

Minnesota State Rehabilitation Council

Annual Report

OCTOBER 1, 2001 - SEPTEMBER 30, 2002

ADVISE

PARTNER

REVIEW

ANALYZE

APPLAUD

Citizen input is the cornerstone of a responsive government serving the interests and needs of Minnesotans. The State Rehabilitation Council is an essential connection for consumers, advocates and business representatives to provide opinion and direction to Minnesota's Vocational Rehabilitation program.

Although the key responsibilities of the Council are described in Section 105 of the Rehabilitation Act, the Council's focus can vary from year to year. Listed below are some of the major activities the Council chose to address in fiscal 2002.

the Council advised...

- the state transition team on the future placement of Vocational Rehabilitation upon the realignment of state departments
- Vocational Rehabilitation on a plan for resource management

the Council worked in partnership...

- to develop the state plan for Vocational Rehabilitation services

the Council reviewed...

- past State Rehabilitation Council recommendations and affirmed which should be continued

the Council analyzed...

- Vocational Rehabilitation data on client demographics and outcomes

the Council applauded...

- Rehabilitation Counselor service excellence
- employer commitment to employing people with disabilities
- consumer satisfaction

Annual Report

STATE REHABILITATION COUNCIL MEMBERS

Scott Dehn Saint Paul Business	Mark Netzing, Vice-Chair Cambridge Business
Richard Diedrichsen St. Cloud Advocate	Bob Niemiec, Chair Saint Paul Governor's Workforce Development Council
Kris Flaten Saint Paul Advocate	Rachel Parker Minneapolis Parent Training & Information Center
Anne Geoghegan Minneapolis Business	Thant Pearson Anoka Vocational Rehabilitation Counselor
Howard Glad Assistant Commissioner Rehabilitation Services	Yvonne Redmond Brown, Ed.D. Saint Paul Advocate
Peter Hoialmen Minneapolis Business	Jerry Roberts Rochester Advocate/Consumer
Lois Johnson Windom State Independent Living Council	Anne Robertson Minneapolis Client Assistance Project
Mickey Kyler Crookston Advocate/Consumer	Sarah Simmons Minneapolis Advocate/Consumer
Gloria LaFriniere White Earth Reservation American Indian Vocational Rehabilitation Program	Jayne Spain, Vice-Chair Roseville Special Education Department of Children, Families and Learning
David Leiseth Red Wing Community Rehabilitation Organization	

>> from the Chair

It has been a busy year for the Minnesota State Rehabilitation Council—a year that was very productive and a year that was shrouded in uncertainty.

The Council completed its work for the impending transition of the Department of Economic Security (MDES). We established a set of six principles that not only serve as a foundation for the recommendation for the placement of the Vocational Rehabilitation program in state government, but also serve as guiding principles for the ongoing work of the Council. (The complete set of principles can be found in page 2 of this report.) As of this writing, the transition has not been enacted. The Council stands by its principles and recommendation, and will continue its vigilance as a new administration and legislature take office.

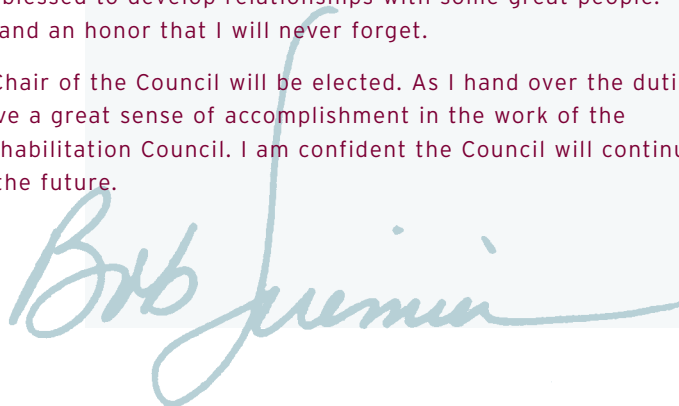
One of the major responsibilities of the Council was the development and monitoring of portions of the Vocational Rehabilitation State Plan. A large part of the Council's work in 2002 was centered on the State Plan and the Council's recommendations. Each month, the Council took an in-depth look at a segment of the State Plan and the Council's recommendations. Everything from Consumer Satisfaction to Supported Employment and Community Rehabilitation Programs was carefully reviewed, and the Council either reaffirmed or discontinued its recommendations. The time spent in this activity provided an opportunity for new members to become acquainted with the work of the Council as well as affording existing members with a chance to revisit work they had completed. The exercise also helped develop cohesiveness among the Council members, both new and old.

