



## **BIENNIAL REPORT OF LICENSING BOARD**

FY 2011-2012

**BOARD:** Private Detective and Protective Agent Services Board

**LOCATION(S):** 1430 Maryland Avenue East  
St. Paul, MN 55106

**STATUTORY AUTHORITY:** MN SS 326.32 - 326.339

**REPORT PERIOD:** July 1, 2010 to June 30, 2012

**SUBMITTED BY:** Greg Cook, Executive Director

**NOTE:** Executive Director during reporting period was Marie Ohman.

**PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD**  
**General Statement of Board Activities**  
**FY 11 - FY 12**

This five member board administers the licensing, regulatory and compliance provisions of MN SS 326.32 to 326.339. The board is an independent regulatory activity, receiving administrative service assistance from the Department of Public Safety.

The board meets monthly and in special session to carry out the licensing and regulatory functions.

LICENSING FUNCTIONS:           The board is empowered to grant two kinds of licenses.

- 1)     **PRIVATE DETECTIVE:** Authorizes the recipient; an individual, partnership or corporation, to engage in the business of contract investigative and security services.
  
- 2)     **PROTECTIVE AGENT:** Authorizes the recipient; and individual, partnership or corporation, to engage in the business of contract security and protection services.

The board accepts applications for both license categories. The procedure of application is three-fold: submission of application, background investigation and oral interview with the licensing board.

After the investigation has been completed, a personal interview is held with each applicant. If a license is granted, it is valid for a two-year period. In the event that an application would be denied, the applicant is entitled to appeal the board's decision through an administrative hearing.

The Executive Director investigates complaints that have been referred to the Complaint Committee of the board. Resolution of complaints are arrived at following investigation of irregularities in the financial, professional and legal conduct of the license holder's business as it impacts on the consumer and broader citizen community. Disciplinary actions, fact finding hearings, license restrictions, education, administrative penalties, license revocations and suspension are the board's responsibility.

The administrative rules of the board (7506.0100 - 7506.2700), refers to definitions, procedural processes, training particulars and violations/discipline.

**PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD**  
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**TRENDS IN THE FIELDS:**

Both Private Investigation and Security Services do continue to grow. That rate of growth continues to have a faster pace than public law enforcement. For instance, nationally the ratio of private security personnel to public law enforcement is estimated to be 3 to 1. Events of September 11, 2001 and subsequent concerns for terrorism awareness and large scale events have created an increased need for such services. A national estimate is that more than 80% of our country's critical infrastructure is protected by security personnel, rather than law enforcement. Previously it was common for public law enforcement to respond to non-crime related situations. However, as times change and new variables are accounted for, the increased calls for service, limited budgets, and fewer additional personnel have had a significant growth impact on the private sector, who is been taking over traditional law enforcement tasks. Studies have shown that there will be an accelerated opportunity for contract services to continue to assume more criminal justice activities in the new century. Such progress has also influenced partnerships between the public and private sector services concerning public safety.

The continued growth of these service fields calls for the maintenance of a sound regulatory program, and continued enhancement. Minnesota experiences an annual growth in these services; demonstrating significant expenditure for these services, a consistent and strong employing field, as well as sustaining revenues for these services. This regulatory authority balances the aspects of ensuring public trust and confidence if these services are upheld, and the knowledge that regulation should not be unduly intrusive.

Private investigation and security are increasing their role and responsibility in our communities. They are involved in matters of:

- > crime prevention,
- > personal and business protection, and
- > investigation into crime that might otherwise go unaddressed, as well as civil disputes.

There has been a significant increase in work place crime, an increase in community fear of crime, and an increased awareness of the use of private security and its cost effectiveness. Yet, spending for public protection has decreased. The community demands a program that ensures qualified companies offering these protection services; and a responsive agency when there are abuses in power and failure to maintain standards of conduct.

**PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD**  
**Board Employees**  
**FY 11 - FY 12**

NAME	JOB CLASSIFICATION/TITLE	STATUS	DATES OF SERVICE
Marie Ohman	Executive Director	FT	7/25/84 to 5/23/12
Lyn Crosby	OASI	PT	9/2011 to 6/30/2012

**Board Members and Meetings Attended**  
**FY 11 - FY 12**

\* This board is comprised of five statutory members. The length of a member's term is four years. Appointment to the Board is made by the Commissioner of Public Safety.

NAME/ADDRESS	OCCUPATION	MEETINGS
Tim O'Malley	Bureau of Criminal Apprehension	3
Dave Bjerga	Bureau of Criminal Apprehension	19
Steve Wohlman	Licensed – Protective Agent	22
James Hessel	Licensed – Private Detective	22
Patricia Moen	Management Analyst for Dept. of Corrections– Public Citizen	24
Thomas Spence	Attorney	14

**PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD**  
**Receipt and Disbursements of Board Funds**  
**FY 11 - FY 12**

Receipt and disbursement of the Board's funds (pursuant to M.S.214.07 subd 1, Clause C)*					
		<u>FY 2011</u>		<u>FY 2012</u>	<u>Biennium</u>
Total Appropriations		\$123,000		\$120,000	\$243,000
Total non-dedicated fee receipts		\$140,551		\$131,378	\$271,929
Total disbursements		\$94,666		\$109,807	\$204,473

Laws of 2007, Chapter 54, Article 1, Section 12.

Laws of 2007, Chapter 148, Article 1, Section 31.

Laws of 2009, Chapter 83, Article 1, Section 12.

**PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD**  
**Board Activity**  
**FY 11 - FY 12**

<b>ITEM</b>	<b>FY 2011</b>	<b>FY 2012</b>	<b>TOTAL</b>
Applications approved	11	24	35
Officer changes approved	7	6	13
Reissuance's approved	132	72	204
Reissuance's not approved (lapsed)	9	5	14
Contingent licenses (reissuance's)	79	118	197
Training Courses Approved	84	50	134
Training Instructor Certifications Approved	11	13	24
# of Letters of Education and Conciliation	17	17	34
# of financial penalties levied	21	22	43
Amount of penalties levied	\$4,148.00	\$3,673.00	\$7,821.00