics.

Hazardous Household Waste and Electronics Collected			
Year	Electronics Recycled	Hazardous Household Waste	Total Hazardous Household Waste and Electronics Recycled
2011	286 tons	203 tons	489 tons
2012	276 tons	212 tons	488 tons
2013	316 tons	210 tons	526 tons
2014	292 tons	214 tons	506 tons
2015	292 tons	228 tons	520 tons

Connections Goal

Develop strong public partnerships and connect people to services and information.

Social Services Standard Measures

Workforce Participation Rates: The Minnesota Family Investment Program (MFIP) is the state’s welfare reform program for low-income families with children. It helps families work their way out of poverty by expecting, supporting, and rewarding work. Direct benefits include food support and cash assistance. MFIP clients also receive Medical Assistance (MA), child care help, and employment services. When most families first apply for cash assistance, they will participate in the Diversionary Work Program, or DWP. This is a four-month program that helps parents go immediately to work rather than receive welfare. Connecting MFIP/DWP participants to services and information so they can become self-sufficient through employment is one measure of strong public partnerships.

The table below reflects data from the Minnesota Department of Human Services on the percent of MFIP/DWP adult residents of the County who are working 30 or more hours per week or are off cash assistance three years after beginning the program.

Workforce Participation Rate for MFIP/DWP Participants	
Year	Percentage Working or Off Cash Assistance After Three Years
2011	50.1%
2012	55.4%
2013	52.8%
2014	53.8%
2015	48.1%

Library Standard Measures

Library Use: Another measure of the County’s efforts to connect people to services and information is reflected in the number of annual visits to County libraries. The County’s Library System consists of six public branch libraries in the communities of Chanhassen, Chaska, Norwood Young America, Victoria, Waconia and Watertown, a law library at the Government Center in Chaska, and four express library locations in Carver, Cologne, Mayer and Victoria.

The following table reflects the number of Library visits using County records to compare the total population, total number of visits per year, and the number of visits per 1,000 residents.

Library Annual Visits			
Year	County Population	Total Library Visits	Visits per 1,000 Residents
2011	92,104	584,998	6.4
2012	93,584	580,242	6.2
2013	95,463	557,219	5.8
2014	97,162	551,358	5.7
2015	98,714	535,064	5.4

Veterans Services Standard Measures

Veterans Benefits: A main purpose of the County's Veterans Services Office is to connect veterans and their families with the benefits they are entitled to receive. One measure of the County's ability to connect veterans to the services and information they need is reflected in the total number of dollars brought into the County as benefits for veterans. The table below reflects those totals for federal and state programs.

Veterans Benefits					
Year	Federal: Compensation & Pension	Federal: Education & Vocation Rehab	Federal: Insurance & Indemnities	Federal: Medical Care	State: Soldiers Assistance
2012	\$7,460,000	\$1,662,000	\$489,000	\$7,880,000	\$11,914
2013	\$8,791,000	\$1,705,000	\$419,000	\$9,063,000	\$19,610
2014	\$10,071,324	\$1,829,524	\$288,026	\$8,212,363	\$15,797
2015	\$10,251,000	\$1,783,000	\$458,000	\$9,457,000	\$57,069

Finances Goal

Improve the County’s financial health and economic profile.

Financial Standard Measures

Bond Ratings: One indication of a county’s financial health is its bond rating. Bond ratings are expressed as letters ranging from “AAA,” which is the highest grade, to “C,” also referred to as “Junk,” which is the lowest grade. An issuer that is rated AAA has an exceptional degree of creditworthiness and can easily meet its financial commitments.

Carver County’s ratings shown in the table below were issued by Standard and Poor’s (S&P) Rating Services.

Bond Ratings	
Year	S&P Rating
2011	AAA
2012	AAA
2013	AAA
2014	AAA
2015	AAA

Growth Goal

Manage the challenges and opportunities resulting from growth and development.

Taxation Standard Measures

Level of Assessment Ratio: Carver County is among the fastest growing counties in the state. As the number of households in the County increases along with population growth, the challenge is to provide accurate property value assessments. The level of assessment ratio is an indication of the quality and accuracy of the County's property value assessments. It is based on the difference between a property's assessed value and the actual sale price of the property. If the ratio falls between 90% and 105%, the level of assessment is determined to be acceptable. The following table shows the level of assessment ratio for all property types.

Level of Assessment Ratio	
Year	Median Ratio Percent
2011	94.7%
2012	93.7%
2013	96.3%
2014	95.0%
2015	94.2%*

**Based on 2015 assessment for the sales during 2015, brought forward for 2016 assessment.*

Public Works Standard Measures

Snow Plowing: As the County's population has increased, so has traffic on its County road system. One of the challenges the County faces is to meet the financial challenge associated with plowing 270 miles of roadway in a timely manner during snow events. The following table provides estimates of how much time it takes to plow all County roads each year.

Snow Plowing –Hours to Plow County Road System		
Year	Range	Average
2011	8-10 hours	N/A
2012	8-10 hours	N/A
2013	8-10 hours	N/A
2014	8-10 hours	N/A
2015*	5.5-6.5 hours	5.45 hours

**2015 was an abnormally light winter*

County Pavement Condition Rating: Another challenge brought about by increased use of the County's road system is maintaining road pavement conditions. The Public Works Division uses a rating of the surface quality of the pavement known as the Pavement Condition Index (PCI). The PCI uses a scale of 0 to 100 in which a rating of 85+ is Excellent, 55-84 is Acceptable, and 0-55 is Failed. The table below shows that the pavement conditions for all County Roads for each year.

Average County PCI Rating	
Year	Pavement Condition Index Rating
2011	74.3
2012	80.3
2013	79.2
2014	76.9
2015	76.1

COUNTY BOARD OF COMMISSIONERS

Clay County, Minnesota 56560

Date June 28th 2016
Motion by
Commissioner/Council
Member

Weyland

Resolution No. 2016-26
Second by
Commissioner/Council
Member Mongeau

WHEREAS, Benefits to Clay County for participation in the Minnesota Council on Local Results and Innovation’s comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The Clay County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, Clay County will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, and posting on the county’s website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, Clay County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the county.

Frank Gross

Frank Gross, Chair
Clay County Board of Commissioners

ATTEST:

Brian C. Berg
Brian C. Berg
County Administrator

Detail of Voting:

Ayes 5

Nays 0

Enclosure 1

Sheriff Department - Public Safety - Clay County Only						
Crime	2013		2014		2015	
	Actual Offenses	Cleared by Arrest	Actual Offenses2	Cleared by Arrest2	Actual Offenses3	Cleared by Arrest3
Murder	0	0	1	1	0	0
Rape	3	2	3	2	0	0
Robbery	0	0	0	0	0	0
Assault	8	4	3	3	8	6
Burglary	23	3	29	2	19	6
Larceny	52	6	57	12	49	6
Auto Theft	4	2	5	0	13	4
Total w/o Arson	90	19	98	20	89	21
Total w/ Arson	90	19	99	20	90	22
Other Assaults	35	27	29	20	37	25
Forgery/Counterfeit	4	3	1	0	0	0
Fraud	64	28	66	33	46	23
Embezzlement	0	0	0	0	0	0
Stolen Property	0	0	2	1	10	5
Vandalism	30	3	33	3	17	2
Weapons	2	1	0	0	7	6
Prostitution	0	0	0	0	0	0
Other Sex Offenses	2	2	6	3	1	1
Narcotics	16	16	40	37	90	81
Gambling	0	0	0	0	0	0
Family/Children	12	4	6	1	12	8
D.U.I	93	91	118	114	122	117
Liquor Laws	23	23	28	27	28	22
Drunkenness	0	0	0	0	0	0
Disorderly	17	7	16	12	17	9
Vagrancy	0	0	0	0	0	0
Other	44	28	65	47	124	93

Enclosure 1a

Clay County Crash Report						
Category	2010	2011	2012	2013	2014	2015 (Avail July 2016)
Fatal Crashes	5	2	4	5	4	
Injury Crashes	222	203	199	187	206	
Property Damage Crashes	617	629	439	648	497	
Total Crashes	844	834	642	840	707	
Number Killed	8	2	4	6	4	
Number Injured	280	273	282	247	282	

Clay County Closed 2011 Adult Felons

		2008		2009		2010		2011	
Recid_6mos									
casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	160	98.2	164	98.2	158	96.3	188	99.5
	Yes	3	1.8	3	1.8	6	3.7	1	.5
	Total	163	100.0	167	100.0	164	100.0	189	100.0
Supervised Release	No	81	95.3	81	95.3	80	100.0	79	98.8
	Yes	4	4.7	4	4.7	0	.0	1	1.3
	Total	85	100.0	85	100.0	80	100.0	80	100.0

Recid_1yr									
casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	160	98.2	160	95.8	158	96.3	185	97.9
	Yes	3	1.8	7	4.2	6	3.7	4	2.1
	Total	163	100.0	167	100.0	164	100.0	189	100.0
Supervised Release	No	78	91.8	80	94.1	78	97.5	76	95.0
	Yes	7	8.2	5	5.9	2	2.5	4	5.0
	Total	85	100.0	85	100.0	80	100.0	80	100.0

Recid_2yrs									
casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	153	93.9	158	94.6	153	93.3	179	94.7
	Yes	10	6.1	9	5.4	11	6.7	10	5.3
	Total	163	100.0	167	100.0	164	100.0	189	100.0
Supervised Release	No	71	83.5	75	88.2	73	91.3	71	88.8
	Yes	14	16.5	10	11.8	7	8.8	9	11.3
	Total	85	100.0	85	100.0	80	100.0	80	100.0

Recid_3yrs									
casetype		Frequency	Percent	Frequency	Percent	Frequency	Percent	Frequency	Percent
Probation	No	144	88.3	155	92.8	149	90.9	171	90.5
	Yes	19	11.7	12	7.2	15	9.1	18	9.5
	Total	163	100.0	167	100.0	164	100.0	189	100.0
Supervised Release	No	69	81.2	70	82.4	71	88.8	69	86.3
	Yes	16	18.8	15	17.6	9	11.3	11	13.8
	Total	85	100.0	85	100.0	80	100.0	80	100.0

Clay County Highway Department Performance Measures Standards

Hours to Plow complete system during a snow event:		Average Bridge Sufficiency Rating	
Year	Hours	Year	Rating
2011 - 2012	12	2014	92.69
2012 - 2013	12	2015	91.75
2013 - 2014	12		
2014 - 2015	12		

Average Clay County Pavement Condition Rating			
Year	Ride Quality Index (RQI)	Surface Rating (SR)	Pavement Quality Index (PQI)
2011 - 2012	2.70	3.30	2.90
2012 - 2013	2.57	3.43	2.93
2013 - 2014	2.24	3.33	2.64
2014 - 2015	2.09	3.28	2.44

MN/DOT Pavement Condition Indices		
Index Name	Pavement Attribute Measured by Index	Rating Scale
Ride Quality Index (RQI)	Pavement Roughness	0.0 - 5.0
Surface Rating (SR)	Pavement Distress	0.0 - 4.0
Pavement Quality Index (PQI)	Overall Pavement Quality	0.0 - 4.5

Public Health Rankings for Minnesota

Ref: www.countyhealthrankings.org

Ranking out of 87 Counties

2016 Population = 60,661

	2011	2012	2013	2014	2015
	Clay County				
Health Outcomes	71	64	43	51	57
Premature death before age 75 (per 100,000)	6459	6427	5097	5097	5563
% of live births with low birthweight	7.3%	6.9%	6.7%	6.7%	6.7%
Health Factors	22	22	32	20	22
% of Adult Smokers	19%	18%	17%	17%	17%
% of Adults reporting BMI of 30 or more	28%	30%	30%	31%	30%
% of people reporting Excessive/Binge Drinking	22%	20%	21%	23%	23%
Motor vehicle crash deaths (per 100,00 people)	13	11	8		
Alcohol -impaired driving deaths (%)				14%	22%
Clinical Care	22	23	23	24	18
% of persons under age 65 without health insurance	11%	11%	9%	9%	8%
Ratio of Primary care physicians to population	3981 : 1	3981 : 1	4550 : 1	3738 : 1	3760 : 1
Social and Economic Factors	18	17	31	21	21
% High School Graduation	85%	78%	75%	79%	77%
% of adults 25 - 44 with some college	75.1%	73.5%	73.6%	73.1%	73.2%
% Unemployment	4.9%	4.8%	5.0%	4.2%	3.7%
% of Children in Poverty (Under age 18)	13%	15%	17%	13%	13%
% of Children in single-parent households	29%	26%	27%	27%	25%

Demographics

	Clay County, MN	Minnesota
Population	60,661	5,420,380
% below 18 years of age	23.00%	23.60%
% 65 and older	12.40%	13.90%
% Non-Hispanic African American	1.50%	5.50%
% American Indian and Alaskan Native	1.50%	1.30%
% Asian	1.40%	4.50%
% Native Hawaiian/Other Pacific Islander	0.00%	0.10%
% Hispanic	4.00%	5.00%
% Non-Hispanic white	89.90%	81.90%
% not proficient in English	0.50%	2.10%
% Females	50.80%	50.30%
% Rural	27.90%	26.70%

Social Services:				
Of all children who were victims of substantiated child abuse and/or neglect during the reporting period, what percentage had a subsequent substantiated allegation within twelve months?				
	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>
Substantiated Victims of Maltreatment.	40	58	35	136
No recurrence within 12 months.	37	55	34	123
Recurrence within 12 months.	3	3	1	13
Work Participation Rate among MFIP and DWP recipients:				
	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>
Percent of Participation	42.50%	51.90%	44.70%	39.6%
Child Support Cost Effectiveness:				
	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>
Cost Effectiveness for every dollar spent:	\$5.72	\$5.73	\$5.84	5.35%

Enclosure 6

Auditor-Treasurer				
Name	2012	2013	2014	2015
Bond Rating	AA	AA	AA	AA
Debt service levy per capita	11.43	11.38	19.84	19.45
Outstanding debt per capita	185.05	361.93	318.07	265.13

Assessor - Level of Assessment Ratio									
Type of Property	Median Ratio								
	2007	2008	2009	2010	2011	A2012*	A2013	A2014	A2015
Residential/SRR Aggregation	94.3%	95.4%	96.5%	93.9%	97.8%	97.2%	97.4%	92.4%	95.8%
Residential/SRR off water	94.3%	95.3%	96.5%	93.9%	97.8%		97.4%	92.4%	95.8%
Residential/SRR on water	NA	103.8%	75.8%	NA	86.0%	85.8%	105.8%	NA	96.1%
Apartment	85.7%	87.5%	87.6%	93.9%	93.8%	89.5%	100.9%	103.4%	98.8%
Commercial/Industrial	86.0%	87.2%	85.2%	99.9%	100.3%	88.3%	92.0%	100.1%	N/A
Commercial only									99.5%
Ag/Rural > 34.5 Acres	NA	NA	85.4%	83.6%	91.9%		NA	NA	96.7%
2a/2b > 34.5 Acres	NA	NA	85.4%	83.6%	91.9%		NA	NA	N/A
2a/2b > 34.5 Acres w/o water influence	NA	NA	85.4%	83.6%	91.9%		NA	NA	N/A
2a Agricultural	NA	NA	79.5%	82.9%	93.5%	83.0%	NA	NA	N/A
2b Rural Vacant 34.5 or more	NA	NA	NA	88.8%	NA		NA	88.3%	90.6%
2a/2b Bare Land	NA	NA	81.3%	82.9%	93.5%		NA	92.9%	N/A
2a Agricultural Bare Land	NA	NA	79.5%	82.9%	95.4%		NA	NA	N/A
2b Rural Vacant Bare Land	NA	NA	NA	88.8%	NA		NA	NA	N/A
2b/2c >34.5 Acres	NA	NA	NA	88.8%	NA		NA	NA	N/A
Total Ag/Rural < 34.5 Acres	NA	NA	87.1%	136.8%	85.8%		NA	NA	N/A
2a/2b < 34.5 Acres	NA	NA	87.1%	136.8%	85.8%		NA	NA	N/A
2a Agricultural < 34.5 Acres	NA	NA	107.5%	136.8%	125.8%		NA	NA	N/A
2a/2b Bare Land < 34.5 Acres	NA	NA	NA	136.8%	169.8%		NA	NA	N/A
2a Agricultural Bare Land <34.5 Acres	NA	NA	NA	136.8%	169.8%		NA	NA	N/A
Agricultural	NA	NA	NA	NA	NA	83.0%	98.6%	NA	N/A
Timber Seas & Ag	NA	NA	NA	NA	NA	83.0%	98.6%	NA	N/A
Ag Improved/Unimproved (34.5+) Aggregation	NA	NA	NA	NA	NA		NA	93.0%	97.2%

* This was the year the DOR didn't have current data to set ratios

Elections	
<u>Accuracy of post-election audit (% of ballots counted accurately)</u>	
<u>Year</u>	<u>Percent</u>
2011	No elections held this year
2012	100%
2013	No elections held this year
2014	100%
2015	No elections held this year
2016	
2017	

Veteran Services										
Clay County										
Federal dollars Distributed - Clay County - (\$000)										
Year	Veteran Population	Total Expenditure	Compensation & Pension	Construction	Ed & Vocational Rehab Employment	Loan Guaranty #	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients
2013	4150	\$33,302	\$12,149	\$0	\$1,732	\$0	\$0	\$284	\$19,137	\$1,639
2014	4304	\$35,598	\$13,807	\$0	\$1,840	\$0	\$0	\$289	\$19,662	\$1,684
2015	3270	\$34,413	\$13,806	\$0	\$1,740			\$512	\$18,356	\$1,674

State Soldiers Assistance Program \$\$		MACV Funds Received	Volunteer Hours for the VSO Office	
Year	Dollar Amount	\$\$ Amount	Year	# of Hours
2013	\$97,770		2010	1337
2014	\$66,701	\$18,300	2011	1444
2015	\$109,866	\$23,293	2012	1360
			2013	1333
			2014	1368
			2015	1346

Unemployment Rates for Veterans Compared with General Population			
Year	Clay County General Unemployment Rate	Clay County Vet Unemployment Rate	MN Unemployment Rate
2009 - 2013	4.42%	2.76%	5.80%
2008 - 2012	4.50%	2.70%	5.70%
2012 - 2015	4.10%	2.80%	5.20%

2009 - 2013 Veterans Population Breakdown							
Years	Population	Veterans	Veterans (%)	Male Vets	Male Vets (%)	Female Vets	Female Vets (%)
2009-2013	59,638	3,423	5.7	3,262	95.3	161	4.7
2008-2012	58937	3602	6.1	3421	95.0	181	5.0
2012-2015	60,249	3,270	5.40%	3,053	93.40%	217	6.60%

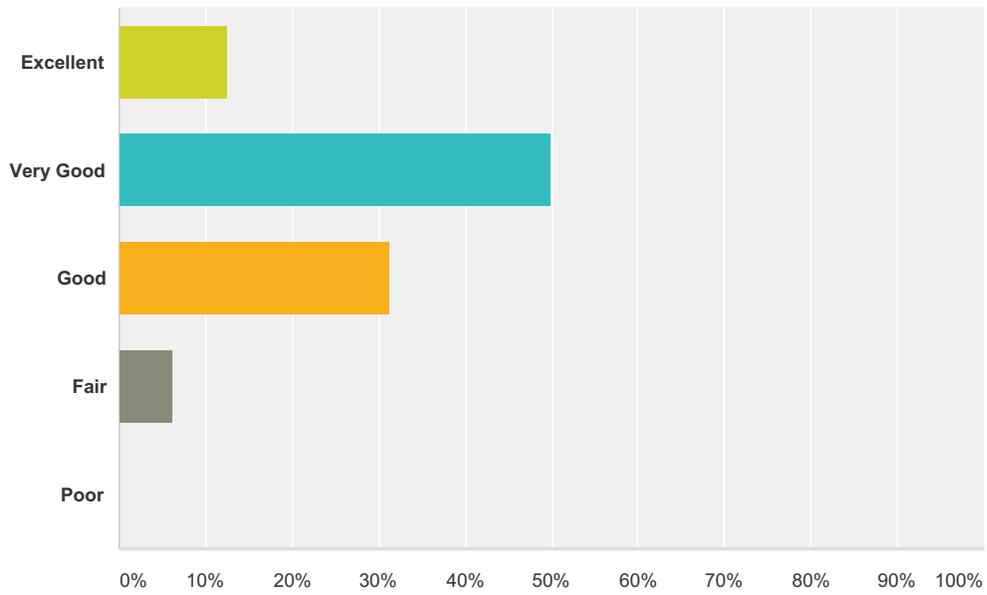
Lake Agassiz Regional Library System				
<u>Year</u>	<u>Total Visits</u>	<u>County Population</u>	<u>Visits/1000 residents</u>	<u>Annual Visits</u>
2011	352833	58999	59	5980
2012	328354	60118	60	5473
2013	321399	60118	60	5357
2014	288626	60426	60	4810
2015	292344	61196	61	4793
2016				
2017				

Enclosure 10

Environment			
Name	2013	2014	2015
Recycling Rate (%)	36%	Not Yet Published	34%
Pounds of Electronics Recycled		326,715	228,290
Pounds of Hazourdous waste Collected (Gal.)		9,126	10,414
2014 first year reporting			

Q1 How would you rate your overall quality of life in Clay County?

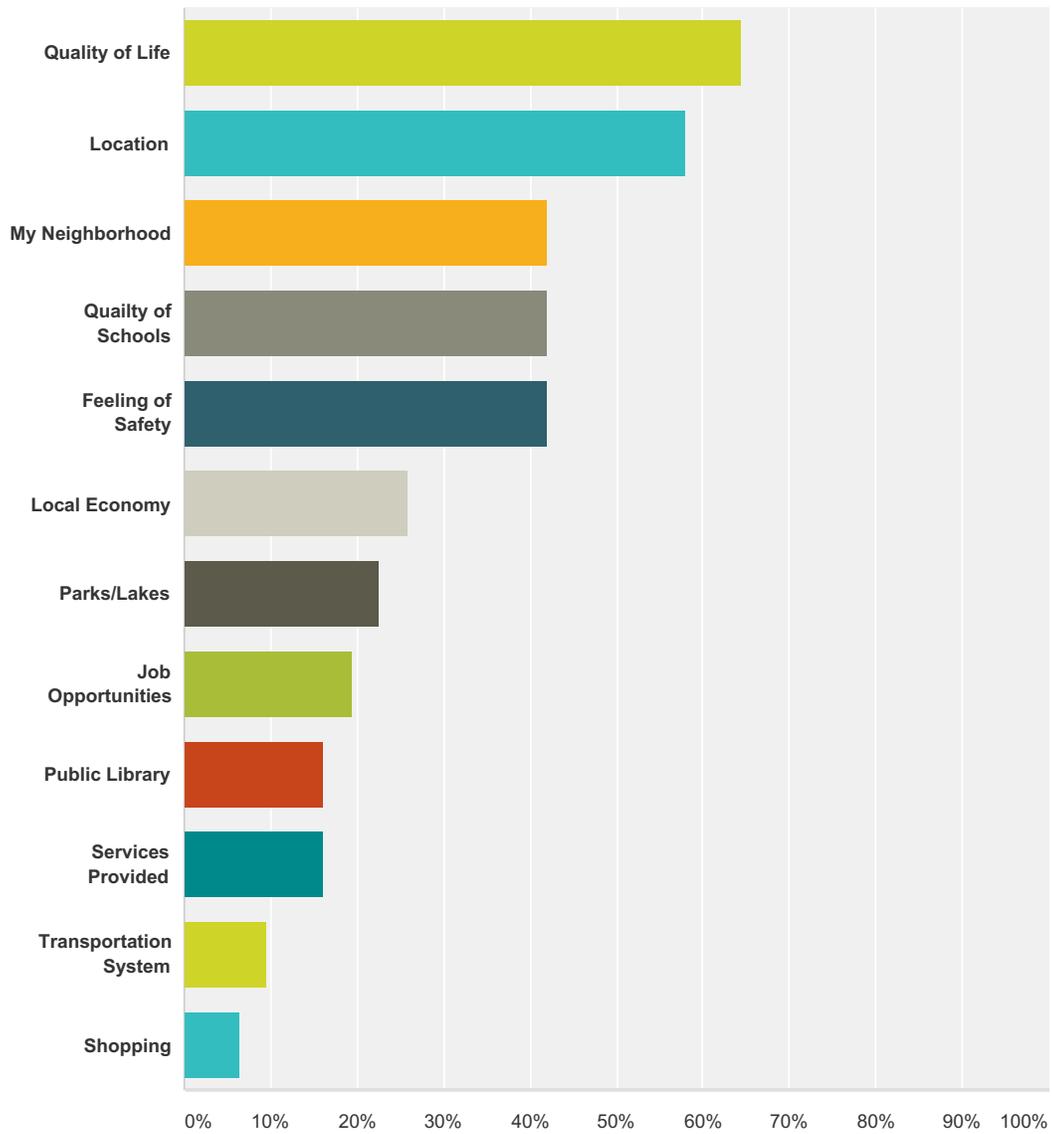
Answered: 32 Skipped: 0



Answer Choices	Responses
Excellent	12.50% 4
Very Good	50.00% 16
Good	31.25% 10
Fair	6.25% 2
Poor	0.00% 0
Total	32

Q2 What are the best things about living in Clay County? (Select all that apply.)

Answered: 31 Skipped: 1



Answer Choices	Responses
Quality of Life	64.52% 20
Location	58.06% 18
My Neighborhood	41.94% 13
Quality of Schools	41.94% 13
Feeling of Safety	41.94% 13
Local Economy	25.81% 8
Parks/Lakes	22.58% 7

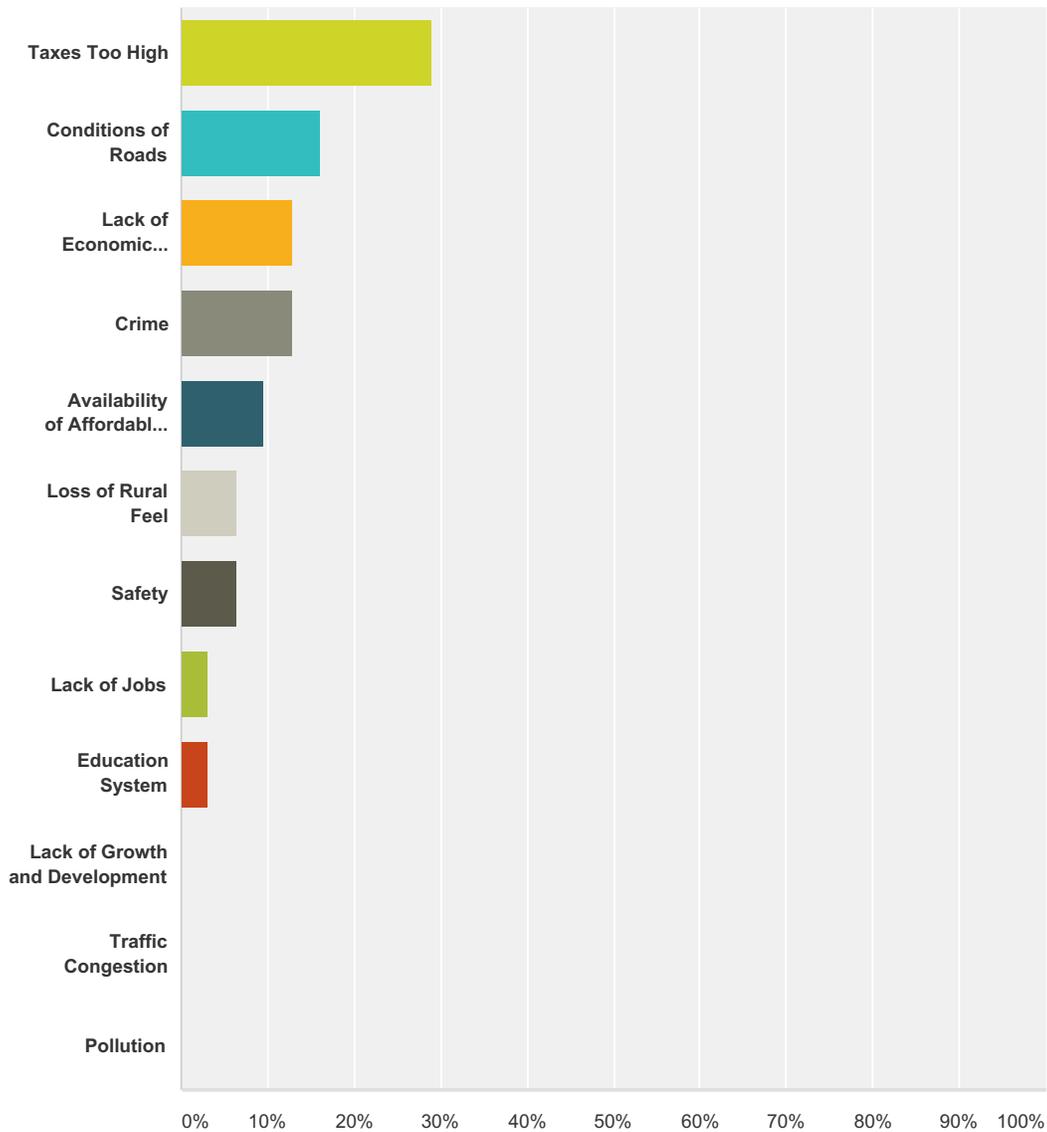
2015 Standard Performance Measurement Program

Job Opportunities	19.35%	6
Public Library	16.13%	5
Services Provided	16.13%	5
Transportation System	9.68%	3
Shopping	6.45%	2
Total Respondents: 31		

#	Other (please specify)	Date
1	hand outs	5/6/2016 4:01 PM
2	Family	2/29/2016 10:42 AM

Q3 What do you feel is the most serious issue facing Clay County at thistime?

Answered: 31 Skipped: 1



Answer Choices	Responses
Taxes Too High	29.03% 9
Conditions of Roads	16.13% 5
Lack of Economic Development	12.90% 4
Crime	12.90% 4
Availability of Affordable Housing	9.68% 3
Loss of Rural Feel	6.45% 2
Safety	6.45% 2

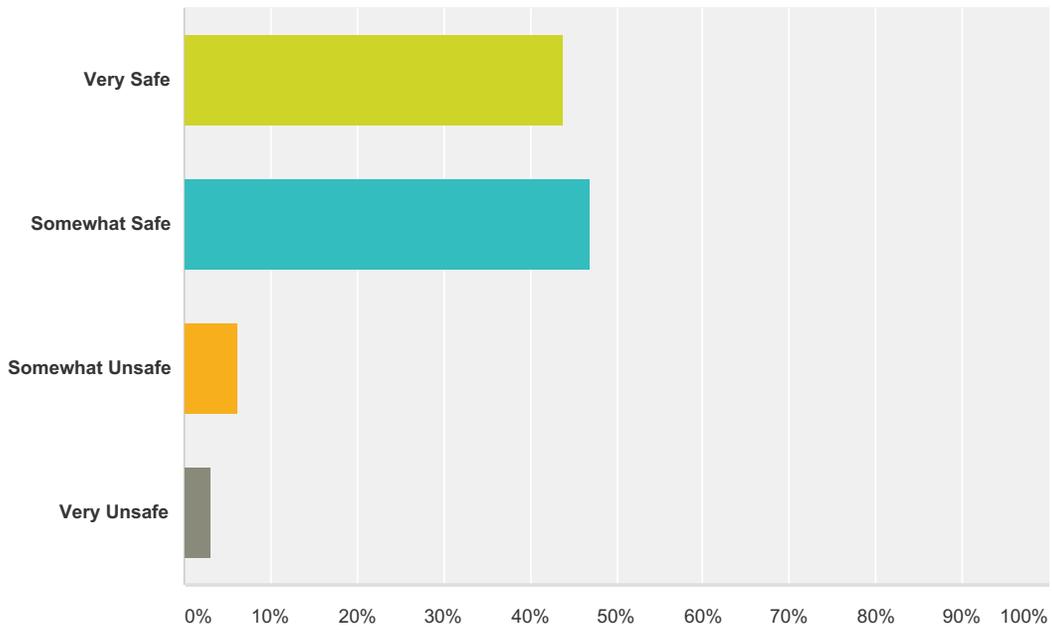
2015 Standard Performance Measurement Program

Lack of Jobs	3.23%	1
Education System	3.23%	1
Lack of Growth and Development	0.00%	0
Traffic Congestion	0.00%	0
Pollution	0.00%	0
Total		31

#	Other (please specify)	Date
1	Especially on the ag land compared to surrounding counties.	4/9/2016 9:31 PM
2	I also feel the 1st Ave and downtown area could use some updating and make the city more friendly to new businesses	3/8/2016 9:45 AM

Q4 Please rate how safe or unsafe you feel in Clay County.

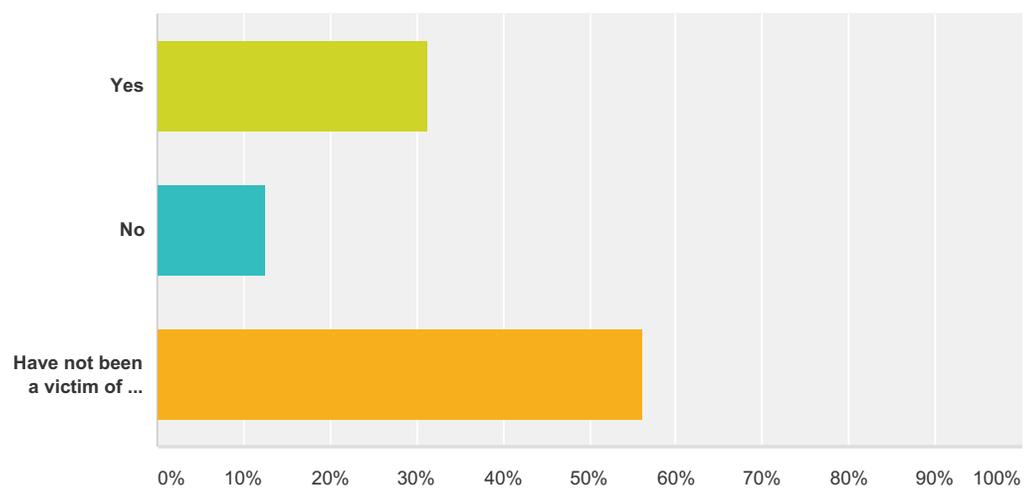
Answered: 32 Skipped: 0



Answer Choices	Responses	
Very Safe	43.75%	14
Somewhat Safe	46.88%	15
Somewhat Unsafe	6.25%	2
Very Unsafe	3.13%	1
Total		32

Q5 If you have ever been a victim of a crime, did you call law enforcement?

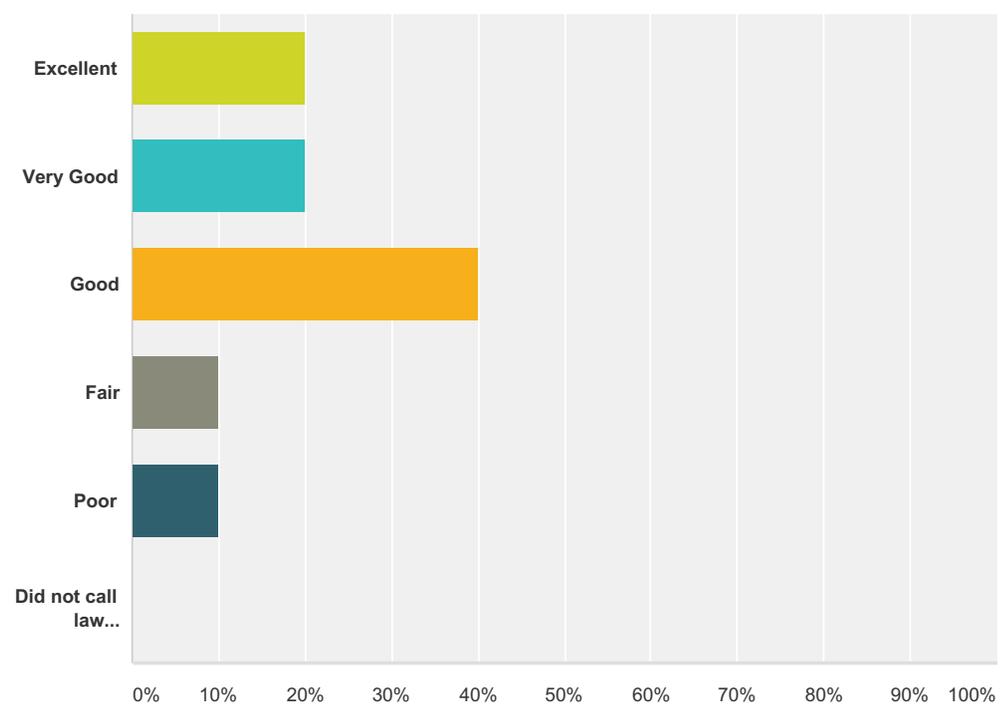
Answered: 32 Skipped: 0



Answer Choices	Responses	Count
Yes	31.25%	10
No	12.50%	4
Have not been a victim of a crime.	56.25%	18
Total		32

Q6 If law enforcement was dispatched, how would you rate their response time?

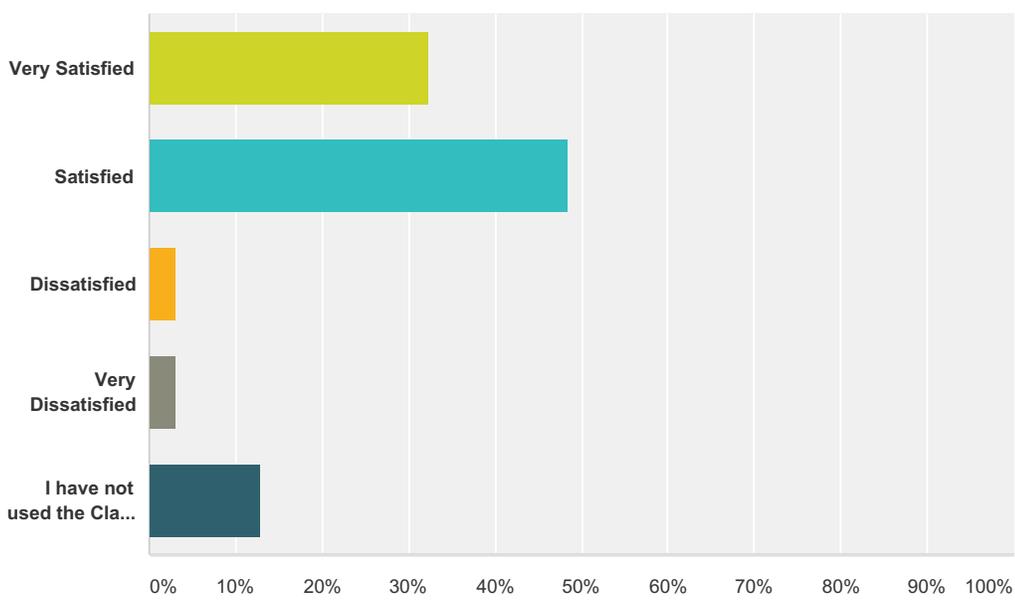
Answered: 10 Skipped: 22



Answer Choices	Responses
Excellent	20.00% 2
Very Good	20.00% 2
Good	40.00% 4
Fair	10.00% 1
Poor	10.00% 1
Did not call law enforcement.	0.00% 0
Total	10

Q7 How satisfied are you with the Clay County Sheriff Department?

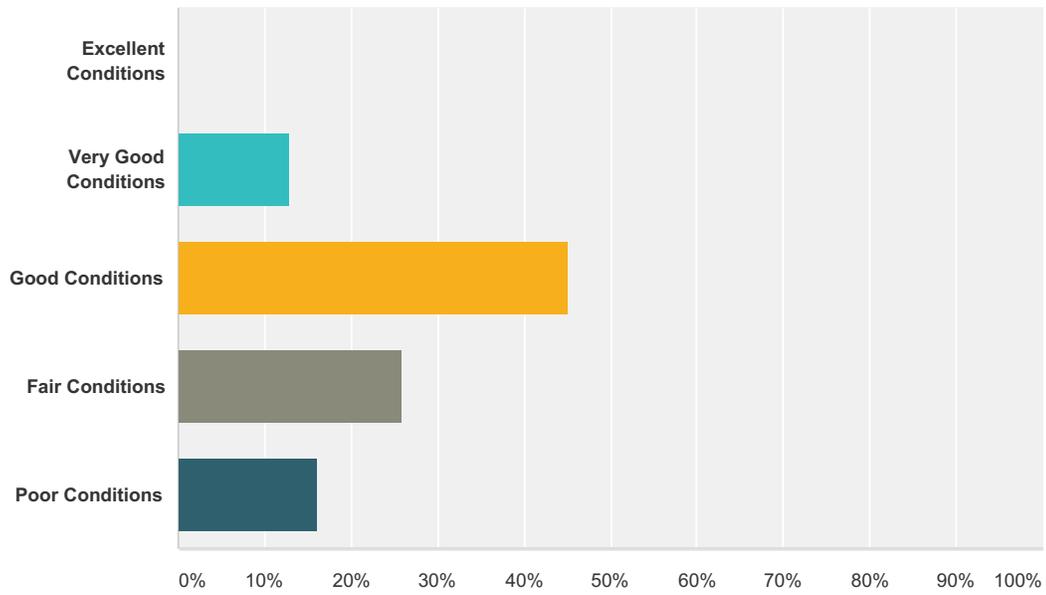
Answered: 31 Skipped: 1



Answer Choices	Responses	Count
Very Satisfied	32.26%	10
Satisfied	48.39%	15
Dissatisfied	3.23%	1
Very Dissatisfied	3.23%	1
I have not used the Clay County Sheriff Department	12.90%	4
Total		31

Q8 How would you rate the road conditions within the county?

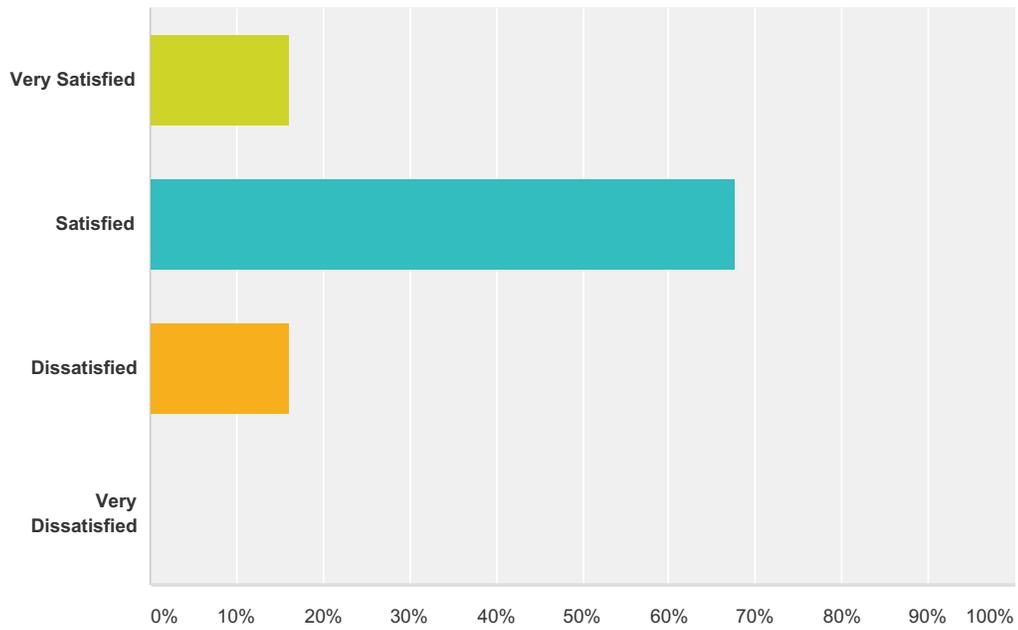
Answered: 31 Skipped: 1



Answer Choices	Responses	
Excellent Conditions	0.00%	0
Very Good Conditions	12.90%	4
Good Conditions	45.16%	14
Fair Conditions	25.81%	8
Poor Conditions	16.13%	5
Total		31

Q9 How satisfied are you with snow removal in the winter?

