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Transit Report 2002



A Guidebook to
Minnesota's Public
Transportation
Network



A Guidebook to Minnesota's Public Transportation Network

Prepared by the Minnesota Department of
Transportation with assistance from the
Metropolitan Council

For further information or additional copies,
please contact:

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Dear Friends of Transit,

Minnesota should be very proud of the extensive public transit system that connects its citizens to services and jobs throughout the state. This system is largely a result of the well-established partnerships among federal, state and local units of government. Successes of these partnerships are evident across the state—ranging from one of the largest all-bus fleets in the nation, with an annual budget of more than \$185 million, to a one-bus system with an annual budget of \$7,100.

This 2002 Transit Report highlights Minnesota's successful efforts to respond to the mobility needs of its citizens. The document also contains a summary of all major public transit activities undertaken during the year by Mn/DOT and the Metropolitan Council, as well as summaries of each public transit system in Minnesota.

Governor Ventura's "Moving Minnesota" strategy is also highlighted in the report. Mn/DOT is committed to "Moving Minnesota" and creating a balanced, statewide and long-term transportation system that provides transportation choices.

Please read this report with an eye to the future, as transit issues will continue to be a high priority. I look forward to continuing our strong partnerships to make that future a promising one for the citizens of Minnesota.

Sincerely,

Elwyn Tinklenberg,
Commissioner

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Introduction



The Minnesota Department of Transportation (Mn/DOT) and the Metropolitan Council are committed to providing the safest and most efficient transportation options to Minnesota's traveling public. To accomplish this mission, the Mn/DOT Office of Transit and the Metropolitan Council provide financial and technical assistance to local governments, joint powers boards, non-profit organizations and tribal councils to plan, establish and operate public transit systems. Mn/DOT and the Council participate in a variety of activities that include statewide and metropolitan project planning, transportation research projects and technical support to communities and transit systems.

Public transportation services vary depending on the specific needs of each community. Transit in Minnesota is not just about buses; it is about any mode of travel that reduces the use of the single occupant vehicle. Included in this family of services are volunteer driver programs, light rail transit, commuter rail, rideshare programs, bicycling, walking and telecommuting.

The 2002 Annual Transit Report describes the activities of the Office of Transit and the Metropolitan Council in developing, maintaining and promoting the use of public transportation in Minnesota. It is designed as a guidebook to Minnesota's public transportation network for public officials, administrators, transit managers and the general public.

The transit report describes the statewide activities undertaken to support the continuation and improvement of public transportation services to all Minnesota citizens. The report is divided into six major sections:

- Program Overview
- Greater Minnesota Fact Sheets Greater Minnesota
- Metropolitan Area Fact Sheets
- Section 5310 Recipients
- Capital and Operating Costs
- Glossary

2002 Transit System of the Year

Metro Mobility – Metropolitan Council

Metro Mobility is the recipient of the Minnesota Public Transit Association's "Transit System of the Year" award presented at the annual conference held this year in Minneapolis. Each year this award is presented to the organization that has demonstrated achievement in efficiency and effectiveness—including reports on ridership, cost, safety, maintenance proficiency, agency policy and administration—and achievement of the organization's goals and objectives.

Metro Mobility is the Twin Cities regional provider of Americans with Disabilities Act (ADA) complimentary paratransit services. Achievements in 2002 included:

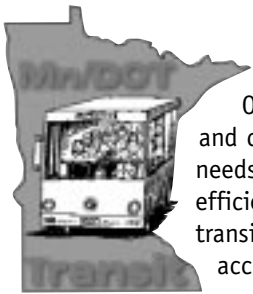
- 94.6 percent customer satisfaction rate with Metro Mobility service based on a state Department of Administration survey
- New four-year demand service contracts increased revenue hours percent over the previous four years, realigned service areas which increased efficiency, and increased fleet size by 10 percent
- Initiation of the Taxi Ticket Program which offers an option for customers denied a trip on Metro Mobility
- Transfer of ownership of retired Metro Mobility vehicles to licensed metropolitan areas taxi companies, increasing the availability of more lift-equipped vehicles in the community, and
- Strict adherence to the no-show policy, which results in greater productivity and more same-day ride requests being honored



Metro Mobility staff, from left to right: Ed Berneche, Caesar Marino, Matt Yager, Art Thell, Richard Boik, Lyle Frerichs (seated), Dave Jacobson, Maryjane Sophie Kuehn, Gerri Sutton, Judy Slen, Dana Rude and Lucy Rivera (not pictured).

Program Overview

Mn/DOT's Mission



The mission of the Minnesota Department of Transportation, Office of Transit, is to help people and communities meet their mobility needs by supporting safe, responsive, efficient and environmentally sound transit services. This mission is accomplished by:

- Leading the development and implementation of transit policy within a multi-modal network
- Managing Mn/DOT's transit investment
- Advancing transit programs responsive to the mobility needs of Minnesotans
- Directing statewide transit planning coordination activities, and the development of technologies
- Focusing on customer needs through public involvement in information gathering and decision-making

Statutory Purpose – Mn/DOT

Mn/DOT's mission is based on state laws that created the Public Transit Participation Program in 1977. The purpose of the Public Transit Participation Program, which provides financial assistance to transit systems in Greater Minnesota, is to:

- Provide access to transit for persons who have no available alternative mode of transit
- Increase the efficiency and productivity of public transit systems
- Alleviate problems of automobile congestion and energy consumption and promote desirable land use planning activities where such activities are cost effective
- Maintain a state commitment to public transportation
- Meet the needs of individual transit systems so they are consistent with other objectives stated above

The Mn/DOT Office of Transit has the unique challenge of advocating locally for transit service development and expansion, while keeping in mind fiscal restraints for the state as a whole.

Metropolitan Council's Mission

The mission of the Metropolitan Council Transportation Division is to plan for effective regional transportation facilities and services and to provide effective regional transportation services to support growth and redevelopment objectives and a strong regional economy. This mission is accomplished by:

- Developing a regional consensus on transportation policies and strategies through the implementation of the Transportation Policy Plan
- Coordinating regional transportation priorities and investing transportation resources in a cost-effective manner through integrated programming of capital funds
- Ensuring that planning and operational activities of the transportation division are coordinated with the activities of other Council divisions
- Implementing transit service restructuring and promoting competition in the delivery of transit services according to the adopted Transit Redesign Plan
- Evaluating the ongoing performance of the regional transportation system with a focus on the regional transit system

Statutory Purpose – Metropolitan Council Transportation Division

The Metropolitan Council plans, coordinates, and administers a cost-effective system of transit services that is responsive to the needs of residents of the Twin Cities Metropolitan Area. The Metropolitan Council's transit-related purposes include:

- Providing, to the greatest feasible extent, a basic level of mobility for all people in the metropolitan area
- Arranging, to the greatest feasible extent, for the provision of a comprehensive set of transit and paratransit services to meet the needs of all people in the metropolitan area
- Cooperating with private and public transit providers to ensure the most efficient and coordinated use of existing and future transit resources
- Maintaining public mobility in the event of emergencies or energy shortages

Program Overview

Operating Costs for Public Transit

In calendar year 2001 it cost \$282.7 million to provide more than 93 million rides on public transportation throughout the state of Minnesota. **Table I** illustrates the breakdown of total operating costs for public transportation in Minnesota by funding class in calendar year 2001. **Graphs I and II** illustrate 2001 funding sources of total operating costs for public transportation in Minnesota. **Maps I and II** illustrate the location of public transit systems in Greater Minnesota and in the Twin Cities Metropolitan Area.

**Table I—Total Operating Costs
2001 Minnesota Public Transit**

	Total Cost (in millions)
Twin Cities Regular Route (1 Metro Transit, 15 Private Operators)	\$195.8
Opt-Out Communities*	\$22.0
Metro Mobility	\$21.4
Urbanized—Greater MN	\$15.6
Elderly & Handicapped—Greater MN	\$2.3
Small Urban—Metro	\$1.1
Small Urban—Greater MN	\$3.7
Rural—Metro	\$7.0
Rural—Greater MN	\$13.8
Total	\$282.7

*These transit systems operate under M.S. 473.388.

Public Transit Ridership

The main purpose of all public transit programs in Minnesota is to take people where they need to go. Transit ridership figures for Calendar Year 2001 are shown in **Table II**.

**Table II—2001 Minnesota Public Transit
Ridership**

Greater Minnesota	9,372,632
Urbanized	6,160,936
Small Urban	1,094,200
Rural	1,946,470
Elderly and Handicapped	171,026
Twin Cities Metropolitan Area	83,692,259
Metro Transit	73,300,000
Private Operators	1,804,896
Metro Mobility	1,029,205
Opt-Out	3,454,780
Small Urban	148,687
Rural	456,956
Campus Shuttle Service	3,501,785
(service is self-supported, no state appropriation provided)	

Program Overview

Graph I — 2001

Greater Minnesota: Funding Sources for Total Operating Costs

Total Operating Costs \$35.2 Million
71 Contracts

Urbanized

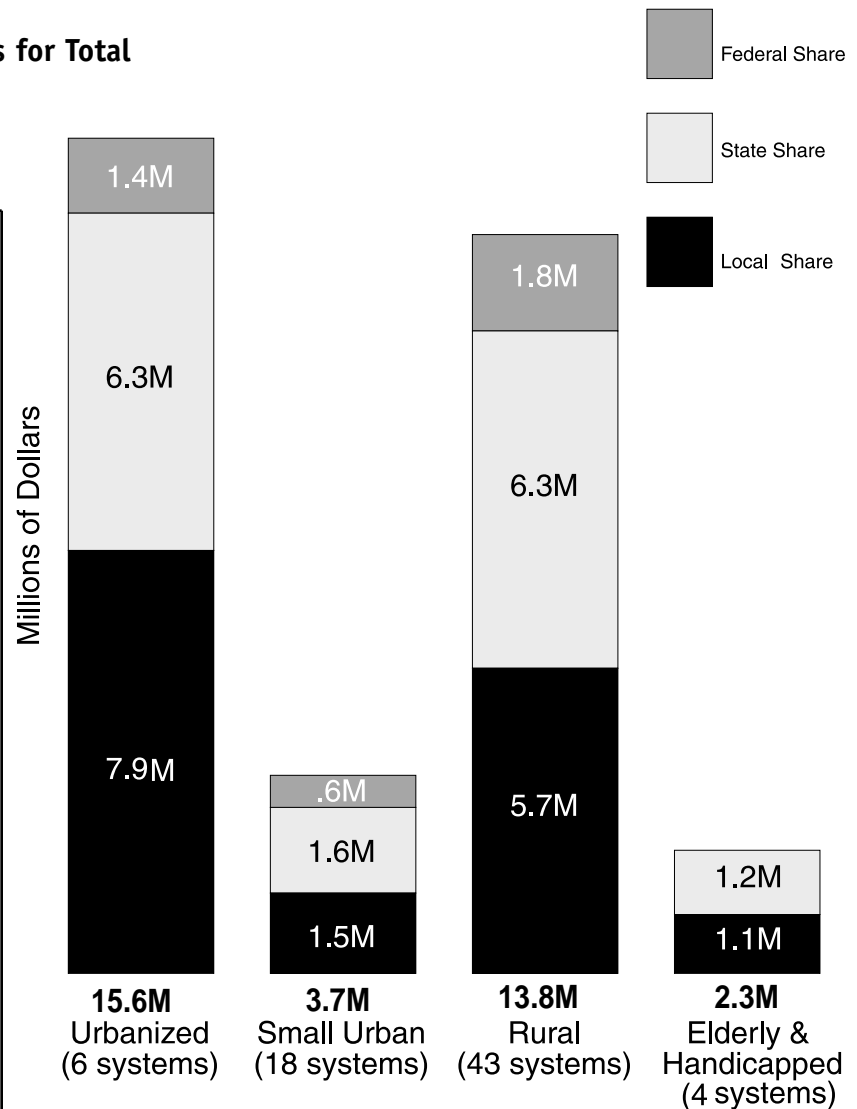
Duluth Transit Authority (DTA) Regular Route*
East Grand Forks City Bus
La Crescent Apple Express
Moorhead Metropolitan Area Transit (MAT)
Rochester City Lines
St. Cloud MTC Metro Bus

Small Urban

Benson Heartland Express
Brainerd City Bus
Cloquet Dial-A-Ride
Faribault Flyer
Granite Falls Heartland Express
Hibbing Area Transit
LeSueur Heartland Express
Mankato Heartland Express
Montevideo Heartland Express
Monticello Heartland Express
Morris Transit
Northfield Transit
Red Wing RIDE
Saint Peter Transit
Senior Resources of Freeborn County Transit
Stewartville Heartland Express
Virginia Dial-A-Ride
Winona Transit Service

Rural

Annandale Heartland Transit
Arrowhead Transit
Becker County Transit
Brown County Heartland Express
Chisago-Isanti County Heartland Express
Clay County Rural Transit (CCRT)
Clearwater Heartland Express
Cottonwood County Transit System
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Martin County Express
Meeker County Public Transit



Mille Lacs County Heartland Express
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Mower County Transit
Murray County Heartland Express
Nobles County Heartland Express
Paul Bunyan Transit
Pelican Rapids Transit
Pine River Ride With Us Bus
Pipestone Transit System
Prairie Five RIDES
Rainbow Rider Transit
Red Lake Transit
Renville County Heartland Express
RiverRider Public Transit
Rock County Heartland Express
Roseau County Area Transit (RCAT)
SEMCAAC Transportation

Steele County Area Transit (SCAT)
Three Rivers Hiawathaland Transit
Trailblazer Transit
Tri-CAP Heartland Express
Tri-Valley Heartland Express
Watonswan Take Me There
Western Community Action
Transportation Program

Elderly & Handicapped

Duluth Transit Authority (DTA) STRIDE
Moorhead MAT Paratransit & Senior Dial-A-Ride
Rochester Zumbro Independent Passenger Services (ZIPS)
St. Cloud MTC Metro Plus Paratransit

Map I 2002 Greater Minnesota Public Transportation Systems



Program Overview

Graph II — 2001

Metropolitan Area: Funding Sources for Total Operating Costs

Total Operating Costs \$61 Million
39 Systems
(excludes Metro Transit)

Metro Mobility

Private Operators

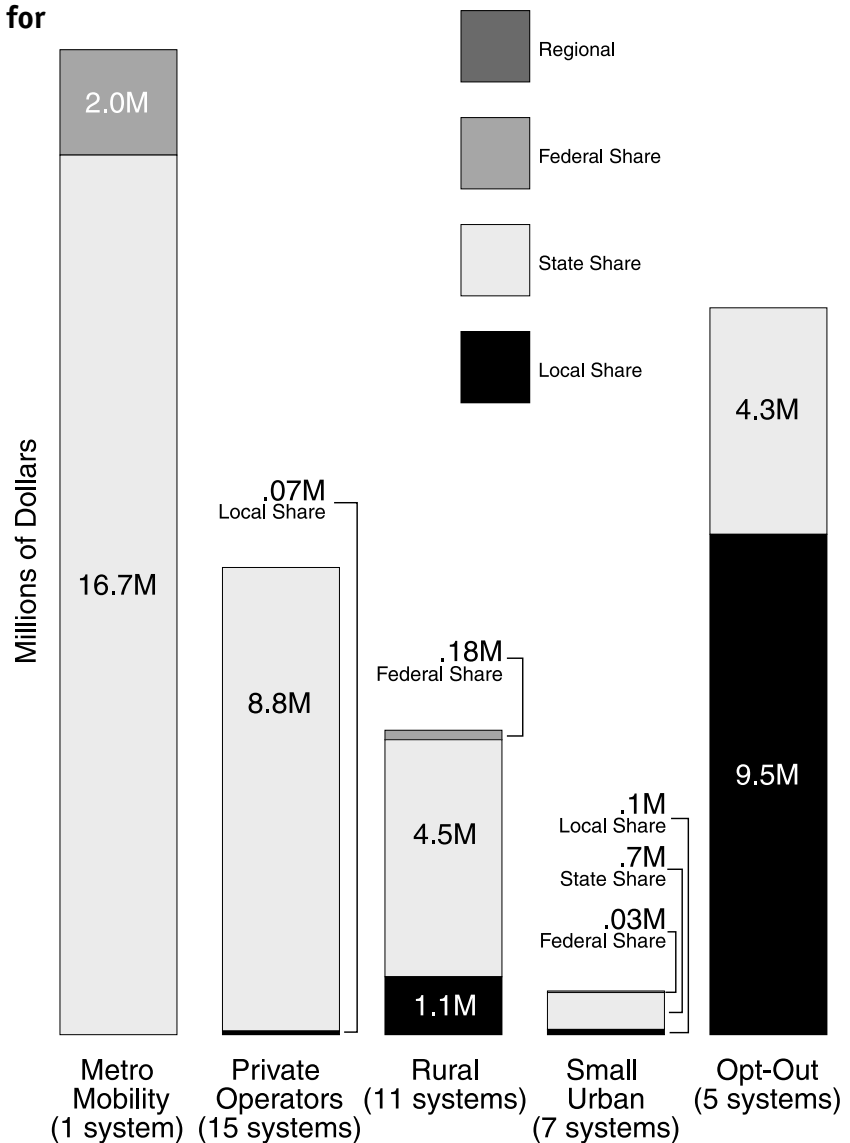
Anoka County Traveler
Be-Line Route 88 & 89
Metropolitan Council, East Metro Redesign
Lake Area Bus Fixed Route
NEST
Metropolitan Council, North Suburban Lines
Osseo Dial-A-Ride
Metropolitan Council, Roseville Area Circulator
Route 417, DARTS (old 477)
Metropolitan Council, Western Suburbs
Route 755/756
Route 66/614
Route 78 & 71
South County Circulator
St. Croix Valley
West Metro Redesign-Brooklyn Circuit

Rural

Anoka Traveler
Anoka County Volunteer
Anoka Linwood Volunteer
Carver County Rural Transit (CART)
DARTS
Delano
H.S.I. Transporter
Scott County Transit
Senior Transportation Program
West Hennepin
Westonka Rides

Small Urban

Edina Dial-A-Ride
Hastings TRAC
Hopkins Hop-A-Ride
Lake Area Bus Dial-A-Ride
Northeast Suburban Transit (NEST)
PRISM
Park People Mover

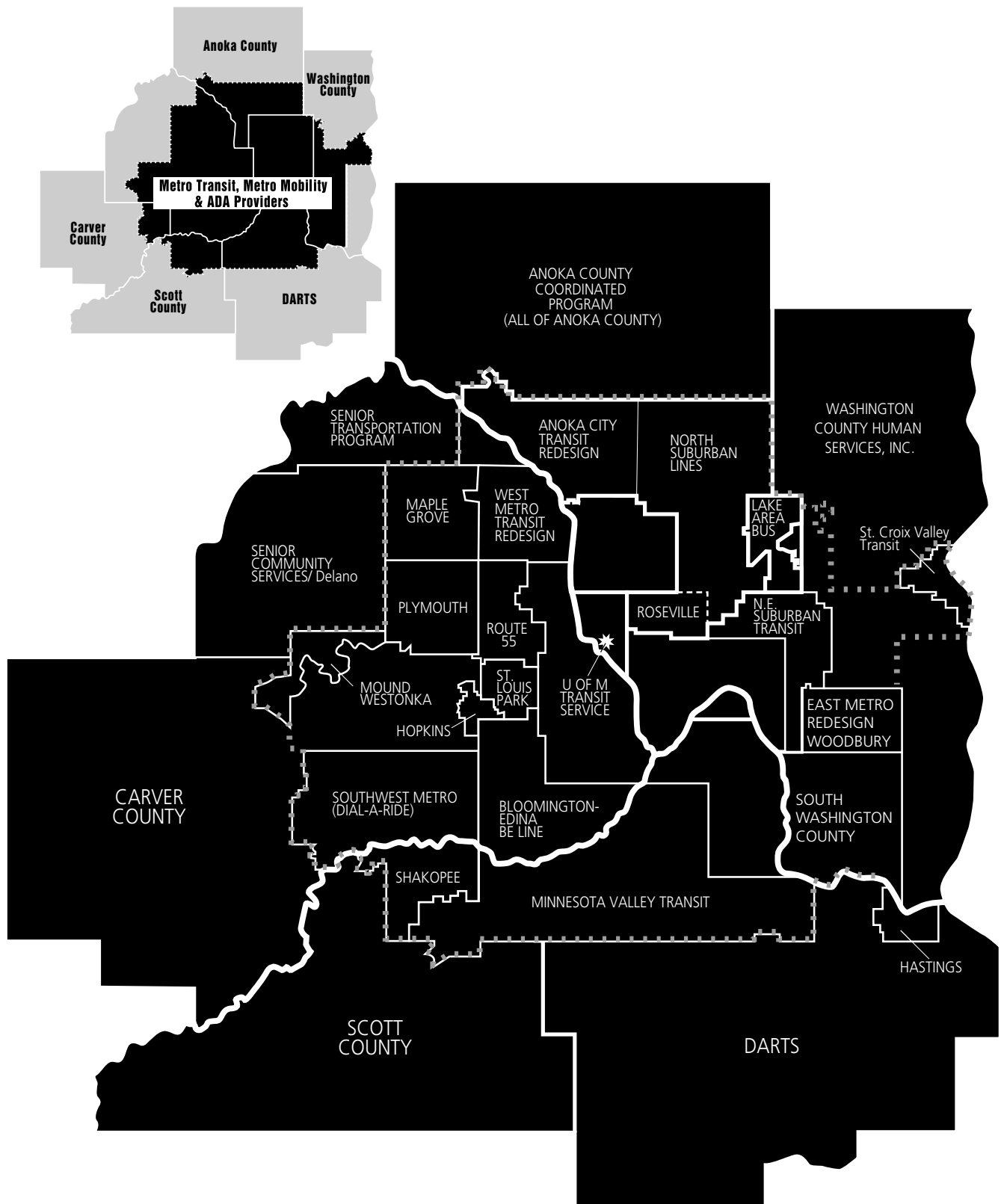


Opt-Out

Maple Grove Transit System
Minnesota Valley Transit Authority
Plymouth Metrolink
Shakopee
Southwest Metro Transit

Program Overview

Map II — 2002 Twin Cities Metropolitan Area Public Transportation Systems



Program Management

Introduction

Mn/DOT is responsible for the administration of state and federal transit assistance funds for Greater Minnesota. In addition, Mn/DOT has statewide responsibility, which includes the metropolitan area, to administer the following Federal Transit Administration programs: Section 5309 Capital, Section 5303 Metropolitan Planning, Section 5310 Elderly and Persons with Disabilities, and Section 5313 State Planning and Research. Mn/DOT's responsibilities include managing contracts for services, billing, payments, and auditing local transit systems. Procedures are in place to maximize Minnesota's use of federal transit funds and to ensure compliance with applicable federal regulations.

Funding Partnerships

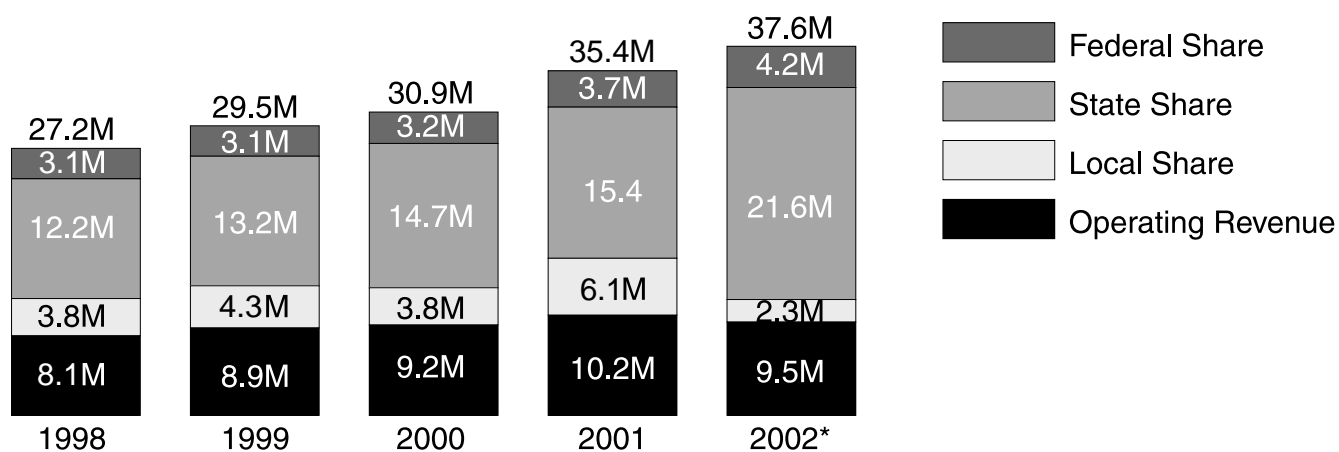
Public transportation programs in Minnesota are funded through a federal-state-local partnership. **Graph III** shows the costs shared by each level of government in Greater Minnesota for the past five years. Since January 1, 1984, all transit systems in Greater Minnesota have received state assistance through a fixed-share funding formula established in Minnesota Statutes, Section 174.24. This formula sets a maximum local share of the total operating cost. The local share of operating costs consists of a combination of revenue sources, including farebox receipts, auxiliary revenues, local tax levies, and property tax replacement aid. The remainder of the operating cost is paid from state and federal sources.

For Calendar Year 2002, the fixed local shares are as follows:

Elderly and disabled (5 systems)	35%
Rural (43 systems)	35%
Small urban (18 systems)	40%
Urbanized (6 systems)	40%

Effective July 1, 2002, the Duluth Transit Authority's local share percentage was changed from 50% to 40% due to its reclassification as an urbanized system.

Graph III — 1998–2002 Greater Minnesota—Funding Sources for Total Operating Costs



The figures for 1998, 1999, 2000 and 2001 represent actual reported operating costs. The figures for 2002 represent contract amounts for operating costs.

* State Share for 2002 includes \$6.5M for Property Tax Replacement Aid under M.S. sec. 174.242

Program Management

Property Tax Replacement Aid

The 2001 legislature created the Greater Minnesota Transit Fund to provide Property Tax Replacement Aid payments for public transit systems in Greater Minnesota for FY 2002 and FY 2003. These payments replace the portion of the local share and, in some cases local tax levies, for transit operating costs previously funded by local property taxes. The payments are adjusted each year for inflation. Mn/DOT disburses the property tax replacement aid to public transit systems in two equal payments on July 20 and November 20.

The legislature also required Mn/DOT, in consultation with the Department of Revenue, to report to the legislature by January 1, 2003 with recommendations to integrate Mn/DOT's Public Transit Participation Program in Minnesota Statutes, Section 174.24 with the new Property Tax Replacement Aid in Section 174.242. The Office of Transit is conducting a property tax replacement aid study with assistance from a consultant and preparing a report to the legislature. The report will include recommendations "to restructure the method of financing transit operations in Greater Minnesota in such a way to minimize reliance on property taxes, while allowing the necessary flexibility to accommodate growth in service demands." (Minnesota Statutes, Section 174.242, subdivision 3)

**Table III—State General Funds for
2002–2003 Biennium**
(Dollars in thousands)

	FY2002	FY2003	Total
Greater MN Transit			
Public Transit Assistance	\$17,501	\$17,501	\$35,002
Transit Administration	\$838	\$459	\$1,297
Metro Area Transit			
Public Transit Assistance	\$68,101	\$65,386	\$133,487
Bus Transitway	\$19,000	\$6,300	\$25,300
Bonding Authority	\$45,000	\$0	\$45,000
Bus Garage	0	\$7,800	\$7,800
Total	\$150,440	\$97,446	\$247,886

Mn/DOT Projects





Mn/DOT Projects



left to right: **Second Place Large Bus Category**-Dennis Smith, Granite Falls Heartland Express;**First Place Large Bus Category**-Ken Rakke, St. Cloud MTC; **Fourth Place Large Bus Category**-Duane Lundgren, Metro Transit; **Fourth Place Small Bus Category**-James Lundgren, Paul Bunyan Transit; **Third Place Small Bus Category**-David Roberts, Paul Bunyan Transit; **First Place Small Bus Category**-Roger Benitt, Tri-Valley Heartland Express;**Third Place Large Bus Category**-Mike Clement, Duluth Transit Authority

Metropolitan Council Projects

Introduction

The Metropolitan Reorganization Act of 1994 put all public transportation responsibilities for the Twin Cities under the Metropolitan Council, presenting a unique opportunity in its new role to provide leadership in the development of a new vision and strategy for regional transit services. The first step was a comprehensive assessment of the regional transit system in 1996, resulting in new service and evaluation standards set out in the Transit Redesign Study, and adopted into the Transportation Policy Plan of 1996. Most of these recommendations were realized through ongoing system changes that extended from 1996 to 1999.

In 1999, a new planning initiative, Transit Sector Studies, was introduced for the region, primarily affecting Metro Transit and the Metropolitan Council's contracted regular route services. The goal of these new Sector Studies is the redistribution of routes along a grid, strengthening of frequency on mainline routes, rational anchoring of most routes at major transit hubs and trip generators, and enhanced neighborhood-to-neighborhood and cross-town service. The Sector Studies will result in a round of significant changes and improvements in the region to be implemented through 2006. The first areas implemented were Sector 1, Northeast Minneapolis and the Midway area; Sector 2, St. Paul and the northeast quadrant; and Sector 7, the southwest Minneapolis suburbs, with implementation completed in June, 2001. Besides the concepts of better connectivity and new cross-town routes, this implementation also saw the concept of Rapid Bus service emerge, connecting several major hubs with their respective Central Business Districts via all-day express service. With the first of the major changes already in place for more than a year, Sectors 1 and 2 are consistently outperforming the rest of the system. Planning for the most ambitious Sector Study to date, Sector 5, which includes most of the southern third of the Twin Cities area, is now in the conceptual design stage. Implementation will take place starting in 2003. This Sector Study will not only redesign local bus service, but will also integrate Hiawatha Light Rail services and I-35W express services into the bus system and consider plans for an I-494 busway/circulator proposal.

Another planning initiative completed in 2002 was a report on the feasibility of new transit service initiatives beyond the historic boundaries of the transit authority. This February, 2002, report, which was requested by several legislators, identified which commuter corridors could be targets for future bus service expansion.

The 2001 Legislature prompted major changes in metropolitan transit service funding that will affect every transit provider in the region. As one measure to allow reductions in property tax rates, the Legislature erased property taxes as a major source of transit operating revenues. It substituted a statutorily dedicated transfer of Motor Vehicle Sales Tax (MVST) revenue to provide ongoing subsidies for the state's transit providers. A major effort was

put forth by the Metropolitan Council and area providers to both plan and implement transitional funding for the change, and manage the ongoing funding stream for 2002 and beyond. This funding from MVST transfers officially began effective July 1, 2002.

The State's serious budget shortfalls this year caused the 2002 Legislature to reduce general fund appropriations to the Council's regular route system by \$2.7 million, resulting in the first service reductions since 1995.

Regional Fixed Route Services

Regional fixed-route services provide almost 98 percent of all passenger trips on the regional transit system, totaling about 78 million rides in 2002. Metro Transit, the Council's transit authority and main transportation operating division, will account for over 73 million of these trips on its over 150 routes and several opt-out express services.

The opt-out replacement services account for about half of the remainder, representing 11 cities that have chosen to operate their suburban system independently of the core system. Through coordination of the Metropolitan Council, however, these systems share a high degree of integration with the rest of the region, especially in the areas of regional fare policy, promotions, commuter services, and reciprocity in service and revenue agreements. These systems have all been involved in regional planning and the adoption of new fare equipment and media, including Smart Card technology. The four long established systems, Maple Grove, Plymouth, Southwest Metro, and Minnesota Valley Transit Authority (MVTA) operate about 200 buses on weekdays and were joined in 2002 by Prior Lake Transit, a spin-off of the MVTA system.

The Metropolitan Council and the opt-outs utilize several private providers under contract to deliver services, particularly in what would be low-volume or high-cost routes in a regular mainstream transit environment. Lorenz Bus Lines, a private operator with a 43-year history of service in the northern suburbs, provides express service and a Rice Street local service to St. Paul commuters. First Student operates Route 755, some of the University of Minnesota service, and the Roseville circulators. Laidlaw Transit Services, MV Transportation, and Smitty and Sons round out the list of private bus companies providing service under contract to the Council or the various transit authorities. In addition, six non-profit agencies or commissions provide some contracted regular route services, primarily with small buses. They include Human Services Inc., Dakota Area Regional Transportation (DARTS), Anoka County, Senior Community Services, Lake Area Bus Commission, NorthEast Suburban Transit and Scott County.

Hiawatha Light Rail Project

Major construction on the 11 mile Hiawatha LRT continued in 2002. Construction is over 37 percent complete. Construction for the downtown Minneapolis alignment along Fifth Street, the tunneling project

Metropolitan Council Projects

underneath the Minneapolis-St. Paul Airport, and the yards and shops complex are all expected to be at or near completion by years end. The first light rail vehicle should arrive for initial testing in January, 2003. Also in progress is the project to set up a new fare collection system that will integrate the bus and light rail fare structure and equipment, and install smart card technology for all providers throughout the region. Opening date for Phase IA of the project is expected late in 2003, from Minneapolis to Fort Snelling, followed by Phase IB completion to the Airport and the Mall of America in 2004.

Central Corridor Transitway

The Central Corridor connects downtown Minneapolis, the University of Minnesota, the Midway area, and downtown St. Paul. The Central Corridor Coordinating Committee conducted a screening process to eliminate routes on I-94 and Pierce Butler Route, leaving the build options as either Bus Rapid Transit or Light Rail Transit on University Avenue. Ramsey County is currently overseeing the Alternatives Analysis and Draft Environmental Impact Statement for these options. The selection of a locally preferred alternative is expected in late 2002.

Busways

In 2000, the State Legislature appropriated to the Council \$6.3 million for engineering and \$44 million for construction of busways in the Metropolitan area, particularly the Riverview corridor. The 2002 state budget crisis resulted in over \$40 million dollars of unencumbered funds to be withdrawn from the project, essentially ending work on most of this busway. However, some transit improvements and amenities, especially in east St. Paul, will still be delivered in the near future. In another corridor, conceptual work and preliminary engineering on the Northwest Busway, a route roughly paralleling Highway 81 from Minneapolis to Rogers, should be completed this year. Partial funding for this project has been arranged, and the busway could enter the next phase of engineering and initial construction in 2003 pending additional funding arrangements and approvals by the corridor partners. The Metropolitan Council and Dakota County are partnering on advanced planning for the Cedar Avenue busway, from Lakeville to the Mall of America, and Metro Transit is scheduled to complete initial planning and concepts for a possible I-494 busway or enhanced transitway by the fall of 2002.

Community Based Services

The Metropolitan Council currently supports 18 locally managed and operated systems that are funded in part with local dollars. These are for Demand-Responsive services that fall into one of three categories. The small urban services are city or community centered operations. Rural, small county service provides coverage in a second niche, with support shared between the Council and Mn/DOT. The third category involves rural, large scale county operations with

both demand response and some fixed route service, also contracting with Metro Mobility to provide the ADA service in their county. All of these systems may employ a mix of vehicles including cars, accessible vans, and small buses, utilizing both paid and volunteer driver staff. In 2001, the state legislature mandated a permanent extension of the Performance Based Funding program to subsidize these systems. This provides a predictable subsidy-per-ride formula for ongoing support of community-based services, and capped the possible financial exposure of local jurisdictions to 41.5 percent of operating costs.