The Council continued its positive working relationship with the Vocational Rehabilitation program, Minnesota Rehabilitation Services, and the Department of Economic Security. The Council wrote letters of support for grant proposals submitted by MDES and the Vocational Rehabilitation and Extended Employment Programs. The Council provided input to the Rehabilitation Services Administration (U.S. Department of Education) about the reauthorization of the Rehabilitation Act, and members were encouraged to send letters to President Bush urging him to protect targeted funding for Supported Employment, Projects With Industry, and Seasonal and Migrant Farm Workers. Both the Council and I have appreciated the work of Rehabilitation Services management and staff in gathering information, working with us, and preserving the valuable relationship that has been forged over the years.

This is my final letter as Chair. My six years have been filled with challenging and rewarding experiences. My tenure has taken me through two Governors, two Commissioners, three Assistant Commissioners, countless legislators, and many Council members. I have had the opportunity to represent Minnesota at state and national events; facilitate and participate in statewide meetings at which I met Minnesotans who have benefitted from the Vocational Rehabilitation program; and been blessed to develop relationships with some great people. It is an experience and an honor that I will never forget.

In January, a new Chair of the Council will be elected. As I hand over the duties, I take pride and have a great sense of accomplishment in the work of the Minnesota State Rehabilitation Council. I am confident the Council will continue its good work into the future.

Bob Niemiec, Chair



PRINCIPLES OF THE STATE REHABILITATION COUNCIL

The following principles were developed by the State Rehabilitation Council to guide their recommendations, particularly on the issue of Vocational Rehabilitation (VR) program placement upon the reorganization of state government.

■ **CONSUMER CHOICE**

Individuals with disabilities and the individual's representatives are full partners in a VR program and must be involved in meaningful and informed choices with the selection of employment outcomes, services needed, service providers, and the methods used to secure such services.

■ **LEGAL/DUE PROCESS**

The legal rights of consumers such as data privacy, confidentiality, as well as the rights established under the Americans with Disabilities Act must be protected. Opportunities to resolve differences through due process must be safeguarded.

■ **RELATIONSHIPS**

Valued relationships developed by the VR program must be preserved and enhanced. This includes relationships with consumers, the State Rehabilitation Council, stakeholders, other existing advisory bodies, vendors, and providers.

■ **VR PROGRAM SERVICES**

The VR program must continue to improve and streamline services for consumers. This includes easy access to both programs and facilities. Any relocation or organizational restructuring must assure that individualized services and consumer programs are uninterrupted.

The individualized, one-on-one relationship between the consumer and the VR counselor must be preserved.

The VR program must continue its efforts to provide services to individuals with disabilities in underserved populations such as transition-age youth, deaf/hard of hearing people, people with traumatic brain injuries, serious mental illness, HIV infection, chemical dependency, hidden disabilities, and those in new and emerging groups.

■ **ADMINISTRATIVE**

The VR program must be managed and directed by VR personnel.

VR must have the autonomy and the freedom to operate in a way that promotes staff creativity, informed choice by consumers, and efficient use of program funds.

At a minimum, the VR program, Extended Employment program, Independent Living program, Disability Determination Services, and State Services for the Blind should remain aligned within the same department.

■ **WORKFORCE DEVELOPMENT**

The VR program is an employment program under Title IV of the Workforce Investment Act and must be a fully participating partner in all Minnesota workforce development activities. As such, the VR program must demonstrate an ongoing effort in advocating for people with disabilities to be included as valued members of Minnesota's workforce. VR must continue its efforts to work collaboratively with the business community to increase employers' access to qualified workers with disabilities.

The Minnesota State Rehabilitation Council strongly recommends that the Vocational Rehabilitation program be housed in the new department of economic and workforce development.

>> from the Assistant Commissioner

The State Rehabilitation Council provides an important way for the Vocational Rehabilitation program to stay informed of the needs and interests of the people who access Vocational Rehabilitation services. For the past three years, I have had the honor to be a member of the Council and report to them on Vocational Rehabilitation initiatives and issues. The Council's thoughtful consideration, questioning, and discussions have kept me informed and in touch with the community's perspective of the Vocational Rehabilitation program and how we can improve our services to consumers. The Council has been instrumental in helping the agency develop sound policy to help people with disabilities achieve their employment goals, and to access the full range of services needed to achieve those aspirations.