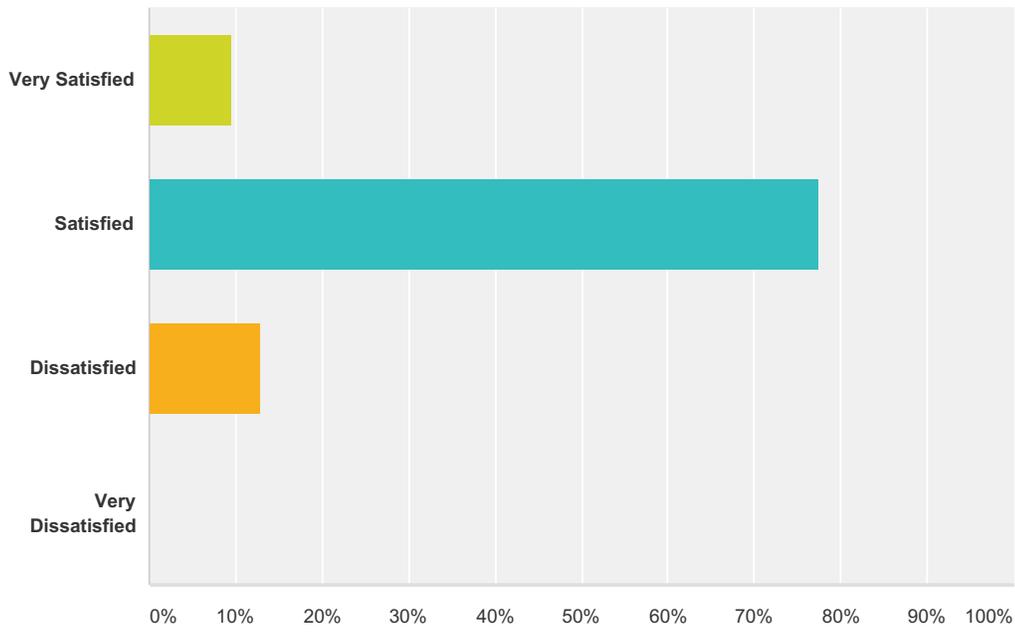
Answered: 31 Skipped: 1



Answer Choices	Responses
Very Satisfied	16.13% 5
Satisfied	67.74% 21
Dissatisfied	16.13% 5
Very Dissatisfied	0.00% 0
Total	31

Q10 How satisfied are you with weed and grass control in the summer?

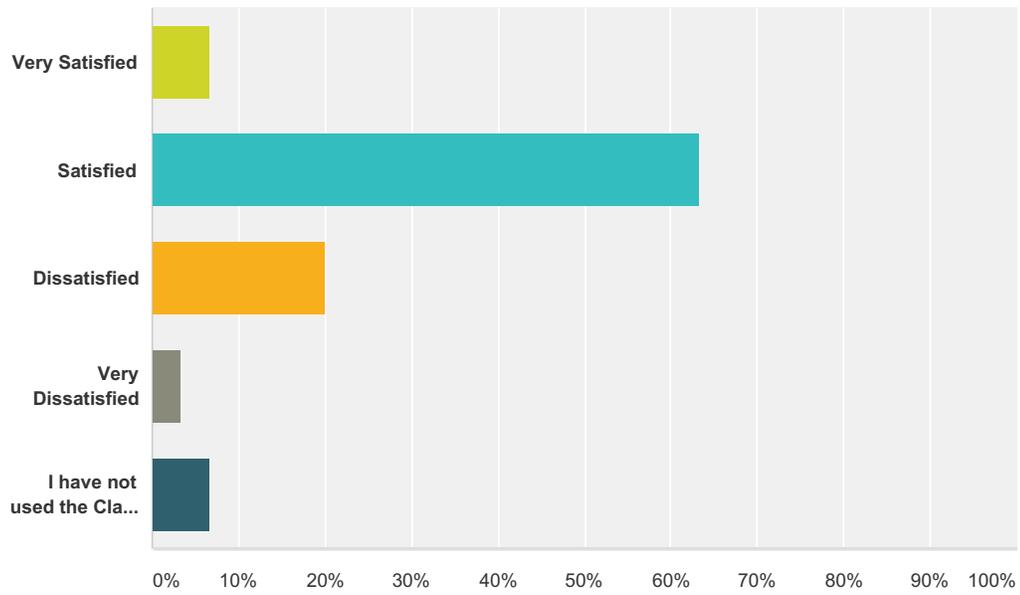
Answered: 31 Skipped: 1



Answer Choices	Responses
Very Satisfied	9.68% 3
Satisfied	77.42% 24
Dissatisfied	12.90% 4
Very Dissatisfied	0.00% 0
Total	31

Q11 How satisfied are you with the Clay County Highway Department?

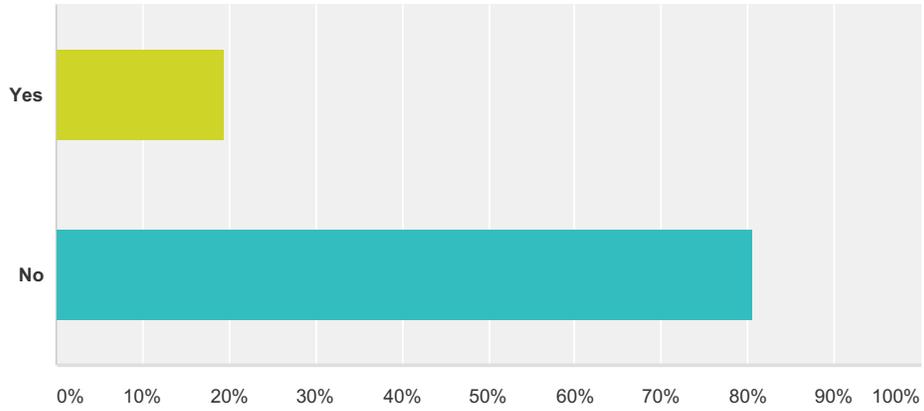
Answered: 30 Skipped: 2



Answer Choices	Responses
Very Satisfied	6.67% 2
Satisfied	63.33% 19
Dissatisfied	20.00% 6
Very Dissatisfied	3.33% 1
I have not used the Clay County Highway Department services.	6.67% 2
Total	30

Q12 Have you used any of the Clay County Public Health services within the past two years?

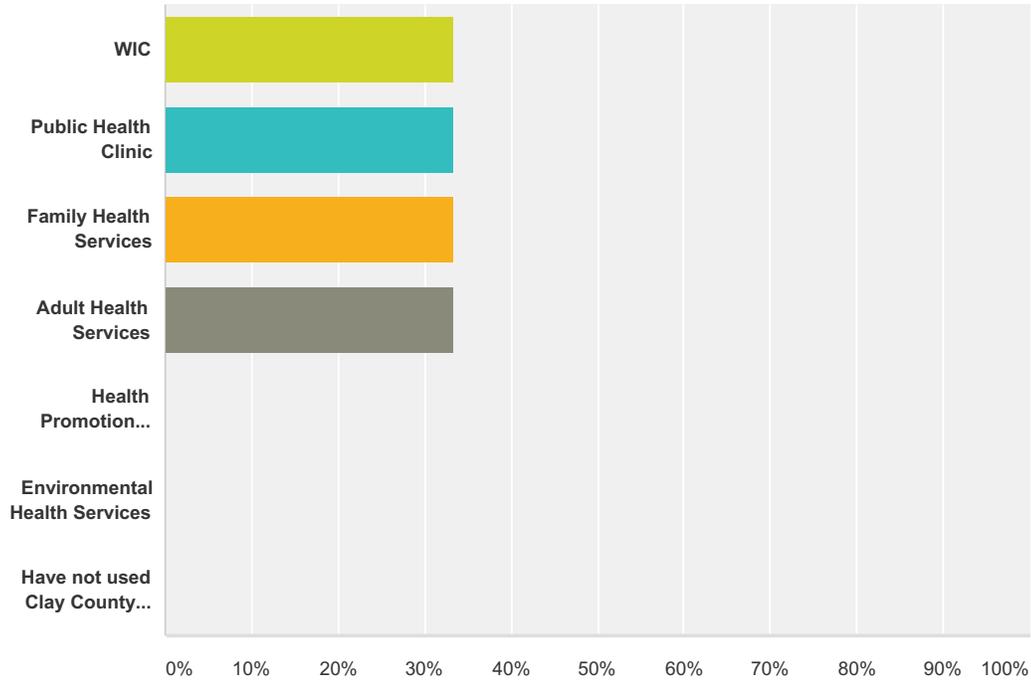
Answered: 31 Skipped: 1



Answer Choices	Responses	
Yes	19.35%	6
No	80.65%	25
Total		31

**Q13 If you have used Clay County Public Health, what services have you used?
(select all that apply)**

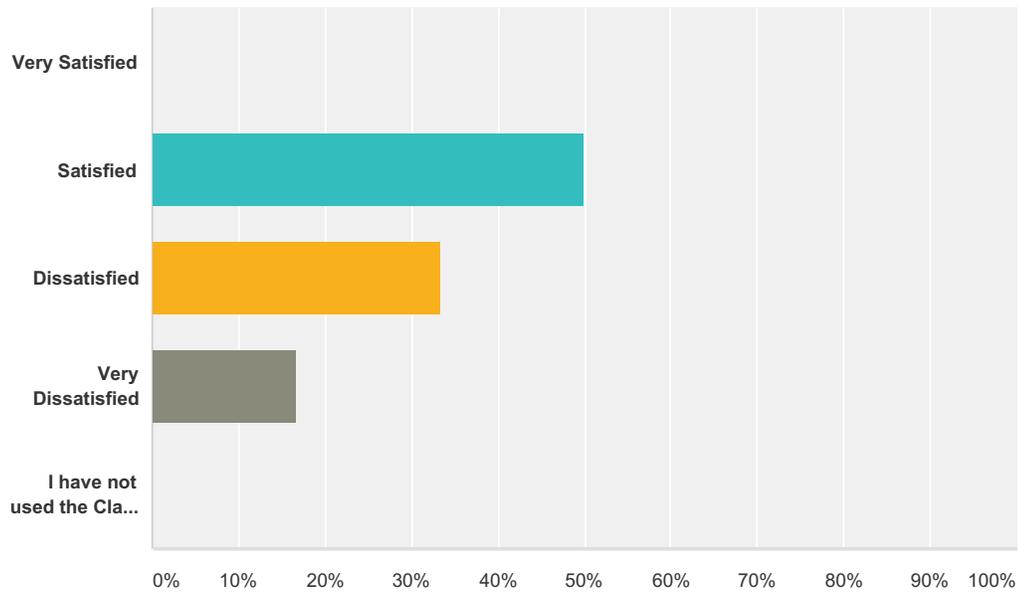
Answered: 6 Skipped: 26



Answer Choices	Responses
WIC	33.33% 2
Public Health Clinic	33.33% 2
Family Health Services	33.33% 2
Adult Health Services	33.33% 2
Health Promotion Activities	0.00% 0
Environmental Health Services	0.00% 0
Have not used Clay County Public Health services	0.00% 0
Total Respondents: 6	

Q14 How satisfied are you with the Clay County Public Health system?

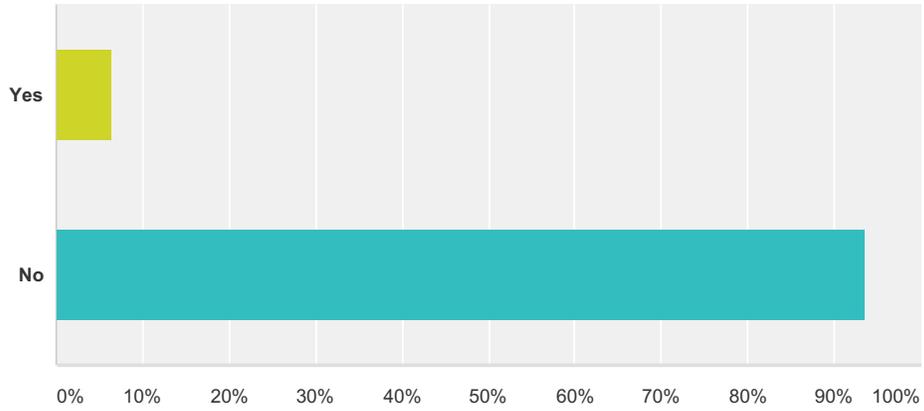
Answered: 6 Skipped: 26



Answer Choices	Responses
Very Satisfied	0.00% 0
Satisfied	50.00% 3
Dissatisfied	33.33% 2
Very Dissatisfied	16.67% 1
I have not used the Clay County Public Health Department services.	0.00% 0
Total	6

Q15 Have you used the Clay County Veterans Service Office in the past two years?

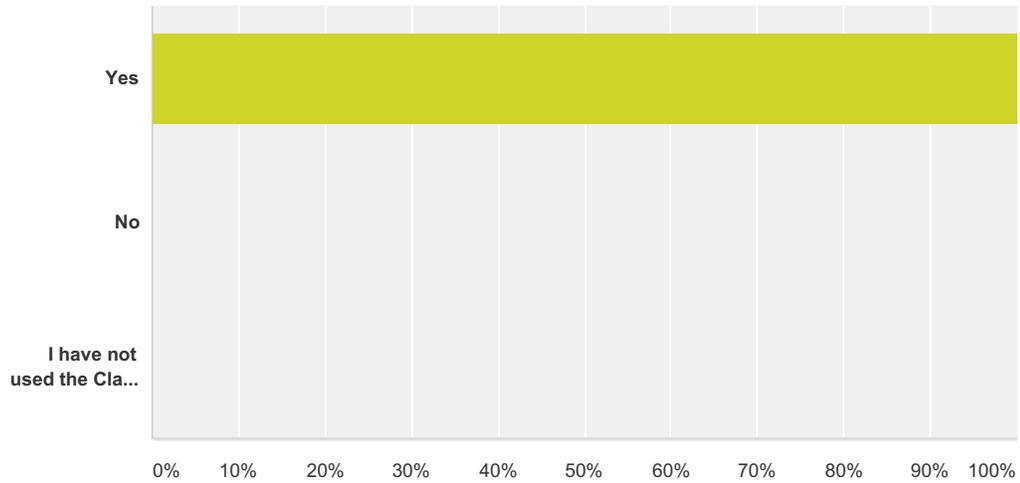
Answered: 31 Skipped: 1



Answer Choices	Responses	
Yes	6.45%	2
No	93.55%	29
Total		31

Q16 During your visit to the Clay County Veterans Service Office, did you recieve the answers and/or information that you were requesting?

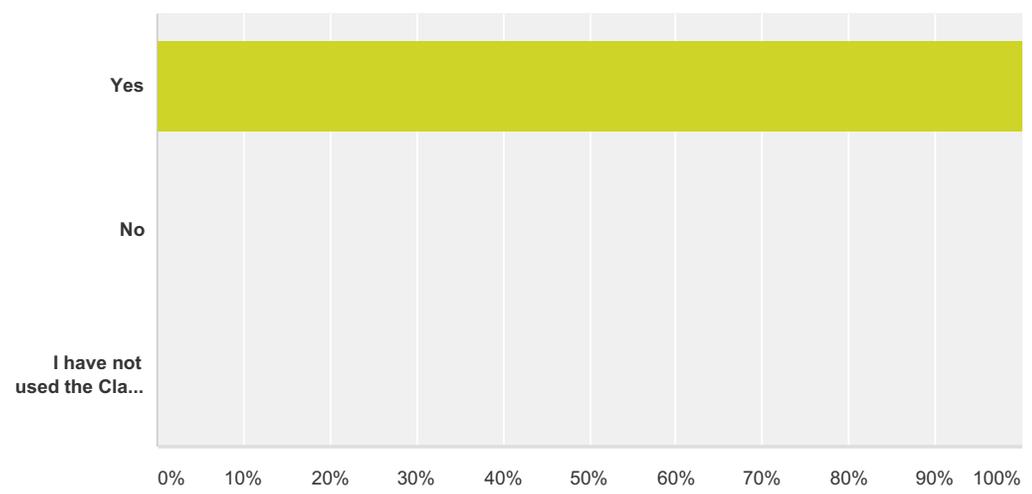
Answered: 2 Skipped: 30



Answer Choices	Responses
Yes	100.00% 2
No	0.00% 0
I have not used the Clay County Veterans Service Office services.	0.00% 0
Total	2

Q17 Did the Clay County Veterans Service Office appear to understand your inquiry?

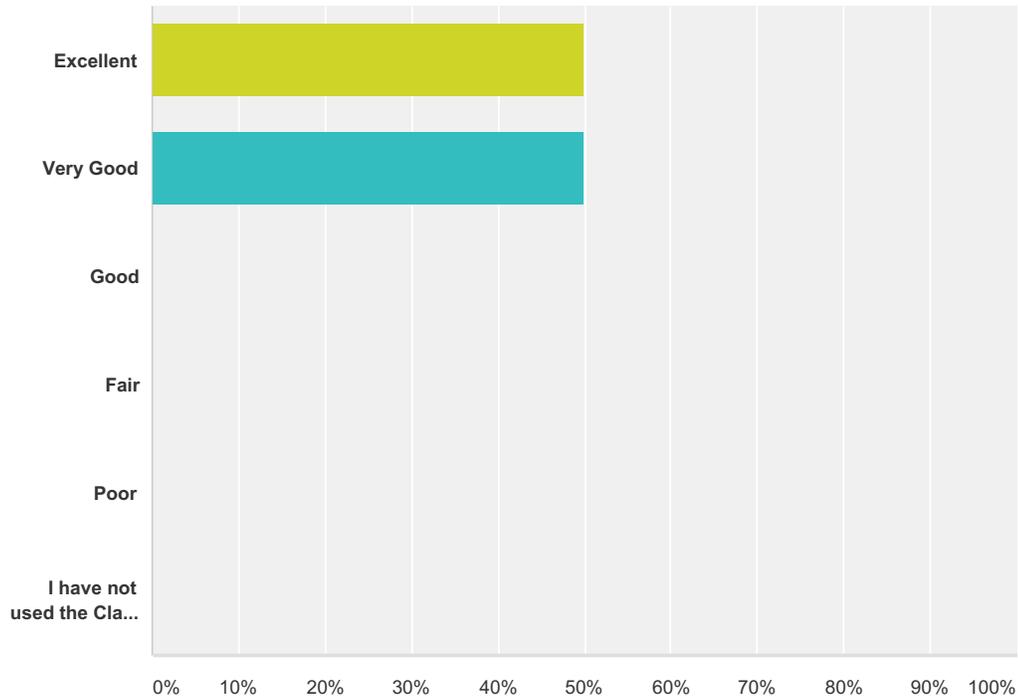
Answered: 2 Skipped: 30



Answer Choices	Responses
Yes	100.00% 2
No	0.00% 0
I have not used the Clay County Veterans Service Office services.	0.00% 0
Total	2

Q18 Please rate the level of service you received from your Clay County Veterans Service Office in resolving your issues or answering your questions:

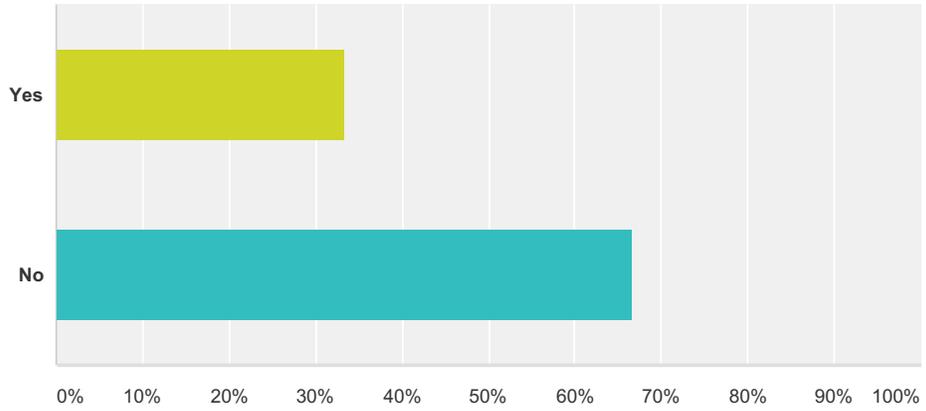
Answered: 2 Skipped: 30



Answer Choices	Responses	
Excellent	50.00%	1
Very Good	50.00%	1
Good	0.00%	0
Fair	0.00%	0
Poor	0.00%	0
I have not used the Clay County Veterans Service Office services.	0.00%	0
Total		2

Q19 Have you used any of the Clay County Social Services programs within the past two years?

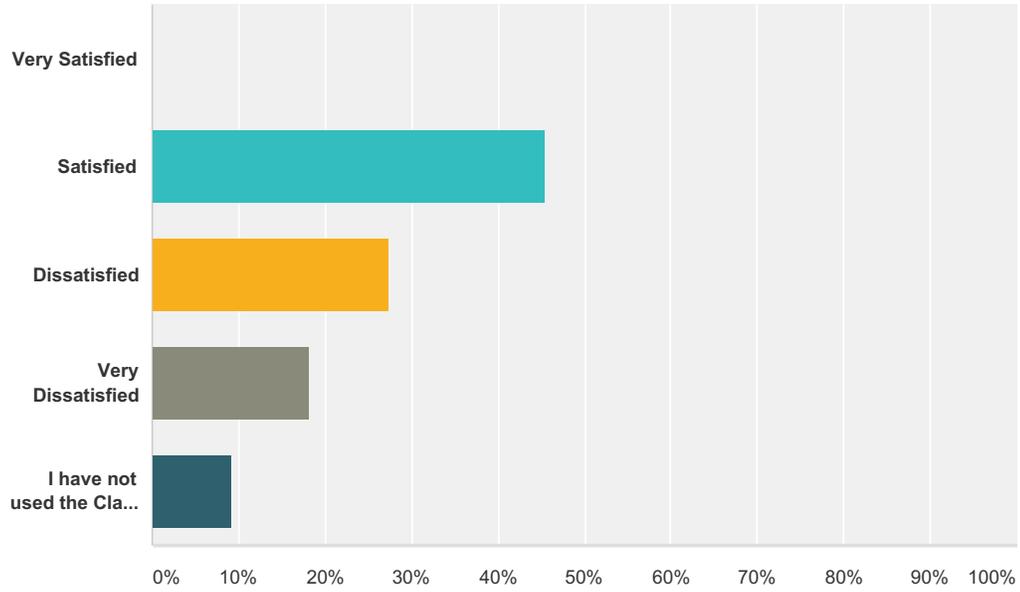
Answered: 30 Skipped: 2



Answer Choices	Responses
Yes	33.33% 10
No	66.67% 20
Total	30

Q20 How satisfied were you with the services you received from the Clay County Social Services Department?

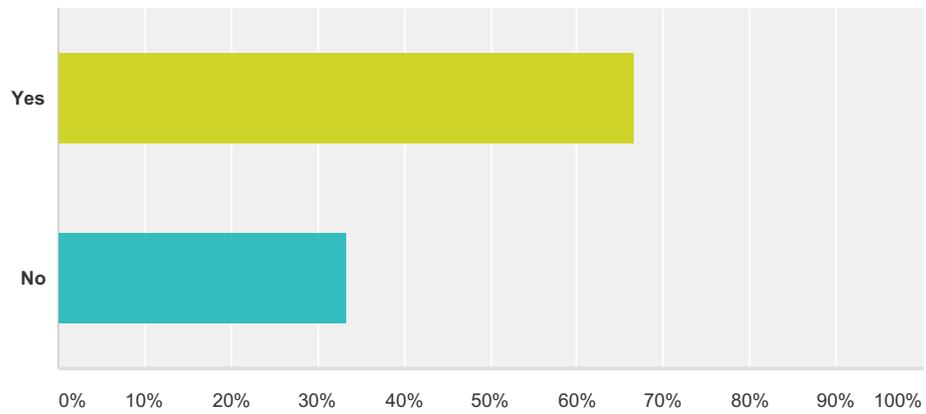
Answered: 11 Skipped: 21



Answer Choices	Responses
Very Satisfied	0.00% 0
Satisfied	45.45% 5
Dissatisfied	27.27% 3
Very Dissatisfied	18.18% 2
I have not used the Clay County Social Services Office.	9.09% 1
Total	11

Q21 Have you visited one of Clay County's Lake Agassiz libraries in the last two years?

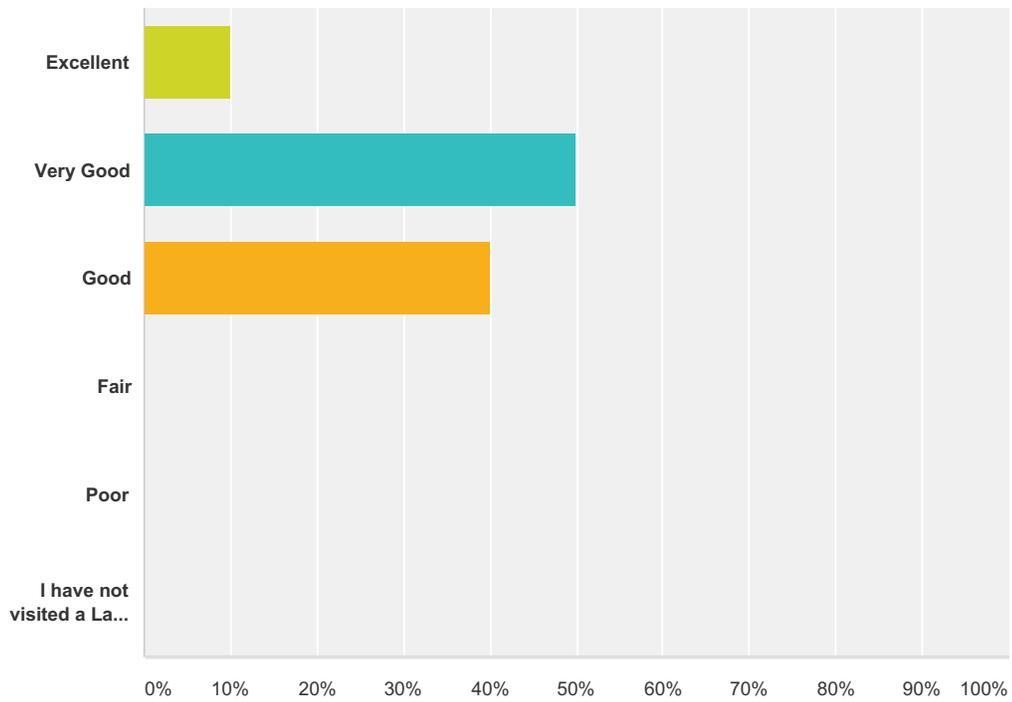
Answered: 30 Skipped: 2



Answer Choices	Responses	
Yes	66.67%	20
No	33.33%	10
Total		30

Q22 How would you rate the Lake Agassiz facilities and services?

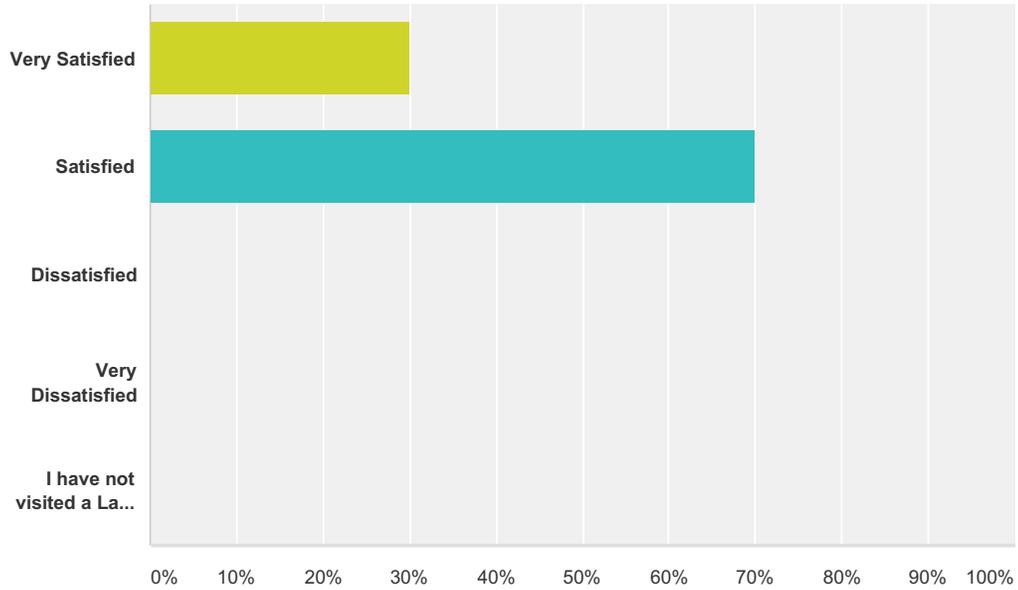
Answered: 20 Skipped: 12



Answer Choices	Responses
Excellent	10.00% 2
Very Good	50.00% 10
Good	40.00% 8
Fair	0.00% 0
Poor	0.00% 0
I have not visited a Lake Agassiz Regional Library.	0.00% 0
Total	20

Q23 Were you satisfied with the quality of service you received from the Lake Agassiz Library staff?

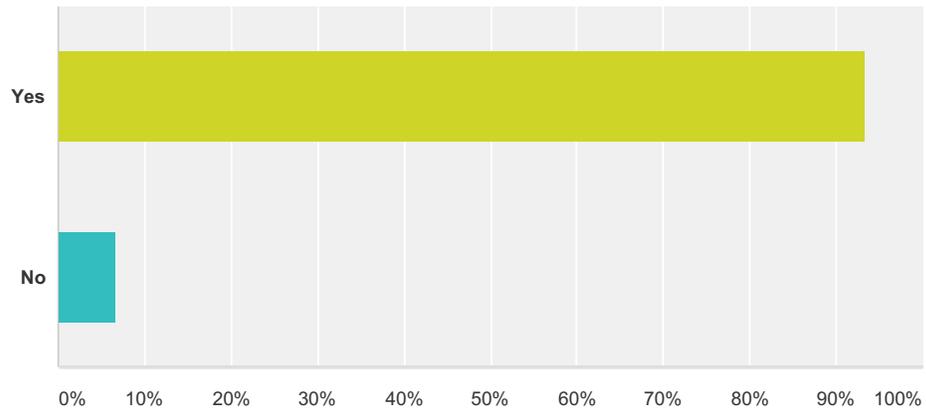
Answered: 20 Skipped: 12



Answer Choices	Responses
Very Satisfied	30.00% 6
Satisfied	70.00% 14
Dissatisfied	0.00% 0
Very Dissatisfied	0.00% 0
I have not visited a Lake Agassiz Regional Library.	0.00% 0
Total	20

Q24 Have you used the services provided by the Motor Vehicle Department in Clay County? (License plates, tabs, vehicle transfers, new vehicle and out-of-state registrations, boat, snowmobile, all-terrain, motorcycle and trailer licensing. Driver's licensing includes driver's license renewals, name and address changes, identification cards and instruction permits.)

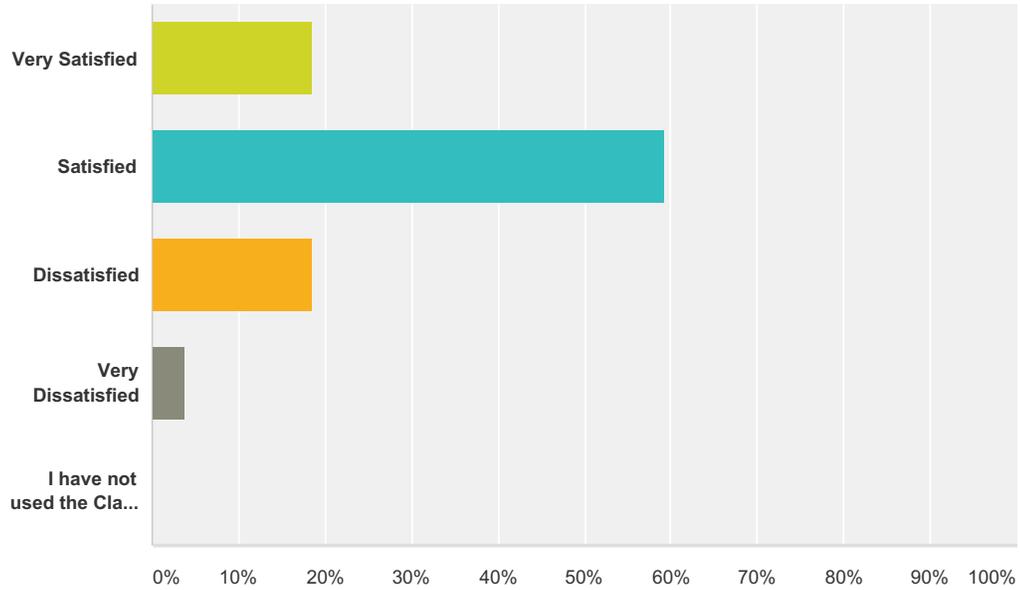
Answered: 30 Skipped: 2



Answer Choices	Responses
Yes	93.33% 28
No	6.67% 2
Total	30

Q25 Were you satisfied with the service you received by the Clay County Motor Vehicle Department staff?

Answered: 27 Skipped: 5



Answer Choices	Responses	
Very Satisfied	18.52%	5
Satisfied	59.26%	16
Dissatisfied	18.52%	5
Very Dissatisfied	3.70%	1
I have not used the Clay County Motor Vehicle Department services.	0.00%	0
Total		27

Q26 Comments:

Answered: 0 Skipped: 32

#	Responses	Date
	There are no responses.	

**BOARD OF COUNTY COMMISSIONERS
DAKOTA COUNTY, MINNESOTA**

June 21, 2016

Resolution No. 16-322

Motion by Commissioner Workman

Second by Commissioner Holberg

Approval To Continue Participation In State Standard Measures Program

WHEREAS, the Minnesota Legislature created the Council on Local Results and Innovation in 2010, and the Council released a standard set of performance measures for cities and counties in 2011; and

WHEREAS, the Dakota County Board of Commissioners adopted Resolution No. 11-318 (June 21, 2011), to participate in the voluntary performance measurement program and began assembling the necessary data; and

WHEREAS, Dakota County values the use of performance measurement to continually improve program and services for the residents of Dakota County; and

WHEREAS, participation in the standard measures program by a city or county is voluntary, but those who choose to participate in the program must officially adopt the corresponding performance measures developed by the Council, and file a report with the Office of the State Auditor by July 1, 2016, as part of annual reporting requirements; and

WHEREAS, cities and counties who participate in the program must implement a local performance measurement system as defined by the Council on Local Results and Innovation, to include: outcome goals; outcome and output performance measures; and reporting on results of the performance measures to their residents.

NOW, THEREFORE, BE IT RESOLVED, That the Dakota County Board of Commissioners hereby adopts the following standard performance measures developed by the Council on Local Results and Innovation and authorized by the Minnesota Legislature:

- Part I and II Crime
- Average County Pavement Condition Rating
- Workforce Participation Rate Among Minnesota Family Investment Program and Diversionary Work Program Participants
- Percentage of Children Where There Is a Recurrence of Maltreatment Within 12 Months Following an Intervention
- Level of Assessment Ratio
- Accuracy of Post-Election Audit
- Dollars Brought into the County for Veterans' Benefits
- Bond Rating Citizens' Rating of the Quality of County Parks, Recreational Programs, and/or Facilities
- Amount of Hazardous Household Waste and Electronics Collected; and

BE IT FURTHER RESOLVED, That the Dakota County Board of Commissioners hereby directs the County Manager to cause the collection, maintenance, and publication of the set of performance measures, as defined by the Council on Local Results and Innovation.

STATE OF MINNESOTA
County of Dakota

	YES		NO
Slavik	<u> X </u>	Slavik	<u> </u>
Gaylord	<u> X </u>	Gaylord	<u> </u>
Egan	<u> X </u>	Egan	<u> </u>
Schouweiler	<u> X </u>	Schouweiler	<u> </u>
Workman	<u> X </u>	Workman	<u> </u>
Holberg	<u> X </u>	Holberg	<u> </u>
Gerlach	<u> X </u>	Gerlach	<u> </u>

I, Jeni Reynolds, Clerk to the Board of the County of Dakota, State of Minnesota, do hereby certify that I have compared the foregoing copy of a resolution with the original minutes of the proceedings of the Board of County Commissioners, Dakota County, Minnesota, at their session held on the 21st day of June, 2016, now on file in the County Administration Department, and have found the same to be a true and correct copy thereof.

Witness my hand and official seal of Dakota County this 23rd day of June, 2016.

Jeni Reynolds

Clerk to the Board

Performance Measure Results

State Standard Measures Program 2016



BACKGROUND

In 2010, the state Legislature created the Council on Local Results and Innovation to develop standard performance measures for Minnesota cities and counties. In February 2011, the Council released a standard set of performance measures to help residents, taxpayers, and elected officials determine whether counties provide services efficiently and effectively, and to measure residents' opinions of those services. In 2011, Dakota County voluntarily agreed to participate in the program. To meet 2016 program requirements, the following results are reported for the 10 adopted measures using the most recent data available.

PUBLIC SAFETY

PART I AND II CRIME

Part I crimes include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, arson, and human trafficking. Part II crimes include other assaults, forgery/counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, D.U.I., liquor laws, disorderly conduct, and other offenses. The figures are rates per 1,000 residents (2015).

Part I: 22.34
Part II: 29.13

PUBLIC WORKS

AVERAGE COUNTY PAVEMENT CONDITION RATING

The Minnesota Department of Transportation rates Dakota County roads every two years on a scale from 0 (poor) to 100 (excellent) based on the types of pavement distresses and the smoothness of the surface (2014).

72

PUBLIC HEALTH, SOCIAL SERVICES

WORKFORCE PARTICIPATION RATE AMONG MFIP AND DWP RECIPIENTS

This measure shows the percent of Minnesota Family Investment Program (MFIP) and Diversionary Work Program (DWP) adults working 30 hours or more per week or who have left cash assistance three years after baseline (April 2014-March 2015) in Dakota County.

71.3%

PERCENTAGE OF CHILDREN WHERE THERE IS A RECURRENCE OF MALTREATMENT WITHIN 12 MONTHS FOLLOWING AN INTERVENTION

This measure is calculated on a rolling 12-month period (January-December 2014). It looks at all maltreatment (abuse or neglect) findings in the reporting period, and then counts the number of cases that had a subsequent maltreatment finding within 12 months of the first.

3.6%

Performance Measure Results

State Standard Measures Program 2016



PROPERTY RECORDS, VALUATION, ASSESSMENT

LEVEL OF ASSESSMENT RATIO (MEDIAN BETWEEN 90% AND 105% IS ACCEPTABLE)

The level of assessment ratio measures the accuracy of County assessments by comparing the actual market value of homes (as measured by the sales/purchase price) with the County-assigned assessed value (2015). **94%**

ELECTIONS

ACCURACY OF POST-ELECTION AUDIT

The percentage of ballots counted correctly in the last election (2014). **100%**

VETERANS SERVICES

DOLLARS BROUGHT INTO COUNTY FOR VETERANS' BENEFITS

The state Department of Veteran Affairs tracks and publishes yearly program and service expenditures for veterans. The dollars spent on veterans includes health care, insurance and indemnity, educational benefits, and compensation and pension (2014). **\$174,948,000**

BUDGET, FINANCIAL

BOND RATING

Moody's Investors Service annually assesses the quality of the County's financial management, current financial condition, and financial outlook (2015). **Aaa**

PARKS, LIBRARIES

CITIZENS' RATING OF THE QUALITY OF COUNTY PARKS, RECREATIONAL PROGRAMS, AND/OR FACILITIES

Every two years, via a statistically valid mailed survey, residents rate the quality of County parks and recreation from poor to excellent (2016). Sample size (N)=867.

Parks and Recreation Rating	Percent of Respondents
Excellent	56%
Good	40%
Fair	4%
Poor	0%

Performance Measure Results

State Standard Measures Program 2016



ENVIRONMENT

AMOUNT OF HAZARDOUS HOUSEHOLD WASTE AND ELECTRONICS COLLECTED

Properly disposing of leftover chemicals, household products, and electronic devices helps protect the environment and people's health. In 2015, Dakota County collected electronics and household hazardous waste (paints, pesticides, acids/bases, solvents, batteries, fluorescent bulbs, and other miscellaneous chemicals) at The Recycling Zone and during four, one-day collection events.

Hazardous Waste:
2,025,092 lbs.
Electronics:
2,155,231 lbs.

PROJECT CONTACT

Josh Hill
Office of Performance and Analysis
(651) 438-8391
Josh.Hill@co.dakota.mn.us

RESOLUTION

FILLMORE COUNTY BOARD OF COMMISSIONERS
Preston, Minnesota 55965

Date June 28, 2016 Resolution No. 2016-033

Motion by Commissioner Root Second by Commissioner Bakke

WHEREAS, In 2010, the Minnesota Legislature created the Council on Local Results and Innovation; and
WHEREAS, The Council on Local Results and Innovation developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and
WHEREAS, Benefits to Fillmore County are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and
WHEREAS, Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and
WHEREAS, The Fillmore County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, Fillmore County will report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, Fillmore County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the county/city.

VOTING AYE
Commissioners

Prestby Dahl Root Lentz Bakke

VOTING NAY
Commissioners

Prestby Dahl Root Lentz Bakke

STATE OF MINNESOTA
COUNTY OF FILLMORE

I, Bobbie Vickerman, Clerk of the Fillmore County Board of Commissioners, State of Minnesota, do hereby certify that the foregoing resolution is a true and correct copy of a resolution duly passed at a meeting of the Fillmore County Board of Commissioners held on the 28th day of June, 2016.

Witness my hand and official seal at Preston, Minnesota the 28th day of June, 2016.

SEAL



Bobbie Vickerman, Coordinator/Clerk
Fillmore County Board of Commissioners

RESOLUTION
FILLMORE COUNTY BOARD OF COMMISSIONERS
Preston, Minnesota 55965

Date June 28, 2016 Resolution No. 2016-034

Motion by Commissioner Bakke Second by Commissioner Dahl

WHEREAS The Fillmore County Board of Commissioners has adopted the following mission: Fillmore County's mission is to provide quality services to the citizens in an efficient, cost effective manner; and

WHEREAS Setting goals and measuring results of each year's expenditures helps accomplish that overall mission; and

WHEREAS Fillmore Department Heads have determined the following goals and recommend that the Board adopt the goals to provide quality and efficient, cost effective service to the citizens of Fillmore County.

NOW THEREFORE BE IT RESOLVED That the Fillmore County Board of Commissioners adopts the following goals for the upcoming year.

FILLMORE COUNTY GOALS	MEASURES - SUMMARY
1) Reduce the total number of accidents that occur on County State Aid Highways, County Roads and Un-Organized Township Roads that involve fatalities and injury from prior year	Available in Towards Zero Death Reports
2) Maintain Pavement Quality Index rating of 72	MN Dept. of Transportation records
3) Tobacco use among adults to national benchmark	County Health Rankings
4) Child Support Program Cost Effectiveness	Recommended from 2012 Steering Committee report; Available from MN Dept. of Human Services
5) Percentage of low birth-weight births	MN Dept. of Human Services or www.countyhealthrankings.org
6) Median ratio between 90% and 105% for 3 types of assessment ratios	Department of Revenue records
7) Meet 10 day turn-around time for document recording	MN Statutes 357.182, Subd. 6 standard, 90% of the time
8) 100% post-election results	State/County records
9) Increase by 5% State and Federal dollars brought into county for veterans benefits	Federal and State dollars (this measure was recommended by 2008 OLA report)
10) Maintain 85% of veterans receiving services and/or benefits	This measure was recommended by 2008 OLA report
11) Goal of 7200 per 1000 residents for annual library visits	Southeastern Libraries Cooperating (SELCO) records
12) Goal to keep debt service levy under 11%	County records, Comprehensive Annual Financial Report
13) Goal of 40% recycling rate of Municipal Solid Waste	SCORE report

VOTING AYE
 Commissioners Prestby Dahl Root Lentz Bakke

VOTING NAY
 Commissioners Prestby Dahl Root Lentz Bakke

STATE OF MINNESOTA
 COUNTY OF FILLMORE

I, Bobbie Vickerman, Clerk of the Fillmore County Board of Commissioners, State of Minnesota, do hereby certify that the foregoing resolution is a true and correct copy of a resolution duly passed at a meeting of the Fillmore County Board of Commissioners held on the 28th day of June, 2016.