Transit Sector Studies

With the successful implementation of Sector Studies for Sectors 1, 2, and 7 in 2001, work now is moving ahead on several other Studies. Metro Transit and their consultant, TMD, are currently studying Sector 5, with the first phase of implementation to begin in mid-2003. This Sector is geographically split into three areas to focus the work on local system needs. Sector 5A covers the I-35 W corridor south of downtown through Bloomington. Sector 5B centers on the Hiawatha corridor, concentrating on coordinating redesigned bus service with startup of the Hiawatha light rail. Sector 5C, includes Southwest St. Paul and Highland Park area and will extend service revisions done in Sector 2 to the north. The planning work in these three sub sectors will be completed concurrently, but with phased implementation as core services and transitways come on line. Sector Studies in Sector 4 (South and West St. Paul) and Sector 8 (North Minneapolis) will follow. The overall goal is to simplify route networks, provide higher bus frequencies, develop a grid network supporting more neighborhood and crosstown circulation, identify better route anchors and hubs, and deliver higher productivity with available resources.

Regional Transit Capital (RTC)

The Metropolitan Council issues bonds to fund transit capital projects. These bonds are used to buy buses, rehab buses, build transit shelters, hubs and garages, and purchase computer and communications gear. These funds are paid for with a property tax levied in the metropolitan area and must be authorized by the Legislature for sale during a given time period. The 2002 legislative session passed a one-year authorization for \$54 million, fully supporting current project requests but falling short of securing funding for future capital projects beyond 2003. The Council will present a coordinated regional capital request for an ongoing capital program again in the 2003 Legislature.

Projects to be funded via the RTC program are selected in a competitive solicitation process, and are awarded based on greatest need, best return on investment, and deliverability for a given time frame. The current list of projects extends through 2006, having been coordinated with solicitations for federal CMAQ and STP funds for the same period. This coordination with the federal funding recommendations of the Transportation Advisory Board is

Metropolitan Council Projects

driven by a desire to make best and fullest use of the various capital funding streams available, as well as to provide sufficient local match for federal funds through a portion of the RTC funds. Beyond this program, a 10-year CIP is being formulated to enhance the Council's longer range planning and solidify the transit segment of the Council's initiatives in smart growth, including livable communities, transit-oriented development, and affordable housing.

Metro Commuter Services

Established in 1977 during the energy crisis, Metro Commuter Services (formerly known as Minnesota Rideshare) is the regional provider of TDM services. Working closely with Transportation Management Organizations (TMOs), Transportation Management Associations (TMA's), transit agencies and cities in the region, Metro Commuter Services develops and delivers marketing and educational programs for commuters and employers in the metropolitan area.

In addition to providing computerized ride matching services for car and van pooling, Metro Commuter Services also promotes transit and biking, provides training to employers on commuter transportation products and services, develops and administers commuter surveys for use in identifying transportation issues at employment sites, and assists employers in developing transportation plans to solve commuter problems at their work sites. Metro Commuter Services administers bike locker rental at area park and ride lots, and at various locations in both downtown areas and in some suburban locations.

Metro Commuter Services provides several regional incentive programs such as Guaranteed Ride Home, Commuter Check, Super Pool, and a new Vanpool startup program.

Metro Commuter Services recently completed installation of a new software program called RidePro. This software is a map-based program that allows for increased flexibility when matching riders. All travel demand management (TDM) agencies including the TMO's, Transportation Management Associations (TMA's) and transit agencies in the Twin Cities are connected to RidePro. This allows for sharing of commuter and employer data and increased customer service for everyone.

Travel Demand Management

The Metropolitan Council promotes travel demand management (TDM) strategies and programs during peak weekday travel periods to reduce congestion and provide alternatives for those desiring to ride rather than drive alone. TDM programs offer alternatives to driving alone or reduce congestion by shifting work hours to the edges of peak travel periods.

TDM strategies include development of goal-driven TDM plans for new or improved development, preferential freeway access for high occupancy vehicles, carpool and vanpool matching and formation assistance, promotion of transit services, preferential parking and other incentives for

carpoolers, vanpools, and transit services, provision of bicycling incentives where this alternative can make a significant contribution and assessing opportunities for telecommuting and flexible work hours.

These strategies make it attractive to newly hired or transplanted employees to try an alternative to driving alone when they begin a job. The Metropolitan Council also encourages and assists in the start-up of Transportation Management Organizations (TMO's) and Transportation Management Associations (TMA's) in areas of high congestion where private and public partnership can succeed to reduce the number of single occupied vehicles (SOV's) during peak periods. Such partnerships include the Downtown Minneapolis TMO, Saint Paul TMO, 494 Corridor Commission, Golden Triangle TMA (a demonstration TMA through 2002), and the Midway TMO (started August 2001).

Metro Mobility

Metro Mobility provides over 3,700 rides per weekday in a 700 square mile service area.

The 2001 ridership for Metro Mobility was 1,029,205, an increase of 1.4% over 2000 ridership levels. Additional funding from the State legislature and new initiatives have allowed Metro Mobility to add service, increase ridership and bring trip denials to an all-time low of under 1% from November 2001 through June 2002.

A multifaceted approach to meeting demand and improving service quality was embarked upon in 2000 with additional changes made during 2001.

Additional strategies that were implemented during 2001 include:

- Requested and received an increase in state appropriations of 11%.
- The Metro Mobility Service Center (MMSC) worked closely with providers to make service operate more efficiently. This includes improved flexibility in the allocation of contract hours to accommodate seasonal fluctuations in the demand for service.
- New four-year demand service contracts were executed with Laidlaw Transit Service Inc. and Transit Team Inc. which allowed for:
 1. An increase in revenue hours of 8% over the previous four-year contract
 2. A realignment of service areas, resulting in increased efficiency; and
 3. An increased in fleet size by 10%
- The Taxi Ticket program was initiated in October of 2001. Under this program, riders who are denied a trip on Metro Mobility can contact a licensed taxi provider to schedule a trip and mail in a ticket issued by the Metro Mobility Service Center to be reimbursed for taxi fare, up to \$16.
- The Council was able to transfer ownership of its retired Metro Mobility vehicles to licensed taxi companies in the metropolitan area making more lift-equipped vehicles available to the disability community. The availability of accessible vehicles

Metropolitan Council Projects

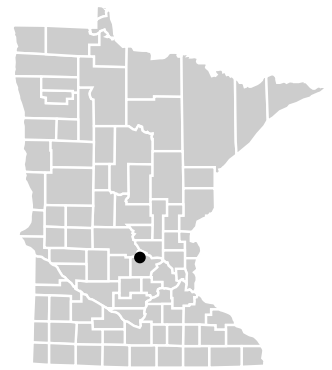
provides more transit options and greater flexibility for Metro Mobility riders. Transfer of these vehicles also enhanced the viability of the Taxi Ticket program for non-ambulatory Metro Mobility riders.

- Strict adherence to no-show policy resulting in greater productivity and more same day ride requests being honored.

The 2001 initiatives, in addition to improvements made during 2000, such as Supplemental service, excessive cancellation policy for standing orders and the Assured Ride program, have led to the Metro Mobility program nearing the FTA goal of zero trip denials for ADA services. The combined strategies have helped increase service quantity without sacrificing service quality.

A customer satisfaction survey conducted by the state Department of Administration in February 2002 shows more than 94.6 percent of customers say they are "satisfied" or "very satisfied" with Metro Mobility service. Nearly 92% of riders surveyed gave very high marks to telephone reservationists and 92% rated the drivers "good" or "excellent" on courtesy, helpfulness and safe driving skills.

Annandale Heartland Transit



Contact Person: Gordie Howard
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2002 Achievements

- Reduced operating costs by 8%
- Increased ridership by 3%
- Increased local share revenue by 13%
- Coordinated transit service with River Rider in Buffalo

2003 Objectives

- Increase dial-a-ride volume by 10%
- Update operating policies and procedures
- Develop a transit mission statement that is independent from parent care center mission statement

Long Range Plans (2004–2009)

- Increase riders to 25,000 per year
- Increase local share revenue to 60% of operating costs

Legal Name: Annandale Care Center

Type of Government: Annandale Care Center Board

Communities Served: Wright County (Cities of Annandale, Maple Lake, Clearwater-French Lake, and Buffalo)

Legislative District: 18A, 19A, 19B, 32A

Congressional District: 2, 6

Vehicles: 4 Class 400 (Medium)

System Class: Community Service Non-Urban Area

Days of Service: Monday - Friday 7:00 a.m. - 5:00 p.m.
and Monday - Thursday 7:30 p.m. - 10:00 p.m.

Base Fare: \$1.50

Operating Class: Dial-A-Ride and Route Deviation

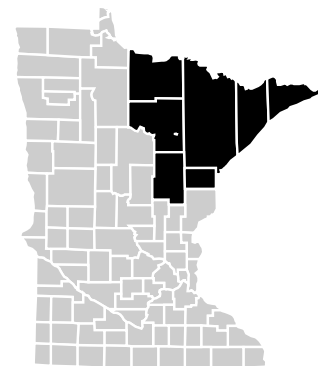
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$114,320.68
Cost Per Passenger:	\$6.25
Ridership:	18,289
Annual System Miles:	103,260



Arrowhead Transit



Contact Person: Jack Larson

Title: Transit Director

Address: 702 3rd Avenue South, Virginia, MN 55792-2797

Telephone: 218.749.2912 ext. 107 or 1.800.862.0175

Fax: 218.741.5715

E-mail: jlarson@aeoa.org

2002 Achievements

- Participated in Try Transit Week; approximately 1% of total passengers were new passengers, while 20%-50% of total riders took advantage of special promotions during the week
- Initiated interactive Web site for Workforce Centers and general public to search for transportation options in their area
- Increased ridership
- Provided transportation for Annual All-County Senior Picnic
- Int'l Falls Chamber of Commerce named Int'l Falls driver "Citizen of Year"

2003 Objectives

- Increase ridership by 2%
- Utilize computer technology
- Increase local marketing efforts

Long Range Plans (2004–2009)

- Keep fleet equipped with new rider-friendly transit vehicles
- Increase ridership

Legal Name: Arrowhead Economic Opportunity Agency (AEOA)

Type of Government: Governed by AEOA Board consisting of one-third public officials, one-third private and one-third low income persons

Communities Served: Aitkin, Carlton, Cook, Itasca, Koochiching, Lake and St. Louis counties

Legislative District: 3A, 3B, 5A, 5B, 6A, 6B, 8A, 4A, 7A, 7B

Congressional District: 8

Vehicles: 22 Class 400 (medium), 17 Class 500 (medium) and 15 Class 600 (large)

System Class: Multi County Service

Days of Service: Monday – Friday 6:00 a.m.–6:00 p.m.; Sunday 9:00 a.m.–12:00 p.m.

Base Fare: \$1.10

Operating Class: Dial-A-Ride, Route Deviation

Funding Class: Rural

2001 System Data:

Total Operating Costs: \$2,502,782.84

Cost Per Passenger: \$7.09

Bus Only Transit

Ridership: 353,042

Annual System Miles: 1,774,764

Volunteer Driver Program Only

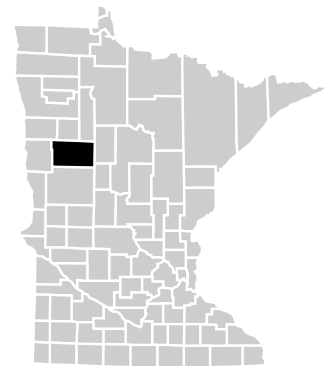
Ridership: 9,666

Annual System Miles: 572,552



ARROWHEAD TRANSIT

Becker County Transit



Contact Person: John Hovdenes
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Address: PO Box 1637, 712 Minnesota Ave, Detroit Lakes, MN 56502-1637
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E-mail: johovde@co.becker.mn.us

2002 Achievements

- Coordinated free rides for Becker county residents to annual senior fest with several area transit providers
- Continue to serve as clearing house for transit information for Becker County residents
- Network with transit providers in Becker and neighboring counties
- Continue commitment to lower maintenance costs and increase rider and trip efficiencies by combining trips and making maximum use of deviated routes

2003 Objectives

- Continue commitment to lower maintenance costs and increase rider and trip efficiencies by combining trips and making maximum use of deviated routes
- Continue commitment to serve as an information source for Becker County residents regarding transit issues
- Network with as many agencies, groups, clubs, transit providers, and senior services as possible.

Long Range Plans (2004–2009)

- Serve the needs of Becker County residents by providing quality services to all citizens in a fiscally responsible and customer friendly manner

Legal Name: Becker County
Type of Government: County
Communities Served: Becker County (Cities of Detroit Lakes, Audubon, Lake Park, White Earth, and Glazer)
Legislative District: 2A, 10B
Congressional District: 7

Vehicles: 1 Class 100 (mini-van) and 3 Class 400 (medium)
System Class: Countywide
Days of Service: Monday – Friday, 8:00 a.m. – 4:30 p.m.
Base Fare: \$1.25 per 5-mile increment
Operating Class: Dial-A-Ride and Route Deviation
Funding Class: Rural

2001 System Data:

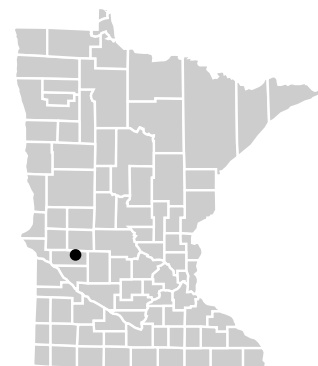
Total Operating Costs:	\$222,479.43
Cost Per Passenger:	\$6.96

Bus Only Transit

Ridership:	31,964
Annual System Miles:	75,568
Volunteer Driver Program Only	
Ridership:	1,378
Annual System Miles:	113,583



Benson Heartland Express



Contact Person: Robert Wolfington
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Home Page: www.bensonmn.org

Legal Name: City of Benson
Type of Government: Municipal
Communities Served: City of Benson within Swift County
Legislative District: 20A
Congressional District: 2

2002 Achievements

- Celebrated 25th anniversary of service to the City of Benson

2003 Objectives

- Continue to provide transit system service to City of Benson in the same manner as has been done for the last 25 years
- Reduce cost of vehicle mile to \$3.00
- Reduce cost per passenger trip to \$3.00
- Reduce cost per passenger mile to \$1.50

Long Range Plans (2004–2009)

- Continue to operate system with current commitment of service

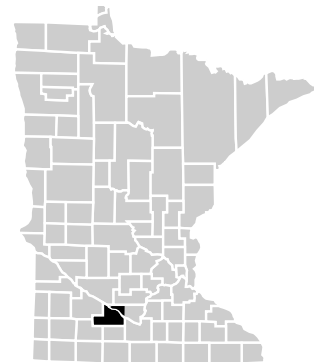
Vehicles: 2 Class 300 (small) and 1 Class 400 (medium)
System Class: Small Urban
Days of Service: Monday – Friday, 7:00 a.m. - 6:00 p.m.;
Saturday, 8:00 a.m. - 12:30 p.m.; Sunday, 7:30 a.m. - 12:30 p.m.
Base Fare: \$.75
Operating Class: Dial-A-Ride
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$142,961.64
Cost Per Passenger:	\$3.18
Ridership:	44,919
Annual System Miles:	58,363



Brown County Heartland Express



Contact Person: Bob Apitz
Title: Transit Coordinator
Address: 1117 Center Street, PO Box 788, New Ulm, MN 56073
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Fax: 507.359.6542
E-mail: bob.apitz@mail.co.brown.mn.us

2002 Achievements

- Assessed countywide transit needs through the GAPS Analysis process, service generator questionnaire and Transit Advisory Committee input
- Implemented local marketing efforts
- Implemented service to Western Nicollet County and reviewed and evaluated outcomes
- Worked with new Brown County Faith-In-Action program to establish escort services to aid disabled and elderly passengers

2003 Objectives

- Provide additional service hours to Western Brown County to accommodate increased demand for bus service
- Reduce maintenance costs per vehicle
- Effectively market service availability to all age groups and potential passengers
- Maintain a safe and reliable transit system

Long Range Plans (2004–2009)

- Coordinate with transit systems along Highway 14 corridor east and west of Brown County to improve access to major providers of services
- Incorporate computerized software scheduling and dispatch program compatible with system needs
- Continue to review and attempt to respond to unmet transit needs to fill gaps in service countywide

Legal Name: Brown County Family Services
Type of Government: County
Communities Served: Brown and western part of Nicollet Counties
Legislative District: 21B
Congressional District: 1

Vehicles: 8 Class 400 (medium size)
System Class: Countywide
Days of Service: Monday – Friday, 8:00 a.m. – 5:00 p.m.; Sunday, 8:00 a.m. – 12:00p.m.
Base Fare: \$1.25 one-way in town, \$2.50 one-way countywide
Operating Class: Dial-A-Ride
Funding Class: Rural

2001 System Data:

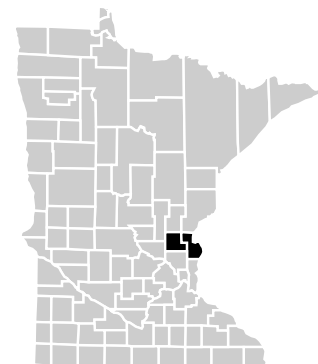
Total Operating Costs:	\$364,066.00
Cost Per Passenger:	\$5.83

Bus Only Transit	
Ridership:	62,473
Annual System Miles:	136,856

Volunteer Driver Program Only	
Ridership:	5,652
Annual System Miles:	72,452



Chisago–Isanti Heartland Express



Contact Person: Jacqueline S. Forner, CCTM
Title: Transit Director
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Home Page: www.co.chisago.mn.us

2002 Achievements

- Implemented Letter of Understanding with Veterans Organization who will pay total local match
- Completed Chisago County survey identifying three areas of unmet need
- Increased ridership in both counties
- Developed punch cards for student transportation
- Participated in the statewide Bus Roadeo

2003 Objectives

- Develop a RideShare program into Metro Area
- Implement Saturday service
- Develop better customer awareness

Long Range Plans (2004–2009)

- Continue working with Chisago County Special Projects Coordinator to establish Chisago multi-agency building
- Locate site and build multi-modal hub
- Bring vehicle maintenance in-house
- Establish express bus service into Metro Area

Legal Name: Isanti County

Type of Government: Joint Powers Board between Chisago and Isanti Counties.

Communities Served: Chisago and Isanti Counties (Cities of Cambridge, North Branch, Lindstrom, Rush City, and Wyoming)

Legislative District: 8B, 17A, 18A, 18B

Congressional District: 8

Vehicles: 7 Class 400 (medium) and 4 Class 600 (large)

System Class: Multi County Service

Days of Service: Monday – Friday, 5:00 a.m. – 6:00 p.m.

Base Fare: In-city \$1.00; Countywide \$1.50 (discounts for senior and disabled in Isanti) Free will donation for Senior Dining Sites

Operating Class: Dial-A-Ride

Funding Class: Rural

2001 System Data:

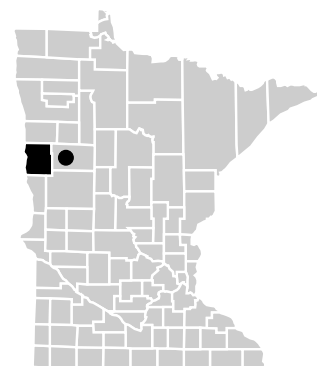
Total Operating Costs:	\$553,090.68
Cost Per Passenger:	\$8.89
Ridership:	62,213
Annual System Miles:	371,072



Chisago–Isanti Heartland Express



Clay County Rural Transit (CCRT)



Contact Person: Georgia Beaudry
Title: CCRT Coordinator
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Fax: 218.299.7210
E-mail: georgia@co.clay.mn.us

2002 Achievements

- Coordinated transit efforts with other local entities
- Awarded new third party contract
- Increased ridership on commuter routes
- Provided Medical Assistance clients with transportation to medical appointments in City of Hawley

2003 Objectives

- Promote overall CCRT ridership throughout Clay County
- Focus on system usage in northern Clay County
- Obtain service contract with local agencies
- Research additional commuter routes to northern Clay County (Hwy. 75)

Long Range Plans (2004–2009)

- Increase ridership
- Lower costs
- Coordinate transit efforts with other local transit agencies (Fargo-Moorhead MAT)
- Add commuter routes to outlying cities
- Obtain additional service contracts

Legal Name: Clay County

Type of Government: County

Communities Served: Clay and a portion of Becker Counties (cities of Moorhead, Barnesville, Dilworth, Glyndon, Hawley, and Detroit Lakes)

Legislative District: 9A, 9B

Congressional District: 7

Vehicles: 3 Class 400 (medium) and 2 Class 500 (large)

System Class: Countywide

Days of Service: Monday – Friday 6:30 a.m. to 6:30 p.m.

Base Fare: Adults: \$2.00

Operating Class: Dial-A-Ride and Flexible Fixed Route

Funding Class: Rural

2001 System Data:

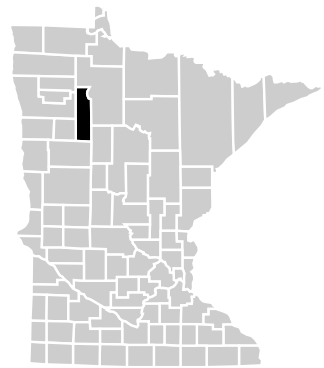
Total Operating Costs:	\$230,542.08
Cost Per Passenger:	\$12.39
Ridership:	18,614
Annual System Miles:	208,439



THIS VEHICLE STOPS AT ALL RAILROAD CROSSINGS

CCRT
CLAY COUNTY RURAL TRANSIT

Clearwater Heartland Express



Contact Person: Marilyn Nelson
Title: Transportation Coordinator
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2002 Achievements

- Experienced accident-free year
- Perfect annual commercial bus inspection on all buses
- Gained 2 additional volunteer drivers and 1 additional substitute bus driver
- Conducted customer satisfaction survey
- Purchased one additional wheelchair to carry on board bus
- Updated driver's manual
- Provided transportation services to the county fair, annual Tour of Lights, and view fall leaves in area state park

2003 Objectives

- Purchase uniforms for bus drivers
- Purchase 2-way radios for improved out of bus communication
- Continue with increased internal fleet inspections
- Increase local marketing efforts via updated brochures
- Continue preventative maintenance plan to reduce repair costs
- Increase ridership

Long Range Plans (2004–2009)

- Continue to coordinate with all providers to maintain optimum service at minimal cost per passenger
- Replace 2 transit vehicles
- Raise public awareness that public transit is for everyone



Legal Name: Clearwater County Department of Human Services

Type of Government: County

Communities Served: Clearwater County (Cities of Bagley, Clearbrook, and Gonvik)

Legislative District: 2B

Congressional district: 7

Vehicles: 1 Class 300 (small) and 3 Class 400 (medium)

System Class: Countywide

Days of Service: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Base Fare: \$.50 One way (city); \$1.00 One way (county)

Operating Class: Dial-A-Ride and Route Deviation

Funding Class: Rural

2001 System Data:

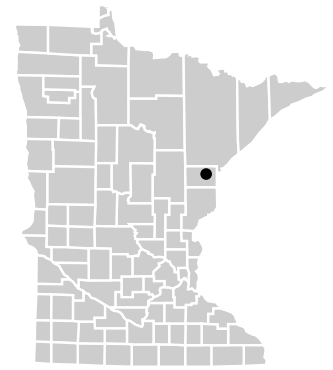
Total Operating Costs:	\$166,725.21
Cost Per Passenger:	\$10.47

Bus Only Transit Ridership:	15,928
Annual System Miles:	100,710

Volunteer Driver Program Only Ridership:	1,660
Annual System Miles:	72,801



Cloquet Dial-A-Ride



Contact Person: Brian Fritsinger
Title: City Administrator
Address: 1307 Cloquet Avenue, Cloquet, MN 55720
Telephone: 218.879.3347
Fax: 218.879.6555
E-mail: admin@ci.cloquet.mn.us

Legal Name: City of Cloquet
Type of Government: Municipality
Communities Served: Carlton County (Cities of Cloquet, Scanlon, and Carlton)
Legislative District : 8A
Congressional District: 8

2002 Achievements

- Increased ridership and fare revenue

2003 Objectives

- Increase ridership by revising marketing brochures and evaluating a better approach to promoting the system

Long Range Plans (2004–2009)

- Continue improvements to vehicle fleet
- Consider taking more direct responsibility for maintenance of fleet
- Reduce cost per vehicle mile and cost per passenger trip

Vehicles: 3 Class 400 (Medium)

System Class: Small Urban

Days of Service: Monday - Saturday, 8:00 a.m. - 8:00 p.m.

Base Fare: \$1.50 regular, \$1.00 seniors, \$1.00 disabled

Operating Class: Dial-A-Ride and Deviated Route

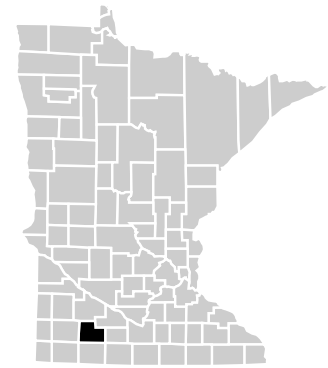
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$102,946.95
Cost Per Passenger:	\$3.17
Ridership:	32,490
Annual System Miles:	87,979



Cottonwood County Transit System



Contact Person: Kelly Thongvivong
Title: Transit Coordinator
Address: 900 Third Avenue, Windom, MN 56101
Telephone: 507.831.5669 or 1.877.939.5669
Fax: 507.831.3675
E-mail: cottonwood.commissioners@co.cottonwood.mn.us

Legal Name: Cottonwood County
Type of Government: County
Communities Served: Cottonwood County
Legislative District: 22B
Congressional District: 1

2002 Achievements

- Established monthly route to regional trade center for county residents
- Achieved higher-than-projected ridership

2003 Objectives

- Increase local marketing efforts
- Investigate potential of providing expanded service hours to accommodate local employee ridership

Long Range Plans (2004–2009)

- Replace transit vehicles
- Increase ridership
- Provide more service hours to outlying communities within Cottonwood County

Vehicles: 3 Class 400 (medium)

System Class: Countywide

Days of Service: Monday - Friday, 8:00 a.m. – 5:00 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride

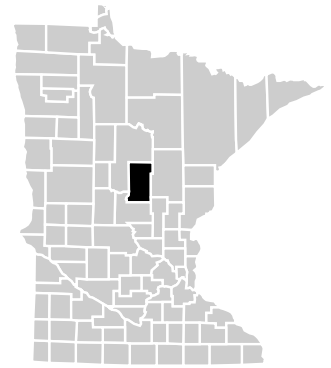
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$84,814.33
Cost Per Passenger:	\$3.84
Ridership:	22,101
Annual System Miles:	59,813



Crow Wing County Transit



Contact Person: Larry Nadeau
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Address: 501 Laurel Street, Brainerd, MN 56401
Telephone: 218.828.6172
Fax: 218.828.2316
E-mail: lnadeau@ci.brainerd.mn.us
Home Page: www.ci.brainerd.mn.us

2002 Achievements

- Established transit department within City of Brainerd
- Moved administration and dispatching operations to City Hall
- Implemented countywide transit operation in Crow Wing County
- Conducted feasibility study for weekend service

2003 Objectives

- Study both county and city operations for increased efficiency and customer service
- Increase operating hours to encompass countywide system
- Search for creative ways to market transit operation
- Implement computerized routing software system

Long Range Plans (2004–2009)

- Explore options for transit administrative and garage facility
- Increase ridership numbers
- Reduce operating costs

Legal Name: City of Brainerd

Type of Government: Transportation committee reporting to city council and county board

Communities Served: Crow Wing County (Cities of Brainerd and Baxter)

Legislative District: 12A, 12B

Congressional District: 8

Vehicles: 8 Class 400 (medium)

System Class: Countywide & Small Urban

Days of Service: Monday – Friday, 8:00 a.m. – 4:30 p.m.

Base Fare: \$.75

Operating Class: Dial-A-Ride

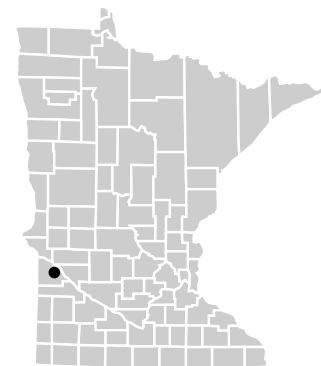
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$350,972.63
Cost Per Passenger:	\$4.38
Ridership:	80,194
Annual System Miles:	138,509



Dawson Heartland Express



Contact Person: Bernie Struck
Title: Transit Director
Address: 675 Chestnut Street, P.O. Box 552, Dawson, MN 56232
Telephone: 320.769.2154
Fax: 320.769.2858
E-mail: dawson1@frontiernet.net
Home Page: dawsonmn.com

Legal Name: City of Dawson
Type of Government: Municipal
Communities Served: City of Dawson
Legislative District: 20A
Congressional District: 7

2002 Achievements

- Presented Heartland Express bus information to Lion's Club
- Operated Annual Tour of Christmas Lights and luncheon, and nursing home Tour of Lights
- Participated in Kindergarten round-up
- Experienced accident-free year
- Provided transit garage for car seat program
- Completed policy and procedure manual

2003 Objectives

- Market new riders with internal marketing techniques
- Re-acquaint the public with the Heartland bus service
- Incorporate new Policy and Procedure Manual

Long Range Plans (2004–2009)

- Up-grade phone system
- Transition to computer scheduling
- Replace buses

Vehicles: 1 Class 400 (medium)

System Class: Rural

Days of Service: Monday - Friday, 8:30 a.m. - 5:00 p.m.;
Summer Hours 8:00 a.m. - 3:30 p.m.

Base Fare: \$1.50

Operating Class: Dial-A-Ride and Subscription

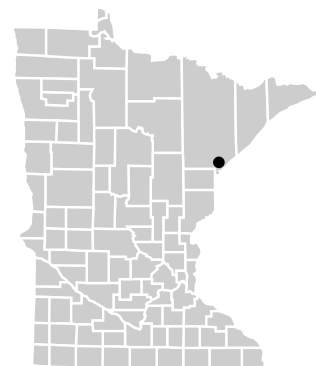
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$68,565.34
Cost Per Passenger:	\$3.67
Ridership:	18,668
Annual System Miles:	14,499



Duluth Transit Authority (DTA) – Regular Route



Contact Person: Dennis E. Jensen

Title: General Manager

Address: 2402 West Michigan Street, Duluth, MN 55806

Telephone: 218.722.4426

Fax: 218.722.4428

E-mail: djensen@duluthtransit.com

Home Page: www.duluthtransit.com

Legal Name: Duluth Transit Authority (DTA)

Type of Government: City

Communities Served: St. Louis County (Cities of Duluth and Proctor)

Legislative District : 6A, 7A, 7B

Congressional District: 8

2002 Achievements

- Successful U-Pass programs at UMD, Lake Superior College and College of St. Scholastica
- New hub at the Miller Hill Mall, complete with new passenger amenities and ITS information signage
- Summer teen pass sales continue to grow, providing more youth riders with unlimited rides and “fun perks” during the summer months
- Continued implementation of ITS program with radio replacement and real time information for passengers
- Began work to revise 5-year plan with focus on downtown operations

2003 Objectives

- Fully integrate new ITS communications and data system
- Continue U-Pass program at all local colleges
- Introduce new trolley buses and improved downtown service
- Complete 5-year plan revision

Long Range Plans (2004–2009)

- Utilize the ITS system
- Implement new 5-year plan to better serve neighborhoods as well as downtown in more viable manner

Vehicles: 79 Class 700 (Large)

System Class: Urban

Days of Service: Sunday – Saturday, 4:30 a.m. – 12:15 a.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride and Fixed Route

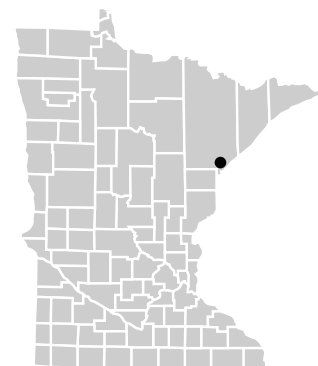
Funding Class: Urbanized

2001 System Data:

Total Operating Costs:	\$8,544,514.00
Cost Per Passenger:	\$2.71
Ridership:	3,148,888
Annual System Miles:	2,034,593



Duluth Transit Authority (DTA) – STRIDE



Contact Person: Dennis E. Jensen
Title: General Manager
Address: 2402 West Michigan Street, Duluth, MN 55806
Telephone: 218.722.4426
Fax: 218.722.4428
E-mail: djensen@duluthtransit.com
Home Page: www.duluthtransit.com
Transit Provider: Transit Special Services

Legal Name: Duluth Transit Authority (DTA)
Type of Government: City
Communities Served: St. Louis County (Cities of Duluth and Proctor)
Legislative District: 6A, 7A, 7B
Congressional District: 8

2002 Achievements

- Installed Trapeze Pass software system to assist in scheduling STRIDE trips
- Installed Mobile Data Terminals (MDT) in the DTA vehicles with Geographic Positioning System (GPS) to allow rescheduling trips based on demand and traffic conditions

2003 Objectives

- Continue use of Trapeze system and ITS improvements to increase productivity and offer customers more opportunity to travel within the area

Long Range Plans (2004–2009)

- Replace vehicles in 2004 and 2005
- Provide real-time scheduling for STRIDE trips

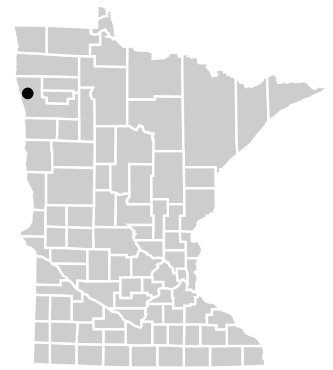
Vehicles: 4 Class 200 (van) and 6 Class 400 (Medium)
System Class: Urban
Days of Service: Monday – Friday, 5:00 a.m. – 11:00 p.m.; Saturday, 6:00 a.m. – 7:00 p.m. and Sunday 8:00 a.m. – 6:00 p.m.
Base Fare: \$2.00; Off Peak Fare \$1.00
Operating Class: Dial-A-Ride
Funding Class: Elderly and Handicapped

2001 System Data:

Total Operating Costs:	\$437,997.00
Cost Per Passenger:	\$ 16.00
Ridership:	27,378
Annual System Miles:	191,731



East Grand Forks City Bus



Contact Person: Ryan Brooks
Title: Transportation Coordinator
Address: 600 DeMers Ave, PO Box 373, East Grand Forks, MN 56721
Telephone: 218.773.0124
Fax: 218.773.0128
E-mail: gf_egf_mpo@yahoo.com
Home Page: www.ci.east-grand-forks.mn.us

2002 Achievements

- Reduced cost per passenger by \$.30
- Reduced cost per hour
- Reduced cost per mile by \$.36

2003 Objectives

- Increase marketing efforts
- Increase cost-efficiency of transit system
- Increase ridership by 10%

Long Range Plans (2004–2009)

- Increase ridership by 10%
- Consolidate transportation system

Legal Name: City of East Grand Forks
Type of Government: City
Communities Served: Polk County (City of East Grand Forks)
Legislative District: 1B
Congressional District: 7

Vehicles: 1 Class 700 (large)

System Class: Urban

Days of Service: Monday - Friday, 6:30 a.m. – 6:30 p.m.;
Saturday, 10:00 a.m. – 6:30 p.m.