This year, the Council focused a great deal of attention on Vocational Rehabilitation's challenging task of developing a plan for managing its limited resources. Every step of the way, the State Rehabilitation Council was involved. The Council provided broad community input, scrutinized policies, and has acted as a conduit for taking important information back to their communities. Most importantly, the Council ensured we were attuned to the questions and concerns of their communities, and advised us on how to best respond to community needs.

The Council's work continues. Resources needed to carry out the mission of Vocational Rehabilitation have not been growing at a pace that keeps up with the increasing costs of providing services. Despite valiant efforts to improve efficiencies and the effectiveness of services—with the help and support of the Council—effective October 1, 2002, we have had to put in place a more stringent order of selection. As a result, some consumers will be placed on a waiting list to receive services. The Council's oversight and feedback will help us gauge the impact of that waiting list, and ensure that we are truly serving those with the most significant disabilities first. The Council will assist in effectively providing meaningful information on other community services to those on the waiting list.

State Rehabilitation Council meetings are open to the public. This has been a busy and challenging year and, no doubt, this next year will be equally demanding. The State Rehabilitation Council will play a significant role in meeting the challenges that lie ahead. I invite you to come to the Council meetings, and keep yourself abreast of important topics that impact the disability community.

Howard Glad, Assistant Commissioner

A handwritten signature in blue ink that reads "Howard E. Glad". The signature is fluid and cursive, with a long horizontal line extending from the end of the name.

ON MANAGING RESOURCES

The Rehabilitation Act of 1973, as amended, requires states with insufficient resources to serve all persons eligible for Vocational Rehabilitation develop a plan assuring that persons with the most significant work limitations are served first.

Managing limited resources has been a topic of discussion throughout the past decade. The first plan to manage resources was implemented in 1993. This decade's increasing demand and flat funding required that VR review and rethink how VR best serves the disability community.

The State Rehabilitation Council greatly assisted Vocational Rehabilitation throughout this reexamination. The Assistant Commissioner kept the Council informed of VR's flat funding, the increasing requests for service, and the increasing costs of services. Council members offered suggestions on how VR might manage its limited resources. Some of the steps to conserve resources included implementing consumer financial participation, postponing capital improvements, introducing policy changes that limited specific purchased services, delaying filling staff vacancies, and improving expenditure forecasting.

By June of 2002 it was clear that additional priority categories would have to be closed. A wait list was established beginning October 1, 2002. The Council's work helped delay the tighter restrictions on who VR serves and the Council's advice improved the policies implemented. ■

the Council worked in partnership...

PARTNER

ON THE STATE PLAN

The Rehabilitation Act requires that the State Rehabilitation Council and the Vocational Rehabilitation (VR) program work together on three components of the Vocational Rehabilitation State Plan: goals, recommendations (page 6), and the Council's discussion of VR's progress.

Four strategic program goals and priorities are established. This year, the Council developed standards against which VR progress on these goals can be measured. The goals are as follows:

1. Provide efficient and improved outcomes that respond to consumer needs.
2. Build strong coalitions with stakeholders—consumers, employers, advocacy groups, schools, and social service agencies.
3. Collaborate in the planning and implementation of the Minnesota WorkForce Centers so that Vocational Rehabilitation services are provided in a manner compatible with the Rehabilitation Act, applicable human rights laws, and the Americans with Disabilities Act.
4. Build a healthy and productive work environment within VR teams.

The Council committee work revised and expanded each goal for incorporation into the Vocational Rehabilitation State Plan. In addition, they advised the VR program on performance measures for each goal. As an outgrowth of this work, the Council requested in-depth reports from the program on Goals 1 and 2. These reports will be used to focus the Council's work in the upcoming year. ■

REVIEW

the Council reviewed...

PAST RECOMMENDATIONS

Over the years, the State Rehabilitation Council has made important recommendations to the Vocational Rehabilitation program. VR responds by reporting back to the Council on progress, trends and issues regarding each recommendation. VR documents the recommendations, incorporates them into the state plan, and continues them as “active” until the Council votes to retire the recommendation.

