## Agency Purpose

he Board of Barber and Cosmetologist Examiner (Board) was established under M.S. 154 in 2004 by merging the Board of Barbers and the Cosmetology Division from the Department of Commerce. The Board of Barber and Cosmetologist Examiners, a licensing agency, is responsible for licensing and regulating individual, establishment, and school licenses for a variety of cosmetology and barbering related fields.

The mission of the Board is to promote the public's health and safety by ensuring that barbers and cosmetologists meet the minimum requirements establishment by the legislature and the Board.

## **Core Functions**

The Board accomplishes its mission by:

- setting and administering educational requirements and examination standards;
- reviewing applications in a timely and thorough manner
- setting standards of practice and conduct;
- conducting annual inspections of shops and schools to ensure compliance with statues and rules;

#### responding to inquiries, complaints, and reports, regarding licensure and conduct of applicants, licensees and unlicensed practitioners; and

providing information and education to the public and other interested parties.

## Operations

The Board serves barber and cosmetology customers by licensing only those individuals, establishments, and schools that meet established educational, examination, and other requirements. The board also investigates complaints regarding barber and cosmetologist care, and when necessary, initiates corrective or disciplinary action. The board verifies applicants' credentials and verifies license status and inspection scores to interested parties.

## Key Goals

The Board's strategic goals are:

- To improve operational efficiency by streamlining processes and procedures to better serve our customers.
- To foster a sense of partnership by demonstrating respect and support for our licensees.
- To maintain, promote, and improve the complaint process to ensure that those that violate law or rules are held accountable.

## **Key Measures**

- Public protection the Board's website allows the public to verify license status and inspection scores, and also provides complaint forms and information on the complaint process.
- Online services All information that can be provided over the phone is available on our website, including general updates, meeting minutes, newsletters, applications & forms, questions & answers, and beginning in October of 2008, online renewals.
- Public information In addition to the website, the Board provides information through public outreach, newsletters, field inspectors, and agency staff taking questions via phone, in-person, and email.
- Investigations The Board investigates approximately 100 complaints alleging misconduct of rule or law each year. Complaints can involve both licensed and non-licensed shops and individuals. The board's complaint committee determines whether it has jurisdiction, and investigates accordingly.

## At A Glance

#### Minnesota Board of Barber and Cosmetologist Examiners Statistics

(As of June 30<sup>th</sup>, 2008)

Total Licensees: Barber Related Licensees:		38,587 3,384				
<ul> <li>886 Shops</li> <li>2,498 Individual</li> </ul>						
Cosmetology Related Licensee • 5,995 Salons	35,203					
<ul> <li>29,208 Individual Total Complaints:</li> </ul>		102				
Number of Inspections per year:		5,200				
Increase of Licensees Since July 1,2006						
Barber Related Licensees:	361	10.67%				
Cosmetology Related:	8,216	23.34%				
Total Increase:	8,577	22.23%				

## Budget

The board receives a direct appropriation from the general fund for all its expenses. All revenues are deposited as non-dedicated receipts in the general fund. The legislature sets all fee amounts in statute. Expenditures for FY 2008-09 are approximate \$1.5 million, which includes 10.5 full-time equivalent employees. Revenues over the same period are budgeted at \$3.0 million.

## **Contact**

Minnesota Board of Barber and Cosmetologist Examiners 2829 University Avenue South East Suite 710 Minneapolis, Minnesota 55414 www.bceboard.state.mn.us

The website at www.bceboard.state.mn.us gives visitors easy access to useful information regarding the Board of Barber and Cosmetologist Examiners. Types of information available through the website include: regulatory news and updates, applications, online verification, rules and statutes, public notices, newsletters, and overall general information.

Gina Stauss, Executive Secretary Email: bce.board@state.mn.us Phone: (651) 201-2742 Fax: (612) 617-2601 TDD: (1-800) 627-3529

# BARBER/COSMETOLOGIST EXAM BD

	Dollars in Thousands				
	Current		Forecast Base		Biennium
	FY2008	FY2009	FY2010	FY2011	2010-11
Direct Appropriations by Fund				1	
General					
Current Appropriation	829	749	749	749	1,498
Forecast Base	829	749	749	749	1,498
Change		0	0	0	0
% Biennial Change from 2008-09				1	-5.1%
Expenditures by Fund				i	
Direct Appropriations					
General	714	864	749	749	1,498
Total	714	864	749	749	1,498
Expenditures by Category					
Total Compensation	547	590	511	511	1,022
Other Operating Expenses	167	274	238	238	476
Total	714	864	749	749	1,498
Expenditures by Program				:	
Barbers	714	864	749	749	1,498
Total	714	864	749	749	1,498
Full-Time Equivalents (FTE)	10.6	10.2	8.5	8.2	

# BARBER/COSMETOLOGIST EXAM BD

	Dollars in Thousands					
	Actual Budgeted		Current Law		Biennium	
	FY2008	FY2009	FY2010	FY2011	2010-11	
Non Dedicated Revenue:						
Departmental Earnings:						
General	1,435	1,562	1,584	1,644	3,228	
Total Non-Dedicated Receipts	1,435	1,562	1,584	1,644	3,228	
Dedicated Receipts:						
Total Dedicated Receipts	0	0	0	0	0	
	-					
Agency Total Revenue	1,435	1,562	1,584	1,644	3,228	