Base Fare: \$1.50

Operating Class: Dial-A-Ride and Fixed Route

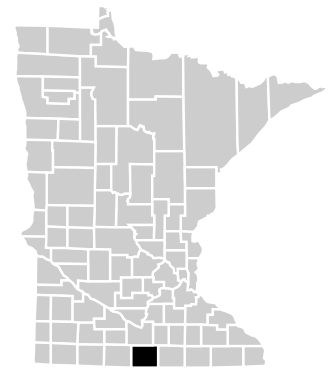
Funding Class: Urbanized

2001 System Data:

Total Operating Costs:	\$183,895.93
Cost Per Passenger:	\$9.17
Ridership:	* 25,656
	*includes paratransit services
Annual System Miles:	60,592



Faribault County Prairie Express



Contact Person: Bonita Hagedorn
Title: Transit Coordinator
Address: PO Box 325, Blue Earth, MN 56013
Telephone: 507.526.3291
Fax: 507.526.5159
E-mail: @co.faribault.mn.us bonita.hagedorn

Legal Name: Faribault County
Type of Government: County
Communities Served: Faribault County
Legislative District: 24A, 24B
Congressional District: 2

2002 Achievements

- Increased ridership by 10%
- Experienced accident-free year
- Held countywide public meetings to discuss service

2003 Objectives

- Reduce cost per passenger
- Develop home to work services
- Develop group activity services
- Develop local marketing plan

Long Range Plans (2004–2009)

- Increase hours of operation
- Purchase 2 new buses
- Increase ridership

Vehicles: 2 Class 400 (medium)

System Class: Countywide

Days of Service: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Base Fare: \$2.00

Operating Class: Dial-A-Ride

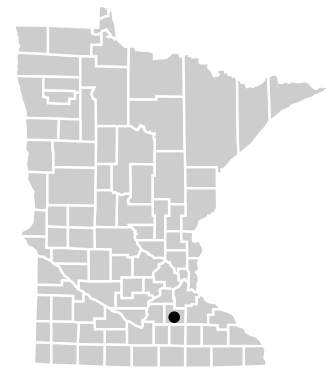
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$121,018.05
Cost Per Passenger:	\$10.88
Ridership:	11,128
Annual System Miles:	84,080



Faribault Flyer



Contact Person: Kim Lang
Title: Transit Coordinator
Address: 208 NW 1st Avenue, Faribault, MN 55021
Telephone: 507. 333-0376
Fax: 507.333.0399
E-mail: klang@ci.faribault.mn.us
Home Page: ci.faribault.mn.us

Legal Name: City of Faribault
Type of Government: City Council
Communities Served: Rice County (City of Faribault)
Legislative District: 26B
Congressional District: 2

2002 Achievements

- Revised schedule/route to provide service to new aquatic center during summer months
- Increased ridership by 1%

2003 Objectives

- Replace 1 vehicle
- Increase youth ridership
- Start planning process to implement service between Faribault and Northfield if county service is not in planning stage

Long Range Plans (2004–2009)

- Replace 3 vehicles
- Implement service between Faribault and Northfield, or some form of county service

Vehicles: 3 Class 400 (medium)

System Class: Small Urban

Days of Service: Monday - Friday, 6:30 a.m. - 6:30 p.m.,
Saturdays, 7:30 a.m. - 4:30 p.m. and Sundays 8:30 a.m. -
3:30 p.m.

Base Fare: \$1.00

Operating Class: Flexible Fixed Route

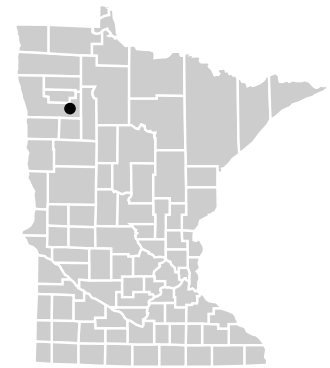
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$134,128.68
Cost Per Passenger:	\$4.52
Ridership:	29,687
Annual System Miles:	54,281



Fosston Heartland Express



Contact Person: Charles Lucken
Title: Clerk-Administrator
Address: 220 East First St., Fosston, MN 56542
Telephone: 218.435.1959
Fax: 218.435.1961
E-mail: clucken@gvtel.com
Home Page: www.fosston.com

Legal Name: City of Fosston
Type of Government: City
Communities Served: Polk County (City of Fosston)
Legislative District: 2B
Congressional District: 7

2002 Achievements

- Steadily increased passenger trips over past few years
- Maintained \$.35 fare
- Completed construction of new bus garage

2003 Objectives

- Continue to increase ridership in 2003
- Promote transit system on website

Long Range Plans (2004–2009)

- Replace vehicle in 2006

Vehicles: 1 Class 400 (medium)

System Class: Community Service Non-Urban Area

Days of Service: Monday - Friday, 7:30 a.m. - 5:30 p.m.

Base Fare: \$.35

Operating Class: Dial-A-Ride

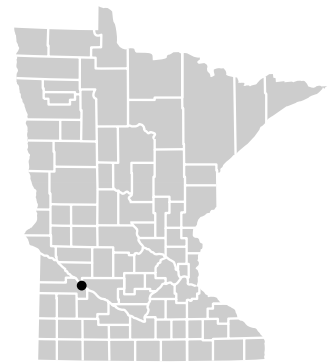
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$46,119.40
Cost Per Passenger:	\$1.70
Ridership:	27,181
Annual System Miles:	3,744



Granite Falls Heartland Express



Contact Person: William P. Lavin
Title: City Manager
Address: 885 Prentice Street, Granite Falls, MN 56241
Telephone: 320.564.3011
Fax: 320.564.3013
E-mail: cgf@kilowatt.net
Home Page: granitefalls.com

Legal Name: City of Granite Falls
Type of Government: City
Communities Served: City of Granite Falls
Legislative District: 20B
Congressional District: 7

2002 Achievements

- Participated in statewide Bus Rodeo
- Experienced no at-fault accidents
- Hired one new driver

2003 Objectives

- Increase ridership
- Update rider guide
- Increase revenue to cost ratio

Long Range Plans (2004–2009)

- Participate annually in statewide Bus Rodeo
- Purchase new bus in 2005

Vehicles: 1 Class 400 (medium) 1 Class 400 backup bus
System Class: Small Urban
Days of Service: Monday – Friday, 6:30 a.m. – 5:30 p.m.;
Sundays, 7:00 a.m. – 12:00 p.m.
Base Fare: \$1.00
Operating Class: Dial-A-Ride
Funding Class: Small Urban

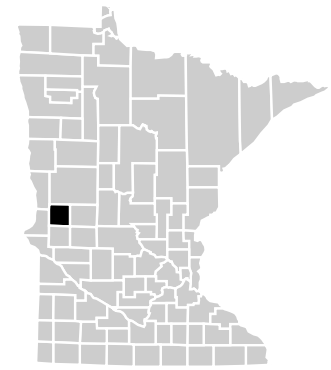
2001 System Data:

Total Operating Costs:	\$73,238.36
Cost Per Passenger:	\$2.63
Ridership:	27,796
Annual System Miles:	30,142

Granite Falls Heartland Express



Grant County Alpha Transit



Contact Person: Karen Nelson
Title: Transportation Coordinator
Address: 28 Central South, P.O. Box 1006, Elbow Lake, MN 56531-1006
Telephone: 218.685.4417
Fax: 218.685.4978
E-mail: karen.nelson@co.grant.mn.us

Legal Name: Grant County
Type of Government: County
Communities Served: Grant County (City of Elbow Lake)
Legislative District: 11A
Congressional District: 7

2002 Achievements

- Increased awareness of system and services
- Provided for two days of additional services with addition of a backup bus
- Increased ridership 10% for the first four months of 2002
- Added one volunteer driver

2003 Objectives

- Increase ridership by 5%
- Increase local marketing efforts
- Expand bus service to additional areas of Grant County
- Increase number of volunteer drivers

Long Range Plans (2004–2009)

- Expand bus service
- Coordinate services with schools, community education, head start program, nursing homes, etc.

Vehicles: 2 class 400 (medium)
System Class: County Wide
Days of Service: Monday – Friday, 7:30 a.m. – 5:00 p.m.
Base Fare: \$1.50
Operating Class: Dial-A-Ride, Flexible Fixed Route and Subscription
Funding Class: Rural

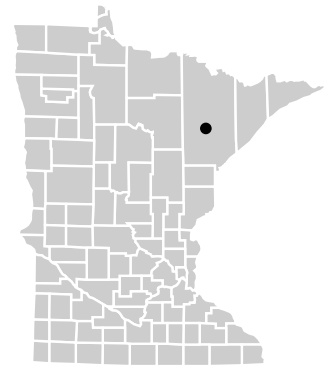
2001 System Data:

Total Operating Costs:	\$103,911.48
Cost Per Passenger:	\$8.00

Bus Only Transit	
Ridership:	12,997
Annual System Miles:	30,194

Volunteer Driver Program Only	
Ridership:	2,828
Annual System Miles:	54,476

Hibbing Area Transit



Contact Person: Sherri Lindstrom
Title: Finance Director
Address: 401 E 21st St., Hibbing, MN 55746
Telephone: 218.262.3486
Fax: 218.262.2308
E-mail: slindstrom@ci.hibbing.mn.us
Home Page: www.hibbing.org

Legal Name: City of Hibbing
Type of Government: City
Communities Served: City of Hibbing
Legislative District: 5B
Congressional District: 8

2002 Achievements

- Formed ad hoc transit committee consisting of area leaders, citizens and other representatives with an interest in transportation needs of City of Hibbing
- Took over pass distribution and collection to gain tighter control on revenues and receivables

2003 Objectives

- Study the efficiency of flex-fixed route
- Provide a usable transportation system for the citizens of Hibbing

Long Range Plans (2004–2009)

- To continually listen to citizens' needs for transportation
- To increase ridership and cost efficiency
- Change flex-fixed route as needs of community change
- Continue ad hoc committee as effective means of communication between riders and City of Hibbing

Vehicles: 2 Class 400 (Medium) and 2 Class 500 (Medium)

System Class: Small Urban

Days of Service: Monday – Friday, 6:00 a.m. – 9:00 p.m.;
Saturday – Sunday, 10:00 a.m. – 4:00 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride, Route Deviation

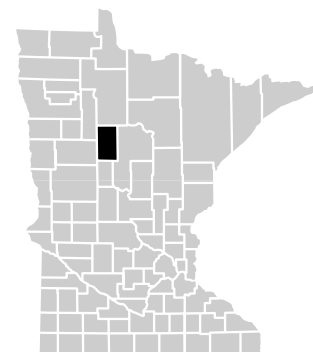
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$148,760.55
Cost Per Passenger:	\$2.45
Ridership:	60,676
Annual System Miles:	106,641



Hubbard County Heartland Express



Contact Person: Linda Bair
Title: Transit Coordinator
Address: 301 Court Street, Park Rapids, MN 56470-1483
Telephone: 218.732.9328
Fax: 218.732.3231
E-mail: lbair@co.hubbard.mn.us

Legal Name: Hubbard County
Type of Government: County
Communities Served: Hubbard County (City of Park Rapids)
Legislative District: 2B, 4B
Congressional District: 8

2002 Achievements

- Implemented preventative maintenance plan
- Increased ridership
- Participated in grand opening of Itasca State Park with shuttle service
- Earned safe driver award

2003 Objectives

- Develop plan to increase vehicle use by persons in assisted living
- Participate on economic development committee to determine future transit needs
- Implement rider survey
- Create new logo

Long Range Plans (2004–2009)

- Implement new logo
- Maintain transit with growth in county
- Increase hours of service

Vehicles: 4 Class 400 (medium)
System Class: Countywide
Days of Service: Monday – Friday, 8:30 a.m. – 5:30 p.m.
Base Fare: \$1.25 city fare; \$3.50 county fare
Operating Class: Dial-A-Ride and Route Deviation
Funding Class: Rural

2001 System Data:

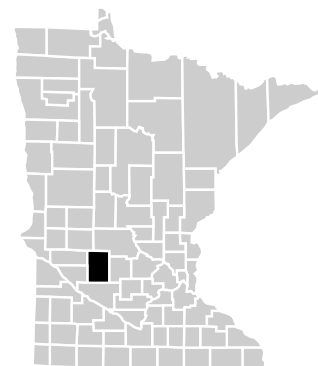
Total Operating Costs:	\$168,647.17
Cost Per Passenger:	\$7.42

Bus Only Transit	
Ridership:	22,726
Annual System Miles:	63,648

Volunteer Driver Program Only	
Ridership:	2,502
Annual System Miles:	80,900



Kandiyohi Area Transit (KAT)



Contact Person: John Groothuis

Title: Transit Director

Address: 1320 22nd Street SW, P.O. Box 186, Willmar, MN 56201

Telephone: 320.214.7433

Fax: 320.214.7754

E-mail: jgroothuis@katbus.org

Legal Name: Kandiyohi Area Transit Joint Powers Board

Type of Government: Joint Powers Board

Communities Served: Kandiyohi County (City of Willmar)

Legislative District: 13A, 13B

Congressional District: 7

2002 Achievements

- Moved into new facility that houses buses and administration offices
- Hired drivers in-house
- Incorporated the Bethesda Adult Day Care Services rides into public transit
- Purchased 2 class 400 buses
- Purchased bus stop signs and implemented them on public routes

2003 Objectives

- Increase ridership by 5%
- Increase ridership for work routes and after school programs
- Replace one transit vehicle
- Extend service hours to include weekend

Long Range Plans (2004–2009)

- Utilize transit scheduling software
- Continue to coordinate with all transit providers in Kandiyohi County
- Develop plan to increase operations efficiency

Vehicles: 6 Class 400 (medium) and 1 Class 500 (medium), 1 backup Class 400 bus

System Class: Countywide

Days of Service: Monday – Friday, 4:45 a.m. – 6:00 p.m.

Base Fare: \$1.00

Operating Class: Route Deviation

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$687,582.46
Cost Per Passenger:	\$5.90

Bus Only Transit

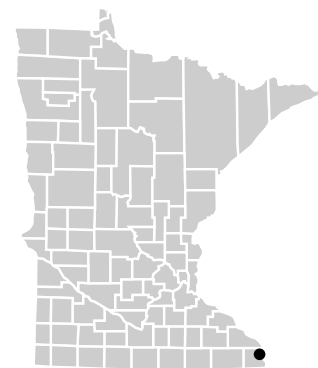
Ridership:	114,803
Annual System Miles:	230,012

Volunteer Driver Program Only

Ridership:	7,116
Annual System Miles:	91,126



La Crescent Apple Express



Contact Person: Keith Carlson
Title: Transit Manager
Address: La Crosse Municipal Transit Utility, 2000 Marco Drive, La Crosse WI 54601
Telephone: 608.789.7350
Fax: 608.789.7374
E-mail: carlsonk@cityoflacrosse.org
Home Page: www.cityoflacrosse.org

Legal Name: City of La Crescent
Type of Government: City
Communities Served: Houston County (City of La Crescent)
Legislative District: 31B
Congressional District: 1

2002 Achievements

- Installed two shelters at prime locations within City of La Crescent
- Enhanced coordination with (SEMCAC) to provide greater ridership opportunities throughout Houston County, within La Crescent, and to and from La Crosse, Wisconsin
- Worked with SEMCAC on drop-off and pick-up locations for transfer passengers

2003 Objectives

- Add shelters throughout City of La Crescent
- Include benches along bus route as part of city beautification process
- Develop written plan for operating and capital enhancement projects to utilize federal funding
- Examine projects that provide opportunities for local collaborations to improve transit ridership

Long Range Plans (2004–2009)

- Coordinate with the City of La Crosse and La Crosse Transit on new multi-modal Transit Transfer Center to replace current transfer site at 5th and State Streets, to include retail/commercial space, intercity bus terminal, trolley, bicycle and pedestrian facilities

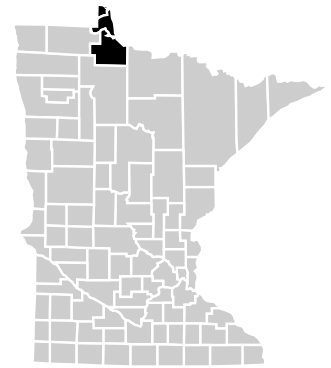
Vehicles: 1 Class 600 (large)
System Class: Urban
Days of Service: Monday – Friday, 6:00 a.m. – 10:40 a.m. and 1:10 p.m. – 6:10 p.m.
Base Fare: \$.85
Operating Class: Flexible Fixed Route
Funding Class: Urbanized

2001 System Data:

Total Operating Costs:	\$122,619
Total Cost Per Passenger:	\$11.95
Ridership:	10,257
Annual System Miles:	39,915



Lake of the Woods Heartland Express



Contact Person: Lorene Hanson
Title: Assistant County Auditor
Address: 206 8th Avenue SE, Baudette, MN 56623
Telephone: 218.634.2836
Fax: 218.634.2509
E-mail: Lorene_h@co.lake-of-the-woods.mn.us

2002 Achievements

- Continued to provide Dial-A-Ride sites throughout service area
- Acquired new vehicle
- Continued to expand at modest rate that necessitates frequent use of back-up systems

2003 Objectives

- Set up joint operating system with Roseau County Area Transit (RCAT) to provide services in 2003
- Coordinate services throughout both service areas

Long Range Plans (2004–2009)

- Evaluate Joint Agreement with RCAT to insure that combined system is providing all services expected by population served



Legal Name: Lake of the Woods County

Type of Government: County

Communities Served: Lake of the Woods County (Baudette, Williams, and Roosevelt and the resort area at the base of Lake of the Woods)

Legislative District: 3A

Congressional District: 7

Vehicles: 1 Class 300 (small) and 1 Class 400 (medium)

System Class: Countywide

Days of Service: Monday - Friday, 8:00 a.m. - 4:30 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride

Funding Class: Rural

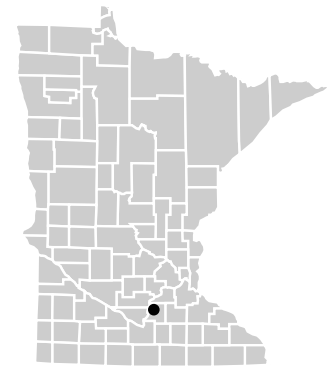
2001 System Data:

Total Operating Costs:	\$42,253.29
Cost Per Passenger:	\$4.77
Ridership:	8,861
Annual System Miles:	19,226

Lake of the Woods Heartland Express



Le Sueur Heartland Express



Contact Person: Connie Donaldson
Title: Transit Manager
Address: 601 S. 5th Street, PO Box 176, Le Sueur, MN 56058
Telephone: 507.665.6211
Fax: 507.665.3813
E-mail: lsbus@rtsmn.com

Legal Name: City of Le Sueur
Type of Government: Municipal
Communities Served: City of Le Sueur
Legislative District: 25A
Congressional District: 1

2002 Achievements

- Lowered cost per passenger
- Implemented new marketing strategies
- Increased ridership
- Replaced transit vehicle
- Participated in Giant Days Parade
- Participated in B-Bop Day
- Experienced another accident free year
- Driver participated in State Rodeo

2003 Objectives

- Celebrate 25th year of service
- Design and update Riders Guide
- Improve preventive maintenance program
- Promote work routes
- Evaluate service hours

Long Range Plans (2004–2009)

- Replace transit vehicle
- Monitor unmet transportation needs
- Increase ridership and service hours

Vehicles: 3 class 400 (medium)

System Class: Small Urban

Days of Service: Monday – Friday, 5:30 a.m. - 4:30 p.m.

Base Fare: Route \$1.00 D.A.R. \$2.00; Senior-Route \$.55; D.A.R. \$1.10

Operating Class: Dial-A-Ride and Route Deviation

Funding Class: Small Urban

2001 System Data:

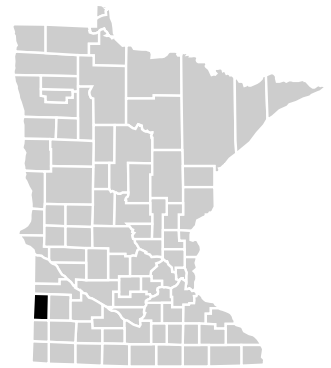
Total Operating Costs:	\$144,343.98
Cost Per Passenger:	\$5.19
Ridership:	27,812
Annual System Miles:	25,117



Le Sueur Heartland Express



Lincoln Heartland Express



Contact Person: Cara Nielsen

Title: Director

Address: 319 North Rebecca, PO Box 29, Ivanhoe, MN 56142

Telephone: 507.694.1813

Fax: 507.694.1198

E-mail: lincolnheartlandexpress@co.lincoln.mn.us

Legal Name: Lincoln County

Type of Government: County

Communities Served: Lincoln County

Legislative District: 20A

Congressional District: 7

2002 Achievements

- Increased ridership
- Reduced trip costs
- Increased fares
- Updated policies

2003 Objectives

- Continue to increase ridership
- Complete policy manual
- Work with WESCAP to coordinate rides with Human Services grant

Long Range Plans (2004–2009)

- Increase ridership
- Address transportation gaps in county
- Replace transit vehicles

Vehicles: 3 Class 400 (medium) System Class: Countywide

Days of Service: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride

Funding Class: Rural

2001 System Data:

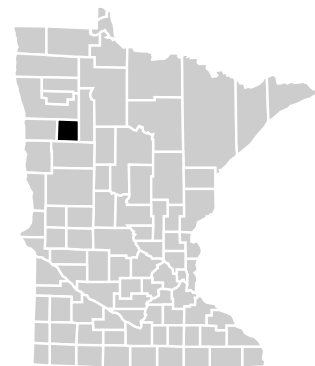
Total Operating Costs:	\$127,778.82
Cost Per Passenger:	\$10.99
Ridership:	11,627
Annual System Miles:	39,944



Lincoln Heartland Express



Mahnomen County Heartland Express



Contact Person: Cindy Marihart
Title: Director of Human Services
Address: 311 North Main, PO Box 460, Mahnomen, MN 56557
Telephone: 218.935.2568
Fax: 218.935.5459
E-mail: cmarihart@hs.co.mahnomen.mn.us

2002 Achievements

- Added 2 additional service hours per day
- Increased ridership by 8%
- Purchased new bus
- Added two new back up drivers
- Experienced accident-free year

2003 Objectives

- Increase marketing efforts
- Increase ridership
- Purchase new bus

Long Range Plans (2004–2009)

- Maintain good safety record
- Increase ridership
- Purchases 2 new buses

Legal Name: Mahnomen County Social Services

Type of Government: Mahnomen County Social Services Board

Communities Served: Mahnomen County (Cities of White Earth, Ogema and Mahnomen)

Legislative District: 2A

Congressional District: 7

Vehicles: 1 Class 200 (mini-van) and 4 class 400 (medium)

System Class: Countywide

Days of Service: Monday – Friday, 7:00 a.m. – 5:30 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$122,357.55
Cost Per Passenger:	\$8.90

Bus Only Transit

Ridership:	13,755
Annual System Miles:	70,823

Vounteer Driver Program Only

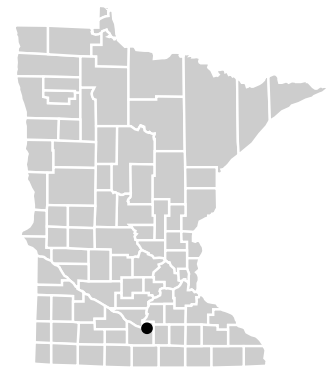
Ridership:	607
Annual System Miles:	19,853



Mahnomen County Heartland Express



Mankato Heartland Express



Contact Person: Loren Ewert
Title: Transit Director
Address: 10 Civic Center Plaza, Mankato, MN 56002-3368
Telephone: 507.387.8655
Fax: 507.387.2073
E-mail: lewert@city.mankato.mn.us
Home Page: www.ci.mankato.mn.us/trans/bus/

Legal Name: City of Mankato
Type of Government: City
Communities Served: Blue Earth and Nicollet Counties
(Cities of Mankato and North Mankato)
Legislative District: 23A
Congressional District: 2

2002 Achievements

- Increased Demand Response Service by 50 percent

2003 Objectives

- Generate revenue recovery of at least 20 percent through the fare box
- Eliminate unproductive transit service

Long Range Plans (2004–2009)

- To be determined by the Mankato Transit Study, which has not been completed yet

Vehicles: 1 Class 400 (medium) and 14 Class 700 (large)
System Class: Small Urban
Days of Service: Monday - Friday, 6:30 a.m. - 6:30 p.m.
Saturday 10:00 a.m. - 5:00 p.m.
Base Fare: \$ 1.25
Operating Class: Dial-A-Ride and Fixed Route
Funding Class: Small Urban

2001 System Data:

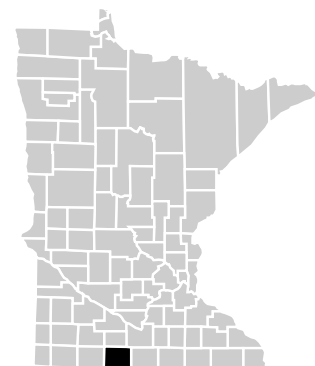
Total Operating Costs:	\$995,726.05
Cost Per Passenger:	\$2.52
Ridership:	395,343
Annual System Miles:	247,834



Mankato Heartland Express



Martin County Express



Contact Person: Scott Higgins
Title: Martin County Coordinator
Address: 201 Lake Avenue, Room 100, Fairmont, MN 56031
Telephone: 507.238.3126
Fax: 507.238.3136
E-mail: scott.higgins@co.martin.mn.us

Legal Name: Martin County
Type of Government: County
Communities Served: Martin County
Legislative District: 24A
Congressional District: 2

2002 Achievements

- Filmed a system advertisement that ran on various cable stations
- Increased base fares by \$.25
- Replaced two buses

2003 Objectives

- Two bus replacements
- Construct new garage facility
- Complete competitive bid process for service provider 2004-2006
- Increase revenue with on-board advertising
- Increase ridership by 3%

Long Range Plans (2004–2009)

- Increase revenue by selling advertisements on exterior of buses
- Increase local marketing efforts
- Continued increase in ridership by 3% per year

Vehicles: 6 Class 400 (medium)

System Class: Countywide

Days of Service: Monday – Friday, 5:30 a.m. – 4:30 p.m.;
Saturday, 5:30 a.m. – 5:30 p.m.

Base Fare: \$2.00 in City of Fairmont, \$2.50 County

Operating Class: Dial-A-Ride

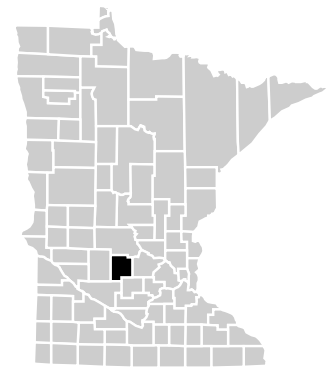
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$312,372.63
Cost Per Passenger:	\$4.25
Ridership:	73,444
Annual System Miles:	253,182



Meeker County Public Transit



Contact Person: Brandon Pietsch
Title: Program Director
Address: 218 North Holcombe Avenue, Litchfield, MN 55355
Telephone: 320.693.7794
Fax: 320.693.2718
E-mail: bpietsc1@bsm1.org

Legal Name: Augustana Lutheran Homes, Inc.
Type of Government: County
Communities Served: Meeker County
Legislative District: 18B
Congressional District: 7

2002 Achievements

- Increase county ridership by adding a deviated-route service to and from Hutchinson for Proworks and West Central Industries
- Purchased a 2002 bus to replace the 1997 bus
- Created back-up bus
- Experienced accident-free year
- Expanded from two to three full time transit vehicles in Meeker County

2003 Objectives

- Continue new deviated route to Hutchinson
- Provide notice to seniors about transit's value to their independence
- Utilize scheduling software
- Provide more group rides to help increase ridership

Long Range Plans (2004–2009)

- Continue growth with Meeker County Public Transit program
- Work with businesses in Litchfield area to utilize transit bus for employees
- Coordinating Meeker County Public Transit bus service and Meeker County Council on Aging (volunteer drivers) program

Vehicles: 3 class 400 (medium)

System Class: Urban

Days of Service: Monday - Friday, 7:45 a.m. - 5:00 p.m.

Base Fare: In town trips: \$1.25, Out of town trips: \$2.00

Operating Class: Dial-A-Ride

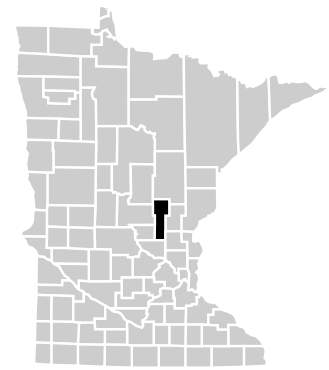
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$166,086.97
Cost Per Passenger:	\$6.60
Ridership:	25,159
Annual System Miles:	50,741



Mille Lacs County Heartland Express



Contact Person: Tammy Creasy
Title: Executive Director
Address: 535 8th Street N.E. P.O. Box 7
Milaca, MN. 56353
Telephone: 320.983.2494 Ext.222
Fax: 320.983.3294
E-mail: rrtcinc@citlink.net

2002 Achievements

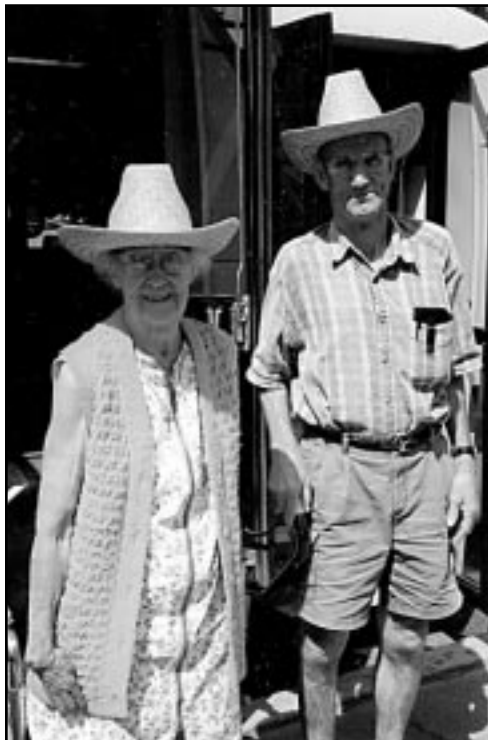
- Completed and moved into new transit facilities
- Continued to increase ridership
- Upgraded phone system and integrated internet
- Started 3 year strategic planning with grant from Initiative Foundation
- Received wheels-to-work grant from Communities Investing in Families

2003 Objectives

- Expand contracts with Mille Lacs Band of Ojibwe and Elim Oasis
- Capital fund raising project for new bus
- Continue working on 3 year strategic planning

Long Range Plans (2004–2009)

- Expand service to our communities
- Computerize software for dispatching and billing
- Continue to coordinate all transit services and activities



Legal Name: Rum River Transportation Collaborative Inc. (RRTC)

Type of Government: Non-Profit with Board of Directors

Communities Served: Mille Lacs County (Cities of Bock, Foreston, Isle, Milaca, Onamia, Pease, Princeton, and Wahkon)

Legislative District: 17A

Congressional District: 8

Vehicles: 4 Class 400 (medium)

System Class: Countywide

Days of Service: Monday – Friday, 8:00 A.M. to 4:00 P.M.

Base Fare: varies from \$1.00 to \$8.00

Operating Class: Dial-A-Ride and Route Deviation

Funding Class: Rural

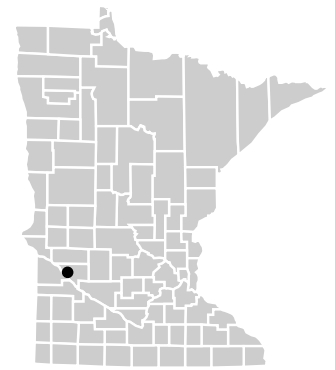
2001 System Data:

Total Operating Costs:	\$130,467.04
Cost Per Passenger:	\$9.86
Ridership:	13,233
Annual System Miles:	71,867

Mille Lacs County Heartland Express



Montevideo Heartland Express



Contact Person: Greg Schwaegerl
Title: Public Works Director
Address: 103 Canton Avenue, Montevideo, MN 56265
Telephone: 320.269.7572
Fax: 320.269.9340
E-mail: greg@montevideomn.org
Home Page: montevideomn.org

Legal Name: City of Montevideo
Type of Government: Municipal
Communities Served: City of Montevideo
Legislative District: 20B
Congressional District: 7

Long Range Plans (2004–2009)

- Explore potential for third party contract for transit operations

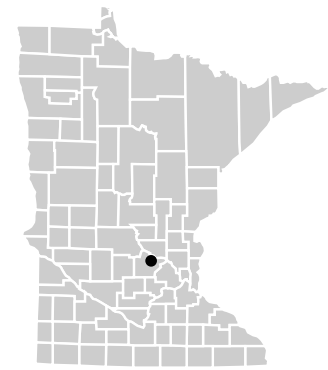
Vehicles: 3 Class 400 (medium)
System Class: Urban
Days of Service: Monday - Friday, 5:30 a.m. – 5:00 p.m.
Base Fare: \$1.50
Operating Class: Dial-A-Ride, Route Deviation and Subscription
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$104,510.71
Cost Per Passenger:	\$4.80
Ridership:	21,786
Annual System Miles:	40,944



Monticello Heartland Express



Contact Person: John Glomski or Cathy Shuman
Title: Assistant City Planner/Finance Assistant/MIS
Address: 505 Walnut Street, Suite 1, Monticello, MN 55362
Telephone: 763.295.2711
Fax: 763.295.4404
E-mail: john.glomski@ci.monticello.mn.us/cathy.shuman@ci.monticello.mn.us
Home Page: www.ci.monticello.mn.us/express.html

Legal Name: City of Monticello
Type of Government: City
Communities Served: Wright County (City of Monticello)
Legislative District: 19A
Congressional District: 6

2002 Achievements

- Experienced accident-free year
- Decreased cost per passenger
- Decreased annual system miles due to implementation of deviated route

2003 Objectives

- Increase ridership
- Increase local marketing efforts
- Maintain safe and reliable transit system

Long Range Plans (2004–2009)

- Coordinate with neighboring transit systems to improve public transit at regional level

Vehicles: 1 Class 400 (medium)

System Class: Small Urban

Days of Service: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride and Route Deviation

Funding Class: Small Urban

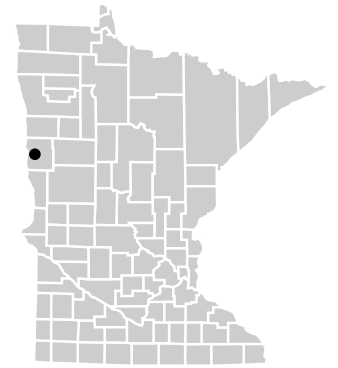
2001 System Data:

Total Operating Costs:	\$70,624.73
Cost Per Passenger:	\$6.04
Ridership:	11,688
Annual System Miles:	27,215

Monticello Heartland Express



Moorhead Metropolitan Area Transit (MAT)



Contact Person: Lori Van Beek

Title: Transit Manager

Address: 500 Center Avenue, 4th Floor, PO Box 779,
Moorhead, MN 56561

Telephone: 218.299.5370

Fax: 218.299.5399

E-mail: lori.vanbeek@ci.moorhead.mn.us

Home Page: www.ci.moorhead.mn.us

Legal Name: City of Moorhead

Type of Government: City

Communities Served: Clay County (Cities of Moorhead
and Dilworth)

Legislative District: 9A

Congressional District: 7

2002 Achievements

- Competitively procured transit operating services for three-year period
- Implemented demonstration program with Minnesota State University-Moorhead to utilize parking revenue for "free" fixed route transit service to students
- Planned for major route detours for bridge reconstruction to occur in 2003
- Developed site for relocation of Southside transfer shelter by new Marriott Hotel and Conference Center

2003 Objectives

- Co-locate transit administrative staff for Fargo and Moorhead at Ground Transportation Center

Long Range Plans (2004–2009)

- Order three replacement fixed route buses for delivery in 2004-2005
- Implement projects/studies as recommended by Transit Development Plan
- Study feasibility of joint storage/maintenance facility for Fargo and Moorhead
- Prepare and update five-year Transit Development Plan in 2006
- Purchase new and replacement passengers shelters in 2007
- Purchase security cameras for buses in 2009

Vehicles: 7 Class 600 (medium) and 4 Class 700 (large)

System Class: Urban

Days of Service: Monday - Friday, 6:15 a.m. - 6:45 p.m.,
Saturday, 7:15 a.m. - 6:45 p.m., Monday - Saturday, 5:30
p.m. - 10:15 p.m. (academic year)

Base Fare: \$1.00

Operating Class: Fixed Route

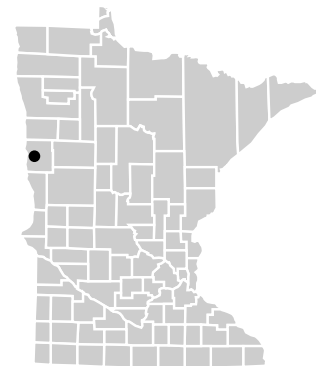
Funding Class: Urbanized

2001 System Data:

Total Operating Costs:	\$868,319.95
Cost Per Passenger:	\$2.76
Ridership:	315,008
Annual System Miles:	352,771



Moorhead Metropolitan Area Transit – MAT Paratransit and Senior Dial-A-Ride



Contact Person: Lori Van Beek
Title: Transit Manager
Address: 500 Center Avenue, 4th Floor, PO Box 779,
Moorhead, MN 56561
Telephone: 218.299.5370
Fax: 218.299.5399
E-mail: lori.vanbeek@ci.moorhead.mn.us
Home Page: www.ci.moorhead.mn.us

Legal Name: City of Moorhead
Type of Government: City
Communities Served: Clay County (City of Moorhead)
Legislative District: 9A
Congressional District: 7

2002 Achievements

- Purchased wheelchairs to carry on-board bus to assist passengers
- Created a joint Moorhead-Fargo advisory committee of persons with disabilities
- Surveyed passengers to determine satisfaction with services and policies

2003 Objectives

- Increase ridership by 2%
- Replace one Paratransit vehicle
- Sponsor educational and awareness workshops for agencies who serve persons with disabilities and senior citizens
- Provide driver and dispatch training regarding communicating with passengers with mental illnesses

Long Range Plans (2004–2009)

- Replace one Moorhead Paratransit vehicle in 2005, and one in 2008
- Replace one Dial-A-Ride vehicle in 2005
- Recertify clients for eligibility in 2004

Vehicles: 7 Class 400 (small)

System Class: Urban

Days of Service: Senior Dial-A-Ride, Monday-Friday, 8:00 a.m. to 4:30 p.m. and MAT Paratransit, Monday-Saturday, 6:15 a.m. to 10:15 p.m.