Witness my hand and official seal at Preston, Minnesota the 28th day of June, 2016.

SEAL 
 Bobbie Vickerman, Coordinator/Clerk
 Fillmore County Board of Commissioners

FILLMORE COUNTY
REVIEW AND STATUS OF 2015 PERFORMANCE MEASURES

2015 Performance Measure 1) Reduce the total number of accidents that occur on County State Aid Highways, County Roads and Un-Organized Township Roads that involve fatalities and injury from prior year:

From our reports we are showing 11 personal injury crashes for 2015. The TZD data does not come out until June 30th and this is the report that the Performance Measures ask to get the information from. We can verify the data once the report comes out. From 2014 to 2015, Fillmore County went from 15 personal injury crashes down to 11.

2015 Performance Measure 2) Maintain Pavement Quality Index rating of 72:

This performance measure was reached, as the current MPQI is 72 for the County.

2015 Performance Measure 3) Tobacco use among adult to national benchmark:

This performance measure was not reached for 2015 as the performance measure was 14% and Fillmore County was at 16%. The State benchmark is 16% and Fillmore did meet that. Our SHIP Surveillance Survey showed Fillmore County at 13.1%, which would mean we would reach that benchmark for the national rate as well, but the performance measures requires us to use the County Health Rankings.

2015 Performance Measure 4) Child Support Program Cost Effectiveness:

This performance measure outlines what a tremendous job that Fillmore County staff does for Child Support collections. We collect \$9.52 for every \$1.00 spent on the child support program. The State average is \$3.54. We are the second highest overall.

2015 Performance Measure 5) Percentage of low birth-weight births:

This performance measure is surprisingly good for the high number of pregnant women not receiving prenatal care and delivering babies at home. We are one of the lowest in our region, tied with Goodhue at 5%, with the national and state percentages at 6%.

2015 Performance Measure 6) Median ratio between 90% and 105% for three types of assessment ratios:

This performance measure was reached as follows:

- Commercial/Industrial Classification 96%
- Ag/Rural Vacant Classification 99%
- Residential Classification 95%

2015 Performance Measure 7) Meet 10 day turn-around time for document recording:

This performance measure was reached for 2015.

2015 Performance Measure 8) 100% post-election results:

This performance measure was reached for 2015 with the special election.

2015 Performance Measure 9) Increase by 5% State and Federal dollars brought into County for veterans benefits:

For 2015, the federal and state dollars brought into the County did not increase. Federal numbers went down by approximately 1% but State programs went up to be about even to 2014. It was noted that fifty veterans passed during the year so that is a major factor.

2015 Performance Measure 10) Maintain 85% of veterans receiving services and/or benefits:

For 2015, we have maintained 85% of veterans receiving services and/or benefits.

2015 Performance Measure 11) Goal of 7200 per 1000 residents for annual library visits:

For 2015, 6,485 was the number of residents per 1000, so we were short of the performance measure. Total visits for 2015 was 135,308.

2015 Performance Measure 12): Goal to keep debt service levy under 11%:

The debt service levy was at 2.87% for 2015. Which per capita is \$12.19 for the debt service levy.

2015 Performance Measure 13) Performance Measure of 38% recycling rate of Municipal Solid Waste:

The recycling rate for 2015 was 44%, so the performance measure was reached and exceeded.

STATE OF MINNESOTA

COUNTY OF HENNEPIN

CLERK OF THE BOARD

I, Deputy Clerk to the Board of the above named County, do hereby certify that I have compared the papers writing, to which this certificate is attached, with the original

Resolution No. 16-0238 adopted by the County Board of Commissioners on June 21, 2016

as the same appears of record and on file in the said Clerk to the Board's office, at the Government Center in said Hennepin County, and find the same to be true and correct copy thereof.

IN TESTOMONY WHEREOF, I have hereunto set my hand and affixed the seal of said County at the City of Minneapolis, this 7th day of July A.D. 2016

YOLANDA C CLARK
Deputy Clerk to the County Board

by: Yc Clark
Deputy or Clerk to the County Board

Hennepin County, Minnesota
RESOLUTION NO. 16-0238



www.hennepin.us

[2016]

The following Resolution was offered by Commissioner Greene and seconded by Commissioner Higgins:

WHEREAS, the Minnesota Legislature created the Council on Local Results and Innovation in 2010; and

WHEREAS, the Council on Local Results and Innovation released a standard set of eleven performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and

WHEREAS, Hennepin County (the County) is committed to performance management and reporting; and

WHEREAS, the County has implemented a local performance measurement system as developed by the Council on Local Results and Innovation; and

WHEREAS, the County does not have jurisdiction for Parks and, therefore, will not participate in the Parks' performance measurement in 2016; and

WHEREAS, the County has adopted and implemented the minimum ten performance measures for counties developed by the Council on Local Results and Innovation; and

WHEREAS, a county that elects to participate in the standard measures program for 2016 may be eligible for a reimbursement of \$.014 per capita in government aid, not to exceed \$25,000;

BE IT RESOLVED, that the county will publish the 2015 results of the ten adopted performance measures on the county's web site by the end of the 2016 calendar year; and

BE IT FURTHER RESOLVED, that the Hennepin County Board of Commissioners authorizes staff to notify the Office of the State Auditor by July 1, 2016 of Hennepin County's commitment to participate in the 2016 Performance Measurement Program.

The question was on the adoption of the resolution and there were 7 YEAS and 0 NAYS, as follows:

County of Hennepin Board of County Commissioners	YEAS	NAYS	ABSTAIN	ABSENT
Mike Opat	X			
Peter McLaughlin	X			
Randy Johnson	X			
Linda Higgins	X			
Marion Greene	X			
Jan Callison	X			
Jeff Johnson	X			

Hennepin County Model Performance Measures for Counties

The following are the recommended model measures of performance outcomes for counties, with alternatives provided in some cases. Key output measures are also suggested for consideration by local county officials.

1. Public Safety:

- Part I and II crime rate
 - Part I crimes include murder, rape, aggravated assault, burglary, larceny, motor vehicle theft, and arson.
 - Part II crimes include other assaults, forgery/counterfeiting, embezzlement, stolen property, vandalism, weapons, prostitution, other sex offenses, narcotics, gambling, family/children crime, Driving Under the Influence, liquor laws, disorderly conduct, and other offenses.

Offenses, Clearances, Percent Cleared and Crime Rate by Agency - 2009			
Population 1,138,316	Grand Total	Total Part 1	Total Part 2
Offenses	111,630	45,502	66,128
Clearances	50,175	11,274	38,901
Clearance Rate	45%	25%	59%
Crime Rate Per 100,000 pop	9,806	3,997	5,809

Offenses, Clearances, Percent Cleared and Crime Rate by Agency - 2010			
Population 1,211,265	Grand Total	Total Part 1	Total Part 2
Offenses	107,654	44,349	66,305
Clearances	49,564	10,773	38,791
Clearance Rate	46%	24%	61%
Crime Rate Per 100,000 pop	9,386	3,859	5,509

Offenses, Clearances, Percent Cleared and Crime Rate by Agency – 2011			
Population 1,211,265	Grand Total	Total Part 1	Total Part 2
Offenses	104,380	44,335	60,045
Clearances	45,548	10,787	34,761
Clearance Rate	44%	24%	58%
Crime Rate Per 100,000 pop	6,855	3,798	3,057

Offenses, Clearances, Percent Cleared and Crime Rate by Agency – 2012			
Population 1,163,318	Grand Total	Total Part 1	Total Part 2
Offenses	103,625	44,839	58,786
Clearances	42,800	10,425	32,375
Clearance Rate	41%	23%	55%
Crime Rate Per 100,000 pop	8,923	3,861	5,052

Offenses, Clearances, Percent Cleared and Crime Rate by Agency – 2013			
Population 1,179,108	Grand Total	Total Part 1	Total Part 2
Offenses	102,697	44,253	58,444
Clearances	41,544	10,780	30,764
Clearance Rate	40%	24%	53%
Crime Rate Per 100,000 pop	6,499	3,736	2,763

Offenses, Clearances, Percent Cleared and Crime Rate by Agency – 2014			
Population 1,211,265	Grand Total	Total Part 1	Total Part 2
Offenses	99,441	43,045	56,396
Clearances	37,274	10,250	27,024
Clearance Rate	37%	24%	48%
Crime Rate Per 100,000 pop	8,210	3,554	4,656

Offenses, Clearances, Percent Cleared and Crime Rate by Agency – 2015			
Population 1,229,284	Grand Total	Total Part 1	Total Part 2
Offenses	95,521	40,984	54,537
Clearances	30,919	10,068	20,851
Clearance Rate	32%	25%	38%
Crime Rate Per 100,000 pop	8,310	3,334	4,976

State of Minnesota, Department of Public Safety, 2009-2016, Bureau of Criminal Apprehension Minnesota Justice Information Services, Uniform Crime Report.

2. Probation/Corrections:

DOCCR has defined recidivism as a conviction (adult) or adjudication (juvenile) within Minnesota for a new offense that occurs after a selected client is sentenced (or disposed) on an initial offense.

1. Recidivism events for juveniles include all adjudications for petty misdemeanor offenses and above. Status and CHIPS cases are excluded.
2. Recidivism events for adults include convictions at the misdemeanor level and above. Petty misdemeanors are excluded.
3. No effort is made to identify out-of-state convictions for adults or juveniles.

Monthly client groups include adults and juvenile and are based on the start date of DOCCR service (i.e., ACF booking, probation/supervised release start, or STS referral) for the governing case.

Measure: Percent of Adult Probation Offenders with new felony conviction

Felony Recidivism	2008	2009	2010
No – Did <u>NOT</u> recidivate	80.8%	84.4%	82.4%
Yes - DID recidivate	19.2%	15.6%	17.6%
Total	100%	100%	100%

Produced by MN Data Definition Team; Department of Corrections Planning & Performance-Research Unit. Contact Chester Cooper, Director of Community Corrections and Rehabilitation Department, 612-348-5762, for more information about this department- specific measure.

3. & 4. Public Works:

Hours to plow complete system during a snow event

Year (2 a.m. events only)	2005 - 2006	2006 - 2007	2007 - 2008	2008 - 2009	2009 - 2010	2010 - 2011	2011- 2012	2012 - 2013	2013 - 2014	2014 - 2015	2015- 2016
Urban	4:28	5:00	4:41	4:29	4:26	4:36	4.36	4.42	4:54	4:01	4:01
Rural	4:34	4:36	4:36	4:08	3:41	4:23	4.36	4.36	4:42	4:06	4:04

Average county pavement condition rating - Hennepin County roadway system is monitored via an annual inspections program which rates pavements for their ride quality. This data is used by the pavement management system to produce the Pavement Serviceability Rating (PSR). The rating varies from 0.0 (Very Poor) to 5.0 (Very Good).

Year	Percent of Lane Miles Rated "Good" (4.0) or "Very Good" (5.0)
2015	62.8%
2014	58.7%
2013	61.9%
2012	60.5%
2011	52.9%
2010	54.3%
2009	46.6%
2008	48.1%
2007	51.5%
2006	49.4%
2005	47.0%
2004	32.6%
2003	28.7%
2002	43.5%
2001	48.5%
2000	51.1%
1999	52.7%
1998	50.6%
1997	44.0%

Contact James Grube, Director of Transportation, Public Works Department, 612-596-0307

5. Public Health

Behavioral Risk Factor Surveillance system rating (Citizen Survey: excellent, very good, good, fair, or poor)

SHAPE 2014 - Adult Data Book: "Overall Health - In general, would you say your health is?"

	Sample Size N =	Excellent	Very Good	Good	Fair	Poor
Hennepin County Total	8,541	18.5% ± 1.3	45.0% ± 1.6	28.9% ± 1.5	6.6% ± 0.8	1.0% ± 0.3
Male	3,118	18.8% ± 2.2	44.1% ± 2.6	30.4% ± 2.5	5.7% ± 1.1	1.1% ± 0.5
Female	5,422	18.1% ± 1.5	45.8% ± 1.8	27.6% ± 1.7	7.5% ± 1.1	1.0% ± 0.4

6. & 7. Social Services

* Workforce participation rate among Minnesota Family Investment Program (MFIP) and Diversionary Work Program (DWP) recipients

Minnesota Department of Human Services MFIP Management Indicator: TANF Work Participation Rates			
Performance Measure	2013 (April 2012 – March 2013) <i>Published 7/2013</i>	2014 (April 2013 – March 2014) <i>Published 7/2014</i>	2015 (April 2014 – March 2015) <i>Published 7/2015</i>
Annualized TANF Work Participation Rate	37.40%	38.10%	38.18%

Minnesota Department of Human Services Publication. Minnesota Family Investment Program Annualized Self-support Index and Work Participation Rate for the year (For Determination of Performance-Based Funds for the Following Year).

* Percentage of children where there is NOT a recurrence of maltreatment within 12 months following an intervention

Who Applied To	All children who were victims of substantiated child abuse and/or neglect during the reporting period
Time of Measure	12 months
Data Source	SSIS Charting & Analysis
Federal or State Target	100%
July 2009 – June 2010 (drawn on 5/20/2013)	90.4%
July 2010 – June 2011 (drawn on 5/20/2013)	89.7%
July 2011 – June 2012 (drawn on 6/30/2013)	90.3%
July 2012 – June 2013	90.7%
July 2003 – June 2014	92.4%
July 2014 – June 2015	87.9%

Contact Rex Holzemer, Assistant County Administrator, Human Services and Public Health Department, 612-348-3456.

8. Taxation

Level of assessment ratio (if the median ration falls between 90% and 105%, the level of assessment is determined to be acceptable.)

Year	Median Ratio (%)	Mean Ratio (%)
2013	97.8	101.7
2012	95.4	97.1
2011	95.3	96.9
2010	95.3	97.4
2009	95.0	96.3
2008	95.0	95.9
2007	95.8	96.0
2006	95.9	96.2
2005	95.8	96.3
2004	95.7	96.1
2003	95.9	96.3
2002	95.4	95.6

Contact James Atchison, County Assessor, 612-348-4567.

9. Elections

Accuracy of post-election audit *(Percentage of ballots counted accurately.)*

In 2015, the County Canvassing Board did not conduct a post-election audit because, by law, these are only conducted in even years. There is no change from 2014 data.

In 2014, the County Canvassing Board randomly selected 13 precincts to be hand counted and compared against the election night machine count. All 13 had 100% accuracy.

In 2013, the County Canvassing Board did not conduct a post-election audit because, by law, these are only conducted in even years. There is no change from 2012 data.

In 2012 — the last even-year election — 13 precincts were randomly selected for audit: All 13 precincts had 100% accuracy.

In 2011, the County Canvassing Board did not conduct a post-election audit because, by law, these are only conducted in even years. There is no change from 2010.

In 2010, the County Canvassing Board randomly selected 13 precincts to be hand counted and compared against the election night machine count. Listed below were the precincts selected and the difference by percentage on how the hand count compared to the election night results.

Contact Mark Chapin, Resident and Real Estate Services Department. 612-348-5297.

10. Veterans' Services

Output Measure: Percent of veterans who said their questions were answered when seeking benefit information from their County Veterans' Office

First Quarter 2011

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	26%	63%	11%	0%	19
Staff members at this location pay attention to what I say.	57%	43%	0%	0%	21
I have opportunity to make choices that are important to me.	47%	47%	5%	0%	19
The services I receive at this service location make me better able to do the things I want to do now.	45%	50%	5%	0%	20
Staff members give me clear information on the different service choices available to help me.	33%	67%	0%	0%	18
Staff members here clearly explain to me what I need to do next to get the services I need or want.	44%	56%	0%	0%	18

First Quarter 2012

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	35%	65%	0%	0%	20
Staff members at this location pay attention to what I say.	35%	65%	0%	0%	20
I have opportunity to make choices that are important to me.	53%	47%	0%	0%	19
The services I receive at this service location make me better able to do the things I want to do now.	45%	55%	0%	0%	20
Staff members give me clear information on the different service choices available to help me.	50%	45%	0%	5%	20
Staff members here clearly explain to me what I need to do next to get the services I need or want.	50%	50%	0%	0%	20

First Quarter 2013

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	49%	51%	0%	0%	40
Staff members at this location pay attention to what I say.	69%	31%	0%	0%	39
I have opportunity to make choices that are important to me.	59%	38%	0%	3%	39
The services I receive at this service location make me better able to do the things I want to do now.	51%	49%	0%	0%	37
Staff members give me clear information on the different service choices available to help me.	47%	53%	0%	0%	36
Staff members here clearly explain to me what I need to do next to get the services I need or want.	53%	47%	0%	0%	36

First Quarter 2014

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	49%	51%	0%	0%	39
Staff members at this location pay attention to what I say.	69%	31%	0%	0%	39
I have opportunity to make choices that are important to me.	59%	38%	0%	3%	39
The services I receive at this service location make me better able to do the things I want to do now.	51%	49%	0%	0%	37
Staff members give me clear information on the different service choices available to help me.	47%	53%	0%	0%	36
Staff members here clearly explain to me what I need to do next to get the services I need or want.	53%	47%	0%	0%	36

First Quarter 2015

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
I am able to get what I need at this service location, when I need it.	37%	59%	4%	0%	75
Staff members at this location pay attention to what I say.	62%	36%	1%	0%	77
I have opportunity to make choices that are important to me.	47%	49%	3%	1%	77
The services I receive at this service location make me better able to do the things I want to do now.	48%	47%	4%	1%	75
Staff members give me clear information on the different service choices available to help me.	52%	45%	1%	1%	73
Staff members here clearly explain to me what I need to do next to get the services I need or want.	57%	40%	1%	1%	75

Contact Milt Schoen, Director of Veterans Services, Human Services and Public Health Department 612-348-3499.

10. Library

Year	Number of Residents	Library Visits	Visits Per Resident
2015	1,210,720	5,462,859	4.51
2014	1,195,058	5,568,480	4.66
2013	1,180,138	5,240,918	4.44
2012	1,184,576	5,400,000	4.56
2011	1,152,425	5,856,792	5.08
2010	1,168,983	5,764,193	4.93

Contact Lois Thompson, Library Director, 612-543-8541.

RESOLUTION 16-060
TO PARTICIPATE IN THE 2016 PERFORMANCE MEASUREMENT PROGRAM

WHEREAS, the 2010 Legislature created the Minnesota Council on Local Results and Innovation; and

WHEREAS, the council on Local Results and Innovation developed a standard set of performance measures that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinion of those services; and

WHEREAS, benefits to Jackson County for participation in the Performance Measurement Program for 2016 are outlined in MS 6.91 and include a reimbursement of \$0.14 per capita in local government aid, and exemption from levy limits under section 275.70 to 275.74 for taxes payable in 2017, if levy limits are in effect under those statutes; and

WHEREAS, Jackson County was certified for the program in 2013.

NOW THEREFORE BE IT RESOLVED, by the Jackson County Board of Commissioners that Jackson County hereby elects to participate in the 2016 Performance Measurement Program.

BE IT FURTHER RESOLVED, that the following performance measures are adopted by the Jackson County Board of Commissioners:

- Public Safety: Part I and II Crime Rates, as Reported by the Minnesota Bureau of Criminal Apprehension.
- Public Works: Average Bridge Sufficiency Rating, based on County and Minnesota Department of Transportation records.
- Social Services: Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention, based on data available in County records.
- Property Records, Valuation, & Assessment: Level of assessment ratio, based on data available from the Minnesota Department of Revenue.
- Elections: Accuracy of post-election audit, based on data available in County records.
- Veteran's Services: Dollars brought into the county for veterans' benefits.
- Veteran's Services: Percentage of veterans receiving federal benefits.
- Libraries: Number of annual visits per 1,000 residents, based on data available in County records.
- Budget & Financial: Bond rating based on Standard & Poor's Rating.
- Budget & Financial: Debt service levy per capita and outstanding debt per capita, based on data available in County records.
- Environment: Amount of hazardous household waste and electronics collected, based on data available in County records.

BE IT FURTHER RESOLVED, that the results of the adopted performance measures will be published on the Jackson County website by December 31, 2016.

BE IT FURTHER RESOLVED, that Jackson County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the county.

Adopted this 7th day of June 2016

ATTEST: 
Steve Duncan, County Coordinator


Rosemary Schultz, Chair

Jackson County

Results of Adopted Performance Measures

The Jackson County Board elected to participate in the 2015 Performance Measurement Program on May 19th, 2015 by way of Resolution 15-175, in which the Board adopted eleven performance measures. The results of those measures are included in this report.

All reported results are the most current available.

Public Safety

Benchmark 1: Part I and II Crime Rates, as Reported by the Minnesota Bureau of Criminal Apprehension

Actual Results: Based on Population of 8,639 (2014)

Part I: Total Crimes = 89; Population Crime Rate = 1030

Part II: Total Crimes = 150; Population Crime Rate = 1736

Public Works

Benchmark 2: Average Bridge Sufficiency Rating, based on County and Minnesota Department of Transportation records.

Actual Results: 90.47 (2015)

Social Services

Benchmark 3: Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention, based on data available in County records.

Actual Results: 4% (April, 2015 –April, 2016)

Property Records, Valuation & Assessment

Benchmark 4: Level of assessment ratio, based on data available from the Minnesota Department of Revenue.

Actual Results: 96.3% (2017 Study Period)

Elections

Benchmark 5: Accuracy of post-election audit, based on data available in County records.

Actual Results: 100% (2014)

Veteran's Services

Benchmark 6: Dollars brought into the county for veterans' benefits.

Actual Results: \$4,767,682 (2015)

Federal Veteran Benefits: \$4,751,000

State Soldiers Assistance: \$16,681

Benchmark 7: Percentage of veterans receiving federal benefits.

Actual Results: 32% (2015)

Libraries

Benchmark 8: Number of annual visits per 1,000 residents, based on data available in County records.

Actual Results: 50.4141 visits per 1,000 residents (2015)

Total visitors: 50,414

- *Jackson: 31,967*
- *Lakefield: 12,857*
- *Heron Lake: 5,590*

Budget & Financial

Benchmark 9: Bond rating based on Standard & Poor's Rating

Actual Results: AA (2016)

Benchmark 10: Debt service levy per capita and outstanding debt per capita, based on data available in County records.

Actual Results: (2015 Data based on 2014 population estimates)

Debt service levy per capita = \$141.85

Outstanding debt per capita = \$1,558.54

Environment

Benchmark 11: Amount of hazardous household waste and electronics collected, based on data available in County records.

Actual Results: (2015)

Hazardous Household Waste = 4.9 tons

Electronics = 18.04 tons

RESOLUTION 2016 - 32

RESOLUTION DECLARING PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM AND FILING OF THE 2015 PERFORMANCE MEASUREMENT PROGRAM REPORTING REQUIRMENTS

WHEREAS, on June 21, 2011, the Kandiyohi County Board of Commissioners voted to participate in the Performance Measurement Program created by the Council on Local Results and Innovations; and

WHEREAS, Kandiyohi County understands that by electing to participate in the standard measures program for 2016 that Kandiyohi County is eligible for a reimbursement of \$0.14 per capita in local government aid, not to exceed \$25,000 and is also exempt from levy limits under sections 275.70 to 275.74 for taxes payable in 2016, if levy limits are in effect; and

WHEREAS, by July 1, 2016, Kandiyohi County understands that annual reporting to the Office of the Minnesota State Auditor will be required by the County to participate in the program.

NOW, THEREFORE, BE IT RESOLVED, that the Kandiyohi County Board of Commissioners agrees to continue to participate in the Performance Measurement Program created by the Council on Local Results and Innovations.

BE IT FURTHER RESOLVED, Kandiyohi County has adopted and implemented ten performance measures developed by the Council on Local Results and Innovation and agreed to by the Office of the State Auditor.

BE IT FURTHER RESOLVED, Kandiyohi County has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.

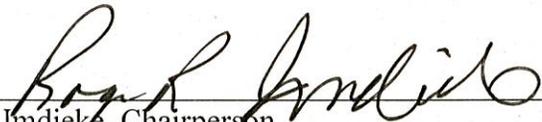
BE IT FURTHER RESOLVED, Kandiyohi County will report the results of the ten adopted measures to its residents before the end of the calendar year by posting the results on the County's website.

BE IT FURTHER RESOLVED, Kandiyohi County will survey its residents by the end of the calendar year on the services included in the adopted performance benchmarks that require survey results to establish output measures for a performance benchmark.

BE IT FURTHER RESOLVED, Kandiyohi County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the County.

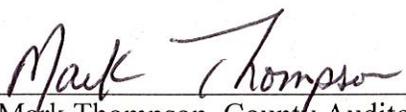
Adopted by Kandiyohi County this 21st day of June, 2016

County Board of Commissioners

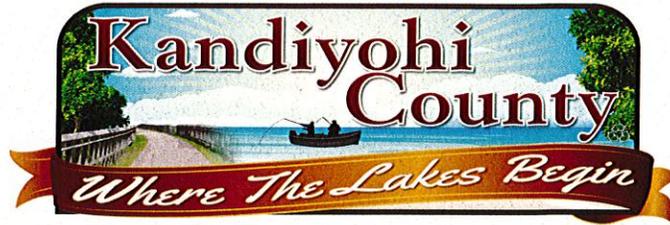


Roger Indieke, Chairperson

I, Mark Thompson, Auditor for the County of Kandiyohi, Minnesota, do hereby certify that the above is a true and correct copy of a resolution adopted by the Board of County Commissioners on the 21st day of June, 2016.



Mark Thompson, County Auditor



Health and Human Services Building
Suite 2020
2200 23rd Street NE, Willmar, MN 56201-9423
Phone 320-231-6215 Fax 320-231-7899

In 2011, Kandiyohi County declared to participate in the Performance Measurement Program created by the Council on Local Results and Innovations. The County adopted the ten performance benchmarks developed by the Council and implemented them in 2011. The results of these measures are required to be reported to the Office of the State Auditor on an annual basis. Below are the ten performance measures, goals, and outcomes for 2015:

Public Safety

1. *Performance Measure:* Part I and II Crime Rates

Performance Goal: To decrease crime rates over 5 years

Outcome: In 2015, the Kandiyohi County Sheriff's Office reported 229 Part I crimes, compared to 245 in 2014. We had 844 Part II crimes reported in 2015, compared to 805 in 2014. In looking at the figures you can see that we had a decrease in our Part I crimes but an increase in our Park II crimes. The arrests for Part I crimes in 2015 involved 31 adults and 2 juveniles. The arrest rate for Part II crimes in 2015 involved 430 adults and 41 juveniles. The overall population for Kandiyohi County is 42,300.

2. *Performance Measure:* Total Number of Accidents that occur on County State Aid Highways, County Roads and Un-Organized Township Roads that involve fatalities and injury

Performance Goal: To decrease the number of accidents on these roads

Outcome: In 2015, the Kandiyohi County Sheriff's Office reported 209 motor vehicle crashes that occurred on County State Aid Highways, County Roads, and Un-organized township roads. In breaking down the crashes; 4 involved a fatality, and 15 involved personal injury. Again, these figures only involve the above mentioned roads, not the state highways.

Public Works

3. **Performance Measure:** Hours to plow complete system during a snow event

Performance Goal: Kandiyohi County plans to clear ice and snow from its complete road system in 6 to 7 hours during a snow event. The actual time required is impacted by the variable nature of snow events, and thus can significantly fluctuate from event to event. Therefore, our goal remains that the County is using efficient and safe methods for proper snow removal. We will continue to report the average hours to plow each year, but this number will be subjective to the weather and road conditions.

Outcome: During 2015, Kandiyohi County averaged 6-7 hours per snow event to plow the complete system on a typical snowfall. However, during excessive snowfall or wind events, it often takes 2-3 more hours per day to re-plow and sand parts of the system in order to maintain safe and passable roads. Snow and ice control costs were normal to less than that of an average winter in 2015.

4. **Performance Measure:** Average county pavement condition rating

Performance Goal: To maintain the county pavement condition over 5 years to achieve good pavement conditions as defined by the State.

Outcome: Kandiyohi County pavement condition rating was “Good” in 2015. The Kandiyohi PQI average is 3.3 and ranged from 3.2 to 3.5. New condition ratings were available in 2015 as they are updated on a 4 year cycle. Kandiyohi County’s overlay program surfaced 24.7 miles or 6 % of its total paved mileage in 2015.

Public Health, Social Services

5. **Performance Measure:** General Life Expectancy

Performance Goal: To increase the life expectancy for county residents over 5 years

Outcome: According to the Institute for Health Metrics and Evaluation, Kandiyohi County life expectancy in 2013 (most recent year available) for males was 79.2 years and females were 83.1 years. Female and male life expectancy for Kandiyohi County residents was in the top 10% of all counties nationwide. The national average for females is 81.2 and males in 76.5. Source: www.healthmetricsandevaluation.org

6. **Performance Measure:** Workforce participation among Minnesota Family Investment Program (MFIP) and Diversionary Work Program (DWP) recipients

Performance Goal: To increase the workforce participation rate over 5 years

Outcome: Kandiyohi County has a 72.2 – 3 year self-support index for October – December 2015, which is below the expected range of performance (76.0 – 80.5). Source: Minnesota Department of Human Services, MFIP Management Indicators Report, October – December 2015

7. **Performance Measure:** Child Support Program Cost Effectiveness

Performance Goal: Maintain a low cost rate

Outcome: Kandiyohi County's cost effectiveness for the Child Support program for FFY 2015 is \$5.27. Minnesota average is \$3.54. Source: Minnesota Department of Human Services, 2015 Minnesota Child Support Performance Report.

8. **Performance Measure:** Percentage of low birth-weight children

Performance Goal: To decrease the percentage

Outcome: Kandiyohi County percent low birth weight for 2014 is 4.6% as compared to the statewide average for 2014 of 4.9%. Source: Minnesota Department of Health, 2015 County Health Table.

Public Safety – Community Corrections

9. **Performance Measure:** Percent of adult offenders with a new felony conviction within 3 years of discharge

Performance Goal: To decrease percentage of adult offenders with a new conviction over 10 years

Outcome: Current data includes offenders released in 2010, 2011 and 2012.

For adult felony probation (offenders not sent to prison) cases closed in calendar year 2011:

- 1 year recidivism – 94.6% did not recidivate, 5.4% did recidivate
- 2 year recidivism – 87.8% did not recidivate, 12.2% did recidivate
- 3 year recidivism – 81.6% did not recidivate, 18.4% did recidivate

For adult felony supervised release (offenders released from prison) cases:

- 1 year recidivism – 94.1% did not recidivate, 5.9% did recidivate
- 2 year recidivism – 80.4% did not recidivate, 19.6% did recidivate
- 3 year recidivism – 81.6% did not recidivate, 18.4% did recidivate

Parks and Libraries

10. **Performance Measure:** Citizens' rating of the quality of county parks, recreational programs, and/or facilities

Performance Goal: To improve the quality of county parks over 5 year period

Outcome: The 2015 Campground Satisfaction Survey overall results were "Excellent".

OR/AND

Performance Measure: Number of annual visits per 1,000 residents

Performance Goal: To increase the number of visits to county libraries over 5 years

Outcome: Total visits in 2015 are 118,040 made to the Willmar Public Library. Kandiyohi County has a population of 42,300 which equals 2,790 annual visits per 1,000 residents.

Elections

11. **Performance Measure:** Accuracy of election ballot counting

Performance Goal: To Maintain 100% accuracy of ballots counted for each election

Outcome: Kandiyohi County had 100% accuracy of the ballots counted during its Post-Election Audit of the 2015 election.

Property Records, Valuation, Assessments

12. **Performance Measure:** Level of Assessment ratio

Performance Goal: Maintain an acceptable ratio of between 90% and 105%

Outcome: Current year 2015

Residential.....	97.09%
Agricultural (bare land).....	100.72%
Commercial/Industrial.....	93.6%
Agricultural improved and unimproved...	103.89%

13. **Performance Measure:** Turn-around time for recording, indexing and returning real estate documents

Performance Goal: Meet MN Statutes 357.182, Subd. 3, 4, & 6 requirements; record and return recordable real estate documents within 10 business days beginning 2010 and later, 90% of the time

Outcome: 99.95% of 2015 recordable real estate documents were recorded and returned within 10 business days, exceeding the MN Statue requirements.

Environment

14. *Performance Measure:* Recycling Percentage

Performance Goal: The recycling percentage in the County can be impacted by variables such as: the nature of the economy, participation by residents and businesses, the volume and content of materials recycled, reporting of materials recycled by private recyclers. Therefore, our goal is to increase participation and the percentage of recyclable materials collected in the County

Outcome: In 2015, according to the SCORE Report submitted to the Minnesota Pollution Control Agency, the recycling percentage for Kandiyohi County was 18%.

15. *Performance Measure:* Volumes of Household Hazardous Waste (HHW) and Electronics collected in the County

Performance Goal: The goal of the County is to reduce the level of HHW in the solid waste stream, and educate the residents and businesses on the proper disposal of hazardous waste. The goal for the County is to provide opportunities to the residents of the County for the management of electronics.

Outcome: In 2015, the regional HHW program in Kandiyohi County collected and properly disposed of approximately... Latex: 5,445 gallons, Oil Base: 2,585 gallons, Fuels: 1, 210 gallons, Lab Pack: 12, 468 pounds, Aerosols: 4,908 pounds, and Ag. Pesticides: 4,913 pounds. REUSE: Latex: 605 gallons, Oil Base: 223 gallons, Aerosols: 683 and Other: 1,231 items.

Veterans Services

16. *Performance Measure:* Dollars brought into county for veteran's benefits

Performance Goal: The goal is to increase amount of dollars brought into the County from veteran's benefits. The goal of the County is to insure every Veteran receives all benefits available to them.

Outcome: The total for the year 2015 was \$12,026,000.00. Total Veteran population in Kandiyohi County is 2, 696. Total receiving compensation, pension and health care benefits are 967 Veterans.

Budget, Financial

17. *Performance Measure:* Bond Rating

Performance Goal: The goal is to increase the County's credit rating creating a strong financial operation and continued growth base

Outcome: In 2009, Standard & Poor's rated Kandiyohi County a Credit Rating of "AA", Higher Rating = Lower Interest Cost. As of 2015, this rating of "AA" has not changed.

2016 Performance Measures Report

Murray County, Minnesota



This Report Contains:

- **Page 1: Resolution 2016-04-19-01 – Authorizing Participation in 2016 Program**
- **Pages 2 - 3: Actual results of the performance measures adopted by Murray County for 2015**

Respectfully Submitted to the
Minnesota Office of the State Auditor
On June 29, 2016
By Heidi E. Winter, Auditor-Treasurer



Murray County Board of Commissioners
2848 Broadway Ave. PO Box 57
Slayton, MN 56172

EXCERPT FROM THE PROCEEDINGS OF
THE MURRAY COUNTY BOARD OF COMMISSIONERS
MURRAY COUNTY GOVERNMENT CENTER – SLAYTON, MINNESOTA
April 19, 2016

Commissioner Jens introduced the following resolution and moved its adoption:

RESOLUTION 2016-04-19-01
A Resolution to Participate in the 2016 Performance Measures Program

WHEREAS, the 2010 Legislature created the Minnesota Council on Local Results and Innovation, and

WHEREAS, in February 2011 the council released a standard set of ten performance measures for counties that will aid residents, taxpayers and state and local elected officials in determining the efficacy of counties in providing services, and

WHEREAS, counties that elect to participate in the Performance Measures Program for 2016 are eligible for a reimbursement of \$0.14 per capita in local government aid, and are also exempt from levy limits under section 275.70 to 275.74 for taxes payable in the following calendar year, if levy limits are in effect, and

WHEREAS, Murray County was certified for the program in 2011, 2012, 2013, 2014 and 2015.

NOW THEREFORE BE IT RESOLVED, by the Murray County Board of Commissioners that Murray County hereby elects to participate in the 2015 Performance Measures Program.

BE IT FURTHER RESOLVED, that the following performance benchmarks are adopted by the Murray County Board of Commissioners:

- **Public Safety:** Part I and II Crime Rates, as Reported by the Minnesota Bureau of Criminal Apprehension; Deputy Response Time; total number of accidents that occur on County State Aid Highways, County Roads and Un-Organized Township Roads that involve fatalities and injury.
- **Probation/Corrections:** Percent of adult offenders with a newly felony conviction within three (3) years of discharge.
- **Public Works:** Hours to plow complete system during a snow event – and - Average County Pavement Condition Rating, Based on County Engineer's Evaluation.
- **Public Health:** Life Expectancy Generally and by Sex and Race.
- **Social Services:** Workforce Participation Rate Among MFIP and DWP Recipients – and – Percentage of Children Where There is a Recurrence of Maltreatment Within 12 Months Following an Intervention.
- **Taxation:** Level of Assessment Ratio.
- **Elections:** Accuracy of Post-Election Audit.
- **Veterans' Service:** Percentage of Veterans Surveyed Who Said His/Her Questions Were Answered When Seeking Benefit Information from the County Veterans' Office.
- **Parks:** Citizens' Rating of the Quality of County Parks, Recreational Programs, and/or Facilities.
- **Libraries:** Number of Annual Visits per 1,000 Residents.

BE IT FURTHER RESOLVED, that the results of the adopted performance measures will be published on the Murray County Website by December 31, 2016.

The foregoing resolution was duly seconded by Commissioner Kluis and thereupon being put to a vote all members of the Board voted for its adoption.

I, Aurora Heard, County Coordinator of the County of Murray, State of Minnesota, do hereby certify that the foregoing copy represents a true and correct copy of the original thereof on file in Murray County.

Dated: April 27, 2016


Murray County Coordinator

Actual Results of 2016 Performance Measures Adopted by Murray County (All reported results are for 2015, except where otherwise noted)

Executive Summary: The Murray County Board of Commissioner voted to participate in the 2016 Performance Measure Program on April 19, 2016. Resolution 2016-04-19-01 adopted ten benchmarks on which to measure output which include the areas of Public Safety, Probation/Corrections, Public Works, Public Health, Social Services, Taxation, Elections, Veterans' Service, Parks and Libraries. The actual results of those performance measures are included in the following report.

Benchmark 1: Public Safety

Part I and II crime rates:

- Actual Results: Part I: 75, Part II: 810

Deputy Response Time for top-priority calls from dispatch to the first officer on scene:

- Actual Results: 12.5

Number of accidents resulting in fatality or serious injury on county or township roads:

- Actual Results: 1

Benchmark 2: Probation/Corrections

Percent of adult offenders with a new felony conviction within 3 years of discharge

- Actual Results: 0.0% (0 of 29 offenders committed a new felony level crime within 3 years of discharge)

Benchmark 3 - Public Works

Hours to plow complete system during a snow event

- Actual Results: 8 hours (4 hours to get routes open initially, with two additional rounds made for cleaning and winging out the snow)

Average county pavement condition rating

- Actual Results: 7 (Based on 1 to 10 scale)

Benchmark 4 - Public Health

Life Expectancy generally and by sex and race

- Actual Results:
 - General Life Expectancy: 79.7 years
 - Male Life Expectancy: 76.8 years
 - Female Life Expectancy: 82.6 years
 - No data available on race

Benchmark 5: Social Services

Workforce participation rate among MFIP and DWP recipients

- Actual Results:
 - Workforce Participation Rate for MFIP: 41.0%
 - Workforce Participation Rate for DWP: 40.0%

Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention

- Actual Results: 0%

Benchmark 6: Taxation

Level of assessment ratio

- Actual Results: 100% (Per Department of Revenue)

Benchmark 7: Elections

Accuracy of post-election audit (Percentage of ballots counted accurately.)

- Actual Results: 100% (Based on Post-Election Equipment Review (PEER) for the 2014 General Election. Precincts reviewed were Lake Sarah Township and Skandia Township)

Benchmark 8: Veterans' Services

Percent of veterans surveyed who said their questions were answered when seeking benefit information from their County Veterans' Office

- Actual Results: 98% (Based on 276 client visits)

Benchmark 9: Parks

Citizens' rating of the quality of county parks, recreational programs, and/or facilities.

- Actual Results: (Taken from 2015 citizen surveys)
 - Excellent 35%
 - Good 59%
 - Fair 6%
 - Poor 0%

Benchmark 10: Library

Number of annual visits per 1,000 residents

- Actual Results: (Taken from the Plum Creek Library System)
 - 26.08 visits per 1,000 residents
 - Total Visitors: 26,084 as follows:
 - Fulda Public Library: 10,920
 - Slayton Public Library: 12,428
 - Outreach (Formerly Bookmobile): 2,736

RESOLUTION No. 16 - 49

WHEREAS, Olmsted County declares its intention to continue its voluntarily participation in the Minnesota Council on Local Results and Innovation (hereinafter "the Council") Standard Performance Measures Program, as it has through past Resolutions No. 2011-038, No. 2012-38, No. 2013-049, No. 2014-046, No. 2015-51.

WHEREAS, Benefits to Olmsted County for participation in the Council's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute, (\$0.14 per capita in local government aid, not to exceed \$25,000); and

WHEREAS, Any jurisdiction participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

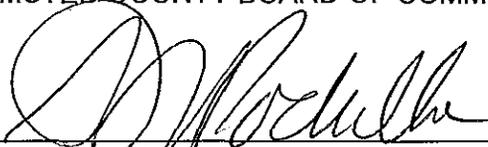
WHEREAS, Olmsted County has adopted and implemented at least 10 of the performance measures, as developed by the Council, and integrated these measures into its Managing for Results (M4R) Strategic Management System to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes; and

NOW THEREFORE LET IT BE RESOLVED THAT, Olmsted County will continue to report the results of the performance measures to its residents by the end of the year through publication, direct mailing, posting on the County's website, or through a public hearing at which the budget and levy will be discussed and public input allowed; and

BE IT FURTHER RESOLVED, Olmsted County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the County, along with this resolution by July 1, 2016.

Dated at Rochester, Minnesota this 21st day of June, 2016.

OLMSTED COUNTY BOARD OF COMMISSIONERS



Stephanie Podulke, Chairperson

ATTEST:



Richard G. Devlin, Clerk/Administrator

Olmsted County has been a voluntary participant in the Minnesota Council on Local Results and Innovation's (Council's) Standard Performance Measure Program since 2011.

In Olmsted County, our strategic management system is called "Managing for Results" (M4R). M4R includes county-wide performance measures as well as a framework for departments to report on performance measures specific to their service area.

As required since 2013's report, we need to show the Council how these measures have been adopted and implemented into our performance measurement system. Olmsted County's performance measures and results have been organized within our M4R Strategy Map and Balanced Scorecard format.

The Council also believes counties should adopt community goals related to the services that are provided. In Olmsted County, we have adopted Strategic Priorities for each of the balanced scorecard perspectives (categories of performance) including Build the Community. These community-related goals/priorities include: Plan for the Future; Assure Effective, Accessible and Responsive Services; Assure a Safe and Healthy Community; and Be Good Stewards of Our Environment.

Definitions of our Strategic Priorities and the components of our Balanced Scorecard Template are included in this report. Please note:

Olmsted County Strategy Map – Page 3. Each "bubble" within the four perspectives represents a county-wide strategic priority. The Building the Community perspective is especially aligned with community goals.

Strategic Priority Definitions – Page 4.