Because of the breadth and substantive nature of its recommendations, each year the Council chooses which recommendations to study, revise or retire. This year the Council studied three recommendations:

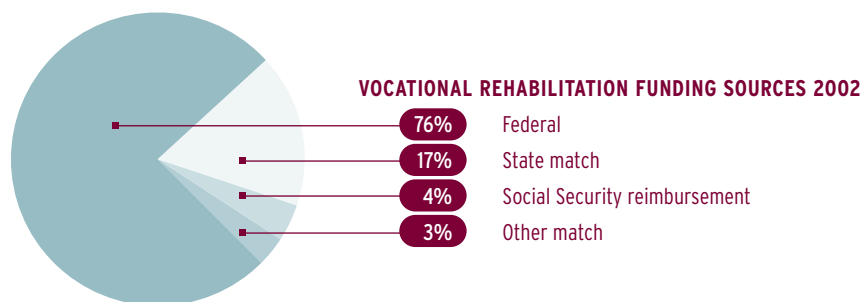
1. **Consumer Choice:** Consumer choice shall be infused throughout the VR program. Program evaluations shall include measures of client satisfaction with consumer choice.
2. **Studies and Evaluations:** There shall be an annual reporting of VR outcomes, trends and comparisons. Reports shall include traditionally underserved populations, including people with the most severe disabilities. This report shall be made available to the Council and the public.
3. **Community Rehabilitation Programs and Supported Employment:** A web-based directory of community rehabilitation programs shall be made available. Supported employment services shall be directed to persons with the most severe disabilities. Employment in integrated community settings shall be the primary focus, and consumer choice shall be encouraged.

VR staff provided in-depth reports to the Council on the program’s work on each of the recommendations. After review and discussion, the Council reaffirmed the importance of these recommendations and requested they be continued. Council comments and advice will be incorporated into the Vocational Rehabilitation State Plan.

THE ACCOMPLISHMENTS AND REALITIES

- Consumers served: 27,559
- Number of Vocational Rehabilitation Counselors: 173
- Each Vocational Rehabilitation Counselor served an average of 160 participants.
- 3,571 Vocational Rehabilitation participants secured employment through the Vocational Rehabilitation program in 2002.
- Over 11,600 people applied for Vocational Rehabilitation services during this year.
- Vocational Rehabilitation participants who secured competitive employment, not including those who had long-term support, on the average earned \$10.08 per hour.
- All Vocational Rehabilitation participants who secured competitive employment, including those who had long-term support, earned on average \$9.52 per hour.
- Last year, 20 percent of the persons that VR assisted in obtaining employment utilized long-term employment supports.
- The average starting wage for vocational rehabilitation participants, \$10.08 per hour, is close to the average wage for all job vacancies listed during the second quarter of 2002, at \$10.85 per hour.

page 7



ESTIMATES OF MINNESOTANS WITH DISABILITIES 2002

Minnesotans between ages of 18-64 unemployed due to a work disability ¹	264,334 ^{1,2}
Students between 18-21 in special education	4,772 ³
Minnesotans of working age on Social Security Disability Insurance (SSDI)	71,533 ⁴
Minnesotans of working age on Supplemental Security Insurance (SSI)	41,383 ⁴
Minnesotans of working age unemployed with serious and persistent mental illness	67,147 ⁵
Minnesotans of working age with HIV/AIDS	4,525 ⁶
Minnesotans of working age with traumatic brain injury	19,834 ⁷

¹ Cornell University, "Economics of Disabilities Research Report #4" Table 3.

² 2000 Profiles of General Demographic Characteristics as provided by Minnesota Planning, State Demographic Center.

³ Minnesota Department of Children, Families and Learning.

⁴ Social Security Administration, duplicate count. An estimated 30% of recipients receive both SSI and SSDI.

⁵ Minnesota Department of Human Services formula for Federal block grant reporting.

⁶ Minnesota Department of Health, preliminary data for 2002.

⁷ Minnesota Department of Health. Minnesotans hospitalized, 1993 through 2001, due to traumatic brain injury.