Base Fare: \$2.00

Operating Class: Dial-A-Ride

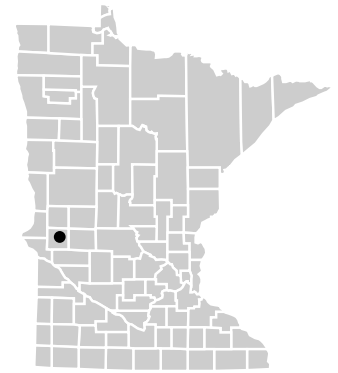
Funding Class: Elderly and Handicapped

2001 System Data:

Total Operating Costs:	\$157,006.32
Cost Per Passenger:	\$13.81
Ridership:	11,365
Annual System Miles:	55,811



Morris Transit



Contact Person: Bonnie Hausmann
Title: Transit Coordinator
Address: 609 Oregon Avenue, PO Box 438, Morris MN 56267
Telephone: 320.589.1000
Fax: 320.589.3111
E-mail: morrismn@info-link.net
Home Page: www.morrismn.org/page2.html

Legal Name: City of Morris
Type of Government: City
Communities Served: City of Morris in Stevens County
Legislative District: 11A
Congressional District: 7

2002 Achievements

- Completed 28 years of service to community
- Participated in various community and UMM events to promote transit
- Provided over 50,000 rides to population of about 5,000

2003 Objectives

- Maintain reliable transit service to community
- Replace one bus
- Maintain revenue to expense ratio in excess of 20%

Long Range Plans (2004–2009)

- Investigate the possibility of increase service hours on weekends

Vehicles: 5 Class 400 (medium)

System Class: Small Urban

Days of Service: Monday - Friday, 6:00 a.m. - 10:00 p.m., Saturday, 12:00 p.m. - 4:00 p.m., Sunday, 8:30 a.m. - 12:30 p.m.

Base Fare: \$2.00

Operating Class: Dial-A-Ride

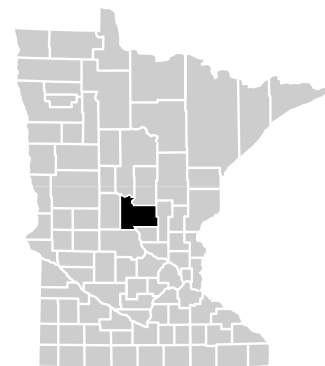
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$237,879.12
Cost Per Passenger:	\$4.54
Ridership:	52,423
Annual System Miles:	73,131



MorrTrans



Contact Person: Dale Schmeck
Title: Social Services Supervisor
Address: Morrison County Social Services, 213 First Ave.
SE, Little Falls, MN 56345
Telephone: 320.632.2951
Fax: 320.632.0225
E-mail: dales@co.morrison.mn.us

Legal Name: Morrison County
Type of Government: County
Communities Served: Morrison County (City of Little Falls)
Legislative District: 12B, 16A
Congressional District: 8

2002 Achievements

- Increased hours of service in Little Falls
- Distributed transit guide to public

2003 Objectives

- Increase service area surrounding Little Falls
- Place second bus into service in Little Falls
- Reduce per ride costs

Long Range Plans (2004–2009)

- Financial partnering with business and local government
- Continue marketing to promote ridership
- Expand service area

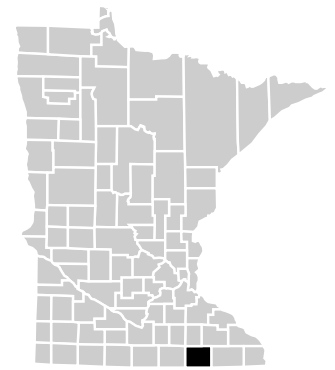
Vehicles: 1 Class 300 (small) and 2 Class 400 (medium)
System Class: Countywide
Days of Service: Monday – Friday, 8:00 a.m. – 4:30 p.m.
Base Fare: \$1.00 in city; \$2.00 rural
Operating Class: Dial-A-Ride and Route Deviation
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$151,091.52
Cost Per Passenger:	\$10.86
Ridership:	13,916
Annual System Miles:	40,858



Mower County Transit



Contact Person: Bruce Henricks
Title: Human Services Director
Address: 1005 North Main Street, Austin, MN 55912
Telephone: 507.437.9729
Fax: 507.437.9721
E-Mail: express@smig.net

2002 Achievements

- Established four deviated routes throughout City of Austin
- Established two work routes for major employer in Austin

2003 Objectives

- Establish at least one rural deviated route
- Provide services to people of all ages, especially children

Long Range Plans (2004–2009)

- Become the state's best transit system
- Become more cost effective by delivering more rides within the existing budget

Legal Name: Mower County Human Services

Type of Government: Mower County third party contracts out operations to Community Action in Freeborn County

Communities Served: Mower County

Legislative District: 27A, 27B

Congressional District: 1

Vehicles: 10 Class 400 (medium)

System Class: County Wide

Days of Service: Monday, through Friday, 6:00 a.m. - 6:00 p.m.; Saturdays, 8:00 a.m. - 6:00 p.m.

Base Fare: Stop on route \$1.00; Deviation \$1.50; Dial-A-Ride \$2.00

Operating Class: Dial-A-Ride and Route Deviation

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$613,831.99
Cost Per Passenger:	\$8.10

Bus Only Transit

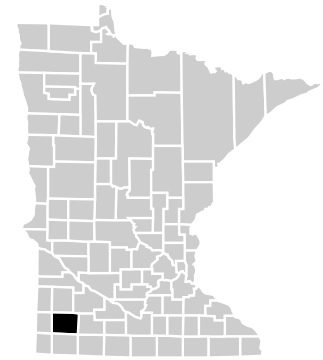
Ridership:	75,798
Annual System Miles:	190,665

Volunteer Driver Program Only

Ridership:	8,340
Annual System Miles:	284,613



Murray County Heartland Express



Contact Person: Michelle Miranowski
Title: Transportation Coordinator
Address: 2439 Broadway Avenue, Slayton, MN 56172
Telephone: 507.836.6648
Fax: 507.836.8875
E-Mail: mcrides@frontiernet.net

Legal Name: Murray County
Type of Government: County
Communities Served: Murray County
Legislative District: 22A
Congressional District: 1

2002 Achievements

- Experienced accident-free year
- Upgraded computer hardware and software

2003 Objectives

- Expand local marketing efforts
- Move transportation offices to new location
- Increase ridership through expanded marketing efforts

Long Range Plans (2004–2009)

- Expand Dial-A-Ride service
- Replace one transit vehicle in 2005

Vehicles: 11 volunteer cars and 2 Class 400 (medium)

System Class: County Wide

Days of Service: Monday - Friday, 8:00 a.m. - 4:30 p.m.

Base Fare: \$2.00 round-trip or \$1.50 one-way; \$3.00 in-county trips roundtrip or \$2.00 one-way; \$3.00 evening or weekend trips.

Operating Class: Dial-A-Ride

Funding Class: Rural

2001 System Data:

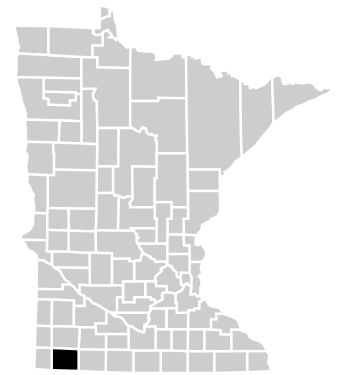
Total Operating Costs:	\$68,587.81
Cost Per Passenger:	\$6.33

Bus Only Transit	
Ridership:	10,829
Annual System Miles:	15,969

Volunteer Driver Program Only	
Ridership:	1,022
Annual System Miles:	56,899



Nobles County Heartland Express



Contact Person: Karen DeBoer
Title: Transit Director
Address: 1106 3rd Avenue, PO Box 787, Worthington, MN 56187
Telephone: 507.376.3322
Fax: 507.372.4372
E-mail: kdeboer@smoc.co.nobles.mn.us

2002 Achievements

- Developed an expansion grant to improve public transportation in Nobles County by providing a comprehensive system
- Implemented Prairieland Transit System, the result of years of work involving the Nobles County Heartland Express, Worthington City Council, Nobles County Commissioners, Worthington Taxi Service, the City of Worthington Administrator, the Nobles County Administrator, and many community members
- Provide a centralized dispatch system, fair and equitable subsidized passenger fares, and an expanded county route service
- Coordinated services of Nobles County Heartland Express and the Worthington Taxi Service

2003 Objectives

- Maintain flexible and coordinated transit system in Nobles County
- Adjust routes and central dispatch services as necessary

Long Range Plans (2004–2009)

- Create Multi-County Dial-A-Ride transportation between Nobles County and other counties of Region 8
- Create Nobles County "Group" transportation for child care, senior citizens, etc. between Nobles County and other counties of Region 8
- Create Individual Town Service transportation available within each of the fifteen communities in Nobles County

Legal Name: Southwestern Minnesota Opportunity Council, Inc. (SMOC)

Type of Government: Joint Powers Transit Authority between Nobles County and City of Worthington

Communities Served: Nobles County

Legislative District: 22A

Congressional District: 2

Vehicles: 3 Class 400 (medium)

System Class: Countywide

Days of Service: Monday – Friday, 7:00 a.m.- 6:04 p.m. (varies by daily route)

Base Fare: \$2.00 Route Service

Operating Class: Flexible Fixed Route

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$101,602.00
Cost Per Passenger:	\$7.63

Bus Only Transit

Ridership:	13,322
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Annual System Miles:	35,531
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Volunteer Driver Program Only

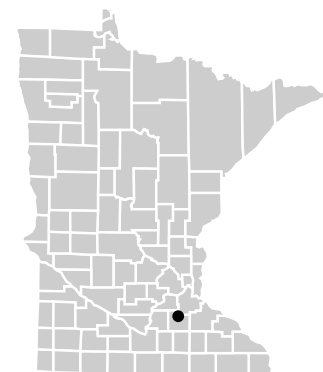
Ridership:	4,652
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Annual System Miles:	4,875
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Nobles County Heartland Express



Northfield Transit



Contact Person: Deborah A. Little, CCTM
Title: Transit Manager/Executive Assistant
Address: 801 Washington Street, Northfield, MN 55057
Telephone: 507.645.3001
Fax: 507.645.3055
E-mail: deb.little@ci.northfield.mn.us
Home Page: www.ci.northfield.mn.us

Legal Name: City of Northfield
Type of Government: City
Communities Served: City of Northfield
Legislative District: 25B
Congressional District: 2

2002 Achievements

- Implemented intercity connection with Jefferson Lines
- Established new route deviated system
- Increased summer youth ridership
- Completed new bus facility
- Developed new brochures

2003 Objectives

- Expand local marketing and promotional efforts
- Increase overall ridership
- Expand service to include City of Dundas
- Implement dispatching software
- Expand preventative maintenance program using city employees rather than contracted services

Long Range Plans (2004–2009)

- Expand hours and days of service
- Implement county-wide service
- Expand intercity service with public and private carriers
- Increase ridership

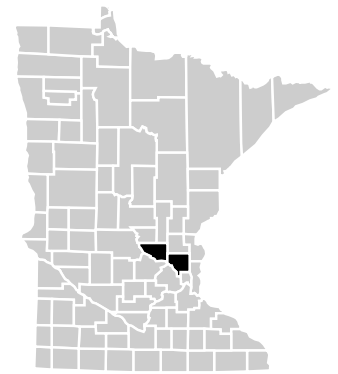
Vehicles: 4 Class 400 (medium)
System Class: Small Urban
Days of Service: Monday - Friday, 6:30 a.m. - 6:00 p.m.,
Thursday's until 8:00 p.m., Saturday, 10:00 a.m. - 1:00
p.m.
Base Fare: \$1.00
Operating Class: Dial-A-Ride and Route Deviation
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$182,924.02
Cost Per Passenger:	\$5.10
Ridership:	35,840
Annual System Miles:	64,233



NorthStar Commuter Coach



Contact Person: Mn/DOT, Office of Transit
Address: 395 John Ireland Blvd., MS 430, St. Paul, MN 5155
Telephone: 651.296.3379
Fax: 651.297.7252
E-mail: commutercoach@dot.state.mn.us
Home Page: commutercoach.org
Provider: Laidlaw Transit Services, Inc.

2002 Achievements

- Ridership goals were ahead of projections in first 6 months of operation
- Schedule changed to provide more non-stop trips between Elk River and Minneapolis
- Participated in region-wide promotions, Take Your Child to Work Day and B-BOP Day

2003 Objectives

- Undertake additional marketing initiatives to increase ridership
- Secure funding to operate system when demonstration period ends Sept. 2003
- Secure funding to operate additional commuter coach service

Long Range Plans (2004–2009)

- Develop additional commuter coach services from areas surrounding the Twin Cities Metropolitan areas

Legal Name: Northstar Commuter Coach

Type of Government: State

Communities Served: Commuters from Sherburne and Anoka counties

Legislative District: 16B, 47A, 47B, 48A, 49B

Congressional District: 3,6

Vehicles: 7 Class 700 (large) over-the-road coaches

System Class: Commuter

Days of Service: Monday – Friday, 5:25 a.m. – 8:50 a.m. and 3:30 p.m. – 6:55 p.m.

Base Fare: \$3.25

Operating Class: Fixed Route

Funding Class: Special Appropriation

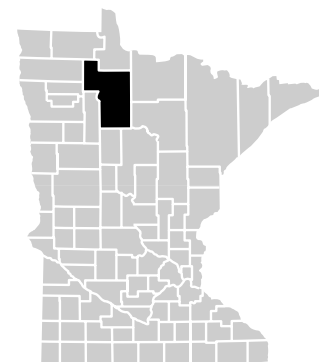
2001 System Data:

1st Year of Operation

Total Operating Costs:	\$551,391
Total Operating Cost Per Passenger:	\$4.67
Capital Lease Costs:	\$561,403
Ridership:	118,704
Annual System Miles:	123,000



Paul Bunyan Transit



Contact Person: Roger Allen
Title: Transit Director
Address: 706 Railroad Street SE, Bemidji, MN 56601
Telephone: 218.751.8765
Fax: 218.751.8765
E-mail: pbrans@paulbunyan.net

2002 Achievements

- Completed web site
- Initiated and obtained financial responsibility for 2003 management calendar year
- Purchased two new buses
- Participated in Mn/DOT program evaluation

2003 Objectives

- Rotate colors of monthly bus passes
- Change one way rides from paper to tokens
- Continue successful communication with Mn/DOT and Joint Powers Board
- Increase revenue contract service

Long Range Plans (2004–2009)

- Continue to purchase and replace vehicles
- Analyze current system and make changes to respond to growth of Beltrami County and City of Bemidji

Legal Name: Bemidji/Beltrami County Public Transit Board

Type of Government: Public non-profit

Communities Served: Beltrami County (City of Bemidji)

Legislative District: 2B, 4A

Congressional District: 7, 8

Vehicles: 6 Class 400 (medium) and 2 Class 500 (medium)

System Class: Small Urban and Countywide

Days of Service: Monday - Wednesday and Friday 7:00AM – 6:00PM; Thursday 7:00AM – 10:00PM; Saturday 8:00AM – 5:00 PM; Sunday 10:00AM – 3:00PM

Base Fare: \$1.00 per ride

Operating Class: Dial-A-Ride and Route Deviation

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$436,784.93
Cost Per Passenger:	\$4.97

Bus Only Transit

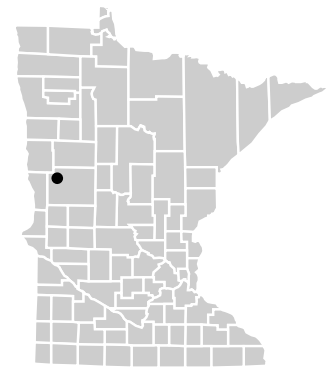
Ridership:	87,961
Annual System Miles:	209,064

Volunteer Driver Program Only

Ridership:	702
Annual System Miles:	103,764



Pelican Rapids Transit



Contact Person: Richard A. Jenson
Title: Administrative Assistant
Address: 25 N. Broadway, PO Box 350, Pelican Rapids, MN 56572
Telephone: 218.863.6571
Fax: 218.863.7077
E-mail: citypr@loretel.net
Home Page: www.pelicanrapids.com

Legal Name: City of Pelican Rapids
Type of Government: City
Communities Served: OtterTail County (City of Pelican Rapids)
Legislative District: 10A
Congressional District: 7

2002 Achievements

- Increased ridership from 2001
- Experienced accident-free year
- Rented new garage for buses

2003 Objectives

- Continue to increase ridership
- Decrease cost per passenger
- Increase service to transit dependent individuals

Long Range Plans (2004–2009)

- Expand service
- Purchase new bus in 2007
- Repaint current bus

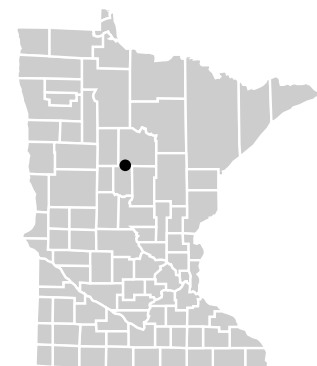
Vehicles: 1 Class 300 (small)
System Class: Small Urban
Days of Service: Monday - Friday, 8:00 a.m. - 5:00 p.m.
Base Fare: \$.25
Operating Class: Dial-A-Ride
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$7,167.66
Cost Per Passenger:	\$1.00
Ridership:	7,176
Annual System Miles:	4,436



Pine River Ride With Us Bus



Contact Person: Barbara Jorgenson
Title: Transit Administrator
Address: 200 North Front St., P.O. Box 87, Pine River, MN 56474
Telephone: 218.587.2440
Fax: 218.587.3335
E-mail: prridewithusbus@hotmail.com

2002 Achievements

- Maintained increase in ridership
- Increased youth ridership
- Completed 134,000+ accident-free miles

2003 Objectives

- Increase marketing effort
- Increase ridership by 2%
- Reduce vehicle cost per mile by 1%

Long Range Plans (2004–2009)

- Replace transit vehicle
- Expand service to include weekly trips to Brainerd
- Explore potential for countywide dial-a-ride service



Legal Name: City of Pine River
Type of Government: City
Communities Served: Cass County (City of Pine River)
Legislative District: 4A, 4B
Congressional District: 8

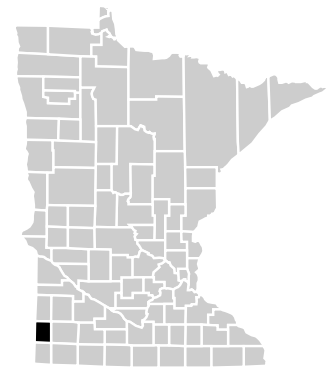
Vehicles: 1 Class 300 (small)
System Class: Community Service Non-Urban Area
Days of Service: Monday - Friday, 8:45a.m. - 4:15p.m.
Base Fare: \$.75
Operating Class: Dial-A-Ride
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$50,523.27
Cost Per Passenger:	\$7.08
Ridership:	7,137
Annual System Miles:	12,477

Pipestone Transit System

Contact Person: Bill McVicker
Title: Transportation Director
Address: 416 Hiawatha Avenue South, Pipestone, MN 56164
Telephone: 507.825.6713
Fax: 507.825.6734
E-mail: bill.mcvicker@co.pipestone.state.mn.us
Home Page: pjs@mntm.org



Legal Name: Pipestone County
Type of Government: County
Communities Served: Pipestone County
Legislative District: 20A
Congressional District: 1

2002 Achievements

- Successfully merged transit services of City of Pipestone with Pipestone countywide services
- Provided potential for more than 39,000 trips
- Created new fleet of 5 transit buses and workforce of 9 employees

2003 Objectives

- Increase system efficiencies in face of tight budget

Long Range Plans (2004–2009)

- Build or find a new transit administration office
- Continue to grow the transit system and continue to upgrade the transit vehicles and facility

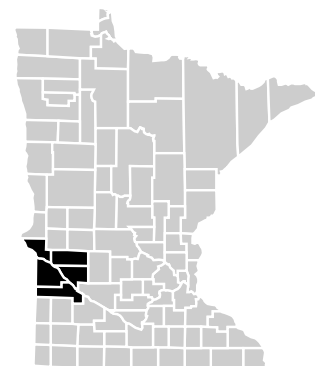


Vehicles: 4 Class 400 (medium), 1 Class 400 backup bus
System Class: Small Urban and County Wide
Days of Service:
City of Pipestone: Monday – Friday 7:00am-5:30pm;
Saturday – 8:00am-4:00pm;
Sunday – 9:00am-2:30pm
County: Monday – Friday 8:00am-5:00pm
Base Fare: City of Pipestone \$1.25 or 10 Tokens for \$10;
County: Zone Service (6 zones ranging from \$1.00 - \$3.50 with Pipestone being the center-point, or 25 cents per mile intra or inter zone trips; ten or twenty trip pass with 5% or 10% discounts respectively)
Operating Class: Dial-A-Ride
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$233,846.74
Cost Per Passenger:	\$6.50
Ridership:	35,983
Annual System Miles:	87,834

Prairie Five Rides



Contact Person: Dick Olson
Title: Transit Manager
Address: 7th & Washington, Suite 302, P.O. Box 695,
Montevideo, MN 56265
Telephone: 320.269.8727
Fax: 320.269.6570
E-mail: dickp5@willmar.com
Home Page: prairie5.com

2002 Achievements

- Completed update of drivers' manual
- Hired full time bus drivers
- Developed Escort Assistance Program

2003 Objectives

- Continue to hire full time bus driver positions
- Provide 70,000 rides
- Develop training manual for dispatchers

Long Range Plans (2004–2009)

- Replace transit vehicles
- Coordinate with other transit systems to provide passengers to the metro area
- Build a bus garage

Legal Name: Prairie Five CAC, Inc.

Type of Government: Community Action Agency

Communities Served: Big Stone, Chippewa, Lac Qui Parle, Swift and Yellow Medicine Counties (cities of Appleton, Canby, Madison, and Ortonville)

Legislative District: 20A, 20B

Congressional District: 7

Vehicles: 10 Class 400 vehicles (medium) 1 Class 400 backup bus

System Class: Rural Multi-County Service

Days of Service: Monday - Friday, 7:30 a.m. – 5:30 p.m.

Base Fare: City: \$.75, Counties: \$.20 per mile

Operating Class: Dial-A-Ride, Route Deviation and Subscription

Funding Class: Rural

2001 System Data:

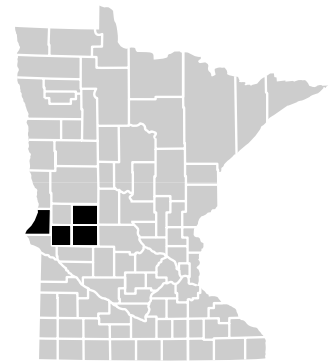
Total Operating Costs:	\$474,309.60
Cost Per Passenger:	\$6.73

Bus Only Transit	
Ridership:	70,430
Annual System Miles:	174,115

Volunteer Driver Program Only	
Ridership:	6,350
Annual System Miles:	244,459



Rainbow Rider Transit



Contact Person: Dick Gulbranson
Title: Transit Director
Address: 401 Florence, P.O. Box 136 Lowry, MN 56349
Telephone: 320.283.5065
Fax: 320.283.5066
E-mail: rainbowr@runestone.net

2002 Achievements

- On pace to increase bus ridership by at least 20%
- Added City of Starbuck to system
- Added two additional nursing homes and two different Head Start contracts
- Increased summer recreation commitments with three additional routes

2003 Objectives

- Increase bus ridership by 10 %
- Increase co-operative agreements and contracts with additional nursing homes and schools

Long Range Plans (2004–2009)

- In 2004, building second nine-stall bus garage

Legal Name: Rainbow Rider Transit Board

Type of Government: Joint Powers Board between Douglas, Pope, Stevens, and Traverse Counties

Communities Served: Douglas, Pope, Stevens, and Traverse Counties (Cities of Alexandria, Glenwood, Wheaton, Morris, and Starbuck)

Legislative District: 9B, 10, 11A, 11B, 13A

Congressional District: 7

Vehicles: 14 Class 400 (medium) and 2 Class 500 (large)

System Class: Multi-county Service

Days of Service: Monday - Friday, 7:00 a.m. - 5:00 p.m.

Base Fare: \$1.50 per 10-mile zone

Operating Class: Dial-A-Ride

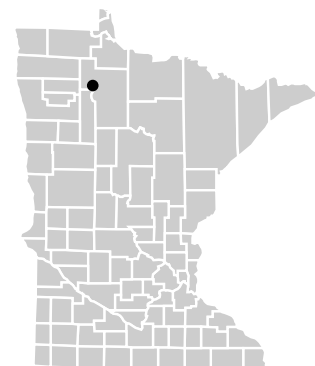
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$836,428.14
Cost Per Passenger:	\$7.56
Ridership:	110,648
Annual System Miles:	451,524



Red Lake Transit



Contact Person: Mike Ness

Title: Director

Address: PO Box 274, Red Lake, MN 56671

Telephone: 218.679.3361 Extension 1423

Fax: 218.679.337.82761

E-mail: rltrans@paulbunyan.net

Legal Name: Red Lake Band of Chippewa Indians

Type of Government: Tribal Council

Communities Served: Big Stone, Little Rock, Red Lake, Redby, Battle River and Ponemah (Red Lake Reservation)

Legislative District: 2B

Congressional District: 7

2002 Achievements

- Obtained two more buses with tribal funding
- Hired three more drivers to increase service and improve utility to Red Lake Nation
- New focus is to transport clients to and from "New Beginnings" training program

2003 Objectives

- Expand service to "New Beginnings"
- Explore possibility of taking over casino transport buses and opening them to public
- Increase service hours and improve utility to reservation

Long Range Plans (2004–2009)

- Expand equipment and personnel
- Build facility for bus storage, staging area, and waiting area for people transferring to another bus
- Increase routes

Vehicles: 1 class 400 (medium)

System Class: Community Service Non-urban Area

Days of Service: Monday-Friday, 7:00am to 6:00pm

Base Fare: \$1 adults; \$.50 seniors and students; children 5 and under, free with parent

Operating Class: Dial-A-Ride and Route Deviation

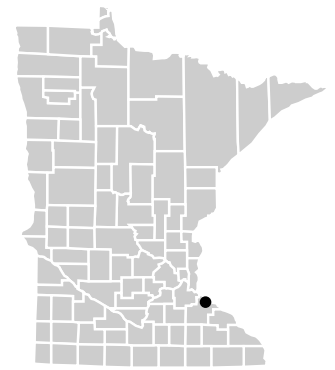
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$113,309.60
Cost Per Passenger:	\$ 29.23
Ridership:	3,877
Annual System Miles:	44,808



Red Wing RIDE



Contact Person: Jay McCleary
Title: Deputy Director of Public Works
Address: 229 Tyler Road North, Red Wing, MN 55066
Telephone: 651.385.3674
Fax: 651.388.0243
E-mail: Jay.McCleary@ci.red-wing.mn.us

Legal Name: City of Red Wing
Type of Government: Municipal
Communities Served: Goodhue County (City of Red Wing)
Legislative District: 28A, 28B, 36B
Congressional District: 2

2002 Achievements

- Successfully started up a second bus route to service new Fairview Red Wing Medical Center

2003 Objectives

- To meet increasing demand for service to new Target and Super Wal-Mart stores in West Red Wing area

Long Range Plans (2004–2009)

- For Red Wing RIDE to become a major portion of Goodhue County transit system

Vehicles: 6 Class 400 (medium)

System Class: Small Urban

Days of Service: Flex Route: Monday – Friday, 8:30 a.m. – 5:00 p.m.; Dial-A-Ride: Monday – Friday, 6:00 a.m. – 6:00 p.m.; Wednesday – Friday, 6:00 p.m. – 9:30 p.m.; Saturday, 6:00 a.m. – 6:00 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride and Flexible Fixed Route

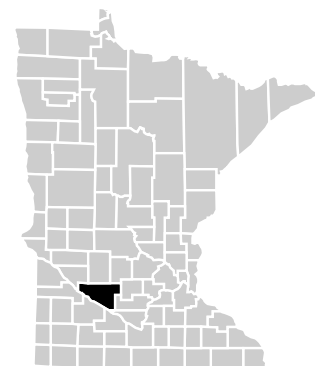
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$272,341.51
Total Cost Per Passenger:	\$4.74
Ridership:	57,465
Annual System Miles:	112,624

THE *Red Wing*
RIDE

Renville County Heartland Express



Contact Person: Rachel Schneiderman
Title: Transit Director
Address: 301 S 7th Street, Olivia, MN 56277
Telephone: 320.523.3589 or 800.450.7964
Fax: 320.523.3565
E-mail: rachel_s@co.renville.mn.us

Legal Name: Renville County
Type of Government: County
Communities Served: Renville County
Legislative District: 20B
Congressional District: 7

2002 Achievements

- Purchased new vehicle
- Implemented transportation for Early Child Family Education programs
- Increased youth ridership
- Developed a web site
- Perfected annual vehicle inspection
- Participated in park-n-ride for annual relay for life
- Successful marketing campaign with community speaking engagements, local radio exchange and county fair

2003 Objectives

- Maintain ridership increase
- Increase system county wide (reaching cities on the outer edge of county)
- Continue to reduce cost per passenger and cost per hour
- Update transit brochure
- Increase volunteer drivers
- Increase summer recreational rides

Long Range Plans (2004–2009)

- Continue growth
- Maintain high level of service
- Provide transit vehicle in every community
- Continue to improve local marketing
- New transit office located in new Renville Co. Human Service building
- Develop home to work service
- Build new bus garage

Vehicles: 5 Class 400 vehicles (medium) 1 Class 400 backup bus

System Class: Countywide

Days of Service: Monday – Friday, 6:30 a.m. – 5:00 p.m.