Template of Balanced Scorecard Components and Definitions – Page 5.

Balanced Scorecard Excerpt containing our twelve State Standard Performance Measures and Results – Pages 6-14.

Definition of Terms used on the Strategy Map:

Mission = Why We Exist

Vision = A word picture of a desired future state

Values = Represent the deeply held beliefs within the organization and are demonstrated through the day-to-day behaviors of employees.

Per the Council's reporting requirements, a copy of the resolution approved by the Olmsted County Board to participate in this program will be submitted electronically to the Minnesota Office of the State Auditor, along with this report.

- Belinda J. Krenik, Director of Communications & Strategic Planning, July 1, 2016.



Olmsted County's Strategic Management System

Olmsted County Strategy Map

MISSION: Provide the foundation of a vibrant community
VISION: A dynamic, world-class County delivering excellence every day
VALUES: Integrity, Innovation, Pro-Activity, Respect, Reliability

Build the Community

Assure Effective, Accessible and Responsive Services

Assure a Safe and Healthy Community

Be Good Stewards of Our Environment

Manage the Resources

Exercise Sound Fiscal Management

Run the Business

Pursue Operational Excellence

Communicate the Value We Provide

Develop the Employees

Recruit and Retain Excellent and Diverse Staff

Encourage Learning and Growth

Cultivate Well-Trained and Responsive Leadership

Plan for the Future

How?

Why?

June 2014



County-wide Strategic Priorities

Strategic Priorities—are the broad directional areas or methods our organization needs to pursue to take us from where we are today – to achieving our vision: should be easy to understand, brief and broad, measurable, no “start/stop” time.

STRATEGIC PRIORITY	DEFINITION
Plan for the Future	We anticipate issues and opportunities and develop strategies to successfully position our organization to meet the needs of our residents.
Assure Effective, Accessible and Responsive Services	Community members are confident that County Government is providing valuable services and achieving expected results; staff and elected officials are easily contacted; and community needs are responded to quickly and sufficiently.
Assure a Safe and Healthy Community	Community members feel safe. Good health is encouraged through promotion of healthy lifestyle choices. The general economic conditions of individuals and the community are improving.
Be Good Stewards of Our Environment	The County promotes and models reasonably sustainable, use of natural resources.
Exercise Sound Fiscal Management	The County delivers services in a cost-effective manner and ensures adequate resources to carry out its responsibilities; the County's infrastructure assets are managed responsibly.
Pursue Operational Excellence	The County employs a culture of continuous improvement and seeks to improve operations by implementing best practices and research-based programs.
Communicate the Value We Provide	The County seeks effective tools and messages to provide meaningful information about the impact of the work we do.
Recruit and Retain Excellent and Diverse Staff	The County recruits and retains a diverse, highly competent first-rate staff. We understand a diverse, first-rate staff makes us a stronger and smarter, more effective organization.
Encourage Learning and Growth	The County's working environment enables an inspired workforce with many opportunities for learning and growth.
Cultivate Well-Trained and Responsive Leadership	Personal actions of senior leaders (Department Heads and Administration) guide and sustain the organization by supporting and promoting the County's vision, creating opportunities for open communication throughout the organization, assuring a positive work environment, and encouraging high performance.



Balanced Scorecard Template

Perspectives	Strategic Priorities	Performance Measures	Targets and Results	Initiatives	Owners
<p>Categories of performance:</p> <p>Build the Community (Customer/Stakeholder)</p> <p>Manage the Resources (Financial/Asset Management)</p> <p>Run the Business (Internal Business Processes)</p> <p>Develop the Employees (Learning & Growth)</p>	<p>Broad directional areas or methods organization needs to take us from where we are today – to achieving our vision.</p>	<p>Standards used to evaluate and communicate performance against expected results.</p>	<p>Targets Desired results of measures.</p> <p>Results What actually happened numerically, qualitatively, etc.</p>	<p>Specific program, activity, project or action we will undertake in an effort to meet or exceed our performance targets.</p>	<p>Individuals responsible for reporting on specific performance measure results.</p>

Olmsted County Balanced Scorecard – Standard State Performance Measures

July 1, 2015 – July 1, 2016

Administration ♦ Community Services ♦ County Attorney's Office ♦ Data Practices, Staff Development and Intergovernmental Relations
 ♦ Environmental Resources ♦ Facilities & Building Operations ♦ Finance
 Human Resources ♦ Information Technology Solutions ♦ Property Records & Licensing ♦ Public Health Services
 Public Works ♦ Rochester/Olmsted Planning ♦ Sheriff's Office



Mission: Provide the foundation of a vibrant community
Vision: A dynamic, world-class County delivering excellence every day
Values: Integrity, Innovation, Pro-Activity, Respect, Reliability

As voluntary participants in the Minnesota Council on Local Results and Innovation's State Performance Measures Program, we have adopted and implemented 12 state-approved performance measures. The requirement is a minimum of ten.

Types of Model Program Measures (as defined by the Council):

Outcome – describe the results of service efforts. Used to help assess whether the outcome goals/targets are being met.

Output – details the units produced, goods or service provided, or people served.

Here are the results as integrated into our Managing for Results (M4R) system framework:

PERFORMANCE MEASURES	TARGETS AND RESULTS	INITIATIVES	OWNERS
PERSPECTIVE: BUILD THE COMMUNITY/Strategic Priority: 1. Assure Effective, Accessible and Responsive Services			
<p>State Performance Measure 1.1 - Public Safety</p> <p>Citizens/Residents' Rating of Safety in Their Community</p> <p>Measure Type: Outcome <i>New Measure introduced in this year's July 1, 2016 Report</i></p>	<p>1.1.1 Olmsted County Resident Survey – 2016: Question #4. "How safe or unsafe you feel in Olmsted County" Ratings. <i>(No established target provided by Minnesota Council on Local Results and Innovation).</i></p> <p>Results: 723 Respondents (36% Response Rate). Average ratings ranged from 38 – 86 on the 100-point scale*, or between "somewhat unsafe" and "very safe".</p> <p>*Zero equals "very unsafe" and 100 is equivalent to "very safe".</p>	<p>This public safety measure was included in this year's report because we partnered with four other counties (Scott, Washington, St. Louis and Dakota) to conduct a resident survey in February 2016.</p> <p>The partnership contracted with the National Research Center, Inc., of Boulder, Colorado to conduct, analyze and present the survey results to our County Boards of Commissioners. Results were shared May 2016, complete with national and partner county benchmarks.</p>	<p>Sheriff Kevin Torgerson</p>

PERFORMANCE MEASURES	TARGETS AND RESULTS	INITIATIVES	OWNERS
	<p>Respondents felt the safest in government buildings and in their neighborhood and the least safe on County roads due to distracted or drunk or impaired drivers.</p> <p>Respondent Characteristics: Olmsted County residents who had lived in the County for five years or less were more likely to give positive ratings to feelings of safety than their counterparts who had lived in the County for more than five years.</p>	<p>An engagement campaign is being created through GovDelivery (a digital software communications tool) in collaboration with Olmsted County Administration and Sheriff's Office to respond to the concerns identified in the survey on the topic of public safety.</p>	
<p>State Performance Measure 1.2 – Public Works</p> <p>Hours to Plow Complete System during a Snow Event</p> <p>Measure Type: Output</p> <p><i>"Arterials" - Both classes serve to carry longer-distance flows between important centers of activity. Arterials are laid out as the backbone of a traffic network and should be designed to afford the highest level of service, as is practical.*</i></p> <p><small>* Neuman, Timothy R (1992). "Roadway Geometric Design". In Institute of Traffic Engineers. <i>Traffic Engineering Handbook</i>. Prentice Hall. p. 155. ISBN 0-13-926791-3.</small></p>	<p>1.2.1 Olmsted County has 512 miles of roadway under its jurisdiction for snow and ice control. The Olmsted County Snow and Ice Policy has different requirements based on the classification of the roads. Our highest classification of road requires substantially bare pavement within 48 hours of the event:</p> <ul style="list-style-type: none"> a. Principal Arterial – Within 48 hours. b. Minor Arterial – Within 72 hours. <p>Results: Both Targets met.</p> <p>2015-2016 (59.12" of snow)</p> <p>2014-2015 Snow Season (48.4" of snow) 2013-2014 Snow Season (62.01" of snow) 2012-2013 Snow Season (74.0" of snow) 2011-2012 Snow Season (20.6" of snow)</p>	<p>Assure adequate equipment, staff and supplies.</p>	<p>Public Works Director Mike Sheehan</p>
<p>State Performance Measure 1.3 – Public Works</p> <p>Average County Pavement Condition Rating</p> <p>Measure Type: Outcome</p> <p><i>The County Public Works Department is responsible for about 518 miles of</i></p>	<p>1.3.1 Average PCI score of 72.</p> <p>Results: Targets exceeded for bituminous pavement and concrete pavement.</p> <p>2015:</p> <ul style="list-style-type: none"> a. Bituminous (asphalt) pavement – 73 b. Concrete pavement - 87 	<p>Secure adequate funding for capital improvement projects.</p> <p>In 2015, approximately 35 miles of bituminous roadway had reclamation and overlay work performed on them. Reclamation is a process that rebuilds worn out asphalt pavements by recycling the existing roadway.</p>	<p>Public Works Director Mike Sheehan</p>

PERFORMANCE MEASURES	TARGETS AND RESULTS	INITIATIVES	OWNERS
<p>roadway: approximately 87 miles of concrete, 293 miles of bituminous and 141 of gravel roadways.</p> <p>They utilize the Pavement Condition Index (PCI) to evaluate and prioritize upgrades and maintenance of the Highway System. Roads are scored from 0-100 (0 = Failed, 100 = Excellent) based on a number of different factors. The lower the score, the more intense the required maintenance, with reconstruction occurring on the lowest ranked roads.</p>	<p>2014: a. Bituminous (asphalt) pavement – 71 b. Concrete pavement - 83</p> <p>2013 - 74 2012 – 74 2011 – 74</p>		
<p>State Performance Measure 1.4 – Property Records, Valuation, Assessment</p> <p>Real Estate Document Turnaround Time</p> <p>Measure Type: Outcome <i>New Measure introduced in July 1, 2014 Report</i></p>	<p>1.4.1 Turn-around time for recording, indexing and returning real estate documents require a 10-day turn-around time 90% of the time, (Minnesota Statutes 357.182, Subd 6 by the year 2011).</p> <p>Results: Target met. 5 day turn-around for eRecorded documents and 10 day turnaround for paper Recorded documents.</p>	<p>Implemented 'Landscan' application which automates the indexing processing by utilizing OCR (optical character recognition). Data entry fields such as grantor, grantee, legal descriptions, etc., are automatically populated then forwarded for quality control verification.</p>	<p>Property Records and Licensing Director Mark Krupski</p>
<p>State Performance Measure 1.5 – Veterans' Services</p> <p>Measure Type: Output <i>New Measure introduced in July 1, 2014 Report</i></p>	<p>1.5.1 Federal and State dollars brought into county for veterans' benefits, (No established target provided by Minnesota Council on Local Results and Innovation).</p> <p>Community Services' M4R Target: Maximize State and Federal Veteran's Administration (VA) expenditures in Olmsted County.</p> <p>Results: Olmsted County Veteran Services - 2015 Veteran Population = 10,646 (a decrease of 222 veterans from 2014)</p> <p>Federal Expenditures*-(Dollars Expressed in Millions) \$40,546,993 (an increase of \$2,924,993 from 2014)</p>	<p>Assist Olmsted County Veterans in securing SSAP Benefits for Dental Assistance, Optical Assistance, Rent and Utility Assistance, and Subsistence Allowance Benefits.</p> <p>Engage and leverage key stakeholders through presentations and vendor booths.</p> <p>Make new claims for service-connected disability compensation or non-service connected disability pension or increase evaluations for existing claims.</p>	<p>Senior Veterans' Services Officer Neil Doyle</p>

PERFORMANCE MEASURES	TARGETS AND RESULTS	INITIATIVES	OWNERS
	<p><i>*(Compensation & Pension, Education and Vocational Rehab/Employment, Insurance & Indemnities, and Medical Care)</i></p> <p>State Soldiers Assistance Program** (SSAP) Usage – (figure below also includes Local Veteran Service Organizations and non-profit entities financial assistance) (Dollars Expressed in Thousands) \$141,602.96</p> <p><i>** (provides cash assistance in the form of shelter payments/ rent and mortgage, utilities, and personal needs grants to Veterans who are unable to work as a result of a temporary disability)</i></p>	<p>Make claims for death benefits, Death Pension or Dependency and Indemnity Compensation.</p> <p>File formal appeals and Notice of Disagreements when claims for benefits are improperly adjudicated.</p> <p>Send letters to recently discharged veterans to inform them of the benefits that they may be entitled to and available services.</p>	

PERSPECTIVE: BUILD THE COMMUNITY/Strategic Priority: 2. Assure a Safe and Healthy Community

<p>State Performance Measure 2.1 – Public Safety</p> <p>Reduced Recidivism</p> <p>Measure Type: Outcome</p> <p>Please note: <i>State measurement language is different than the way we report: asks for percent of adult offenders with a new felony conviction within 3 years of discharge. This difference in reporting was approved by the Office of the State Auditor in 2012.</i></p> <p>Definition of Terms: <i>Probation is a court ordered sanction placing certain conditions on a convicted offender, which could include some local jail or workhouse time, but allowing the offender to remain in the community under the supervision of a probation officer.</i></p>	<p>2.1.1 Recidivism is reduced after supervision [adults] – Dodge/Fillmore/Olmsted County (DFO).</p> <p>a. 85% of DFO <u>probationers</u> with a felony case remain free of felony conviction within 3 years of discharge from supervision.</p> <p>b. 75% of DFO <u>supervised releasees</u> remain free of felony conviction within 3 years of discharge.</p> <p>Results:</p> <p>a. 2015 – 93% Target exceeded. 2014 – 91.6% 2013 - 94.5% 2012 – 94% 2011 – 94%</p> <p>b. 2015 – 78% Target exceeded. 2014 – 72.5% 2013 – 77.1% 2012 – 82% 2011 – 74%</p>	<p>Research-driven practices.</p> <p>Odyssey – Crossroads.</p> <p>Journey Drug Treatment.</p> <p>Cognitive Skills Programming.</p> <p>Starting Over Program.</p> <p>Validated Risk Needs Assessment.</p> <p>Intensive Supervision.</p> <p>Sex Offender Treatment.</p> <p>Gang Intervention Programming.</p> <p>Domestic Violence Education and Treatment.</p> <p>Re-Entry Programming.</p> <p>Prioritize supervision and treatment interventions to higher risk clients.</p>	<p>Community Services - DFO Community Corrections Director Travis Gransee</p>
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PERFORMANCE MEASURES	TARGETS AND RESULTS	INITIATIVES	OWNERS
<p><i>Supervised Release is the status of a convicted felon who has been released from a state correctional facility. Certain conditions must be met in order to remain in the community.</i></p>		<p>Target interventions to reduce risk.</p> <p>Utilize effective communication and motivational interview strategies to enhance positive change.</p>	
<p>State Performance Measure 2.2 – Public Health</p> <p>Olmsted County Residents’ Life Expectancy at Birth</p> <p>Measure Type: Outcome</p>	<p>2.2.1 Comparable Life Expectancies: United States = 78.61 Years State of Minnesota = 80.85 years</p> <p>Results: Target “Generally” exceeded State and U.S. Average Life Expectancy. 2014 data most recent data available.</p> <p>Generally 82.9 Years (2014) 82.7 Years (Reported in 2013) 82.4 Years (Reported in 2012 based on 2008-2010 data)</p> <p>By Gender</p> <p>Male 80.4 Years (2014) 80.6 Years (Reported in 2013) 80.1 Years (Reported in 2012 based on 2008-2010 data)</p> <p>Female 85.2 Years (2014) 84.7 Years (Reported in 2013) 84.4 Years (Reported in 2012 based on 2008-2010 data)</p> <p>Data sources: Minnesota Department of Health, Center for Health Statistics; United States Census</p>	<p>A long-term commitment by the Olmsted County Board of Commissioners supports a strong local public health system that contributes to longer life expectancy.</p> <p>Programs and initiatives throughout Olmsted County reflect the Six Areas of Local Public Health Responsibility which collectively lead to extended – and healthier – lives.</p> <ol style="list-style-type: none"> 1. Promote Healthy Communities and Healthy Behaviors. 2. Assure the Quality and Accessibility of Health Services. 3. Prevent the Spread of Infectious Diseases. 4. Prepare for and Respond to Disasters and Assist Communities in Recovery. 5. Protect Against Environmental Hazards. 6. Assure an Adequate Local Public Health Infrastructure. <p>Continued implementation of Statewide Health Improvement Plan (SHIP).</p> <p>Multiple other initiatives undertaken for specific focus areas which contribute to overall Life Expectancy outcomes, (ex: “Healthy Families America” Model for targeted Family Home Visiting Services).</p>	<p>Public Health Services Director Pete Giesen</p>

PERFORMANCE MEASURES	TARGETS AND RESULTS	INITIATIVES	OWNERS
<p>State Performance Measure 2.3 – Social Services</p> <p>Workforce Participation Rate (WPR)</p> <p>Measure Type: Outcome</p> <p><i>Workforce Participation Rate (WPR) measures work participation for those considered "work ready". This includes Diversionary Work Program (DWP) since this program is actually targeted at a quick (4-month) re-entry service model to get individuals back into the workforce and diverted from landing in MFIP – a longer term program.</i></p>	<p>2.3.1 Minnesota Threshold/Outcome Goal/Target = 39.8% Federal Threshold/Outcome Goal/Target = 45.6% (moving target – represents a change from 2012-2013 year)</p> <p>Results: State and Federal Targets exceeded.</p> <p>Among Minnesota Family Investment Program (MFIP) and Diversionary Work Program (DWP) Recipients:</p> <p style="text-align: center;">April 2015 – March 2016 49.7%</p> <p>2014 – 44.3% 2013 – 48.0% 2012 – 47.4% 2011 – 35.2%</p>	<p>Sustainment of Family Support & Assistance (FSA) Strategic Plan.</p> <p>Continued Cash and Food intake process improvement.</p> <p>Use of Electronic Document Management System (EDMS) in Public Assistance and Child Support.</p> <p>Collaborate with employment services vendors Workforce Development Inc. (WDI) and Intercultural Mutual Assistance Association (IMAA) in making steady improvements in service delivery – timeliness and accuracy.</p>	<p>Community Services - Family Support and Assistance Director Heidi Welsch</p>
<p>State Performance Measure 2.4 – Social Services</p> <p>Maltreatment Recurrence</p> <p>Measure Type: Outcome</p> <p>Please note: <i>State measurement language is different than the way we report: asks for percentage of children where there is a recurrence of maltreatment within 12 months following an intervention. This difference in reporting was approved by the Office of the State Auditor in 2012.</i></p>	<p>2.4.1 Percentage of Children where there is NO recurrence of maltreatment WITHIN 6 MONTHS following an intervention, (Child and Family Services Review/CFSR language). 94.6% or Greater</p> <p>Results: Target exceeded. 2015 – 98% (N = 51 children)</p> <p>2014 – 100% 2013 – 90% 2012 – 100% 2011 – 97.1%</p>	<p>Utilize differential response and early intervention services.</p> <p>Use Family Involvement Strategies (FIS).</p>	<p>Community Services – Child and Family Services Director Jodi Wentland</p>
<p>State Performance Measure 2.5 – Taxation</p> <p>Level of Assessment Ratio</p> <p>Measure Type: Outcome</p>	<p>2.5.1 Acceptable: Median ratio falls between 90% and 105%</p> <p>Results: Targets met for Residential, Commercial, Apartment, and Agricultural.</p>	<p>Assessment aides assist Assessment Services personnel in revaluation.</p> <p>State law mandates that 20% (quintile) of the total county parcels be inspected</p>	<p>Property Records and Licensing Director Mark Krupski</p>

PERFORMANCE MEASURES	TARGETS AND RESULTS	INITIATIVES	OWNERS																																					
<p><i>The Level of Assessment Ratio refers mainly to the median sales ratio which is highlighted in this chart. The Sales Ratio Criteria set forth by the Minnesota Department of Revenue is listed below:</i></p> <table border="1" data-bbox="115 396 596 581"> <thead> <tr> <th>Median</th> <th>90% - 105%</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>COD</td> <td>0-10 Excellent</td> <td>11-19 Acceptable</td> <td>>20 Poor</td> </tr> <tr> <td>PRD</td> <td>.97-1.02 Acceptable</td> <td><.97 Progressive</td> <td>>1.02 Regressive</td> </tr> </tbody> </table> <p>Median—compares sale prices against assessed values.</p> <p>Coefficient of Dispersion (COD) - measures assessment uniformity.</p> <p>Price Related Differential (PRD) - a regressive indicates that high value properties are under-appraised relative to low value properties and progressive indicates that lower priced properties are under-appraised.</p>	Median	90% - 105%			COD	0-10 Excellent	11-19 Acceptable	>20 Poor	PRD	.97-1.02 Acceptable	<.97 Progressive	>1.02 Regressive	<p align="center">See Table Below for Details</p> <p align="center">2016 Assessment Sales Ratio Study*</p> <table border="1" data-bbox="621 402 1302 691"> <thead> <tr> <th>Property Type</th> <th>Median</th> <th>COD</th> <th>PRD</th> <th># Sales</th> </tr> </thead> <tbody> <tr> <td>Residential</td> <td>95.81 Acceptable</td> <td>8.32 Excellent</td> <td>1.01 Acceptable</td> <td>2,723</td> </tr> <tr> <td>Commercial</td> <td>93.45 Acceptable</td> <td>13.49 Acceptable</td> <td>1.09 Regressive</td> <td>63</td> </tr> <tr> <td>Apartment</td> <td>95.02 Acceptable</td> <td>**Not Calc – sample too small</td> <td>Not Calc – sample too small</td> <td>23</td> </tr> <tr> <td>Agriculture</td> <td>96.04 Acceptable</td> <td>Not Calc – sample too small</td> <td>Not Calc – sample too small</td> <td>20</td> </tr> </tbody> </table> <p><i>*The "2016" assessment is based upon sales from October 1, 2014 through September 30, 2015.</i></p> <p><i>The assessment date is January 2, 2016, which is based upon sales and inspection activity occurring in 2015 and the last quarter of 2014.</i></p> <p><i>**PRD and COD are not calculated when there are 30 or less sales.</i></p>	Property Type	Median	COD	PRD	# Sales	Residential	95.81 Acceptable	8.32 Excellent	1.01 Acceptable	2,723	Commercial	93.45 Acceptable	13.49 Acceptable	1.09 Regressive	63	Apartment	95.02 Acceptable	**Not Calc – sample too small	Not Calc – sample too small	23	Agriculture	96.04 Acceptable	Not Calc – sample too small	Not Calc – sample too small	20	<p>annually. PRL has met this requirement with the 2016 Assessment.</p>	
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PERSPECTIVE: BUILD THE COMMUNITY/Strategic Priority: 3. Be Good Stewards of Our Environment

<p>State Performance Measure 3.1 – Environment</p> <p>Recycling Percentage (Council Language)</p> <p>Beneficial Use of Waste (in accordance with State Solid Waste Hierarchy – Environmental Resources’ M4R Performance Measure Language)</p> <p>Measure Type: Output</p>	<p>3.1.1 Recycling Percentage. (No established target provided by Minnesota Council on Local Results and Innovation).</p> <p>Environmental Resources’ M4R Target:</p> <ol style="list-style-type: none"> 45% Recycling Rate. 90% of processable waste processed at Olmsted Waste-to-Energy-Facility (OWEF). 	<p>Expanded Educational and “How to” Resources on website:</p> <ul style="list-style-type: none"> Background on recycling. Start a recycling program. Assess the School’s Waste. 	<p>Environmental Resources Director John Helmers</p>
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PERFORMANCE MEASURES	TARGETS AND RESULTS	INITIATIVES	OWNERS
<p><i>New Measure for July 1, 2014 Report</i></p>	<p>c. >10% household participation in Hazardous Waste reduction program.</p> <p>Results: Targets exceeded for "a", "b" and "c".</p> <p>2015 Results</p> <p>a. 59%</p> <p>b. 100%</p> <p>c. 18%</p> <p>2014 Results</p> <p>a. 59%</p> <p>b. 100%</p> <p>c. 18%</p> <p>2013 Results</p> <p>a. 51%</p> <p>b. 100%</p> <p>c. 16.6%</p> <p>2012 Results</p> <p>a. 56%*</p> <p>b. 100%</p> <p>c. 17.8%</p> <p>*Prior to 2013, counties received a 3% Source Reduction Credit, and a 5% Source Separated Organics credit for providing applicable programs. Those credits no longer apply. The recycling rate is now based on actual reported tons.</p>	<p>Created new video encouraging visits to the Recycling Center: Olmsted County Recycling Center Plus.</p> <p>Introduced two new software technologies to engage and keep customers informed about Environmental Resources Happenings: GovDelivery and Waste Wizard.</p>	

PERSPECTIVE: Manage the Resources/Strategic Priority: 4. Exercise Sound Fiscal Management

<p>State Performance Measure 4.1 – Budget, Financial</p> <p>Bond Rating</p>	<p>4.1.1 Standard & Poor’s Ratings Services or Moody’s Investor Services. <i>(No established target provided by Minnesota Council on Local Results and Innovation).</i></p>	<p>Maintain consistent internal control systems.</p> <p>Set example for staff and customers that demonstrates a commitment to ethical and careful work.</p>	<p>Chief Financial Officer Bob Bendzick</p>
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PERFORMANCE MEASURES	TARGETS AND RESULTS	INITIATIVES	OWNERS
<p>Measure Type: Outcome <i>New Measure introduced in July 1, 2014 Report</i></p>	<p>Finance’s M4R Target: Maintain our bond rating.</p> <p>Results: Target met – Rating maintained: Olmsted County “AAA” Standard & Poor’s Rating Services The company rates borrowers on a scale from AAA to D. Investment Grade: An organization who owes debt rated 'AAA' has extremely strong capacity to meet its financial commitments. 'AAA' is the highest issuer credit rating assigned by Standard & Poor's.</p> <p>Olmsted County “Aaa” Moody’s Investor Services The purpose of its ratings is to provide investors with a simple system to gauge creditworthiness. Investment Grade: Aaa – rated as the highest quality and lowest credit risk.</p>	<p>Work with departments to correct problems.</p> <p>Continue to earn a Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association of the United States and Canada. The Certificate is the highest form of recognition for excellence in state and local government financial reporting.</p>	

RESOLUTION

Board of Ramsey County Commissioners

Presented By: Commissioner Ortega Date: July 12, 2016 No. B2016-179

Attention: County Manager

WHEREAS, In 2010, the Minnesota Legislature created the Council on Local Results and Innovation with the direction to develop standard performance measures and comprehensive performance measurement systems for cities and counties; and

WHEREAS, The purpose of the Minnesota State Auditor Performance Measurement Program for Local Governments ("Program ") is to "aid residents, taxpayers, and state and local elected officials in determining the efficiency and effectiveness of counties and cities in providing services, and measure residents' opinions of those services" (Laws 2010, Chapter 389, Article 2, Section 1, Subd. 2.); and

WHEREAS, Each participating county is required to select at least ten measures from the twenty-five items identified in the "Standard Measures for Counties" prepared by the Council on Local Results and Innovation, implement a system for measuring them, and report the results to residents by the end of the calendar year; and

WHEREAS, The report to residents should be distributed through publication, direct mailing, website posting or at a public hearing at which the budget and levy will be discussed and public input allowed, and

WHEREAS, in 2013, Ramsey County staff originally examined the items listed in the "Standard Measures for Counties" and selected ten measures that provide a brief, high-level view of the County, and these are the same measures that are proposed for submission this publishing year; and

WHEREAS, On June 25, 2013, by Resolution 2013 -182, the Ramsey County Board of Commissioners approved County participation in the Program and the list of measures; and

WHEREAS, Many of the measures are also included in the County Budget Performance Measures which is incorporated within the county's budget book https://www.ramseycounty.us/your-government/budget-finance; and

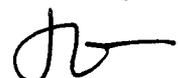
WHEREAS, The county has continued to participate in the program; and

WHEREAS, The 2015 Ramsey County Minnesota Local Government Performance Measures Report (Attachment 2) was prepared last year according to the Program requirements, and it was posted on the county website and distributed at the major budget hearing on November 30, 2015 at the Ramsey County Library in Roseville, and the same process for publishing and making the report available will be followed in 2016; and

Ramsey County Board of Commissioners

	YEA	NAY	OTHER
Toni Carter	X		
Blake Huffman	X		
Jim McDonough	X		
Mary Jo McGuire	X		
Rafael Ortega	X		
Janice Rettman	X		
Victoria Reinhardt	X		

Victoria Reinhardt, Chair

By: 
Janet M. Guthrie
Chief Clerk – County Board

RESOLUTION

Board of Ramsey County Commissioners

Presented By: Commissioner Ortega Date: July 12, 2016 No. B2016-179

Attention: County Manager

Page 2 of 2

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WHEREAS, One of the benefits of participating in the Program is the ability to receive a reimbursement of up to \$25,000; and

WHEREAS, These funds will continue to be used to fund a portion of the Ramsey County Progressive Internship Program that was established in 2014 in partnership with Saint Paul College and Metropolitan State University; and

WHEREAS, In order to participate in this voluntary program, a county must submit a resolution by July 1 declaring its adoption and implementation of a local performance measurement system that meets the minimum standards of the Program, as well as the report of the results; and

WHEREAS, The report was submitted to the Program by July 1 but it was not possible to complete a resolution by that date, and the Office of the State Auditor provided the county an extension to July 12 to submit the resolution; Now, Therefore, Be It

RESOLVED, The Ramsey County Board of Commissioners approves continuation of Ramsey County's participation in the Minnesota Council on Local Results and Innovation's Performance Measurement Program, including reporting the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the county's website, or at a public hearing at which the budget and levy will be discussed and public input allowed; and Be It Further

RESOLVED, The Ramsey County Board of Commissioners authorizes the County Manager to submit the actual results of the performance measures adopted by Ramsey County to the State Auditor.

Ramsey County Board of Commissioners

	YEA	NAY	OTHER
Toni Carter	X		
Blake Huffman	X		
Jim McDonough	X		
Mary Jo McGuire	X		
Rafael Ortega	X		
Janice Rettman	X		
Victoria Reinhardt	X		

Victoria Reinhardt, Chair

By: 
Janet M. Guthrie
Chief Clerk – County Board

2015 Ramsey County and the Minnesota Local Government Performance Measures Report

Ramsey County participates in MN Council on Local Results and Innovation’s comprehensive performance measurement system for cities and counties. This program encourages local governments to publish and compare information on their activities. The data items were selected from a list provided by the state. Many of the items in the State system are included in the performance measurement process which the County began in the 1990s.

Public Safety: Crime Rates (per 100,000 people)	2012	2013	2014
Part I Crimes (Serious Crimes)	4,298	3,996	3,807
Part II Crimes (Other Crimes)	2,033	3,943	3,800
Total	6,331	7,939	7,607
This is a measure of crimes occurring in the County that have been reported to Bureau of Criminal Apprehension by all law enforcement agencies in the state. Note: the 2013 increase in Part II crimes is the result of changes in reporting practices.			

Public Works: Pavement Conditions	2012	2013	2014
Average pavement condition rating for county roads (out of 100)	58	59	61
Pavement conditions affect driver safety and convenience. Every segment of roads is examined and rated regularly using a standardized system developed by MnDOT. The results are used to plan and implement county maintenance operations efficiently.			

Public Health, Social Services: Low Birth Weights, Single Births	2011	2012	2013
% of low birth weight births, countywide	4.7%	5.8%	5.5%
Babies born weighing less than 5 lb. 8 oz. have greater health risks than babies born at a higher birth weight. These risks include a range of poor health outcomes, including death before their first birthday. Reducing poor birth outcomes will reduce health care costs, decrease use of social services programs, and increase family wellbeing.			

Property Records, Evaluation, Assessment: Assessment Ratios	2012	2013	2014
Residential Assessment Ratio	99.3	98.1	94.6
Apartment Assessment Ratio	103.7	99.2	95.1
Commercial Assessment Ratio	100.0	96.3	96.3
Assessment ratios are part of the MN Dept. of Revenue annual analysis of the accuracy of property value assessments. These are ratios of assessed values to market sales. Assessors are required to have ratios between 90% and 105%. (If values are less than 100, the assessed values tend to be lower than market sales. Values over indicate that assessed values tend to be more than market sales.)			

Elections: Accuracy of post-election audit	2012	2013	2014
% of ballots counted accurately in the post-election review	99.8%	99.9%	99.94%
After elections, the results of ballot counting are reviewed to determine the accuracy of the counting process. 99.5% is the minimum accuracy required by the state.			

Veterans Services: Benefits Received by Veterans	2012	2013	2014
Federal pension and disability benefits for veterans and survivor	\$52.62 million	\$60.852 million	\$70.612 million
Veterans Services provides assistance, counseling and acts as an advocate for veterans, their dependents and survivors who are entitled to federal and state benefits.			
Value of VA Medical Care Services which includes state of the art Primary and Specialty Care as well as many programs and services.	\$61.454 million	\$75.501 million	\$81.607 million
Veterans Services assists veterans with enrollment in the VA Medical Care System. VA Medical Care Veterans Services advocates and refers veterans to programs and services provided within the VA Medical Care System.			

Parks & Recreation: Visits (per 1,000 residents)	2012	2013	2014
Visits to Ramsey County Regional Parks per 1,000 population	18,812	20,372	20,263
Economics, such as changing gas prices and cautious household spending patterns, and changing demographics have resulted in more people recreating closer to home. This includes increased use of parks and recreational facilities.			

Libraries: Visits (per 1,000 residents)	2012	2013	2014
Physical visits to library facilities per 1,000 population	7,912	7,464	6,967
Virtual/digital visits per 1,000 population	8,673	8,818	9,020
Traditionally, physical visits to a library was a measure of services. Virtual visits to use library materials is becoming more common. The number of times the library website is accessed is used to count virtual visits.			

Budget, Financial: Bond ratings	2012	2013	2014
Standard & Poor's Ratings Services	AAA	AAA	AAA
Moody's Investor Services	Aaa	Aaa	Aaa
Rating agencies examine a county's financial and management characteristics in order to rate whether the their bonds will be safe investments			

Environment: Recycling percentage	2012	2013	2014
% Mixed municipal solid waste (MSW) recycled	41.1%	50.4%	52.5
Recycling is critical for reducing the impact of waste on the environment.			

More information:

- MN Office of the State Auditor Performance Measures Program: <http://www.osa.state.mn.us/default.aspx?page=20130731.000>

Data Sources:

- *Crime Rates: Minnesota Uniform Crime Reports 2014, Table 46*
- *Low Birth Rate Births: 2012 MN Department of Health, County Health Tables, Natality Table 2*
- *Visits to Regional Parks, Annual Use Estimates of the Metropolitan Regional Parks System for 2014*
- *Population Estimates, Metropolitan Council Population Estimates Program*
- *All other measures: Ramsey County Critical Success Indicators reported in the County Manager's 2016-17 Proposed Budget or departmental data*



Bob Fox, Chair
Renville County Board of Commissioners
Renville County Government Services Center
Suite 315
105 South 5th Street
Olivia, MN 56277-1484

Phone: 320-523-3710
Fax: 320-523-3801

Affirmative Action - Equal Opportunity Employer

RESOLUTION 11-16

DECLARATION OF PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM AND FILING OF THE 2016 PERFORMANCE MEASUREMENT PROGRAM REPORTING REQUIREMENTS

WHEREAS, on June 14, 2011, the Renville County Board of Commissioners voted to participate in the Performance Measurement Program created by the Council on Local Results and Innovations; and

WHEREAS, Renville County understands that by electing to participate in the standard measures program for 2016, that Renville County is eligible for a reimbursement of \$0.14 per capita in local government aid, not to exceed \$25,000, and is also exempt from levy limits under Minnesota Statutes, Sections 275.70 to 275.74, for taxes payable in 2017, if levy limits are in effect; and

WHEREAS, by July 1, 2016, Renville County understands that annual reporting to the Office of the Minnesota State Auditor will be required by the County to participate in the program.

NOW, THEREFORE, BE IT RESOLVED THAT The Renville County Board of Commissioners agrees to continue to participate in the Performance Measurement Program created by the Council on Local Results and Innovations.

BE IT FURTHER RESOLVED THAT Renville County has adopted and implemented a minimum of ten performance measures developed by the Council on Local Results and Innovation and agreed to by the Office of the State Auditor.

BE IT FURTHER RESOLVED THAT Renville County has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.

BE IT FURTHER RESOLVED THAT Renville County will report the results of the ten adopted measures to its residents before the end of the calendar year by posting the results on the County's website, publication, or at a public meeting at which the budget and levy will be discussed and public input allowed.

SERVICE • STEWARDSHIP • SHARED RESPONSIBILITY

RENVILLE COUNTY



Renville County, Minnesota
Resolution 11-16
May 24, 2016
Page 2 of 2

BE IT FURTHER RESOLVES THAT Renville County will survey its residents by the end of the calendar year on the services included in the adopted performance benchmarks that require survey results to establish output measures for a performance benchmark.

BE IT FURTHER RESOLVED, THAT Renville County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the County.

Adopted by the Renville County Board of Commissioners on the 24th day of May, 2016.

RENVILLE COUNTY BOARD OF COMMISSIONERS



Bob Fox, Chair

CERTIFICATION

I, Sara Folsted, Renville County Administrator, do hereby certify that the above is a true and correct copy of Resolution 11-16 adopted by the Renville County Board of Commissioners on the 24th day of May, 2016



Sara Folsted, Renville County Administrator



June 29, 2016

Office of the State Auditor

525 Park Street, Suite 500

St. Paul, MN 55103

The following are the most recent performance measurement reporting results for Renville County. After discussion, the County Board of Commissioners eliminated the measure for hours to plow a complete system during a snow event and replaced it with two new measures to track performance in the recycling rate and bridge sufficiency ratings.

1. Performance Measure: Part I and Part II Crime Rates

Performance Goal: Decrease Part I and Part II Crime Rates

Outcome: The Renville County Sheriff's Office had 125 Part I crime events in 2015. There were 517 Part II crime events in 2015. Please note this report contains information for Cities under contract for law enforcement services from the Renville County Sheriff's Office. For 2015, this includes the Cities of Bird Island and Morton. For 2016 it will also include the Cities of Sacred Heart and Franklin.

2. Performance Measure: Recycling Rate

Performance Goal: Increase Recycling Rate for Renville County to 50%.

Outcome: The recycling rate for Renville County is approximately 25%. This is a new performance measure for 2015.

3. Performance Measure: Average County Pavement Condition Rating

Performance Goal: To improve the average county pavement condition rating over 5 years.

Outcome: Renville County Average Pavement Condition Rating is 2.8/4. State Aid will be conducting a physical rating of our roads this summer. Updated rating should be available for 2016 report.

4. Performance Measure: Average County Bridge Sufficiency Rating

Performance Goal: To improve the average county bridge sufficiency rating over 5 years.

Outcome: Renville County Average County Bridge Sufficiency Rating 75/100. This is a new performance Measure for 2015.

5. **Performance Measure: Behavioral Risk Factor Surveillance System Rating**
Performance Goal: To attain high quality and longer lives free from preventable disease, disability, injury and premature death in Renville County and to promote quality of life, healthy development and healthy behaviors across all life stages.
Outcome: Percentage of sexually active students who reported always using a condom 56.5% (2013 MN Student Health Survey Result). Percentage of students reporting, in the past 7 days, how many times they ate vegetables: 4 or more per day, 3%; 4-6 times in the last 7 days, 18.88%; None in 7 days 13%. Renville County premature death rate (under 75 years, adjusted rate 2009 – 2013): Cancer, 100.8; Heart Disease, 54.6; Unintentional Injury, 36.4; Overall numbers no longer available.
6. **Performance Measure: Workforce Participation Rate**
Performance Goal: To increase the workforce participation rate over 5 years.
Outcome: Workforce participation rate for Renville County was 40.6.
7. **Performance Measure: Percentage of Children where there is a Recurrence of Maltreatment within 12 Months Following Intervention.**
Performance Goal: Maintain a 0% recurrence rate.
Outcome: in 2015, 0% of children had a recurrence of maltreatment within 12 months following intervention.
8. **Performance Measure: Level of Assessment Ration**
Performance Goal: Maintain an acceptable assessment ration between 90% and 105%.
Outcome: Renville County has an overall assessment ration for 2015 of 1.0155 (101.55%) This ration is weighted by property type and based on 2015 Study ANTC Sales rations and NTC's as reported on the 2015 AA.
9. **Performance Measure: Accuracy of Post-Election Audit**
Performance Goal: To maintain 100% accuracy of ballots counted for each election.
Outcome: Results from last election attached.
10. **Performance Measure: Percentage of Veterans Surveyed Who Said Their Questions Were Answered When Seeking Benefit Information from their County Veteran's Service Officer.**
Performance Goal: Maintain 100% positive response.
Outcome: 99.99% (1 no reply)
11. **Performance Measure: Citizens Survey of Renville County Parks**
Performance Goal: Provide outdoor recreation opportunities, while protecting the natural resources of Renville County, for the use, enjoyment, and education of present and future generations.
Outcome:

- 83.54 % of respondents state that the overall opinion of maintenance of the parks they visited was excellent or very good.
- 89.87 % of respondents replied that their overall opinion of the Renville County Park System was excellent or very good.

Dated: June 29, 2016

Sara Folsted

Sara Folsted, Renville County Administrator

Post Election Review Results

2014 State General Election
 Tuesday, November 4, 2014

County - Renville

Printed: 11/19/2014 2:55 PM
 Printed By: kpgaa65

Renville County

Precinct: 0035 - BROOKFIELD TWP.

Office: U.S. Senator

Candidate Name	Total Votes	Total Hand-Counted Votes	Total Unadjusted Difference *	Total Explained Difference	Total Adjusted Difference	Explanation
STEVE CARLSON	6	6	0	0	0	
MIKE MCFADDEN	48	48	0	0	0	AB/MB:
AL FRANKEN	13	13	0	0	0	
HEATHER JOHNSON	0	0	0	0	0	
BLANK FOR OFFICE	0	0	0	0	0	
OVER / DEFECTIVE FOR OFFICE	0	0	0	0	0	
WRITE-IN**	0	0	0	0	0	
Totals	67	67	0	0	0	

Final Results Difference of not more than 2 votes with 400 or fewer votes cast **ACCEPTABLE**

Renville County

Precinct: 0035 - BROOKFIELD TWP.

Office: U.S. Representative District 7

Candidate Name	Total Votes	Total Hand-Counted Votes	Total Unadjusted Difference *	Total Explained Difference	Total Adjusted Difference	Explanation
TORREY WESTROM	38	38	0	0	0	AB/MB:
COLLIN C. PETERSON	28	28	0	0	0	
BLANK FOR OFFICE	1	1	0	0	0	
OVER / DEFECTIVE FOR OFFICE	0	0	0	0	0	
WRITE-IN**	0	0	0	0	0	
Totals	67	67	0	0	0	

Final Results Difference of not more than 2 votes with 400 or fewer votes cast **ACCEPTABLE**



Precinct: 0035 - BROOKFIELD TWP.