PRIMARY DISABILITY OF VOCATIONAL REHABILITATION PARTICIPANTS

	2000		2001		2002		2002
	Participants	% of caseload	Participants	% of caseload	Participants	% of caseload	% of employment outcomes (3,571 total)
Serious Mental Illness	9,030	33.0%	9,617	34.0%	9,371	34.0%	31.0%
Learning Disability	3,283	12.0	3,492	12.0	3,614	13.0	12.0
Mobility Impairments ¹	3,852	14.0	3,834	14.0	3,469	13.0	13.0
Low Incidence Disabilities ²	2,805	10.0	2,920	10.0	3,037	11.0	11.0
Mental Retardation	2,635	10.0	2,707	9.5	2,536	9.0	13.0
Traumatic Brain Injury/Stroke	1,337	5.0	1,548	5.5	1,449	5.0	6.0
Chemical Dependency	1,838	7.0	1,652	6.0	1,431	5.0	4.0
All Other Impairments	1,035	4.0	1,098	4.0	1,290	5.0	4.0
Deaf/Hard of Hearing	1,223	4.5	1,267	4.5	1,230	4.5	5.8
HIV/AIDS	146	0.5	146	0.5	132	0.5	0.2
TOTAL	27,184	100%	28,281	100%	27,559	100%	100%

¹ Includes spinal cord injuries, orthopedic and neurological impairments.

² Includes arthritis, rheumatism, respiratory impairments, cerebral palsy, diabetes mellitus, Parkinson's disease, epilepsy, multiple sclerosis, autism, and muscular dystrophy.

EMPLOYMENT OUTCOMES FOR PARTICIPANTS BY TYPE OF EMPLOYMENT

	1999	2000	2001	2002
Competitive Employment ¹	2,880	3,028	3,128	2,742
Self-Employment	67	80	88	93
Supported Employment ²	494	547	672	721
Center-Based Employment ³	334	324	379	-
Other Placements	6	11	11	15
TOTAL	3,781	3,990	4,278	3,571

¹ Above minimum wage without long-term supports.

² Paid work in the community for a person who requires ongoing support to keep the job.

³ 2001 was the last year for center-based employment as an employment outcome.

AVERAGE SALARY BY CULTURAL/ETHNIC GROUP 2002

	African American	American Indian	Asian Pacific Islander	Caucasian	Hispanic/Latino	BY GENDER 2002	
						Male	Female
Average Hourly Salary*	\$9.87	8.83	9.19	10.17	9.24	10.24	9.89

* Not including those with long-term support.

COMPETITIVE EMPLOYMENT PLACEMENTS 2002

Without support			With support (above minimum wage)	
Total Number Placed	2,817		553	
	% by occupational type	Average hourly wage	% by occupational type	Average hourly wage
Service	26.0%	\$8.45	51.0%	\$6.31
Clerical/Sales	26.0	9.45	21.0	7.37
Professional/Technical/Managerial	20.0	13.13	2.0	13.81
Industrial Trade	19.0	10.27	16.0	6.30
Miscellaneous	7.0	9.21	8.0	6.60
Farming/Fishing/Forestry	2.0	9.49	2.0	6.26
	100%	\$10.08	100%	\$6.70

SERVICE AND OUTCOME BY CULTURAL/ETHNIC GROUP

2001			2002	
% of total Minnesota population ¹	% of total caseload	% of total employment outcomes	% of total caseload	% of total employment outcomes
3.5 African American	8.0%	6.7%	8.8%	6.7%
1.1 American Indian	3.0	2.7	2.4	2.2
2.9 Asian Pacific Islander	1.9	1.7	2.2	1.7
89.4 Caucasian	84.4	86.7	84.0	86.9
2.9 Hispanic/Latino ²	2.0	1.9	2.0	2.0
1.7 Two or more cultural/ethnic groups ³	0.4	0.2	0.5	0.4
1.3 Other ⁴	-	-	-	-
not reported ⁵	0.3	0.1	0.1	0.1
TOTAL	100%	100%	100%	100%

¹ 2000 Census, Minnesota Planning, State Demographic Center.

² Duplicate count.

³ New category, VR began collecting this data Oct. 1, 2000.

⁴ Vocational Rehabilitation does not gather data on "other races."

⁵ VR allows participants to "not report"; 2000 Census requires a cultural/ethnic group.

TOP SIX 2002 VOCATIONAL REHABILITATION REFERRAL SOURCES IN DESCENDING ORDER

1.	Educational institutions	20%
2.	Self-referral	18
3.	Government agencies	15
4.	WorkForce Center partner	9
5.	Community Rehabilitation Program	9
6.	Health care	8

EMPLOYER COMMITMENT TO HIRING PEOPLE WITH DISABILITIES

It makes good economic sense to hire people with disabilities. The Council commends two businesses that have an impressive track record of employing people with disabilities: DuraSupreme of Howard Lake, Minnesota, and USDA-Food Safety and Inspection Service of Minneapolis.