Base Fare: \$.75 within the same city; \$1.50 to another city; \$2.25 from Renville county to Willmar or to Redwood

Operating Class: Dial-A-Ride

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$203,407.90
Cost Per Passenger:	\$7.99

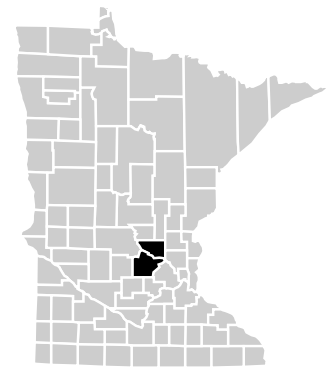
Bus Only Transit:	
Ridership:	25,473
Annual System Miles:	99,616

Volunteer Driver Program Only:	
Ridership:	2,504
Annual System Miles:	61,217

Renville County Heartland Express



RiverRider Public Transit



Contact Person: Shannon Tietz
Title: Transit Coordinator
Address: 13880 Hwy 10, Elk River, 55330
Telephone: 763.241.2971
Fax: 763.241.2698
E-mail: Shannon.Tietz@co.sherburne.mn.us

2002 Achievements

- Entered into joint powers agreement between Sherburne and Wright counties

2003 Objectives

- Consider expansion of hours as demand requires
- Reduce cost per passenger mile

Long Range Plans (2004–2009)

- Provide service to surrounding rural communities

Legal Name: RiverRider Public Transit System

Type of Government: Joint Powers Board between Sherburne and Wright Counties

Communities Served: Sherburne and Wright Counties (Cities of Elk River and Buffalo)

Legislative District: 16A, 16B, 23A, 48A

Congressional District: 6

Vehicles: 5 Class 400 (medium); 3 Class 500 (medium); and 2 Class 600 (large)

System Class: Multi-county Service

Days of Service: Monday - Friday, 7:00 a.m. – 5:00 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride, Route Deviation and Subscription

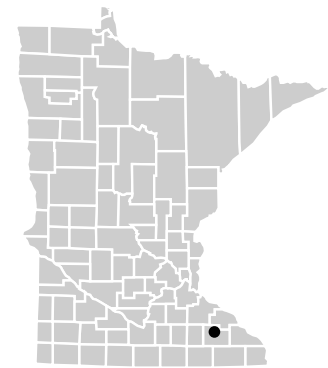
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$455,928.30
Cost Per Passenger:	\$6.66
Ridership:	68,487
Annual System Miles:	210,579



Rochester City Lines



Contact Person: Anthony Knauer
Title: Transportation Coordinator
Address: Rochester Public Works, 201 4th Street SE, Room 108, Rochester, MN
Telephone: 507.287.1976
Fax: 507.281.6216
E-mail: tknauer@ci.rochester.mn.us
Home Page:
www.ci.rochester.mn.us/publicworks/transit.htm

2002 Achievements

- Awarded 28 bus multi-year contract for fleet replacement and expansion
- Increased ridership by 5%
- Continued expansion of park and ride facilities
- Maintained minimum 30% fare-box return ratio

2003 Objectives

- Complete overall system review and plan update
- Implement electronic fare system
- Provide at a minimum peak hour service in every neighborhood
- Continue to update fleet
- Install vehicle pre-emption

Long Range Plans (2004–2009)

- Continue fleet update
- Integrate dial-a-ride/subscription service for night service
- Expand night and Saturday service
- Construct St. Mary's and Northwest hubs

Legal Name: City of Rochester
Type of Government: Municipality
Communities Served: Olmsted County (City of Rochester and Marion Township)
Legislative District: 29A, 29B, 30A, 30B
Congressional District: 1

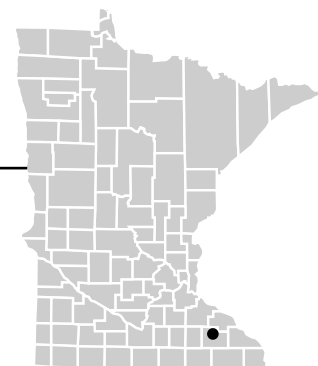
Vehicles: 3 Class 400 (medium) and 31 Class 700 (large)
System Class: Urban
Days of Service: Monday – Friday, 5:30 A.M. . – 10:00 p.m.; Saturday, 8:00 a.m. – 6:10 p.m.
Base Fare: \$1.00
Operating Class: Fixed Route
Funding Class: Urbanized

2001 System Data:

Total Operating Costs:	\$2,589,649.24
Cost Per Passenger:	\$2.21
Ridership:	1,170,620
Annual System Miles:	874,839



Rochester–Zumbro Independent Passenger Service (ZIPS)



Contact Person: Anthony Knauer
Title: Transportation Coordinator
Address: Rochester Public Works, 201 4th Street SE, Room 108, Rochester, MN
Telephone: 507.287.1976
Fax: 507.281.6216
E-mail: tknauer@ci.rochester.mn.us
Home Page:
www.ci.rochester.mn.us/publicworks/transit.htm

2002 Achievements

- Maintained services
- Met fare box return goals
- Decreased cost per passenger

2003 Objectives

- Maintain 20% fare box return ratio
- Zero trip denials
- 100% compliance with ride-time policies

Long Range Plans (2004–2009)

- Continue to update fleet
- Implement electronic fare program
- Continue development of cost effective flexible mode trip assignment combined with computerized dispatch

Legal Name: City of Rochester

Type of Government: Municipality

Communities Served: Olmsted (Cities of Rochester and the Townships of Haverhill, Cascade, Rochester and Marion)

Legislative District: 29A, 29B, 30A, 30B

Congressional District: 1

Vehicles: 1 Class 500 (medium) and 3 Class 700 (large)

System Class: Urban

Days of Service: Monday – Friday, 5:30 a.m. – 10:00 p.m.; Saturday, 8:00 a.m. – 7:00 p.m.

Base Fare: \$2.00; Agency Fare \$4.85

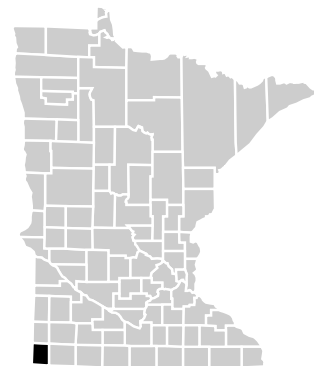
Operating Class: Dial-A-Ride

Funding Class: Elderly and Handicapped

2001 System Data:

Total Operating Costs:	\$387,812.25
Cost Per Passenger:	\$9.07
Ridership:	42,744
Annual System Miles:	151,626

Rock County Heartland Express



Contact Person: Terrie Gulden

Title: Transit Director

Address: 311 W Gabrielson Road, Suite 4, Luverne, MN 56156

Telephone: 507.283.5058

Fax: 507.283.5006

E-mail: terrie.gulden@co.rock.mn.us

Legal Name: Rock County

Type of Government: County

Communities Served: Rock County

Legislative District: 22A

Congressional District: 2

2002 Achievements

- Cost per passenger, through April, is less than expected at \$6.90
- Maintained ridership at the 2001 level
- Experienced another accident-free year

2003 Objectives

- Maintain a cost per passenger of less than \$7.20
- Maintain ridership at the 2002 level, as funding will not support growth in system
- Complete the year accident-free with zero staff turnover

Long Range Plans (2004–2009)

- Maintain system with current staff level and vehicle level
- Evaluate automated dispatch and scheduling system
- Replace one vehicle in 2004
- Replace one vehicle in 2007

Vehicles: 4 Class 400 (medium)

System Class: Countywide

Days of Service: Monday - Friday, 7:30 a.m. - 5:00p.m. and Sunday, 8:00 a.m. - 12:00 p.m.

Base Fare: \$1.25 Luverne and \$2.50 countywide

Operating Class: Dial-A-Ride

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$207,982.87
Cost Per Passenger:	\$7.33

Bus Only Transit	
Ridership:	28,359
Annual System Miles:	84,985

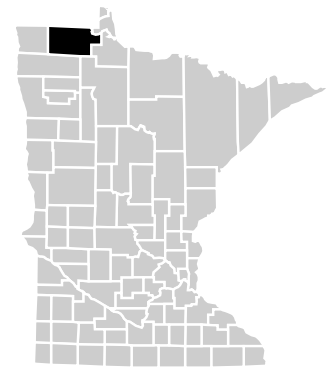
Volunteer Driver Program Only	
Ridership:	633
Annual System Miles:	23,956



Rock County Heartland Express



Roseau County Area Transit



Contact Person: Sandra Otto
Title: Transit Manager
Address: 114 Center Street W., P.O. Box 189 Roseau, MN 56751
Telephone: 218.463.3238
Fax: 218.463.0001
E-mail: rccoa@wiktel.com

2002 Achievements

- Kept cost per mile under \$1.40
- Hired a driver/maintenance employee
- Replaced one vehicle

2003 Objectives

- Increase ridership by 3%
- Purchase a maintenance software program
- Keep cost per mile under \$1.40

Long Range Plans (2004–2009)

- Design and build an administration/garage facility
- Replace one vehicle
- Become a multi-county transit provider



Legal Name: Roseau County Committee on Aging
Type of Government: non-profit organization
Communities Served: Roseau, Warroad, Roosevelt, Badger, Greenbush, Wannaska
Legislative District: 1A
Congressional District: 7

Vehicles: 2 Class 200 (mini-van) and 2 Class 400 (medium)

System Class: Countywide

Days of Service: Monday - Friday, 7:00 a.m. – 5:00 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride and Route Deviation

Funding Class: Rural

2001 System Data:

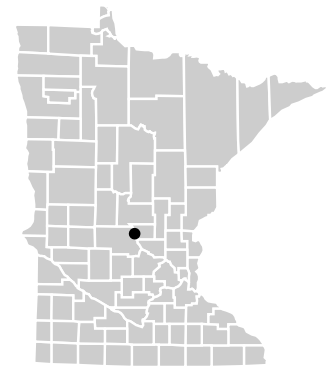
Total Operating Costs:	\$125,242.37
Cost Per Passenger:	\$7.15

Bus Only Transit	
Ridership:	17,512
Annual System Miles:	102,966

Volunteer Driver Program Only	
Ridership:	16
Annual System Miles:	143



St. Cloud MTC Metro Bus



Contact Person: David W. Tripp
Title: Executive Director
Address: 665 Franklin Avenue NE, St. Cloud, MN 56304
Telephone: 320.251.1499
Fax: 320.251.3499
E-mail: dtripp@stcloudmtc.com
Home Page: www.stcloudmtc.com

2002 Achievements

- Received 18 new 35-foot low floor accessible buses
- Awarded an additional contract for 5 low floor buses for delivery in early 2003
- Began seven day a week service for the City of Sartell
- Received local approvals and federal and state funding to deploy Transit Signal Priority System on traffic signals in metropolitan area
- Continued strong marketing effort
- Completed fifth full vinyl-wrap advertising bus
- Brought MTC web site online
- Completed installation of sprinkler system in maintenance and storage areas
- Completed bus stop sign replacement project
- Named one of "10 Most Improved Transit Systems" by Metro Magazine, with cover photo for May 2002 issue

2003 Objectives

- Take delivery of 5 additional low floor buses and successfully receive funding for up to 5 more low floor buses to make system 100% accessible
- Complete deployment of Transit Signal Priority System
- Complete installation of digital on-board video surveillance system
- Continue route and service redesign planning
- Continue service planning and discussions on extension of service to City of St. Joseph
- Begin update to MTC's Transit Development Program and Long Range Transit Plan
- Add fixed route service on Sunday
- Begin new Transit Amenity Program

Long Range Plans (2004–2009)

- Complete development of west end transit hub
- Add service to St. Cloud's Industrial Park South
- Extend service to City of St. Joseph

Legal Name: St. Cloud Metropolitan Transit Commission
Type of Government: Transit Authority with five-member Board of Commissioners representing the cities of St. Cloud, Sartell, Sauk Rapids and Waite Park
Communities Served: Benton, Sherburne and Stearns counties (Cities of St. Cloud, Sartell, Sauk Rapids and Waite Park)
Legislative District: 16A, 16B, 17B
Congressional District: 6

Vehicles: 27 Class 700 (large)

System Class: Urban

Days of Service: Monday – Friday 5:30 a.m. – Midnight;
Saturday 8:00 a.m. – 6:00 p.m.; Sunday 9:00 a.m. – 6:00 p.m.

Base Fare: \$.60

Operating Class: Fixed Route

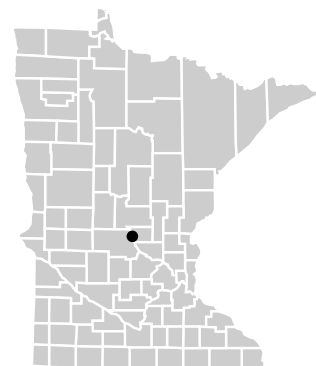
Funding Class: Urbanized

2001 System Data:

Total Operating Costs:	\$3,328,525.81
Cost Per Passenger:	\$2.22
Ridership:	1,496,111
Annual System Miles:	992,793



St. Cloud MTC Metro Plus Paratransit



Contact Person: David W. Tripp
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Home Page: www.stcloudmtc.com

2002 Achievements

- Continued Orion II small bus renovation program
- Completed comprehensive revision to ADA Specialized Service Program user guidelines, application and eligibility recertification process
- Began seven day a week service for City of Sartell
- Continued strong marketing effort of MTC transit services
- Brought MTC web site online
- Completed installation of sprinkler system in MTC Operations Center
- Named one of "10 Most Improved Transit Systems" by Metro Magazine, with cover photo for May 2002 issue

2003 Objectives

- Complete installation of digital on-board video surveillance system
- Begin update to MTC Transit Development Program and Long Range Transit Plan
- Begin MTC new Transit Amenity Program
- Continue small bus renovation program

Long Range Plans (2004–2009)

- Complete development of west end transit hub

Legal Name: St. Cloud Metropolitan Transit Commission
Type of Government: Transit Authority with five-member Board of Commissioners representing the Cities of St. Cloud, Sartell, Sauk Rapids and Waite Park.
Communities Served: Benton, Sherburne, Stearns (Cities of St. Cloud, Sartell, Sauk Rapids and Waite Park)
Legislative District: 16A, 16B, 17B
Congressional District: 6

Vehicles: 17 Class 500 (medium)

System Class: Urban

Days of Service: Monday – Friday 5:30 a.m. – Midnight;
Saturday 8:00 a.m. – 6:00 p.m.; Sunday 9:00 a.m. – 6:00 p.m.

Base Fare: \$1.20

Operating Class: Dial-A-Ride

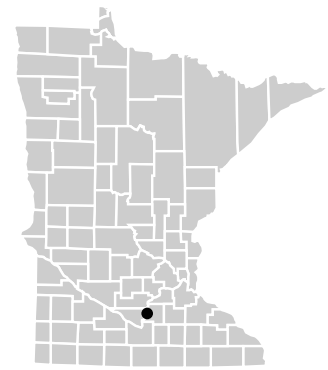
Funding Class: Elderly and Handicapped

2001 System Data:

Total Operating Costs:	\$1,296,138.73
Cost Per Passenger:	\$14.48
Ridership:	89,539
Annual System Miles:	306,804



Saint Peter Transit



Contact Person: Dwile Kwasniewski
Title: Transit Coordinator
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Fax: 507.931.4917
E-mail: Stpeter@rconnect.com

Legal Name: City of St. Peter
Type of Government: City
Communities Served: Nicollet County (Cities of Saint Peter and Kasota)
Legislative District: 23A
Congressional District: 2

2002 Achievements

- Year to date repair parts and material expense was 32% below budget
- Worked closely with Gustavus Adolphus College on weekend transportation needs

2003 Objectives

- Add a new bus to system
- Continue to control vehicle expenses by educating drivers on proper driving practices

Long Range Plans (2004–2009)

- Replace transit vehicles in 2006 and 2009
- Increase ridership through marketing and promotions
- Develop and implement a summer program for kids to provide low cost transportation to and from new public library and community center

Vehicles: 3 Class 400

System Class: Small Urban

Days of Service: Monday - Friday, 7:00 a.m. - 8:00 p.m.,
Saturday, 10:00 a.m. - 5:00 p.m.

Base Fare: \$1.75, Senior \$1.00, Preschool \$.50

Operating Class: Dial-A-Ride

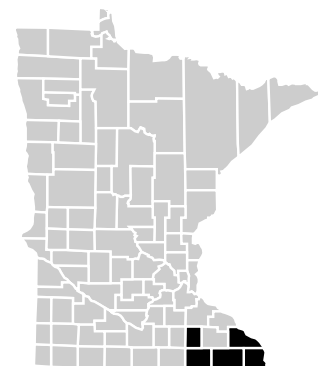
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$177,802.61
Cost Per Passenger:	\$4.93
Ridership:	36,054
Annual System Miles:	68,910



SEMCAC Transportation



Contact Person: Elaine McGarry

Title: Transportation Director

Address: 204 South Elm Street, P.O. Box 549, Rushford, MN 55971

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E-mail: elaine.mcgarry@semcac.org

Home Page: www.semcac.org

Legal Name: Semcac

Type of Government: Private Non-Profit

Communities Served: Dodge, Fillmore, Houston, Winona and Steele Counties

Legislative District: 27B, 28B, 29A, 31A, 31B

Congressional District: 1

2002 Achievements

- Started Winona Public Transit in rural Winona County
- Started Winona Task Force for public transit in Winona County
- Obtained \$20,000 DHS Community Service Grant to support Volunteer Driver Program
- Increased public transit ridership by 31% from 2001

2003 Objectives

- Purchase new Class 400 Public Transit Bus for City of Houston
- Expand public transit in Fillmore County (Preston/Spring Valley Area)
- Increase public transit ridership by 15% from 2002
- Recruit 10-15 new volunteer drivers

Long Range Plans (2004–2009)

- Continue to expand public transit in Winona and Fillmore Counties
- Increase public transit ridership by 30% from 2001
- Increase volunteer driver ridership by 30% from 2001
- Increase volunteer driver base by 30% from 2001

Vehicles: 4 Class 300 (medium), 3 Class 400 (medium) and 106 personal vehicles

System Class: Multi-county service

Days of Service: Monday – Friday, 7:30 a.m. – 5:00 p.m.

Base Fare: \$1.00 one-way in-town; \$2 one-way within 20 miles; \$3 one-way within 30 miles for public transit; \$.735 per mile for volunteer driver transit

Operating Class: Dial-A-Ride

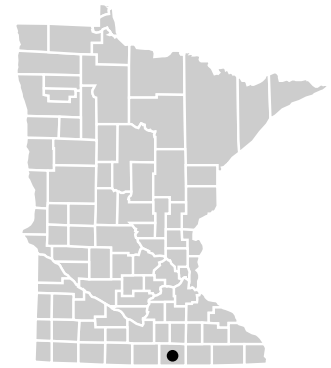
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$125,323.49
Cost Per Passenger:	\$4.68
Ridership:	26,757
Annual System Miles:	49,250



Senior Resources of Freeborn County Transit



Contact Person: Doris Hagen
Title: Transportation Coordinator
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 Albert Lea, MN 56007
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E-mail: dahagen@smig.net

Legal Name: Senior Resources of Freeborn County
Type of Government: Non-profit
Communities Served: Freeborn County (City of
 Albert Lea)
Legislative District: 27A
Congressional District: 1

2002 Achievements

- Ordered new bus in March with matching funds raised from local businesses and individuals
- Freeborn County Transportation Advisory Committee named new bus as "Freeborn County Connection" with service to begin August 1, 2002
- Enhanced summer public transit route for children with service at four city play parks to aquatic center and city library

Vehicles: 1 Class 400 (medium)
System Class: Small Urban
Days of Service: Monday - Friday, 9:00 a.m. - 5:00 p.m. .
Base Fare: \$1.25
Operating Class: Route Deviation
Funding Class: Small Urban

2003 Objectives

- Implement formal dispatching system for deviated stops
- Add subscription services to transit program
- Establish a limited Dial-A-Ride system in City of Albert Lea
- Implement a "Transit to Work" Program

2001 System Data:

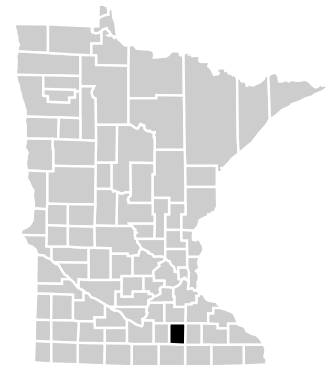
Total Operating Costs:	\$75,633.93
Cost Per Passenger:	\$5.02
Ridership:	15,053
Annual System Miles:	32,974

Long Range Plans (2004–2009)

- Expand transit services to selected areas within Freeborn County
- Institute public awareness campaign with rural cities and townships
- Conduct feasibility study to increase hours and days of operations
- Link two bus routes in City of Albert Lea



Steele County Area Transit (SCAT)



Contact Person: Stanley A. Groff
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Home Page: www.co.steele.mn.us/scat/scat.html

Legal Name: Steele County
Type of Government: County
Communities Served: Steele County
Legislative District: 26A, 26B
Congressional District: 1

2002 Achievements

- In response to changes in health care delivery system, modified original deviated fixed route operating in northern half of county to accommodate new Mayo Clinic added north of Owatonna
- Retired one of the first two buses that began transit service in January, 1997
- Purchased first replacement bus
- Increased ridership by 6.2% in 2001 over 2000
- Passed Program Evaluation with high marks

2003 Objectives

- Improve and strengthen the overall management of system by adding staff devoted exclusively to transit
- Evaluate ridership patterns with view towards creating more deviated fixed routes
- Begin selling ride tickets in retail locations around the county thereby encouraging increased ridership in all communities
- Expand fleet from 3 buses to 4 buses
- Change from driver dispatch to central di

Long Range Plans (2004–2009)

- Expand ridership by as much as 20,000 rides consistent with Mn/DOT estimates
- Search for merger partners with other systems
- Expand fleet from current 3 buses to 5 buses, depending on need

Vehicles: 3 Class 400 (medium)

System Class: Countywide

Days of Service: Dial-A-Ride: Monday - Friday, 6:00 a.m. - 6:00 p.m., Saturday, 9:00 a.m. - 1:00 p.m. and Sunday, 7:30 a.m. - 1:00 p.m.

Deviated Route: Monday - Sunday, 10:00 a.m. - 2:00 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride and Route Deviation

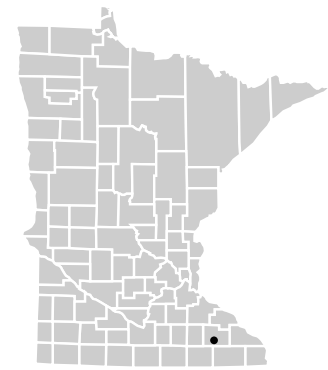
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$266,846.84
Cost Per Passenger:	\$4.16
Ridership:	64,116
Annual System Miles:	156,700



Stewartville Heartland Express



Contact Person: Barbara K. Neubauer
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E-mail: bneubauer@chartermi.net

Legal Name: City of Stewartville
Type of Government: City
Communities Served: Olmsted County (City of Stewartville)
Legislative District: 30B
Congressional District: 1

2002 Achievements

- Added route to Rochester Apache Mall twice a week to accommodate transfers to Rochester City Lines
- Targeted senior citizens and young teenagers who do not drive in Rochester
- Conducted survey of residents to determine need for Saturday service
- Surveyed existing routes to determine efficiency and effectiveness
- Coordinated to provide transit service for pre-school children to day care providers

2003 Objectives

- Concentrate on building senior citizen and adult ridership
- Continue strong youth ridership to nursery school programs
- Receive new bus in 2003

Long Range Plans (2004–2009)

- Develop new route designs to accommodate new housing developments
- Develop comprehensive plan to determine ridership projections and potential for merger or consolidation of transit systems

Vehicles: 1 Class 300 (medium)
System Class: Small Urban
Days of Service: Monday – Friday, 8:30 a.m. – 5:30 p.m.
Base Fare: \$1.00 in town; \$2.00 out of town
Operating Class: Dial-A-Ride
Funding Class: Small Urban

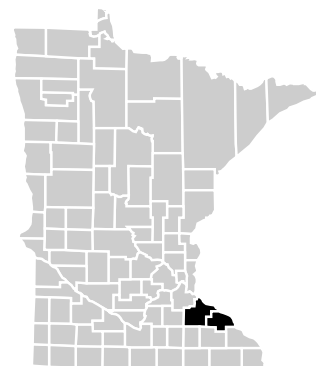
2001 System Data:

Total Operating Costs:	\$58,974.33
Cost Per Passenger:	\$4.96
Ridership:	11,899
Annual System Miles:	14,219

Stewartville Heartland Express



Three Rivers Hiawathaland Transit



Contact Person: Shirley Lee
Title: Transportation Coordinator
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Telephone: 507.732.8558
Fax: 507.732.8547
E-mail: shirley.lee@threeriverscap.org

2002 Achievements

- Increased ridership by over 4,000 rides
- Coordinated public transit for local festivals, fishing tournaments, parades, preschool programs, summer recreation, county fairs and weekly grocery shopping trips
- Increased marketing through regular ads in local newspapers and shoppers guides
- Implemented driver and dispatcher operations manual in conjunction with operator's two-year contract renewal
- Three Rivers CAP implemented agency website to list public transit services information
- Linked system to community net's website

2003 Objectives

- Expand service within Goodhue and Wabasha Counties
- Conduct survey to explore possible expansion of Saturday service in Cannon Falls
- Explore possibility of commuter work route for large factories within communities served
- Explore linking Cannon Falls public transit with intercity bus carrier Jefferson Lines along Highway 52

Long Range Plans (2004–2009)

- Expand service, buses, and system coordination in and between Goodhue and Wabasha Counties
- Research system expansion or merger to cover broader service area
- Expand and replace vehicle fleet based on need
- Explore central dispatching methods and software



Legal Name: Three Rivers Community Action, Inc.

Type of Government: Community Action Agency - Private non-profit with 15 member governing board of community representatives and elected officials within Goodhue, Rice and Wabasha Counties; Transit Advisory Committee comprised of 13 local representatives within Hiawathaland Transit service area

Communities Served: Goodhue and Wabasha Counties (Cities of Cannon Falls, Elgin, Kellogg, Lake City, Plainview, Reads Landing and Wabasha)

Legislative District: 28B, 36B, 28A

Congressional District: 1, 2

Vehicles: 4 Class 400 (medium)

System Class: Multi County Service

Days of Service: Monday - Friday, 7:30 a.m.- 5:30 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride

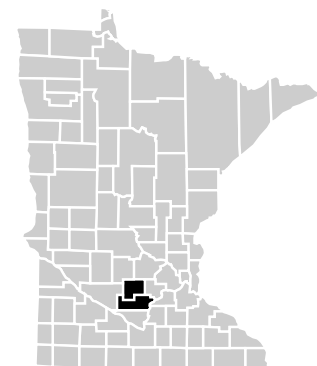
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$275,332.60
Cost Per Passenger:	\$10.06
Ridership:	27,359
Annual System Miles:	84,951



Trailblazer Transit



Contact Person: Gary Ludwig

Title: Director

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Fax: 507.964.2135

E-mail: gludwig@deskmedia.com

2002 Achievements

- Introduced ninth vehicle into daily service
- Integrated McLeod County's volunteer driver program
- Celebrated Grand Opening as a multi-county transit system
- Replaced two service vehicles

2003 Objectives

- Introduce tenth vehicle into daily service
- Increase service in smaller cities and rural areas
- Create a marketing plan to access new markets
- Produce a "How to Ride" guide for new customers

Long Range Plans (2004–2009)

- Implement automated dispatching software
- Utilize Global Position System technology on buses
- Construct dispatch and garage facilities

Legal Name: Trailblazer Joint Powers Board

Type of Government: Joint Powers Board between Sibley and McLeod Counties

Communities Served: Sibley and McLeod Counties

Legislative District: 18A, 23A, 25A

Congressional District: 7

Vehicles: 12 Class 400 buses (medium), 9 used in service and 3 for backup

System Class: Multi-county Service

Days of Service: Monday – Friday, 7:00 a.m. – 5:00 p.m.

Base Fare: \$1.00, \$2.00, or \$4.00

Operating Class: Dial-A-Ride

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$711,618.95
Cost Per Passenger:	\$9.91

Bus Only Transit

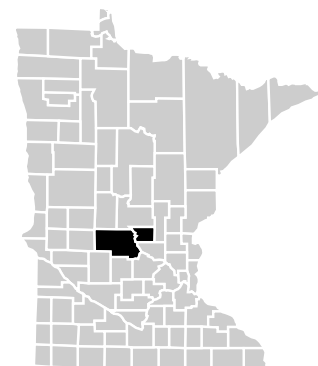
Ridership:	71,795
Annual System Miles:	350,382

Volunteer Driver Program Only

Ridership:	4,133
Annual System Miles:	17,428



Tri-Cap Heartland Express



Contact Person: Linda Elfstrand
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Telephone: 320.202.7824
Fax: 320.529.4841
E-mail: linda.elfstrand@tricap.org
Home Page: www.tricap.org

2002 Achievements

- Reviewed service delivery plan with Advisory Committee making changes for 2003 Management Plan on routes and fares
- Brought control of all fare box and cash counting into central transit office
- Created Office Manager position and appointed Lead Driver in each of three geographic service areas

2003 Objectives

- Initiate new service delivery plan with more dial-a-ride service throughout Stearns and Benton Counties
- Initiate new universal fare structure, eliminating former tiered bus fare, and limiting number of stops allowed with one fare
- Assess use of volunteer drivers, assigning more combined trips for cost efficiency
- Explore funding sources for computer and software upgrades

Long Range Plans (2004–2009)

- Explore construction of a central transit office with bus storage
- Upgrade computer equipment and central dispatch software
- Continue coordination of transit services with neighboring counties to enhance seamless transportation
- Continue system-wide marketing strategies



Legal Name: Tri-County Action Programs, Inc.

Type of Government: Private Non-Profit, with Board of Directors

Communities Served: Benton and Stearns Counties (City of Sauk Centre)

Legislative District: 3A, 14A, 14B, 15A, 15B, 16A

Congressional District: 6

Vehicles: 1 Class 300, 4 Class 400, 3 Class 500 and 2 Class 600

System Class: Community Service Non-Urban Area, Countywide and Multi-county Service

Days of Service: Monday - Friday, 8:00 a.m. - 4:30 p.m.

Base Fare: \$2.75-5.00

Operating Class: Dial-A-Ride and Flexible Fixed Route

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$329,686
Cost Per Passenger:	\$6.36

Bus Only Transit

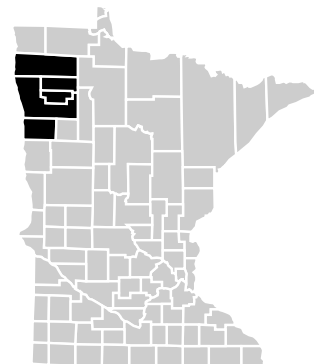
Ridership:	51,801
Annual System Miles:	138,694

Volunteer Driver Program Only

Ridership:	8,028
Annual System Miles:	228,928



Tri-Valley Heartland Express



Contact Person: Michael S. Frisch
Title: Transportation Program Manager
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Telephone: 218.281.5832
Fax: 218.281.6681
E-mail: michael@tvoc.org

2002 Achievements

- Added second bus part time in Crookston
- Driver Alan Altepeter placed in the top 50% at 2002 CTAA Rodeo
- Increased passenger rides 14% over 2001
- Reduced cost per passenger to \$5.85
- Reduced per mile cost from \$2.07 to \$1.83
- Created a job share program for disadvantaged youths to ride on bus and assist passengers with packages

2003 Objectives

- Maintain reduced costs
- Acquire or construct facility
- Form alliances to better serve public to start meeting needs uncovered by recent gap analysis
- Increase ridership by 5%

Long Range Plans (2004–2009)

- Form alliances to continue to meet transit needs of general public
- Continue increased ridership of 5% or more each year

Legal Name: Tri-Valley Opportunity Council, Inc.

Type of Government: Non-Profit

Communities Served: Marshall, Polk, Pennington, Red Lake and Norman counties (cities of Warren, Thief River Falls, Crookston, Ada, and Red Lake Falls)

Legislative District: 1A 1B, 2A, 2B

Congressional District: 7

Vehicles: 9 Class 400 (medium) and 1 Class 500 (medium)

System Class: Community Service Non-Urban Area, Countywide, and Multi County Service

Days of Service: Monday - Friday, 7:30 a.m. - 5:30 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride and Subscription

Funding Class: Rural

2001 System Data:

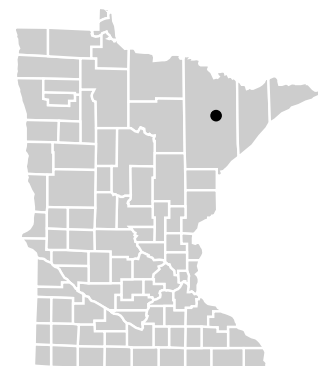
Total Operating Costs:	\$400,250.06
Cost Per Passenger:	\$7.08
Ridership:	56,515
Annual System Miles:	193,125

Tri-Valley Opportunity Council, Inc.

T.H.E. BUS
Tri-Valley Heartland Express



Virginia Dial-A-Ride



Contact Person: Ronald Lackner
Title: City Clerk-Finance Director
Address: City Hall, 327 First Street South, Virginia, MN 55792
Telephone: 218.748.7500
Fax: 218.749.3580

Legal Name: City of Virginia

Type of Government: City

Communities Served: St. Louis County and cities of Virginia and Mt. Iron

Legislative District: 5A

Congressional District: 8

2002 Achievements

- Made improvements to bus tokens and coupons
- Acquired child safety seats for buses
- Completed Mn/DOT performance evaluation

2003 Objectives

- Strive to increase Eldership 3%
- Increase local advertising
- New promotions to increase eldership

Long Range Plans (2004–2009)

- Continue to explore Dial-A-Ride service for Quad City Area (Virginia, Mt. Iron, Eveleth, Gilbert)
- Continue to assist in developing job links web page for transportation

Vehicles: 4 Class 500 (Medium)

System Class: Small Urban

Days of Service: Monday - Friday, 7:00 a.m. - 8:00 p.m., Saturday, 9:00 a.m. - 6:30 p.m. and Sunday, 8:00 a.m. - 3:30 p.m.

Base Fare: \$1.00 Fixed Route, \$1.50 Demand Service

Operating Class: Dial-A-Ride, Deviated Route

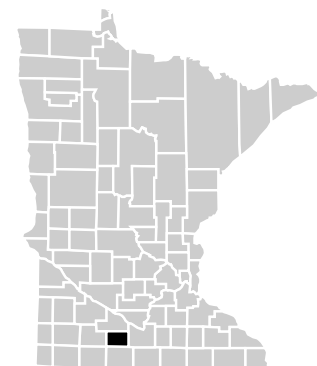
Funding Class: Small Urban

2001 System Data:

Total Operating Cost:	\$156,065.94
Cost Per Passenger:	\$3.23
Ridership:	48,289
Annual System Miles:	81,839



Watowan Take Me There Bus



Contact Person: Marjorie R Smith
Title: Transit Director
Address: 1304 7th Avenue South PO Box 467, St. James, MN 56081
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E-mail: marjrose@hotmail.com

Legal Name: Watowan County
Type of Government: County
Communities Served: Watowan County
Legislative District: 21B, 24A
Congressional District: 2

2002 Achievements

- Increased ridership and first time riders
- Worked with the general public to schedule appointments (if possible) when bus is available or going in same direction

2003 Objectives

- Increase ridership to meet or approach 35% match in fares

Long Range Plans (2004–2009)

- Continue to operate three existing buses
- Establish need for another bus to serve county residents

Vehicles: 1 Class 300 (small) and 2 Class 400 (medium)
System Class: Countywide
Days of Service: Monday – Friday, 6:30 a.m. – 5:00 p.m.
Base Fare: \$1.00
Operating Class: Dial-A-Ride
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$142,682.05
Cost Per Passenger:	\$7.76
Ridership:	18,393
Annual System Miles:	147,272

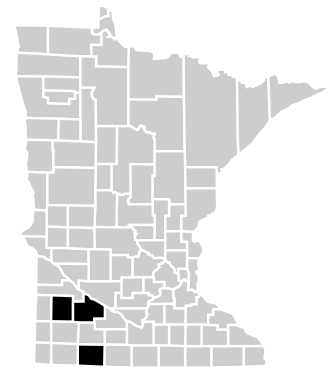


WATOWAN COUNTY'S
"TAKE ME THERE" BUS
WILL TAKE YOU
THERE!!!!!!



TAKE ME THERE

Western Community Action Transportation Program



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Fax: 507.537.1849
E-mail: jeanette.aguirre@wcainc.org
Home Page: wcainc.org

2002 Achievements

- Developed in-house preventive maintenance program for tracking history of vehicle defects and repair costs
- Increased community support which helped generate \$101,000 additional funding from other resources
- Increased operational costs by 1%
- Increased revenues by over 9% in 2001 to cover costs
- Added two new buses to the bus fleet: one for Redwood and one for City of Marshall
- Agency adopted new national community action logo

2003 Objectives

- Partner with Mobility Planning Team ideas to bring in specialized training for disabled passengers and bus/volunteer drivers
- Establish posted bus stops in high volume locations
- Decrease operating costs by coordinating with other resources

Long Range Plans (2004–2009)

- Design and construct two bus storage facilities: one in Lyon County and one in Jackson County
- Work with local Boards to redesign the image of all buses operating in three counties

Legal Name: Western Community Action, Inc.

Type of Government: Private non-profit community action agency

Communities Served: Jackson, Lyon, and Redwood Counties, and City of Marshall

Legislative District: 21A, 21B, 22B

Congressional District: 7

Vehicles: 2 Class 300 (small) and 14 Class 400 (medium)

System Class: Small Urban and Multi-county Service

Days of Service: Countywide: Monday – Friday, 8:00 a.m. – 4:30 p.m.; City-Marshall: Monday – Friday, 5:30 a.m. – 11:00 p.m.; Sat. 10 a.m. – 6:30 p.m.