Office: Governor & Lt Governor

Renville County

Candidate Name	Total Votes	Total Hand-Counted Votes	Total Unadjusted Difference *	Total Explained Difference	Total Adjusted Difference	Explanation
HANNAH NICOLLET AND TIM GIESEKE	5	5	0	0	0	
JEFF JOHNSON AND BILL KUISLE	52	52	0	0	0	AB/MB:
MARK DAYTON AND TINA SMITH	9	9	0	0	0	
CHRIS HOLBROOK AND CHRIS DOCK	0	0	0	0	0	
CHRIS WRIGHT AND DAVID DANIELS	0	0	0	0	0	
BLANK FOR OFFICE	0	0	0	0	0	
OVER / DEFECTIVE FOR OFFICE	1	1	0	0	0	
WRITE-IN**	0	0	0	0	0	
Totals	67	67	0	0	0	

Final Results

Difference of not more than 2 votes with 400 or fewer votes cast

ACCEPTABLE

Precinct: 0085 - FRANKLIN

Office: U.S. Senator

Renville County

Candidate Name	Total Votes	Total Hand-Counted Votes	Total Unadjusted Difference *	Total Explained Difference	Total Adjusted Difference	Explanation
STEVE CARLSON	8	8	0	0	0	
MIKE MCFADDEN	53	53	0	0	0	AB/MB:
AL FRANKEN	94	94	0	0	0	AB/MB:
HEATHER JOHNSON	3	3	0	0	0	
BLANK FOR OFFICE	3	3	0	0	0	
OVER / DEFECTIVE FOR OFFICE	0	0	0	0	0	
WRITE-IN**	1	1	0	0	0	
Totals	162	162	0	0	0	

Final Results

Difference of not more than 2 votes with 400 or fewer votes cast

ACCEPTABLE

Larry Jacobs

Larry Jacobs, Ren. Co. Auditor-Treasurer

Precinct: 0085 - FRANKLIN

Renville County

Office: U.S. Representative District 7

Candidate Name	Total Votes	Total Hand-Counted Votes	Total Unadjusted Difference *	Total Explained Difference	Total Adjusted Difference	Explanation
TORREY WESTROM	56	56	0	0	0	AB/MB:
COLLIN C. PETERSON	98	98	0	0	0	AB/MB:
BLANK FOR OFFICE	7	7	0	0	0	
OVER / DEFECTIVE FOR OFFICE	0	0	0	0	0	
WRITE-IN**	1	1	0	0	0	
Totals	162	162	0	0	0	

Final Results Difference of not more than 2 votes with 400 or fewer votes cast **ACCEPTABLE**

Precinct: 0085 - FRANKLIN

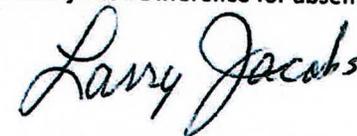
Renville County

Office: Governor & Lt Governor

Candidate Name	Total Votes	Total Hand-Counted Votes	Total Unadjusted Difference *	Total Explained Difference	Total Adjusted Difference	Explanation
HANNAH NICOLLET AND TIM GIESEKE	15	15	0	0	0	AB/MB:
JEFF JOHNSON AND BILL KUISLE	57	57	0	0	0	AB/MB:
MARK DAYTON AND TINA SMITH	78	78	0	0	0	AB/MB:
CHRIS HOLBROOK AND CHRIS DOCK	2	2	0	0	0	
CHRIS WRIGHT AND DAVID DANIELS	4	4	0	0	0	
BLANK FOR OFFICE	5	5	0	0	0	
OVER / DEFECTIVE FOR OFFICE	0	0	0	0	0	
WRITE-IN**	1	1	0	0	0	
Totals	162	162	0	0	0	

Final Results Difference of not more than 2 votes with 400 or fewer votes cast **ACCEPTABLE**

* Total Unadjusted Difference is the sum of Unadjusted Difference for polling place votes and Unadjusted Difference for absentee/mail ballot votes. It will not always equal the difference between Total Votes and Total Hand Counted Votes.



Larry Jacobs, Ren. Co. Auditor-Treasurer

**BOARD of COMMISSIONERS
RICE COUNTY, MINNESOTA**

RESOLUTION #16-014

PERFORMANCE MEASURES

WHEREAS, Benefits to Rice County for Participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in Minnesota Statute 6.91 and include eligibility for a reimbursement; and

WHEREAS, Any county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

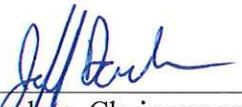
WHEREAS, The Rice County Board has adopted and implemented at least 10 of the performance measures from each applicable service category, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage, and evaluate programs and processes for optimal future outcomes.

THEREFORE BE IT RESOLVED THAT, Rice County will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, Rice County will submit to the office of the State Auditor the actual results of the performance measures adopted by the County by July 1st.

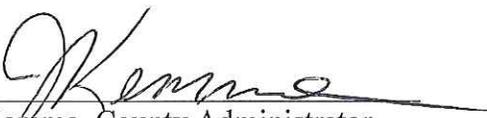
Dated this 10th day of May, 2016.

RICE COUNTY BOARD OF COMMISSIONERS



Jeff Docken, Chairperson

ATTEST:



Jack Kemme, County Administrator

2015

State Standard Measures Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Council released a standard set of ten performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinions of those services. In February of 2012, the Council created a comprehensive performance measurement system for cities and counties to implement. In 2013, the Council revised the performance measures and clarified the system requirements to increase participation in the program. Counties that choose to participate in the standards measure program may be eligible for a reimbursement in LGA and exemption from levy limits.

This document provides summary information on 10 performance measures.

Mission

Rice County Mission Statement

To proactively address the needs of the public we serve in an efficient and effective manner to enhance the quality of life for the citizens.

Public Works

	2013	2014	2015
Hours to plow complete system during a snow event	6.5	7.5	7

There are several factors which impact the amount of time it will take for snow removal and will fluctuate from year to year. Our goal is to ensure the County is using efficient and safe methods for proper snow removal.

	2013	2014	2015
Pavement Condition Index (PCI) rating	60	64	65

The PCI rating monitors the surface quality of the pavement. Rice County's goal is to maintain the overall pavement condition of its roadway system while increasing the safety of our county roads.

Source: Rice County Highway Department

Environment

	2013	2014	2015
Amount of hazardous household waste and electronics collected per ton	278.00	319.20	176.51
Recycling percentage	63%	65%	66%

The goal of Rice County is to increase the amount of recycling in residences as well as businesses, therefore reducing the amount of refuse in our landfills.

Source: Rice County Hazardous Waste

Assessment

	2013	2014	2015
Median level of assessment ratio	96.55%	91.80%	94.22%

State law requires county assessors to value each property at its full fair market value. To measure compliance, the sale price of each property sold through an "arm's length" transaction between a willing seller and willing buyer is compared to the assessed value as set by the county, and a sales ratio is created and reported. While the law aims for 100% ratio on individual sales (where the sale price is the same as the assessed value), the board that oversees the assessment process has established an acceptable range of median ratios between 90% and 105%.

Source: Rice County Assessor's office

Elections

	2013	2014	2015
Accuracy of post-election audit (% of ballots counted accurately)	100%	100%	100%

A comparison of the results compiled by the voting system with the postelection review described in this section must show that the results of the electronic voting system differed by no more than one-half of one percent from the manual count of the offices reviewed. Valid votes that have been marked by the voter outside the vote targets or using a manual marking device that cannot be read by the voting system must not be included in making the determination whether the voting system has met the standard of acceptable performance for any precinct.

Source: Rice County Auditor/Treasurer records

Veterans' Services

	2013	2014	2015
Percentage of Veterans surveyed who said their questions were answered when seeking benefit information from their County Veterans' Office (survey data, provide year completed and total response)	100%	100%	100%

For the year 2015, 25 Veterans were surveyed and asked the question, "Were all of your questions answered with satisfaction". All 25 Veterans replied with a positive response and said "yes". Rice County would like to maintain 100% satisfaction as they continue to help provide assistance to Veterans with their benefits and services.

Source: Rice County Veterans service office

Library

	2013	2014	2015
Number of annual visits per 1,000 residents	6712	6168	5029

Rice County would like to continue to see added growth in visitors to our Public Libraries as our community continues to increase in population.

Source: Faribault, Northfield, Lonsdale Public Libraries

Financial

	2013	2014	2015
Bond rating	AA	AA	AA
Debt service levy per capita	41.83	44.9	46.81
Outstanding debt per capita	425.25	394.17	349.85

Our goal is to live within outstanding debt limits per Minnesota Statutes and to Judiciously use debt to meet long term capital needs of the County.

Source: Rice County Auditor/Treasurer records

Social Services

	2013	2014	2015
Workforce participation rate among MFIP and DWP recipients	34%	51%	40%

The Minnesota Family Investment Program (MFIP) is the state's welfare reform program for low-income families with children. MFIP helps families move to work. It includes both cash and food assistance. When most families first apply for cash assistance, they will participate in the Diversionary Work Program (DWP). This is a four-month program that helps parents go immediately to work rather than receive government assistance. Workforce participation rates measure the degree to which parents on MFIP are engaged in work activities that lead to self-sufficiency. The Rice County monthly target is 50% or higher.

Source: Rice County Health Rankings and Roadmaps

	2013	2014	2015
Percentage of children where there is a recurrence of maltreatment within 12 months	0.00%	3.40%	3.10%

Of all children who were victims of substantiated child abuse and/or neglect during the reporting period, what percentage had a subsequent substantiated allegation within twelve months?

Source: Rice County Social Services



*Resolution
of the
Board of County Commissioners
St. Louis County, Minnesota*

*Adopted on: June 14, 2016 Resolution No. 16-398
Offered by Commissioner: Nelson*

Minnesota State Auditor's Performance Measurement Program, 2016 Report

WHEREAS, Benefits to St. Louis County for participation in the Minnesota Council on Local Results and Innovation comprehensive performance measurement program are outlined in Minn. Stat. § 6.91 and include eligibility for a reimbursement as set by state statute; and

WHEREAS, Any city/county participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The St. Louis County Board has adopted and implemented ten of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes;

THEREFORE, BE IT RESOLVED, That the St. Louis County Board supports continued participation in the Minnesota State Auditor's Performance Measurement Program;

RESOLVED FURTHER, That St. Louis County will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the city's/county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed;

RESOLVED FURTHER, That the St. Louis County Board approves submission of the 2016 St. Louis County Performance Measures Report found in County Board File No. 60389.

Commissioner Nelson moved the adoption of the Resolution and it was declared adopted upon the following vote:

Yeas – Commissioners Boyle, Dahlberg, Rukavina, Stauber, Nelson and Vice-Chair Jewell – 6

Nays – None

Absent – Chair Raukar – 1

STATE OF MINNESOTA
Office of County Auditor, ss.
County of St. Louis

I, DONALD DICKLICH, Auditor of the County of St. Louis, do hereby certify that I have compared the foregoing with the original resolution filed in my office on the 14th day of June, A.D. 2016, and that this is a true and correct copy.

WITNESS MY HAND AND SEAL OF OFFICE at Duluth, Minnesota, this 14th day of June, A.D., 2016.

DONALD DICKLICH, COUNTY AUDITOR

By 
Deputy Auditor/Clerk of the County Board

Measures for Counties

St. Louis County Departmental Key Performance Indicators:

2016 Submission (2015 data, *unless noted*)

St. Louis County utilizes best practices in performance management and measurement. Annually, the County Board adopts the standard set of county performance measures proposed by the Minnesota State Auditor's Performance Measurement Program. Created by the Minnesota State Legislature's Council on Local Results, this is a standard set of ten performance measures for counties and ten performance measures for cities that will aid residents, taxpayers, and state and local officials in determining the efficacy of counties and cities in providing services, and measure residents' opinions of those services. Cities and counties that choose to participate in the new standards measure program may be eligible for a reimbursement in Local Government Aid, and exemption from levy limits.

Participation in the Minnesota State Auditor's Performance Measures Program is voluntary; however, St. Louis County is well positioned to participate by virtue of its continued efforts in performance measurement and citizen surveys. Counties that choose to participate must officially adopt the corresponding 10 performance benchmarks developed by the Council, and report on them in order to receive a new local government performance aid, reimbursed at \$0.14 per capital, not to exceed \$25,000.

St. Louis County incorporates performance data in budget and business planning discussions and efforts. Each department has a business plan that guides them for the next three to five years. These plans are updated and reviewed as changes occur and considered as part of the budget process. The Business Plans include the following sections:

- **Who Are We?** This includes mission statement, primary lines of business (programs), organizational chart and significant trends and changes impacting the department.
- **What Do We Want To Achieve?** This includes a vision for the department and key initiatives aligned with the St. Louis County Commissioners' Goals.
- **What Resources Are We Going To Use?** Resource plans such as Finance Plan, Workforce Plan, Technology Plan, Purchasing Plan, and Space Plan.

The broader county-wide goals for a sustained business planning focus by departments' center on consolidating core organizational efforts and services in support of the following goals as defined by the St. Louis County Board of Commissioners:

1. Public Health and Safety
2. Strong Country Infrastructure
3. Community Growth and Prosperity
4. Viable Natural Resources and Ecosystem
5. Effective and Efficient Government

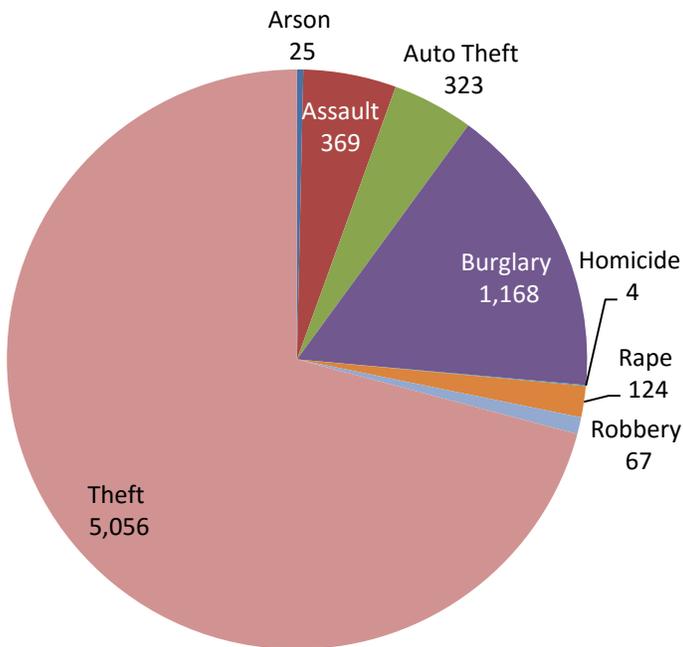
As the county strives for organizational excellence it is of paramount importance to continue to progress in linking departmental program and service initiatives to key organizational priorities and strategies.

Public Safety – County Sheriff	
Department Goal:	To protect and serve the citizens of the county and region with professionalism and pride.
Commissioner	Public Health and Safety
Priority Area:	

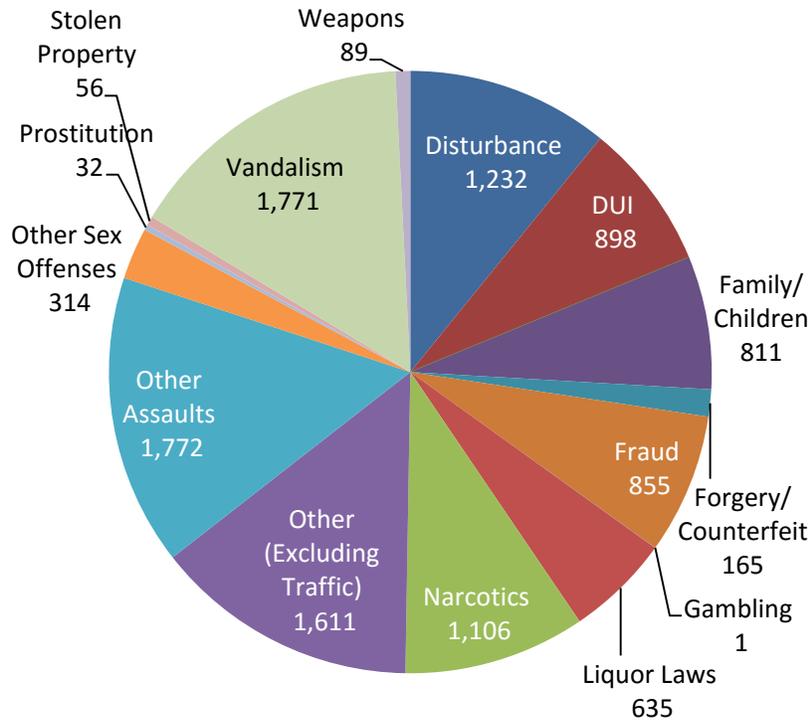
Measure 1. Public Safety –Crime Rates/Citizen Survey

Current Performance: In 2015, St. Louis County (population 200,949, US Census Bureau 2014 population estimate) had the following Part I & II offenses and crime rates:

Part 1 Crimes: 7,136 Total



Part II Crimes: 11,348 Total



Part I and II Crime



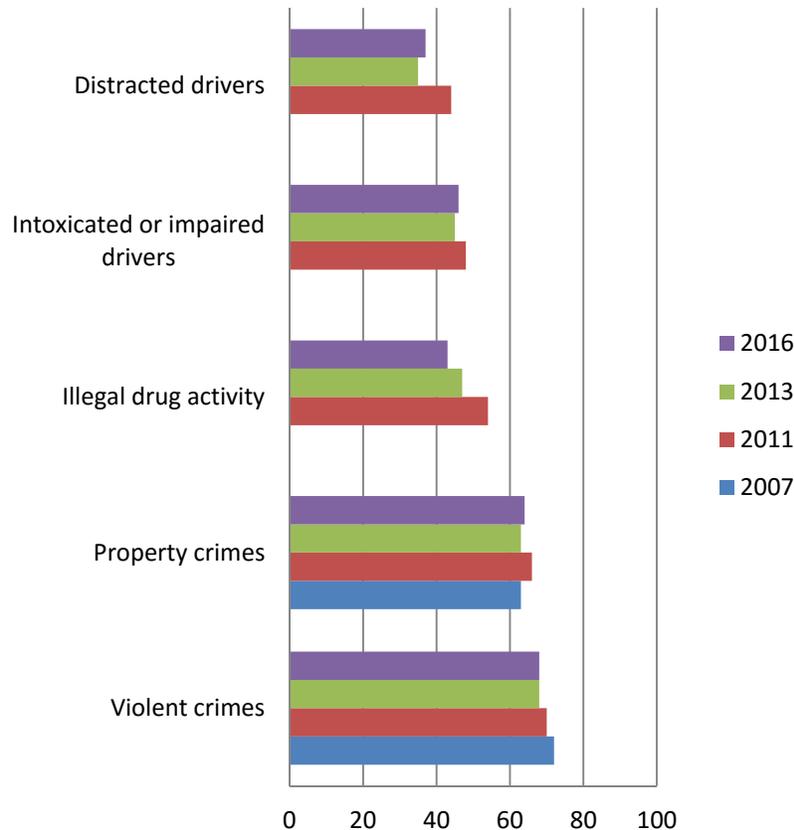
Data Source: MN BCA Uniform Crime Reports

Note: BCA stats are not final until July 1, 2016

Measure 2. Public Safety –Citizen Survey

Current Performance: Residents felt the safest from violent (68 points) and property crimes (63). As shown below, ratings were similar to those given in past survey responses.

Please rate how safe or unsafe you feel from the following in St. Louis County:



More about our survey:

St. Louis County partners with other Minnesota counties to work with the National Research Center on a statistically valid and representative residential survey which is conducted every 2-3 years. This survey was conducted in 2007, 2011, 2013 and 2016. The data is summarized here. The 2016 survey response rate was 33% (1,966 households received a survey; 658 surveys were completed).

Please note: responses have been converted to a 100 point scale for ease of graphical comparison.

Measure 3. Public Safety – Deputy Response Time

Current Performance: The St. Louis County Sheriff's Office responded to 2,111 Priority One Level Incidents throughout St. Louis County between 1/1/15 and 12/31/15. The average response time from time of dispatch to first unit on scene computes to **14.29 minutes**, the number of calls is up slightly and the average time to respond is down from last year. St. Louis County is very unique compared to other Minnesota counties in that it is over 7,000 square miles in size, the type and quality of our roadways varies significantly throughout the county, and great distances between calls often requires extra time to respond thus impacting the efficacy of this measure as a standard in St. Louis County as compared to other counties in the State.

Public Safety – Arrowhead Regional Corrections (ARC)

Department Goal:	To use evidence-based practices to provide community corrections services in a five county area of Northeastern Minnesota (St. Louis, Carlton, Cook, Koochiching and Lake Counties). ARC operates the (1) Northeast Regional Corrections Center (NERCC), an institution for adult males, (2) Arrowhead Juvenile Center, a secure detention and treatment facility for juveniles, (3) Court and Field (probation and parole) services and (4) contracted services for adult female offenders.
Commissioner Priority Area:	Public Health and Safety

Measure 4. Public Safety – Recidivism

Current Performance: Arrowhead Regional Corrections’ goal is to maintain its client recidivism rate at 30% or lower, as defined by the Minnesota Department of Corrections. The MN DOC defines recidivism as “a felony conviction within three years of discharge.” In 2015, ARC’s adult probation recidivism rate was **16%**.

Data Source: 2015 Minnesota Statewide Probation & Supervised Release Outcomes Report (MN DOC)

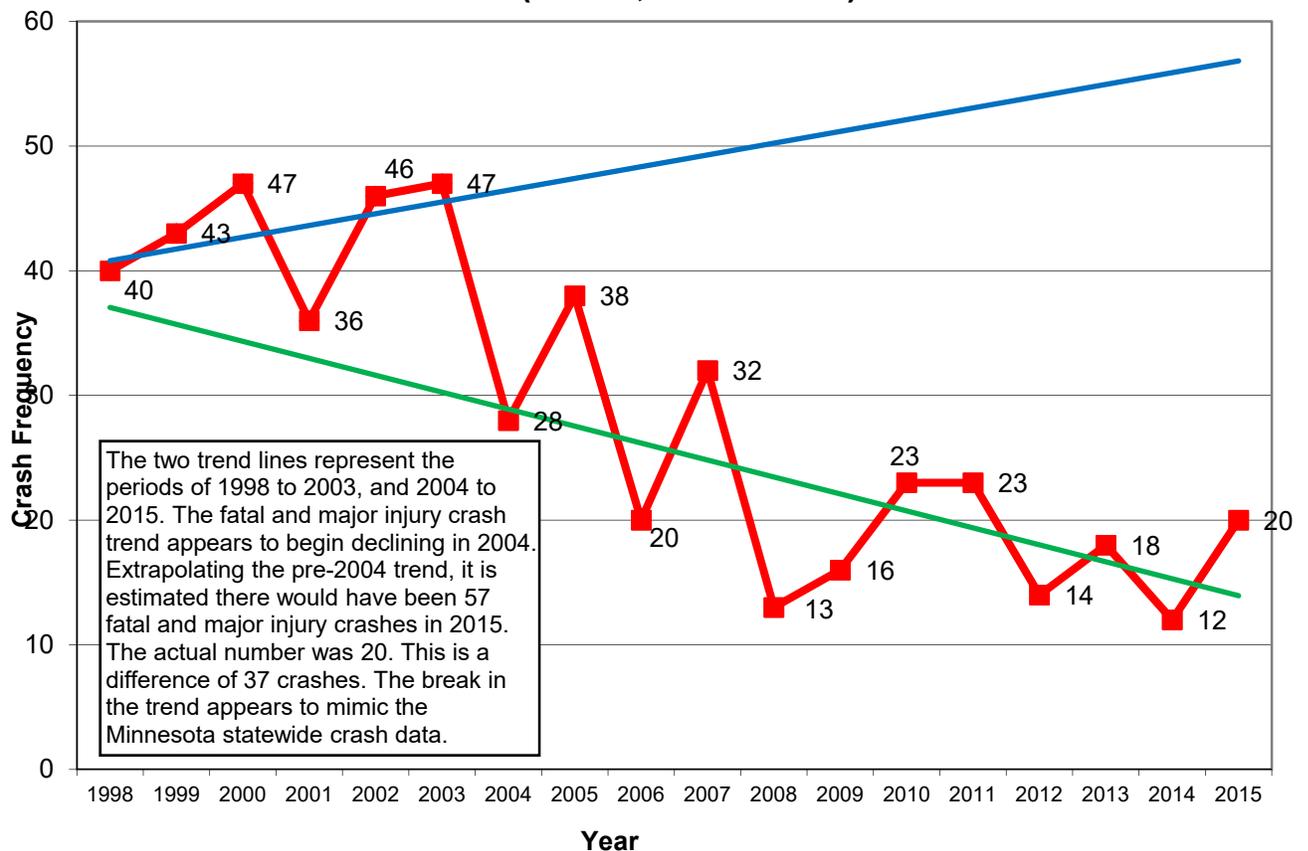
Public Works	
Department Goal:	To provide a safe, well-maintained road and bridge system.
Commissioner	Strong County Infrastructure
Priority Area:	

Measure 5. Public Works - Total number of fatal/injury accidents

Current Performance: In 2015 St. Louis County experienced **8** fatal and **12** major injury crashes on County State Aid Highways (CSAH), County Roads or Unorganized Township roads.

The trend is moving in the right direction due to significant coordination through the Towards Zero Death initiative.

**St. Louis County
Fatal and Major Injury Crashes on County Roads
(CSAH, CR and UT)**



Measure 6. Public Works –Snow Plowing Time

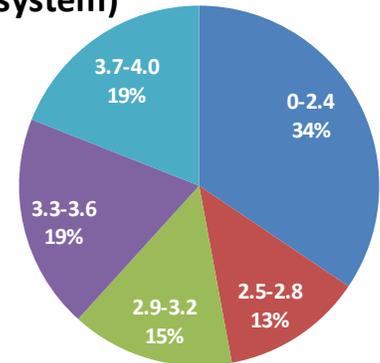
Current Performance: It takes the St. Louis County Public Works Department an average of **12 hours** to plow county roadways during an average snowfall event.

Data Source: Public Works. By using GPS/AVL software, we are able to track our truck fleet, and gather tabular data as to location, travel time (overall, and while plowing), travel distance (overall, and while plowing), and material application amounts. In addition, we are able to generate mapping showing the locations of our fleet and their movements at any given time.

Measure 7. Public Works –County Pavement Condition Rating (PCI/PQI)

Current Performance: To improve the overall pavement quality of the roads of St. Louis County jurisdiction (unorganized townships, county roads, and county state aid highways) to a level acceptable to the public, Public Works strives to maintain 75% of roadway miles with a Pavement Quality Index (PQI) of 2.900 or higher and the weighted average PQI for all mileage at 3.100 or higher. Pavements having a PQI of 2.900 to 3.200 are defined as being in "fair" condition. PQI's range from 0.000 (worst) to 4.200 (best).

Pavement Quality Index (PQI) (% of paved system)

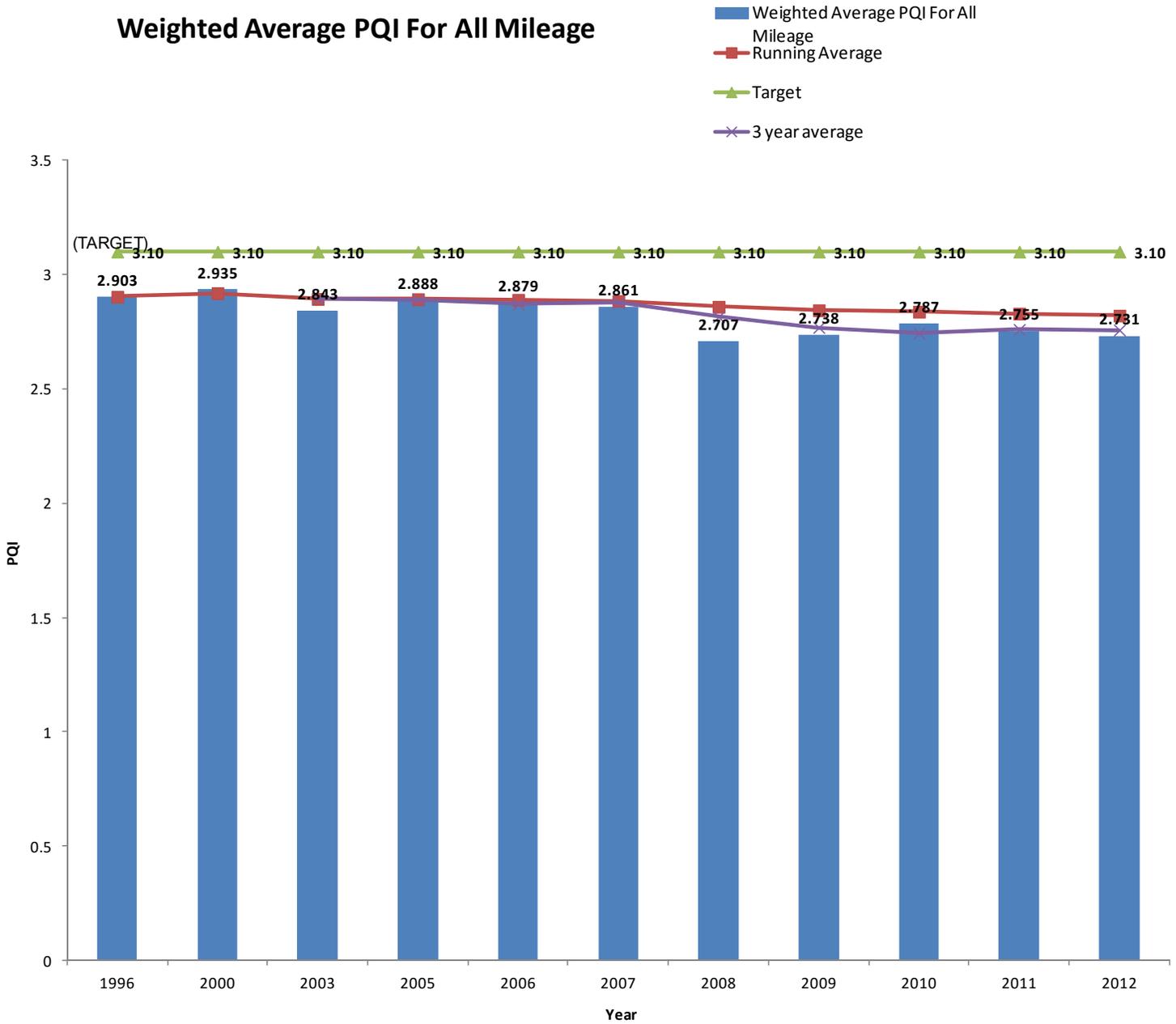


Please note, this data is from 2012 as the Minnesota Department of Transportation (MnDOT) was not able to rate St. Louis County's roads in 2013 or 2014 due to workload challenges. They are scheduled to rate St. Louis County roads in 2016.

Using PQI data from 2012, the percentage of roadway miles rated with a PQI of 2.900 or higher is 52.9%, which is under the 75% target. The weighted average PQI for all mileage, using the same data, is 2.731, which is under the target of 3.100.

System	2.731		Slightly down from 2011 (2.755)
	PQI		
County State Aid Highway (CSAH)	2.86		Slightly down from 2011 (2.87)
	PQI		
County & Unorganized Township Roads	2.31		Slightly down from 2011 (2.39)
	PQI		

Weighted Average PQI For All Mileage



What will be changed to meet this goal: The Department knew that it would not be able to achieve this goal, but felt it was important to set targets that would reflect where the county's system should be. A review of the current data indicates that the overall condition of the paved highway system is stable for now.

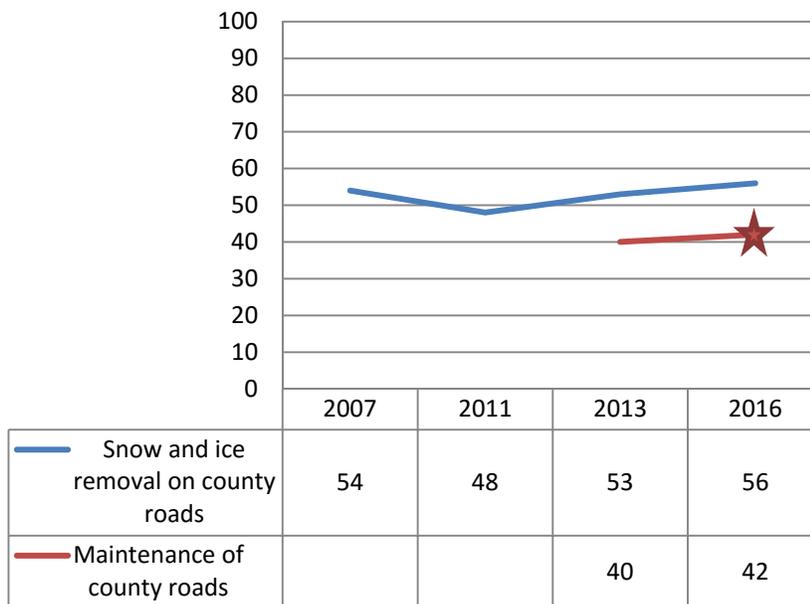
A shift towards doing more preservation projects such as mill and overlays, reclaim and overlays and bituminous overlays, along with more preventative maintenance such as crack sealing, chip seals and micro-surfacing will begin to push the numbers in the right direction.

St. Louis County Public Works continues to implement a pavement management system and will further refine its use as well as continue to evaluate all potential sources of revenue.

Measure 8. Public Works –Citizen Survey Ratings

Current Performance: Continuing the trend in citizen survey ratings since 2007, residents again found road conditions to be a major problem in 2016. 11% of residents selected infrastructure (including sewer, water, roads, bridges, etc.) as the most serious issue facing St. Louis County (up from 10% in 2013). The 2013 survey continued to separate snow and ice removal from general maintenance, which is reflected in the following chart. While low, these scores are in line with national trends done by the National Research Center, and slightly improving over results from the last survey.

Please rate each of the following services provided by St. Louis County:



More about our survey:

St. Louis County partners with other Minnesota counties to work with the National Research Center on a statistically valid and representative residential survey which is conducted every 2-3 years. This survey was conducted in 2007, 2011, 2013 and 2016. The data is summarized here. The 2016 survey response rate was 33% (1,966 households received a survey; 658 surveys were completed).

Responses have been converted to a 100 point scale for ease of graphical comparison.

Please note: the “maintenance of county roads” was a new question in 2013.

Measure 9. Public Works –Average Bridge Sufficiency Rating

Current Performance: St. Louis County's average bridge sufficiency rating is **86.1**, up slightly from 84.8 in 2014 and 79.5 in 2013. As this is a newer measure we are still establishing a baseline.

There are several factors to consider when it comes to using the Sufficiency Rating (SR) and setting an annual goal as Sufficiency Rating is a risk based number (not a condition based number) and has many factors. It may take some serious thought to determine the best metric to measure our success.

Considerations include:

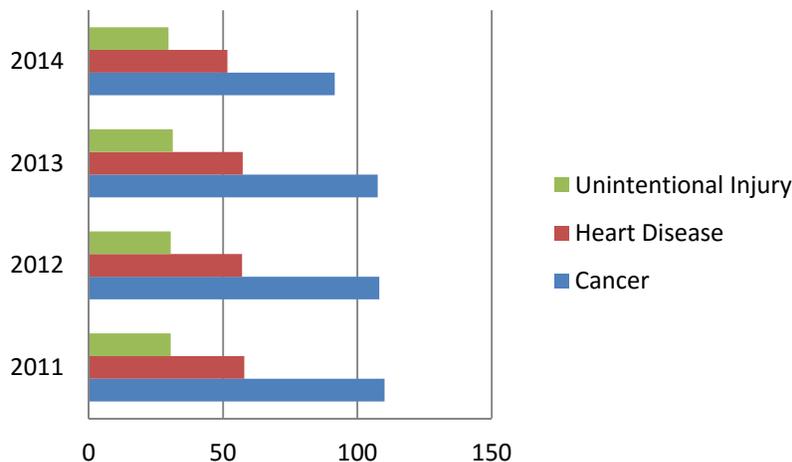
- Establish a clear definition of the Sufficiency Rating (SR).
- Consider using ratings. NBI ratings are the federal portion of the condition ratings of various parts of the bridge (superstructure, substructure, deck, etc.) and are determined by our safety inspectors in the field.
- St. Louis County is responsible for approximately 600 bridges with ever changing condition values. It can be difficult to track and calculate any meaningful information without significant effort. The SR data from the State's SIMS database is the only source for the current SR's and condition information that changes annually.

Public Health, Social Services	
Department Goal:	Children will be born healthy, live a life free from abuse and neglect, and will have a permanent living arrangement. Parents will be emotionally and financially able to provide for their children. Our community will make healthy life choices; have safe food, water, and air.
Commissioner Priority Area:	Public Health and Safety

Measure 10. Public Health & Human Services –General Life Expectancy

Current Performance: Potential life lost: the premature death rate (PDR) for those under age 75 is the number of deaths to residents under age 75 per 100,000 persons age-adjusted to the 2000 U.S. standard population. The rate is per the top three leading causes of premature death.

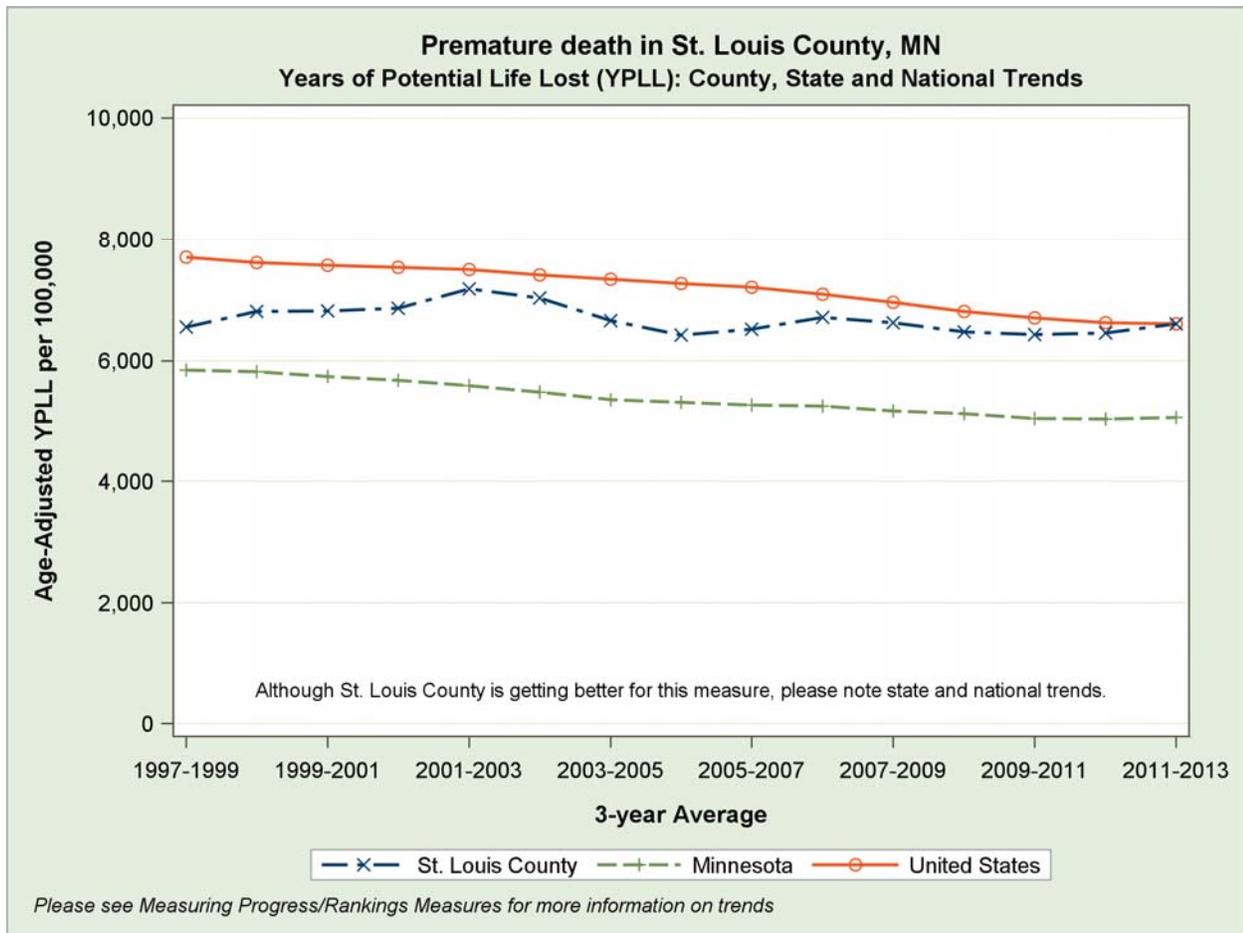
Potential Life Lost Rate per leading causes of premature death (deaths under 75 yrs of age per 100,000):



Data source: <http://www.health.state.mn.us/divs/chs/countytables/>; *Most recent data – 12 month look back

According to the County Health Rankings, St. Louis County ranks 67 of 87 counties in terms of length of life – premature death for 2016 (2015 data); this is compared to 72 of 87 for 2015(2014 data).

Another look at this data is provided from the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute, which have information on premature death based on a calculated years of potential life lost.



Data source: <http://www.countyhealthrankings.org/app/minnesota/2016/rankings/st-louis/county/outcomes/overall/snapshot>

Measure 11. Public Health & Human Services –Tobacco & Alcohol Use

Current Performance:

2012	Health Outcomes	72 (Rank out of 87 Counties)
2012	Health Factors	64 (Rank out of 87 Counties)
2013	Health Outcomes	72 (Rank out of 87 Counties)
2013	Health Factors	59 (Rank out of 87 Counties)
2014	Health Outcomes	75 (Rank out of 87 Counties)
2014	Health Factors	53 (Rank out of 87 Counties)
2015	Health Outcomes	74 (Rank out of 87 Counties)
2015	Health Factors	59 (Rank out of 87 Counties)
2016	Health Outcomes	76 (Rank out of 87 counties)
2016	Health Factors	64 (Rank out of 87 counties)

Specifically in regards to tobacco and alcohol use:

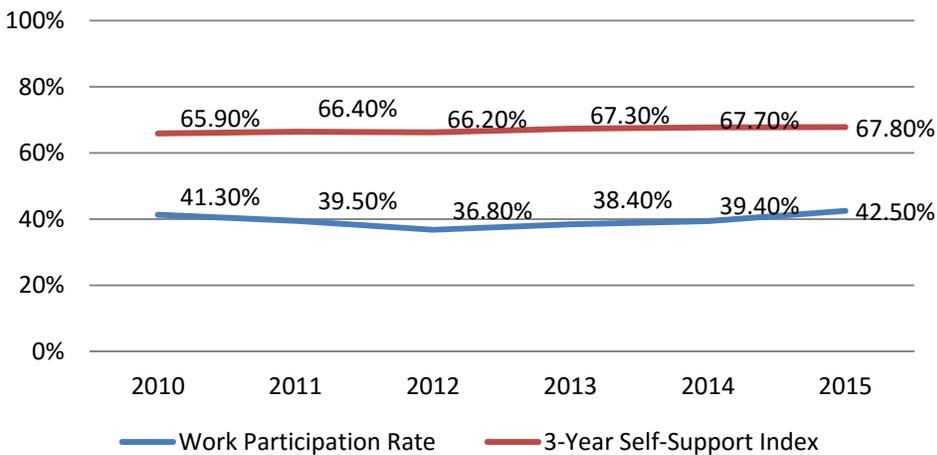
2016	Health Behaviors	78 (Rank out of 87 Counties)
2016	Adult Smoking	19% (Compared to MN at 16% and the National Benchmark at 14%)
2016	“Excessive Drinking”	23% (Compared to MN at 21% and the National Benchmark at 12%)

Data source: <http://www.countyhealthrankings.org/app/minnesota/2016/rankings/st-louis/county/outcomes/overall/snapshot>

Measure 12. Public Health & Human Services -Work Participation Rate

Current Performance: The department's work participation rate measures how effectively people are able to enter the workforce and gain economic self-sufficiency. PHHS' goal is that MFIP and DWP participants will meet or exceed the state's expectation of a work participation rate of 38.9%. The 3 year Self-Support Index measures whether eligible adults are working an average of 30 or more hours per week or no longer receiving MFIP or DWP cash assistance during the quarter three years from a baseline quarter. The required performance range for St. Louis County is 65% - 69.5%.