Both of these employers have long standing relationships with Vocational Rehabilitation, which allows VR to know the employers hiring needs and send pre-screened recruits with the potential to become valued employees. Upon hiring, these employers have called upon the Vocational Rehabilitation program, if necessary, to provide followup services such as employer consultation, job coaching or job accommodations.

The qualities both employers demonstrate when hiring and accommodating people with disabilities are the same qualities crucial to the success of their business. These qualities include:

- Creativity
- Flexibility
- Clear communication
- Capacity to nurture a team spirit
- Willingness to go the extra mile to make something work
- Ability to see all employees as individuals with unique strengths and weaknesses
- Willingness to call on VR for applicants and, when needed, for consultation, extra training or accommodations

DURASUPREME

DuraSupreme, in Howard Lake, Minnesota, employs 200 people in the manufacture of cabinets and doors. The company has a long-standing relationship with Vocational Rehabilitation. The many individuals with disabilities employed at DuraSupreme demonstrates the progressive attitude of this small-town employer. DuraSupreme leads by example through providing exceptional employment opportunities to individuals with disabilities.

USDA-FOOD SAFETY AND INSPECTION

USDA-Food Safety and Inspection Division is located in downtown Minneapolis. The Minneapolis office is responsible for providing human resource administration to roughly 17,000 staff across the nation. Since the summer of 2000, the division has hired six employees who were referred by Vocational Rehabilitation. With the ongoing support of VR, Food Safety and Inspection was able to provide these employees the right training and environment to excel. In return, Food Safety is proud to have productive and loyal employees.

The Minnesota State Rehabilitation Council applauds
Vocational Rehabilitation Counselor excellence.
Congratulations to Amy Jacobson, 2002 Goodwill
Easter Seal Public Partner of the Year.

CONSUMER SATISFACTION WITH VOCATIONAL REHABILITATION SERVICES

The first year's results of a statewide telephone survey of customer satisfaction with services received from WorkForce Centers and their partners recently became available. The survey includes data on customer satisfaction with the Vocational Rehabilitation program and the results indicate a high degree of satisfaction with the services provided.

In preparation for the survey, the Council met with members of the Consumer Satisfaction Committee to discuss survey design, methods, and the accommodation needs of people with disabilities.

Between November of 2001 and October of 2002, 785 people (72% response rate) completed phone surveys about the services they received from Vocational Rehabilitation. The results, which are available quarterly, will be an important benchmark the Council will use to assess future Vocational Rehabilitation program performance. The State Rehabilitation Council will continue to follow survey results for indicators of future VR issues and trends. A full report can be obtained at www.mnwfc.org/customersurvey ■

SAMPLE SURVEY QUESTIONS AND RESPONSES

Using a scale of one to ten, where "1" means very dissatisfied and "10" means very satisfied:

- **What is your overall satisfaction with the services provided?**
76% rated services at 7 or above.
- **To what extent have services met your expectations?**
70% rated services at 7 or above.
- **How closely do the services provided compare with your idea of an ideal set of services?**
67% rated at 7 or above.

IN ADDITION

- **93% stated they were satisfied or very satisfied with how respectful their counselors were.**
- **90% stated they were satisfied or very satisfied with how well their counselor understood their needs.**
- **82% were satisfied with the amount of input they had into their employment plan.**