Base Fare: \$2.00 Bus; \$.20 - \$.43 per mile Volunteer Driver

Operating Class: Dial-A-Ride and Route Deviation

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$1,094,048.96
Cost Per Passenger:	\$9.55

Bus Only Transit

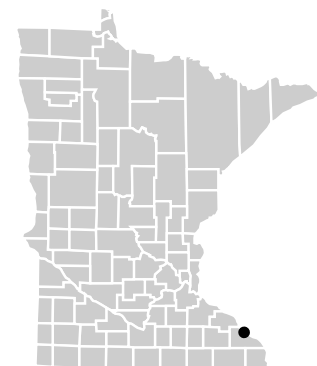
Ridership:	114,620
Annual System Miles:	286,208

Volunteer Driver Program Only

Ridership:	25,273
Annual System Miles:	1,056,886



Winona Transit Service



Contact Person: Monica Hennessy Mohan
Title: City Clerk
Address: 207 Lafayette Street, P.O. Box 378, Winona, MN 55987
Telephone: 507.457.8256
Fax: 507.457.8285
E-mail: mhmohan@cityhall.luminet.net
Home Page: www.cityofwinona-mn.com

Legal Name: City of Winona
Type of Government: City
Communities Served: Cities of Winona and Goodview
Legislative District: 28B, 31A
Congressional District: 1

2002 Achievements

- Replaced one transit vehicle
- As of June, ridership increased 3% over 2001
- Redesigned routes and schedules, effective June 1, 2002
- Conducting pilot program on late night bus service (Safe Ride Program) between downtown and Winona State University and Saint Mary's University in Fall 2002

Vehicles: 7 Class 600 (large)
System Class: Small Urban
Days of Service: Monday - Friday, 6:00 a.m.- 6:15 p.m.
Base Fare: \$.50
Operating Class: Route Deviation
Funding Class: Small Urban

2003 Objectives

- Evaluate effectiveness of Safe Ride Program
- Evaluate effectiveness of route changes made in 2002
- Continue marketing campaign, including Try Transit Day in September
- Upgrade bus garage lighting and replace overhead doors

2001 System Data:

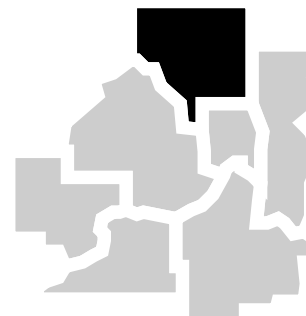
Total Operating Costs:	\$258,957.24
Cost Per Passenger:	\$2.47
Ridership:	104,786
Annual System Miles:	155,439

Long Range Plans (2004–2009)

- Review fare schedule
- Develop replacement schedule for vehicles



Anoka County Traveler



Contact: Tim Kirchoff
Title: Supervisor of Transit Operations and Planning
Address: 2100 3rd Avenue, Room 216, Anoka, MN 55303
Telephone: 763.422.7075
Fax: 763.323.5556
E-mail: tim.kirchoff@co.anoka.mn.us
Home Page: www.co.anoka.mn.us/departments/transportation

2002 Achievements

- Formalized ADA certification process
- Increased ridership on regular routes
- Provided feeder service to Northstar Commuter Bus

2003 Objectives

- Recruit additional volunteer drivers
- Explore alternative funding sources
- Conduct transit needs assessment

Long Range Plans (2004-2009)

- Design and coordinate local service into Metropolitan Council service expansion plan
- Address service recommendations identified in transit needs assessment



Legal Name: Anoka County

Type of Government: County

Communities Served: Anoka, Blaine, Centerville, Circle Pines, Columbia Heights, Coon Rapids, Fridley, Hilltop, Lexington, Lino Lakes, Spring Lake Park, Andover, Bethel, Burns, Cedar, Columbus, East Bethel, Ham Lake, Linwood, Oak Grove, Ramsey, and St. Francis

Legislative District: 17A, 25B, 47A, 47B, 48A, 48B, 49A, 49B, 50A, 50B, 51A, 51B, 52A, 53A

Congressional District: 3, 4, 5, 6, 7, 8

Vehicles: 44 volunteer vehicles and 8 Class 300 (small); 3 Class 400 (medium); 2 Class 600 (large); and 5 Class 700 (large)

System Class: Countywide

Days of Service: Monday – Friday, 8:00 a.m. – 4:30 p.m. (Anoka Volunteer); Monday – Sunday, 5:00 a.m. – 11:00 p.m. (Traveler Dial-A-Ride); Monday – Saturday, 6:05 a.m. – 7:35 p.m. (Traveler Fixed Route)

Base Fare: \$2.50 Demand Response / \$1.25 Regular Route

Operating Class: Demand Response and Regular Route

Funding Class: Rural

2001 System Data:

Bus Only Transit

Total Operating Costs: \$1,001,194

Total Cost Per Passenger: \$7.11

Ridership: 140,742

Annual System Miles: 311,115

Paratransit

Total Operating Costs: \$1,615,767

Total Cost Per Passenger: \$21.08

Ridership: 76,659

Annual System Miles: 543,179

Anoka Volunteer Driver Program Only

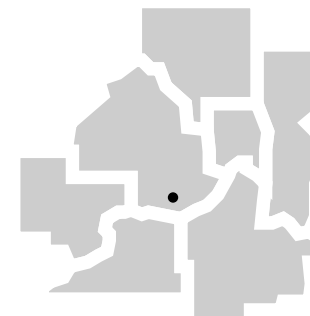
Total Operating Costs: \$62,817

Total Cost Per Passenger: \$17.00

Ridership: 3,696

Annual System Miles: 87,906

Be-Line Route 88 & 89



Contact Person: Bruce Dreier
Title: Project Administrator
Address: 230 E. 5th Street, St. Paul, MN 55101
Telephone: 651.602.1708
Fax: 651.602.1739
E-mail: bruce.dreier@metc.state.mn.us
Home Page: www.metrocouncil.org
Provider: Laidlaw Transit Services, Inc.

2002 Achievements

- Heavy duty 30 foot Gillig Low-Floor buses went into service in June
- MV Transportation is new operator of Be-Line service as of June

2003 Objectives

- Incorporate suggested Sector 5 redesign route changes to serve Lohman's Plaza area riders

Long Range Plans (2004-2009)

- An East/West route from Southdale to Mall of America along 76th Street will be studied for a possible expansion

Legal Name: Be-Line (Bloomington-Edina Public Transit)
Type of Government: Regional-Metro
Communities Served: Cities of Bloomington and Edina
Legislative District: 40B, 41A, 41B, 63B
Congressional District: 3

Vehicles: 4 class 500 (medium)

System Class: Urban

Days of Service: Monday – Friday, 6:25 a.m. to 10:30 p.m. and Saturday-Sunday, 8:30 a.m. – 6:30 p.m.

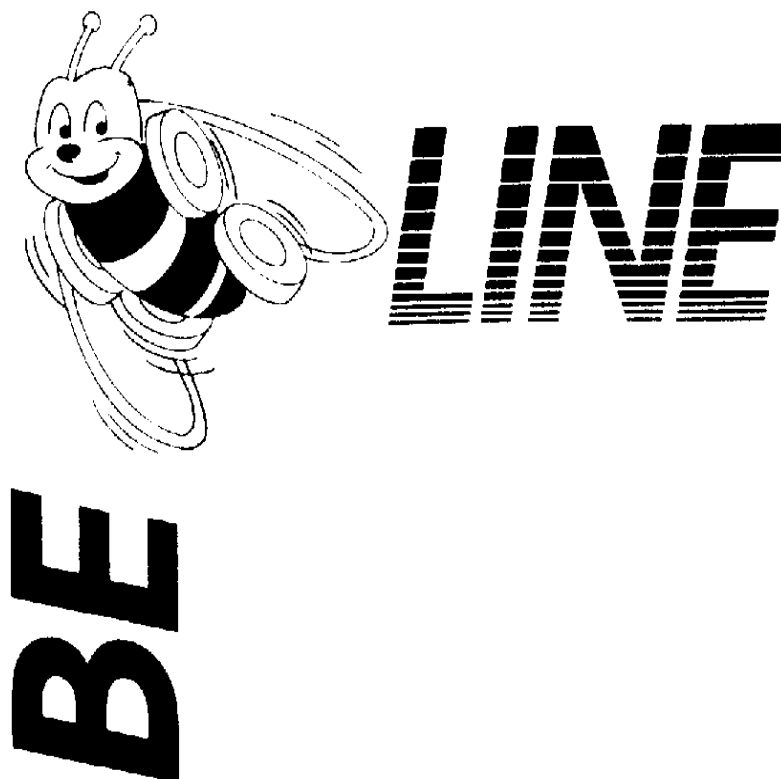
Base Fare: \$1.25 off peak and \$1.75 peak

Operating Class: Fixed Route

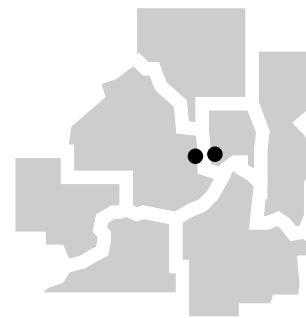
Funding Class: Urban

2001 System Data:

Total Operating Costs:	\$892,164
Total Cost Per Passenger:	\$3.05
Ridership:	292,133
Annual System Miles:	269,153



Campus Shuttle Service



Contact Person: Bill Stahlmann

Title: Transit Manager

Address: 300 Transportation Safety Bldg, 511 Washington Ave SE, Mpls, MN 55455

Telephone: 612.625.1859

Fax: 612.624.8899

E-mail: stahl001@umn.edu

Home Page: www.parkandtrans.umn.edu

Provider: First Student Inc.

Legal Name: Campus Shuttle Service

Type of Government: Education

Communities Served: Hennepin and Ramsey Counties

Legislative District: Metro

Congressional District: 2, 3, 4, 5, 6

2002 Achievements

- Maintained current level of service after routes were reconfigured
- Examined stops on Washington Avenue routes; four stops were eliminated
- Implemented a limited stop service between St. Paul Campus and West Bank
- Aggressively marketed U-pass and MetroPass programs to encourage bus as option for commuters
- These efforts reduced the number of vehicles on the street, improved traffic flow which decreased congestion, improved air quality in the area and increased efficiency

2003 Objectives

- Further improve efficiency
- Decrease congestion on Washington Avenue
- Maintain or increase the current level of service by introducing four 60 ft. higher capacity articulated buses into service, which will replace six 40 foot buses

Long Range Plans (2004-2009)

- Maintain five- minute service utilizing no more than twelve vehicles to continue our efforts to reduce congestion on Washington Avenue to increase air quality and improve efficiency

Vehicles: 11 Class 500 (large), 4 articulated

System Class: Urban

Days of Service: Monday - Friday, 7:00 a.m. - 12:00 a.m.; Saturday & Sunday, 9:30 a.m. - 12:00 a.m.

Base Fare: 0

Operating Class: Fixed Route

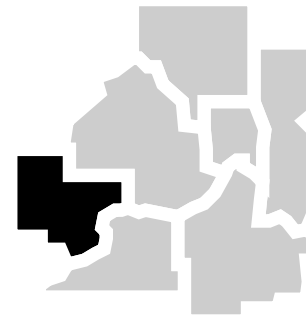
Funding Class: Funded with parking revenue from U of M Campus

2001 System Data:

Total Operating Costs:	\$3,130,221
Total Cost Per Passenger:	\$0. 89
Ridership:	3,501,785
Annual System Miles:	519,527



Carver County Rural Transit (CART)



Contact Person: Alan Herrmann
Title: Transportation Supervisor
Address: 540 East 1st St Waconia, Mn. 55387
Telephone: 952.442.7631
Fax: 952.442.3084
E-mail: aherrman@co.carver.mn.us

Legal Name: Carver County
Type of Government: Carver County Board
Communities Served: Carver County
Legislative District: 34A, 34B
Congressional District: 2

2002 Achievements

- Received DHS Grant for elderly transportation in Western Carver County.
- Partner with Scott County Transit to provide more efficient service in the 2 counties

2003 Objectives

- Move to new Carver County Maintenance Facility in Cologne
- Continue expanded services for Western Carver County residents

Long Range Plans (2004-2009)

- Partner with 5310 providers to coordinate transportation service in Carver County
- Provide more commuter services.

Vehicles: 7 Class 400 (medium)

System Class: Countywide

Days of Service: Monday – Friday, 6:00 a.m. – 5:00 p.m.

Base Fare: \$1.00

Operating Class: Dial-A-Ride

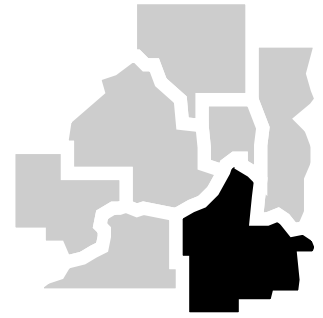
Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$337,030
Total Cost Per Passenger:	\$11.08
Ridership:	30,419
Annual System Miles:	138,629



DARTS



Contact Person: Mark Hoisser
Title: Executive Vice President
Address: 1645 Marthaler Lane, West St. Paul, MN 55118
Telephone: 651.455.1339
Fax: 651.234.2280
E-mail: mark.hoisser@darts1.org
Home Page: www.darts1.org

2002 Achievements

- Install and implement Smart DARTS Phase III - Mobile Data Computer & Automated Vehicle Location technology
- Designed and implemented extensive training curriculum: passenger assistance, customer service, defensive driving and bus maintenance
- Expanded Access-to-Jobs community-based van service with Dakota County Workforce services
- Increased ridership 6% over 2001
- Increased logistics support services to 40 area transit agencies and non-profit providers

2003 Objective

- Full ADA registration of all DARTS riders
- Expand same-day trip reservation process – replace 50% of same day cancelled trips
- MDC and AVL demonstration implementation with Metro Mobility and Minnesota Valley Transit Authority
- Implementation of transfer and group trip scheduling options for senior riders

Long Range Plans (2004-2009)

- Expanded parking and operations capacities in southern Dakota County
- Expanded exurban service options for Lakeville, Farmington and Hastings
- On-line access for riders – trip booking and information

Legal Name: Dakota Area Resources and Transportation for Seniors (DARTS)

Type of Government: Non-Profit

Communities Served: Dakota County

Legislative District: 36A, 36B, 37A, 37B, 38A, 38B, 39A, 39B, 40A, 57A, 57B

Congressional District: 2, 4

Vehicles: 35 Class 300 (small)

System Class: Small Urban, Community Service Non-Urban Area and Countywide

Days of Service: Senior service: Monday – Friday, 8:00 a.m. – 4:30 p.m.

ADA service: Monday – Sunday, 5:00 a.m. – 11:00 p.m.

Base Fare: \$2.00 one-way

Operating Class: Dial-A-Ride, Fixed Route and Flexible Fixed Route

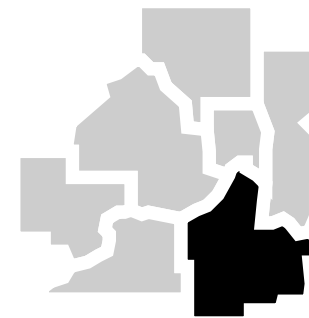
Funding Class: Elderly and Disabled and Small Urban

2001 System Data:

Total Operating Costs:	\$2,676,784
Total Cost Per Passenger:	\$17.16
Ridership:	155,902
Annual System Miles:	864,906



DARTS – ROUTE 417



Contact Person: Bruce Dreier
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Address: 230 East 5th Street, St. Paul, MN 55101
Telephone: 651.602.1708
Fax: 651.602.1739
E-mail: bruce.dreier@metc.state.mn.us
Home Page: www.metrocouncil.org

2002 Achievements

- Continued ridership increase despite fare increase of July 2001

2003 Objectives

- Continue to serve downtown St. Paul commuting needs of Mendota Heights residents

Long Range Plans (2004-2009)

- Possibility of transferring riders onto other buses in Riverview Corridor would save operating dollars and enable Route 417 to run longer hours in neighborhoods

Legal Name: Dakota Area Resources and Transportation for Seniors (DARTS) Route 417

Type of Government: Regional-Metro

Communities Served: Mendota Heights, Downtown St. Paul

Legislative District: 64A, 64B, 65A, 65B, 66A, 66B, 67A, 67B

Congressional District: 4

Vehicles: 1 Class 300 (small)

System Class: Urban

Days of Service: Monday – Friday, 6:25 a.m. – 7:50 a.m. (morning peak) and Monday – Friday, 4:35 p.m. – 6:00 p.m. (afternoon peak)

Base Fare: \$1.25-\$1.75 Mid-day Express

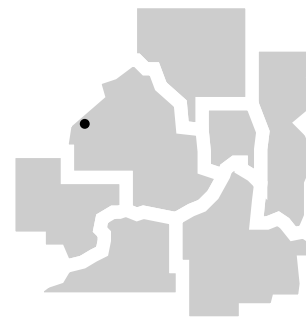
Operating Class: Fixed Route

Funding Class: Large Urban

2001 System Data:

Total Operating Costs:	\$31,586
Total Cost Per Passenger:	\$6.61
Ridership:	4,782
Annual System Miles:	15,240

Delano Area Transportation



Contact Person: Linda Zimmermann
Title: Transportation Director
Address: 205 Bridge Avenue East, Box 462, Delano, MN 55328
Telephone: 763.972.0574
Fax: 763.972.6174
E-mail: dsc@delano.mn.us

2002 Achievements

- Increased dial-a-ride ridership
- Updated brochures and marketing information
- Enrolled five new volunteer drivers

2003 Objectives

- Purchase scheduling software
- Coordinate with adjacent transportation services to better accommodate riders needs
- Focus marketing efforts on communities that do not utilize existing service to fullest extent

Long Range Plans (2004-2009)

- Increase van and driver hours to expand dial-a-ride service

Legal Name: Senior Community Services - Delano

Type of Government: Senior Community Services Board of Directors

Communities Served: Cities of Delano, Loretto, Independence, Maple Plain, Rockford, Greenfield, and Franklin Township

Legislative District: 19B, 32A, 33A

Congressional District: 3, 6

Vehicles: 2 Class 300 (small) and 20 volunteer cars

System Class: Small Urban and Multi-county Service

Days of Service: Monday – Friday, 8:30 a.m. – 2:30 p.m.

Base Fare: \$1.00 0-3 miles; \$2.00 3-10 miles; and \$3.00 10-20 miles

Operating Class: Dial-A-Ride

Funding Class: Elderly and Disabled and Rural

2001 System Data:

Total Operating Cost:	\$117,629.00
Cost Per Passenger:	\$11.00
Ridership:	10,690
Annual System Miles:	27,798



H.S.I. Transporter



Contact Person: Robert L. McDonough
Title: Senior Division Director
Address: 5650 Memorial Ave. North, Oak Park Heights, MN 55082
Telephone: 651-275-4317
Fax: 651-275-4310
E-mail: mcdonough@hsicare.org
Home Page: www.hsicare.org

2002 Achievements

- To provide for the elderly and persons with special needs of Washington County:
 - a high degree of satisfaction with our transit service
 - help residents to maintain or improve their independence
 - maintain independent living longer
 - recommend the HSI Transporter to others

2003 Objectives

- To continue to provide a quality, cost effective transit service to Washington County
- Pursue the possibilities of expanded service in the Forest Lake area
- ADA certification

Long Range Plans (2004-2009)

- Began discussions for implementing additional service in Forest Lake area
- ADA certification of all eligible rides has been discussed for a number of years; work will continue to certify as many rides as possible
- Continue to study and work toward meeting Washington County's transportation needs for the future

Legal Name: Human Services, Inc., in Washington County, MN

Type of Government: State and County

Communities Served: Washington County

Legislative District: 52A, 52B, 55B, 56A, 56B, 57A, 57B

Congressional District: 2, 4, 6

Vehicles: 1 Club Wagon, 19 Class 400 (medium) and 2 Class 500 (large)

System Class: Small Urban and Countywide

Days of Service: Monday - Friday, 7:30 a.m. - 5:30 p.m.

Base Fare: \$2.00 each way

Operating Class: Dial-A-Ride and Subscription

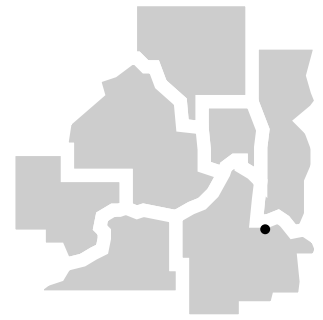
Funding Class: Elderly and Persons with Special Needs, Rural and Small Urban

2001 System Data:

Total Operating Cost:	\$1,192,312
Cost Per Passenger:	\$13.16
Ridership:	90,625
Annual System Miles:	643,576



Hastings TRAC



Contact Person: Melanie Mesko Lee
Title: Administrative Assistant/City Clerk
Address: 101 Fourth Street East, Hastings, MN 55033
Telephone: 651.437.4127
Fax: 651.437.7082
Home Page: www.ci.hastings.mn.us

2002 Achievements

- Added one part-time driver to provide more assistance for public transportation
- Increased training opportunities for drivers to better equip them to assist the public

2003 Objectives

- Continue to analyze the need additional for public transit by experimenting with a fixed route system

Long Range Plans (2004-2009)

- Replace buses purchased in 1999
- Upgrade existing garage space to accommodate all system vehicles and related supplies

Legal Name: City of Hastings

Type of Government: Seven-member City Council

Communities Served: Dakota and Washington counties (City of Hastings)

Legislative District: 36A, 36B, 37A, 37B, 38A, 38B, 39A, 39B, 40A, 57A, 57B

Congressional District: 2, 4

Vehicles: 2 Class 400 (medium) and 2 Class 500 (medium)

System Class: Small Urban

Days of Service: Monday – Friday, 6:00 a.m. - 6:00 p.m.

Base Fare: \$1.55 cash; \$1.50/token when purchased in packets of ten

Operating Class: Dial-A-Ride and Subscription

Funding Class: Small Urban

2001 System Data:

Total Operating Cost:	\$286,256
Cost Per Passenger:	\$9.25
Ridership:	30,936
Annual System Miles:	75,646



Hiawatha Light Rail Transit Line

Communications Contact Person: Karen Louise Boothe
Telephone: 612-215-8216
E-mail: kboothe@hiawatha-lrt.org



Mn/DOT is building the Hiawatha Light Rail Transit Line (LRT), to be owned by Metropolitan Council and operated by Metro Transit. Construction is on time and on budget.

Project Status: Ground breaking January 17, 2001. Bombardier-built vehicles are in production, with delivery of first test vehicle scheduled for January 2003.

Length: 11.6 miles, connecting downtown Minneapolis, Minneapolis/St. Paul International Airport and the Mall of America in Bloomington.

Service: Full revenue service from downtown Minneapolis to Mall of America will begin late 2004.

Ridership Projection: 19,300 per day in year 2004; 24,800 per day by year 2020.

Stations: 17 locations.

Feeder Bus Service: Metro Transit will offer 46 bus routes with connecting service and timed transfers at 13 light rail stations.

Park & Ride Locations: About 900 spaces available near Fort Snelling Station and about 200 spaces at Mall of America.

Light Rail Vehicles: 22-26 cars (electrically powered from overhead lines), 94-feet long, articulated, with 66 seats, and full capacity of 187 passengers. All are equipped with luggage racks and bicycle storage hangers, and are ADA compliant.

Top Speed: 55 miles per hour. General speed 35 MPH. Slower speed in downtown.

Travel Time: 32 minutes to travel the entire corridor, stopping at all stations.

Service: 7 1/2 minutes during rush hours with connecting bus service and timed transfers; 6 a.m. to 1 a.m. daily.

Corridor Development Potential to year 2020: 7,150 new housing units, more than 19 million square feet of new commercial development, and more than 67,000 new jobs.

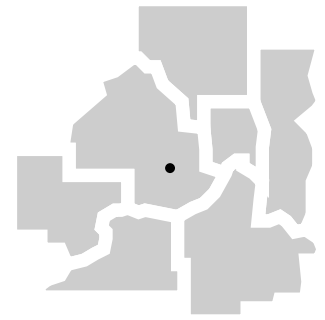
Airport Tunnels: Metropolitan Airports Commission is overseeing construction of 2 tunnels at the airport.

Funding Partners:

Federal Transit Administration	\$334.3 million
State of Minnesota	\$100.0 million
Metropolitan Airports Commission	\$87.0 million
Hennepin Co. Regional Rail Authority	\$84.2 million
Federal CMAQ Grant	\$49.8 million
Mn/DOT (right-of-way)	\$20.1 million
Total Cost:	\$675.4 million (in 2002 dollars)



Hopkins HOP-A-RIDE



Contact Person: Nancy Anderson
Title: Planner
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Telephone: 952.935.8474
Fax: 952.935.1834
E-mail: nanderson@hopkinsmn.com
Home Page: www.hopkinsmn.com

Legal Name: City of Hopkins
Type of Government: City
Communities Served: Hennepin County
Legislative District: Metro
Congressional District: 2, 3, 5, 6

2002 Achievements

- Provided 10 more hours of service per week

2003 Objectives

- Secure a new contract for service in 2003 and hopefully a three-year contract
- If budget permits, retain additional 10 hours of service per week

Long Range Plans (2004-2009)

- Keep the service operating with a limited budget

Vehicles: 1 Class 300 (small)

System Class: Small Urban

Days of Service: Monday – Thursday, 7:00 a.m. – 5:00 p.m. and Friday, 7:00 a.m. – 4:00 p.m.

Base Fare: \$1.80

Operating Class: Dial-A-Ride

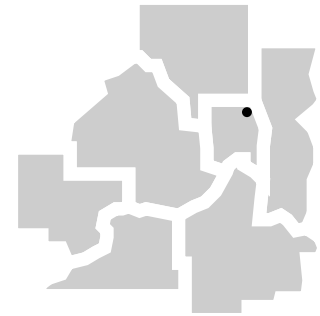
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$96,634
Cost Per Passenger:	\$7.00
Ridership:	13,806
Annual System Miles:	17,257



Lake Area Bus (LAB)



Contact Person: Judy Hutchinson

Title: Coordinator

Address: 3588 E Hoffman Road, Vadnais Hts, MN 55110

Telephone: 651.770.2447

Fax: 651.770.6053

E-mail: jhutch@lrdata.com

Provider: LaidLaw Transit

2002 Achievements

- As of May 2002: demand response at 3.7 rides per hour, highest level since 1998 and above projected rides per hour
- As of May 2002: fixed route at 5.2 rides per hour, highest level since LAB began fixed route service in 1994
- As of June 2002: new buses for demand response and fixed route #218

2003 Objectives

- Additional community event participation
- Additional 5% in demand response ridership

Long Range Plans (2004-2009)

- Additional hours to include late evening and weekend service

Legal Name: Lake Area Bus (LAB)

Type of Government: Commission of elected and appointed officials

Communities Served: Ramsey and Washington counties (cities of Birchwood, Mahtomedi, Vadnais Heights, White Bear Lake, Willernie, Gem Lake, and White Bear Township)

Legislative District: 13A, 52B, 54B

Congressional District: 4, 7

Vehicles: 3 E450 vehicles

System Class: Small Urban

Days of Service: Monday – Friday, 6:00 a.m. – 5:15 p.m.

Base Fare: \$1.75

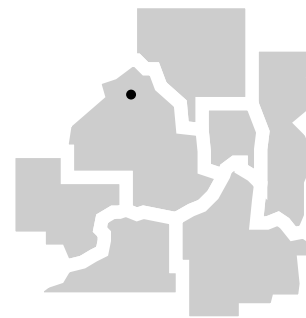
Operating Class: Dial-A-Ride and Fixed Route

Funding Class: Small Urban

2001 System Data:

Total Operating Cost:	\$494,567
Cost Per Passenger:	\$10.73
Ridership:	46,091
Annual System Miles:	187,432

Maple Grove Transit System



Contact Person: Michael Opatz

Title: Transit Administrator

Address: 12800 Arbor Lakes Parkway, Maple Grove, MN 55369

Telephone: 763.494.6005

Fax: 763.494.6421

E-mail: mopatz@ci.maple-grove.mn.us

Home Page: www.ci.maple-grove.mn.us

Legal Name: Maple Grove Transit System

Type of Government: City

Communities Served: Hennepin and Wright Counties

Legislative District: Metro and 18B, 19A, 19B, 32A

Congressional District: 2, 3, 5, 6

2002 Achievements

- Continued to operate a local transit system within both budget and policy guidelines of Metropolitan Council

2003 Objectives

- Provide current and new transit services to commensurate with changing dynamics and growing population of city within available financial resources
- Construct and open Maple Grove Transit Station with an indoor transit station, busway, and 3 level park-and-ride ramp with approximately 900 stalls
- Provide highly visible, comfortable, safe and secure passenger station and park and ride ramp facility to meet growing demand for transit services associated with Maple Grove Transit

Long Range Plans (2004-2009)

- Advocate for increased transit funding, expand the number of neighborhood park and ride facilities
- Add one or two Dial-A-Ride vans
- Expand commuter express service
- Replace six articulated buses and introduce over-the-road coaches to the transit fleet

Vehicles: 3 Class 200 (van) and 24 Class 700 (large)

System Class: Urban

Days of Service: Commuter Express: Monday - Friday, Morning Peak: 5:47 a.m. - 8:26 a.m., and Evening Peak: 3:35 p.m. - 7:35 p.m. Dial-A-Ride: Monday through Friday 6 a.m. to 6 p.m., Saturday 9 a.m. to 5 p.m.

Base Fare: \$2.25 regular route, \$1.50 Dial-a-Ride

Operating Class: Fixed Route and Dial-a-Ride

Funding Class: Opt-out

2001 System Data:

Total Operating Costs:	\$2,072,749
Cost Per Passenger:	\$4.37
Ridership:	473,791
Annual System Miles:	407,203



Metro Mobility



Contact Person: David Jacobson
Title: General Manager
Address: 230 E 5th Street, St. Paul, MN 55101
Telephone: 651.602.1664 or 651.221.9866 TTY
Fax: 651.602.1660
E-mail: david.jacobson@metc.state.mn.us
Home Page: www.metrocouncil.org/transit/metromob.htm

2002 Achievements

- Denial rates consistently below 1 percent
- 95 percent of customers surveyed said they were either very satisfied or satisfied with Metro Mobility service
- Developed and implemented travel instruction program
- Developed third party assessment program
- Commenced identification project with MN Department of Motor Vehicle Services
- Released Request for Proposal for four year agency service contract
- Developed reservation web site

2003 Objectives

- Implement Third Party Certification Assessments
- Implement reservation web site
- Retain denial rates below 1 percent
- Commence new four year agency agreements

Long Range Plans (2004-2009)

- Integrate trip planning software
- Manage the demand for ADA service by promoting fixed route travel instruction and Third Party Certification Assessments and transfers to other transit options



Legal Name: Metro Mobility
Type of Government: Regional – Metropolitan Council
Communities Served: Ramsey and Hennepin Counties
Legislative District: Metro
Congressional District: 2, 3, 4, 5, 6

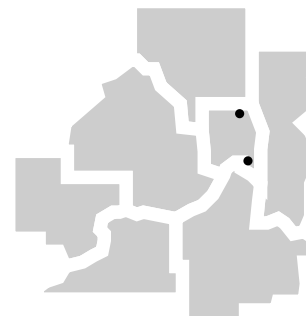
Vehicles: 239 Various Size Vans and 16 Sedans
System Class: Urban
Days of Service: Varies by community
Base Fare: Peak: \$2.50, Non-Peak: \$2.00
Operating Class: Fixed Route
Funding Class: Dial-A-Ride

2001 System Data:

Total Operating Costs:	\$21,416,340
Cost Per Passenger:	\$20.81
Ridership:	1,029,205
Annual System Miles:	9,400,000



Metropolitan Council, East Metro Transit Redesign



Contact Person: John Harper
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Home Page: www.metrocouncil.org
Transit Provider: Laidlaw Transit Services

2002 Achievements

- Began reverse-commute service to Hudson Road Technology Center in Woodbury
- Retained ridership stability despite regular route fare increase

2003 Objectives

- Implement Smart Card regional fare collection technology, greatly increasing boarding and alighting times
- Sign new long-term service contract
- Increase service levels on express routes

Long Range Plans (2004-2009)

- Grow ridership at modest rate
- Increase midday transit opportunities utilizing regular routes
- Replace large buses with new low-floor heavy duty buses

Legal Name: East Metro Transit Redesign/Woodbury-White Bear Lake

Type of Government: Regional

Communities Served: Birchwood Village and cities of Maplewood, St. Paul, Woodbury and White Bear Lake

Legislative District: 52B, 55A, 55B, 56A, 56B, 64A, 64B, 65A, 65B, 66A, 66B, 67A, 67B

Congressional District: 2, 4, 6

Vehicles: 4 small (Class 300), 8 large (Class 700)

System Class: Urban

Days of Service: Monday – Friday, Peak Express: 6:00 a.m. – 8:30 p.m. and 3:30 p.m. – 6:00 p.m. and Dial-A-Ride, 8:30 a.m. – 3:30 p.m.

Base Fare: \$1.75 Peak Local and \$2.25 Peak Express Fare

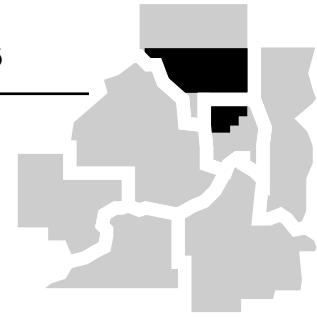
Operating Class: Fixed Route

Funding Class: Large Urban

2001 System Data:

Total Operating Cost:	\$1,009,073
Cost Per Passenger:	\$4.71
Ridership:	214,137
Annual System Miles:	176,400

Metropolitan Council, North Suburban Lines



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E-mail: john.harper@metc.state.mn.us
Home Page: www.metrocouncil.org
Transit Provider: Lorenz Bus Service

2002 Achievements

- January-May ridership increased by 3% compared to previous year
- Supplemented fleet with four new Gillig Phantoms large buses
- Added several trips to transit service

2003 Objectives

- Find opportunities to increase service levels by serving reverse-commute market
- Add commute trips to ease crowding

Long Range Plans (2004-2009)

- Continue to grow ridership at a modest rate
- Improve connections with other routes in corridor to provide better crosstown and reverse-commute opportunities

Legal Name: Lorenz Bus Service, d.b.a. North Suburban Lines

Type of Government: Regional

Communities Served: Cities of Blaine, Centerville, Circle Pines, Lexington, Lino Lakes, Little Canada, North Oaks, Roseville, Saint Paul, Shoreview, White Bear Lake, and White Bear Township

Legislative District: 13A, 50B, 51A, 51B, 52A, 52B, 53A, 53B, 54A, 54B, 64A, 64B, 65A, 65B, 66A, 66B, 67A, 67B

Congressional District: 4, 6, 7

Vehicles: 11 Class 700 (large)

System Class: Urban

Days of Service: Monday – Friday, 5:30 a.m. – 7:00 p.m. and Saturday, 7:00 a.m. – 7:00 p.m.

