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# LOTTERY

Agency Profile

#### **Agency Purpose**

The Minnesota State Lottery exists to provide revenue for state programs as identified by the Minnesota Constitution and the legislature. The Lottery does so by offering games of chance to Minnesota adults in accordance with M.S. Chapter 349A.

## At a Glance

- In FY 2010 the Minnesota State Lottery generated \$122.5 million for state programs from sales of \$499 million. Both figures were the highest recorded in the Lottery's 20 year history.
- Of the money generated for state programs, the General Fund received \$65.5 million while three environmental funds received a total of \$54.7 million.
- Since April 1990 the Lottery has raised \$1.9 billion
  for state programs.
- The Lottery does not receive an appropriation. Operating expenses are paid from the sales revenue taken in.
- Administrative expenses as a percentage of income have declined from 8.9% in FY 2003 to 5.1% in FY 2010.
- The Lottery's 3,000 retail partners received \$30 million in commissions and incentives.
  - More than two out of three Minnesota adults have purchased a lottery ticket.







## Strategies

The Lottery seeks to maximize revenue to the state by:

- Attempting to create games of chance that appeal to a wide variety of customers. Over 50 new scratch games are introduced every year along with a portfolio of lotto games.
- Working with a network of 3,000 retail outlets throughout the state to make these games available to consumers.
- Creating marketing and promotional strategies that make consumers aware of these product offerings in a way that depicts the Lottery as fun and entertaining.
- Working with other states where appropriate to develop joint product offerings such as Powerball.

#### Operations

The Lottery is managed by a director appointed by the governor with the advice and consent of the senate. The Lottery employs approximately 140 people who work in the following six divisions:

- Executive includes the director's office and the office of research and planning;
- Finance provides accounting and budget services;
- Legal includes legal services, human resources, and purchasing and contracting;
- Marketing is responsible for retailer service, promotions, advertising, customer relations, and public relations;
- Operations provides computer and telecommunications services, conducts drawings, and is responsible for product design; and
- Security protects against internal and external lottery fraud, oversees ticket and equipment distribution, and prevents compromise of the games.

Lottery tickets are sold through a network of approximately 3,000 retail stores located in more than 650 Minnesota cities. These retailers are most commonly convenience or grocery stores, though many other business types are represented. They earn a commission on the sale of lottery games and are our primary contact with the lottery-playing public.

### Key Goals & Measures

Lottery success is primarily measured by the revenue returned to the state for the designated beneficiaries. In seeking to maximize revenue, the Lottery must also consider security, integrity, social impact, and the broader policy concerns of the state.

Other measures are not ends in themselves but rather means by which revenues are maximized. These include:

- Administrative costs as a percentage of sales. This has dropped from 8.9% in FY 2003 to 5.1% in FY2010. While the Lottery is cognizant of the need to carefully monitor operating expense, we will also not hesitate to make investments that will lead to future revenue growth.
- Customer participation. In any given year, about half of the state's adults will make a lottery purchase.
- Public and customer opinion. We annually survey citizens, including both customers and non-customers, about their perceptions of the Lottery. For example, in February 2008 59% of the state's adults agreed that the Lottery "makes a positive contribution to the State of Minnesota," while 19% disagreed and 22% didn't know.

# **Budget Trends**



Lottery Revenue to the State \$ in Millions

Source data for the previous chart is the Minnesota State Lottery.

Lottery sales and revenues have steadily increased over the past several years, with FY 2010 setting records for both sales and revenue to the state. Since FY 2003 sales have grown by 42% while revenue to the state has increased by 54%. We believe the increase stems from greater attention to return on investment, a better understanding of our customers, a better selection of products, more effective marketing and promotions, and strategic reduction and reallocation to our administrative budget.

The Lottery does not receive an appropriation from the legislature and operating expenses are not part of the general fund. All expenses, including prizes, retailer commissions, and operating expense are paid from the revenue received from the sale of lottery games. Most of these expenses are directly proportional to sales. The legislature does, however, set a cap on how much money can be spent for administrative expenses. For FY 2011 administrative expenses may not exceed \$28.7 million. In addition, operating expenses may not exceed 9% of total income. Actual FY 2010 operating expenses were 5% of total income.

Several external factors will affect lottery revenues in the coming years. Among these are changes in the retail environment from traditional retailers to "big box" stores and online sales of items such as groceries. In addition, traditional lottery products lack appeal to young adults. New products and distribution channels will be needed to appeal to the emerging generation of consumers.