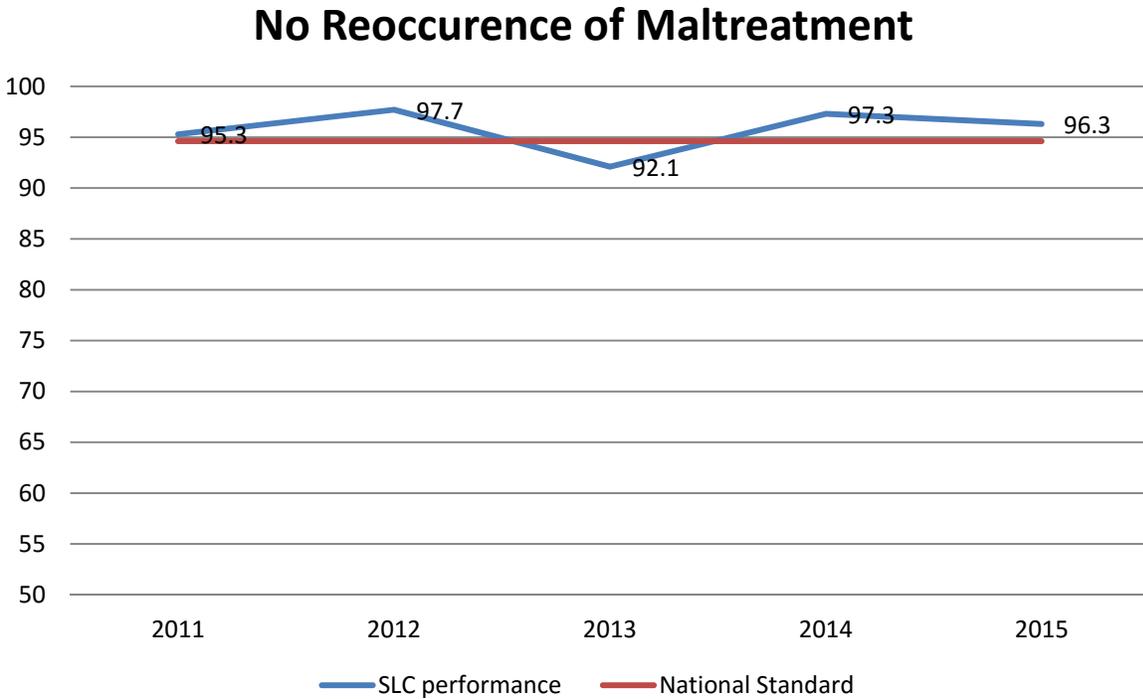
Work Participation Rate



Data source: Minnesota Family Investment Program Annualized Self-support index and Work Participation Report for 2015

Measure 13. Public Health & Human Services –Maltreatment

Current Performance: A key federal indicator of child safety by which states and counties are measured is the absence of child maltreatment recurrence. The measure is “of all children who were victims of determined maltreatment during the first six months of the reporting period, the percent of children who were not victims of another determined maltreatment allegation within a 6-month period,” which is found as a county-specific report in SSIS Analysis & Charting. County performance (96.3%) is measured against the national standard, which is currently 94.6% or higher.



Data source: SSIS Analysis & Charting – Federal Indicators

Measure 14. Public Health & Human Services –Child Support Program

Cost Effectiveness

Current Performance: Child support is money a parent is court-ordered to pay to their child’s other parent or caregiver for the support of the child. The support may be part of an interim, temporary, permanent, or modified court order. Cost effectiveness is the Return on Investment realized as a result of this activity in our County; it is the total dollars collected during the federal fiscal year divided by the total dollars spent for providing child support services during the same year. It is also called the “CSPIA collections/expense ratio.”

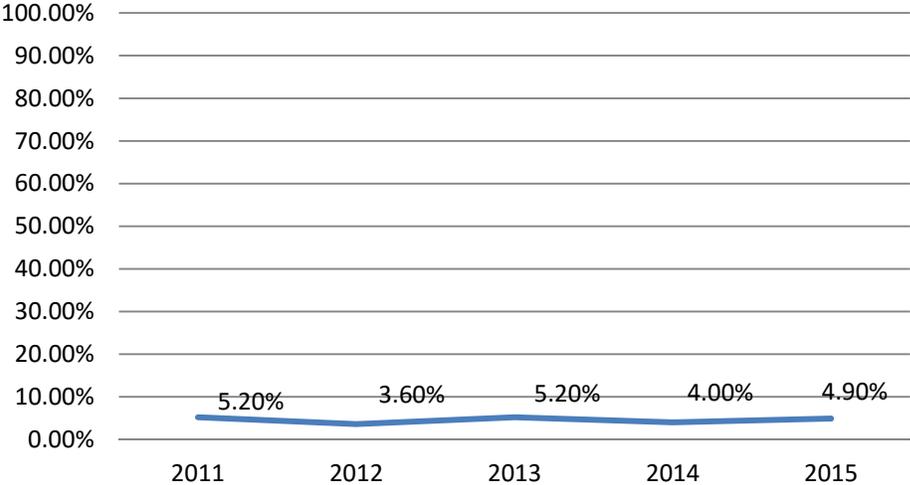
St. Louis County CSPIA Collects/Expense Ratio	
2010	\$5.55
2011	\$4.84
2012	\$5.25
2013	\$5.19
2014	\$5.17
2015	\$4.86
Data source: 2015 Minnesota Child Support Performance Report	

Measure 15. Public Health & Human Services –Low Birth Weight Children

Current Performance: The Council on Local Results and Innovation recommended, as one measure of life expectancy, babies born with a low birth weight, as these children have an increased risk of dying. Approximately half of the St. Louis County public health nurses provide home visits to high risk maternal populations, seeing clients prenatally and post-partum, to provide support and education to prevent complications, including low birth weight.

Please note these numbers have been updated to reflect the new measurement standard with MN Department of Health, noted below.

Low-Birth Weight Births



Data Source: <http://www.health.state.mn.us/divs/chs/countyttables/profiles2015/index.html>

Property Records, Valuation, Assessment	
Department Goal:	Inspect, value, and classify - for property tax purposes – all taxable parcels with new construction on an annual basis. Assessments meet Department of Revenue standards for level and consistency.
Commissioner Priority Area:	Effective and Efficient Government

Measure 16. County Assessor–Assessment Ratio

Current Performance: The median assessment level for all classes of property based on sales adjusted for local effort falls within the Department of Revenue’s acceptable range of 90% to 105% with a coefficient of dispersion less than 20 percent. This means that assessments should consistently fall within 90 to 105 percent of sales prices.

The following are statistics from the 2015 sales ratio report used for taxes payable in 2016 for St. Louis County provided by the Minnesota Department of Revenue. The current St. Louis County level of assessment ratio, median ratio, falls between 90-105% for 2015.

2015 St. Louis County Sales Ratio Report for Taxes Payable 2016		
PROPERTY TYPE	MEDIAN RATIO	DOR Acceptable Range of 90-105%
RESIDENTIAL	93.8%	acceptable
COMMERCIAL/INDUSTRIAL	97.8%	acceptable

Data Source: 2015 Assessment Sales Ratio Study Final Sales Analysis for the State Board of Equalization

Measure 17. County Recorder–Turn-around Time

Current Performance: MN Statutes 357.182, Subd. 6 require a 10 day turn-around time by the year 2011, 90% of the time. 2015 performance documented a turn-around time of **6.80 days**, surpassing the requirement and continuing to improve over the prior year.

Elections	
Department Goal:	Maintain high election standards and public confidence in the election process in compliance with state and federal election laws (including the Help America Vote Act, HAVA).
Commissioner Priority Area:	Effective and Efficient Government

Measure 18. County Auditor - Accuracy

Current Performance: During the 2015 general election, according to the post-election audit, **100%** of ballots were counted accurately.

Veterans Services	
Department Goal:	To annually increase the number of veterans we work with and to serve them in a timely and customer-oriented manner.
Commissioner Priority Area:	Public Health and Safety; Effective and Efficient Government

Measure 19. Veterans Service Office – Customer Service

Current Performance: Customer satisfaction surveys are used by this office to assure customer satisfaction. There were a total of 82 customer comment cards collected, **100% were rated excellent.** All questions were answered. This is significant, as the St. Louis County Veterans Service Office continues to see an increased number of veterans each year.

Measure 20. Veterans Service Office – Dollars for Veterans’ Benefits

Current Performance: For 2015, Federal benefits totaled \$108,681,000 and State benefits totaled \$267,141.46 (both up from 2014 amounts) for a grand total of **\$108,948,141** of Veterans’ benefits brought into St. Louis County (up \$2,235,675 from 2014).

Data Source: VA posted 2015 expenditure data

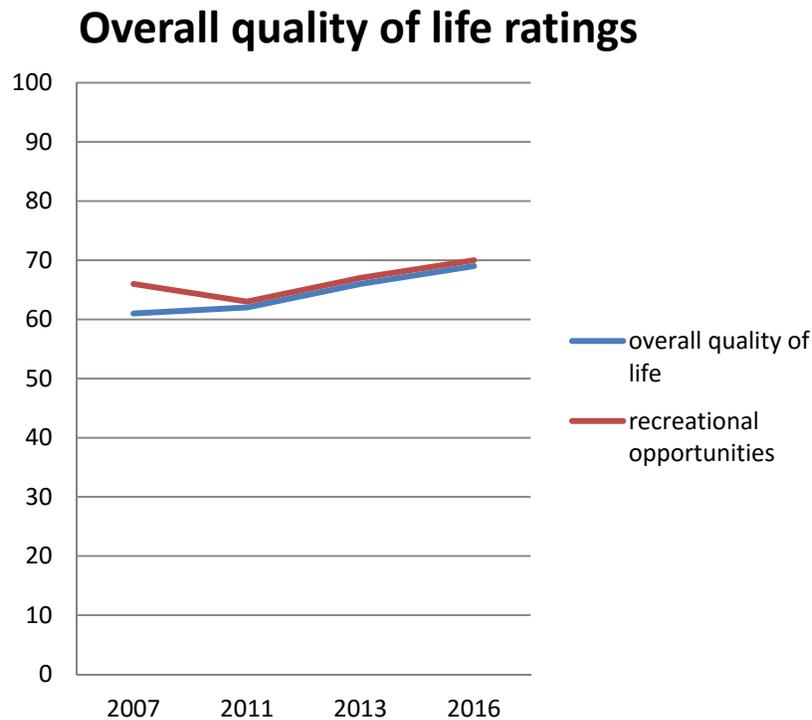
Measure 21. Veterans Service Office – Percentage of Veterans Receiving Benefits

This measure was recommended by 2008 OLA report. There is currently no reliable data source for this measure.

Parks, Libraries	
Department Goal:	N/A – St. Louis County does not provide parks or libraries.
Commissioner	Public Health and Safety; Community Growth and Prosperity
Priority Area:	

Measure 22. Parks/Libraries – (N/A No County Parks, Recreational Programs or County Facilities)

Current Performance: Although St. Louis County does not operate county parks some of the 2016 Residential Survey Data speaks to general ratings in this area. The overall quality of life in St. Louis County is high, with 86% of residents rating overall quality of life “good” or “excellent.” Quality of life was further analyzed by various contributing factors. St. Louis County residents’ ratings of recreational opportunities are *much higher* than national averages.



More about our survey:

St. Louis County partners with other Minnesota counties to work with the National Research Center on a statistically valid and representative residential survey which is conducted every 2-3 years. This survey was conducted in 2007, 2011, 2013 and 2016. The data is summarized here. The 2016 survey response rate was 33% (1,966 households received a survey; 658 surveys were completed).

Please note: responses have been converted to a 100 point scale for ease of graphical comparison.

Measure 23. Arrowhead Library System (of which St. Louis County is a member) – Annual Visits

Current Performance: St. Louis County is a member of the Arrowhead Library System. As such, we do not have direct authority for their services, nor do we know their goals. However, the Arrowhead Library System provided the following statistics for consideration:

Public Library	2010 Population	2015 Library Visits	Visits Per Thousand
Aurora	1,709	17,030	9.96
Babbitt	1,475	16,094	10.91
Buhl	1,000	6,337	6.34
Chisholm	4,976	21,872	4.40
Cook	574	11,845	20.64
Duluth	86,265	474,982	5.51
Ely	3,460	76,168	22.01
Eveleth	3,718	14,028	3.77
Gilbert	1,799	11,570	6.43
Hibbing	16,361	83,660	5.11
Hoyt Lakes	2,017	16,757	8.31
Kinney	169	1,295	7.66
McKinley	128	0	0.00
Mountain Iron	2,869	19,665	6.85
Virginia	8,712	97,968	11.25
ALS Bookmobile	64,994	4,917	0.08
TOTAL	200,226	874,188	4.37

Budget, Financial Performance

Department Goal:	Provide professional finance and accounting services in keeping with best practices, ensuring that public dollars are used exclusively for authorized public purposes.
Commissioner Priority Area:	Effective and Efficient Government

Measure 24. County Auditor – Bond Rating

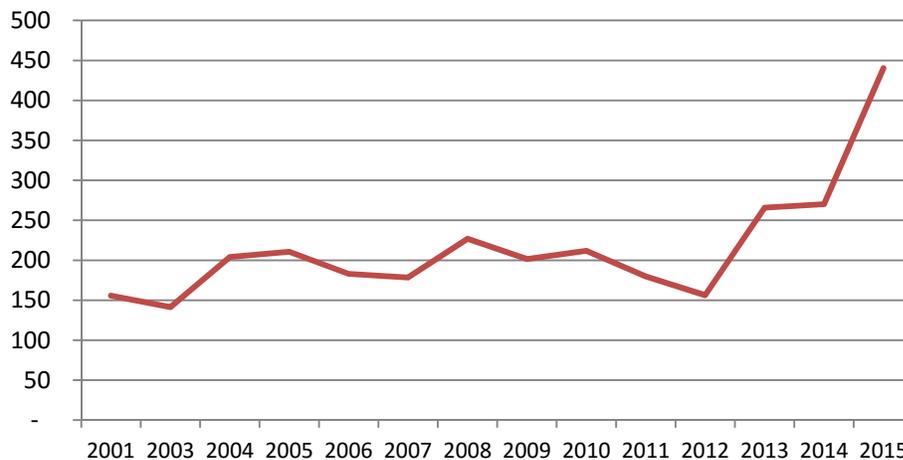
Current Performance: AA+ rating achieved in rating review as part of 2013 bond issuances and retained for 2014 refinancing issuance and 2015 Capital Improvement bond sale. In its report, S&P listed multiple favorable conditions in the County that factored in its assessment including a strong economy, very strong budgetary flexibility, strong budgetary performance, very strong liquidity providing very strong cash levels to cover both debt service and expenditures, strong management conditions with good financial policies and practices; and very strong debt and contingent liability position, with low overall debt burden. Analysts also listed as strong the County’s management with good financial policies, and the broad and diverse local economy. The AA+ rating makes the County’s debt offering more attractive to investors and lowers the cost of borrowing.

Data source: Standard & Poor's Ratings Services

Measure 25. County Auditor – Debt Service per capita

Current Performance: \$440 per capita; St. Louis County’s debt levels are well below all established limits. Please note: the bond sale in 2015 is to accelerate the county’s Transportation Improvement Plan and debt service payments are paid by the dedicated Transportation Sales Tax.

Debt Service Per Capita



Data source: St. Louis County 2015 Comprehensive Annual Financial Report

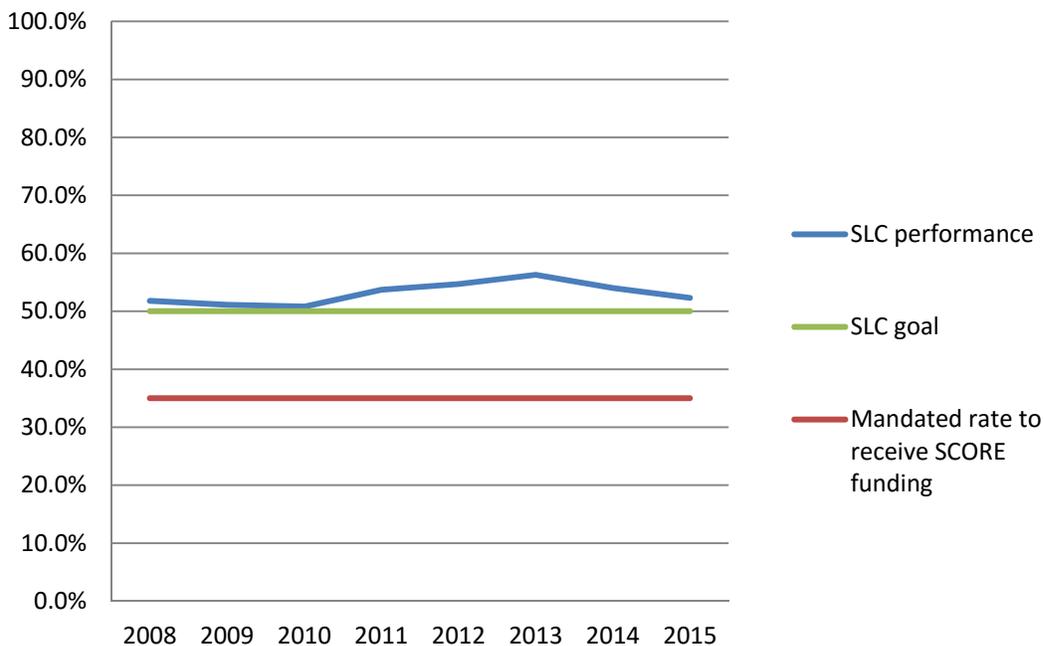
Environment	
Department Goal:	To act in a leadership capacity to ensure a sustainable integrated waste system. Further, to lead by developing public and private partnerships to focus resources on areas of greatest impact to the environment and economy of the County.
Commissioner Priority Area:	Public Health and Safety; Viable Natural Resources and Ecosystem

Measure 26. Environmental Services – Recycling Percentage

St. Louis County Environmental Services works to maintain State of Minnesota Select Committee on Recycling and the Environment (SCORE) recycling levels at or above 50% of the total waste stream. The Environmental Services Department has received funding from the State of Minnesota for recycling programs through this fund. SCORE funds are generated through the State Solid Waste Management tax on garbage disposal. SCORE recycling tonnages are calculated annually. The mandated rate to receive SCORE funding for non-metro counties is 35%; the Department goal is 50% or higher.

Current Performance: 52.3%

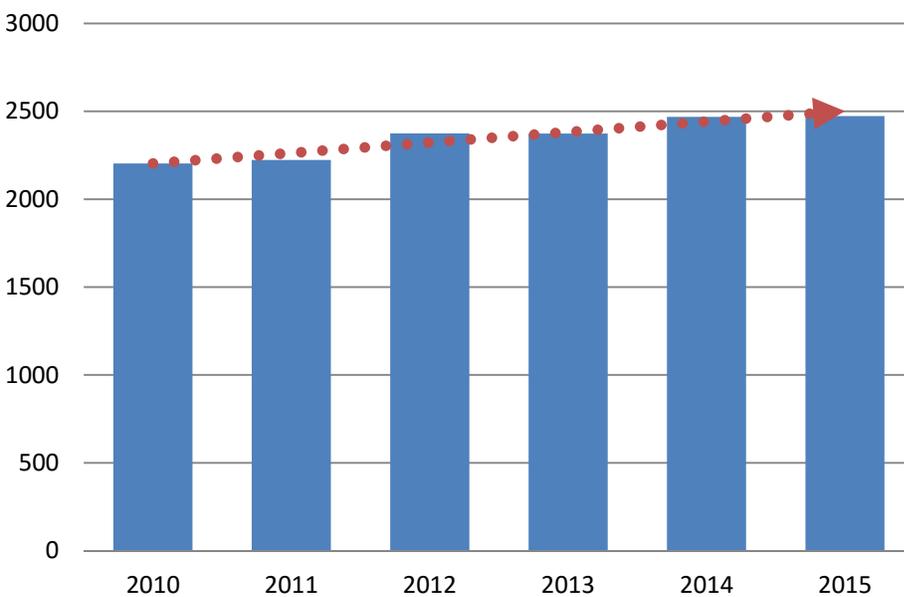
SCORE Recycling Percentages



Measure 27. Environmental Services – HHW

Current Performance: 80.47 tons of Household Hazardous Waste were recycled in 2015. This includes nickel-cadmium batteries, sealed lead acid batteries, fluorescent tubes, and Product Exchange materials collected at the St. Louis County HHW facilities and remote collection sites. The St. Louis County Environmental Services Department (ESD) provides a comprehensive solid waste management system for that part of St. Louis County outside of the Western Lake Superior Sanitary District. The Environmental Services Department works to increase the number of customers utilizing free disposal at the twelve HHW mobile collections and two year-round HHW collection facilities.

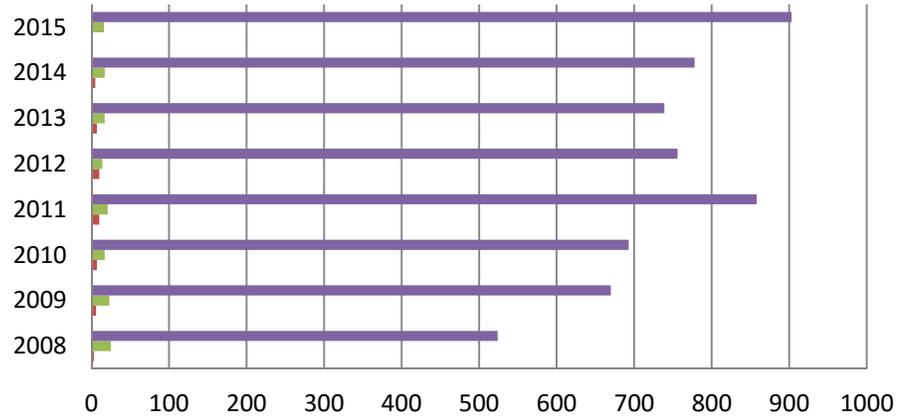
Households utilizing St. Louis County's HHW collection network



Strategies: Advertising for the 2015 VSQG and HHW collections remained consistent with past efforts and will remain the same for the upcoming 2016 season. The department uses Facebook in addition to print and radio advertising to promote its hazardous waste programs. In January of 2016, the department received its first PaintCare reimbursement check in the amount of \$8,144.23 to help offset collection, haulage and disposal costs associated with the department's participation in the program. The department anticipates continued program participation on the part of the public to properly dispose of household hazardous wastes.

Additionally, the department is expanding its program to allow for the acceptance of commercially-generated hazardous waste from any business identified as a Very Small Quantity Generator (VSQG), generating up to two hundred twenty pounds of hazardous waste per month. The Department will conduct three summer VSQG remote collections in addition to year round scheduled appointments at the HHW facility located at the Regional Landfill. The department anticipates providing this service starting June 1, 2016.

HHW Collection Network Statistics



	2008	2009	2010	2011	2012	2013	2014	2015
■ Number of Users of Product Exchange	524	670	693	858	756	739	778	903
■ Number of Very Small Quantity Generators (VSVG)	25	23	17	21	14	17	17	16
■ Number of Minimum Quantity Generators (MQ)	3	6	7	10	10	7	5	1

**BOARD OF COUNTY COMMISSIONERS
SCOTT COUNTY, MINNESOTA**

Date:	June 21, 2016
Resolution No.:	2016-117
Motion by Commissioner:	Ulrich
Seconded by Commissioner:	Wolf

RESOLUTION NO. 2016-117; REPORTING PROGRESS ON THE STANDARD MEASURES PROGRAM DEVELOPED BY THE COUNCIL ON LOCAL RESULTS AND INNOVATION

WHEREAS, in 2010, the Legislature created the Council on Local Results and Innovation; and

WHEREAS, in 2011, the Council released a standard set of ten performance measures for counties and cities that will aid residents, taxpayers, and state and local elected officials in determining the effectiveness of counties and cities in providing services, and measure residents' opinions of those services; and

WHEREAS, cities and counties that choose to participate in the State's standards measure program are eligible for a reimbursement in LGA, and exemption from levy limits; and

WHEREAS, in June 2011, Scott County authorized by resolution participation in the Standard Measures Program, officially adopting the 10 performance standards developed by the Council; and

WHEREAS, Scott County has developed its own performance measurement system that is strategically aligned to the County's Goal, Vision and Mission as set by the County Board in 2011 (called Delivering What Matters); and

WHEREAS, Scott County plans to report the results of the 10 adopted measures to residents before the end of the calendar year through publication in the County SCENE, postings on the County website, and through a public hearing at which budget and levy will be discussed and public input allowed; and

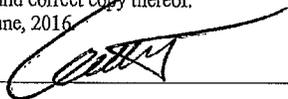
WHEREAS, Scott County will use the results from the 2016 Residential Survey administered by National Research Center to report on some of the adopted measures.

NOW THEREFORE BE IT RESOLVED that the Board of Commissioners in and for the County of Scott, Minnesota, hereby reports progress on the Standard Measures Program developed by the Council on Local Results and Innovation.

COMMISSIONERS	VOTE			
Wagner	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Absent	<input type="checkbox"/> Abstain
Wolf	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Absent	<input type="checkbox"/> Abstain
Beard	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Absent	<input type="checkbox"/> Abstain
Marschall	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Absent	<input type="checkbox"/> Abstain
Ulrich	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Absent	<input type="checkbox"/> Abstain

State of Minnesota)
County of Scott)

I, Gary L. Shelton, duly appointed qualified County Administrator for the County of Scott, State of Minnesota, do hereby certify that I have compared the foregoing copy of a resolution with the original minutes of the proceedings of the Board of County Commissioners, Scott County, Minnesota, at their session held on the 21st day of June, 2016 now on file in my office, and have found the same to be a true and correct copy thereof.
Witness my hand and official seal at Shakopee, Minnesota, this 21st day of June, 2016.



County Administrator

Administrator's Designee

Scott County

2015 Performance Measures and Indicators Report



Delivering What Matters

GOAL

Safe, Healthy, and Livable Communities

VISION

Scott County: Where individuals, families, and businesses thrive.

- Citizens are connected to their community, safe within their homes, and confident their needs will be met.
- People have access to quality health services and support a clean environment.
- Communities value a range of services for citizens of all ages in learning, work, home, mobility, and recreation.

MISSION

To advance safe, healthy, and livable communities through citizen-focused services.

VALUES

- Provide a supportive organizational culture
- Develop strong public partnerships
- Manage challenges and opportunities
- Assure long term fiscal stability
- Emphasize excellence in Customer Service

OBJECTIVES

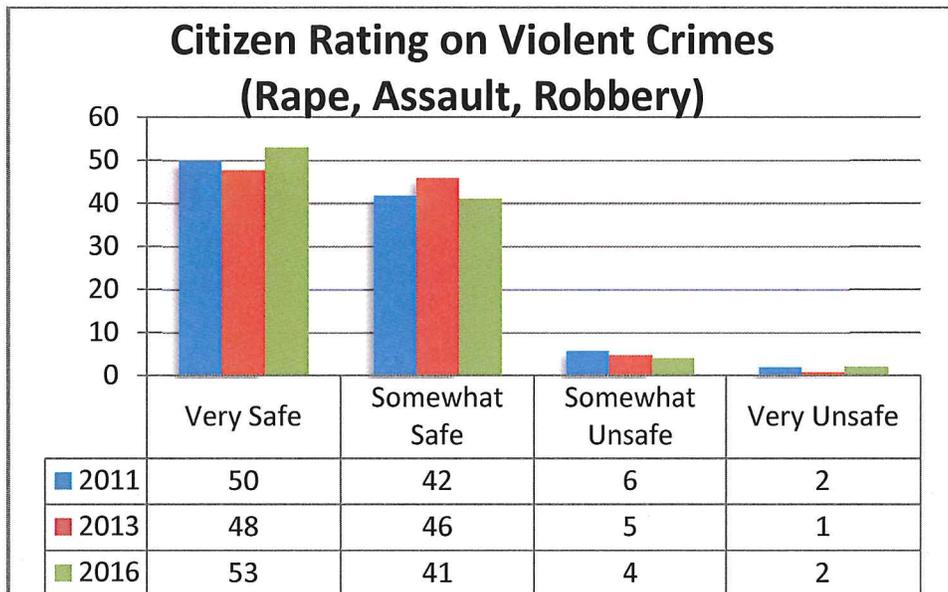
- Provide the level of services necessary to support a safe and healthy community
- Assure long term fiscal stability through process efficiencies, workforce development and technology investments
- Create a climate that supports a thriving economy and a healthy vibrant community

1 Public Safety

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following two public safety measures are being reported.

A. Citizens' Rating of Safety in the Community

Citizens' rating, or perception, of safety in Scott County is an important measure to track over time. According to the 2016 Resident Survey, 395 survey respondents said when it comes to violent crimes - such as rape, assault, or robbery – they felt: 53% very safe, 41% somewhat safe, 4% somewhat unsafe, and 2% very unsafe. The chart below compares survey results on this measure in 2011, 2013, and 2016. (Source: Scott County Residential Survey, Report of Results – 2011/2013/2016)



1 Public Safety, continued

B. Crash Data on County roads

A critical component of Scott County's mission is to maximize the safe and effective operation of the county's highways. Motor vehicle accidents and fatalities are tracked statewide according to a number of variables, including seatbelt usage, vehicle type, road conditions, time of day, and driver impairment. When a fatal crash occurs on the county system, county staff promptly review the nature of the crash and develop any necessary safety recommendations to reduce the chance of similar crashes occurring in the future.

In 2012, the total number of crashes that occurred on Scott County State Aid highways and County roads was 440. Of the 440 crashes, 2 involved fatalities, 61 involved injuries; another 118 crashes involved possible injuries.

In 2013, the total number of crashes that occurred on Scott County State Aid highways and County roads was 474. Of the 474 crashes, 5 involved fatalities, 59 involved injuries; another 133 crashes involved possible injuries.

In 2014, the total number of crashes that occurred on Scott County State Aid highways and County roads was 414. Of the 414 crashes, 2 involved fatalities, 52 involved injuries; another 99 crashes involved possible injuries.

In 2015, the total number of crashes that occurred on Scott County State Aid highways and County roads was 423. Of the 423 crashes, 3 involved fatalities, 67 involved injuries; another 102 crashes involved possible injuries. (Note: source for 2015 numbers is from a spreadsheet provided by MnDOT, these are preliminary numbers and are not yet verified as of 6-10-16.)

(Source: Minnesota Crash Mapping Analysis Tool - MnCMAT)

2 Public Works

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following two public works measures are being reported.

A. Pavement Condition Index

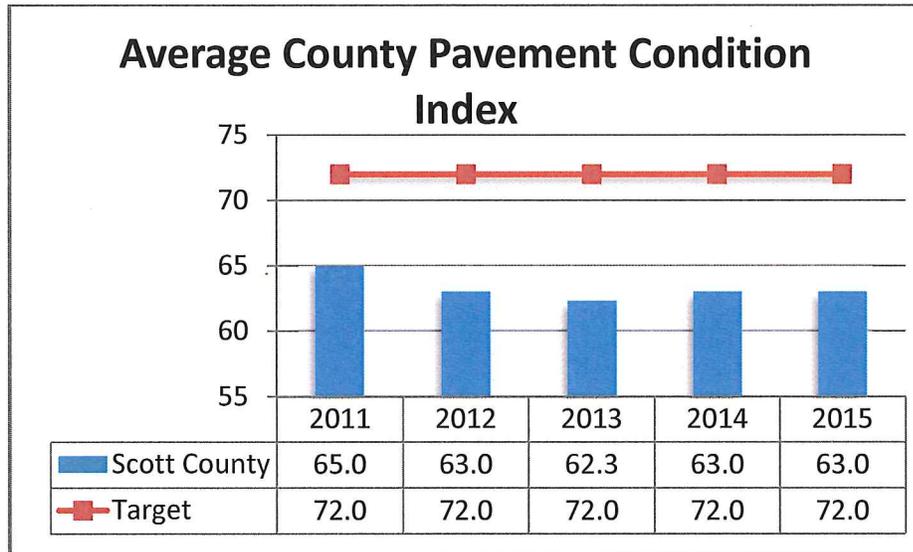
Road pavement is one of Scott County’s larger public investments. Maintaining road pavement in a good condition is important from both a driver’s standpoint and from the County’s desire to ensure this investment lasts for a long period of time.

The county monitors the condition of every segment of the county highway system. A rating of the surface quality of the pavement is known as the pavement condition index (PCI) which uses a scale of 0 to 100. The table below describes the condition, remaining life, and rehabilitation options for seven ranking categories. This rating helps Scott County make informed decisions about future repairs and road construction.

PCI - Description			
PCI	Description	Remaining Life	Rehabilitation Options
86-100	Good	15-25 Years	Little or no maintenance required
71-85	Satisfactory	12-20 Years	Routine maintenance – patching, crack sealing with surface treatments
56-70	Fair	10-15 Years	Thin overlays, hot mix rubberized asphalt overlays
41-55	Poor	7-12 Years	Routine moderate to thick overlays
26-40	Very Poor	5-10 Years	High percentage of surface to full reconstruction
11-25	Serious	0-5 Years	High percentage reconstruction with possible subgrade stabilization
0-10	Failed	None	Complete reconstruction

The average of the PCI values shows trends in the overall condition of County roads. Looking at this measure over time in this way can show the results of the County's financial and policy decisions regarding funding for roads.

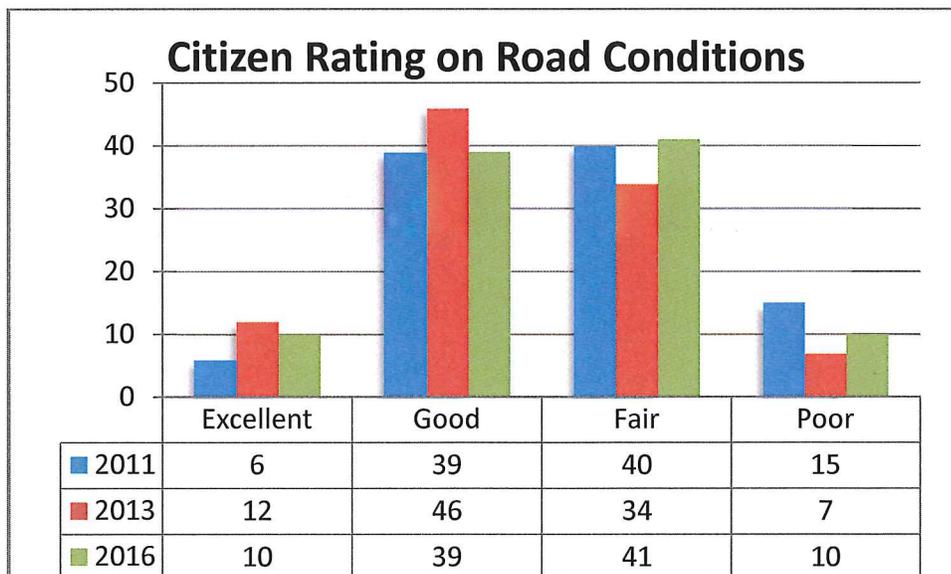
2 Public Works, continued



(Source: ICON Goodpoint software annually; MnDOT every 3 years)

B. Citizens' Rating of County Road Conditions

Citizens' rating, or perception, of the County's road conditions is an important measure. According to the 2016 Resident Survey, residents rated county road conditions: 10% excellent, 39% good condition, 41% fair, and 10% poor.



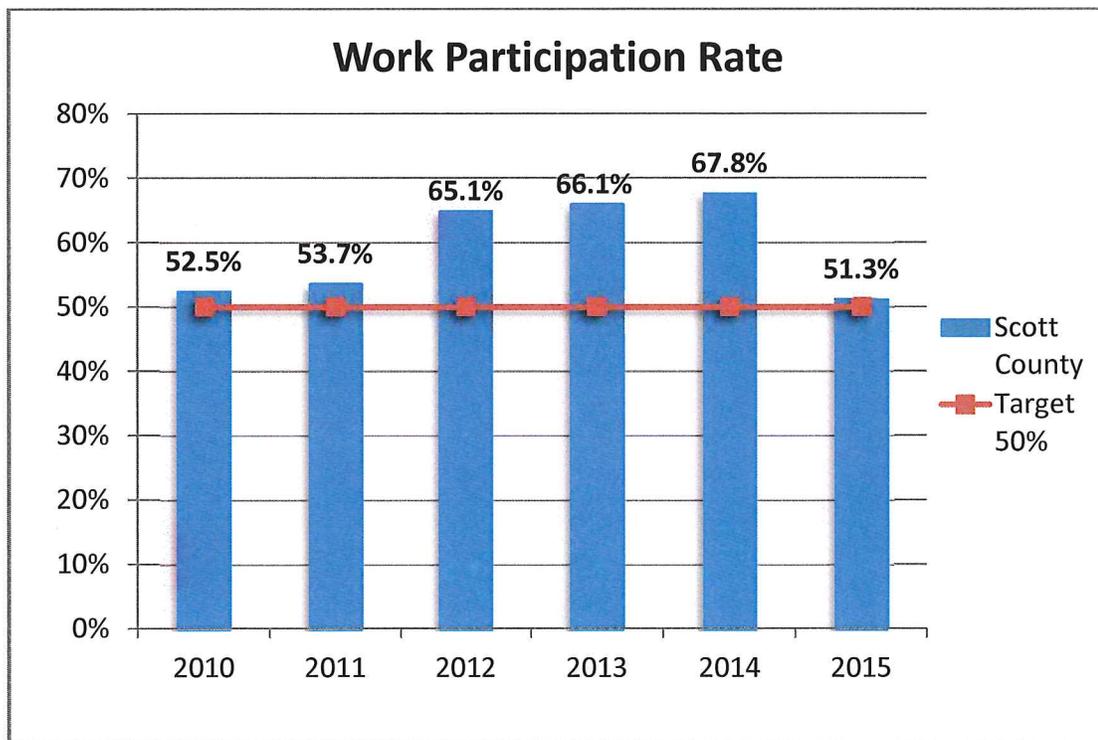
(Source: Scott County Residential Survey, Report of Results – 2011/2013/2016)

3 Public Health/Social Services

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following three public health/social services measures are being reported.

A. Workforce Participation Rate

The Minnesota Family Investment Program, or MFIP, is the state’s welfare reform program for low-income families with children. MFIP helps families move to work. The Workforce Participation Rate is an important process measurement of MFIP recipients’ engagement in work activities. Work activities include resume and skill building, training, and work. The Workforce Participation Rate among MFIP recipients has a federal target of 50 percent. (Source: Minnesota Department of Employment and Economic Development, Work Participation Reports)

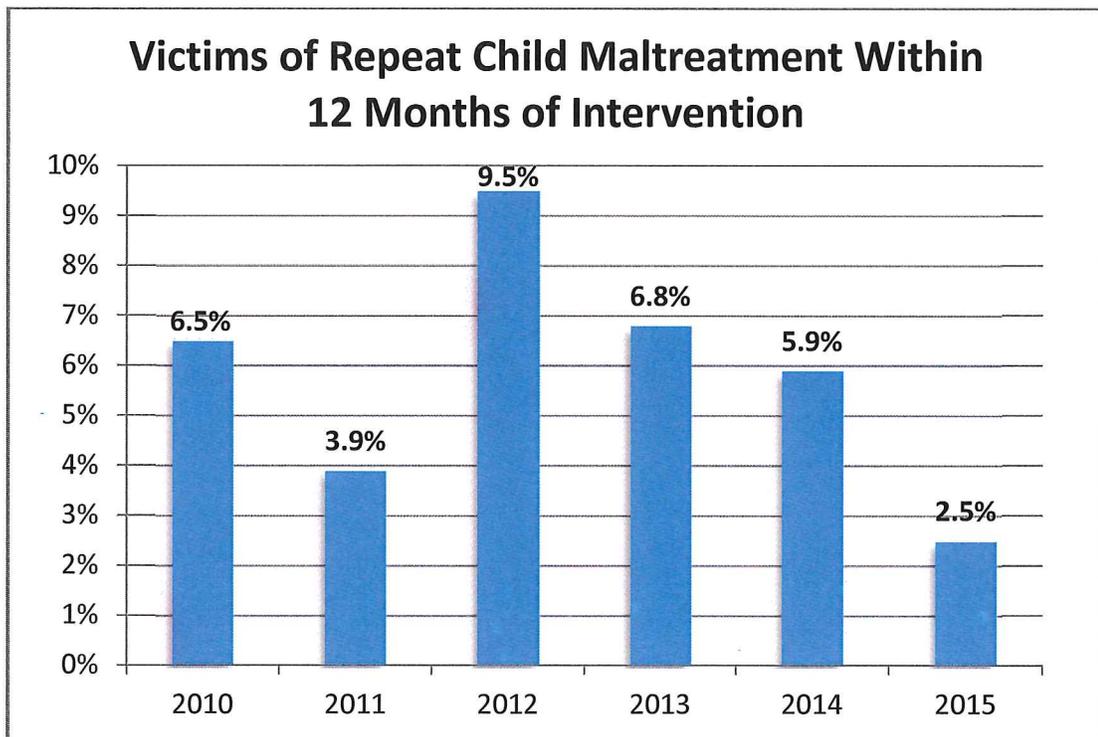


3 Public Health/Social Services, cont.

B. Child Protection

In child protection, recurrence of maltreatment is an important measurement of child safety. The data in the chart below accounts for children in which abuse or neglect took place in the year prior to the year shown, so that the year shown represents the timeframe of the repeated maltreatment. In 2015, the percentage of children where there was a recurrence of maltreatment within 12 months following an intervention was 2.5%. The 2015 percentage represents 1 child with a recurrence of maltreatment and 39 children without a recurrence.

(Source: Social Services Information System (SSIS) Charting & Analysis MN1)



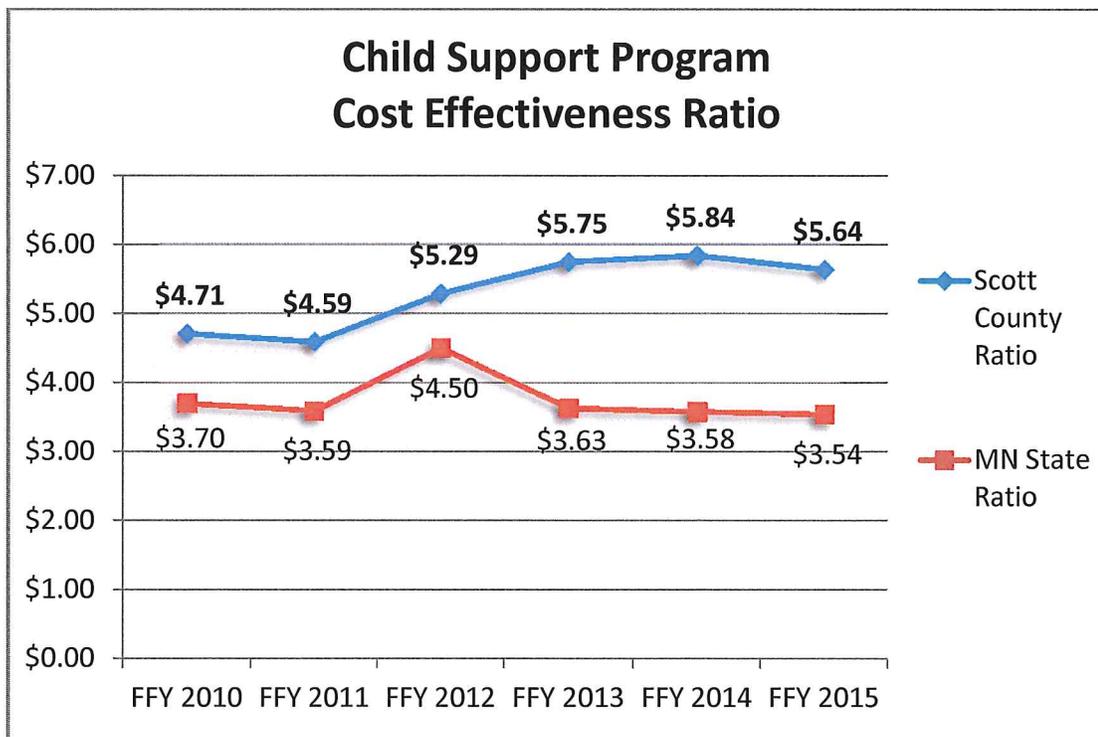
3 Public Health/Social Services, cont.

