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MEDIATION SERVICES BUREAU

Agency Profile

Agency Purpose

The mission of the Minnesota Bureau of Mediation services (BMS) is to promote stable and constructive labormanagement relations and promote the use of collaborative processes. Statutory authority for BMS resides in M.S. Chapters 179 and 179A.

At a Glance

Summary data for the Bureau of Mediation Services 2010

Mediation- BMS mediates public and private sector employer-union disputes. Mediation work occurs with new contracts and the interpretation of an existing contract. Issues can include discipline or the payment of overtime wages.

- 893 petitions received
- 1,226 meetings held
- 5 strike notices received

Representation- BMS receives requests for organizing a group of employees into a union (certification) as well as ending a union status (decertification). This work includes determining which employees can be in which bargaining units and the election process.

- 179 petitions received
- 21 hearings held
- 46 elections conducted

BMS' **labor management cooperation** work may include workshops, training or skill building activities. This activity is supported by five labor-management councils across the state which are funded with grants.

- 531 arbitration lists referrals
- 378 cumulative worksite facilitated
- 13 new committees added
- 13 committees facilitated
- 31 total labor management meetings held





Source: BMS Case Load Data dated July 2010

Strategies

BMS's primary functions are mediation, representation and arbitration. The functions are accomplished by

- assisting parties in resolving collective bargaining disputes;
- resolving questions of labor union representation and bargaining unit structure;
- supporting training and facilitating joint labor management committees;
- providing technical training; and
- developing and maintaining a roster of labor arbitrators to be utilized as necessary.

Operations

The primary clientele of BMS includes labor organizations and employers (public, nonprofit, and private). Agency services are delivered through:

MEDIATION SERVICES BUREAU

- mediating collective bargaining disputes;
- determining bargaining units;
- conducting and certifying union representation elections;
- facilitating labor-management committees and awarding grants to area/industry labor-management councils;
- training practitioners in labor relations; and
- offering representation and arbitration decisions to the public

Key Activity Goals & Measures

Key Goals

- Resolve contract and grievance disputes peacefully, expeditiously and in a manner that contributes to
 effective labor-management relations.
- Resolve bargaining unit and other representation disputes consistent with Minnesota laws in a manner that supports effective collective bargaining relationships.

Key Measures

Percentage Of Collective Bargaining Contract and Grievance Disputes Settled Through Mediation Target Goal Is 90%



Percentage of Bargaining Unit and Representation Disputes Requiring Elections That Are Processed Within 90 DaysTarget Goal is 90%



For updated information and a more complete list of the key measurers by which BMS monitors its results, see http://www.accountability.state.mn.us/Departments/MediationServices/index.htm

Budget Trends Section



Source data for the previous chart is the Minnesota Accounting and Procurement System (MAPS) as of 08/30/10.

External Factors Impacting BMS Operations – BMS is experiencing greater uncertainty in contract negotiations as a result of the economic downturn as employers are unwilling to commit to future expenditures and unions are unwilling to accept long-term, no-improvement contracts. Health care has become the number one mediation issue as the employee population ages and employee groups seek greater long-term and retiree guarantees. The passage of federal legislation, such as health care reform bill, can also impact the issues and length of the mediation process.



MEDIATION SERVICES BUREAU

	Dollars in Thousands						
	Current		Forecast Base		Biennium		
	FY2010	FY2011	FY2012	FY2013	2012-13		
Direct Appropriations by Fund							
General							
Current Appropriation	1,635	1,566	1,566	1,566	3,132		
Forecast Base	1,635	1,566	1,584	1,584	3,168		
Change		0	18	18	36		
% Biennial Change from 2010-11				1	-1%		
Expenditures by Fund							
Direct Appropriations				1			
General	1,616	1,585	1,584	1,584	3,168		
Total	1,616	1,585	1,584	1,584	3,168		
Expenditures by Category		I					
Total Compensation	1,237	1,191	1,204	1,222	2,426		
Other Operating Expenses	311	326	312	294	606		
Local Assistance	68	68	68	68	136		
Total	1,616	1,585	1,584	1,584	3,168		
Expenditures by Program			l	1			
Mediation Services	1,616	1,585	1,584	1,584	3,168		
Total	1,616	1,585	1,584	1,584	3,168		
Full-Time Equivalents (FTE)	12.8	12.2	12.8	12.8			

MEDIATION SERVICES BUREAU

Agency Revenue Summary

	Dollars in Thousands					
	Actual	Budgeted	Current Law		Biennium	
	FY2010	FY2011	FY2012	FY2013	2012-13	
Non Dedicated Revenue:						
Departmental Earnings:						
General	5	5	5	5	10	
Total Non-Dedicated Receipts	5	5	5	5	10	
Dedicated Receipts:						
Total Dedicated Receipts	0	0	0	0	0	
Agency Total Revenue	5	5	5	5	10	