#### Contact

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### Preliminary Agency Budget Brief (\$ in thousands)

	_	Actual FY2010	Projected 2011	Projected 2012	Projected 2013	Projected 2014	Projected 2015
Revenue							
Scratch Ticket Sales		\$338,114	\$328,000	\$340,000	\$345,000	\$345,000	\$345,000
Online Ticket Sales		160,855	188,900	190,400	195,400	195,400	195,400
Тс	otal Sales Revenue	498,969	516,900	530,400	540,400	540,400	540,400
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Less In-Lieu-of-Sales Tax	-	32,433	33,599	34,476	35,126	35,126	35,126
	Gross Receipts	466,536	483,302	495,924	505,274	505,274	505,274
Non-operating Income	-	224	800	603	603	603	603
	Gross Revenue	466,760	484,102	496,527	505,877	505,877	505,877
Direct Costs							
Prize Expense		305,151	313,422	320,790	326,160	326,160	326,160
Unclaimed Prizes Paid to State Treasury		9,211	8,445	9,170	9,270	9,270	9,270
Compulsive Gambling from Prize Fund		2,230	2,071	2,005	2,005	2,005	2,005
Retailer Commissions and Incentives		29,953	30,910	31,840	32,440	32,440	32,440
Ticket Costs		7,355	7,052	7,275	7,275	7,275	7,275
Online/Print-N-Plan(Gene	eration 3) Expense	8,930	10,066	9,547	9,727	9,727	9,727
	Total Direct Costs	362,830	371,966	380,627	386,877	386,877	386,877
Operating Expense							
Advertising		6,981	6,500	6,408	6,408	6,500	6,500
Promotions		1,626	2,200	2,331	2,331	2,500	2,500
Game Development/New Initiatives		0	0	500	500	500	500
Salaries and Benefits		10,974	11,600	11,600	11,832	12,187	12,553
Occupancy Costs		1,293	1,508	1,507	1,552	1,599	1,647
Communications		528	545	546	546	546	546
Purchased Services		1,729	1,621	1,649	1,649	1,649	1,649
Depreciation		740	800	856	856	856	856
Supplies and Materials		875	948	1,146	1,146	1,146	1,146
Other	-	809	1,168	1,172	1,172	1,172	1,172
Total	Operating Expense	25,555	26,890	27,715	27,992	28,655	29,068
		\$	\$	\$	\$	\$	\$
	Net Proceeds	78,375	85,246	88,185	91,008	90,345	89,932
Total Full-Time Equivalent (FTE)		148	148	148	148	148	148

# LOTTERY

	Actual 2010	Projected 2011	Projected 2012	Projected 2013	Projected 2014	Projected 2015
PAID TO STATE BENEFICIARY						
General Fund						
	\$	\$	\$	\$	\$	\$
In-Lieu-of-Sales Tax	8,942	9,263	9,505	9,684	9,684	9,684
Net Proceeds	47,025	51,148	52,911	54,605	54,207	53,959
Unclaimed Prizes	9,211	8,445	9,170	9,270	9,270	9,270
Compulsive Gambling from Prize Fund	2,230	2,071	2,005	2,005	2,005	2,005
Gambling Enforcement from Operations	0	0	0	0	0	0
Total General Fund	67,408	70,928	73,591	75,564	75,167	74,918
Envir. and Natural Resources Fund						
Net Proceeds	31,350	34,098	35,274	36,403	36,138	35,973
Unclaimed Prizes	0	0	0	0	0	0
Total Envir and Natural Resources Fund	31,350	34,098	35,274	36,403	36,138	35,973
Game and Fish Fund	11,746	12,168	12,485	12,721	12,721	12,721
Natural Resources Fund	11,746	12,168	12,485	12,721	12,721	12,721
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TOTAL PAID TO STATE BENEFICIARY	\$ 122,248	\$ 129,362	\$ 133,836	\$ 137,409	\$ 136,746	\$ 136,333
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% of sales to State	25%	25%	25%	25%	25%	25%

# LOTTERY

# Agency Revenue Summary

	Dollars in Thousands					
	Actual	Budgeted	Currer	Biennium		
	FY2010	FY2011	FY2012	FY2013	2012-13	
Non Dedicated Revenue:						
Other Revenues:						
General	56,223	59,497	61,946	63,740	125,686	
Lottery Cash Flow	(9,028)	(7,645)	(8,567)	(8,667)	(17,234)	
Other Sources:						
Lottery Cash Flow	20,220	26,890	27,715	27,992	55,707	
Total Non-Dedicated Receipts	67,415	78,742	81,094	83,065	164,159	
Dedicated Receipts:						
Total Dedicated Receipts	0	0	0	0	0	
Agency Total Revenue	67,415	78,742	81,094	83,065	164,159	