Base Fare: \$1.75 Peak, \$1.25 Off-Peak, and \$2.25 Peak Express fare

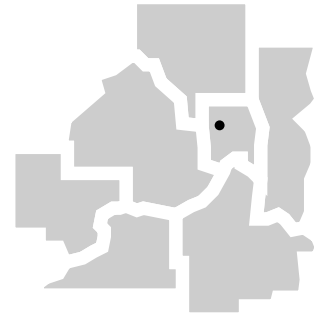
Operating Class: Fixed Route

Funding Class: Large Urban

2001 System Data:

Total Operating Cost:	\$1,363,653
Cost Per Passenger:	\$4.88
Ridership:	279,169
Annual System Miles:	258,844

Metropolitan Council, Roseville Area Circulator



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E-mail: john.harper@metc.state.mn.us
Home Page: www.metrocouncil.org
Transit Provider: First Student, Inc.

2002 Achievements

- New five-year contract signed with First Student, Inc.
- Vehicles replaced with StarTrans Senator mid-size buses
- January-May ridership increased by more than 50% compared to previous year

2003 Objectives

- Route 87 will be operated using low-floor, mid-size Gillig buses

Long Range Plans (2004-2009)

- Continue to grow ridership at a modest rate
- Add evening service if funds become available

Legal Name: Roseville Area Circulator

Type of Government: Regional

Communities Served: Cities of Arden Hills, Falcon Heights, Little Canada, Maplewood, Roseville, Saint Paul, and Shoreview

Legislative District: 50B, 53A, 53B, 54A, 54B, 55A, 55B, 64A, 64B, 65A, 65B, 66A, 66B, 67A, 67B

Congressional District: 4

Vehicles: 7 Class 400 (medium)

System Class: Urban

Days of Service: Monday – Friday, 6:00 a.m. – 6:45 p.m., Saturday, 8:00 a.m. – 6:30 p.m.

Base Fare: \$1.75 Peak and \$1.25 Off-Peak

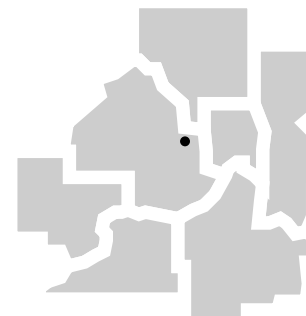
Operating Class: Fixed Route and Flexible Fixed Route

Funding Class: Large Urban

2001 System Data:

Total Operating Cost:	\$978,190
Cost Per Passenger:	\$6.64
Ridership:	147,227
Annual System Miles:	259,279

Metropolitan Council, Western Suburbs— Route 755/756



Contact Person: Paul Colton
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E-mail: paul.colton@metc.state.mn.us
Home Page: www.metrocouncil.org
Transit Provider: First Student, Inc.

Legal Name: Western Suburbs Route 55
Type of Government: Regional - Metro
Communities Served: Hennepin County
Legislative District: Metro
Congressional District: 2, 3, 5, 6

2002 Achievements

- Expanded service to redeveloped area of Golden Valley occurred in Fall 2002

2003 Objectives

- Increase ridership by 2%

Long Range Plans (2004-2009)

- Restructure service based on transit service studies of area served by Route 755/756

Vehicles: 9 Class 700 (Large)

System Class: Urban

Days of Service: Express Service Monday – Friday, 5:30 a.m. – 8:00 p.m., and Local Service: Monday – Saturday, Monday - Friday, 5:30 a.m. – 7:30 p.m.

Base Fare: \$1.25 Base, \$1.75 Peak and \$2.25 Peak Express

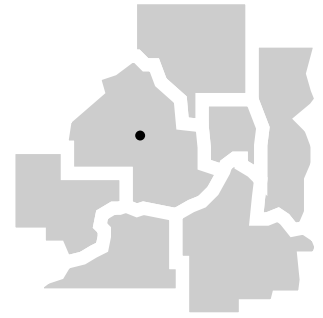
Operating Class: Fixed Route

Funding Class: Large Urban

2001 System Data:

Total Operating Cost:	\$919,465
Cost Per Passenger:	\$4.07
Ridership:	226,121
Annual System Miles:	179,495

Metropolitan Council, West Metro Transit Redesign—Brooklyn Circuit



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Home Page: www.metrocouncil.org
Transit Provider: Laidlaw Transit Services, Inc.

2002 Achievements

- Service is on pace to increase ridership by 2.2% over 2001 ridership levels
- Took delivery of mid-size heavy duty vehicles

2003 Objectives

- Replace 12 large transit vehicles with new low-floor equipment
- Complete competitive bid process for transit service provider for a 5-year agreement.

Long Range Plans (2004-2009)

- Portions of Brooklyn Circuit service may be redesigned as a result of service planning initiative for that area of the Twin Cities Metro

Legal Name: Metropolitan Council, West Metro Transit Redesign – Brooklyn Circuit

Type of Government: Regional-Metro

Communities Served: Hennepin

Legislative District: Metro

Congressional District: 2, 3, 5, 6

Vehicles: 3 Class 500 (medium) and 12 Class 700 (large)

System Class: Urban

Days of Service: Express Service: Monday – Friday, 5:30 a.m. – 6:20 p.m., Local Service: Monday – Sunday, 5:30 a.m. – 11:00 p.m.

Base Fare: \$1.25 Base, \$1.75 Peak, \$2.25 Peak Express

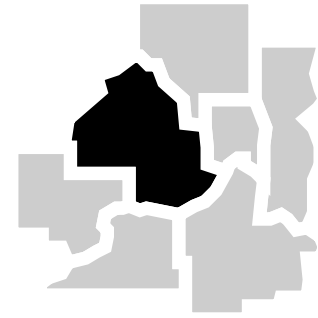
Operating Class: Fixed Route

Funding Class: Large Urban

2001 System Data:

Total Operating Costs:	\$1,408,218
Cost Per Passenger:	\$3.66
Ridership:	384,876
Annual System Miles:	284,997

Metropolitan Council, Route 604/614



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E-mail: deborah.ellis@metc.state.mn.us
Home Page: www.metrocouncil.org
Transit Provider: Laidlaw Transit Services, Inc.

Legal Name: Route 604/614
Type of Government: Regional - Metro
Communities Served: Hennepin County
Legislative District: Metro
Congressional District: 2, 3, 5, 6

2002 Achievements

- Increased ridership by 22% over 2001 in spite of increased bus fares

2003 Objectives

- Increase ridership by thorough awareness of availability of routes and connections which allow for greater mobility and transportation choices
- Select transit provider for 2003-2005 contract period

Long Range Plans (2004-2009)

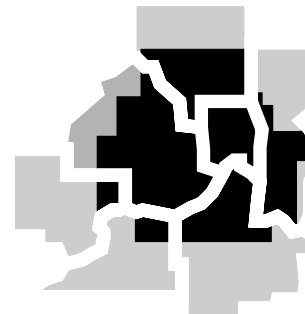
- Replace transit vehicles
- Continue to monitor and adjust services to provide the highest level of efficiency and service performance

Vehicles: 2 Class 300 (small) and 2 Class 400 (medium)
System Class: Urban
Days of Service: Route 604: Monday – Friday, 6 a.m. - 8 p.m.; Route 614: Monday - Friday, 6:45 a.m. - 9:45 p.m. and Saturday, 6:45 - 7:15 p.m.
Base Fare: \$1.25 Base, \$1.75 Peak
Operating Class: Fixed Route
Funding Class: Large Urban

2001 System Data:

Total Operating Costs:	\$274,923
Cost Per Passenger:	\$9.83
Ridership:	27,967
Annual System Miles:	134,558

Metro Transit



Contact Person: Michael H. Setzer
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Home Page: www.metrotransit.org

2002 Achievements

- Deployed global positioning technology and installing new voice and digital radios
- Developed comprehensive, agency wide commitment to improve ridership
- Strong how-to-ride website content, heightened marketing of employer discount programs and more
- Hired Metro Transit's first full-time patrol officers to supplement force of about 130 part-time officers

2003 Objectives

- Continued construction of the Hiawatha light-rail line, which through April 2002 was 42 percent complete
- Begin construction of the state's first bus rapid transit initiative between Rogers and downtown Minneapolis
- Bus rapid transit features include exclusive lanes for buses, off-bus fare collection and traffic signal prioritization
- Implement transit service restructuring in South Minneapolis, Bloomington, Edina, Richfield and western St. Paul
- Implement new fare collection for bus and rail that uses replenishable smartcards

Long Range Plans (2004-2009)

- Continue progress toward Metropolitan Council goal of doubling transit service by 2020
- Open new bus garage on 9.5-acre site of former Snelling facility at Interstate 94 and Snelling Avenue
- Advance transit planning for Central Corridor along University Avenue between downtown St. Paul and downtown Minneapolis to include either a light-rail line or busway

Legal Name: Metro Transit

Type of Government: State (subsidiary of Metropolitan Council)

Communities Served: Anoka, Carver, Dakota, Hennepin, Ramsey, Scott and Washington counties

Legislative District: Metro

Congressional District: 2, 3, 4, 5, 6

Vehicles: 25 Class 400 (medium) and 947 Class 700 (large buses)

System Class: Urban

Days of Service: Monday – Sunday, 24 hours daily

Base Fare: \$1.25

Operating Class: Fixed Route

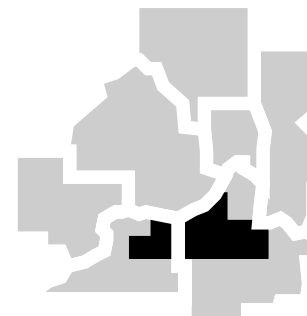
Funding Class: Large Urban

2001 System Data:

Total Operating Costs:	\$186,280,841
Cost Per Passenger:	\$2.54
Ridership:	73,300,000
Annual System Miles:	32,200,000



Minnesota Valley Transit Authority



Contact Person: Beverly Miller
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Home Page: www.mvta.com

2002 Achievements

- Eagan Transit Station to re-open in September
- Implemented partnership with MPTA/Transit for Livable Communities to mobilize riders/issue Action Alerts
- Increased ridership on Jefferson Lines buses at Burnsville Transit Station
- Constructed Eagan Bus Garage
- Began acquisition of replacement buses for aging 40 foot fleet operated by private providers

2003 Objectives

- Open park and ride facility at 160th and Pilot Knob Road in Apple Valley
- Open new facility at Burnsville Transit Station to house Dakota County License Center

Long Range Plans (2004-2009)

- Rebuild ridership after 2001 and 2002 service cuts
- Replace aging fleet with new vehicles

Legal Name: Minnesota Valley Transit Authority

Type of Government: Joint Powers Board between cities of Apple Valley, Burnsville, Eagan, Rosemount and Savage.

Communities Served: Dakota and Scott counties

Legislative District: Metro

Congressional District: 2, 4

Vehicles: 20 articulated buses, 1 van, 6 small buses, 17 medium buses, 67 large buses

System Class: Urban

Days of Service: Monday – Sunday, 5:00 a.m. – 10:00 p.m.

Base Fare: \$1.25

Operating Class: Fixed Route, Flexible Fixed Route and Route Deviation

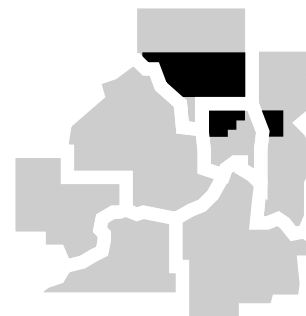
Funding Class: Urban

2001 System Data:

Total Operating Costs:	\$10,224,226
Cost Per Passenger:	\$5.19
Ridership:	1,968,167
Annual System Miles:	2,366,000



Northeast Suburban Transit (NEST)



Contact Person: Judy Hutchinson

Title: Coordinator

Address: 3588 E Hoffman Road, Vadnais Hts, MN 55110

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Fax: 651.770.6053

E-mail: jhutch@lrdata.com

2002 Achievements

- As of June, 2002 Route #219 averaging 5.9 rides per hour, demand response service averaging 3.6 rides per hour, for an average of 4.9 rides per hour in whole system
- As of June, 2002 system averaging 52 wheelchair rides/month
- As of July, 2002 system has two new demand response buses; newer replacement vehicles for fixed route #219

2003 Objectives

- 5% increase in ridership in 2003
- Participate in local community events

Long Range Plans (2004-2009)

- Additional demand response service to include evening hours and Saturday service

Legal Name: Northeast Suburban Transit (NEST)

Type of Government: NEST Commission – elected and appointed officials

Communities Served: Ramsey and Washington counties (Cities of Maplewood, North St. Paul and Oakdale)

Legislative District: 55A, 55B

Congressional District: 4

Vehicles: 2 class 300 (small) and 2 class 600 (mid-size)

System Class: Small Urban

Days of Service: Monday-Friday, 6:00 a.m. – 6:00 p.m., Dial-A-Ride and Monday-Saturday Fixed Route

Base Fare: \$1.75

Operating Class: Dial-A-Ride and Fixed Route

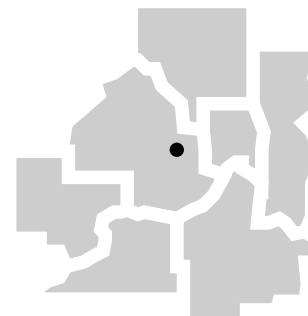
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$433,760
Cost Per Passenger:	\$9.13
Ridership:	47,484
Annual System Miles:	149,559



Park People Mover



Contact Person: Kris Bolstad
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E-mail: kris@STEPslp.org
Home Page: www.STEPslp.org

2002 Achievements

- Filled 99.5% of all ride requests
- Increased family rides over 250% in 2nd year of expanded service
- Increased volunteer driver pool by 25%

2003 Objectives

- Increase family/non-senior rides by 10%
- Fill 95% of ride requests
- Increase volunteer driver pool by 15% (add 4 drivers)

Long Range Plans (2004-2009)

- Expand volunteer support – schedulers and drivers
- Diversify and expand funding sources

Legal Name: St. Louis Park Emergency Program (STEP)
Type of Government: Private non-profit corporation
Communities Served: Hennepin County (City of St. Louis Park)
Legislative District: 44A, 44B
Congressional District: 5

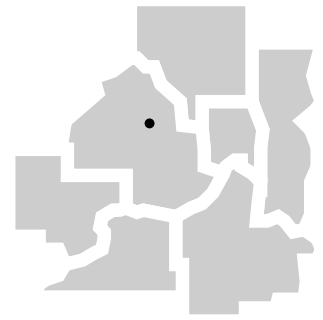
Vehicles: 25 Private automobiles (volunteers)
System Class: Small Urban
Days of Service: Typically Monday – Friday, 9:00 a.m. – 4:00 p.m.
Base Fare: Donations
Operating Class: Dial-A-Ride
Funding Class: Small Urban

2001 System Data:

Total Operating Cost:	\$30,221
Cost Per Passenger:	\$10.35
Ridership:	2,921
Annual System Miles:	23,682



Plymouth Metrolink



Contact Person: George Bentley
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Home Page: www.ci.plymouth.mn.us

Legal Name: City of Plymouth
Type of Government: City
Communities Served: Hennepin County
Legislative District: Metro
Congressional District: 2, 3, 5, 6

2002 Achievements

- Placed 23 new medium and small sized buses into service
- Constructed 2 new park and ride lots
- Constructed 10 new neighborhood stops (5 with shelters)
- Restructured service
- Added 2 new routes
- Increased frequencies on 3 routes
- Increased ridership by 7%

2003 Objectives

- Build transit station in the reserve (new housing development)
- Add 7 new medium and small sized buses
- Increase frequency on 3 additional routes
- Implement technology upgrade for Dial-a-ride dispatch (including mobile data terminals)

Long Range Plans (2004-2009)

- Construct transit hub
- Procure large transit vehicles
- Build park and ride in Medina
- Add new suburban connector routes
- Continue to upgrade facilities and service frequencies

Vehicles: 32

System Class: Urban

Days of Service: Fixed Route: Monday – Friday, 5:48 a.m. – 8:10 p.m.; Dial-A-Ride: Monday – Friday, 6:00 a.m. – 10:00 p.m., Saturday, 9:00 a.m. – 6:00 p.m.

Base Fare: \$2.25 Peak Express, \$1.75 Off-Peak Express, \$1.50 Dial-A-Ride

Operating Class: Dial-A-Ride and Fixed Route

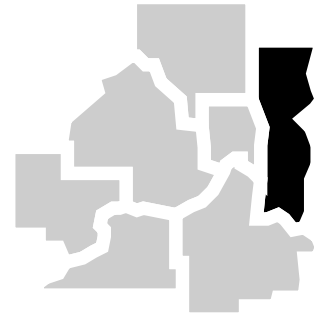
Funding Class: Opt-Out

2001 System Data:

Total Operating Costs:	\$3,091,365
Cost Per Passenger:	\$8.02
Ridership:	385,690
Annual System Miles:	643,041



St. Croix Valley Transit



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Home Page: www.metrocouncil.org
Provider: Laidlaw Transit Services

2002 Achievements

- Redesigned service in March 2002
- Route 246 became a same-day dial up service for Bayport and Eastern Parts of Oak Park Heights
- Route 245, beginning and ending in downtown Stillwater, continues in Stillwater and Oak Park Heights

2003 Objectives

- Monitor results of changes instituted in 2002 for effectiveness

Long Range Plans (2004-2009)

- Continue evaluation to find appropriate level of service for Stillwater area

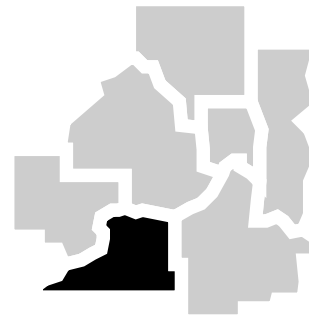
Legal Name: St. Croix Valley Transit
Type of Government: Regional-Metro
Communities Served: Cities of Stillwater and Oak Park Heights
Legislative District: 52B, 56A
Congressional District: 6

Vehicles: 2 Class 400 (medium)
System Class: Small Urban
Days of Service: Monday – Friday, 7:00 a.m. – 5:00 p.m.
Base Fare: \$1.25 non-peak and \$1.75 peak hour service
Operating Class: Fixed Route
Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$395,676
Cost Per Passenger:	\$20.06
Ridership:	19,753
Annual System Miles:	127,172

Scott County Transit



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Title: Supervisor
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Legal Name: Scott County Transit
Type of Government: County
Communities Served: Scott County
Legislative District: 25A, 25B, 34A, 35A, 35B, 40A
Congressional District: 2

2002 Achievements

- Pilot project for providing cities of Belle Plaine, Jordan and Shakopee with regular service to Twin Cities
- Increased passenger count by an annual rate of 8%
- Contract with City of Shakopee to provide circulator dial-a-ride services for community

2003 Objectives

- Promote and generate regular route services for Scott County
- Increase passenger count by 10 %
- Increase fleet size to accommodate the growth rate of county
- Increase productivity and enhance fleet utilization

Long Range Plans (2004-2009)

- To provide Scott County with regular route services for all communities as needed
- To review possibilities or examine needs for transit hub station

Vehicles: 26 volunteer, 32 Class 300 (small) and 19 Class 400 (medium)

System Class: Countywide

Days of Service: Monday – Friday, 6:30 a.m. – 7:00 p.m.

Base Fare: \$1.00 to \$3.00 one way

Operating Class: Dial-A-Ride and Route Deviation

Funding Class: Rural

2001 System Data:

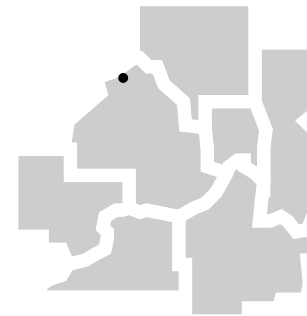
Total Operating Cost:	\$694,800.00
Cost Per Passenger:	\$10.50
Ridership:	66,168
Annual System Miles:	444,000



THE COUNTY OF
SCOTT



Senior Transportation Program



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Fax: 763.712.8817
E-mail: stp@myinfmail.com

2002 Achievements

- Worked hard on developing new clients
- Serving more low income and minority clients than ever before in program's history

2003 Objectives

- Continue to reach those with low income and the minority population in our communities

Long Range Plans (2004-2009)

- Continue our growth through the next several years
- Increase ridership from 10,000 rides annually to 13,000 annually



Legal Name: Senior Transportation Program

Type of Government: Joint Powers Board consisting of representatives of the Cities of Brooklyn Park, Champlin, Dayton, Maple Grove, Osseo, Rogers and Hassan Township

Communities Served: NW Hennepin County, including cities of Brooklyn Park, Osseo, Maple Grove, Champlin, Dayton, Rogers and Hassan

Legislative District: 32A, 32B, 47A, 47B

Congressional District: 3,6

Vehicles: 3 Class 400 (medium) and 1 Class 600

System Class: Urban

Days of Service: Monday – Friday, 8:00 – 4:30 p.m.
appointments can be set between 8:30 AM and 3:45 PM

Base Fare: \$2.50 within the cities we serve and \$3.50 each way outside of the cities. We go to North Memorial Medical Center and clinics in Robbinsdale, West Health in Plymouth, some clinics by the Northtown Shopping Center and Mercy Hospital and clinic in Anoka

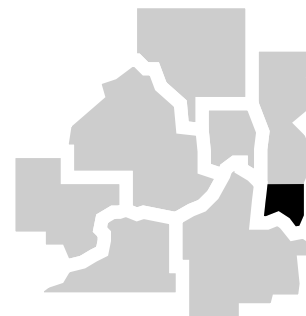
Operating Class: Dial-A-Ride

Funding Class: Rural

2001 System Data:

Total Operating Costs:	\$150,000
Cost Per Passenger:	\$15.00 per one-way trip
Ridership:	10,000
Annual System Miles:	120,000

South County Circulator



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Provider: Human Services, Inc. (H.S.I.)

2002 Achievements

- Received new Startrans, 16 passenger lift equipped buses in 2001 and 2002

2003 Objectives

- Provide an alternative to commuters especially during the Highway 61 enhancement project and Wakota Bridge replacement
- Review service expansion east of Jamaca if funds are available

Legal Name: South Washington County Circulator

Type of Government: State and Local

Communities Served: Cities of Cottage Grove, Newport, and St. Paul Park

Legislative District: 57A, 57B

Congressional District: 2, 4

Vehicles: 5 Class 400 (medium)

System Class: Small Urban

Days of Service: Monday – Friday, 5:00 a.m. – 7:00 p.m.

Base Fare: \$1.25 - \$1.75 Mid-day Express and Dial-A-Ride and \$2.25 Peak Express

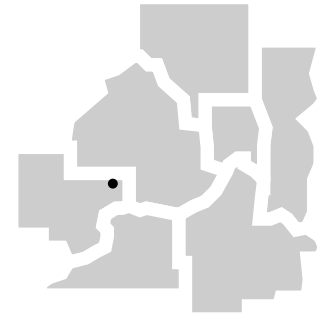
Operating Class: Dial-A-Ride and Fixed Route

Funding Class: Small Urban

2001 System Data:

Total Operating Costs:	\$592,963
Cost Per Passenger:	\$8.92
Ridership:	66,481
Annual System Miles:	269,761

Southwest Metro Transit



Contact Person: Len Simich

Title: Executive Director

Address: 13500 Technology Drive, Eden Prairie, MN 55344

Telephone: 952.949.2BUS (2287)

FAX: 952.974.7997

E-Mail: lsimich@swtransit.org

Home Page: www.swtransit.org

2002 Achievements

- Replaced Dial-A-Ride service with community based fixed route service
- Completed 900 stall parking ramp
- Acquired and placed into service 6 new commuter coach buses and 10 new 40 foot vehicles
- Began construction on transit oriented development at Southwest Station

2003 Objectives

- Expand service
- Increase ridership
- Complete transit oriented development
- Expand bus garage and maintenance facility

Long Range Plans (2004-2009)

- Update the agency's strategic plan
- Expand service along I-494 corridor
- Expand service to the west
- Construct additional Park and Ride facilities
- Expand local service and provide additional options

Legal Name: Southwest Metro Transit Commission

Type of Government: Replacement Transit Service

Communities Served: Cities of Chanhassen, Chaska, Eden Prairie, Bloomington, Edina, and Minneapolis

Legislative District: 34A, 34B, 40B, 41A, 41B, 42A, 42B, 58A, 58B, 59A, 59B, 60A, 60B, 61A, 61B, 62A, 62B, 63A, 63B

Congressional District: 2, 3, 5

Vehicles: 13 Class 400 (medium), 8 Class 500 (large), 24 Class 700 (large)

System Class: Small Urban

Days of Service: Express and In-Commute, Monday-Friday, 5:30 a.m. – 10:30 p.m.; Southdale, Monday-Friday, 6 a.m. – 8 p.m.

Base Fare: \$2.25 Express Peak

Operating Class: Fixed Route

Funding Class: Small Urban

2001 System Data:

Total Operating Cost: \$2,262,713

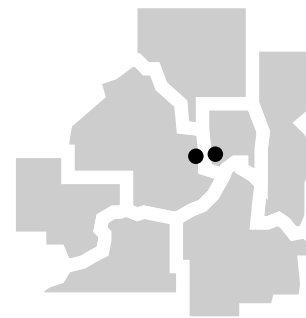
Cost Per Passenger: \$3.75

Ridership: 603,082

Annual System Miles: 990,557



U of M—Route 52



Contact Person: Bill Stahlmann

Title: Transit Manager

Address: 300 Transportation Safety Bldg, 511 Washington Ave SE, Mpls, MN 55455

Telephone: 612.625.1859

Fax: 612.624.8899

E-mail: stahl001@umn.edu

Home Page: www.parkandtrans.umn.edu

Provider: First Student Inc.

Legal Name: University of Minnesota - Route 52

Type of Government: Education

Communities Served: Hennepin and Ramsey counties

Legislative District: Metro

Congressional District: 2, 3, 4, 5, 6

2002 Achievements

- Increased ridership on the commuter route system by aggressively marketing UPass/MetroPass program

2003 Objectives

- Integrate four remaining commuter route lines into Metro Transit system

Long Range Plans (2004-2009)

- Maintain or increase the commuter bus ridership by continuing the MetroPass/Upass program

Vehicles: 4 Class 400 (medium) and 5 Class 500 (large)

System Class: Small Urban

Days of Service: Monday – Friday, 6:45 a.m.- 5:30 p.m. *

Base Fare: \$1.75**

Operating Class: Fixed Route

Funding Class: Small Urban

2001 System Data:

Total Operating Costs: \$288,639

Cost Per Passenger: \$3.73

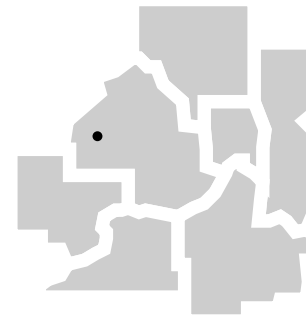
Ridership: 68,066

Annual System Miles: 37,324

*Service operates less frequently during final exams, vacations and summer sessions.

** Metro Transit convenience fares are accepted on this system and are available at various U of M outlets on campus.

Westonka Rides



Contact Person: Sue Gallus
Title: Transportation Director
Address: 5735 County Club Road, Shorewood, MN 55331
Telephone: 952.474.7441
Fax: 952.474.8852
E-mail: sgallus55331@yahoo.com

2002 Achievements

- Updated brochures and marketing information
- Connected Westonka Rides Dial-A-Ride Program with bordering Southshore Program
- Enrolled 2 new volunteer drivers

2003 Objectives

- Increase Dial-A-Ride ridership
- Purchase scheduling software
- Coordinate with adjacent transportation programs to better accommodate transit needs

Long Range Plans (2004-2009)

- Increase van/driver hours to expand Dial-a-Ride service to include the Waconia area medical facilities

Legal Name: Senior Community Services - Westonka

Type of Government: Senior Community Services Board of Directors

Communities Served: Cities of Mound, Spring Park and Navarre

Legislative District: 33A

Congressional District: 3

Vehicles: 2 18 passenger, wheel chair equipped buses and 8 volunteer cars

System Class: Small Urban

Days of Service: Monday-Friday, 9:00 a.m. – 3:30 p.m.

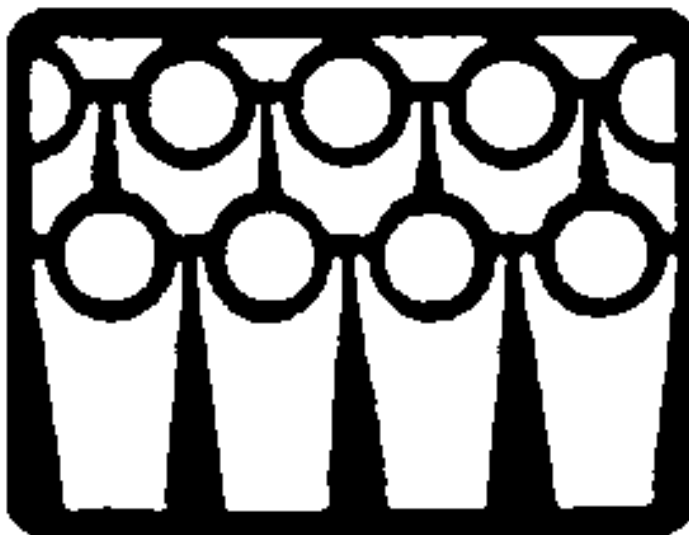
Base Fare: \$1.50 for a one way trip - suggested donation for Seniors

Operating Class: Dial-A-Ride

Funding Class: Elderly and Disabled

2001 System Data:

Total Operating Cost:	\$95,667.00
Cost Per Passenger:	\$8.50
Ridership:	11,257
Annual System Miles:	31,735



Section 5310 Recipients

The purpose of the Federal Transit Administration (FTA) Section 5310 program is to meet the special needs of elderly persons and persons with disabilities for whom existing mass transportation services are unavailable, insufficient, or inappropriate.

The program seeks to enhance coordination of federally assisted programs and services to encourage the most efficient use of federal resources and to achieve the goal of improved mobility for elderly persons and persons with disabilities.

The State of Minnesota receives Federal Section 5310 funds each year through a lump sum appropriation from the U.S. DOT-FTA. It is MnDOT's policy to use Section 5310 funds to purchase lift-equipped vehicles.

Grants are awarded for vehicle replacement, expansion of current services, or initiation of new services. Grant vehicles are purchased under MnDOT's Cooperative Vehicle Procurement Program through the Department of Administration. Listed below are Section 5310 recipients that have an active vehicle:

A.B.L.E.

Dorothy Duellman
216 E South Street
Caledonia, MN 55921-0408
Phone: 507.724.3108
E-Mail: southwinn@hotmail.com

Ability Building Center

Wallace Bigelow
1911 NW 14th St
Rochester, MN 55903
Phone: 507.281.6262 x 48
E-Mail: dwalt@abcinc.org

Accessible Space

Brian Brown
PO Box 3694
Duluth, MN 55804
Phone: 218.728.5464

Achievement Center

Paul Jans
414 Industrial Lane
Worthington, MN 56187
Phone: 507.376.3168

Adult Day Services of Bemidji

April Collman-Maddox
2508 Washington Ave S
Bemidji, MN 56601
Phone: 218.751.1324

Ageless Care Options

Lisa Swanson
PO Box 697
Warroad, MN 56763
Phone: 218.386.1119
E-Mail: tswanson@wiktel.com

American Red Cross of St. Paul

Sue Olson
176 S Robert St
St. Paul, MN 55107
Phone: 651.291.4675
E-mail: solson@arctsp.org

Anoka, City of

Butch Brandonberg
2105 1st Avenue North
Anoka, MN 55303-2270
Phone: 763.576.2984

Arlington Good Samaritan Center

John Mc Clelland
411 7th Ave NW, PO Box 645
Arlington, MN 55307-0645
Phone: 507.964.2251
E-Mail:
gsscenter383@worldnet.att.net

Atwater, City of

Goldie Smith
PO Box 59
Atwater, MN 56209
Phone: 320.974.8760

Bay Lake Area Lions Club

Vernon Skrivseth
15257 Trillium Trail NE
Deerwood, MN 56444
Phone: 218.678.3654

Becker County DAC

David Peterson
900 E Central, PO Box 852
Detroit Lakes, MN 56502
Phone: 218.847.8206

Bethany Adult Day Services

Mary Girtz
PO Box 265
Nevis, MN 56467
Phone: 218.652.3712

Bethany Home

Gary Brink
1020 Lark Street
Alexandria, MN 56308
Phone: 320.762.1567

Bois Forte Reservation Tribal Council

Cathy Chavers
PO Box 16
Nett Lake, MN 55722
Phone: 218.757.3261

Cedar Valley Services - Albert Lea

Garry Hart
2205 Myers Rd
Albert Lea, MN 56007
Phone: 507.379.9869
E-mail: ghart@smig.net

Cedar Valley Services - Austin

Richard Pavek
2111 4th St NW
Austin, MN 55912
Phone: 507.433.2303

Centro Cultural Chicano

Theresa Martin
1915 Chicago Ave S
Minneapolis, MN 55404
Phone: 612.874.1412
E-Mail: centro@mn.uswest.net

Clearwater DAC

Donald Blooflat
5th & Hallarn Ave, PO Box 29
Bagley, MN 56621
Phone: 218.694.6541
E-Mail: dbcdac@means.net

Clinton Graceville Schools

Sharron Brystol
PO Box 398
Graceville, MN 56240
Phone: 320.748.7233

Section 5310 Recipients

Cloquet Community Education

Annette Bringe
302 14th St
Cloquet, MN 55720
Phone: 218.879.1261
E-Mail: www.cloquet.k12.mn.us

CLUES

Francini Acuna
220 S Robert St 103
St. Paul, MN 55107
Phone: 651.228.1328
E-Mail: www.clues.org

Community Hospital - Cannon Falls

Ross Bullard
1116 W Mill St
Cannon Falls, MN 55009
Phone: 507.263.4221

Community Options and Resources

Wendy Whisney
332 Fox Lake Avenue
Sherburne, MN 56171
Phone: 507.764.3311

Connections of Moorhead

Todd Fry
810 4th Ave S, Ste 156
Moorhead, MN 56561
Phone: 218.233.8657

Cottonwood County DAC

Don Pankratz
1049 5th Ave, PO Box 153
Windom, MN 56101
Phone: 507.831.1511

DAC - Bemidji

Jane Brown
735 Mahnomen Drive SE
Bemidji, MN 56619
Phone: 218.759.0052
E-Mail: dacbjj@paulbunyan.net

DARTS

Mark Hoisser
1645 Marthalier Ln
West St. Paul, MN 55107
Phone: 651.455.1560
E-Mail: Mark.hoisser@darts1.org

Deer River Health Care Center

Rebecca Jones
1002 Coomstock Dr
Deer River, MN 56636
Phone: 218.246.2915

EarthStar

Melanie Tobin
579 Wells Ave
St. Paul, MN 55101
Phone: 651.771.1809

East Polk County DAC

Wayne Holt
326 N Mark Ave, PO Box 178
Fosston, MN 56542
Phone: 218.435.6188
E-Mail: epcdoc@means.net

East Side Neighborhood Services

Bobby Hightower
1929 2nd St NE
Minneapolis, MN 55418
Phone: 612.781.6011

East Suburban Resources

Christinia Dill
1754 Washington Ave
Stillwater, MN 55082
Phone: 651.351.0190

ECCO - Hope DAC

Catherin Nelson
144 4th St
Tracy, MN 56175
Phone: 507.247.5340

Elders Home Inc.

Sharon McKinley
215 S Tousley, Box 188
New York Mills, MN 56567
Phone: 218.385.2005

Ely-Bloomenson Community Hospital

Alan Andreae
328 W Conan St
Ely, MN 553731

Emmanuel Nursing Home

Sandy Lia
1415 Madison Avenue
Detroit Lakes, MN 56501
Phone: 218.847.4486
E-Mail: webmaster@ffSenior.org

Employment Enterprises

Byron Quinn
307 NW 9th Ave PO Box 303
Little Falls, MN 56345
Phone: 320.632.9251

Enterprise North

Mary Hippert
2100 N Broadway
New Ulm, MN 56073
Phone: 507.233.8900
E-Mail: mhippert@mninc.net

EPIC Enterprises Inc.