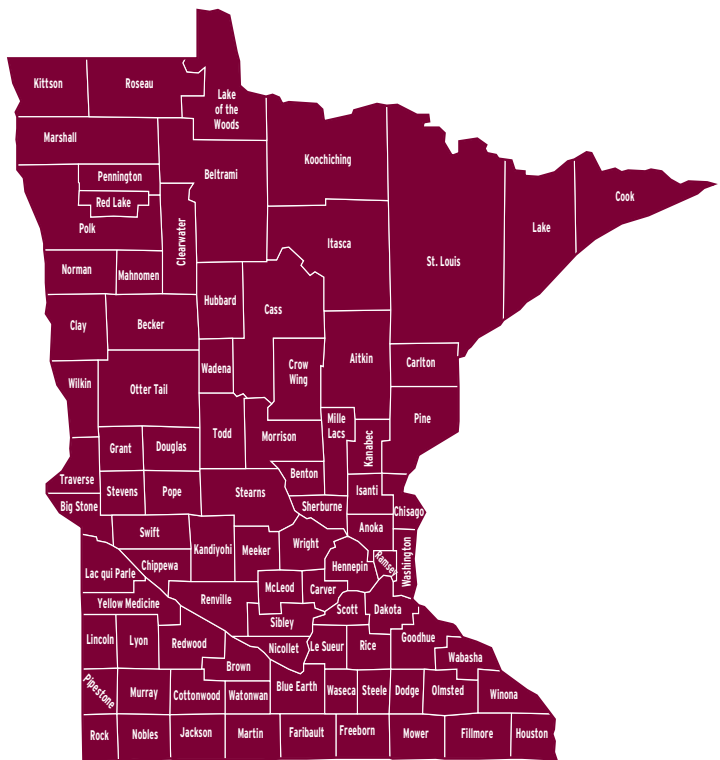
NUMBER OF VOCATIONAL REHABILITATION PARTICIPANTS BY COUNTY

AITKIN	35	LAC QUI PARLE	27
ANOKA	1585	LAKE	72
BECKER	123	LAKE OF THE WOODS ..	28
BELTRAMI	290	LE SUEUR	155
BENTON	272	LINCOLN	31
BIG STONE	33	LYON	170
BLUE EARTH	374	MCLEOD	114
BROWN	149	MAHNOMEN	17
CARLTON	135	MARSHALL	39
CARVER	240	MARTIN	90
CASS	140	MEEKER	91
CHIPPEWA	64	MILLE LACS	123
CHISAGO	209	MORRISON	202
CLAY	527	MOWER	207
CLEARWATER	76	MURRAY	38
COOK	22	NICOLLET	127
COTTONWOOD	71	NOBLES	194
CROW WING	453	NORMAN	19
DAKOTA	1974	OLMSTED	626
DODGE	52	OTTER TAIL	363
DOUGLAS	137	PENNINGTON	72
FARIBAULT	75	PINE	139
FILLMORE	98	PIPESTONE	63
FREEBORN	204	POLK	189
GOODHUE	198	POPE	41
GRANT	35	RAMSEY	3490
HENNEPIN	5731	RED LAKE	19
HOUSTON	168	REDWOOD	74
HUBBARD	104	RENVILLE	32
ISANTI	186	RICE	297
ITASCA	193	ROCK	54
JACKSON	67	ROSEAU	114
KANABEC	105	SAINT LOUIS	1512
KANDIYOHI	274	SCOTT	347
KITTSON	35	SHERBURNE	240
KOOCHICHING	104	SIBLEY	65

STEARNS	998
STEELE	136
STEVENS	42
SWIFT	36
TODD	188
TRAVERSE	11
WABASHA	42
WADENA	108
WASECA	76
WASHINGTON	862
WATONWAN	65
WILKIN	35
WINONA	406
WRIGHT	396
YELLOW MEDICINE	57

NOT IN MINNESOTA	56
COUNTY UNKNOWN	26

TOTAL SERVED 27,559



THE COUNCIL WANTS PUBLIC INPUT

There are many ways to let the Council know your thoughts.

You can call:

Voice 651-296-5629 or 1-800-328-9095

TTY 651-296-3900 or 1-800-657-3973

You can write:

Chair, State Rehabilitation Council

Rehabilitation Services

390 North Robert Street

Saint Paul, MN 55101

You can fax:

651-297-5159

You can attend a meeting:

All State Rehabilitation Council meetings are public. Meetings are the fourth Wednesday of every month with the exception of July and a combined meeting in November and December. Locations and time are in the Minnesota State Register at a public library or on the internet:

www.comm.media.state.mn.us/bookstore/stateregister.asp

www.mnwfc.org/rehab/councils/src/src.htm

You can apply to become a member:

If you are interested in becoming a member of the State Rehabilitation Council, an application form can be obtained by calling 651-296-5629 or on the Internet:

www.sos.state.mn.us/openapp/forms.html

This report can be made available in braille, large print, audiotape, or other formats upon request by calling 651-296-5629, 1-800-328-9095, or TTY 1-800-657-3973.

STATE REHABILITATION COUNCIL

REHABILITATION SERVICES

390 NORTH ROBERT STREET

SAINT PAUL, MN 55101