C. Child Support Program

The amount of child support dollars collected and dispersed by Scott County is very important to maintain the financial stability of the families being served. The Child Support program strives to ensure that custodial parents have the resources necessary to raise a child. The program Cost Effectiveness Ratio reflects both the amount of money collected and the cost to administer the child support program.

The Cost Effectiveness Ratio is defined as the total dollars collected during the federal fiscal year divided by the total dollars spent providing child support services during the same year. The federal fiscal year is defined as the year beginning October 1st of the year prior through September 30th of the year shown.

(Source: MN Department of Human Services, Minnesota Child Support Performance Report)

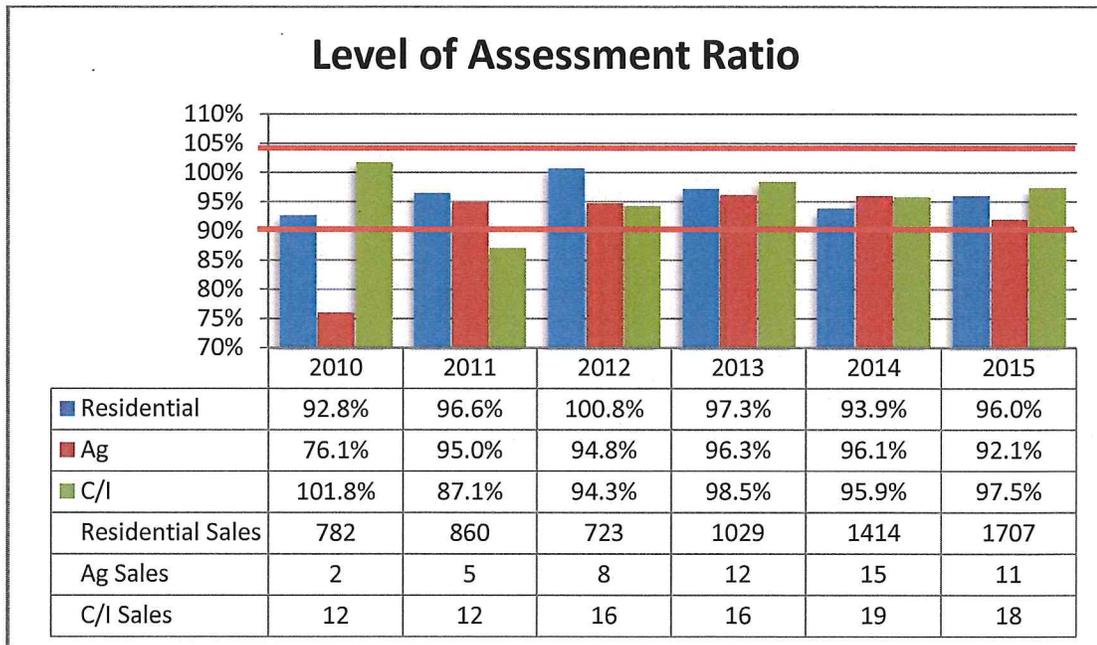


4 Property Records, Valuation, Assessment

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following property records, valuation, assessment measure is being reported.

Level of Assessment Ratio

The level of assessment ratio is based on the difference between a property's assessed value and the actual sale price of the property. The ratio measures the quality and accuracy of the County's property value assessments. If the ratio moves outside the 15% range established under Minnesota statutes, the state would require Scott County to revalue all property within the non-compliant ratio category. There are three types of assessment ratios: *Residential, Seasonal, Recreational; Agricultural, Rural Vacant Land; and Commercial, Industrial*. If the median ratio falls between 90% and 105%, the level of assessment is determined to be acceptable.



(Source: Scott County Taxation Department, Minnesota Department of Revenue)

5 Elections

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following elections measure is being reported.

Accuracy of Post-Election Audit

After every State General Election, Minnesota counties perform a Post-Election Audit of election results returned by the optical scan ballot counters used in the state. The review is a hand count of the ballots for each eligible election in the precinct compared with the results from the voting system used in the precinct. In 2014, the Post-Election Review results were completed for the offices of U.S. Senator, U.S. Representative, Lt. Governor, and Governor.

Percentage of Accuracy	
2010	99.9483%
2012	99.6818%
2014	99.9987%

(Source: Scott County ballots/precinct summary)

6 Veterans Services

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following veterans services measure is being reported.

Veteran Expenditures

Scott County Veterans Services proudly serves Veterans and their families who seek assistance with local, state, and federal benefits. County Veteran Services Offices are the primary source of contact for all veteran benefits and services.

Annual Scott County Veteran Expenditures	
2011	\$42.88 million
2012	\$40.90 million
2013	\$43.15 million
2014	\$52.27 million
2015	Not yet available (6-7-16)

(Source: US Dept of Veterans Affairs)

[Note: There was a change to how the funding formula was applied between 2011 and 2012.]

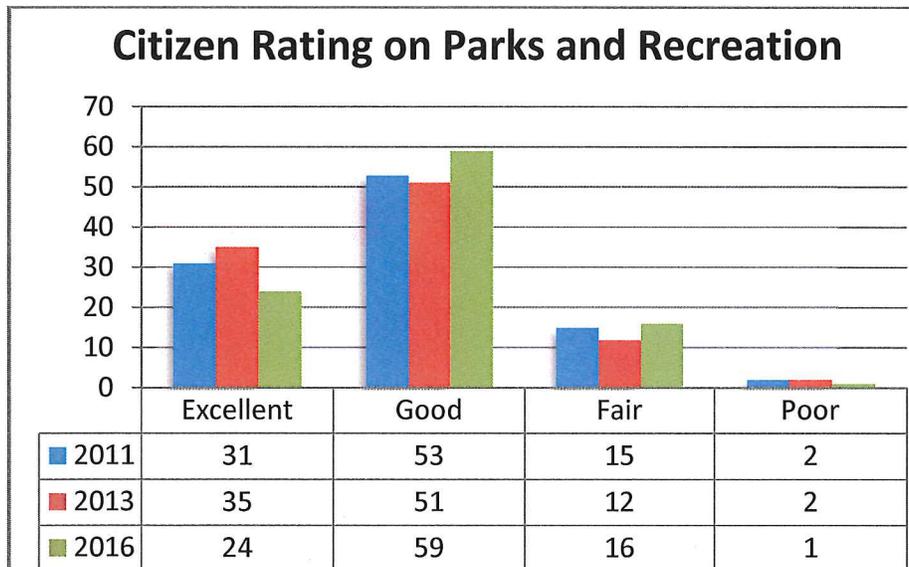
7 Parks / Libraries

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following two parks and libraries measures are being reported.

A. Quality of County Parks

Resident's rating, or perception, of county parks, recreational programs, and/or facilities in Scott County is an important measure to track over time. According to the 2016 Resident Survey, 368 respondents rated County parks and programs: 24% excellent, 59% good, 16% fair, and 1% poor. The chart below compares survey results in 2011 and 2013.

(NOTE: In 2016, "County parks and recreation" was called "regional parks and trails".)



(Source: Scott County Residential Survey, Report of Results – 2011/2013/2016)

7 Parks / Libraries, continued

B. Annual Library Visits

The Scott County Library System is a service-oriented network of community libraries enriching the life of the community and open to everyone. Their mission is to support and encourage lifelong learning and the desire to read by offering a diverse and up-to-date collection of materials and by connecting people to local and global resources. The total number of visits to the County's seven libraries, over time, provides a measure of how well they are meeting public needs. This measure is particularly important when evaluating library hours and new library facilities in the community.

Annual Visits per 1,000 residents	
2011	4,320
2012	4,016
2013	3,605
2014	3,680
2015	3,583

(Source: Door counter, computer analytics)

8 Budget / Financial

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following budget/financial measure is being reported.

Bond Rating

Scott County works diligently on behalf of citizens to ensure sound and effective fiscal planning. Evidence of this can be found in our *Bond Rating*, which is a rating of the County's credit quality as deemed by investors (Note – AAA and AA1 are considered very high quality; C is considered low quality):

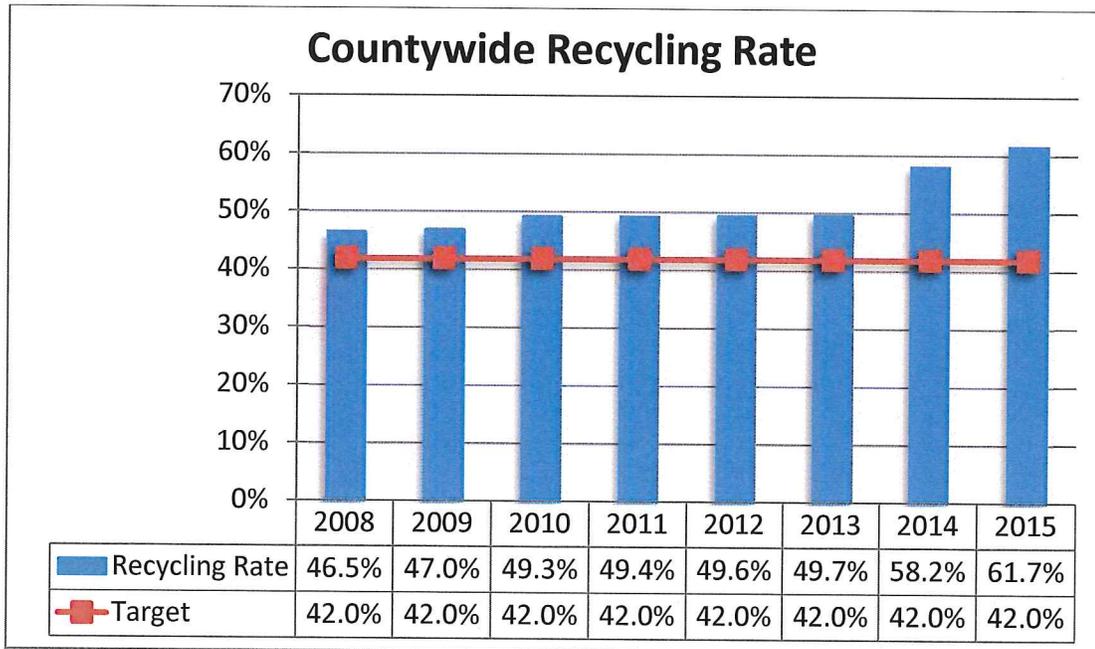
Annual Bond Rating	
2011	AA1
2012	AA1
2013	AA1
2014	AA1
2015	AAA

9 Environment

Maintaining a safe, healthy and livable community is the top goal of Scott County. To track progress toward this goal, the following two environment measures are being reported.

A. Recycling Percentage

Recycling reduces pollution, saves energy, reduces solid waste and improves both Minnesota’s environment and economy. The County recycling rate is calculated by dividing the total amount of municipal solid waste generated by the total amount of municipal solid waste recycled. The chart below shows recycling rates for the past five years.

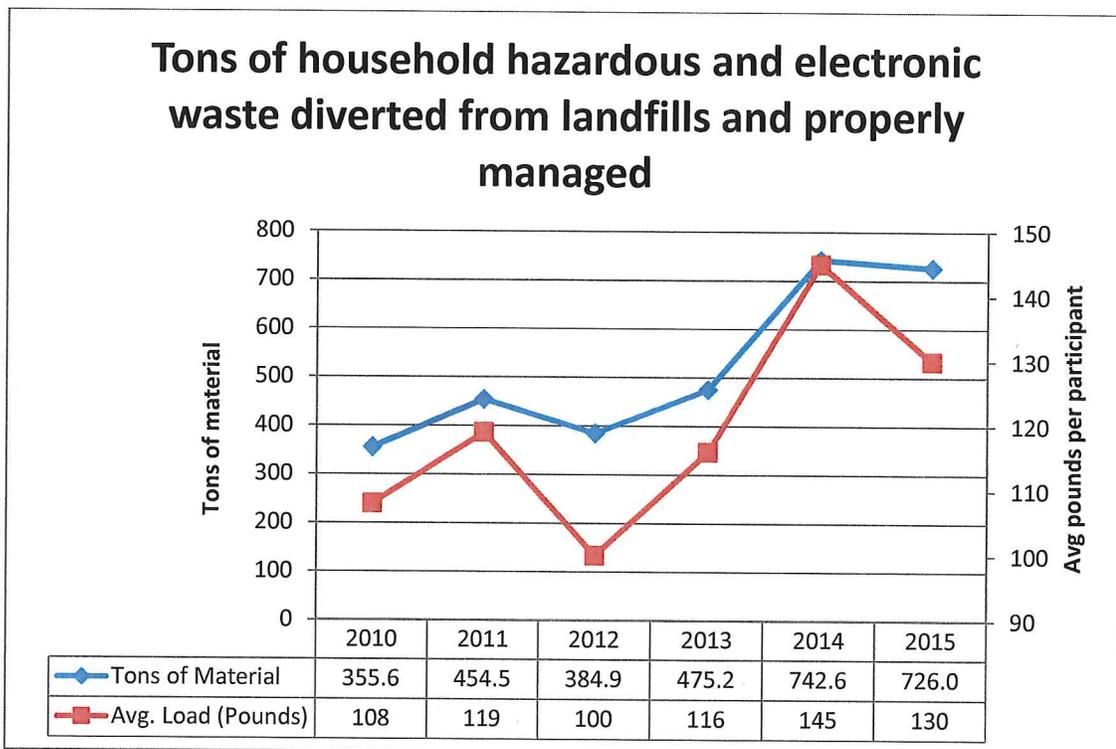


(Source: Access Database, SCORE reports)

9 Environment, cont.

B. Hazardous Household Waste Collected

When hazardous waste is thrown in the trash or poured down the drain, it can contaminate the soil and water supply, posing a threat to human health and the environment. The County's household hazardous waste facility provides a long-term and safe solution for the disposal of these items. The chart below shows collection data for the past three years.



(Source: Scott County Environmental Health and Inspections, Year-end reports)

Resolution

Sherburne County Board of Commissioners

June 14, 2016

061416-AD-1720

Date

Resolution Number

WHEREAS, Sherburne County has adopted and implemented the minimum 10 performance measures developed by the Council on Local Results and Innovation, and;

WHEREAS, The County has implemented or is in the process of implementing a local performance measurement system as developed by the Council on Local Results and Innovation, and;

WHEREAS, the County has or will report the results of the 10 adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the entity's website, or through a public hearing at which the budget and levy will be discussed and public input allowed, and

WHEREAS, the county has or will survey its residents by the end of the calendar year on the services included in the performance benchmarks,

NOW THEREFORE BE IT RESOLVED, that the Sherburne County Board of Commissioners approves participation in the Performance Measures Program.

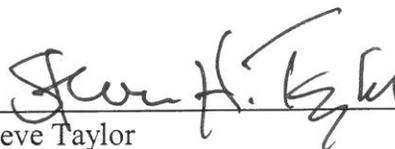
On June 14, 2016, Commissioner Leonard moved the adoption of the above resolution; Commissioner Anderson seconded the motion to adopt said resolution, and thereupon the same was put to a vote with the following result:

	Aye	Naye
Commissioner Anderson	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Commissioner Petersen	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Commissioner Riebel	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Commissioner Schmiesing	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Commissioner Leonard	<input checked="" type="checkbox"/>	<input type="checkbox"/>

ATTEST:



Ewald Petersen
Board Chair



Steve Taylor
Administrator
Seal:

MODEL PERFORMANCE MEASURES

Sherburne County Calendar 2015

Department/Measure	Indicator	Compliance
<p>Public Safety/Sheriff</p> <p>Part I/II crimes, OR</p> <p>Total number of accidents that occur on County State Aid Highways, County Roads and Un-Organized Township Roads that involve fatalities and injury.</p>	<p>BCA Uniform Crime Report 2014 table 48 page 182</p> <p>DPS Crash Facts 2014 Page 29 Table 1.24</p>	<p>Part I=434 Part II=1133 Total=1567</p> <p>Killed=2 Injured=388 Total crashes that involved injury or fatalities=265</p>
<p>Community Corrections</p> <p>Percent of adult offenders with new felony conviction within 3 years of discharge</p>		<p>Out of 1125 offenders whose cases expired or closed in 2012; 102 or 9.1% have been convicted of felonies since expiration or closing.</p>
<p>Public Works</p> <p>Hours to plow system after snow</p> <p>Average county pavement condition rating</p> <p>Average Bridge Sufficiency rating</p>	<p>Bare pavement w/in 48 hrs. – ADT 10,000 Bare pavement w/in 72 hrs. – ADT 2,500</p>	<p>Achieved for all storms</p> <p>Last road rating – 2013, average rating of all county roads 76 (rating system is 0-100, 0=poor condition, 100=excellent condition)</p> <p>Taken from the March 2015 Bridge Report – average bridge sufficiency rating =</p>

		87.5 (rating system is 0-100, 0=poor condition, 100=excellent condition)
Public Health		
General life expectancy	The data for this measure has not been updated since last year at http://www.healthdata.org	In 2013, female life expectancy was at 81.7 years. In 2013, male life expectancy was at 78.8 years
Tobacco and Alcohol Use	The data for this measure has not been updated since last year at http://healthdata.org	In 2012, male smoking was at 22.5%. Female smoking was at 19.4% In 2012 female heavy drinking was at 7.6%. Male heavy drinking was at 10.5% In 2012, female binge drinking was at 17.1% and male binge drinking was at 28.5%
Social Services		
Workforce participation rate among MFIP and DWP recipients	Data received from Monticello workforce center.	The workforce participation rate as of January, 2016 was 52.2% (up from 49.9%)
% of children where recurrence of maltreatment within 12 months of intervention	SSIS Charting & Analysis 2015	2.5% (down from 5.7%)
Child Support Program Cost Effectiveness	State of Minnesota	\$7.17 (up from \$6.68) ranked 9 th in the state
% of low birth-weight Children	Minnesota Department of Health, County Health Tables, 2014	5.2% (up from 3.8%)

<p>Taxation (Assessment)</p> <p>Level of assessment ratio (90 – 105% median ratio)</p>	<p>Submitted Ratio's for Asmt Year 2015 were in the acceptable median ratio.</p>	<p>No State orders were directed by the Department of Revenue for Assessment Year 2015.</p>
<p>Recorder</p> <p>Turn-around time for recording, Indexing and returning real Estate documents</p>		<p>In 2015, 99.7% of all documents were returned in 10 days or less. (5 days or less for electronic documents)</p>
<p>Elections</p> <p>Accuracy of post election audit – % of ballots counted accurately</p>	<p>For the PER report from the November 4, 2014 General Election, three (3) Sherburne County Precincts were randomly selected after the Canvassing of the State General Election for a hand count to compare the totals to the M100 machine tapes to be completed November 19th, 2014 starting at 1:00 p.m. in the County Board Room with the following Precincts: Orrock Township, St. Cloud City Ward 2 – Precinct 5 and Princeton City Precinct 2.</p>	<p>Using 2014 election information as most current numbers available. Results of the 1,832 ballots that the M100 Machine counted for the three precincts chosen, the hand count came up with 1,832 ballots counted for a total adjusted difference of zero (0) for a 100% accuracy rate for the 2014 PER review report for Sherburne County of the November 4th General Election.</p>
<p>Veteran's Services</p> <p>% of Veteran's surveyed who said ?'s were answered by VSO</p> <p>Dollars brought into county for Veterans' benefits</p>		<p>Survey conducted of 521 walk-in clients over a two-month period from 10/1/015 to 11/30/15 indicated a 99% satisfaction rate.</p> <p>\$57,612,000 federal dollars brought into Sherburne County (2015 Federal VA figures)</p> <p>\$61,970 state dollars brought</p>

		into Sherburne County (2015 State VA figures).
Library # of Registered Borrowers		As of 12/31/2015 Sherburne County had 20,291 registered borrowers
Budget, Financial Bond Rating Debt service levy per capita; outstanding debt per capita	Sherburne County's current Bond rating is a AA+ Schedule XII of the 2015 Sherburne County Comprehensive Annual Financial Report.	According to Standards & Poor's Bond rating for Sherburne County's most recent issuance dated May 26, 2015 the Counties rating went from an AA to an AA+. Sherburne County's 2015 population is 91,705 according to the Minnesota State Demographic Center. Our Bonded Debt per Capita for 2015 is \$147.86 of the outstanding gross bonded debt of \$13,559,437.
Environment Recycling % Amount of hazardous household waste and electronics collected Amount of HHW Collected:	49 Percent Recycling Rate 1,171 Households that participated in various HHW collection events throughout 2015. 728 Households that dropped off HHW at the Tri-County HHW Facility.	This is a 1 percent increase from last year's recycling rate. This is a reduction of 122 household participants from 2014's numbers. This is an increase of 50 households from 2014's numbers.

Approximately **27 tons** of HHW was dropped off at the Tri-County HHW Facility.

2015 HHW Volume Totals - Mobile Collections Only	Amounts:
PCB Ballast (lbs)	260 lbs
Flam Liquids (gal)	825 gal
Asbestos Roof Coatings (lb)	55 lbs
Various Lab Packs (lbs)	9,251 lbs
Aerosol Containers (lbs)	3,370 lbs
Latex Paint (cubic yards)	51.84 cy
Cylinders (unit)	75 units
Mercury (lbs)	32 lbs
4' Flor	1,810 units
8' Flor	268 units
CFL/Hid	936 units
Lead Acid Batteries (lb)	2,530 lbs
Oil Paint (cubic yards)	19.3 cy
Waste Pesticides & Insecticides	5,475 lbs

Considering 122 less households participated, there was a slight increase in some of the amounts collected in comparison to 2014. Such as PCB Ballasts, Flam. Liquids, and Florescent light bulbs.

BOARD OF COUNTY COMMISSIONERS
WASHINGTON COUNTY, MINNESOTA

RESOLUTION NO. 2016-076

DATE June 7, 2016

DEPARTMENT Administration

MOTION BY COMMISSIONER Weik

SECONDED BY COMMISSIONER Bigham

Participation in the 2016 Performance Measurement Program

WHEREAS, the Legislature created the Council on Local Results and Innovation in 2010, outlined in MS 6.91; and

WHEREAS, the Council on Local Results and Innovation released a standard set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services and measure residents' opinions of those services; and

WHEREAS, in 2011, the County Board began its participation in the voluntary standard measures program by adopting resolution #2011-068; and

WHEREAS, a county that elects to participate in the standard measures program for 2016 may be eligible for a reimbursement of \$0.14 per capita in county government aid, not to exceed \$25,000; and

WHEREAS, counties must file a report with the Office of the State Auditor by July 1, 2016 consisting of a declaration adopting and implementing performance measures developed by the Council on Local Results and Innovation; and

WHEREAS, the county has a longstanding commitment to performance measurement and improvement that focuses on outcome goals and performance results; and

WHEREAS, the county has implemented a local performance measurement system including the use of measurement and reporting to help plan, budget, manage, and evaluate programs and processes; and

WHEREAS, the county will report the results of the 12 adopted measures from this program to residents by posting the results on the county's website; and

WHEREAS, the county has utilized surveys to gather information on the performance benchmarks and most recently surveyed its residents in 2016 on the quality of county services and facilities;

WHEREAS, the county will continue to communicate the results of our performance measurement and improvement program with our residents through the use of public meetings, news releases, and an annual report to the County Board and our residents.

NOW, THEREFORE, BE IT RESOLVED that the Washington County Board of Commissioners adopts 12 Model Performance Measures for Counties and authorizes the County Administrator to file the declaration to participate in the 2016 Performance Measurement Program and to file the Performance Measurement Review with the Office of the State Auditor by July 1, 2016.

ATTEST: 

YES NO

COUNTY ADMINISTRATOR



COUNTY BOARD CHAIR

MIRON	<u>X</u>	___
KRIESEL	<u>X</u>	___
WEIK	<u>X</u>	___
BIGHAM	<u>X</u>	___

State Standard Measures Program

In 2010, the Legislature created the Council on Local Results and Innovation. In February 2011, the Minnesota Council released a set of performance measures for counties that will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties in providing services, and measuring residents' opinions of those services.

This document provides summary information on 12 of those performance measures. For additional information, including narratives and analysis on many of these measures, refer to the annual Washington County Performance Measurement Report on the county website: www.co.washington.mn.us/performanceasures

PUBLIC SAFETY

Part I and Part II Crimes per 1,000 residents

	2013	2014	2015
Part I Crimes	2.8	2.8	2.6
Part II Crimes	11.1	11.0	11.7

Crimes committed by offenders are classified as either Part I or Part II crimes. Part I crimes include homicide, sexual assault, robbery, aggravated assault, burglary, larceny-theft (shoplifting, pick-pockets), motor vehicle theft, and arson. Part II crimes include other assaults, forgery and counterfeiting, fraud, embezzlement, stolen property (buying, receiving, possessing), prostitution, sex offenses, drug abuse violations, gambling, offenses against family and children, driving under the influence, violating liquor laws, drunkenness, disorderly conduct, vagrancy, and all other offenses (any offense that does not fit in any category except for driving offenses).

Note: 2014 population estimate was used to calculate 2014 and 2015 crimes per 1,000 residents, as the 2015 population estimate was not available at the time of publication. Source: Washington County Sheriff's Office

Percent of adult offenders with new felony conviction within 3 years of discharge

	2013	2014	2015
Percent of adult offenders with a felony conviction within 3 years of discharge	14%	18%	16%

Note: Washington County recidivism rates for 2015 involve probation sentenced offenders with a felony level case discharged in 2011. The percentages are within the norm of the seven-county metro area. Source: Washington County Community Corrections

Citizens' rating of safety in Washington County

	2013	2016
Overall feeling of safety in Washington County	70	71

Note: Numbers are presented on a 0-100 scale where zero equals "poor," 33 equals "fair," 67 equals "good," and 100 equals "excellent." Source: Washington County Residential Surveys, 2013 and 2016

PUBLIC WORKS

Average pavement condition rating

	2013	2014	2015
Pavement Condition Index (PCI)	73	74	76

Note: The PCI rating monitors the surface quality of the pavement. Washington County's goal is to maintain the overall pavement condition of its roadway system at an average PCI of 72 or greater, with a minimum PCI of 40. Source: Washington County Public Works and Minnesota Department of Transportation

Citizens' rating of county roads such as Manning Avenue, Radio Drive, or Bailey Road

	2008	2013	2016
Condition of county roads	49	59	63

Note: Numbers are presented on a 0-100 scale where zero equals "poor," 33 equals "fair," 67 equals "good," and 100 equals "excellent." Source: Washington County Residential Survey 2008, 2013, 2016

PUBLIC HEALTH, SOCIAL SERVICES

Percentage of children in which there is a recurrence of maltreatment within 12 months following an intervention

	2013	2014	2015
Child Maltreatment	3.5%	4.7%	0.9%

Child maltreatment includes physical abuse, neglect, sexual abuse, mental injury, or maltreatment of a child in a facility. Minnesota's Department of Human Services measures repeat maltreatment as the percentage of children in which there is a recurrence of maltreatment within 12 months following an intervention. Washington County's goal is 10% or less.

Note: Data for 2015 is for a portion of the year, data for 2015 will be finalized after a full 12 months have elapsed after the occurrence of maltreatment. Source: Minnesota Department of Human Services' Social Services Information System

Percentage of low birth-weight children

	2012	2013	2014
Low birth-weight	3.7%	4.9%	5.0%

Note: Low birth-weight describes babies who are born weighing less than 2,500 grams or 5.5 pounds. This data does not include multiple births. 2015 data was not available at the time of publication. Source: Washington County Public Health and Environment

PARKS, LIBRARIES

Citizens' rating of quality of parks - Park Visitor Survey

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	No Response
2015	69.7%	24.7%	0.4%	1.1%	1.8%	----- (0.0%)
2014	71.3%	23.4%	3.2%	0.8%	1.3%	----- (0.0%)
2013	67.8%	29.0%	2.1%	0.3%	0.5%	0.3%

This measure provides information on the percentage of surveyed park visitors who were satisfied with their experience in the park they visited that day. Source: Washington County Public Works - Park Visitor Survey

Number of annual library visits per 1,000 residents

	2013	2014	2015
Number of annual library visits per 1,000 residents	3,946	3,885	3,642

2014 population estimate was used to calculate the 2015 in-person library visits per 1,000 residents, as the 2015 population estimate was not available at the time of publication. *Note: Numbers do not include libraries in Stillwater, Lake Elmo, and Bayport.*

ENVIRONMENT

Recycling percentage

	2013	2014	2015
Percentage of recycled waste	48.7%	51.7%	51.5%

Note: The recycling percentage is the total tons of county recyclable materials as a percentage of the waste generated rate. Source: Washington County Public Health and Environment SCORE Report

BUDGET, FINANCIAL

Bond rating

	2013A	2014A	2015A
Standard and Poor's Rating Service	AAA	AAA	AAA
Moody's Investor's Services	Aaa	Aaa	Aaa

Note: The letter "A" behind each year signifies the name of the bond sale. Source: Washington County Accounting and Finance

Washington County Performance Measurement Program

Since the mid-1990s, Washington County departments have tracked, reported, and monitored performance measures to support decision-making, and to drive continued improvement in the services provided.

Progress Meetings, scheduled with each department once a year, are an example of continuously improving and advancing use of data and analysis in the organization. The purpose of these meetings is to facilitate an ongoing dialogue about performance results and quality improvement efforts between the Office of Administration and the county's departments.

Washington County's multi-departmental Performance Measurement and Improvement Team (PerMIT) continues to further institutionalize the use of performance measurement, lean, and quality improvement throughout the organization.

Washington County remains committed to making data-driven decisions, ensuring accountability, and providing quality services.

PROPERTY RECORDS, VALUATION, ASSESSMENT

Turnaround time for recording, indexing, and returning real estate documents

	2013	2014	2015
Recording compliance	100%	100%	100%
Timely recording, paper documents	3.54 days	2.75 days	3.51 days
Timely recording, electronic documents	.50 days	.25 days	.10 days

To aid and improve commerce in Minnesota, state law compels specific processing requirements and compliance standards for recording of real estate documents. Documents submitted in paper form must be returned no later than 10 business days after receipt by the county. Documents submitted electronically must be returned no later than 5 business days after receipt by the county.

WASHINGTON COUNTY VISION, MISSION, GOALS & VALUES

VISION

A great place to live, work and play...today and tomorrow

MISSION

Providing quality services through responsible leadership, innovation, and the cooperation of dedicated people

GOALS

- To promote the health, safety, and quality of life of citizens
- To provide accessible, high-quality services in a timely and respectful manner
- To address today's needs while proactively planning for the future
- To maintain public trust through responsible use of public resources, accountability, and openness of government

VALUES

- Ethical: to ensure public trust through fairness, consistency, and transparency
- Stewardship: to demonstrate tangible, cost-effective results and protect public resources
- Quality: to ensure that services delivered to the public are up to the organization's highest standards
- Responsive: to deliver services that are accessible, timely, respectful, and efficient
- Respectful: to believe in and support the dignity and value of all members of this community
- Leadership: to actively advocate for and guide the county toward a higher quality of life

Project Contact

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 www.co.washington.mn.us



2015 PERFORMANCE MEASURES & INDICATORS REPORT



A great place to live, work and play...today and tomorrow

The annual Performance Measures and Indicators Report reflects Washington County's continued commitment to high-quality service that meets and exceeds the needs and expectations of Washington County residents. The 2015 Performance Measures and Indicators Report is the county's 17th annual report. This report will be available late June 2016.

www.co.washington.mn.us/performanceasures



RESOLUTION 2016- 42

WHEREAS, Benefits to Winona County for participation in the Minnesota Council on Local Results and Innovation's comprehensive performance measurement program are outlined in MS 6.91 and include eligibility for a reimbursement as set by State statute; and

WHEREAS, Any County participating in the comprehensive performance measurement program is also exempt from levy limits for taxes, if levy limits are in effect; and

WHEREAS, The Winona County Board has adopted and implemented at least 10 of the performance measures, as developed by the Council on Local Results and Innovation, and a system to use this information to help plan, budget, manage and evaluate programs and processes for optimal future outcomes.

NOW THEREFORE LET IT BE RESOLVED THAT, Winona County will continue to report the results of the performance measures to its citizenry by the end of the year through publication, direct mailing, posting on the county's website, or through a public hearing at which the budget and levy will be discussed and public input allowed.

BE IT FURTHER RESOLVED, Winona County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the city/county.

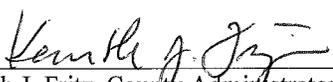
- A. Public Safety – Part I and II Crime Rates
- B. Public Safety – Percent of adult offenders with a new felony conviction within 3 years of discharge
- C. Public Works – Hours to plow complete system during a snow event
- D. Public Works – Average County pavement condition rating
- E. Public Works – Average Bridge Sufficiency Rating
- F. Public Health – General life expectancy
- G. Social Services – Workforce participation rate among MFIP and DWP recipients
- H. Social Services – Child Support Program Cost Effectiveness
- I. Social Services – Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention
- J. Assessment – Level of assessment ratio
- K. Elections – Accuracy of post-election audit (% of ballots counted accurately)
- L. Libraries – Number of annual visits per 1,000 residents
- M. Veterans Services – Dollars brought into County for veterans' benefits
- N. Financial – Debt service levy per capita; outstanding debt per capita
- O. Environment – Recycling percentage
- P. Environment – Amount of hazardous household waste and electronics collected

Adopted at Winona, Minnesota this 14th day of June, 2016.

Winona County Board of Commissioners


Marie H. Kovecsi, Chairperson

Attest:


Kenneth J. Fritz, County Administrator

Offenses and Clearances by Classification

Offense Classification	Offenses Reported or Known	Offenses Unfounded	Total Actual Offenses	Crime Rate per 100,000	Cleared by Arrest or Exceptional Means	Cleared Involving only Under 18 Years Old
Murder & Nonnegligent Manslaughter	Totals	0	0	0	0	0
Manslaughter by Negligence	Totals	0	0	0	0	0
Rape						
Completed		3	0	3	21	2
Attempted		0	0	0	0	0
	Totals	3	0	3	21	2
Robbery						
Firearm		0	0	0	0	0
Knife or Cutting Instrument		0	0	0	0	0
Other Weapon		0	0	0	0	0
Strong Arm (hands, fist, feet, etc.)		0	0	0	0	0
	Totals	0	0	0	0	0
Assault						
Firearm		0	0	0	0	0
Knife or Cutting Instrument		1	0	1	7	1
Other Weapon		1	0	1	7	1
Hands, Fist, Feet, etc. (aggravated injury)		1	0	1	7	1
	Totals	3	0	3	21	3
Burglary						
Forcible Entry		9	2	7	49	0
Unlawful Entry (no force)		0	0	0	0	0
Attempted Forcible Entry		1	0	1	7	1
	Totals	10	2	8	56	1
Larceny-theft	Totals	38	2	36	251	8
Motor Vehicle Theft						
Autos		2	0	2	14	2
Trucks & Buses		1	0	1	7	0
Other Vehicles		0	0	0	0	0
	Totals	3	0	3	21	2
Arson	Totals	0	0	0	0	0
Human Trafficking - Commercial Sex Acts	Totals	0	0	0	0	0
Human Trafficking - Involuntary Servitude	Totals	0	0	0	0	0

ORI: MN0850000

Report Period: 01/01/2015 - 12/31/2015

Report Date: 4/12/2016

Agency Name: Winona County Sheriff

Population: 14,353

Part I Totals	57	4	53	369	16	1
Part II Offenses						
Other Assaults (simple, not aggravated)	49	0	49	341	43	5
Forgery & Counterfeiting	3	0	3	21	2	0
Fraud	16	2	14	98	5	0
Embezzlement	0	0	0	0	0	0
Stolen Property (buy, receive, possess)	1	0	1	7	2	0
Vandalism	24	0	24	167	8	0
Weapons (carry, possess, etc.)	6	0	6	42	5	0
Prostitution & Commercialized Vice	4	0	4	28	4	0
Sex Offenses (except Rape & Prostitution)	14	0	14	98	9	0
Drug Abuse Violations	48	0	48	334	44	0
Gambling	0	0	0	0	0	0
Family & Children	1	0	1	7	1	0
Driving Under the Influence	112	0	112	780	112	0
Liquor Laws	10	0	10	70	6	0
Drunkenness - MN statute repealed 1971	0	0	0	0	0	0
Disorderly Conduct	10	0	10	70	4	0
Vagrancy	0	0	0	0	0	0
All Other Offenses (except traffic)	78	3	75	523	58	1
Suspicion - not a crime in MN	0	0	0	0	0	0
Part II Totals	376	5	371	2,585	303	6
Curfew & Loitering (persons under 18)	0	0	0	0	0	0
Runaways (persons under 18)	0	0	0	0	0	0
Grand Totals	433	9	424	2,954	319	7

Winona Co Adult Felons Closed 2011

Recid_6mos

CASETYPE		Frequency	Percent
Probation	No	85	93.4
	Yes	6	6.6
	Total	91	100.0
Supervised Release	No	41	91.1
	Yes	4	8.9
	Total	45	100.0

Recid_1yr

CASETYPE		Frequency	Percent
Probation	No	83	91.2
	Yes	8	8.8
	Total	91	100.0
Supervised Release	No	40	88.9
	Yes	5	11.1
	Total	45	100.0

Recid_2yrs

CASETYPE		Frequency	Percent
Probation	No	80	87.9
	Yes	11	12.1
	Total	91	100.0
Supervised Release	No	37	82.2
	Yes	8	17.8
	Total	45	100.0

Recid_3yrs

CASETYPE		Frequency	Percent
Probation	No	78	85.7
	Yes	13	14.3
	Total	91	100.0
Supervised Release	No	35	77.8
	Yes	10	22.2
	Total	45	100.0

Winona County Highway Department/Public Works

- Hours to plow complete system during a snow event:
4 hours
- Average county pavement condition rating:
3.18 average Pavement Quality Index (PQI) for all County State-Aid Highway and County Highway paved roads based on 2012 information.
- Average Bridge Sufficiency Rating:
90.18 for bridges Winona County is required to inspect and manage, including county, township and small city bridges

County Health Rankings & Roadmaps

Building a Culture of Health, County by County

Winona (WI)

	Winona County	Error Margin	Top U.S. Performers [^]	Minnesota	Rank (of 87)
Health Outcomes					41
Length of Life					23
Premature death	4,800	4,000-5,500	5,200	5,100	
Quality of Life					61
Poor or fair health**	13%	12-13%	12%	12%	
Poor physical health days**	3.0	2.8-3.1	2.9	2.8	
Poor mental health days**	2.9	2.8-3.1	2.8	2.9	
Low birthweight	6%	5-7%	6%	6%	
Health Factors					41
Health Behaviors					55
Adult smoking**	17%	16-18%	14%	16%	
Adult obesity	27%	23-32%	25%	26%	
Food environment index	8.3		8.3	8.2	
Physical inactivity	21%	18-25%	20%	20%	
Access to exercise opportunities	100%		91%	84%	
Excessive drinking**	23%	22-24%	12%	21%	
Alcohol-impaired driving deaths	39%	30-49%	14%	31%	
Sexually transmitted infections	358.3		134.1	348.4	
Teen births	9	7-10	19	22	
Clinical Care					27
Uninsured	10%	9-11%	11%	9%	
Primary care physicians	2,050:1		1,040:1	1,100:1	
Dentists	1,890:1		1,340:1	1,500:1	
Mental health providers	630:1		370:1	490:1	
Preventable hospital stays	40	35-45	38	41	
Diabetic monitoring	89%	79-100%	90%	89%	
Mammography screening	69%	58-79%	71%	65%	
Social & Economic Factors					31
High school graduation	79%		93%	81%	
Some college	70%	65-74%	72%	74%	
Unemployment	3.6%		3.5%	4.1%	
Children in poverty	15%	11-18%	13%	15%	
Income inequality	4.6	4.3-5.0	3.7	4.4	
Children in single-parent households	17%	14-20%	21%	28%	
Social associations	14.6		22.1	13.2	
Violent crime	104		59	229	
Injury deaths	57	48-66	51	57	
Physical Environment					67
Air pollution - particulate matter	12.0		9.5	12.0	
Drinking water violations	Yes		No		
Severe housing problems	17%	15-19%	9%	14%	
Driving alone to work	76%	74-78%	71%	78%	
Long commute - driving alone	18%	16-20%	15%	30%	

[^] 10th/90th percentile, i.e., only 10% are better.

Note: Blank values reflect unreliable or missing data

** Data should not be compared with prior years due to changes in definition/methods

2016

COUNTY PROFILE: Winona County, Minnesota

US COUNTY PERFORMANCE

The Institute for Health Metrics and Evaluation (IHME) at the University of Washington analyzed the performance of all 3,143 US counties or county-equivalents in terms of alcohol use, life expectancy at birth, smoking prevalence, obesity, physical activity, and poverty using novel small area estimation techniques and the most up-to-date county-level information.

WINONA COUNTY OVERVIEW

Measure	Sex	Value	National Rank	Change
Heavy drinking prevalence, 2012	Female	9.5%	2885	+3.1 pct points since 2005
Heavy drinking prevalence, 2012	Male	14.0%	2787	+2.9 pct points since 2005
Binge drinking prevalence, 2012	Female	18.4%	2924	+2.9 pct points since 2002
Binge drinking prevalence, 2012	Male	36.6%	3020	+4.6 pct points since 2002
Life expectancy, 2013	Female	82.5 years	337	+2.0 years since 1985
Life expectancy, 2013	Male	78.7 years	171	+4.4 years since 1985
Smoking prevalence, 2012	Female	17.9%	545	-2.2 pct points since 1996
Smoking prevalence, 2012	Male	21.2%	436	-3.2 pct points since 1996
Obesity prevalence, 2011	Female	37.7%	1355	+8.5 pct points since 2001
Obesity prevalence, 2011	Male	39.3%	2374	+10.5 pct points since 2001
Recommended physical activity prevalence, 2011	Female	56.9%	479	+3.6 pct points since 2001
Recommended physical activity prevalence, 2011	Male	62.5%	176	+2.1 pct points since 2001

FINDINGS: HEAVY DRINKING

- In 2012, the prevalence of heavy drinking for females was in the worst 10% of all counties at 9.5%, while the prevalence of heavy drinking for males was in the worst 25% of all counties at 14%. The national average in 2012 was 6.7% for females and 9.9% for males.
- From 2005 to 2012, the change in female heavy drinking was in the worst-performing 10% of all counties with an increase of 3.1 percentage points, while the change in male heavy drinking was in the worst-performing 25% of all counties with an increase of 2.9 percentage points. For comparison, the national average change from 2005 to 2012 was an increase of 1.5 percentage points for females and 0.9 percentage points for males.