Linda Hibbard
PO Box 186, 410 Stafford Ln.
Dundas, MN 55019
Phone: 507.645.6800
E-Mail: epic@rconnect.com

Falls DAC Inc

Sally Erickson
205 W 13th St, Box C
Thief River Falls, MN 56701
Phone: 218.681.5951
E-Mail: fallsdac@northernnet.com

Faribault Area Senior Citizens, Inc.

Anne Pleskonko
19 Division St W
Fairbault, MN 55021-6001
Phone: 507.332.7357

Fergus Falls Senior Citizens Program

Kathy Sporre
115 W Lincoln Ave
Fergus Falls, MN 56537
Phone: 218.736.6842

Floodwood Services and Training

James Taray
601 Ash St PO Box 347
Floodwood, MN 55736
Phone: 218.476.2230
E-Mail: fst@mail.meadows.net

Functional Industries

Rod Pederson
1801 Hwy 25 N, Box 336
Buffalo, MN 55313
Phone: 763.682.4336

Section 5310 Recipients

Good Samaritan Nursing Home

Deb Chandler
2230 River Road NW
East Grand Forks, MN 56721
Phone: 218.773.7484
E-Mail:
gscenter391@worldnet.att.net

Good Shepard Community

Sue Wichman
1115 4th Ave N
Sauk Rapids, MN 56379
Phone: 320.252.6525 x 117
E-Mail: info@shepherdnet.org

Graceville Health Care Center

Helen Jorve
115 W 2nd St
Graceville, MN 56240
Phone: 320.748.8200

Greenview Health Care Center

Gene Kirchner
416 7th Street NE
Bagley, MN 56621
Phone: 218.694.6501
E-Mail:
gene.kircher@co.clearwater.mn.us

Greenwood Connections

Claire Erickson
PO Box 130
Menasha, MN 55464
Phone: 218.256.4101

Guardian Angels of Elk River

Lisa Pavlich-Thompson
350 Evans Ave
Elk River, MN 55330
Phone: 763.241.4430
E-Mail:
guardianangel1@earthlink.com

Hallie Q. Brown Center

William Udoka
270 N Kent St
St. Paul, MN 55102
Phone: 651.224.4601

Halstad Lutheran Memorial Home

Elizabeth Rockstad
133 4th Ave E
Halstad, MN 56548
Phone: 218.456.2105

Harmony Community Hospital

Allen Hanson
Rt 1, Box 173
Harmony, MN 55939
Phone: 507.886.6544

Harry Meyering Center

Rick Bernady
109 Homestead Dr
Mankato, MN 56001
Phone: 507.387.8281
E-Mail: meyerling@ic.mankato.mn.us

Heartland Homes Inc.

Raylene Kimball
609 W 7th St, Box 214
Park Rapids, MN 56470
Phone: 218.732.4572
E-Mail: home1978@wcta.net

Heritage Living Center

Karen Marchell
619 W 6th St
Park Rapids, MN 56470
Phone: 218.732.3329
E-Mail: marchell@unitelc.com

Hillcrest Nursing Home

Cindy Arlt
311 Broadway, Box 459
Red Lake Falls, MN 56750
Phone: 218.253.2157
E-Mail: www.riverhealth.org

Hubbard County DAC

Ed Ranson
109 Pleasant Ave, Box 86
Park Rapids, MN 56470
Phone: 218.732.3358
E-Mail: dac@unitelc.com

Human Development Center

Maria Krynicki
1401 E 1st St
Duluth, MN 55804
Phone: 218.728.0078

Human Services Inc.

Rob McDonough
7066 Stillwater Blvd
Oakdale, MN 55128
Phone: 651.777.3373

Indian Family Services

Diane Stand
1505 Park Ave S
Minneapolis, MN 55404
Phone: 612.348.5788

Industries Inc.

Julie Rivard
500 S Walnut St
Mora, MN 55051
Phone: 320.679.2354

IRC Industries

David Leiseth
204 Mississippi Ave
Red Wing, MN 55066
Phone: 507.388.7108

Isanti County Commission on Aging

Jacqueline Forner
555 18th Avenue SW
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Phone: 763-689-8130
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Jackie.forner@co.isanti.mn.us

Itasca DAC

Mary Rittmiller
421 13th St SE, PO Box 20
Grand Rapids, MN 55744
Phone: 218.327.1138

Jackson County DAC

Lori Henning
304 2nd Ave N, PO Box 805
Lakefield, MN 56150
Phone: 507.662.6156

Jewish Community Center of St. Paul

Dianne Siegel
1375 St. Paul Ave
St. Paul, MN 55116
Phone: 651.698.0751
E-Mail: dsiegel@stpauljcc.org

Jobs Plus, Inc.

Roberta Walker
200 16th Ave SE
Waseca, MN 56093
Phone: 507.833.5004

Section 5310 Recipients

Kanabec County Senior Citizens

Connie Stranberg
905 E Forest Ave, Suite 122
Mora, MN 55051
Phone: 320.679.6336

Kittson County DAC

LaVerne Nyflot
PO Box 54
Lake Bronson, MN 56734
Phone: 218.754.2225

Kittson Memorial Hospital

Sandy Gjervold
1010 S Birch, Box 700
Hallock, MN 56728
Phone: 218.843.3662
E-Mail: sandykmhh@juno.com

Lakeshore Lutheran Home

Rita Walker
4002 London Road
Duluth, MN 55804
Phone: 218.625.8280

Lakewood Health System

Laurie Bach
401 Prairie Avenue NE
Staples, MN 56479
Phone: 218.894.1515

LeSueur County DAC

Bill Ziskha
519 W Paquin St
Waterville, MN 56096
Phone: 507.362.8560
E-Mail: LCDS@frontier.org

Lifeworks Services Inc.

Robert Hurst
1120 Centre Point Dr, #100
Mendota Heights, MN 55120
Phone: 952.454.2732
E-mail: www.lifeworks.org

Linwood Senior Center

Judith Hanna
22817 Typo Creek Dr
Stacy, MN 55079
Phone: 612.462.5565

Littlefork Medical Center

Jennifer Fondie
PO Box N
Littlefork, MN 56653
Phone: 218.278.6634
E-Mail: calvin@northwinds.net

Long Prairie CentraCare Health Services

Rona Bless
20 9th St SE
Long Prairie, MN 56347
Phone: 320.732.7251
E-mail: blessro@centracare.com

Lyngblomsten Foundation

Geri Rutz
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Phone: 651.632.5330
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Mahnomen County DAC

Joanne Fatz
PO Box 323
Mahnomen, MN 56557
Phone: 218.935.2442

Main Street Industries

Deanna Stattleman
428 2nd St., Box 321
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E-Mail: shenrickson@odcmn.com

Martin Luther Manor

Sally Peterson
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Bloomington, MN 55425
Phone: 952.948.5182

Merrick Inc.

Mike Greenbaum
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Maplewood, MN 55109
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E-Mail: mikeg@merrickinc.org

Mille Lacs Health Services

Carolyn Stark
200 N Elim St, PO Box A
Onamia, MN 56359
Phone: 320.532.3154

Minneapolis Indian Services Center

Linda Harris
1530 E Franklin Ave
Minneapolis, MN 55404
Phone: 612.871.4555

MN Masonic Home - Sr Outreach Services

Jan Scholla
5430 Boone Ave N
New Hope, MN 55428
Phone: 952.531.7700
E-Mail: sos.carebreak@gte.net

MN Valley Action Council

Sandy Chadderdon
308 N State St
Waseca, MN 56093
Phone: 507.835.4551
E-Mail: schadderdon@mvac.mankato.mn.us

Moundsview Community Education

Nick Temali
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New Brighton, MN 55112
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MRCI

Pam Year
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Murray County DAC

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Norman County DAC

Michael Burke
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North Suburban Senior Council

Janell Wampler
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Roseville, MN 55113
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E-Mail: rssncsi@qwest.net

Section 5310 Recipients

Northeast Contemporary Services

Rebecca Smith
2825 N Fairview Ave
Roseville, MN 55113
Phone: 651.636.3343
E-Mail: rssncsi@quest.net

Northern Cass DAC

Linda Wettles
PO Box 1329
Walker, MN 56484
Phone: 218.547.1121
E-mail: ncdac@paulbunyan.net

Northern Itasca Health Care Center

Barbara Rrahier
PO Box 258
Bigfork, MN 56628
Phone: 218.743.4161
E-Mail: dscjaar@nihcc.sisunet.org

ODC Inc.

Shannon Henrickson
1008 North 2nd St.
Warren, MN 56762
Phone: 218.745.4401
E-Mail: htcgrlr@hotmail.com

Opportunity Partners

Dave Melcher
5500 Opportunity Ct
Minnetonka, MN 55305
Phone: 952.930.4206

Options Inc.

Richard Simonson
790 MN Ave E
Big Lake, MN 55309
Phone: 763.263.3684

Owobopte

Terry Johnston
3195 Neil Armstron Blvd
Eagan, MN 55121
Phone: 651.686.0405

Perham Hospital District

Jim Reiber
665 3rd Street SW
Perham, MN 56573
Phone: 218.346.1206
E-mail: jreiber@pmhh.com

PHASE

Jeanette Kester
106 Main
Sandstone, MN 55072
Phone: 320.245.2246
E-Mail: phase@ecenet.com

Pillsbury United Communities

Tami Lyon
Unity Hse - 2507 Freemont Ave N
Minneapolis, MN 55411
Phone: 612.529.8054

Pine County Citizens Commission on Aging

Judy Broman
475 10th St NW
Pine City, MN 55063
Phone: 320.629.3455

Pine Haven Care Center Inc.

Mark Liffbrig
210 NW 3rd St
Pine Island, MN 55963
Phone: 507.356.8304

Pioneer Memorial Home

Tami Hagen
RR2 Box 148
Erskine, MN 56535
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Polk County DAC

Jo Bittner
515 5th Ave S
Crookston, MN 56716
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Prairie Community Services

Joel Flaten
1001 Scott Ave
Morris, MN 56267
Phone: 320.589.3077

Prairie Manor Nursing Home

Marilyn Dodge
220 3rd St NW
Blooming Prairie, MN 55917
Phone: 507.583.4434

Presbyterian Homes and Services

Dan Erickson
2945 Lincoln Drive N
Roseville, MN 55113

Preston Good Samaritan

Nancy Wepplo
608 Winona Street, PO Box 607
Preston, MN 55965
Phone: 507.765.3837
E-Mail: gss3570@good-sam.com

Princeton Elim Home

Cindy Hemmerich
101 S 7th Ave
Princeton, MN 55371
Phone: 763.389.1171
E-Mail: chemmerich@elimcare.org

PRISM

Betty Watson
2323 Zenith Ave N
Minneapolis, MN 55113
Phone: 612.529.1252

Productive Alternatives

Sel Formo
1205 N Tower Rd
Fergus Falls, MN 56537
Phone: 218.736.5668

Progress Inc.

Sylvia Newell
101 4th Ave NE
Pipestone, MN 56164
Phone: 507.825.4120

Proworks

Dale Miller
427 E 10th St
Litchfield, MN 55355
Phone: 320.693.6259
E-mail: www.proworks.mn.com

Rakhma Grace Home

Pam Boyce
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Minneapolis, MN 55345
Phone: 952.945.9593

Redwood Falls SOS

Dave Reigstad
1550 Hwy 71 NE, Box 1128
Willmar, MN 56201
Phone: 320.231.5976

Section 5310 Recipients

Regional Rehab Center - Duluth

Annette Walsh
588 E 10th Street
Duluth, MN 55805

Renville Cty Comm. Residence Inc.

Beverly Burman
831 Grove Ave, PO Box 520
Bird Island, MN 55310
Phone: 320.365.3748
E-Mail: weserve@clear.lakes.com

Richfield Community Center Lions Club

Paul Jantscher
7000 Nicollet Ave S
Richfield, MN 55423
Phone: 612.861.9392

RISE

Chuck Morris
8406 Sunset Rd
Spring Lake Park, MN 55432
Phone: 763.786.8334
E-Mail: www.rise.org

Riverview Healthcare Association

Renea Larson
323 S MN St
Crookston, MN 56716
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E-Mail: rlarson@riverviewhealth.org

Rock County DAC

Dorothy Cronin
807 W Main
Luverne, MN 56156
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Roseville Area Senior Program

Lynnae LeBaron
1910 W Cty Rd B
Roseville, MN 55113
Phone: 763.631.1616
E-mail: kzimmerli@aol.com

RSI

Ward Melenich
707 West Arrowhead Rd
Duluth, MN 55804

Senior Community Services

Sue Gallus
205 Bridge Ave E
Delano, MN 55328
Phone: 763.972.0574

Senior Transportation Program

Daniel Bonin
12450 Gettysburg Ave
Champlin, MN 55316
Phone: 763.323.9017

Service Enterprises

Ruth Rusche
515 W Bridge St
Redwood Falls, MN 56823
Phone: 507.637.3503
E-mail: ruth.rushe@service-enterprises.org

Sholom Home

Barb Ruppe
1554 Midway Parkway
St. Paul, MN 55108
Phone: 651.927.0460

Sibley County DAC

Mark Pauley
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Sojourn Adult Day Services

Tom Penn
4497 Shoreline Dr
Spring Lake Park, MN 55432
Phone: 952.471.6080
E-Mail: www.sojournads.com

Spring Valley Care Center

James Dessner
800 Memorial Dr
Spring Valley, MN 55975
Phone: 507.376.7381
E-mail: svcc@clear.lakes.com

St. Benedicts Senior Community

Betty Moffitt
1810 MN Blvd SE
St. Cloud, MN 56304
Phone: 320.252.0010

St. Elizabeth Hospital and Nursing Home

Rita Fox
1200 Grant Blvd W
Wabasha, MN 55981
Phone: 507.565.3111

St. Francis Health Services

Amanda Johnson
801 Nevada Ave
Morris, MN 56267

St. Francis Nursing Home

Jerry Bjerken
415 Oak St
Breckenridge, MN 56520
Phone: 218.643.3000
E-Mail: jerrybjerken@chi-midwest.org

St. Louis Park Public Schools

Dave Maurer
6715 Minnetonka Blvd
St. Louis Park, MN 55426
Phone: 952.928.6445
E-mail: Dave_Maurer@stltpark.k12.mn.us

St. Olaf Residence

Laurie Anderson
2912 Fremont Ave N
Minneapolis, MN 55411
Phone: 612.521.2929

St. Otto's Care Center

Betty Heinz
920 SE 4th St
Little Falls, MN 56345
Phone: 320.632.9281

STEP, Inc

Sue Eisenmenger
PO Box 110
Fairmont, MN 56031
Phone: 507.238.4341

Swift County DAC

Emma Kvatum
2135 MN Ave Bldg 01
Benson, MN 56125
Phone: 320.843.4201

Todd County DAC

John Johnston
PO Box 206, 501 W 5th St
Browerville, MN 56438
Phone: 320.594.6423

Section 5310 Recipients

Trimont Health Care Center

Amy Hall
303 Broadway Ave S
Trimont, MN 56176-0280
Phone: 507.639.2381
E-mail: thcc@frontiernet.net

Woodland Centers

Judy Schultz
1125 SE 6th St, PO Box 787
Willmar, MN 56201
Phone: 320.231.9148
E-Mail: tds.net/woodlandcenters

UDAC, Inc.

Roberta Lenz
500 E 10th St S
Duluth, MN 55804
Phone: 218.722.5867

University Good Samaritan

Sharon St. Mary
22 27th Ave SE
Minneapolis, MN 55414
Phone: 612.673.6295
E-Mail: gss360@good-sam.com

Valley View Nursing Home

Dallas Nelson
510 E Cedar St, PO Box 98
Houston, MN 55943
Phone: 507.896.3125
E-mail: vvn@means.net

Villa St. Vincent

Michael Siekas
516 Walsh St
Crookston, MN 56716
Phone: 218.281.3424
E-Mail: villa@northernnet.com

Volunteers of America - Senior Services Division

Dan Murray
1505 Park Ave S
Minneapolis, MN 55404
Phone: 612.339.7581

Wadena County DAC

Charles Oakes
305 SW 5th St, PO Box 235
Sebeka, MN 56477
Phone: 218.837.5182
E-Mail: wcdac@wcta.net

West Central Industries

Darrell Ruch
1300 SW 22nd St
PO Box 813
Willmar, MN 56201
Phone: 320.235.5310

White Bear Area Senior Program/ISD #624

JoAnne Hutchinson
2484 E County Rd F
White Bear Lake, MN 55110
Phone: 651.653.3126
E-Mail:
jrhuttc@wbl.whitebear.k12.mn.us

Winnebago Baptist Home

Phil England
211 6th St NW
Winnebago, MN 56098
Phone: 952.893.3171

Winona County DAC

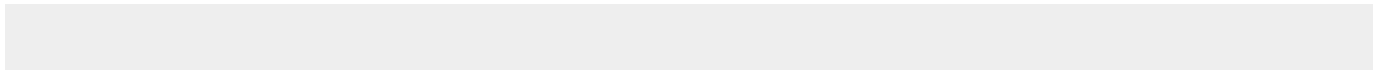
Mary Hewett
1721 W Service Dr
Winona, MN 55987
Phone: 507.452.1798

Winona ORC Industries

Todd Olson
1053 E Mark St
Winona, MN 55987
Phone: 507.452.1857

Womens Assoc. of Hmong & Lao

Bao Thao
605 Kenny Road
St. Paul, MN 55101
Phone: 763.772.4788



2002 Greater Minnesota Estimated Capital Costs

System	Item	Total Cost	Federal Share	State Share	Local Share
Annandale Heartland Transit	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Becker County Transit	1 bus	\$49,000	\$37,600	\$1,600	\$9,800
Benson Heartland Express	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Brown County Heartland Express	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Chisago-Isanti Heartland Express	2 buses	\$60,000	\$46,400	\$1,600	\$12,000
Crow Wing County Transit	3 buses	\$189,800	\$0	\$151,840	\$37,960
Hubbard County Heartland Express	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Kandiyohi Area Transit (KAT)	2 buses	\$120,000	\$92,800	\$3,200	\$24,000
Le Sueur Heartland Express	1 bus	\$49,000	\$37,600	\$1,600	\$9,800
Martin County Express	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Meeker County Public Transit	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Moorhead Metropolitan Area Transit (MAT)	4 buses	\$996,372	\$0	\$597,823	\$398,549
Mower County Transit	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Paul Bunyan Transit	2 buses	\$120,000	\$92,800	\$3,200	\$24,000
Rainbow Rider Transit	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Rainbow Rider Transit	Facility	\$33,750	\$0	\$27,000	\$6,750
Renville County Heartland Express	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
RiverRider Public Transit	1 bus	\$93,000	\$72,800	\$1,600	\$18,600
Roseau County Area Transit (RCAT)	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Senior Resources of Freeborn County Transit	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Steele County Area Transit (SCAT)	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Trailblazer Transit	2 buses	\$120,000	\$92,800	\$3,200	\$24,000
Tri-Valley Heartland Express	1 bus	\$60,000	\$46,400	\$1,600	\$12,000
Western Community Action Transportation Program	2 buses	\$120,000	\$92,800	\$3,200	\$24,000
Totals		\$2,730,922	\$1,168,800	\$816,663	\$721,459

2002 Metropolitan Estimated Capital Costs

As reported by the Metropolitan Council

System	Item	Total Cost	Federal Share	State Share	Local Share
Anoka County Traveler	Replace buses	\$1,560,000	\$0	\$0	\$1,560,000
Carver County	Replace buses	\$130,000	\$0	\$0	\$130,000
Carver County	Replace small buses	\$65,000	\$0	\$0	\$65,000
DARTS	SMART DARTS	\$115,000	\$0	\$0	\$115,000
DARTS	Customer information system	\$152,229	\$0	\$0	\$152,229
DARTS	Replace buses	\$1,350,706	\$0	\$0	\$1,350,706
DARTS	Bus lifts	\$12,440	\$0	\$0	\$12,440
Hastings	Replace buses	\$186,000	\$0	\$0	\$186,000
H.S.I., Inc.	Replace buses	\$770,368	\$0	\$0	\$770,368
H.S.I., Inc.	Vehicle Refurbishment	\$35,000	\$0	\$0	\$35,000
H.S.I., Inc.	Communication Equip	\$72,500	\$0	\$0	\$72,500
Maple Grove	Transit Hub	\$4,424,797	\$0	\$0	\$4,424,797
Maple Grove	Passenger shelter	\$10,000	\$0	\$0	\$10,000
Met Council Metro Mobility	Fleet equipment	\$750,000	\$0	\$0	\$750,000
Met Council Metro Mobility	Fleet major repairs	\$120,000	\$0	\$0	\$120,000
Met Council Metro Mobility	Computer replacement	\$750,000	\$0	\$0	\$750,000
Met Council-MTS	Regional fleet rehab	\$1,952,500	\$0	\$0	\$1,952,500
Met Council-MTS	Regional fleet replacement	\$3,692,156	\$0	\$0	\$3,692,156
Met Council-MTS	Leased vehicle payments	\$190,000	\$0	\$0	\$190,000
Met Council-MTS	Replace small buses	\$3,910,324	\$0	\$0	\$3,910,324
Met Council-MTS	Replace mid-size buses	\$3,445,953	\$0	\$0	\$3,445,953
Met Council-MTS	Replace large buses	\$5,382,687	\$0	\$0	\$5,382,687
Met Council-MTS	Regional Fare Boxes	\$27,000	\$0	\$0	\$27,000
Met Council-MTS	Bus Purchase	\$1,609,698	\$0	\$0	\$1,609,698
MVTA	MVTA COP Payment	\$630,000	\$0	\$0	\$630,000
MVTA	Eagan Transit Hub	\$1,140,000	\$0	\$0	\$1,140,000
MVTA	Burnsville Transit Hub	\$960,000	\$0	\$0	\$960,000
MVTA	Fleet Rehab	\$332,921	\$0	\$0	\$332,921
MVTA	Eagan bus garage	\$2,580,819	\$0	\$0	\$2,580,819
MVTA	Replace mid-size buses	\$1,016,400	\$0	\$0	\$1,016,400
MVTA	Purchase small buses	\$304,679	\$0	\$0	\$304,679
MVTA	2001 NTD Projects	\$568,085	\$0	\$0	\$568,085
MVTA	Information Technology	\$15,000	\$0	\$0	\$15,000
MVTA	Replace small buses	\$120,000	\$0	\$0	\$120,000
MVTA	Midlife bus overhauls	\$85,000	\$0	\$0	\$85,000
MVTA	Facilities Improvements	\$25,000	\$0	\$0	\$25,000
MVTA/Met Council - MTS	Replace large buses	\$5,384,341	\$0	\$0	\$5,384,341
MVTA/Met Council - MTS	Purchase coach buses	\$3,000,000	\$0	\$0	\$3,000,000
NEST	Purchase small buses	\$200,000	\$0	\$0	\$200,000
Plymouth	Lights/bus stop shelters	\$306,547	\$0	\$0	\$306,547
Plymouth	Fleet Expansion	\$800,000	\$0	\$0	\$800,000
Plymouth	D-A-R Technology Upgrade	\$49,583	\$0	\$0	\$49,583
Prior Lake	Bus Purchase	\$470,458	\$0	\$0	\$470,458
Scott County	Replace buses	\$240,000	\$0	\$0	\$240,000
Scott County	Facilities rehab	\$36,995	\$0	\$0	\$36,995
SMTC	Bus Wash	\$508,501	\$0	\$0	\$508,501

System	Item	Total Cost	Federal Share	State Share	Local Share
SMTC	Computer/Comm Equipment	\$118,800	\$0	\$0	\$118,800
SMTC	Southwest Station Phase II	\$3,800,000	\$0	\$0	\$3,800,000
SMTC	Purchase Trolley	\$356,940	\$0	\$0	\$356,940
SMTC	SW Station COP Payment	\$86,059	\$0	\$0	\$86,059

2002 Metropolitan Estimated Capital Costs

As reported by the Metropolitan Council

	SWMTC Bus Garage				
SMTC	Replacement	\$4,095,687	\$0	\$0	\$4,095,687
	Repairs at Southwest Transit				
SMTC	Station	\$95,000	\$0	\$0	\$95,000
SMTC	Parking Lot paving (fed match)	\$6,000	\$0	\$0	\$6,000
SMTC	SWMTC Facilities Upgrades	\$260,051	\$0	\$0	\$260,051
SMTC	Midlife overhauls	\$1,134,500	\$0	\$0	\$1,134,500
SMTC	Federal match for bus purchase	\$1,042,701	\$0	\$0	\$1,042,701
SMTC	Replace buses	\$3,987,793	\$0	\$0	\$3,987,793
Senior Community Services	Replace buses	\$201,484	\$0	\$0	\$201,484
Totals		\$64,673,702	\$ -	\$ -	\$64,673,702

2002 Greater Minnesota Estimated Operating Costs

Greater Minnesota - Summary by Funding Class

Systems	Costs		Operating Revenue	Federal Share	State Share	MVST				
Urbanized	\$	16,965,338	\$	5,317,191	\$	1,616,870	\$	6,785,511	\$	3,245,767
Elderly & Handicapped	\$	1,782,416	\$	414,726	\$	-	\$	1,367,690	\$	-
Small Urban	\$	3,816,311	\$	761,396	\$	809,808	\$	1,340,460	\$	904,647
Rural	\$	15,346,804	\$	3,925,848	\$	2,065,984	\$	7,030,165	\$	2,324,806
Totals	\$	37,910,869	\$	10,419,161	\$	4,492,661	\$	16,523,826	\$	6,475,220

Greater Minnesota Transit Systems

Urbanized

Systems	Costs		Operating Revenue	Federal Share	State Share	MVST				
Duluth Transit Authority (DTA) Regular Route	\$	8,772,809	\$	3,085,168	\$	385,887	\$	4,005,820	\$	1,295,935
East Grand Forks City Bus	\$	185,354	\$	15,000	\$	80,000	\$	23,680	\$	66,674
La Crescent Apple Express	\$	125,136	\$	21,391	\$	23,955	\$	53,291	\$	26,500
Moorhead Metropolitan Area Transit (MAT)	\$	993,781	\$	191,442	\$	223,123	\$	333,152	\$	246,064
Rochester City Lines	\$	2,791,279	\$	1,138,990	\$	435,241	\$	910,466	\$	306,582
St. Cloud MTC Metro Bus	\$	4,096,980	\$	865,200	\$	468,665	\$	1,459,103	\$	1,304,012
Totals	\$	16,965,338	\$	5,317,191	\$	1,616,870	\$	6,785,511	\$	3,245,767

Elderly & Handicapped

Systems	Costs		Operating Revenue	Federal Share	State Share	MVST
Duluth Transit Authority (DTA) STRIDE	\$	283,553	\$	39,500	\$	-
East Grand Forks City Dial-A-Ride	\$	40,272	\$	5,000	\$	-
Moorhead (MAT) Paratransit & Senior Dial-A-Ride	\$	170,889	\$	61,338	\$	-
Rochester Zumbro Independent Passenger Services (ZIPS)	\$	442,052	\$	149,288	\$	-
St. Cloud MTC Metro Plus Paratransit	\$	845,650	\$	159,600	\$	-
Totals	\$	1,782,416	\$	414,726	\$	-

Small Urban

Systems	Costs		Operating Revenue	Federal Share	State Share	MVST
Benson Heartland Express	\$	151,969	\$ 26,000	\$ 22,965	\$ 61,531	\$ 41,473
Cloquet Dial-A-Ride	\$	120,323	\$ 38,000	\$ 14,661	\$ 58,122	\$ 9,540
FaribaultFlyer	\$	176,865	\$ 24,300	\$ 27,400	\$ 69,380	\$ 55,786
Granite Falls Heartland Express	\$	74,248	\$ 17,000	\$ 11,027	\$ 32,254	\$ 13,968
Hibbing Area Transit	\$	171,495	\$ 48,000	\$ 23,792	\$ 76,383	\$ 23,320
LeSueur Heartland Express	\$	146,809	\$ 24,000	\$ 25,112	\$ 64,625	\$ 33,072
Mankato Heartland Express	\$	1,178,529	\$ 192,700	\$ 419,652	\$ 199,550	\$ 366,626
Montevideo Heartland Express	\$	108,219	\$ 19,900	\$ 17,365	\$ 46,671	\$ 24,282
Monticello Heartland Express	\$	86,972	\$ 11,400	\$ 14,522	\$ 35,885	\$ 25,164
Morris Transit	\$	259,088	\$ 56,200	\$ 39,160	\$ 112,040	\$ 51,688
Northfield Transit	\$	222,491	\$ 47,000	\$ 31,430	\$ 91,060	\$ 53,000
Red Wing RIDE	\$	329,960	\$ 70,736	\$ 39,375	\$ 134,572	\$ 85,277
Saint Peter Transit	\$	171,799	\$ 40,230	\$ 26,823	\$ 77,784	\$ 26,962
Senior Resources of Freeborn County Transit	\$	78,475	\$ 16,030	\$ 12,309	\$ 34,236	\$ 15,900

2002 Greater Minnesota Estimated Operating Costs

Systems	Costs		Operating Revenue	Federal Share	State Share	MVST
Stewartville Heartland Express	\$	63,712	\$ 12,600	\$ 9,500	\$ 26,560	\$ 15,052
Virginia Dial-A-Ride	\$	174,796	\$ 59,500	\$ 22,999	\$ 81,697	\$ 10,600
Winona Transit Service	\$	300,563	\$ 57,800	\$ 51,715	\$ 138,110	\$ 52,937
Totals	\$	3,816,311	\$ 761,396	\$ 809,808	\$ 1,340,460	\$ 904,647

Rural

Systems	Costs		Operating Revenue	Federal Share	State Share	MVST
Arrowhead Transit	\$	2,708,467	\$ 873,000	\$ 341,400	\$ 1,335,600	\$ 158,467
Annandale Heartland Transit	\$	115,685	\$ 44,000	\$ 11,300	\$ 54,025	\$ 6,360
Becker County Transit	\$	247,876	\$ 73,500	\$ 29,300	\$ 113,700	\$ 31,376
Brown County Heartland Express	\$	421,525	\$ 93,342	\$ 63,437	\$ 203,405	\$ 61,342
Chisago-Isanti County Heartland Express	\$	510,309	\$ 66,000	\$ 85,682	\$ 235,685	\$ 122,941
Clay County Rural Transit (CCRT)	\$	250,562	\$ 58,570	\$ 35,336	\$ 117,576	\$ 39,081
Clearwater Heartland Express	\$	172,373	\$ 25,600	\$ 28,870	\$ 81,598	\$ 36,305
Cottonwood County Transit System	\$	88,240	\$ 29,160	\$ 10,405	\$ 42,365	\$ 6,310
Crow Wing County Transit (Brainerd City)	\$	579,853	\$ 148,100	\$ 78,009	\$ 244,878	\$ 108,866
Dawson Heartland Express	\$	71,518	\$ 10,100	\$ 10,954	\$ 31,211	\$ 19,253
Faribault County Prairie Express	\$	135,584	\$ 20,000	\$ 20,149	\$ 58,335	\$ 37,100
Fosston Heartland Express	\$	51,585	\$ 15,739	\$ 7,116	\$ 26,241	\$ 2,489
Grant County Alpha Transit	\$	113,150	\$ 48,150	\$ 10,370	\$ 54,630	\$ -
Hubbard County Heartland Express	\$	199,942	\$ 38,350	\$ 26,330	\$ 84,170	\$ 51,092
Kandiyohi Area Transit (KAT)	\$	714,627	\$ 172,532	\$ 94,244	\$ 324,194	\$ 123,657
Lake of the Woods Heartland Express	\$	44,076	\$ 4,800	\$ 7,760	\$ 20,580	\$ 10,935
Lincoln Heartland Express	\$	150,838	\$ 25,000	\$ 21,475	\$ 64,569	\$ 39,795
Mahnomen Heartland Express	\$	131,639	\$ 11,500	\$ 23,459	\$ 60,257	\$ 36,424
Martin County Express	\$	307,140	\$ 105,500	\$ 40,943	\$ 160,697	\$ -
Meeker County Public Transit	\$	218,898	\$ 58,955	\$ 21,115	\$ 85,829	\$ 53,000
Mille Lacs County Heartland Express	\$	141,727	\$ 19,288	\$ 25,173	\$ 69,176	\$ 28,090
MorrTrans	\$	147,435	\$ 13,500	\$ 28,700	\$ 73,350	\$ 31,885
Mower County Transit	\$	723,000	\$ 370,385	\$ 19,831	\$ 285,370	\$ 47,414
Murray County Heartland Express	\$	72,964	\$ 15,750	\$ 10,508	\$ 33,880	\$ 12,826
Nobles County Heartland Express	\$	189,251	\$ 9,500	\$ 40,362	\$ 96,989	\$ 42,400
Paul Bunyan Transit	\$	462,778	\$ 92,220	\$ 76,123	\$ 231,220	\$ 63,215
Pelican Rapids Transit	\$	8,893	\$ 1,200	\$ -	\$ 4,765	\$ 2,929
Pine River Ride With Us Bus	\$	50,748	\$ 6,100	\$ 8,971	\$ 24,150	\$ 11,528
Pipestone Transit System	\$	255,820	\$ 43,000	\$ 39,400	\$ 116,600	\$ 56,820
Prairie Five RIDES	\$	535,585	\$ 167,000	\$ 60,050	\$ 243,663	\$ 64,872
Rainbow Rider Transit	\$	909,493	\$ 276,540	\$ 90,193	\$ 382,686	\$ 160,075
Red Lake Transit	\$	70,746	\$ 7,500	\$ 63,246	\$ -	\$ -
Renville County Heartland Express	\$	216,342	\$ 54,896	\$ 24,243	\$ 90,228	\$ 46,975
RiverRider Public Transit	\$	513,436	\$ 139,550	\$ 56,904	\$ 218,742	\$ 98,241
Rock County Heartland Express	\$	205,689	\$ 39,030	\$ 34,834	\$ 103,746	\$ 28,079
Roseau County Area Transit (RCAT)	\$	161,924	\$ 37,519	\$ 24,496	\$ 79,504	\$ 20,405
SEMCAC Transportation	\$	199,548	\$ 56,260	\$ 24,748	\$ 92,252	\$ 26,288
Steele County Area Transit (SCAT)	\$	330,736	\$ 104,000	\$ 37,550	\$ 152,087	\$ 37,100
Three Rivers Hiawathaland Transit	\$	308,542	\$ 41,776	\$ 49,016	\$ 137,440	\$ 80,310
Trailblazer Transit	\$	867,750	\$ 150,000	\$ 114,200	\$ 354,450	\$ 249,100
Tri-CAP Heartland Express	\$	337,825	\$ 54,000	\$ 58,200	\$ 166,050	\$ 59,575
Tri-Valley Heartland Express	\$	466,444	\$ 76,370	\$ 74,829	\$ 218,005	\$ 97,240
Watsonwan Take Me There	\$	178,890	\$ 38,000	\$ 21,400	\$ 72,850	\$ 46,640
Western Community Action Transportation Program	\$	757,351	\$ 190,566	\$ 115,357	\$ 383,421	\$ 68,007
Totals	\$	15,346,804	\$ 3,925,848	\$ 2,065,984	\$ 7,030,165	\$ 2,324,806