Figure 1: Female heavy drinking prevalence, 2012

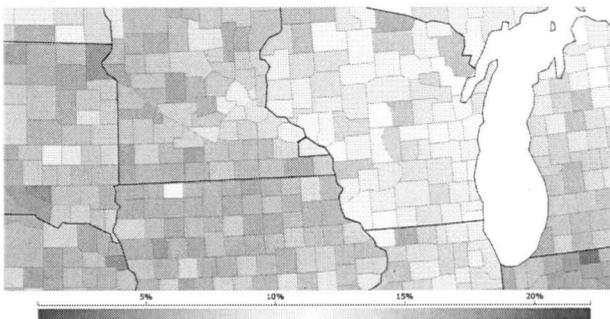
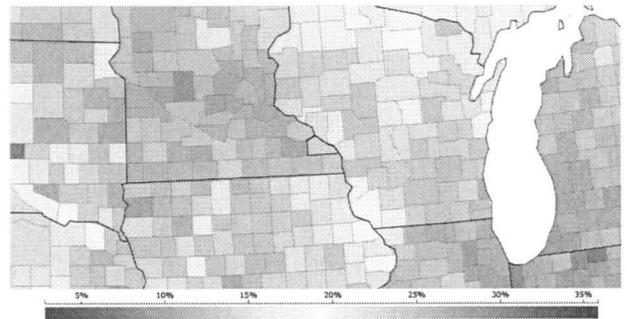


Figure 2: Male heavy drinking prevalence, 2012



FINDINGS: BINGE DRINKING

- The prevalence of binge drinking in 2012 for females was in the worst-performing 10% for all counties with 18.4% of females engaging in binge drinking, while the prevalence of binge drinking in 2012 for males was in the worst-performing 10% for all counties with 36.6% of males engaging in binge drinking. To compare, the national average in 2012 was 12.4% for females and 24.5% for males.
- The change from 2002 to 2012 for females was in the worst-performing 25% of all counties while the change for males was in the worst-performing 10%, with females experiencing an increase of 2.9 percentage points and males experiencing an increase of 4.6 percentage points. To compare with the national average, females had an increase of 1.6 percentage points and males had an increase of 0.4 percentage points.

Figure 3: Female binge drinking prevalence, 2012

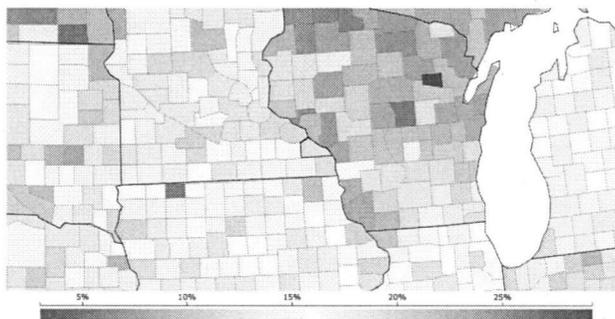
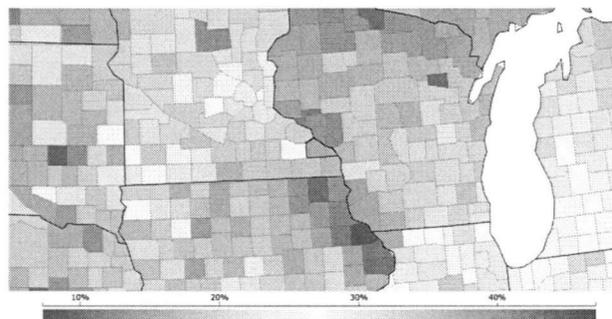


Figure 4: Male binge drinking prevalence, 2012



FINDINGS: LIFE EXPECTANCY

- In 2013, female life expectancy was in the best 25% of all counties at 82.5 years, while male life expectancy was in the best 10% of all counties at 78.7 years. This compares to the national average of 81.2 years for females and 76.5 years for males.
- Changes over the period from 1985 to 2013 were in the middle-performing 50% of all counties for females and in the middle-performing 50% of all counties for males, with females having an increase of 2 years and males having an increase of 4.4 years. The national average was an increase of 3.1 years for females and an increase of 5.5 years for males.

Figure 5: Female life expectancy, 2013

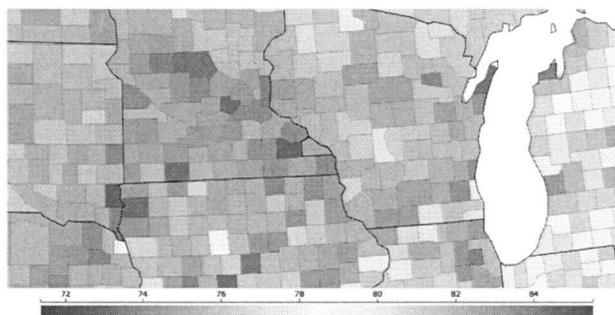
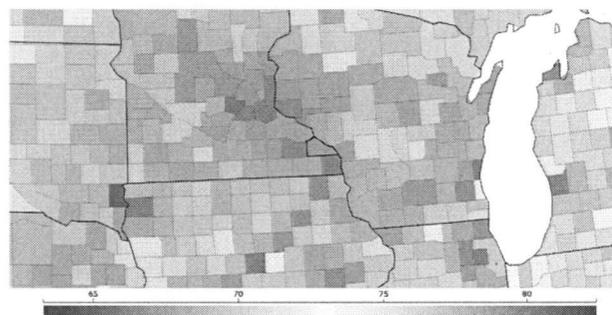


Figure 6: Male life expectancy, 2013



FINDINGS: SMOKING

- In 2012, male smoking was in the best-performing 25% of all counties at 21.2%, while female smoking was in the best-performing 25% of all counties at 17.9%. For comparison, the national average in 2012 was 22.2% for males, 17.9% for females, and 20% for both sexes.

Figure 7: Female smoking prevalence, 2012

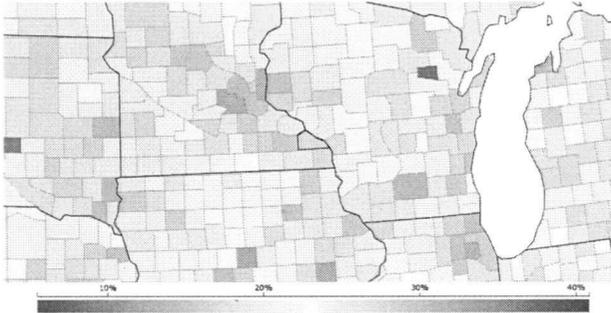
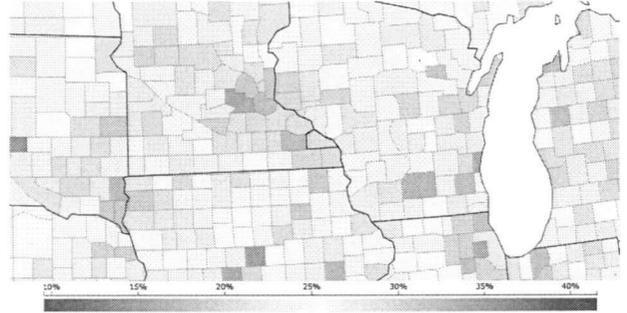


Figure 8: Male smoking prevalence, 2012



FINDINGS: OBESITY

- In 2011, the percentage of obese females was in the middle 50% of all counties at 37.7%, while the percentage of obese males was in the worst 25% of all counties at 39.3%. The national average in 2011 was 36.1% for females and 33.8% for males.
- From 2001 to 2011, the change in female obesity prevalence was in the middle-performing 50% of all counties with an increase of 8.5 percentage points, while the change in male obesity prevalence was in the worst-performing 25% of all counties with an increase of 10.5 percentage points. For comparison, the national average change from 2001 to 2011 was an increase of 7.3 percentage points for females and 7.8 percentage points for males.

Figure 9: Female obesity prevalence, 2011

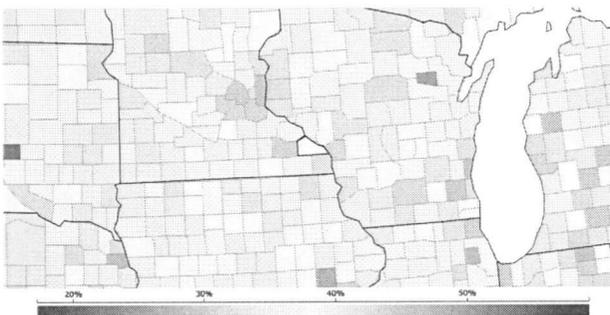
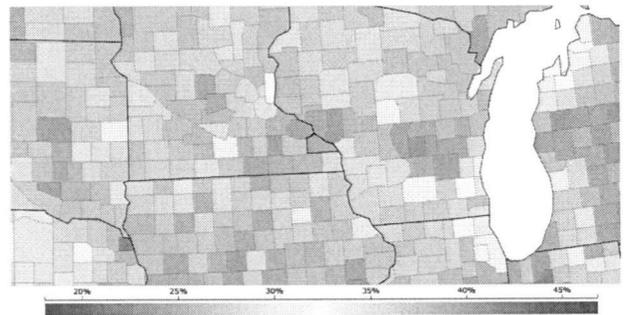


Figure 10: Male obesity prevalence, 2011



FINDINGS: PHYSICAL ACTIVITY

- The prevalence of recommended physical activity in 2011 was in the best 25% of all counties for females and in the best 10% of all counties for males, with 56.9% of females and 62.5% of males getting recommended physical activity. To compare, the national average in 2011 was 52.6% for females and 56.3% for males.
- The change from 2001 to 2011 for females was in the middle-performing 50% of all counties with an increase of 3.6 percentage points, while the change for males was in the middle-performing 50% of all counties with an increase of 2.1 percentage points. To compare with the national average, females had an increase of 5.9 percentage points and males had a decrease of 0.5 percentage points.

Figure 11: Female recommended physical activity prevalence, 2011

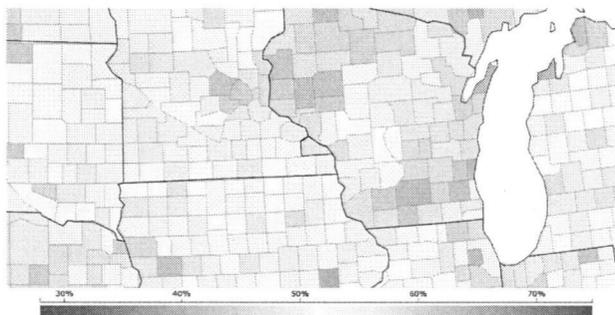
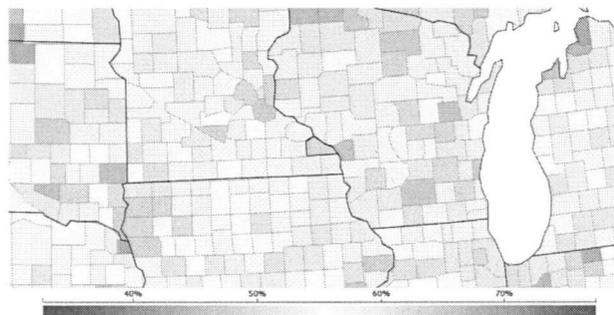


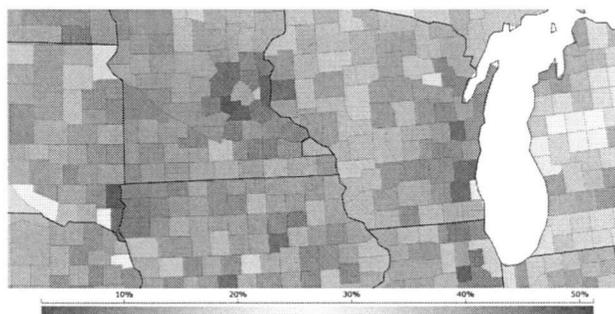
Figure 12: Male recommended physical activity prevalence, 2011



FINDINGS: POVERTY

- Note: The poverty data are from the Small Area Income and Poverty Estimates (SAIPE) program at the US Census Bureau. <http://www.census.gov/did/www/saipe/data/>
- In 2012, female and male poverty prevalence was in the middle 50% of all counties.

Figure 13: Prevalence of poverty, 2012



CITATION:

Institute for Health Metrics and Evaluation (IHME), US County Profile: Winona County, Minnesota. Seattle, WA: IHME, 2015.

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Minnesota Department of **Human Services**

**Minnesota Family Investment Program
2015 Annualized Self-Support Index**
(For Determination of 2016 Performance-based Funds)

and

2015 Annualized TANF Work Participation Rate

Published July 2015
Minnesota Department of Human Services
Economic Assistance and Employment Supports Division
P.O. Box 64951
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This report is published on the [MFIP Reports](#) page on the DHS website.

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Annualized MFIP Performance Measures for April 2014 to March 2015

This report publishes annualized performance measures for counties, tribes and county consortia administering the Minnesota Family Investment Program (MFIP). The Self-Support Index (S-SI) and the Work Participation Rate (WPR) are the two main performance measures.

Starting with calendar year 2016, the Minnesota Department of Human Services (department) will use the annualized Self-Support Index to determine which counties, county consortia and tribal agencies are eligible for performance bonuses. The 2014 Legislature amended Minn. Stat. 256J.626, subd.7, so that a service areaⁱ will receive 100 percent of its Consolidated Fund allocation plus a potential for a 2.5 percent bonus awarded to those that perform above the service area's Range of Expected Performance on the annualized Self-Support Index. Service areas consistently performing below the customized range will submit an improvement plan and face a potential cut in funding. (Up to calendar year 2015, counties, consortia and tribal agencies received 95 percent of their Consolidated Fund allocation and had to earn an additional 2.5 percent of the base by reaching the Work Participation Rate target and 2.5 percent by reaching the Self-Support Index target or submit improvement plans.)

The "MFIP Management Indicators Report" on the department website reports updates on these measures quarterly. See the latest and past issues of the report on the [MFIP Reports](#) page.

The Annualized Three-year Self-Support Index

The three-year Self-Support Index is an outcome measure that tracks all adults receiving MFIP or Diversionary Work Program (DWP) cash assistance in a quarter to the quarter three years later and calculates what percentage have left cash assistance or are working at least 30 hours a week by that time. For the 2015 annualized S-SI, the department averaged the three-year S-SI for quarters two, three and four of 2014 and the first quarter of 2015, weighted by the number of adults in each baseline quarter. This report provides the following data for each service area:

- Average (mean) number of adults eligible for MFIP or DWP for whom the county, consortium or tribal provider had been the most recent service agency across the four baseline quarters
- The annualized Self-Support Index
- The Range of Expected Performance for the entire year
- A determination of whether the annualized Self-Support Index was above, within or below the annualized Range of Expected Performance.

The Annualized Temporary Assistance for Needy Families (TANF) Work Participation Rate

The Work Participation Rate is a federal process measure calculating what percentage of adults receiving federally funded MFIP cash assistanceⁱⁱ are in one of a dozen officially recognized work activities for at least 20 or 30 hours a week, depending on the age of their youngest child. For Minnesota, state-funded cases – those with two adults or an adult in the Family Stabilization Services track – are excluded from the measure. The annual federal measure for a state is the average of 12 monthly statewide values in a calendar year.ⁱⁱⁱ Minnesota computes a 12-month average for each county, county consortium or tribal agency based, on federal rules. This report provides the following data for each service area:

- Average number of MFIP adults required to participate in work activities for a required number of hours per month and counted in the federal Work Participation Rate
- Average percentage of those that meet these requirements.

Annualized Three-year Self-Support Index (S-SI) and Range of Expected Performance: April 2014 through March 2015 – Part 1

Service Agency	Average Count of Eligible Adults in Baseline Quarter	Weighted Average of Quarterly Three-Year S-SI	Range of Expected Performance		Below, Within or Above Expected Range for S-SI
			Lower Limit	Upper Limit	
State	39,853	68.8%			
County Consortia					
Des Moines Valley	596	74.9%	74.1%	82.9%	Within
Faribault/Martin	252	81.7%	75.3%	81.2%	Above
MN Prairie*	450	80.9%	78.9%	84.9%	Within
SWHHS	844	82.6%	77.7%	82.7%	Within
Tribal Providers					
Leech Lake Band	248	59.9%	59.3%	67.3%	Within
Minnesota Chippewa Tribe	184	52.8%	52.7%	61.8%	Within
Red Lake Nation	669	59.8%	61.1%	66.3%	Below
White Earth Nation	230	57.9%	53.8%	64.5%	Within
Counties					
Aitkin	93	83.5%	74.4%	83.1%	Above
Anoka	2,144	70.2%	69.9%	72.3%	Within
Becker	214	79.9%	71.9%	81.1%	Within
Beltrami	669	70.4%	64.2%	69.4%	Above
Benton	291	73.5%	67.7%	77.5%	Within
Big Stone	26	70.5%	72.0%	84.7%	Below
Blue Earth	390	77.8%	72.3%	79.2%	Within
Brown	110	81.2%	75.8%	84.7%	Within
Carlton	162	76.6%	73.0%	79.7%	Within
Carver	180	81.9%	71.7%	77.5%	Above
Cass	213	74.1%	66.7%	75.4%	Within
Chippewa	69	79.9%	74.4%	83.7%	Within
Chisago	178	85.0%	72.9%	79.6%	Above
Clay	446	78.6%	73.3%	81.2%	Within
Clearwater	60	77.0%	69.4%	88.1%	Within
Cook	18	76.4%	64.8%	83.5%	Within
Crow Wing	363	79.0%	72.7%	82.4%	Within
Dakota	1,706	71.3%	68.9%	71.5%	Within
Douglas	145	79.8%	70.6%	82.6%	Within
Fillmore	86	86.7%	75.8%	87.3%	Within
Freeborn	237	78.1%	76.1%	82.2%	Within
Goodhue	212	74.3%	73.0%	80.8%	Within
Grant	45	91.6%	78.9%	87.8%	Above
Hennepin	10,486	61.2%	63.2%	65.2%	Below
Houston	94	78.9%	75.5%	84.6%	Within
Hubbard	112	78.5%	71.4%	81.9%	Within
Isanti	239	81.6%	69.3%	78.7%	Above
Itasca	347	71.8%	72.5%	80.3%	Below
Kanabec	122	80.2%	74.5%	85.3%	Within
Kandiyohi	318	79.5%	73.8%	80.7%	Within

*The MN Prairie values are for the first quarter of calendar year 2015. Dodge, Steele and Waseca counties formed MN Prairie consortium as of Jan. 1, 2015. Their respective county S-SI and Range values from previous quarters did not change this result.

Annualized Three-year Self-Support Index and Range of Expected Performance: April 2014 through March 2015 – Part 2

Service Agency	Average Count of Eligible Adults in Baseline Quarter	Weighted Average of Quarterly Three-Year S-SI	Range of Expected Performance		Below, Within or Above Expected Range for S-SI
			Lower Limit	Upper Limit	
Kittson	11	84.0%	63.5%	89.8%	Within
Koochiching	76	75.7%	71.7%	80.6%	Within
Lac Qui Parle	28	78.3%	66.8%	87.5%	Within
Lake	26	84.2%	71.1%	84.2%	Within
Lake of the Woods	18	84.5%	55.3%	85.7%	Within
Le Sueur	131	78.7%	71.6%	81.8%	Within
Mcleod	171	84.0%	77.5%	84.9%	Within
Mahnomen	81	66.6%	59.6%	74.4%	Within
Marshall	28	90.1%	75.7%	91.8%	Within
Meeker	100	78.7%	77.3%	84.5%	Within
Mille Lacs	153	76.3%	67.7%	76.0%	Above
Morrison	152	71.1%	75.3%	84.0%	Below
Mower	295	75.9%	72.2%	79.5%	Within
Nicollet	234	72.6%	68.7%	79.5%	Within
Nobles	164	85.4%	82.2%	88.2%	Within
Norman	73	84.6%	79.0%	89.2%	Within
Olmsted	983	77.8%	78.6%	83.3%	Below
Otter Tail	242	77.7%	75.0%	81.1%	Within
Pennington	68	87.9%	72.1%	85.5%	Above
Pine	270	79.0%	75.9%	82.6%	Within
Polk	295	77.4%	68.3%	76.4%	Above
Pope	37	79.8%	75.2%	88.4%	Within
Ramsey	8,338	64.4%	61.6%	63.8%	Above
Red Lake	27	84.1%	70.0%	88.1%	Within
Renville	66	79.4%	75.3%	84.4%	Within
Rice	326	78.5%	74.3%	81.0%	Within
Roseau	42	87.0%	70.9%	85.6%	Above
St. Louis	1,578	67.8%	65.6%	69.9%	Within
Scott	431	82.9%	72.3%	76.5%	Above
Sherburne	323	78.1%	71.4%	77.1%	Above
Sibley	50	86.3%	72.2%	86.8%	Within
Stearns	944	75.3%	74.6%	79.0%	Within
Stevens	26	85.6%	71.2%	83.2%	Above
Swift	56	74.6%	66.5%	79.1%	Within
Todd	111	79.1%	71.9%	80.2%	Within
Traverse	22	89.7%	65.4%	85.5%	Above
Wabasha	75	79.7%	h	82.2%	Within
Wadena	125	70.3%	71.5%	80.9%	Below
Washington	724	71.8%	69.1%	72.7%	Within
Watonwan	61	82.4%	74.6%	83.6%	Within
Wilkin	34	89.6%	77.0%	86.8%	Above
Winona	208	74.4%	68.2%	80.0%	Within
Wright	365	3 83.2%	72.5%	79.6%	Above
Yellow Medicine	40	79.5%	65.3%	84.4%	Within

**Annualized TANF Work Participation Rate (WPR):
April 2014 through March 2015 — Part 1**

Service Agency	Average Monthly Count of Eligible Adults	Annual WPR
State	7,712	42.4%
County Consortia		
Des Moines Valley	24	43.7%
Faribault/Martin	22	45.8%
MN Prairie*	37	34.2%
SWHHS	65	40.5%
Tribal Providers		
Leech Lake Band	64	13.5%
Minnesota Chippewa Tribe	36	15.5%
Red Lake Nation	218	10.9%
White Earth Nation	47	9.0%
Counties		
Aitkin	15	41.3%
Anoka	415	44.7%
Becker	32	44.0%
Beltrami	138	27.7%
Benton	59	48.8%
Big Stone	2	13.9%
Blue Earth	65	49.7%
Brown	19	69.6%
Carlton	28	51.4%
Carver	20	47.6%
Cass	44	36.2%
Chippewa	16	35.1%
Chisago	27	52.0%
Clay	74	39.6%
Clearwater	7	64.1%
Cook	5	20.0%
Crow Wing	60	46.6%
Dakota	364	58.1%
Douglas	26	61.5%
Fillmore	18	42.4%
Freeborn	41	52.3%
Goodhue	37	45.0%
Grant	6	58.3%
Hennepin	2509	38.2%
Houston	17	39.9%

*The MN Prairie values are for the first quarter of calendar year 2015. Dodge, Steele and Waseca counties formed MN Prairie consortium as of Jan. 1, 2015. Their respective county WPR averages for the previous nine months were 17 adults and 47.0 percent for Dodge, 57 adults and 50.4 percent for Steele and 25 adults and 53.5 percent for Waseca.

**Annualized TANF Work Participation Rate:
April 2014 through March 2015 – Part 2**

Service Agency	Average Monthly Count of Eligible Adults	Annual WPR
Hubbard	15	43.5%
Isanti	36	66.2%
Itasca	42	31.6%
Kanabec	15	47.9%
Kandiyohi	64	57.2%
Kittson	2	53.1%
Koochiching	16	34.3%
Lac Qui Parle	3	12.8%
Lake	4	18.9%
Lake of the Woods	3	35.4%
Le Sueur	26	51.2%
McLeod	20	48.7%
Mahnomen	10	34.1%
Marshall	2	60.9%
Meeker	7	43.6%
Mille Lacs	28	54.9%
Morrison	32	39.9%
Mower	65	35.3%
Nicollet	62	38.5%
Nobles	30	45.4%
Norman	9	49.1%
Olmsted	214	49.7%
Otter Tail	42	41.5%
Pennington	7	43.0%
Pine	43	49.4%
Polk	38	42.9%
Pope	6	58.5%
Ramsey	1,662	40.4%
Red Lake	3	59.5%
Renville	13	38.2%
Rice	68	40.2%
Roseau	10	47.6%
St. Louis	268	42.5%
Scott	68	60.7%
Sherburne	46	37.1%

**Annualized TANF Work Participation Rate:
April 2014 through March 2015 – Part 3**

Service Agency	Average Monthly Count of Eligible Adults	Annual WPR
Sibley	8	62.5%
Stearns	201	47.7%
Stevens	5	53.4%
Swift	13	35.9%
Todd	20	36.4%
Traverse	3	79.9%
Wabasha	9	59.6%
Wadena	24	42.8%
Washington	152	49.6%
Watonwan	9	40.1%
Wilkin	5	52.4%
Winona	37	31.0%
Wright	58	41.9%
Yellow Medicine	6	19.7%

ⁱ The sites reported here are four county consortia, four tribal employment service providers, and the remaining 74 counties. See the "Management Indicators Report" for details.

ⁱⁱ Approximately one-quarter of MFIP-eligible adults are in federally funded MFIP cases; the remainder of cases are state funded. The official 2012 TANF WPR values for the states were published in May 2015.

ⁱⁱⁱ Minnesota's monthly estimates for Work Participation Rate values generally dropped following the state's suspension of the Work Benefit program as of Dec. 1, 2014.

County Results: Federal Performance Measures – Cost Effectiveness (Preliminary FFY 2014)

FIPS#	County	Numerators	Denominators	\$
001	Aitkin	1,768,749.78	582,059.00	\$ 3.04
003	Anoka	44,386,795.91	8,089,417.00	\$ 5.49
005	Becker	3,798,212.04	1,112,914.00	\$ 3.41
007	Beltrami	4,470,506.80	1,031,565.00	\$ 4.33
009	Benton	5,266,040.86	1,122,884.00	\$ 4.69
011	Big Stone	608,324.75	131,259.00	\$ 4.63
013	Blue Earth	7,482,357.50	1,324,625.00	\$ 5.65
015	Brown	3,669,966.57	615,771.00	\$ 5.96
017	Carlton	4,904,391.07	1,381,285.00	\$ 3.55
019	Carver	8,627,100.53	1,744,196.00	\$ 4.95
021	Cass	2,641,039.40	947,920.00	\$ 2.79
023	Chippewa	1,590,874.51	398,567.00	\$ 3.99
025	Chisago	7,396,789.80	1,075,068.00	\$ 6.88
027	Clay	8,253,526.65	1,413,833.00	\$ 5.84
029	Clearwater	1,195,746.37	324,987.00	\$ 3.68
031	Cook	402,813.93	153,843.00	\$ 2.62
035	Crow Wing	8,378,288.12	1,629,146.00	\$ 5.14
037	Dakota	46,158,880.70	10,864,113.00	\$ 4.25
039	Dodge	2,980,450.57	681,267.00	\$ 4.37
041	Douglas	4,460,067.32	787,730.00	\$ 5.66
045	Fillmore	2,261,285.37	317,045.00	\$ 7.13
047	Freeborn	4,798,697.10	755,907.00	\$ 6.35
049	Goodhue	5,819,801.71	1,379,194.00	\$ 4.22
051	Grant	877,101.03	208,809.00	\$ 4.20
053	Hennepin	102,542,825.00	31,608,716.00	\$ 3.24
055	Houston	2,094,188.58	460,618.00	\$ 4.55
057	Hubbard	2,291,687.99	369,197.00	\$ 6.21
059	Isanti	6,594,736.91	1,289,639.00	\$ 5.11
061	Itasca	5,906,529.79	1,599,831.00	\$ 3.69
063	Jackson	2,986,723.24	535,652.00	\$ 4.93
065	Kanabec	2,498,689.28	434,791.00	\$ 5.75
067	Kandiyohi	5,713,115.31	1,045,998.00	\$ 5.46
069	Kittson	398,616.51	93,557.00	\$ 4.26
071	Koochiching	2,138,517.66	482,257.00	\$ 4.43
073	Lac qui Parle	761,783.52	105,323.00	\$ 7.23
075	Lake	1,299,026.47	326,805.00	\$ 3.97

Cost Effectiveness (Continued)				
FIPS#	County	Numerators	Denominators	\$
077	Lake of the Woods	366,793.31	104,334.00	\$ 3.52
079	Le Sueur	3,709,556.35	461,392.00	\$ 8.04
083	SWHHS	10,466,813.55	1,685,461.00	\$ 6.21
085	McLeod	4,825,107.60	687,023.00	\$ 7.02
087	Mahnomen	399,845.31	247,939.00	\$ 1.61
089	Marshall	1,257,039.80	206,003.00	\$ 6.10
091	Faribault/Martin	5,413,833.69	1,004,920.00	\$ 5.39
093	Meeker	3,118,564.48	432,455.00	\$ 7.21
095	Mille Lacs	3,394,859.91	714,511.00	\$ 4.75
097	Morrison	4,360,013.55	879,781.00	\$ 4.96
099	Mower	5,980,416.40	1,343,432.00	\$ 4.45
103	Nicollet	4,650,785.73	1,080,107.00	\$ 4.31
105	Nobles	2,826,298.14	421,720.00	\$ 6.70
107	Norman	819,146.05	99,411.00	\$ 8.24
109	Olmsted	18,011,236.43	3,522,523.00	\$ 5.11
111	Otter Tail	6,143,060.40	1,573,252.00	\$ 3.90
113	Pennington	2,065,946.15	567,380.00	\$ 3.64
115	Pine	4,758,884.26	866,834.00	\$ 5.49
119	Polk	4,874,979.13	988,290.00	\$ 4.93
121	Pope	1,009,818.23	202,153.00	\$ 5.00
123	Ramsey	52,014,976.83	15,593,074.00	\$ 3.34
125	Red Lake	510,561.82	175,587.00	\$ 2.91
129	Renville	1,959,344.52	379,980.00	\$ 5.16
131	Rice	6,531,182.73	1,072,378.00	\$ 6.09
135	Roseau	2,251,940.95	426,585.00	\$ 5.28
137	St. Louis	26,188,931.52	5,068,441.00	\$ 5.17
139	Scott	12,940,101.74	2,214,331.00	\$ 5.84
141	Sherburne	12,013,560.02	1,798,346.00	\$ 6.68
143	Sibley	1,844,819.16	281,198.00	\$ 6.56
145	Stearns	15,152,607.57	3,388,964.00	\$ 4.47
147	Steele	5,331,994.50	1,164,691.00	\$ 4.58
149	Stevens	764,978.34	165,199.00	\$ 4.63
151	Swift	1,285,726.98	267,701.00	\$ 4.80
153	Todd	2,940,162.21	641,411.00	\$ 4.58
155	Traverse	342,731.67	26,786.00	\$ 12.80
157	Wabasha	2,200,088.95	378,453.00	\$ 5.81
159	Wadena	2,407,921.19	367,596.00	\$ 6.55
161	Waseca	2,805,206.51	725,283.00	\$ 3.87

Cost Effectiveness (Continued)				
FIPS#	County	Numerators	Denominators	\$
163	Washington	23,956,586.94	3,823,764.00	\$ 6.27
165	Watonwan	2,162,151.98	309,406.00	\$ 6.99
167	Wilkin	939,066.74	213,759.00	\$ 4.39
169	Winona	5,030,212.79	1,078,772.00	\$ 4.66
171	Wright	15,113,265.81	2,162,588.00	\$ 6.99
173	Yellow Medicine	1,283,310.21	282,971.00	\$ 4.54
	All counties	603,848,679	135,521,973	\$ 4.54
	State administration	12,443	33,052,229	
County + State		603,861,122	168,574,202	\$ 3.58

Child Welfare County Performance

(Data pulled January/February 2016)



Winona Details for Q4

Includes: Winona

Dashboard Filters

Agency Name
Winona

Quarter (2015)
Q4

Indicator	Indicator: Target Met	Target Threshold	Actual Perform.	Num.	Denom.	State	Last Four Quarters
(1 overall) Timeliness	Not Met	100.0	96.3	77	80	85.6	
(1a) Timeliness for Family Investigation ..	Not Met	100.0	90.0	9	10	84.7	
(1b) Timeliness for Family Investigation ..	Met	100.0	100.0	1	1	88.6	
(1c) Timeliness for Family Assessment	Not Met	100.0	97.1	67	69	85.2	
(2) Absence of Re-reporting	Not Met	91.0 or higher	79.3	138	174	89.4	
(3) Time to Reunification	Met	75.2 or higher	94.7	18	19	84.0	
(4) Relative Care	Met	45.0 or higher	50.0	21	42	50.0	
(5) Foster Care Re-entry	Not Met	9.9 or lower	31.6	6	19	22.5	
(6) Aging Out of Foster Care	Met	70.0 or lower	33.3	1	3	65.5	
(7) Placement Stability	Not Met	86.0 or higher	81.0	34	42	86.6	
(8) Timeliness to Adoption	N/A	36.6 or higher		0	0	54.2	
(9) Monthly Caseworker Visits	Not Met	95.0 or higher	75.1	274	365	75.7	
(10) Physical Exam	Not Met	70.0 or higher	26.9	7	26	57.7	
(12) Rate of Entry into Foster Care	Met	3.6 or lower	2.9	27	9,330	4.6	

**2015 Assessment Sales Ratio Study
Final Sales Analysis for the State Board of Equalization
12 month study**

**Countywide Ratios by Property Type
Final ratios reflect the 2016 EMV/the sales price forward adjusted to Jan 2, 2016**

CO=85 County_Name=Winona

PT	Property	Mean ratio	Median ratio	Aggregate ratio	Coeff. of dispersion *	Coeff. of variation *	Price related differential *	Price related bias *	Number of sales	Sales with time trends
02	Apartment (4 or more units)	92.22	87.67	.	.	22.98	.	.	5	0
06	Commercial (with buildings)	99.34	95.16	.	.	17.46	.	.	19	0
07	Industrial (with buildings)	95.86	95.86	1	0
91	Seasonal Recreational Residential/Residential Aggregation	97.63	96.74	96.29	10.64	12.39	1.00	1.74	534	534
91	Seasonal Recreational Residential/Residential Aggregation-Off Water	97.63	96.74	96.29	10.64	12.39	1.00	1.74	534	534
92	Rural Vacant Land (34.5 or more acres) Aggregation	96.68	95.12	.	.	6.15	.	.	3	3
93	Agricultural Rural Vacant Bare Land (34.5 or more acres) Aggregation	100.22	100.38	.	.	12.53	.	.	16	16
95	Agriculture Improved and Unimproved (34.5 or more acres) Aggregation	99.75	101.47	.	.	16.55	.	.	24	24

Attach J

**All sales adjusted for time and terms
Based on sales from October 2014 through September 2015
* Indicate calculations were done without extreme ratios
source: RUNDATA.RATIO_SBE created May12**

Summary of WINONA County Totals
Tuesday, November 4, 2014 State General Election

Number of persons registered as of 7 a.m.	27863
Number of persons registered on Election Day	1518
Number of accepted regular, military, and overseas absentee ballots and mail ballots	976
Number of federal office only absentee ballots	0
Number of presidential absentee ballots	0
Total number of persons voting	16029

Winona County Libraries Annual Visit Per 1,000 Residents

Attach L

Location	Annual Visits	County Population	Visits Per 1,000 Residents
Total Visits	78,949	51,109	
Visits per 1,000 Residents			1.54

expenditures do not include dollars for construction or other non-medical support.

4. Medical Care expenditures are based on where patients live instead of where care is delivered.

5. A star symbol (*) in the Unique Patients column denotes that there were less than 10 Unique Patients.

Winona County Debt								
Year	2007 GO Bond Pr	Interest	2009 GO Bond Pr	Interest	2010 GO Bond Pr	Interest	Total	
2016	435,000.00	27,100.00	420,000.00	40,862.50	235,000.00	48,350.00	1,090,000.00	116,312.50
2017	460,000.00	9,200.00	435,000.00	28,037.50	240,000.00	40,925.00	1,135,000.00	78,162.50
2018			445,000.00	14,281.25	245,000.00	32,737.50	690,000.00	47,018.75
2019			30,000.00	6,525.00	250,000.00	24,075.00	280,000.00	30,600.00
2020			25,000.00	5,500.00	260,000.00	15,150.00	285,000.00	20,650.00
2021			25,000.00	4,500.00	265,000.00	5,300.00	290,000.00	9,800.00
2022			30,000.00	3,400.00			30,000.00	3,400.00
2023			35,000.00	2,100.00			35,000.00	2,100.00
2024			35,000.00	700.00			35,000.00	700.00
2025							-	-
Total	895,000.00	36,300.00	1,480,000.00	105,906.25	1,495,000.00	166,537.50	3,870,000.00	308,743.75
Total Principal and Interest								4,178,743.75

* GO= General Obligation

**2009 GO-Call date 2019

*** 2007 GO and 2010 GO- Do not have a call date

Total Population	51,109	
Outstanding debt		
per Capita	\$ 75.72	

2016 Debt Levy	\$ 1,144,719.00	
Debt Levy		
per Capita	\$ 22.40	

Attach N

Solid Waste Performance Measures

Recycling Program

Materials collected in 2015 through the county's residential and commercial collection was up 1% over 2014, with a total of 5,119 tons recycled.

The county's overall recycling rate in 2015 was 54.4%, according to the most recent SCORE Report. The SCORE recycling rate includes all the materials recycled in the county (other than what is collected in scrap yards), and includes internal recycling done by businesses and industries.

Participation in the curbside recycling by businesses continues to grow, as many businesses obtained their first blue curbside cart in 2015. The county's recycling participation rate is sky-high, and likely exceeding 95%.

Household Hazardous Waste Program

Facility usage increased by 3.7% in 2015, to 2,924 participants.

Forty-nine tons of hazardous waste were collected and properly managed, a 9% increase over 2014.

486 residents reused 10,638% of materials, saving the county \$3,666 in disposal costs.

Nineteen county businesses managed \$4,239 number of hazardous waste through the county.

Nearly 3,500 gallons of motor oil were recycled through the county, some of which was used to heat the Environmental Services building.

RESOLUTION # 16-2016

RESOLUTION DECLARING PARTICIPATION IN THE PERFORMANCE MEASUREMENT PROGRAM AND FILING OF THE 2015 PERFORMANCE MEASUREMENT PROGRAM REPORTING REQUIREMENTS

WHEREAS, on June 9, 2015, the Yellow Medicine County Board of Commissioners voted to participate in the Performance Measurement Program created by the Council on Local Results and Innovations; and

WHEREAS, Yellow Medicine County understands that by electing to participate in the standard measures program for 2015 that Yellow Medicine County is eligible for a reimbursement of \$0.14 per capita in local government aid, not to exceed \$25,000 and is also exempt from levy limits under sections 275.70 to 275.74 for taxes payable in 2016, if levy limits are in effect; and

WHEREAS, by July 1, 2016, Yellow Medicine County understands that annual reporting to the Office of the Minnesota State Auditor will be required by the County to participate in the program.

NOW, THEREFORE, BE IT RESOLVED, that the Yellow Medicine County Board of County Commissioners agrees to continue to participate in the Performance Measurement Program created by the Council on Local Results and Innovations.

BE IT FURTHER RESOLVED, Yellow Medicine County has adopted and implemented 10 performance measures developed by the Council on Local Results and Innovation.

BE IT FURTHER RESOLVED, Yellow Medicine County has implemented a local performance measurement system as developed by the Council on Local Results and Innovation.

BE IT FURTHER RESOLVED, Yellow Medicine County will report the results of the 10 adopted measures to its residents before the end of the calendar year by posting the results on the County's website.

BE IT FURTHER RESOLVED, Yellow Medicine County will survey its residents by the end of the calendar year on the services included in the adopted performance benchmarks that require survey results to establish output measures for a performance benchmark.

BE IT FURTHER RESOLVED, Yellow Medicine County will submit to the Office of the State Auditor the actual results of the performance measures adopted by the County.

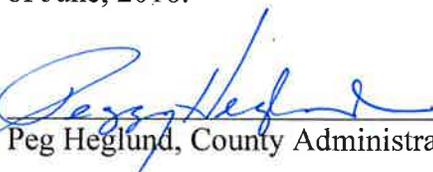
Adopted by Yellow Medicine County this 14th day of June, 2016

County Board of Commissioners



Chairperson

I, Peg Heglund, Administrator in and for the County of Yellow Medicine, Minnesota, do hereby certify that the above is a true and correct copy of a resolution adopted by the Board of County Commissioners on the 14th day of June, 2016.



Peg Heglund, County Administrator



**Department of
Finance & Administration**

180 8th Ave
Granite Falls, MN 56241

Telephone: (320) 564-5841 Fax: (320) 564-0927

Website: www.co.ym.mn.gov

Equal Opportunity Employer

In 2015, Yellow Medicine County declared to participate in the Performance Measurement Program created by the Council on Local Results and Innovations. The County adopted the ten performance benchmarks developed by the Council and implemented them in 2011. The results of these measures are required to be reported to the Office of the State Auditor on an annual basis. Below are the ten performance measures, goals, and outcomes for 2015:

1. Performance Measure: Type I and II Crime Rates

Performance Goal: To decrease crime rates over 5 years

Outcome: The Yellow Medicine County Sheriff's office had 51 Type I events and 111 Type II events in 2015. These events correlate with a Type I crime rate of 831 and Type II crime rate of 1,809. These crime rates are based on 2014 population of 6,137 as reported in the 2014 Uniform Crime Report.

2. Performance Measure: Percent of adult offenders with a new felony conviction within 3 years of discharge

Performance Goal: To decrease percent of adult offenders with a new conviction over 10 years

Outcome: Current data includes offenders released in 2011 that had recidivism in 2012, 2013, and 2014.

For adult felony probation (offenders not sent to prison) cases:

- 1 year recidivism – 100% did not recidivate,
- 2 year recidivism – 86.4% did not recidivate, 13.6% did recidivate
- 3 year recidivism – 86.4% did not recidivate, 13.6% did recidivate

For adult felony supervised release (offenders released from prison) cases:

- 1 year recidivism – 100% did not recidivate,
- 2 year recidivism – 92.3% did not recidivate, 7.7% did recidivate
- 3 year recidivism – 76.9% did not recidivate, 23.1% did recidivate

3. **Performance Measure:** Hours to plow complete system during a snow event

Performance Goal: On average, it can take 4 to 6 hours to plow the complete system during a snow event. This range is impacted by the variable nature of snow events, and thus can significantly fluctuate from year to year. Therefore, our goal is to ensure the County is using efficient and safe methods for proper snow removal. We will continue to report the average hours to plow each year, but this number will be subjective to the weather and road conditions.

Outcome: During 2015, Yellow Medicine County averaged 4 hours per snow event to plow the complete system.

4. **Performance Measure:** Average county pavement condition rating

Performance Goal: To improve the county pavement condition over 5 years to achieve payment targets as set by the State.

Outcome: Yellow Medicine County pavement condition rating was “Good” and ranged from 3.0 to 3.5.

5. **Performance Measure:** Life Expectancy generally and by sex and race

Performance Goal: To increase the life expectancy for county residents over 5 years.

Outcome: According to the Institute for Health Metrics and Evaluation, Yellow Medicine County life expectancy in 2013 (most recent year available) for males was 78.4 years and females was 81.7 years. Life expectancy by race was not available.

6. **Performance Measure:** Workforce participation among Minnesota Family Investment Program (MFIP) and Diversionary Work Program (DWP) recipients

Performance Goal: To increase the workforce participation rate over 5 years.

Outcome: Estimated workforce participation rate for 2015 is 27.5%. This rate is based upon the activities of MFIP participants.

7. **Performance Measure:** Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention

Performance Goal: Maintain a 0% recurrence rate.

Outcome: In 2015, 0% of children had a recurrence of maltreatment within 12 months following an intervention.

8. *Performance Measure:* Level of assessment ratio

Performance Goal: Maintain an acceptable ratio between 90% and 105%

Outcome: The 2015 Assessment Median Ratios by classification are the following:

Residential – 99.21%

Agricultural – 94.98%

Commercial/Industrial – N/A

9. *Performance Measure:* Turn-around time for recording, indexing, and returning real estate documents.

Performance Goal: To maintain compliance with Minn. Statute 357.182 that requires a 10 day turn-around time.

Outcome: In 2015, the average turn-around time for recording, indexing, and returning real estate documents was 7.33 days.

10. *Performance Measure:* Accuracy of election ballot counting (reporting of even years)

Performance Goal: To increase the accuracy of ballots counted for each election

Outcome: Not reported in 2015.

OR

Performance Measure: Number of annual visits per 1,000 residents (reporting of odd years)

Performance Goal: To increase the number of visits to county libraries over 5 years.

Outcome: Total visits in 2015 include:

Clarkfield: 9,233

Canby: 21,892

Granite Falls: 13,780